JARON CHAN

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EDUCATION

Singapore Management University (SMU)

B.Sc. (IS) and Data Science and Analytics., GPA: 3.6/4.0   **Aug 2021 - Dec 2025**
- Proficient in Python, PHP, HTML, JavaScript, and SQL (built static and dynamic webpages)
- Utilized R programming to visualize, wrangle and tidy data

SMU Business Intelligence and Analytics Club (Academic): Member

SMUX Trekking Club: Member

EXPERIENCE

The Digital Spacee

Frontend Web Developer Intern   **May 2022 – Aug 2022**
- Created SOP / checklists / UAT template generation process for sanity testing
- Created scripts, tested, and developed software for client applications
- Utilised source debuggers to write or modify client software to ensure smooth operations of web processes and infrastructure
- Platforms used: Laravel, React, WordPress, Bubble.io
- Languages used: PHP, CSS, MySQL, JavaScript

Netpluz Asia

Temp. Service Delivery Executive   **Feb 2021 - Jun 2021**
- Handled 1-on-1 customer relations between CTOs/IT Managers and telecommunications companies (SingTel, SPTel, Starhub)
- Assisted in the network and telecommunications delivery for multiple companies (E.g., Paradise Group, Zouk, Kin Teck Tong, Daikin, Goldbell)
- Handled and modified DNS server rights and implementation for related companies
- Spearheaded the process of **documentation and SOP** for the Service Delivery and IT Operations departments so that new Service Delivery and IT Operations Executives can adapt faster to work-related lingos and conditions

Platoon Commander, Singapore Armed Forces (SAF)

Officer   **Jan 2019 - Feb 2021**
- In charge of and led a platoon of 38 in 3rd Singapore Infantry Regiment (3 SIR)
- Conducted physical training, physical proficiency tests and route marches for 100-500 soldiers
- Planned and executed the route management (>40km) for Army's mobile column (14 armored tanks / vehicles) during the **National Day Parade 2020** as the Safety Officer, directed 60+ army personnel

ACHIEVEMENTS

2018 & 2017 Edusave Good Progress Award
Awarded to students who demonstrated both outstanding performance and improvement in their studies
2016 Edusave EAGLES Award
Awarded to students who demonstrated outstanding leadership qualities
2016 Chief Commissioner's Award
This award represents the pinnacle of achievement for a Scout

SKILLS & INTERESTS

Adaptability, Strong Team Player, Leadership, Inter-personal skills
Microsoft Office Suite
Proficient in Python, CSS, HTML, PHP, JavaScript, C++, R, MySQL, R Shiny, Go
Hobbies: Outdoors, Sports, Street Fashion