

DIEGO ARNDT

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PROFESSIONAL SUMMARY

Dedicated front-end developer with experience in Angular framework, and a solid understanding of JavaScript, TypeScript, and other web technologies. Focused on creating and maintaining visually appealing and intuitive user interfaces, with a focus on UI/UX design principles. Proficient in delivering user support to clients and adept in working in an Agile-driven environment to effectively maintain project timelines and utilize available resources.

MAIN SKILLS

- HTML5 and CSS3
- JavaScript and TypeScript
- Angular and React
- NgRx and Redux
- RESTful APIs
- Bootstrap and Tailwind
- UI/UX Design
- Manual And Automated Testing
- Cloud Computing (AWS Certified)
- Clean Code
- Agile Methodologies
- Creativity and Problem Solving
- Teamwork and Communication
- Performance Optimization
- Continuous Learning and Improvement
- Adaptability and Flexibility

WORK HISTORY

FRONT-END WEB DEVELOPER 03/2021 to Current

Veralogica GmbH, Frankfurt, Germany (Remote)

- Played a key role in digitalizing a top-tier financial institution's customer experience, specifically on loans, funds, and cash management. This resulted in a 40% reduction in processing time and a 20% increase in customer satisfaction for customers in Europe and Asia.
- Visited the client's offices to gather requirements for new products, ensuring they met the needs of the customers and the company.
- Delivered support to 200+ clients, explaining new product features and providing updates.
- Worked in an Agile-driven environment, delivering all projects on time and within budget, resulting in a 90% project success rate.

SUPPORT ANALYST 08/2015 to 03/2021

T-Systems do Brasil Ltda, Blumenau, Brazil (Hybrid)

- Provided technical support to Daimler GmbH, a leading automotive company, utilizing specialized tools developed by IBM. Analyzed and resolved 1000+ issues, achieving a 95% success rate, demonstrating expertise in issue resolution, improving productivity and efficiency.
- Received training directly at Daimler's headquarters in Stuttgart, Germany, and quickly applied new skills to improve efficiency and productivity by at least 30%.

GENERAL SERVICES 12/2017 to 03/2018

Heavenly Ski Resort, Vail Resorts Inc, South Lake Tahoe, United States (On-site)

- Developed and refined interpersonal and language skills while working in a fast-paced seasonal position, interacting daily with 50+ team members and 500+ guests from diverse cultural backgrounds in an English-speaking environment.

EDUCATION

Certificate of achievement (Honors Awarded): Web Design and Development, **2023**
Humber College - Toronto, Canada

Bachelor's degree: Information Systems, **2020**
Universidade Regional De Blumenau - Blumenau, Brazil