



ADDENDUM to Master Services Agreement
WIRELESS BROADBAND SERVICES

Customer Legal Name: Kenlee Precision Corporation
Customer Address: 1701 Inverness Ave, Baltimore, MD 20707

As of the ____ day of _____, 2020 ("Effective Date"), Ten4 and Customer enter into this Addendum to the Managed Services Agreement ("MSA"). This Addendum is intended to be used in conjunction with the MSA, which includes the standard terms and conditions, and any Service Order Forms ("SOF") for Wireless Broadband Services, which include the site-related order details. All such documents are incorporated herein by reference and constitute part of this Addendum.

1. Service Term

The Service Term for Wireless Broadband Services is provided on the SOF. Billing for the services shall commence on the earlier of: (i) use of the Service by customer or (ii) five (5) days after delivery of the service to the Customer's service address. This Addendum shall continue in effect for as long as any SOF for Billing Aggregation Services is in effect.

Auto Renewal: Following the Initial Service Term, the SOF shall renew automatically on a month-to-month basis upon the same terms and conditions, and either party either party may terminate at any time with sixty (60) days' written notice.

2. Coverage & Usage

Services: During the Service Term, Ten4 agrees to provide wireless broadband services to Customer's network, for sites listed in the SOF, and as may be amended hereafter in writing. Ten4 agrees to provide the following Services:

- Fixed cellular connectivity for backup and/or primary, as needed
- Custom-designed data plan and equipment selection per site
- Cross-carrier data pooling
- Trouble ticketing, returns, usage reporting, analytics

In addition to the terms and conditions in the MSA and listed herein, CUSTOMER EXPRESSLY AND EXPLICITLY AGREES TO BE BOUND BY THE UNDERLYING SERVICE PROVIDER CONTRACTS.

Usage: Ten4 reserves the right to increase Customer's Service plan, based on usage, if Customer utilizes more than 3x their data service rate in any consecutive 3-month period during their term of agreement. Ex. If base rate is 5GB and Customer usage is greater than 15GB for three consecutive months, data rate plan may be amended and Customer may be billed accordingly going forward.

3. Payments

Customer will pay all Charges as set forth in the SOF. Charges may not include taxes, fees, or regulatory surcharges that may be assessed on the Services ("**Taxes**"), and Customer will be responsible for all such Taxes. All bills are due within thirty (30) days upon receipt of Ten4 invoice.

Billing for Wireless Broadband Services shall commence when the SOF is signed and shall continue on a monthly basis. In the event any additional Services sites are later added on a date that is not the first day of the month, fees shall be pro-rated for the month of migration and invoiced in the next subsequent full month.

4. Customer Obligations

Customer agrees to fully complete all reasonably requested forms which may be needed to provide the Services, including but not limited to Service Order Forms, Letters of Agency, Provider Contracts and others. One-time Pro-Install fee requires that site be accessible and local contact be available to service technician. Additional fees may apply for subsequent visits or cancellations. Services may be provided by Ten4 through one or more of its affiliates.

5. Termination

Termination For Cause. Either party may immediately terminate the SOF by written notice if the other party breaches a provision of this Addendum or the MSA and the breaching party does not cure such breach as follows:

- a. after written notice and a five (5) day cure period in the event of any failure to pay an amount due hereunder, or
- b. after written notice and a thirty (30) day cure period in the event of any other breach.

If Ten4 Terminates for Cause, Ten4 will have no further liability or obligation under this Addendum and accompanying SOF.

Early Termination Fee. If Customer terminates any Services prior to the expiration of the Service Term, Customer shall pay Ten4 an Early Termination Fee equal to twenty-five percent (25%) of the initial contract value for that site. In no event shall Customer be entitled to any refund of already paid charges if the SOF, Addendum or MSA, or any portion thereof, is terminated.

Ten4 and Customer have caused this Addendum to be executed below by their duly authorized signatories.

Customer:

By: Darla Stanley
Title: President

Distributed Computing, Inc. dba Ten4

By: Deanna R. Kelly
Title: Vice President