



DIEGO PARENTE

COMPUTER SCIENCE ENGINEER

CCNA



EXPERIENCE

AIRTEK- Networking & dedicated clients analyst II
OCT-2022 / Present

- Management of Cisco, Juniper and FS devices
- Installation of CPEs using fiber optic technology
- Structured cabling with fiber and UTP cables
- Monitoring servers and rack network devices

AIRTEK- IT Support specialist

DEC-2021 / SEP-2022

- Helpdesk using Zendesk platform
- Creation of new ways for solving internet problems
- Implementation of VLANs
- Wireless network management of Ubiquiti APs

TELNET S.A.- Networking engineer

JAN-2021 / MAY-2021

- Installation and configuration of Cisco devices
- Installation and configuration of Mikrotik devices
- Performed installation and change of OS to Ubiquiti APs

CONTACT



+58 424-6876515



DIEGOJPL12@GMAIL.COM



MARACAIBO, ZULIA,
VENEZUELA

SKILLS

- Cisco devices (L2, L3)
- Mikrotik devices (L2, L3)
- Juniper devices (L2, L3)
- Wireless devices
- Zendesk
- English (C2)
- HTML & CSS
- Rack & Stack
- Windows Server
- IT Helpdesk
- CCTV Cameras

EDUCATION

Computer Science Engineer

URBE University

2016 - 2021

Advanced English Course (C2)

Centro Electrónico de Idiomas

2015 - 2019

Cisco CCNA Certification

Pearson VUE & Cisco

2021 - 2024

Cyber security for enterprises

Google activate

2022 - lifetime