



Hosted Voice Addendum

Customer Legal Name: Kent County Public Schools

Service Location Address: 5608 Boundary Avenue, Rock Hall, MD 21661

Billing Contact and e-mail address: Alteesa Stewart astewart@kent.k12.md.us

As of the date this Hosted Voice Addendum is signed by Customer ("Effective Date"), Ten4 and Customer enter into this Agreement and, in addition to the terms herein, agree to be bound by Ten4's Hosted Voice Terms and Conditions, which can be found at www.ten4.us/hvT&C and which are incorporated herein and constitute part of this Agreement. Further, this contract supersedes all prior written or oral agreements between the parties, in particular the Hosted Voice Addendum signed by Customer on or about 07/28/2020 and the Hosted Voice Add-On signed by Customer on or about 08/12/2020.

1. Service Term

The Service Term for Hosted Voice Services is thirty-six (36) months from date of install for each location.

Auto Renewal: Following the Initial Service Term, this Agreement shall renew automatically on a month-to-month basis upon the same terms and conditions, and either party either party may terminate at any time with sixty (60) days' written notice.

2. Coverage & Charges

Services: During the Service Term, Ten4 agrees to provide the following hosted voice equipment and services at the stated rates for each site listed herein above, and as may be amended hereafter in writing.

MONTHLY RECURRING CHARGES (MRC)			
QUANTITY	DESCRIPTION	MONTHLY	EXTENDED
105	Business Pro Seat w/phone	\$22.95	\$2,409.75
24	POTS Complete	\$19.00	\$456.00
70	Yealink T53 - Substitution	n/a	n/a
30	Yealink T54 w/power supply - Upcharge	\$1.42	\$42.66
12	Wall Mount for T53	\$0.24	\$2.88
6	EdgeMarc 2900a (C2E)	\$10.00	\$60.00
6	Edgemarc C2E Licensing & Monitoring	\$39.95	\$239.70
MRC SUBTOTAL			\$3,210.99

Pricing Excludes Taxes

NON-RECURRING CHARGES (NRC)			
QUANTITY	DESCRIPTION	PRICE	EXTENDED
7	On-site installation (full day)	\$1,200.00	Waived
80	Phone Number LNP and/or Toll Free RESPORG	\$5.00	Waived
7	Remote Setup for Virtual PBX and VoIP services (charged per site).	\$199.95	Waived
7	SBC Remote Setup & Configuration	\$750.00	Waived
NRC SUBTOTAL			\$0.00

Pricing Excludes Taxes & Shipping

MRC: Customer agrees to pay **Three Thousand Two Hundred Ten Dollars and Ninety-Nine Cents (\$3,210.99)** per month for a Term of thirty-six (36) months, invoiced to Customer on a monthly basis, which shall become due and payable on the first day of each month.

NRC: Customer agrees to pay a one-time fee of **Zero Dollars (\$0.00)** in advance, at the time this Agreement is signed.

In addition to the terms and conditions in the MSA and listed herein, CUSTOMER EXPRESSLY AND EXPLICITLY AGREES TO BE BOUND BY ANY UNDERLYING SERVICE PROVIDER CONTRACTS.

Charges may not include taxes, fees, or regulatory surcharges that may be assessed on the Services ("Taxes"), and Customer will be responsible for all such Taxes. Billing for Services shall commence when this Agreement is signed and shall continue on a monthly basis for the Term of Service.

3. Payments

Customer will pay all Charges as set forth herein. Ten4 invoices are payable monthly in advance at the beginning of each month and are due net thirty (30) days from the date of the invoice. Services may be suspended if payment is not received within thirty (30) days following date due.

4. Emergency Services 911 Dialing

Customer understands and accepts the requirements and limitations provided in the E911 document, which can be found at www.ten4.us/E911 and which are incorporated herein and constitute part of this Addendum.

5. Service Level Agreement


Customer understands and accepts the requirements and limitations provided in the Hosted Voice Service Level Agreement, which can be found at www.ten4.us/hvSLA and which are incorporated herein and constitute part of this Contract.

Acceptance

Customer has caused this Agreement to be executed below by its duly authorized signatory.


Client: Kent County Public Schools

DocuSigned by:


By: William Poore
Title: Supervisor of Technology
Date: 10/29/2020

Distributed Computing, Inc. dba Ten4

DocuSigned by:


By: Deanna R. Kelly
Title: Vice President
Date: 10/29/2020