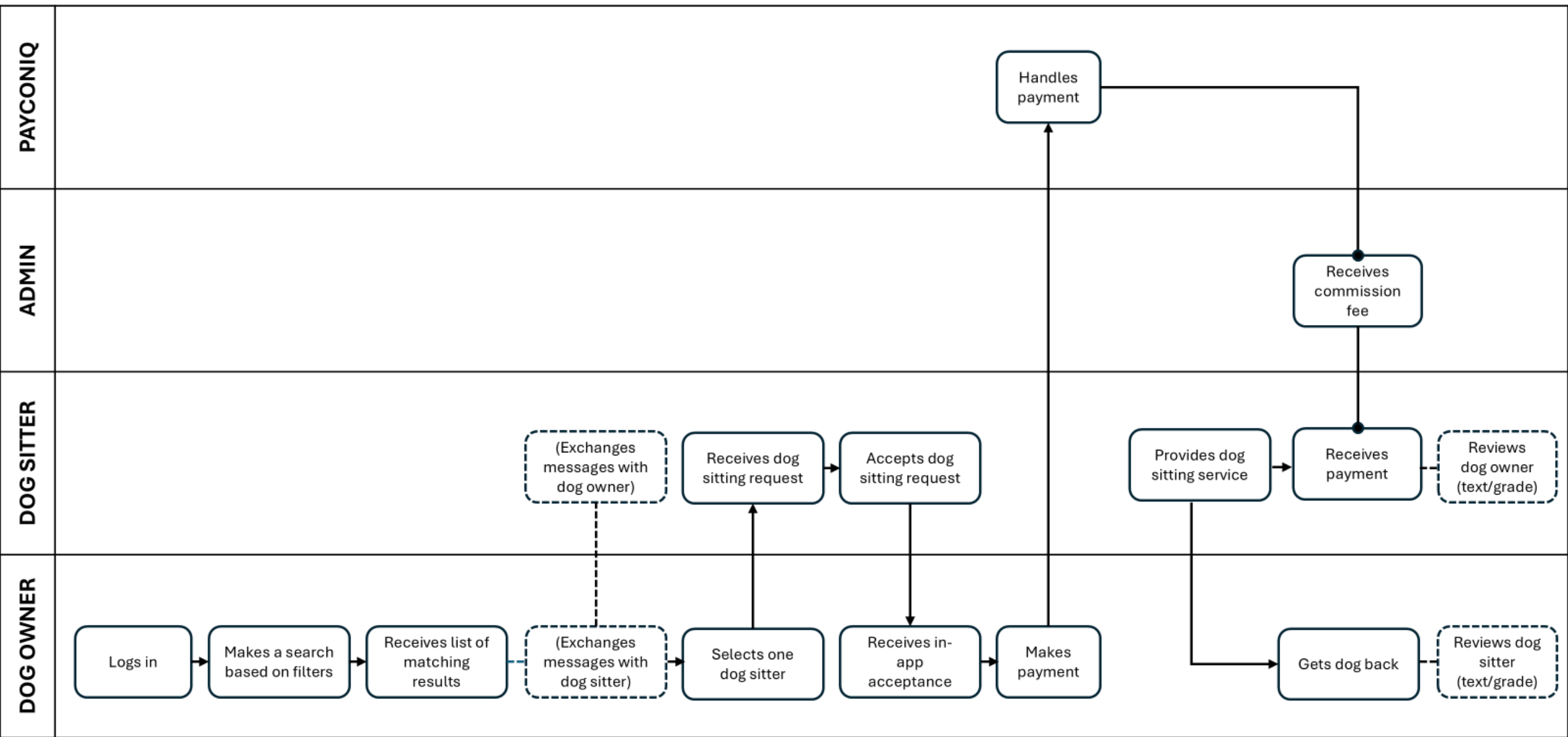


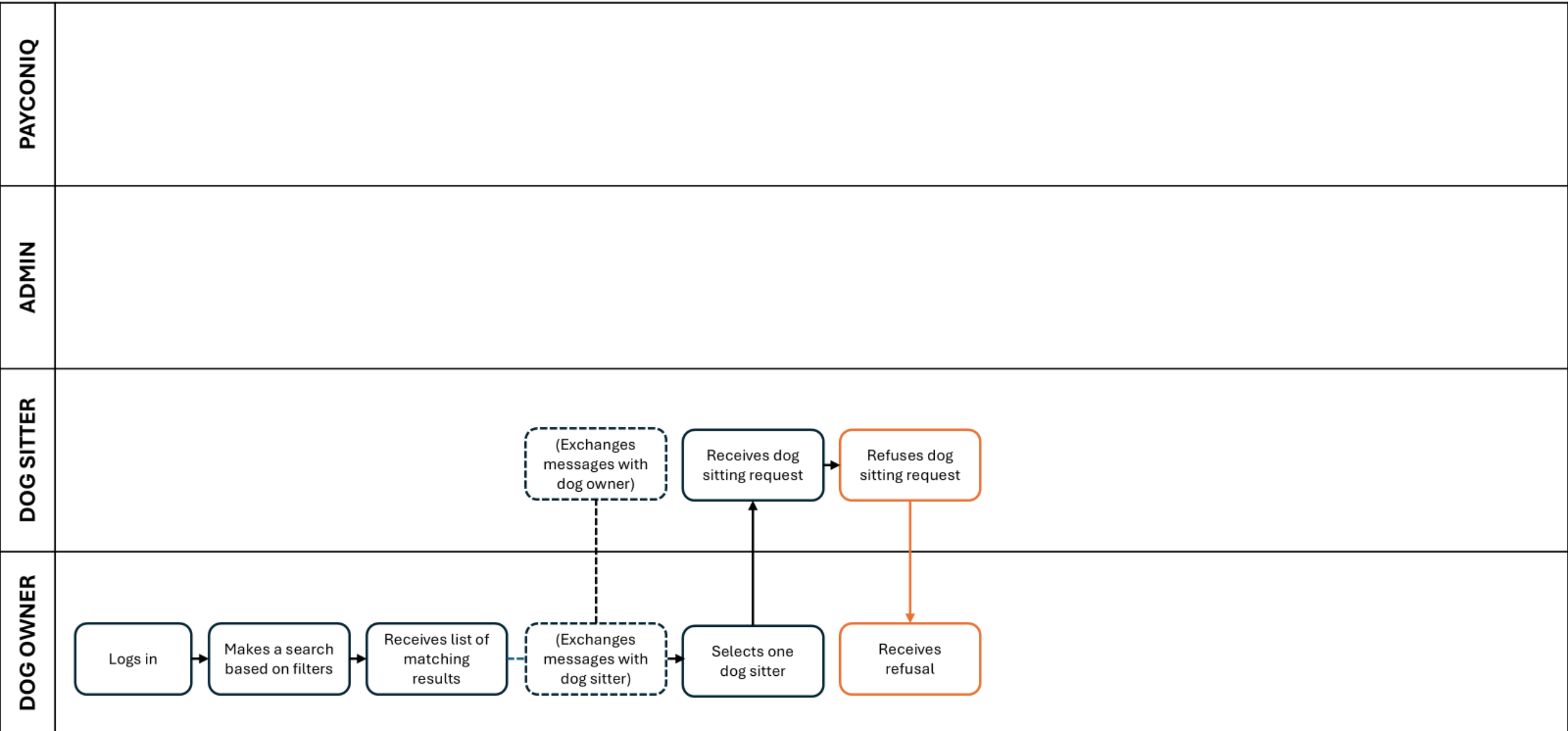
# 1. Happy flow

- ✓ Dog sitting service request is accepted
- ✓ Quality service is provided
- ✓ Dog sitter receives payment
- ✓ No complaints is reported



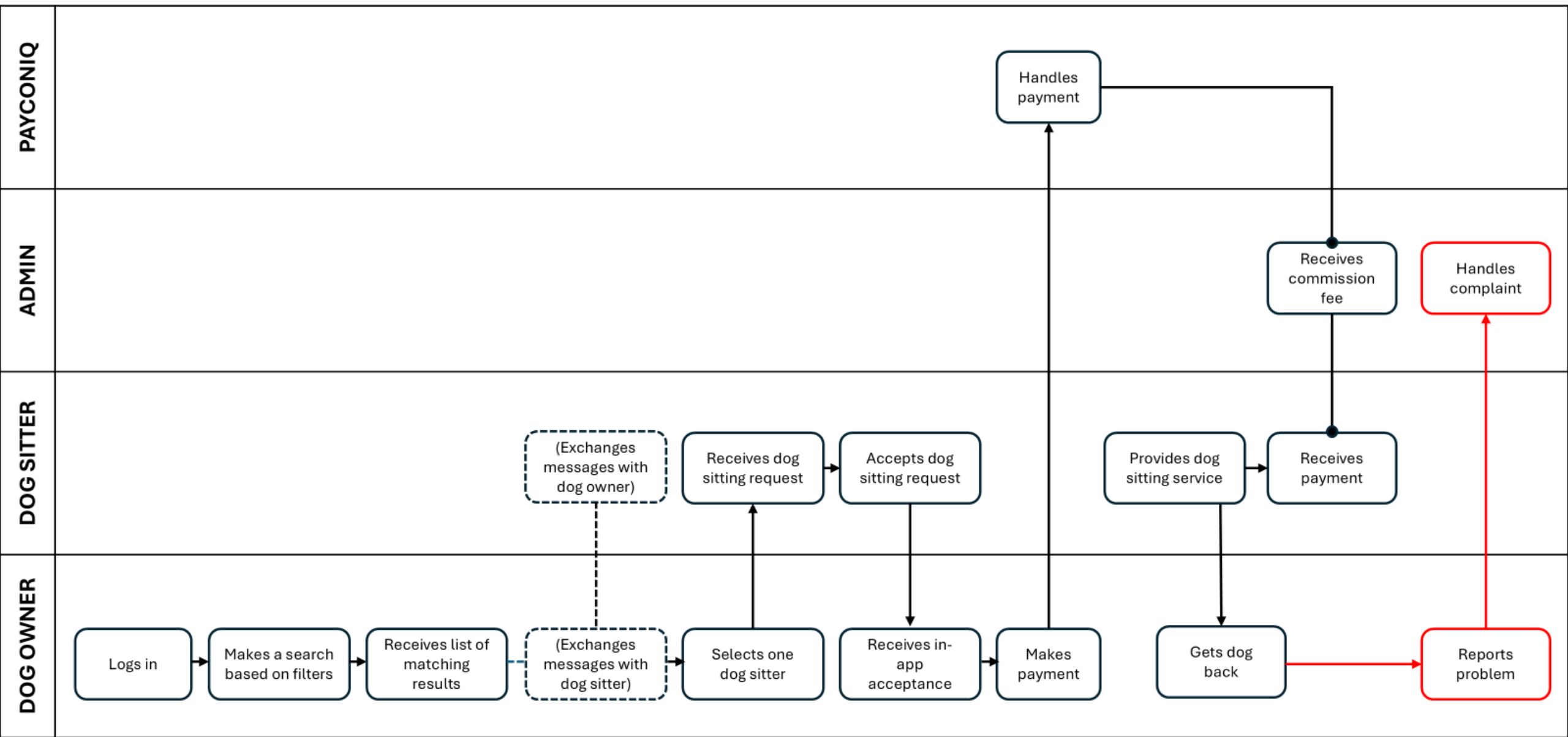
## 2. Unhappy flow

× Dog sitting service request is refused



### 3. Unhappy flow

- ✓ Dog sitting service request is accepted
- ✓ Dog sitter receives payment
- ✗ Dog owner reports a complaint
- ✗ Admin handles complaint



#1

## Login

[Forgot password?](#)

#2

## Profile creation (1)

Min. 7 characters (incl. min. 1 special character and 1 capital letter)

#3

## Profile creation (2)

☐ ☐ ☐ ☐

#3'

## Profile creation (3)

Dog owner's profile  
successfully created!



Create my dog's profile [#4](#)

Hyperlink

Button

Checkbox

Dropdown

Free text

#4

### My dog's profile (1)

 #4'

#4'

### My dog's profile (2)

Dog's profile  
successfully created!

 #5

#5

### My search for a dog sitter

Select a day or a period\*

How far are you willing to go?\*

 #6

Hyperlink

Button

Checkbox


Dropdown

Free text

Allow picture  
upload

#6

## Your search results

 Filter by:

- Increasing order of price
- Decreasing order of price
- Post codes
- Highest grade

 **Dog sitter's name** – Post code – xx € – Grade

View full profile

 **Dog sitter's name** – Post code – xx € – Grade

View full profile

#6a

## Select a profile

First name      Surname

Picture

Price

View all the ratings

Average rating

Send a request

#11 for the dog sitter

Hyperlink

Button

Checkbox

Dropdown

Free text

#11

**[Name of dog owner]  
made a request for your  
dog sitting services.**

**What do you want to do?**

Accept  
#6c

Deny  
#6c

View request details

Hyperlink

Button

Checkbox

Dropdown

Free text

Computed by  
Python

Allow picture  
upload



#6b


Dog Owner's dashboard

My profile


#10

My Dog

#4



#12



Search for dog sitter

#5

My bookings

Help

#16

#6c


Dog Sitter's dashboard

My profile

#11

My offer

#7



#12

Requests received

My sitting sessions

Help

#16

Hyperlink

Button

Checkbox

Dropdown

Free text

#7

## Dog Sitter offer

Rate\*

Availabilities from\*

To\*

☐

*Add another period*

Add a picture

Save

Hyperlink

Button

Checkbox

Dropdown

Free text

Allow  
selection from  
calendar

#10

## Dog Owner's profile

View all my ratings

Average rating

Profile picture



First name



Surname



E-mail address



Street



Nbr.



Post Code

City



Phone number



#11

## Dog Sitter's profile

View all my ratings

Average rating

Add a picture



First name



Surname



E-mail address



Street



Nbr.



Post Code

City



Phone number



#12

## My messages

Create a new message

Date	Dog sitter's name

Hyperlink

Button

Checkbox

Dropdown

Free text

Computed by  
Python

Allow picture  
upload

#12

## Service confirmation



[Name of the dog sitter has accepted your request.

Go to payment #13

Cancelation policy

#13

## Payment



Payment Flow for Booking a Dog Sitter


Review Payment Details

Booking Summary (Dates, hours, sitter fee)

Total Cost clearly highlighted

Secure Payment Entry

Confirmation & Receipt

"Payment Successful!"  with booking details

#14

## Review

Whose service do you want to review?

List of dog sitters with whom the dog owner was in contact with

Leave a comment. Your opinion matters.

Allow long text

How satisfied are you with the service of the dog sitter (scale from 1 to 10)

Send

Hyperlink

Button

Checkbox

Dropdown

Free text

#16

## Help

Report an issue [#17](#)

View previous claim [#19](#)

#17

## Report an issue

Select a booking [#18](#)

[List of all the previous bookings]

#18

## Select an issue

Booking ID

Dogsitter's surname

Date and time of the booking

Tell us what's wrong :

[Detail of the issue]

Add a picture

Send

Hyperlink

Button

Checkbox

Dropdown

Free text

Allow picture  
upload

#19

**Previous messages**

Pending

[message] [#20](#)

[message] [#20](#)

[message] [#20](#)

Closed

[message] [#20](#)

[message] [#20](#)

[message] [#20](#)

[message] [#20](#)

#20

**Issue details**

Booking ID  
Dogsitter's surname  
Date and time of the booking

Previous issue conversation  
with the admin on screen

Hyperlink

Button

Checkbox

Dropdown

Free text