

Gestion de la documentación

Stakeholder Requests

Version <1.0>

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Revision History

Date	Version	Description	Author
14/03/2019	<1.0>	<Entrevista d propuesta de proyecto>	<Mauricio Nieto>

- Name: Company / Industry:
Quinteros S.A

- Job Title:

Departamento de contabilidad y recursos humanos

- What are your key responsibilities?

Contratación, Contabilidad, Recursos Humanos.

- What deliverables do you produce? For whom?

Para el jefe financiero informar contables, referencias de empleados.

- How is success measured?

A traves de informes financieros.

- Which problems interfere with your success?

La lentitud en procesos y que la información no esta centralizada.

- Which, if any, trends make your job easier or harder?

Esperar que certificados y documentos de las diferentes entidades.

3. Assessing the Problem

- For which <application type> problems do you lack good solutions?

Gestión de la información de los empleados.

Ask for each problem:

- Why does this problem exist?
- How do you solve it now?
- How would you like to solve it?

4. Understanding the User Environment

- Who are the users?
- What is their educational background?

Contadora y abogado

- Are users experienced with this type of application?

No

- Which platforms are in use? What are your plans for future platforms?

Cada entidad es independiente en la gestión de la información.

- Which additional applications do you use that we need to interface with?
- What are your expectations for usability of the product?

Que todos los certificados, documentos como registro civil, actas de matrimonio, bautizo, etc, certificados de estudios, notariales, fiscales se puedan encontrar en un mismo sitio.

5. Recap for Understanding

- You have told me
 - o Los problemas presentados en la empresa son la gestión de la información de los empleados y todos los documentos que certifican o permiten evidenciar y validar la información correcta de una persona

6. Analyst's Inputs on Stakeholder's Problem (validate or invalidate assumptions)

- Ask for each suggested problem:

- Is this a real problem?

si

- What are the reasons for this problem?

Que no hay infomacioón de ninguna persona unificada.

- How do you currently solve the problem?

Entrando a cada plataforma de cada entidad para poder solicitar los certificados o enviar a una colabrar en persona propia para poder solicitar la información.

- How would you like to solve the problem?

Gestionar la información desde un unico punto.

7. Assessing Your Solution (if applicable)

- What if you could... *[summarize the key capabilities of your proposed solution]*

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- How would you rank the importance of these?

8. Assessing the Opportunity

- Who needs this application in your organization?

Todo del departamento de recursos humanos, contabilidad, juridical.

- How many of these types of users would use the application?

Lograr tener todas la información de una persona en minutos.

9. Assessing Reliability, Performance and Support Needs

- What are your expectations for reliability?

Pues es dificil porque serian muchas entidades las cuales deberian proveer información.

- What are your expectations for performance?

- Will you support the product, or will others support it?

Porsupuesto.

- Do you have special needs for support? What about maintenance and service access?

- What are the security requirements?

Debe existir una entidad que valide que esa información del Sistema sea la correcta.

10. Wrap-Up

- Are there any other questions I should be asking you?

De acuerdo al propósito principal del product, no

- If I need to ask follow up questions, may I give you a call?

Si.

- Would you be willing to participate in a requirements review?

Claro.