DIEGO MEJIA

Software developer

Linkedin
https://www.linkedin.com/in/diego-mejia-b845a7165/

Skills

- JavaScript
- JAVA
- HTML 5
- CSS
- React JS
- Angular JS
- jQuery
- Sass
- Spring Boot

- Git
- AWS
- Cyclic
- MySql
- XML

Contact information

+239-333-7411

diego.mreeyes@gmail.com

Location: Plant City, FL
Willing to relocate!

Work Experience.

Better Ride, El salvador   2018 - 2019

Full stack Web developer

- Fix bugs and created modules for web admin using React (frontend) and JAVA and Spring boot (backend).
- Assisted with project migration from Angular js to React.
- Developed forgot password module implementing email services using Java.
- Maintained code quality and utilized a version control system (GIT) .
- Created views and queries using a MySql data base.
- Created a user's actions logs module on web admin.
- Styled responsive website's views from a mockup using CSS, HTML 5 , Bootstrap and Flexbox.
- Communicated with the client to create desirable features and user's interaction with the web page.

Alorica, FL USA   2019 - 2020

Bilingual Tier 1 customer service representative

- Helped customers to troubleshoot Security systems, windows and Mac PCs and TVs via phone call and Log me in sessions

Tier 1 and 2 Technical support representative

- Configured settings and set up virtual phone software for PC (Avaya).
- Provided technical support via Chat, phone and remote software (Logmein services).

Movate, FL USA   2022- current

Tier 2 Customer service representative

- Provided customer service for an automotive company.
- Handled legal, warranty related and escalated cases following the company's policies.
- Provided assistance on reimbursement processes.
- Built rapport with the customer.

Education.

ITCA FEPADE   2016- 2018

Associated degree on software engineering

- Awarded with scholarship for performance and recognized group leader