Personalized solutions, o	dedicated support.		ACC PS160	Single Site			ADI_SSE_210610	
ACC			For Administrative Use Only				71D1_55E_210010	
			Master Agreement #:					
BUSINES A division of AT	S		AT&T DEDICATED INTERNET SERVICE PRICING SCHEDULE					
		SINESS REPRESEN	NTATION					
Channel / Retention Manager					lution Provider Chai		A0000804	
Solution Drawid	lan Ondan C	Matt Ellison			Associate Solution Provider Channel ID # EL005136 Additional Solution Provider Order Contact			
Solution Provider Order Contact Terri Hill				Auditional Sol	Additional Solution Provider Order Contact Kate Wainwright			
-				Additional Sol	Additional Solution Provider Order Contact Email			
thill@telarus.com					kwainwright@ten4.us			
Solution Provid	ler Order C (256) 666-7'			Additional Sol	ution Provider Orde (856) 505-4892	r Contact Phone #		
		T INFORMATION	(All fields requir e	ed)	(050) 505 1052			
I. Company N	Name			Ü	ompany Name			
Landcare				Accounts Pay	yable Landcare			
Company	1948 Josh	Road		Billing 1	5295 Westview D	<u> </u>		
Street	17 10 00511	110111			Suite 100	·		
City		State	Zip Code	City		State	Zip Code	
Fort Worth		TX	76177	Frederick	4 D	MD	21703	
Contact Perso	on Brent Cate	es.		Billing Conta	ct Person Accounts Payable	Landcare		
Contact Emai		CS		Billing Conta	ct Email Address	Landeare		
	brent.cate	s@landcare.com			AccountsPayable	@Landcare.com		
Phone #	(055) 511			Billing Conta				
	(855) 511-: d eor ali	ວວວ L: Legal Company Na	me	214.425.0396				
_	Landcare	2. Eegai Company iva	iiic					
		VICE LOCATION	INFORMATION	FOR SINGLE	LOCATION			
		I 16 F						
Demarc Compa		LandCare For	t Worth Texas	ALL CON C	-44 NT			
On-Site Local (Name (LCON)		Kate Wa	inwright	Alt LCON Cor	itact Name	Zane Gee		
LCON Phone #								
(required)		(856) 50)5-4892		one #(required)	(410) 46	54-8928	
LCON Email A (required)	adress	kwainwrigl	ht@ten4.us	ALT LCON Email Address (required) zgee@ten4.us		en4.us		
LCON Mobile	Phone #			ALT LCON Mobile Phone #				
Street Demarc				Telephone # of nearest neighbor/business Primary Technical Customer Contact Name (required)				
1948 Josh Ro	d			Primary Techi		` • ′		
Room & Floor				Primary Techi	Kate Wainwright nical Customer Conta		<u>4)</u>	
				Timary reem	(856) 505-4892	ict i none " (require	u)	
City		State	Zip Code	Primary Techi	nical Customer Conta	act Email Address (r	required)	
Fort Worth		TX	1	7	kwainwright@ter	ı4.us		
	umber at De	emarc location (requir			log Phone # (recomn		CPE)	
No Toll Free		(855) 511-555						
Remarks:	Order for 1	new 50M Managed A	DI with onsite insta	llation required a	and \$1500 fee waived			
Is this site a Ca	rrier Hotel/	/Data Center?	NO	If yes, who own	ns the Carrier Hotel/	Data Center?		
Sold with SD W	VAN?	SELECT	If Yes Rome Opp.	#?				
Sold with Color		SELECT INT DETAIL INFO	If Yes Rome Opp.	#?				
SECTION 4A. ACCOUNT DETAIL INFORMATION New Account: YES					Account Number:		T	
SECTION 4B		Ü			The state of the s		1	
		Single Account Billing)	YES				
	BILLING [†] :	: \$6.50/mo. Admini		NO				
Billing Option:			Single Location Bill	ing (default)				
		not stabilized for the T			rrent Service Guide	rates and will		
, 0	•	e corresponding charg	· · · · · · · · · · · · · · · · · · ·					

SECTION 4C. ORDE	R TYI	PE					
Order Type			New				
Is this Order replacing	or cha	anging an existi	ing ACC circuit? *		No		
*If yes, list existing circuit		<u> </u>		ti-location orde		each site on ADIMult	iloc sheet)
Existing ACC circuit II			` `		<u> </u>	Downgrade, Tech M	
		• /	Î				
SECTION 5A. PRICI	NG SC	CHEDULE TEI	RM AND PROMO	TIONS			
Term: 2 Years			Promo Code(s):				
Other:							
SECTION 5B. SERVI	CE CI	HARGES & RA	ATE PLANS	will be totaled	l for multiple locat	tions)	
Applicable supporting	docum	entation (prin	tout, quote letter a	nd ICB) must l	be attached		
			Monthly Port		Monthly Port		
		PORT SPEED	Charges	Total Number	Charges	CPE Option/Install	Charge
			and Other Charges	Selected			
			all		and Other Charges	_	
			Multi Locations		Single Location	(No Tele-Install over	r 100Mbps)
				1	\$67	Included CPE, Onsite	21500 (waived)
Ethernet		50 Mbps		1	\$07	(Onsite required if ov	
		1				(
Hi-Cap Ethernet MBC	(if						
applicable)	`	SELECT					
Hi-Cap Incr Charge/m	bps						
						Installation	
				T .	1	Charges	Amount Waived
Total Port Charges Sir	ngle L	ocation:		1	\$67	\$1,500	\$1,500
						Installation	
			M 41 6: 1	7 5. 4. 1	M 411 C1	Charges	
			Monthly Circuit Charges all Multi	Total Number	Monthly Charge Per Circuit Single	(Renewals=\$0 Prov. Order	
LOCAL ACCESS			Locations	Selected	Location	=charges)	Amount Waived
	D D	• 40 ()				g/	
128K-NxT1 (25 miles from	m PoP	in the 48 states)					
128K-NxT1 (On-Net, Haw							
26+ miles from PoP in the		SELECT					
states)	48	SELECT					
states) Circuit S	48	SELECT Total Service			0.724		
states)	48 Speed			1	\$524		
Ethernet Circuit S 50 Mb	e 48 Speed ops	Total Service (default)		1	\$524		
states) Circuit S	Speed ops	Total Service (default)		1	\$524		
Ethernet Circuit S 50 Mb	Speed ops	Total Service (default) 00 Base TX Electrical					
Ethernet Interface	Speed ops	Total Service (default) 00 Base TX Electrical		1	\$524 \$524	\$0	\$0
Ethernet Circuit S 50 Mb Ethernet Interface Total Local Access Charge	Speed ops 10 ges Sing	Total Service (default) 00 Base TX Electrical	CHARGES - SING	1	\$524	\$0	\$0
Ethernet Interface Total Local Access Charg Location	Speed ops 10 ges Sing	Total Service (default) 00 Base TX Electrical gle SERVICES &		1	\$524	\$0	\$0
Ethernet Circuit S 50 Mb Ethernet Interface Total Local Access Charg Location SECTION 5C. OPTIO Domain Name (established	Speed ops 10 ges Sing ONAL d durin	Total Service (default) 00 Base TX Electrical gle SERVICES &	n)	1 SLE LOCATION	\$524 ON	\$0 onth per 15 domains	
Ethernet Circuit S 50 Mb Ethernet Interface Total Local Access Charg Location SECTION 5C. OPTIO Domain Name (established	Speed ops 10 ONAL d durin	Total Service (default) 00 Base TX Electrical gle SERVICES & ag implementation 5 included per A	n) DI port):	1 ELE LOCATION (additional Pri	\$524 ON mary DNS is \$100/m)
Ethernet Circuit S 50 Mb Ethernet Interface Total Local Access Charg Location SECTION 5C. OPTIO Domain Name (established Primary. # of domains (Speed ops 10 ONAL d durin	Total Service (default) 00 Base TX Electrical gle SERVICES & ag implementation 5 included per A	n) DI port):	1 ELE LOCATION (additional Pri	\$524 ON mary DNS is \$100/m ondary DNS is \$100/m	onth per 15 domains) ns)
Ethernet Circuit S 50 Mb Ethernet Interface Total Local Access Charg Location SECTION 5C. OPTIO Domain Name (established Primary. # of domains (Secondary. # of domains (Speed ops 10 ONAL d durin	Total Service (default) 00 Base TX Electrical gle SERVICES & ag implementation 5 included per A	n) DI port):	1 ELE LOCATION (additional Pri	\$524 ON mary DNS is \$100/m ondary DNS is \$100/m	onth per 15 domains) ns)

SECTION 5D. TOTAL ALL CHARGES	BILLED	WAIVED
Total Single Location Monthly Port, Local Access, and Optional Service Charges:	\$591	
Total Single Location Non Recurring Port, Local Access, Optional Service, and Move Charges:	\$0	\$1,500
CECTION SE MINIMUM DAVIMENT AND MINIMUM DETENTION DEDICO		

Portion of Monthly Service Fees Applicable to Minimum Payment Period 50% All Service components Until end of Pricing Schedule Term, but not less than 12 months per component (from original activation date)

The minimum retention period is 12 months for all service components

SECTION 6. TERMINATION

The Customer may terminate service without incurring Termination Charges prior to the end of the service term, provided the Customer is current in payment to ACC Business for services provided and replaces this Pricing Schedule with either:

- 1) other domestic and/or international telecommunications services provided by ACC Business having a new revenue commitment equal to or greater than the revenue commitment set forth in this Pricing Schedule; or
- 2) the same services provided by ACC Business having a new revenue commitment equal to or greater than the remaining revenue commitment of this Pricing Schedule.

Additionally, ACC Business may terminate this Pricing Schedule in the event that (i) AT&T determines that Special Construction is necessary for ACC Business to provide the Service hereunder and (ii) Customer does not execute and return an AT&T Special Construction Pricing Schedule within the time period designated by ACC Business. ACC Business may also terminate this Pricing Schedule in the event that Customer orders On-Net access and no capacity is available. Customer will not incur any Termination Charges in the event that ACC Business exercises its right of termination under this paragraph.

SECTION 7. TAX EXEMPT INFORMATION

Tax Exempt: Certifications for all jurisdictions that apply must	Federal	NO
be attached: Applicable taxes will be applied to all invoices	State	NO
until supporting tax exempt documentation is provided.	County	NO
	City	NO

SIGNATURE BELOW BY YOUR AUTHORIZED REPRESENTATIVE IS CUSTOMER'S CONSENT TO THE TERMS AND CONDITIONS OF THIS PRICING SCHEDULE

Customer acknowledges that the terms and conditions set forth in this ADI Pricing Schedule ("Pricing Schedule") apply to Service for the duration of the Service Period. Additional terms, conditions and charges can be viewed on the AT&T

Service Guide ("Service Guide") located at http://serviceguidenew.att.com/

Customer further acknowledges that it must comply with the terms of the Acceptable Use Policy located at http://www.att.com/aup/

When service is ordered for multiple locations of a Corporate Billed account the rates in the ADI Multi Location Worksheet apply.

NOTE: AT&T Dedicated Internet as sold by ACC Business (ADI) (formerly known as ACC Business Managed Internet Service (MIS))

	Customer	ACC Business	
Signature By	3060	Signature By	
Name	Brent Cates	Name	
rvaine	Dient Cates	Name	
Title	Technical Contact	Title	
Date	12/15/21	Date	



ACC BUSINESS MULTI-SERVICE AGREEMENT

Customer			AT&T Corp. d/b/a ACC Business
Customer Legal	Name: Land	care	ACC Business
Street Address:	1948	Josh Road	
City:	Fort	Worth	
State/Province:	TX		
Zip Code:	76177	Country:	
Customer Contact (for notices)			ACC Business Contact (for notices)
Name:	Brent Cates		Street Address: 400 West Avenue
Title:	Technical Contact		City: Rochester State/Province: NY
Street Address:	5295 Westview D	r	Zip Code: 14611 Country: USA
City:	Frederick	State/Province: MD	
Zip Code:	21703	Country:	
Telephone:	(855) 511-5553	•	
Fax:			
Email:	brent.cates@lando	eare.com	
This ACC Bus	iness Multi-Servi	ce Agreement between the custor	mer named above ("Customer") and AT&T Corp. doing business as (d/b/a)
ACC Business	"ACC Business"	(each a "Party") is affective who	en signed by both Parties ("Effective Date")

This ACC Business Multi-Service Agreement consists of the attached provisions, and the AT&T Business Services Agreement, including definitions, located a

https://www.corp.att.com/agreement/

("BSA") (collectively the attached provisions and BSA constitute the "MSA"). In order for Customer to purchase ACC Business Services, the Parties must execute an applicable pricing schedule, referencing this MSA, reflecting the Services, the pricing and the pricing schedule term ("Pricing Schedule"). Collectively the MSA, Pricing Schedule and applicable Service Publications constitute the "Agreement" for those Services. A "Service Publication" includes Tariffs, Guidebooks, and Service Guides located at

http://serviceguidenew.att.com

which reflect the product descriptions, rates, terms and conditions applicable to a particular Service. Services are further subject to the AT&T Acceptable Use Policy located at www.att.com/aup ("AUP"). Service Publications and the AUP may be amended by AT&T www.att.com/aup

or ACC Business from time to time without notice to Customer. The order of priority of the documents that form the Agreement is: the applicable Pricing Schedule or order; the MSA; the AUP; and then Service Publications; provided, however, if applicable laws or regulations of a jurisdiction prohibits contractual modification of Tariff terms, the Tariff will prevail. In the event of a conflict within the MSA between the attached provisions and the BSA, the attached provisions take precedence. For purposes of this MSA the arbitration provisions of the BSA are replaced entirely with and superseded by the following:

ARBITRATION: ALL CLAIMS AND DISPUTES ARISING FROM THIS AGREEMENT SHALL BE SETTLED BY BINDING ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION UNDER ITS COMMERCIAL ARBITRATION RULES (SUBJECT TO THE REQUIREMENTS OF THE FEDERAL ARBITRATION ACT). ANY JUDGMENT ON ANY AWARD RENDERED MAY BE ENTERED AND ENFORCED IN A COURT HAVING JURISDICTION. THE ARBITRATOR SHALL NOT HAVE THE AUTHORITY TO AWARD ANY DAMAGES DISCLAIMED BY THIS AGREEMENT OR IN EXCESS OF THE LIABILITY LIMITATIONS IN THIS AGREEMENT, SHALL NOT HAVE THE AUTHORITY TO ORDER PRE-HEARING DEPOSITIONS OR DOCUMENT DISCOVERY, BUT MAY COMPEL ATTENDANCE OF WITNESSES AND PRODUCTION OF DOCUMENTS AT THE HEARING. THE PARTIES WAIVE ANY RIGHT TO TRIAL BY JURY AND WAIVE ANY RIGHT TO PARTICIPATE IN OR INITIATE CLASS ACTIONS; IF THE PARTIES CANNOT WAIVE THESE RIGHTS, THIS ENTIRE PARAGRAPH IS VOID.

AGREED: Customer	AGREED: AT&T Corp. d/b/a ACC Business
By:	By:
Name: Brent Cates	Name:
Title: Technical Contact	Title:
Date: 12/15/21	Date:

<u>Services</u>: "Service" or "Services" means all products and services (including wireless, if applicable) ACC Business provides Customer pursuant to this Agreement.

Execution by Affiliates: An ACC Business or Customer Affiliate may sign a Pricing Schedule in its own name. Such Affiliate contract will be a separate but associated contract incorporating the terms of this Agreement. Customer and ACC Business will cause respective Affiliates to comply with any such separate, associated contract(s). An "Affiliate" of a party is an entity that controls, is controlled by or is under common control with such party.

License and Other Terms: Software, Purchased Equipment and Third-Party Services (a service provided directly to Customer by a third party under a separate agreement between Customer and the third party) may be provided subject to the terms of a separate license or other agreement between Customer and either the licensor, the third-party service provider or the manufacturer. Customer's execution of the Pricing Schedule for or placement of an Order for Software, Purchased Equipment or Third-Party Services is Customer's agreement to comply with such separate agreement. Unless a Service Publication specifies otherwise, ACC Business' sole responsibility with respect to Third-Party Services is to place Customer's orders for Third-Party Services, except that AT&T or ACC Business may invoice and collect payment from Customer for the Third-Party Services.

Pricing and Pricing Schedule Term; Terms Applicable After End of Pricing Schedule Term: Prices listed in a Pricing Schedule are stabilized until the end of the Pricing Schedule Term, including applicable extensions, ("Pricing Schedule Term") and apply in lieu of corresponding prices in the applicable Service Publication. No promotions, credits, discounts or waivers set forth in a Service Publication apply. At the end of the Pricing Schedule Term, Customer may continue Service (subject to any applicable notice or other requirements in a Service Publication for Customer to terminate a Service Component) on a month-to-month basis at the prices, terms and conditions in effect on the last day of the Pricing Schedule Term. ACC Business may change such prices, terms or conditions on 30 days' prior notice to Customer.

MARC: Minimum Annual Revenue Commitment ("MARC") is an annual revenue commitment set forth in a Pricing Schedule that Customer agrees to satisfy during each 12-month period of the Pricing Schedule Term. If Customer fails to satisfy the MARC for any such period, Customer agrees to pay a shortfall charge equal to the difference between the MARC and the total of the applicable MARC-Eligible Charges, as defined in the applicable Pricing Schedule, incurred during such period, and ACC Business may withhold contractual credits until Customer pays the shortfall charge.

Termination and Termination Charges: Either party may terminate for material breach upon thirty (30) days' prior written notice to the other party. If a Service or Service Component is terminated by Customer for convenience or by ACC Business for cause prior to Cutover, Customer (i) agrees to pay any pre-Cutover termination or cancellation charges set out in a Pricing Schedule or Service Publication, or (ii) in the absence of such specified charges, agrees to reimburse ACC Business for time and materials incurred prior to the effective date of termination, plus any third-party charges resulting from the termination. If a Service or Service Component is terminated by Customer for convenience or by ACC Business for cause after Cutover, Customer agrees to pay applicable termination charges as follows: (i) 50% of any unpaid recurring charges for the terminated Service or Service Component attributable to the unexpired portion of an applicable Minimum Payment Period (as defined in applicable Pricing Schedule); (ii) if termination occurs before the end of an applicable Minimum Retention Period (as defined in applicable Pricing Schedule), any associated credits or waived or unpaid non-recurring charges; and (iii) any charges incurred by ACC Business from a third-party (i.e., not an AT&T Affiliate) due to the termination. The charges set forth in (i) and (ii) do not apply if a terminated Service Component is replaced with an upgraded Service Component at the same

Site, but only if the Minimum Payment Period or Minimum Retention Period, as applicable, (the "Minimum Period") and associated charge for the replacement Service Component are equal to or greater than the corresponding Minimum Period and associated charge for the terminated Service Component, respectively, and if the upgrade is not restricted in the applicable Service Publication. In addition, if Customer terminates a Pricing Schedule that has a MARC, Customer agrees to pay an amount equal to 50% of the unsatisfied MARC for the balance of the Pricing Schedule Term.

Billing and Disputes: If Customer does not dispute a charge in writing within 6 months after the invoice date, Customer waives the right to dispute. ACC Business must issue a bill within six (6) months after charges are incurred (other than for automated or live operated assisted calls) or it waives the charges. At Customer's request, but subject to ACC Business' consent (which may not be unreasonably withheld or withdrawn), Customer's Affiliates may be invoiced separately, and ACC Business will accept payment from such Affiliates. Customer will be responsible for payment if Customer's Affiliates do not pay charges in accordance with this Agreement.

Purchased Equipment: Except as specified in a Service Publication or Pricing Schedule, title to and risk of loss of equipment ACC Business sells Customer ("Purchased Equipment") pass to Customer on delivery to the transport carrier for shipment to Customer's designated location. AT&T or ACC Business retains a purchase money security interest in all Purchased Equipment until Customer pays for it in full; Customer appoints AT&T or ACC Business as Customer's agent to sign and file a financing statement to perfect AT&T's and ACC Business' security interest. All Purchased Equipment is provided on an "AS IS" basis, except that AT&T or ACC Business passes through to Customer any warranties available from its suppliers, to the extent that AT&T or ACC Business is permitted to do so under its contracts with those suppliers.

Privacy: Each party is responsible for complying with the privacy laws applicable to its business. AT&T and ACC Business shall require its personnel, agents and contractors around the world who process Customer personal data to protect such information in accordance with the data protection laws and regulations applicable to AT&T's and ACC Business' business. If Customer does not want AT&T or ACC Business to comprehend Customer data to which it may have access in performing Services, Customer must encrypt such data to be unintelligible. Customer is responsible for obtaining consent from and giving notice to its users, employees and agents regarding Customer's and AT&T's and ACC Business' collection and use of the User, employee or agent information in connection with a Service. Customer agrees to make accessible or provide Customer personal data to AT&T or ACC Business only if it has legal authority to do so.

<u>Trademarks and Publicity</u>: Neither party will display or use the other party's trade names, logos, trademarks, service marks or other indicia of origin, or issue public statements about this agreement or the Services, without the other party's prior written consent.

Governing Law: Unless a regulatory agency with jurisdiction over the applicable Service applies a different law, this Agreement is governed by the law of the State of New York, without regard to its conflict of law principles. The United Nations Convention on Contracts for International Sale of Goods will not apply.

CUSTOMER LETTER OF AUTHORITY

Please be advised that we,

Landcare

("Customer"), are interested in learning about and potentially purchasing certain products and services from

AT&T Corp. d/b/a ACC Business and its affiliates ("ACC Business"), and hereby authorize

ENTER ACC BUSINESS SOLUTION PROVIDER NAME

("SP") and such other entities or persons named below ("Others Named") to act on our behalf with respect to the matters described herein.

By this Customer Letter of Authority ("Letter"), SP and Others Named are authorized non-exclusively to operate as our representative in dealings between us and ACC Business in connection with the marketing, sale and purchase of telecommunications, data, and information services. This authorization includes, but is not limited to, the ability to present pricing and contracts, negotiate and order services on our behalf, as well as the ability to obtain our customer proprietary network information ("CPNI"). Notwithstanding the foregoing authorization, neither SP nor Others Named is authorized to execute any contracts on our behalf.

We understand that it is ACC Business's legal duty to protect the confidentiality of our CPNI. CPNI is defined under federal law and includes information that relates to the quantity, technical configuration, type, destination, location, and amount of use of a telecommunications service subscribed to by a customer of a telecommunications carrier, and that it is made available to the carrier by the customer solely by virtue of the carrier-customer relationship. In order to explore the purchase of telecommunications products and services from ACC Business, we hereby authorize ACC Business to use our CPNI, share our CPNI with SP and Others Named, and/or provide SP and Others Named with access to our CPNI on file with ACC Business. We further grant ACC Business permission to provide SP and Others Named access to all information relating to our accounts and to make changes to our accounts via orders for all services provided by ACC Business. We acknowledge and agree that any unauthorized disclosure of CPNI by SP and/or Others Named will not result in us having any right or remedy against ACC Business. We also understand and agree that, in order to determine service eligibility and communicate eligibility to SP and Others Named, ACC Business may initiate a credit check and/or access our existing credit information on file with ACC Business.

I understand and agree that the signature, or electronic signature, set forth below constitutes Customer's agreement under this Letter and all applicable tariffs. By signing below, I represent that I have the authority to bind the Customer hereunder. For all legal purposes, an electronic Letter will be deemed an original "writing" in accordance with any applicable state law governing electronic signatures, writings and/or records, and the admissibility thereof will not be contested under any applicable best evidence rule or otherwise. This Letter will become effective on:

12/13/2021

and will remain valid for a period of three (3) years unless revoked in writing by Customer, SP, and Others Named or ACC Business. Written revocation notices must specify the SPs and Others Named name and be received by ACC Business, Attn: Customer Care, 400 West Avenue, Rochester, NY 14611-2538

CUSTOMER:	Landcare	SOLUTION	PROVIDER COMPANY:	Telarus LLC
		SOLUTION		
		PROVIDER		
		SALES REP		
SIGNATURE:		•	16.1111111	
SIGITATIONE.		STREET/CI	TY/	
		STATE/ZIP		/ / UT / 84070
PRINTED			3 , .	
NAME:	Brent Cates			
		EMAIL		
		ADDRESS/		
		PHONE		
		NUMBER:	thill@telarus.com / 256-	566-7780
TITLE:	Technical Contact			
		SOLUTION	PROVIDER ID (SPID):	A0000804
ADDRESS:	1948 Josh Road			
ADDRESS:				
(SUITE)		OTHERS NA	AMED/SUB-AGENT	
CITY:	Fort Worth			
STATE:	TX	COMPANY	NAME:	TEN4
ZIP:	76177			
		REP NAME	Kate Wainwright	
EMAIL				
ADDRESS:	brent.cates@landcare.com	CTDEET/CI	TV /	
PHONE NUMBER:	(055) 544 5552	STREET/CI STATE/ZIP		
NUIVIDER:	(855) 511-5553	51A1E/ZIP	1/00 Union Avenue / Bal	timore / Maryland / 21211
		EMAIL		
		ADDRESS/		
		PHONE		
		NUMBER:	kwainwright@ten4.us /	856-505-4892
		SUB AGEN	T SP ID:	FI 005136



CONTACTS INFORMATION

INSTRUCTIONS - use Contacts tab to:
i) confirm customer & agent contacts (input on IG tab); overwrite if necessary
ii) add unique router ship-to address (if applicable)
iii) add additional authorized customer contacts

SOLUTION PROVIDER ORDER CONTAC	CT				
Solution Provider Order Contact for ACC	Business Order Implementation & AT&T Provisi	ioning (mar	ndatory)		
Solution Provider Order Contact Name:	Terri Hill	Email:	thill@telarus.com	Phone Number:	(256) 666-7780
Note: Individual will receive ACC	Business and AT&T order implementation to	uchpoints a	and notifications.	,	
Additional Solution Provider Order Conta	ect for ACC Business Order Implementation				
Solution Provider Order Contact Name:	Kate Wainwright	Email:	kwainwright@ten4.us	Phone Number:	(856) 505-4892
Note: Individual will receive order	ACC Business implementation touchpoints.	This addit	ional contact will not receive AT&T Digital	Notifications.	
CUSTOMER CONTACTS					
Customer Contact (mandatory)					
Name:	Brent Cates	Email:	brent.cates@landcare.com	Phone Number:	(855) 511-5553
Title	Technical Contact				
Note: this individual receives the count billing inquiries with ACC Business.	tersigned ACC Business contract, and may be different	nt than the c	customer contract signing party. This individual wi	ill be an authorized co	ntact for account and
Customer Billing Contact (mandatory)					
Name:	Accounts Payable Landcare	Email:	AccountsPayable@Landcare.com	Phone Number:	214.425.0396
Note: This individual will receive the A	ACC Business invoice. This individual will be an autl	horized con	tact for account and billing inquiries with ACC Bu	isiness.	
Primary Technical Customer Contact (ma	ndatory)	•			
Name:	Kate Wainwright	Email:	kwainwright@ten4.us	Phone Number:	(856) 505-4892
Note: Primary technical contact is expe notifications from ACC Business/AT&	cted to provide technical validation for an order, and T.	help coordi	nate installation. This individual will receive orde	r implementation touc	hpoints or
ACC BusinessDirect Registration (mandat	cory)				
	registered for ACC BusinessDirect, an online portal tr BusinessDirect (this contact must be a direct emplo			Please specify the cust	omer contact to
BusinessDirect Company Administrator:	Paul Oyler	Email:	paul.oyler@landcare.com	Phone Number:	214.425.0396
Note: Once established, USER ID & I up additional users associated with the	login information will be emailed to the company ane customer, as required.	administrat	or by the AT&T BusinessDirect® Team. At log	in, the Company Adı	ninistrator can set
	ters with ADI – if different than the Local Contacts				
For ADI customers with managed AT&T re	outers, if the "Ship to Contact" is different than the L	ocal Contac	et (LCON) at the service address(es), please specifi	y:	
Name:		Email:		Phone Number:	
Ship to Contact Full Mailing address:					
Note: If this is a multiple location order, addresses, submit a spreadsheet with deta	do not enter the updated "ship to" address here unless ails for each location.	s ALL route	rs are shipped to this single alternate address. If in	dividual locations requ	uire unique "ship to"