

TECHNICAL SELECTIONS FORM

Customer Name: _____ Service Address: _____

Circuit Hand Off/IP Topology Options – Customer Facing Interface/Port

**Note: Please see the contract schedule for the included IP block size for DIA Orders.

A DIA Order – With a Frontier Router – Hand off/IP Topology is fixed as shown

Hand Off: Copper RJ45 IP Topology: WAN/LAN

If a customer needs a fiber hand off, they will need to source and install their own media converter

B DIA Order 5M to 1G – Without a Frontier Router – Please Make Your Selections

Default Hand Off: Copper RJ45

Default IP Topology: FLAT LAN

Custom Hand Off/IP Topology Selection Required

Equipment Interface/Hand off _____ Static IP Topology _____

C DIA Order 2G to 10G – Without a Frontier Router – Please Make Your Selections

Default Hand Off: Single Mode Fiber

Default IP Topology: FLAT LAN

Custom Hand Off/IP Topology Selection Required

Equipment Interface/Hand off _____ Static IP Topology _____

D EPL/EVPL/ELAN Order (All Endpoints or use Note to specify per site)

Default Hand Off: Copper RJ45

IP Topology Does Not Apply

Custom Hand Off Selection Required:

Equipment Interface/Hand off: _____

Provide Detail Here if a mix of hand off options is required at specific endpoints:

SIP Order Configuration questions/Notes:

1. Desired Main 911 Number: _____
 The main number will resolve the address on file for the location.
 ** If you do not have a number yet, this could be the selected during the order process when DID's are assigned.
 911 Notes :
 The 911 requirements differ by area and location, so the customer is responsible to determine what their setup needs to be. If the customer has other needs such as ELIN/ERL or PS/ALI we need to know that now.
 Additional fees apply for those other services and PS/ALI is not available in all areas.

2. We need to know how many digitis we should send to the customer for inbound calls. _____
 **10 is the most common option, and the inbound digits are used by the customers PBX to map the call to the correct extension.

3. SIP Services will be handed off via a Copper RJ45 connector.
 - If a PRI hand off was requested, then that type of interface will be provided.
 - If an Analog hand off was requested, then we will provide a 66 block/punch down or similar.

4. International dialing: Yes No
 4.1 If yes, which option below?
 Allow 1+ international dialing (only 1+ international Dialing/Calling permitted)
 Allow 011 international dialing (only 011 international Dialing/Calling permitted)
 Allow both 1+ and 011 international dialing (both 1+ and 011 international Dialing/Calling permitted)

5. Call Failover destination: _____
 - All calls would failover to this number when the Frontier SIP device can't be reached.
 - If the field is left blank, we will assume no call failover destination is needed. You will also be able to adjust this on a per DID level using the SIP configuration portal post installation. The Order PM will provide more details on the portal and can assist with failover configuration.

*** These settings are not able to be changed once the order is placed,** please confirm with customer prior to ordering. If you need help with this settings, a Solutions Engineer can provide assistance.

Agent Acknowledgement; by checking this box, I confirm that I have reviewed this information with the customer

Agent Name: _____

Date: _____

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