

INTERNAL MEMORANDUM

To : Director General

Through : - Norbert Kamana / DM Energy Competition *Nkamana*

- Florian Gumyusenge / Ag. DM/Energy *[Signature]*

Prepared by: - Emile Serubuga / Senior Gas officer *[Signature]*

- Simplicie Rwaka/ Senior Consumer Affairs *[Signature]*

- Samuel Ndabamenye/ Legal Officer *[Signature]*

Date: 26th March 2025

Dear Sir,

RE: Notice of administrative fine - Rwanda Oxygene

Reference is made to the inspection carried out on 23rd March 2025 whereby Rwanda Oxygene Ltd was found filling LPG into cylinders that belong to other operators without their consent;

This constitutes a breach of article 35.1 of Regulations N°001/LPG/R/GP-EWS/RURA/2018 of 10/01/2018 Governing Liquefied Petroleum Gas business in Rwanda which stipulates that any person licensed to carry out LPG plant or bulk storage facility operations must not fill LPG into cylinders or operate a bulk storage facility, unless the licensee is the brand owner or has the express consent of the cylinder brand owner through a written agreement".

Pursuant to article 73 and Annex F of abovementioned regulations which provides an administrative fine of ten million (10,000,000) Rwandan francs as a result of this non-compliance.

We are proposing that Rwanda Oxygene be fined an amount of ten million (FRW 10,000,000) Rwandan francs.

Kindly find attached the draft letter for your approval.

Best regards,

Reviewed by Sylvie
[Signature]

Managing Director
Rwanda Oxygene Ltd
E-mail: kidilab@yahoo.fr;
celestin.munyakayanza@yahoo.com
Tel: +250786131430;
+250781468773
Kigali- Rwanda

Dear MD,

Subject: Notice of an administrative fine

Reference is made to the inspection conducted by the Rwanda Utilities Regulatory Authority (RURA) on 23rd March 2025, at Rwanda Oxygene Ltd's Premises during which it was established that you were committing illegal refilling of LPG cylinders;

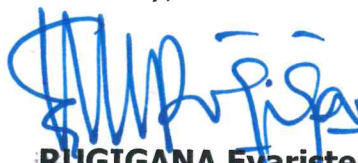
Further to the hearing session held at RURA Headquarters on 25th March 2025, where the inspection findings were confirmed;

Pursuant to article 73 and Annex F of the Regulations N°001/LPG/R/GP-EWS/RURA/2018 of 10/01/2018 Governing Liquefied Petroleum Gas business in Rwanda, **Rwanda Oxygene Ltd is hereby directed to pay an Administrative fine of ten million Rwandan Francs (FRW 10,000,000)** for the illegal refilling of LPG cylinders belonging to other licensees without their authorizations.

This fine must be paid **within thirty (30) calendar days**, effective from the date of this notice.

Failure to comply with this notice will result in further regulatory actions.

Sincerely,


RUGIGANA Evariste
Director General



INYANDIKO MVUGO Y'IBAZWA RYA RWANDA OXYGENE KUKUBA BARAFASHWE BAVOMERA GAS MU MACUPA ATARI AYABO

None ku itariki ya makumyabiri na gatanu ,Werurwe umwaka w'ibihumbi bibiri na makumyabiri na gatanu (25/03/2025), mu biro bya RURA biherereye mu Kiyovu, mu Karere ka Nyarugenge, mu muji wa Kigali.

UBAZA: RURA

Ubazwa : Munyakayanza Celestin uhagarariye
Rwanda oxygene
Umwanya arimo muri icyo kigo: Marketing Manager

Nimero ya telefoni: 0788460322
Email ye (niba ayifite): celestinmunyakayanza@yahoo.com

Intego y'ibazwa: *gutanga ibisobanuro ku byerekeye illegal refilling bafatiwemo tariki ya 23/03/2025*

Gutangira ibazwa

1) **RURA:** Ko mwafashwe mukora illegal refilling nibyo ?

Rwanda Oxyene:Yego nibyo ariko turabisabira imbabazi.

2.**RURA:**Ni izihe brand mutari mwemerewe kuvomera mwafatanywe ?

Rwanda Oxygene :harimo Yes Gas , Lake Gas; Sulfo, Hash na Meru.

3.**RURA:**Ko mwari muzi ko bibujijwe mwabitewe ni iki ?

Rwanda Oxyene: Dushobora kuba twaratezwe umutego hakaba umuntu wavanze cylinders zacu agashyiramo izabandi tutemerewe kuvomera, ariko turabisabira imbabazi.

4.**RURA:** Kuba hari amacylinders atari ayo mwemerewe gushyiramo gas , igenzura ryasanze mumaze kuyashyiramo gas bimeze gute ? Ikindi hari nizindi kamy 2 zari zihari zitegeje kovomerwa ubivugaho iki ?

Rwanda Oxygene :Rwose ntitwabeshya n'izo kamyo zindi nazo zigiye kuvomerwa.
Turasaba imbabazi kandi ntituzabyongera.

5.RURA: Hari ikindi wakongera ku byo tumaze kukubaza ku bijyanye n'uko mwafashwe
muvomera amacupa mutemerewe kuvomera?

Rwanda Oxygene :Nuko Natwe tugiye kubikurikiranira hafi kuburyo abo tuzafata
tuzabimenyesha RURA kandi rwose iryo kosa ntituzongera kurikora.

Gusoma ibazwa

Ubazwa: *Maze gusoma (gusomerwa ibyanditswe, nemeje ko bihuye n'ibyo navuze maze mbishyiraho umukono.*

Amazina n'umukono by'ubazwa

Munyakayanza Celestin Uhagarariye Rwanda Oxygene


25/03/2025

Amazina n'umukono by'ubaza :RURA ihagarariwe na

-Florien Gumyusenge ,Ag. DM Energy , RURA.

-Norbert Kamana, DM Energy Competition, *Norbert Kamana*

-Emile Serubuga, Senior Gas Officer *Emile Serubuga*

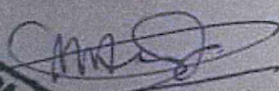
-Simplice Rwaka , Senior Consumer Affairs *Simplice Rwaka*

-Samuel Ndabamenye , Legal Officer *Samuel Ndabamenye*

Date: 23/03/2025


Jewe MWYAKAYANZA Celestin ndumaze ku
RURA zake inspection kuri ibi brand yacu
baranga hari imodoka 4 zirimu amashya
awanye, 3 zari vides hatarajyanye CAS.
2(Imwe) yarinimo CAS.

Brand babonye: Rwanda oxygene, Kigali CAS
Yes CAS na Hashi CAS na Sulfo na MERO.


RWANDA OXYGEN
R. 00011
KIGALI
23/03/2025

Rwanda Inyabwacu

Consumer Services Officer
0785444411

Florien Gungyisenge
AP. AN Energy Department




To: **ALL LPG Operators**

Dear Sir / Madam,

RE: Enforcement Notice Regarding the Re-filling of LPG Cylinders

Pursuit to Law N°09/2013 OF 01/03/2013 Establishing Rwanda Utilities Regulatory Authority (RURA) and determining its mission, powers, organization and functioning;

Reference is made to the Regulation N° 001/LPG/R/GP-EWS /RURA/2018 of 10/01/2018 Governing Liquefied Petroleum Gas Business in RWANDA;

In the framework of adopting best practices in the management of LPG cylinders and monitoring their re-filling and distribution networks, the Rwanda Utilities Regulatory Authority (RURA), after assessing the recurring illegal refilling cases and the impact on the market, hereby reminds you to adhere to the following requirements:

1. LPG filling plants shall not permit the entrance of cylinders for which they do not have the legal right (i.e., an agreement with brand owners) to refill;
2. Operators transporting empty cylinders must ensure that they enter the plant with only those cylinders authorized for re-filling by the specific plant;
3. LPG plant operators shall ensure that any cylinder refilled within their premises is sealed with the plant's brand seal to maintain accountability and traceability;
4. LPG filling plants and brand owners shall not keep cylinders belonging to other companies without mutual written consent from both parties involved;
5. LPG Wholesale operators and transporters shall keep the cylinders sealed from the filling plant to the retail operators.

Non-compliance to the above-mentioned requirement and other rules and regulations in will lead to enforcement mechanisms from administrative fines to the license or authorization revocation.

Yours Sincerely,


Evariste RUGICANA
Director General