

# DIEGO ARNDT

Canada | 437-987-9025 | diegoarndt.com | diegoarndt@outlook.com

## PROFESSIONAL SUMMARY

Versatile Front-End developer with a strong background in product analysis and expertise in Angular, JavaScript, TypeScript, and UI/UX design. Proficient in translating user feedback and requirements into actionable insights as a bridge between end-users and development teams. Skilled in crafting compelling user stories that effectively communicate user needs and expectations. Adept at Agile methodologies and dedicated to delivering high-quality solutions. Excited to leverage my product analyst skills to create exceptional user experiences.

## MAIN SKILLS

- HTML5 and CSS3
- JavaScript and TypeScript
- Angular and React
- Bootstrap and Tailwind
- UI/UX Design
- Manual And Automated Testing
- Jira and Confluence
- Clean Code
- Agile Methodologies
- Creativity and Problem Solving
- Teamwork and Communication
- Performance Optimization
- Continuous Learning and Improvement
- Adaptability and Flexibility

## WORK HISTORY

### FRONT-END WEB DEVELOPER 03/2021 to Current

**Veralogica GmbH**, Frankfurt, Germany (Remote)

- Played a pivotal role as both a developer and product analyst in driving the digitalization of a top-tier financial institution's customer experience, focusing on loans, funds, and cash management.
- Acted as a bridge between end-users and development teams, translating user feedback and requirements into actionable insights, including the creation of user stories that effectively communicate user needs and expectations.
- Excelled in Agile environments, delivering 10+ big projects on time through efficient timeline management and resource optimization.

### SUPPORT/TEST ANALYST 08/2015 to 03/2021

**T-Systems do Brasil Ltda**, Blumenau, Brazil (Hybrid)

- Provided technical support to Daimler GmbH, a leading automotive company, utilizing specialized tools developed by IBM. Analyzed and resolved 1000+ issues, achieving a 95% success rate, demonstrating expertise in issue resolution, improving productivity and efficiency.
- Worked closely with cross-functional teams, including developers, business analysts, and project managers, to gather requirements and understand software functionalities.

### GENERAL SERVICES 12/2017 to 03/2018

**Heavenly Ski Resort, Vail Resorts Inc**, South Lake Tahoe, United States (On-site)

- Developed and refined interpersonal and language skills while working in a fast-paced seasonal position, interacting daily with 50+ team members and 500+ guests from diverse cultural backgrounds in an English-speaking environment.

## EDUCATION

Certificate of achievement (Honors Awarded): Web Design and Development, **2023**

**Humber College** - Toronto, Canada

Bachelor's degree: Information Systems, **2020**

**Universidade Regional De Blumenau** - Blumenau, Brazil