

Single Page Contract

HOSTED VOICE

Customer Legal Name: Education Affiliates, Inc.

Equipment Location Address: 5026-D Campbell Blvd., Nottingham, MD 21236

As of the date this Single-Page Hosted Voice Contract Addendum is fully executed ("<u>Effective Date</u>"), Ten4 and Customer enter into this Contract and, in addition to the contents herein, agree to be bound by Ten4's Standard Terms and Conditions, which can be found at www.ten4.us/T&C and which are incorporated herein and constitute part of this Contract.

1. Service Term

The Service Term for Hosted Voice Services is thirty-six (36) months from date of install for each location.

Auto Renewal: Following the Initial Service Term, the SAF shall renew automatically on a month-to-month basis upon the same terms and conditions, and either party either party may terminate at any time with sixty (60) days' written notice.

2. Coverage & Cost

<u>Services</u>: During the Service Term, Ten4 agrees to provide the hosted voice equipment and services at the stated rates for each site listed herein above, and as may be amended hereafter in writing.

MONTHLY RECURRING CHARGES (MRC)				
QUANTITY	DESCRIPTION	PRICE	EXTENDED	
10	Ten4 Contact Center Seat (voice only)	\$49.95	\$499.50	
MRC SUBTOTAL			\$499.50	

Pricing Excludes Taxes & Shipping

NON-RECURRING CHARGES (NRC)				
QUANTITY	DESCRIPTION	PRICE	EXTENDED	
1500	Yealink T54W phones with power supply	\$183.30	\$274,950.00	
-1500	REMOVE Yealink T46S phone with power supply	-\$178.10	-\$267,150.00	
1	Ten4 Contact Center Setup	\$5,000.00	\$5,000.00	
NRC SUBTOTAL			\$12,800.00	

Pricing Excludes Taxes & Shipping

MRC: Customer agrees to pay <u>Four Hundred Ninety-Nine Dollars and Fifty Cents (\$499.50)</u> per month for a Term of thirty-six (36) months, invoiced to Customer on a monthly basis, which shall become due and payable on the first day of each month

NRC: Customer agrees to pay a one-time fee of <u>Twelve Thousand Eight Hundred Dollars (\$12,800.00)</u> in advance, at the time this Agreement is signed.

In addition to the terms and conditions in the MSA and listed herein, CUSTOMER EXPRESSLY AND EXPLICITLY AGREES TO BE BOUND BY ANY UNDERLYING SERVICE PROVIDER CONTRACTS.

All bills are due within thirty (30) days upon receipt of Ten4 invoice. Customer will pay all Charges as set forth herein. Charges listed may not include taxes, fees, or regulatory surcharges that may be assessed on the Services ("Taxes"), and Customer will be responsible for all such Taxes.

3. Emergency Services 911 Dialing

Customer understands and accepts the requirements and limitations provided in the E911 document, which can be found at www.ten4.us/E911 and which are incorporated herein and constitute part of this Contract.

4. Termination

<u>Termination For Cause</u>. Either party may immediately terminate a SAF by written notice if the other party breaches a provision of this Addendum or the Master Services Agreement and the breaching party does not cure such breach after written notice and a five (5) day cure period in the event of any failure to pay an amount due hereunder, or a thirty (30) day cure period in the event of any other breach.

If Ten4 Terminates for Cause, Ten4 will have no further liability or obligation under this Addendum and accompanying SAF.

Early Termination Fee. If Customer terminates any Services prior to the expiration of the Service Term, Customer shall pay Ten4 an Early Termination Fee equal to the MRC of the initial contract value times the number of months remaining under contract for that site. In no event shall Customer be entitled to any refund of already paid charges if the SAF, Addendum or MSA, or any portion thereof, is terminated.

5. Service Level Agreement

Customer understands and accepts the requirements and limitations provided in the Hosted Voice Service Level Agreement, which can be found at www.ten4.us/hvSLA and which are incorporated herein and constitute part of this Contract.

Acceptance

Ten4 and Customer have caused this Contract to be executed below by their duly authorized signatories.

6/10/2020

Customer: Education Affiliates, Inc.

Distributed Computing, Inc. dba Ten4

by: Title: Date: By: Deanna R. Kelly Title: Vice President Date: 06/11/2020