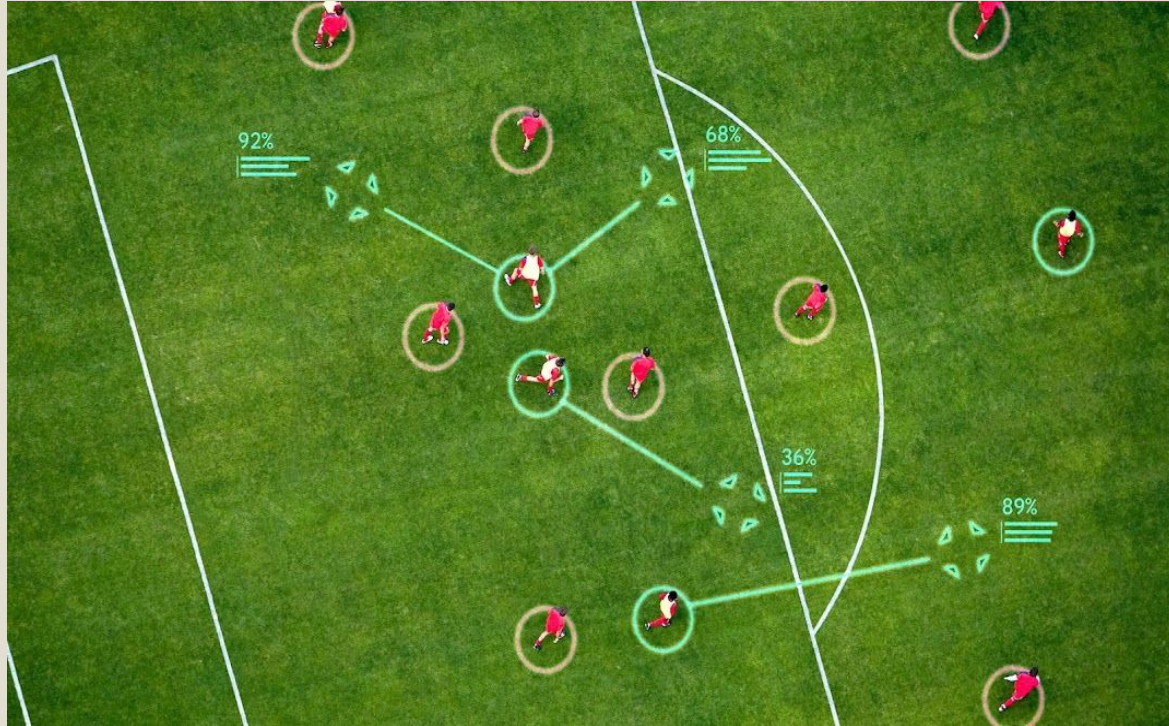


# Tech Leadership

*Diego Pacheco*



# Accountability



- ❑ *Prestacao de contas*
- ❑ *Responsabilidade*
- ❑ *Hold Accountable*
- ❑ *Tactical Engagement*
- ❑ *Call Out*
- ❑ *Feedback*
- ❑ *Pressure*
- ❑ *Maturity*
- ❑ *Nature of The Game*

# Squeeze the Orange



- ☐ People want Pride
- ☐ Believe in People
- ☐ Lean on them
- ☐ Make them do more
- ☐ Can always do more
- ☐ Keep Raising the bar
- ☐ Impact on the org
- ☐ Proactive Work
- ☐ Celebrate Wins
- ☐ Make it Fun



# Kryptonite



- ☐ People Can do more
- ☐ People Have Limits
- ☐ You need to know
- ☐ Experiments
- ☐ Little Doses
- ☐ Tell the right
- ☐ SEVERITY
- ☐ Delays can be dangerous

# Chicken Gluking



- ❑ *Chicken's Tale*
- ❑ *Visibility: Good or Bad*
- ❑ *Good Communication*
- ❑ *Proactive*
- ❑ *Celebration*
- ❑ *Small Wins*
- ❑ *Show that you CARE*
- ❑ *Own success/failures*
- ❑ *Repetition and Market*

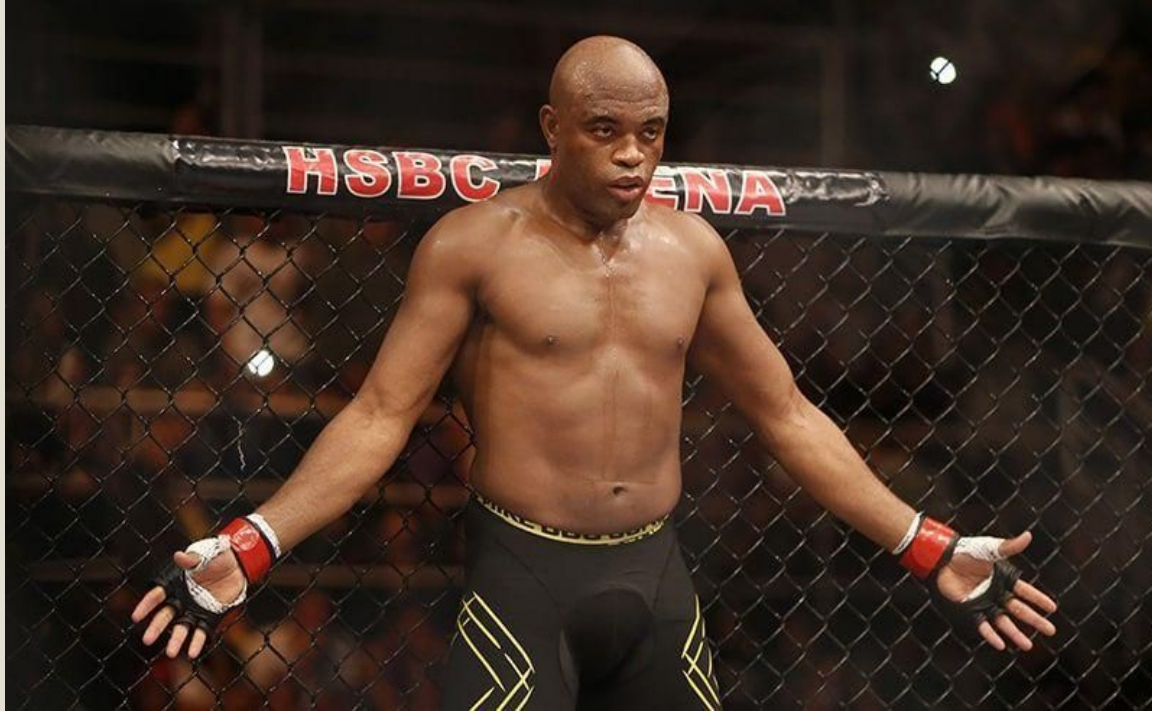
# No Delay + Low Latency



- ❑ Hidden Expectations
- ❑ Timeout -> Fired
- ❑ Give more changes
- ❑ Fairness
- ❑ Don't Procrastinate
- ❑ Careful with later
- ❑ Let's win, no time to lose - champions final



# Aggressiveness



- ❑ Save lives
- ❑ Saves Money
- ❑ Return of Investment
- ❑ Course Correction
- ❑ Don't worship problems
- ❑ Discipline
- ❑ Let's win - NBA

# *Calm seas do not make good sailors*



- ❑ *Chaos*
- ❑ *The 4 Seasons*
- ❑ *Problems are the best*
- ❑ *Low Performant are the best*
- ❑ *Leaders grow with problems (doctors)*
- ❑ *Gets easier over time*

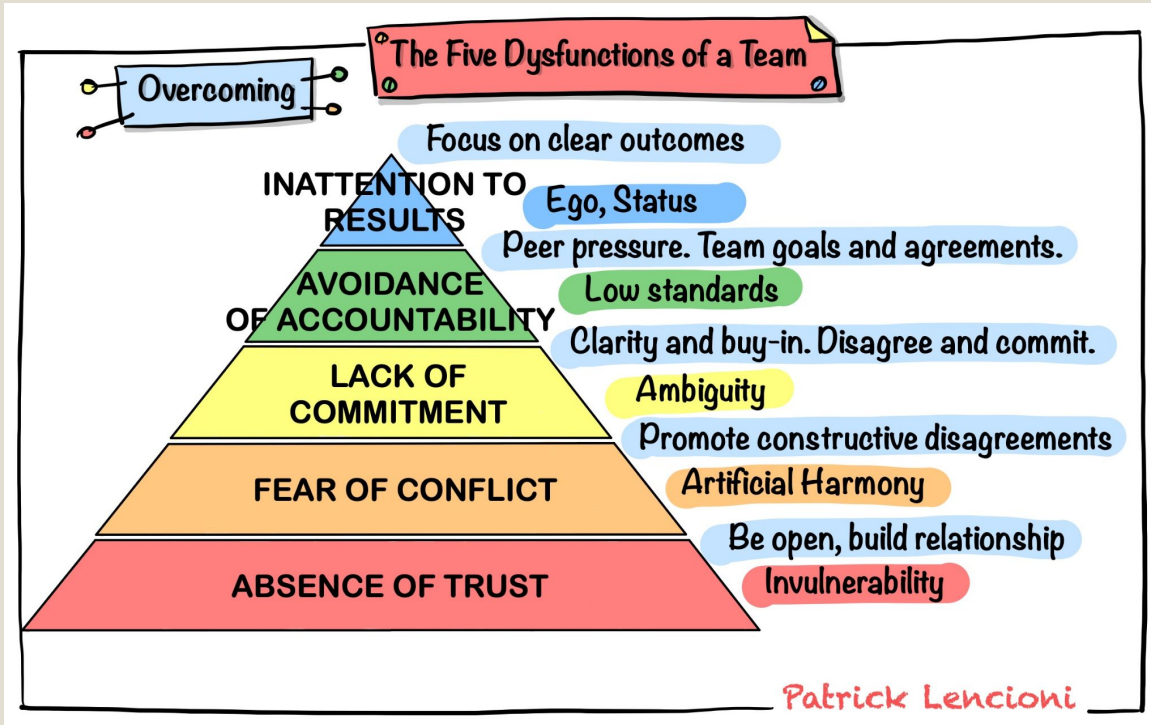


# Visibility



- ☐ Daily Practice
- ☐ Away from Computer
- ☐ Slack
- ☐ This is Care
- ☐ This is Respect
- ☐ Way of Growing
- ☐ Dont see dont remember
- ☐ No matter if good of bad\*\*\*

# 5 Dysfunctions



- Teams are not mature
- Maturity is built
- People have different levels of sensibility
- People Tech Debt
- Believe in People
- Walk the Walk, Talk the Talk, fake until you make it....

# Debug People



- ☐ Ask questions
- ☐ 5 Whys
- ☐ Don't assume
- ☐ Question > Judge
- ☐ Force Output
- ☐ Repetition
- ☐ LTs
- ☐ PRs + GitHub
- ☐ Retrospectives are IDEs in Debut mode



# Dinosaur Fence



- ❑ Like a Dinosaur
- ❑ With Aggressiveness
- ❑ Look for weakness
- ❑ Train in all Fundamentals
- ❑ Make a plan to fix it
- ❑ Feedbacks to Grow
- ❑ See what others don't see

# Comments / DMs



- ❑ Repeat >7x
- ❑ Ask in private
- ❑ Over and over
- ❑ Time to Time
- ❑ Eventually people speak up
- ❑ Keep on TOP of PEOPLE
- ❑ ALL TIMES
- ❑ DefCon level is...?

# Unit Tests



- ❑ People need Unit Tests
- ❑ Ask questions
- ❑ Ask for Evidence
- ❑ Quentin Tarantino
- ❑ Read the Code
- ❑ Read the Ticket
- ❑ Ask explanations
- ❑ LTs



# Trust by Verify



- ❑ Trust is not BLIND
- ❑ ASK questions
- ❑ Do unit Tests
- ❑ Double Check
- ❑ Make your own conclusions
- ❑ Go do a POC by yourself
- ❑ Go Research
- ❑ Ask others...

# Demand & Teach



- ❑ Just Demand is B\$@#!
- ❑ Need Both
- ❑ Give something to people
- ❑ Champions League
- ❑ School Exams
- ❑ Go Deep
- ❑ Hacker Mindset

# Build Relationships



- ❑ 1:1s
- ❑ Meetings
- ❑ Beers
- ❑ Give up when you can
- ❑ Goes along way
- ❑ Allow you to recover easily
- ❑ Takes time
- ❑ It's very important



# Over Delivery Always



- ❑ *Boundaries*
- ❑ *Play to Win*
- ❑ *Conservative Estimates*
- ❑ *Aggressive Execution*
- ❑ *Communication*
- ❑ *DE-Risk all time*
- ❑ *Do always 20-30% more*

# THANK YOU



I'm looking forward to  
working together with you.