



## Managed Services Agreement

### Amendment to Original

Date: July 26, 2018

The original Agreement entitled *Managed Services Agreement: Bundle Options* made between Distributed Computing, Inc. (DCi), **THI of South Carolina at Greenville, LLC** (Client), which was fully executed on March 3, 2018, shall be hereby amended as follows:

#### Term and Payment Schedule

MRC: Client agrees to pay **Nine Hundred Thirty Dollars (\$930)** per month for a Term of **Fifty-Seven (57) months**, invoiced to Client on a monthly basis, which shall become due and payable on the first day of each month.

NRC: Client agrees to pay an additional one-time fee of **Seven Hundred Twenty-Eight Dollars (\$728)** in advance, at the time this Amendment is signed.

### APPENDIX B

#### Ten4pbx & Sangoma Hosted Solutions, Additional T&C

##### Ten4pbx Hosted Services

<u>6</u>	Unlimited Standard SIP Trunk
<u>2</u>	Unlimited Hosted Fax Trunk
<u>1</u>	E911 Service Charge
<u>30</u>	Domestic Telephone No. (DID)
<u>0</u>	Business Hosted Extension
<u>0</u>	Polycom VVX300 Conference Phone
<u>1</u>	Edgemark 2900A and Appliance Monitoring

##### Sangoma Hosted Fax

<u>0</u>	Low-Volume Fax Tier
<u>2</u>	High-Volume Fax Tier
<u>1</u>	4-Port FaxStation Box

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### APPENDIX D

#### SITE SERVICES ADMINISTRATION

##### Services Administration Options

<u>0</u>	Connectivity (Fiber) Order: <u>[Use Existing Circuits/Fiber]</u>
<u>1</u>	Connectivity (Coax) Order: Spectrum 100x10 Coax
<u>1</u>	Connectivity (Fiber) Monitoring and Trouble-ticketing
<u>1</u>	Connectivity Billing Aggregation

At the time this Agreement becomes effective, Client agrees to execute referenced connectivity order with underlying carrier OR Customer will execute an LOA, allowing DCi to purchase connectivity services for this site as agreed to by the Parties and described herein above.

Upon selection of the Site Services Administration option, DCi agrees to provide the following:

- Aggregate billing in single invoice
- Advance payments to carrier for fiber
- Monthly billing reviews

It is agreed that the Client end user will call DCi's help desk with any network issue, or via other mutually agreed upon method.

CUSTOMER EXPRESSLY AND EXPLICITLY AGREES TO BE BOUND BY THE UNDERLYING FIBER CARRIER CONTRACT/S. This includes but is not limited to carrier resolution of issues. DCi shall promptly contact carrier for carrier-related issues but DCi is not responsible for any delay that is caused solely by the carrier in resolving such carrier-related issues.

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THESE CHANGES HEREIN ARE THE ONLY CHANGES TO THE ORIGINAL AGREEMENT. THE ENTIRE REMAINDER OF THE ORIGINAL AGREEMENT REMAINS IN FULL FORCE AND EFFECT. THIS AMENDMENT SHALL BE EFFECTIVE ONCE SIGNED BY BOTH PARTIES.

**THI of South Carolina at Greenville, LLC**

**Distributed Computing, Inc.**

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By:  
Title:  
Date:

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By: Brooke L. Frank  
Title: President  
Date: