Passport application

1. User portal
- Signup and sign in
- Authentication upon signing in
- Application status tracker should be clearly visible on dashboard (*Processing → Printed → Ready for Pickup → Dispatched → Received*)
- Notification system
- Biometrics scanning (fingerprint and face) – this will reduce the need for long queues in these work
- Book and cancel appointments
- Get a time slot and duration based on the weight of the work
- Multilingual support
- Voice chatbot
- Simple and easy UI
- Document verification
- Autofill application based on uploaded documents and allow realtime changes to be done

2. Admin portal

Role based access upon login

Passport status management

Blockchain

Predict times per appointment

Manage bookings

Schedule tasks for different departments/ employees for the day

Reschedule appointments in emergencies

Produce reports on a regular basis

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