## **DANIEL MOW**

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#### **SUMMARY**

- A results-oriented, adaptable, and client-focused Software Engineering Manager with proven leadership skills and years of experience in the work force leading tech teams.
- Thrives in a team environment and can communicate effectively. Expertise in Object Oriented Design, MVC, and Agile Software Development Methodologies.
- Interested in taking a leadership role while continuing to engage in programming and technical tasks.

## **TECHNICAL EXPERIENCE**

- Languages: PHP, C#, Python, Java, C, JavaScript
- > Web Application Frameworks: ASP.NET
- > Database Technologies: MSSQL, MySQL, Solr, ElasticSearch
- > Version Management: Git, Subversion, Perforce
- > QA Tools: Selenium
- > AWS Services: S3, SQS, EC2, Mechanical Turk

## **WORK EXPERIENCE**

## Software Engineering Manager

Aug 2019 - Present

NuData Mastercard Inc.

Vancouver BC

- NuData Security is an award-winning passive biometrics and behavioral analytics company. Our flagship product, NuDetect, helps companies identify users based on their online interactions behavior that can't be mimicked or replicated by a third party.
- > Leading a large team of Software Developers with QA and DevOps personnel embedded in the
- Leading scrum ceremonies and managing the team's backlog with JIRA
- > Defining roadmap and product vision
- > Reporting and estimating project timelines to stakeholders while managing expectations
- Coordinating and communicating with different departments such as Customer Success, Integration Engineers, HR and mobile development teams
- Managing priorities and resourcing for incoming customer requests through the Customer Success Team
- ➤ Hiring and training new team members

## Sr. Software Engineer

Feb 2019 – July 2019

NuData Mastercard Inc.

Vancouver BC

- > Developed, tested and maintained numerous microservices in the NuDetect ecosystem
- > Drove software design and documentation with scalability and OOP best practices in mind
- Developed and maintained automated tests
- Coordinated with Customer Success teams to ensure quality and timely deliveries to customers
- Ensured observability of system health through metrics in Grafana and Datadog
- Implemented feature in biometrics microservice to adhere to GDPR standards in order to operate in the EU

- ➤ Built mock 3DS servers in order to integrate 3DS standards into NuDetect
- Supported onboarding of new team members
- Lead scrum meetings and performed sprint demos

Technical Summary: PHP, Python, Java, MySQL, Perforce, Git, JIRA, EC2, S3

# Software Engineering Manager

December 2017 – February 2019

Glacier Media Group (InfoMine)

# Software Engineer/Scrum Master

September 2016 - November

2017

Glacier Media Group (InfoMine)

Vancouver BC

- ➤ InfoMine is a world leader in providing mining knowledge to miners, explorers, prospectors, developers and investors with essential information they need to make effective business decisions
- Develop, test and maintain various features, both front end and back end, within the InfoMine premium product
- > Develop, test and maintain various micro-services to support the premium product and the InfoMine website
- > Collaborate with the design team to produce an exceptional user experience for new features
- ➤ Implemented an Agile Scrum Process within the development team to align business requirements with development efforts and provide visibility to stakeholders
- > Served as Scrum Master responsible for leading all scrum related meetings and refining the process as it evolves
- Administrated JIRA backlog and Kanban Boards to manage development efforts and provide visibility to stakeholders

Technical Summary: C#, ASP.NET, Solr, MSSQL, Subversion, Git, JIRA, Visual Studio

## Software Engineer

May 2014 – May 2016

Brock Solutions, Inc.

Richmond BC

- ➤ Brock Solutions is an Automation Engineering Solutions company specializing in industrial automation and Manufacturing Execution Systems (MES)
- Upgraded the Baggage Handling System in three terminals at the SeaTac airport with a project team of four other controls and software engineers
- Supported the Bag Image and Weight Induction System project at Vancouver YVR airport
- Worked with Client-Server and Web applications in C# and ASP.NET as well as MSSQL
- > Setup, configured and maintained Windows Servers and virtual machines for testing, development, and deployment of software projects
- > Wrote functional specifications, test plans, training manuals and other software related documentation
- Performed and evaluated interviews with software CO-OP students
- > Supervised and managed work of more junior Software Developers

Technical Summary: C#, ASP.NET, MSSQL, Perforce, JIRA, Visual Studio

## **EDUCATION**

# Bachelor of Science, Computer Science University of Victoria - Victoria BC

Aug 2010- April 2014

- Software Engineering focus
- > Minor in Economics

#### **REFERENCES**

Available upon request.