HOW TO PURCHASE GARDEN AFTER DARK TICKETS

You may purchase Garden After Dark tickets online, in person at the Red Butte Garden Visitor Center, or by calling Ticketfly.

Red Butte Garden Visitor Center   **Ticketfly**
300 Wakara Way   877.987.6487
Salt Lake City, UT 84108   Monday - Sunday
801.585.0556
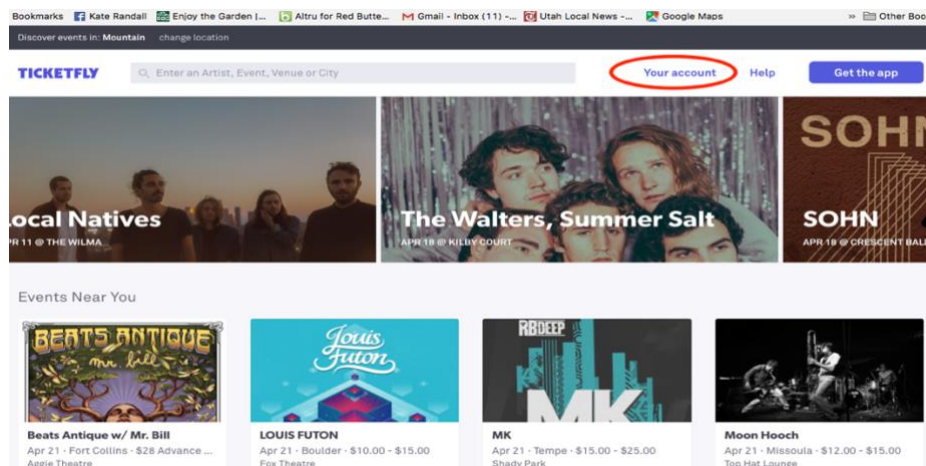Monday - Sunday

Online Purchasing
Be aware that third-party ticket vendors and scalpers may use the "Red Butte Garden" name in some way to sell overpriced or invalid tickets.
We recommend that you only purchase authentic Garden After Dark tickets online through:
https://www.redbuttegarden.org/garden-after-dark or https://redbuttegarden.ticketfly.com or www.ticketfly.com

Ticketfly Registration Process

- Red Butte Garden uses an external ticketing system called **Ticketfly** for concerts and many other events including Garden After Dark.
- You must establish a Ticketfly account and be logged in to your account in order to purchase event tickets online.
- We recommend that you create your Ticketfly account and learn how to navigate the site before purchasing tickets.

- To SET UP or SIGN IN to your account go to: www.ticketfly.com
- Click on the words **Your Account** located at the top right of the screen (see image below).

- If you don't already have a Ticketfly account, click on the top right **Register** button (see image below).
  - **Set up a new account:** Enter your email address, create your own password, confirm password, and then click the green **Register/Submit** bar at the bottom.
- **Current Ticketfly account holders:** Enter your email address and password, then click **Submit** to sign in.

- **Congratulations!** You now have a Ticketfly account. ☺ Spend some time and check it out.

- Now enter: redbuttegarden.ticketfly.com (https://redbuttegarden.ticketfly.com/) into a new browser window which will take you to the **Main Red Butte Garden Event Lineup** page on Ticketfly. You should still be logged in to Ticketfly.

- Please Note: If there is no Ticketfly account activity for 30 minutes, your account will automatically log-out and you will be required to sign in again.
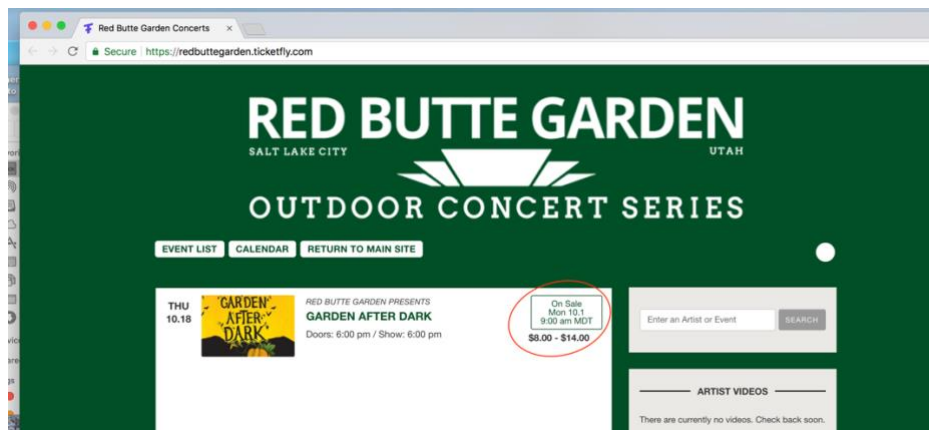
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How To Purchase Red Butte Garden – Garden After Dark Tickets Online
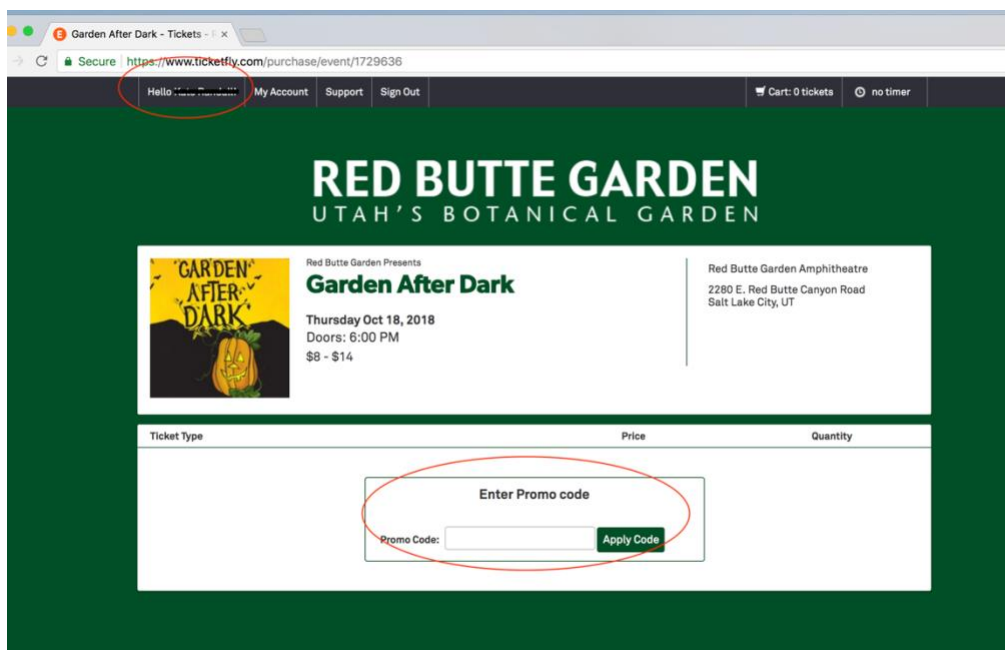*There are many ways to purchase tickets on Ticketfly – we recommend the following:*

Go to: www.ticketfly.com and LOG IN to your account before purchasing tickets. Have your credit card ready.
- Once you are logged in to your Ticketfly account, go to: https://redbuttegarden.ticketfly.com
- You will be directed to the **Main Red Butte Garden Event Lineup** page (image below)
- Find the Garden After Dark date you'd like to attend and click the On Sale Date/Get Tickets button (see image below).
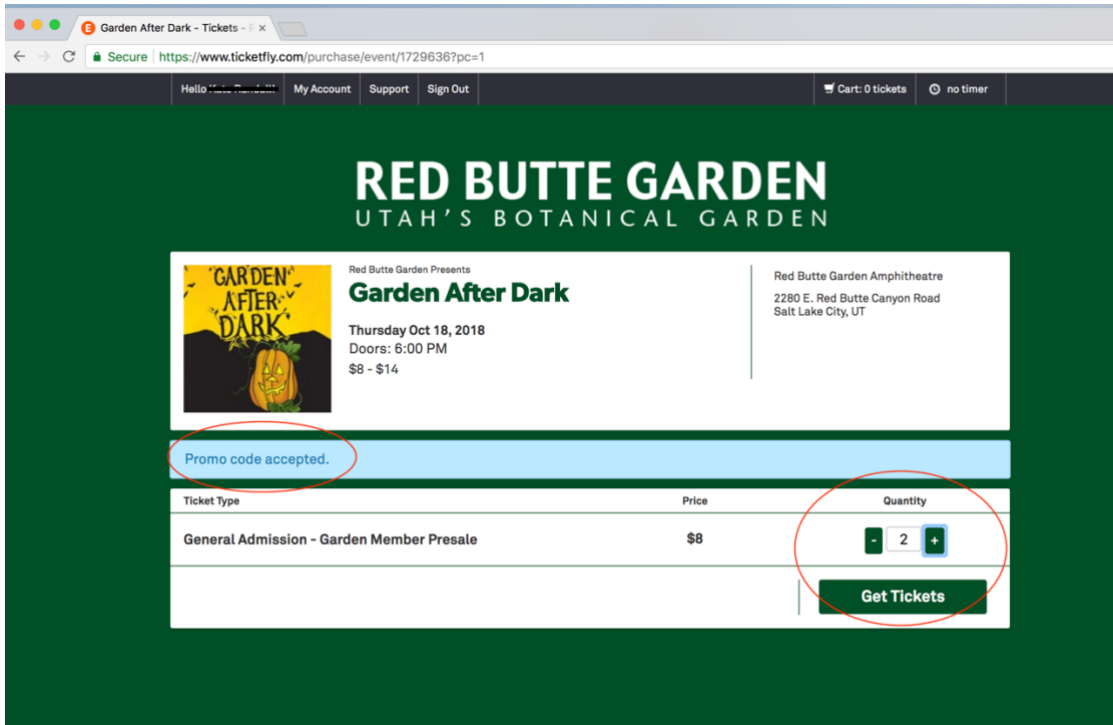

If you have logged in to Ticketfly correctly, you will see a **Hello message** with your name at the top left of your screen of the purchase window (see images below).
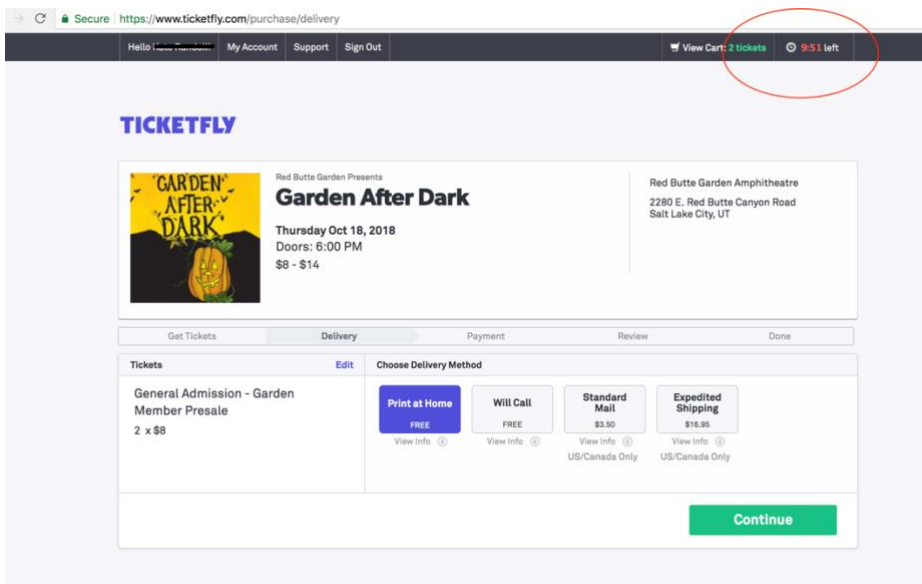- **Garden Members:** Use the email address associated with your current **Garden Membership** as your **Promo Code**. This allows you to participate in the Member-only presale AND get your discount.
  - Tickets are $8 for Garden Members when tickets are purchased between Oct 1-13. The member price goes up to $11 per ticket on Oct 14.
  - Your Garden Membership must be **current** to participate.
  - If you are unsure of your Promo Code please contact: memberships@redbutte.utah.edu before purchasing tickets.
  - General Public tickets are $14 each and may be purchased any time between Oct 1 and the event date.
  - There is a $1 Service Fee per order.
  - Online ticket sales end at 3PM the day of each Garden After Dark event.

- After entering your Promo Code correctly, a price row with your Garden Member ticket price and ticket quantity purchase limit per concert will appear (see image below).
- Add the ticket quantity you'd like to purchase and then click **Get Tickets.**

- You will have 10-20 minutes to complete your order before the tickets are released.
- Click on your preferred Delivery Method button and then click **Continue** (see image below).
  - **Print at Home**: Ticketfly will send you an email receipt with a **PDF attachment** of your tickets at the bottom of the email. Click on the PDF attachment and either download the PDF **OR** click and drag the PDF to your computer desktop to print your tickets at home – bring your printed tickets to the event with you.
  - **Will Call**: Tickets may be picked up in advance at the Red Butte Garden Visitor Center Box Office, or at the Amphitheatre Will Call booth on the evening of the date you have chosen.
  - Tickets may **only** be picked up by the original purchaser with a photo ID.
  - **Mail & Expedited Shipping**: Your tickets will be mailed to the address you enter at Check Out. There is an additional fee for both.

- **Remember -** you will have **10-20 minutes** to complete your entire order before your cart times-out and releases your tickets. Keep an eye on the red countdown box in the top right corner of your screen.
- If an event page says **No Tickets Available** that means that tickets are either not on sale yet or they are sold out.
  - *Garden Membership does not guarantee ticket availability.*
- If you are unsure of your Red Butte Garden Membership Promo Code, please contact: membership@redbutte.utah.edu

- **When finished selecting Garden After Dark dates, fill out your Credit Card info and click Continue.**
  - Enter your credit card info and then click Continue to get to the Check Out page.
  - **Please Note:** If you did not log into your Ticketfly account first, you will be prompted to log in before your credit card info will be accepted.
  - There is a $1 Service Fee per order.

- Check your order and purchase your tickets (see below).
- Ticketfly will email you a ticket confirmation. If you selected Print-at-Home, a PDF attachment of your tickets will be included with your confirmation. Print out your tickets and bring them with you to the event.

See you at Garden After Dark!