Topic	Student	focused	email	client
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Problem Background

- Students struggle to keep track of their academic communications, including emails from professors, course materials, and schedules. This leads to confusion, missed deadlines, and a disorganized learning experience.
- The increase in digital communication and online course materials has made it more challenging for students to stay organized and keep track of their academic communications.
- Research from Saint Xavier University on *The Impact of Study Skills and Organization Methods on Student Achievement* shows that a lack of organization can negatively impact students' academic performance and well-being.

Target

• Students have a well-organized and efficient system for managing their academic communications, including emails from professors, course materials, and schedules.

Causes

- Why?
 - o Inefficient processes for tracking deadlines and schedules.
- Why?
 - o Difficulty finding and keeping track of relevant information.
- Why?
 - Overwhelming volume of unsorted emails from different courses, professors, university, administration, and placement office.
- Why?
 - o Users do not filter and sort their emails.
- Why?
 - o Tools to manage and filter emails are hidden or are complicated to the average user.

Countermeasures

- Create an email client that automatically sorts and groups emails by course, professor, and academic term (semester/trimester/etc...).
- Generate schedules based on student enrollment.
- · Set reminders for upcoming assignments and exams.
- Share schedules with classmates or professors.
- Focus on user-friendly interface design and user experience.

Check/Evaluate

- Conduct user testing with students to gather feedback on the features and interface.
- Monitor usage patterns and gather data on how the email client is impacting students' academic organization and performance.
- Continuously gather feedback from students and adjust the email client as needed.

Act/Standardize

- Promote the email client through academic institutions, student organizations, and other relevant channels.
- Provide training and support resources to help students get started with using the email client.
- Continuously monitor and improve the email client to meet the evolving needs of students.
- Integrate with other academic tools such as online learning platforms or note-taking apps.