

Hosted Voice Addendum

Customer Legal Name: <u>Tipco Technologies, Inc.</u>
Service Location Address: <u>9501 Discovery Blvd., Suites 110 &115, Manassas, VA 20109</u>
Billing Contact and e-mail address: <u>Terri Lyons, terril@tipcotec.com</u> terrid@tipcotec.com

As of the date this Hosted Voice Addendum is signed by Customer ("<u>Effective Date</u>"), Ten4 and Customer enter into this Agreement and, in addition to the terms herein, agree to be bound by Ten4's Hosted Voice Terms and Conditions, which can be found at www.ten4.us/hvTC and which are incorporated herein and constitute part of this Agreement.

1. Service Term

The Service Term for Hosted Voice Services is thirty-six (36) months from date of install for each location.

Auto Renewal: Following the Initial Service Term, this Agreement shall renew automatically on a month-to-month basis upon the same terms and conditions, and either party either party may terminate at any time with sixty (60) days' written notice.

2. Coverage & Charges

<u>Services</u>: During the Service Term, Ten4 agrees to provide the following hosted voice equipment and services at the stated rates for each site listed herein above, and as may be amended hereafter in writing.

	MONTHLY RECURRING CHARGES (MRC)		
QUANTITY	DESCRIPTION	MONTHLY	EXTENDED
2	Business Complete Seat w/phone	\$30.95	\$61.90
2	Polycom VVX 350 - Upcharge	\$1.91	\$3.82
MRC SUBTOTAL			\$65.72

Pricing Excludes Taxes

NON-RECURRING CHARGES (NRC)				
QUANTITY	DESCRIPTION	PRICE	EXTENDED	
1	On-site installation (half day)	\$600.00	\$600.00	
1	Remote Setup for Virtual PBX and VoIP services	\$199.95	\$199.95	
NRC SUBTOTAL		\$799.95		

Pricing Excludes Taxes & Shipping

MRC: Customer agrees to pay <u>Sixty-Five Dollars and Seventy-Two Cents (\$65.72)</u> per month for a Term of thirty-six (36) months, invoiced to Customer on a monthly basis, which shall become due and payable on the first day of each month.

NRC: Customer agrees to pay a one-time fee of <u>Seven Hundred Ninety-Nine Dollars and Ninety-Five Cents (\$799.95)</u> in advance, at the time this Agreement is signed.

In addition to the terms and conditions in the MSA and listed herein, CUSTOMER EXPRESSLY AND EXPLICITLY AGREES TO BE BOUND BY ANY UNDERLYING SERVICE PROVIDER CONTRACTS.

Charges may not include taxes, fees, or regulatory surcharges that may be assessed on the Services ("<u>Taxes</u>"), and Customer will be responsible for all such Taxes. Billing for Services shall commence when this Agreement is signed and shall continue on a monthly basis for the Term of Service.

3. Payments

Customer will pay all Charges as set forth herein. Ten4 invoices are payable monthly in advance at the beginning of each month and are due net thirty (30) days from the date of the invoice. Services may be suspended if payment is not received within thirty (30) days following date due.

4. Emergency Services 911 Dialing

Customer understands and accepts the requirements and limitations provided in the E911 document, which can be found at www.ten4.us/E911 and which are incorporated herein and constitute part of this Addendum.

5. Service Level Agreement

Customer understands and accepts the requirements and limitations provided in the Hosted Voice Service Level Agreement, which can be found at www.ten4.us/hvSLA and which are incorporated herein and constitute part of this Contract.

Acceptance

Customer has caused this Agreement to be executed below by its duly authorized signatory.

Client: Tipco Technologies, Inc.

By: Title: Vue Prosident Distributed Computing, Inc. dba Ten4

By: Deanna R. Kelly Title: Vice President Date: 12/03/2020