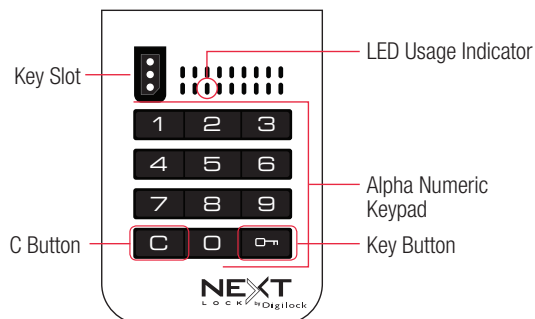


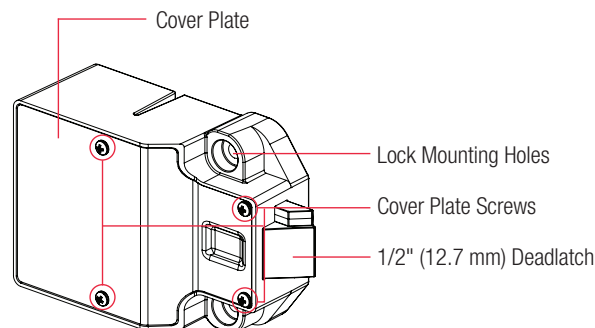
CUE keypad locks with a deadlatch are designed to operate for assigned use applications. In assigned use functionality, the user is assigned a specific locker and a 4-digit code or User Key to operate the lock. A Programming Key unique to the lock system programs up to 25 Manager Keys to the locks for management access, external power, and inspection.

## Lock Parts

### Front Unit



### Rear Unit



## Keys



User Key

Manager Key\*

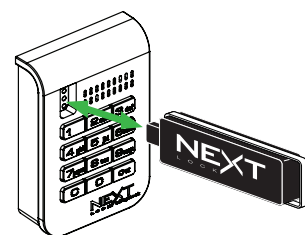
Programming Key\*\*

Operates the lock	•	•	•
Overrides user access		•	•
Allows management inspection		•	•
Provides external power		•	•
Registers Manager Keys			•
Assigns user credential		•	

\*Up to 25 Manager Keys may be registered to each lock

\*\*1 Programming Key allowed per lock group.

### Key Insertion



Next logo must face left.

## Initial Setup

New locks operate with [C][0]. Locks must be setup to allow full operation.

- Touch the Programming Key to the key slot until a two-tone beep is heard and the LED turns on.
- Touch each Manager Key to the key slot. A two-tone beep will be heard for each Manager Key that is successfully registered.
- Touch the Programming Key to the key slot until a two-tone beep is heard and the LED turns off.
- Repeat above steps for each lock or follow [Express Register Manager Key\(s\)](#) instructions to setup all locks.

## Express Register Manager Key(s)

The Programming Key can quickly register the same Manager Key(s) to operate multiple locks.

- Go to the lock registered with the Manager Key(s).
- Press [C][0][6][6][0]. The LED will turn on.
- Touch the Programming Key to the key slot until a two-tone beep is heard and the LED turns off.
- At each lock to be registered, touch the Programming Key to the key slot until a two-tone beep is heard and the LED flashes once to indicate successful registration.
- End express registration,\* go to any registered lock and press [C][0] then touch the Programming Key to the key slot to operate the lock.

\* The Programming Key will continue to function in express registration mode until it is used to operate a lock.

## Programming Instructions

### Register/Add Manager Key(s)

Manager Key(s) can be registered to a lock after Initial Setup has been completed.

- Go to the lock requiring Manager Key(s).
- Press **[C][0][5][5][0]**. The LED will turn on.
- Touch the Programming Key to the key slot until a two-tone beep is heard.
- Touch each Manager Key to the key slot. A two-tone beep will be heard for each Manager Key that is successfully registered.
- Touch the Programming Key to the key slot until a two-tone beep is heard and the LED turns off.
- Repeat above steps for each lock or follow [Express Register Manager Key\(s\)](#) instructions to register the same Manager Key(s) to multiple locks.

### For Lost or Stolen Keys

#### For a lost or stolen Programming Key:

A replacement Programming Key must be purchased and registered to the lock(s) to prevent the lost/stolen Programming Key from accessing/programming a lock.

#### For lost or stolen Manager Key(s):

All registered Manager Keys must be erased and only the remaining Manager Keys must be registered to the lock(s) to prevent the lost/stolen Manager Key from accessing a lock. Purchase additional Manager Key(s) from an authorized distributor.

- Collect all remaining Manager Key(s).
- Press **[C][0][5][5][0]**. The LED will turn on.
- Touch the Programming Key to the key slot until a two-tone beep is heard.
- Touch the Programming Key to the key slot again until three sets of two-tone beeps are heard and the LED turns off.  
All previously registered Manager Key(s) are erased from the lock.
- Follow [Register/Add Manager Key\(s\)](#) instructions to register the remaining Manager Key(s).

### Assign User Credential

Once a user credential is assigned, the previously assigned user credential will no longer operate the lock.

#### Assign a User Code (default user code = **[1][2][3][4]**):



- Press **[C][0]** then touch a registered Manager Key to the key slot until the LED turns on.
- Press **[C]** [new 4-digit code] **[0]**. A two-tone beep will be heard.
- To confirm, press **[C]** [the same 4-digit code] **[0]**. Two sets of two-tone beeps will be heard and the LED will turn off.

#### Assign a User Key:

- Press **[C][0]** then touch a registered Manager Key to the key slot until the LED turns on.
- Touch a User Key to the key slot until a two-tone beep is heard and the LED turns off.

## Operating Instructions

### Operate with an assigned User Code

- To unlock: Press  [assigned 4-digit code] \*.
- To relock: Close the door.



### Operate with an assigned User Key

- To unlock: Touch the assigned User Key to the key slot.
- To relock: Close the door.

### Operate with a Registered Manager Key

- To unlock: Touch a registered Manager Key.
- To relock: Close the door.

### Operate with a Registered Programming Key

- To unlock: Press   then touch the Programming Key to the key slot.
- To relock: Close the door.

\* The lock will go into "Sleep Mode" (keypad is disabled) after 3 consecutive incorrect user code entries.

## Support

### Sleep Mode

After three consecutive incorrect User Code entries to unlock, the lock will go into "Sleep Mode" for one minute and for an additional minute for each subsequent incorrect entry. The keypad is disabled while in "Sleep Mode".

### Error Condition Indicator

#### 10 rapid beeps:

The lock is binding which means that either door alignment or items in the locker are preventing the lock from operating. Press on the door while operating the lock. If error condition persists, contact Digilock support for assistance.

#### 2 sets of three beeps:

The batteries are low. Replace the batteries.

#### 1 beep:

The lock does not recognize the User Code, User Key, Programming Key, or Manager Key.

### Does not Unlock with the User Code or User Key

The lock does not recognize the User Code or User Key. For immediate access, operate with a registered Manager Key. Follow [Assign User Credential](#) instructions to assign a new User Code or User Key to the lock.

### Does not operate with a Manager Key

The lock does not recognize the Manager Key. Follow Register/Add Manager Key(s) instructions to register the Manager Key to the lock. For immediate access, operate with another registered Manager Key or with the Programming Key.

### Does not operate with the Programming Key

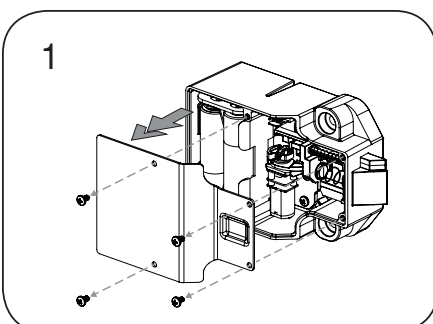
The lock does not recognize the Programming Key. Contact Digilock support.

### No Audible Feedback when **C** is Pressed

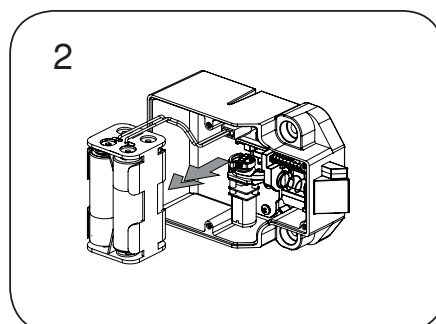
- The lock may be in "Sleep Mode". For immediate access, operate with a registered Manager Key.
- The batteries may need to be replaced. Operate with the Manager Key to unlock then replace the batteries.
- The front unit may not be properly connected to the rear unit. Remove the lock from the door and check the cable connection.
- If error condition persists, contact Digilock support.

## Battery Replacement

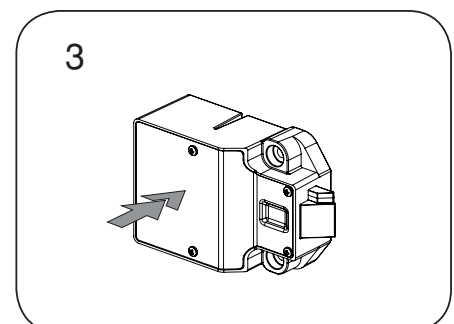
It is not necessary to uninstall the lock from the door.



Remove the screws and the cover plate.



Pull the battery pack from the rear housing. Replace with four premium alkaline AA batteries.



Place the battery pack back into the rear housing and screw cover plate in place.