



## Hosted Voice Service Order Form

**Customer Legal Name:** Keller Williams Cornerstone Realty

Service Location Address: 2230 US Highway 206, Suite 4, Belle Mead, NJ 08502

Billing Name & Email: Keller Williams Cornerstone allcoacct@gmail.com

Sales Representative: Mary Suranofsky

### Service Term

The Service Term for Hosted Voice Services is thirty-six (36) months from date of install for each location.

Auto Renewal: Following the Initial Service Term, this SOF shall renew automatically on a month-to-month basis upon the same terms and conditions, and either party may terminate at any time with sixty (60) days' written notice.

### Coverage & Cost

**Services:** During the Service Term, Ten4 agrees to provide the following hosted voice equipment and services at the stated rates for each site listed herein, and as may be amended hereafter in writing. Charges listed may not include taxes, fees, or regulatory surcharges that may be assessed on the Services ("Taxes"), and Customer will be responsible for all such Taxes.

MONTHLY RECURRING CHARGES (MRC)			
QUANTITY	DESCRIPTION	MONTHLY	EXTENDED
10	Business Pro Seat w/Phone <sup>1</sup>	\$29.40	\$294.00
10	Yealink T54W w/Power Supply – Upcharge <sup>2</sup>	\$2.56	\$25.60
1	Edgemark C2E Licensing & Monitoring	\$37.95	\$37.95
1	Domestic Telephone Number (DID)	\$0.75	\$0.75
1	Edgemark 2900a (C2E)	\$9.50	\$9.50
1	APC Battery Backup (425)	\$1.95	\$1.95
<b>MRC SUBTOTAL</b>			<b>\$369.75</b>

Pricing Excludes Taxes & Shipping

<sup>1</sup> Local and Long-Distance Calling is included; International Calling is NOT included and will be billed additionally.

<sup>2</sup> Customer agrees there is room for 8 phones in their NJ location and that they will use their existing PoE switch.

NON-RECURRING CHARGES (NRC)			
QUANTITY	DESCRIPTION	PRICE	EXTENDED
1	On-Site Installation (half day)	\$360.00	\$360.00
11	Phone Number LNP and/or Toll Free RESPOG	\$5.00	\$55.00
1	SBC Remote Setup and Configuration <sup>3</sup>	\$375.00	\$375.00
<b>NRC SUBTOTAL</b>			<b>\$790.00</b>

Pricing Excludes Taxes & Shipping

<sup>3</sup> Customer must provide a static IP. Customer confirms that they are not currently under any "term" contracts with current providers.

MRC: Customer agrees to pay **Three Hundred Sixty-Nine Dollars and Seventy-Five Cents (\$369.75)** per month for a Term of thirty-six (36) months for hosted voice services, invoiced to Customer on a monthly basis.

NRC: Customer agrees to pay a one-time fee of **Seven Hundred Ninety Dollars (\$790.00)** in advance, at the time this Agreement is signed.

### Payment Method (choose one):

☐ **AUTO PAYMENT OPTION**  
Our team will contact you with instructions for providing secure credit card or ACH payment information.

☒ **STANDARD PAYMENT OPTION**  
Please check here to pay your monthly invoices via check.

Customer will pay all Charges as set forth in this Agreement. Ten4 invoices are payable at the beginning of each monthly billing cycle and are due net thirty (30) days from the date of the invoice. Services may be suspended if payment is not received within thirty (30) days following date due.

### Terms & Conditions

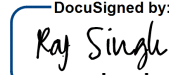
Customer acknowledges they have received, read, accepted, and agree to the Ten4 terms of service and conditions incorporated in the following links. [www.ten4.us/hvtc](http://www.ten4.us/hvtc); [www.ten4.us/e911](http://www.ten4.us/e911); [www.ten4.us/hvsla](http://www.ten4.us/hvsla). These terms and conditions only apply to Ten4 branded and billed services. Other managed services mentioned in the proposal may have their own MRC or NRC costs and require their own contracts and terms.

Customer further acknowledges that any Ten4 hosted phone that is deployed or used outside of the United States has the following restrictions: (1) Ten4 will not support 911/emergency calling; (2) all calling originates from the United States; (3) those phones must maintain a U.S. phone number.

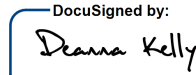
#### Acceptance

Ten4 and Customer have caused this Agreement to be executed below by their duly authorized signatories.

#### Customer: Keller Williams Cornerstone Realty

DocuSigned by:  
  
By: Raj Singh  
Title: **President**  
Date: 8/20/2021

#### Distributed Computing, Inc. dba Ten4

DocuSigned by:  
  
By: Deanna R. Kelly  
Title: **Vice President**  
Date: 8/20/2021