



# Diego Parente

COMPUTER SCIENCE ENGINEER

## PERFIL

Computer engineer, specialized in the area of networks, preferably in CISCO devices. Bilingual (Spanish - English). He adapts easily to any environment, knows how to work under pressure, always motivated to improve himself and learn new knowledge. Has a high level of commitment to achieving goals. Knowledge of office management in general (PowerPoint, Excel, Word, Outlook). Complete management of Cisco network devices (CCNA) and networks. Interested in networking fields, IT fields. Graduated from CEI and certified by the Michigan tests of English language proficiency and graduated from the cisco CCNA ENSA course at Telnet S.A. including the completion of the Cisco 200-301 certification exam by Pearson VUE, with a total score of 947pts out of a possible 1000pts

## PERSONAL INFO

### Date of birth

07-16-1999

### Nationality

Venezuelan/Italian

### Maracaibo, Zulia, VEN

Av 12 calle entre 67b y 68, Edif Los Urdaneta. 4001

## CONTACT

 [diegojp12@gmail.com](mailto:diegojp12@gmail.com)

 +584246876515

 [www.linkedin.com/in/diego-parente-lugo/](https://www.linkedin.com/in/diego-parente-lugo/)

## EXPERIENCIA LABORAL

### INGENIERO EN REDES

TELNET S.A.

01-01-2021 // 01-04-2021

- Installation and configuration of Cisco devices was carried out.
- Internet service installation was provided to Bake My Day
- The installation and programming of Mikrotik layer 3 switches was carried out.
- I perform installation and change of operating system to Access Points Ubiquiti

### IT Analista de Soporte y Monitoreo

AIRTEX C.A.

01-12-2021 // now

- Customer service through the Zendesk platform
- Creation of new methods for solving problems related to the Internet
- Creation of VLANs with ACLs to manage permissions and restrictions
- Wireless network management through Winbox and GPON network management (L2 & L3)

## EDUCATION

### Computer Science Engineer

UNIVERSIDAD RAFAEL BELLOSO CHACIN

2016-2021

### Advance English course

CENTRO ELECTRONICO DE IDIOMAS

2014-2018

### Leaders of the future program

IGEZ

2016

### Neuro linguistic programming

IGEZ

2017

### Smartphones Fixing course

LOGROS

2019

### Cisco CCNA

CISCO AND PEARSON VUE

2020-2021

## HABILIDADES

Cisco Devices

Mikrotik Devices

IT

Wireless

GPON

Zendesk

English

HTML & CSS

Perfeccionist

Responsable

Leader

Teamwork

Spanish

## REFERENCE 1

Roy Gutiérrez

- ✓ Computer Science Engineer
- Company Telos
- +58 4122583653

## REFERENCE 2

Erika Lugo

- ✓ Accountant
- Company Indigo
- +58 4127920520