




## Master Service Order Form to the U.S. Services Agreement

<b>HORD COPLAN MACHT, INC. (Customer)</b>	<b>Verizon Business Network Services LLC on behalf of affiliates identified in this Agreement or in the online Service Publication and Price Guide (individually and collectively "Verizon Providers of U.S. Services") (Verizon)</b>
<b>Customer Signature:</b> 	<b>Verizon Signature:</b>
<b>Name:</b> Jerry Battaglia	<b>Name:</b> Anthony Recine
<b>Title:</b> Director of IT	<b>Title:</b> Senior Vice President
<b>Date:</b> 3/4/2021	<b>Date:</b>
<b>Email:</b> jlbattaglia@hcm2.com	

Valid if signed and submitted to Verizon by 10-May-2021.

### MASTER TERMS

This U.S. Services Agreement ("Agreement") is entered into pursuant to and includes the online Master Terms found at <https://enterprise.verizon.com/service/g-omt-us-toc-2019SEP01.htm> (as modified by the part of this document labeled Master Terms), as well as the Service Attachment(s) and pricing (including promotions) set out in the parts of this document labeled Service Terms and Pricing. Customer agrees that all future Orders will be subject to the terms of the Agreement.

Customer understands that the online Master Terms and Service Attachments include service descriptions, requirements, service level agreements (where applicable), payment terms and other terms and conditions, which materially affect the rights, obligations and remedies of all Parties.

Verizon may change the Master Terms and Service Terms from time to time, effective upon 15 days posting or other notice. By continuing to use Service(s) after a change becomes effective, you agree to be bound by the changed terms, which apply to new and previously-ordered Services. It is Customer's responsibility to check the online Master Terms and Service Terms regularly for changes.

The Parties acknowledge the Agreement includes consent to use CPNI to market new Services.

Parties	
<b>Customer:</b> HORD COPLAN MACHT, INC.	<b>Verizon:</b> Verizon Business Network Services LLC on behalf of affiliates identified in this Agreement or in the online Service Publication and Price Guide (individually and collectively "Verizon Providers of U.S. Services")
<b>Registered Office Address:</b> 700 E PRATT ST STE 1200	<b>Registered Office Address:</b> One Verizon Way



BALTIMORE, MD 21202-4917 USA	Basking Ridge, NJ 07920 USA
<b>Registered No., ABN or CIN (if applicable):</b> N/A	<b>Registered No. or ABN (if applicable):</b> Not applicable
<b>VAT/GST/Consumption Tax Number (if applicable):</b> N/A	<b>VAT/GST/Consumption Tax Number (if applicable):</b> N/A
<b>Additional Legal Entity Information (if applicable):</b>	<b>Additional Legal Entity Information (if applicable):</b> Not applicable
<b>Address for Notices:</b> 700 E PRATT ST STE 1200 BALTIMORE, MD 21202-4917 USA jbattaglia@hcm2.com	<b>Address for Notices:</b> Verizon Business Services 10000 Park Meadows Drive Lone Tree, CO 80124 Attn: Customer Service Email: notice@verizon.com With a subject of "OFFICIAL LEGAL NOTICE"

## SERVICE TERMS

The "+" following the Service name indicates it is an Optimized Service; it is not a part of the Service name. The absence of a "+" following the service name indicates it is a non-Optimized Service.

### New Services

1. **Access (Interstate) / Access +**; terms are located at <https://enterprise.verizon.com/service/access-plus-toc-2020NOV17.htm>.
2. **Internet Dedicated / Internet Dedicated +**; terms are located at <https://enterprise.verizon.com/service/ids-plus-toc-2021FEB01.htm>.

## PRICING

### 1. SERVICES PROMOTIONS

#### Access +

Optimized Service Promotion Name	Promotional Terms
Internet Dedicated New Service Incentive	<a href="http://www.verizonenterprise.com/external/service_guide/reg/pr_internet_dedicated_plus_new_service_incentive_promotion.pdf">www.verizonenterprise.com/external/service_guide/reg/pr_internet_dedicated_plus_new_service_incentive_promotion.pdf</a>
Internet Dedicated Value	<a href="http://enterprise.verizon.com/service/pr-internet-dedicated-value-promo.pdf">enterprise.verizon.com/service/pr-internet-dedicated-value-promo.pdf</a>
Verizon Services 90 Day Satisfaction Guarantee for Service	<a href="https://enterprise.verizon.com/service_guide/reg/pr_verizon_services_90_day_satisfaction_guarantee_for_service_promotion_v2.pdf">https://enterprise.verizon.com/service_guide/reg/pr_verizon_services_90_day_satisfaction_guarantee_for_service_promotion_v2.pdf</a>

#### Internet Dedicated +



Optimized Service Promotion Name	Promotional Terms
Internet Dedicated New Service Incentive	<a href="http://www.verizonenterprise.com/external/service_guide/reg/pr_internet_dedicated_plus_new_service_incentive_promotion.pdf">www.verizonenterprise.com/external/service_guide/reg/pr_internet_dedicated_plus_new_service_incentive_promotion.pdf</a>
Internet Dedicated Value	<a href="http://enterprise.verizon.com/service/pr-internet-dedicated-value-promo.pdf">enterprise.verizon.com/service/pr-internet-dedicated-value-promo.pdf</a>
Verizon Services 90 Day Satisfaction Guarantee for Service	<a href="https://enterprise.verizon.com/service_guide/reg/pr_verizon_services_90_day_satisfaction_guarantee_for_service_promotion_v2.pdf">https://enterprise.verizon.com/service_guide/reg/pr_verizon_services_90_day_satisfaction_guarantee_for_service_promotion_v2.pdf</a>

## NEW SERVICE(S)

### 1. ACCESS + (OPTIMIZED)

#### 1.1 Service Charges

Charges
Order-based pricing is provided in the Service Order Form.

- 1.2 **Promotions Related to Service Charges**. The following promotions will be applied to Optimized Services as indicated below.

Optimized Service Promotion Name	Promotional Terms
Internet Dedicated New Service Incentive	<a href="http://www.verizonenterprise.com/external/service_guide/reg/pr_internet_dedicated_plus_new_service_incentive_promotion.pdf">www.verizonenterprise.com/external/service_guide/reg/pr_internet_dedicated_plus_new_service_incentive_promotion.pdf</a>
Internet Dedicated Value	<a href="http://enterprise.verizon.com/service/pr-internet-dedicated-value-promo.pdf">enterprise.verizon.com/service/pr-internet-dedicated-value-promo.pdf</a>
Verizon Services 90 Day Satisfaction Guarantee for Service	<a href="https://enterprise.verizon.com/service_guide/reg/pr_verizon_services_90_day_satisfaction_guarantee_for_service_promotion_v2.pdf">https://enterprise.verizon.com/service_guide/reg/pr_verizon_services_90_day_satisfaction_guarantee_for_service_promotion_v2.pdf</a>

### 2. INTERNET DEDICATED + (OPTIMIZED)

#### 2.1 Service Charges

Charges
Order-based pricing is provided in the Service Order Form.

- 2.2 **Promotions Related to Service Charges**. The following promotions will be applied to Optimized Services as indicated below.

Optimized Service Promotion Name	Promotional Terms
Internet Dedicated New Service Incentive	<a href="http://www.verizonenterprise.com/external/service_guide/reg/pr_internet_dedicated_plus_new_service_incentive_promotion.pdf">www.verizonenterprise.com/external/service_guide/reg/pr_internet_dedicated_plus_new_service_incentive_promotion.pdf</a>
Internet Dedicated Value	<a href="http://enterprise.verizon.com/service/pr-internet-dedicated-value-promo.pdf">enterprise.verizon.com/service/pr-internet-dedicated-value-promo.pdf</a>



Verizon Services 90 Day Satisfaction Guarantee for Service

[https://enterprise.verizon.com/service\\_guide/reg/pr\\_verizon\\_services\\_90\\_day\\_satisfaction\\_guarantee\\_for\\_service\\_promotion\\_v2.pdf](https://enterprise.verizon.com/service_guide/reg/pr_verizon_services_90_day_satisfaction_guarantee_for_service_promotion_v2.pdf)**SERVICE ORDER FORM (OPTIMIZED SERVICES)**

Quote ID	205179959
Quote Version #	0
Order Section #	1455652

**Order Summary by Location:**

Location ID	Location Address	Service Provided by	Currency	MRC	NRC
91810991C - Baltimore	700 E PRATT ST, STE 1200, BALTIMORE, MD 21202-4917, United States	MCI Communications Services LLC d/b/a Verizon Business Services	USD	975.00	0.00
Total excluding Taxes (as defined in the Contract)			USD	975.00	0.00

**Service Order Details:** All Services provided by MCI Communications Services LLC d/b/a Verizon Business Services unless otherwise specified. The invoice will be based on service configuration at time of invoice reflective of any changes made by the Customer.

**1. Service Delivered to:****Location ID:** 91810991C - Baltimore

700 E PRATT ST, STE 1200, BALTIMORE, MD 21202-4917, United States

Service Summary	MRC (USD)	NRC (USD)
Access +	950.00	0.00
Internet Dedicated +	25.00	0.00
Total (USD) excluding Taxes (as defined in the Contract)	975.00	0.00

Service Detail for Location ID(s): 91810991C - Baltimore (See Appendix and Contract for any additional charges)	Activity Type	Quantity	MRC (USD)	NRC (USD)
<b>Access +, Service ID: 1352942329</b> Activity Type: ADDED Service Commitment: 36 Months				
Local Access - Op/App Performance: Gold / Silver - 1 Gbps - UNI Speed: 1 Gbps (GigE) - TPV UNI Speed: 1 Gbps (GigE) <sup>1</sup>	ADDED	N/A	950.00	0.00
Promotion: Internet Dedicated Value			0.00	0.00
Additional Promotions included: <ul style="list-style-type: none"><li>Internet Dedicated New Service Incentive</li><li>Verizon Services 90 Day Satisfaction Guarantee for Service</li></ul>				
<b>Internet Dedicated +, Service ID: 1352942337</b> Activity Type: ADDED Service Commitment: 36 Months				
Internet Dedicated Port - Tiered - 1 Gbps	ADDED	N/A	25.00	0.00
Promotion: Internet Dedicated Value			0.00	0.00
Additional Promotions included: <ul style="list-style-type: none"><li>Internet Dedicated New Service Incentive</li></ul>				



• Verizon Services 90 Day Satisfaction Guarantee for Service		
<b>Total (USD) excluding Taxes (as defined in the Contract)</b>	975.00	0.00

<b>Additional Information:</b>
<sup>1</sup> Taxes are not included, may vary from month to month and are subject to change.