Digilock KTE

General Information

- The LED on the pin-pad flashes RED every few seconds to indicate the locker is in use and locked.
- To lock with a code, press the letter "C" and enter a four-digit code followed by the key symbol.
- To unlock with the four-digit code, follow the steps above using the same four-digit code.
- To lock with the blue ADA User Key, touch the metal end of the key fob into the opening above the number one key on the pin pad.
- To unlock with the ADA User Key, follow the steps above using the same ADA user key.
- The locker can be opened by entering the correct four-digit code, the correct ADA User Key or using the master black key fob.
- If an individual forgets their four-digit code, use the black colored master key fob to open the locker. Touch the metal end of the key fob into the opening above the number one key on the pin pad. Repeat to re-lock. Using the master key fob to open and relock will not reset the original four-digit code used by the individual.
- One master key fob is provided to each store. It is not possible to have more than one master key fob.
- If an invalid code is entered three times, the lock enters "sleep state". The lock is in "sleep state" when the LED emits a double flash without audible sound when the "C" key is pressed. "Sleep state" lasts one minute.
- To reduce long term storage, lockers automatically unlock after 12 continuous hours without access.
- The lock is powered by two 9-Volt batteries. Batteries should last approximately 5 years. When batteries are low the lock emits a double-set of triple beeps each time it is used.
- Replace batteries once the low battery indicator is heard.
- The lock should remain in the unlocked position when not enough battery power is available to lock the locker.
- If the batteries have failed and there is no audible feedback when pressing the "C" key, the black master key fob will provide temporary external power to the lock. After opening the locker with the master key fob, replace the batteries. Digilock electronic locks require 2 Premium 9-Volt batteries. The batteries are located in the black rear unit of the lock.
- To order a master key fob replacement or additional ADA User Keys, or questions or support, contact Digilock Customer Service at (800) 590-0984.





Operating Instructions

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To Lock with a Code		
Press the "C" Key	$\overline{\mathbf{C}}$	
Enter any four-digit code of your choice		
Press the "key symbol" to lock	0-11	<u> </u>
The "LED" will flash red when locked	- ¥-	
To Unlock with a Code		
Press the "C" Key	С	
Enter the same four-digit code used to lock the locker		
Press the "Key Symbol" to unlock	0-11	
To Lock Using the ADA User Key		
Touch any ADA User Key to the key slot	E	
To Unlock Using the ADA User Key		
Touch the same ADA User Key to the key slot	FQ)	
To Unlock Using the Master Key Fob		
Touch a registered Master Key Fob to the key slot	Pa)	
To Relock or Lock Using the Management Key		
Touch a registered Master Key Fob to the key slot	P	

If you lock a locker with the Master Key Fob, the lock will default to the previously used user code/user key.

Digilock Troubleshooting		
Problem	Possible Reason	Solution
There is no audible sound when touching the keypad and the lock is unlocked.	Low Batteries	Replace the batteries.
There is no audible sound when touching the keypad and the lock is locked.	Lock is in "sleep state"	 Wait one full minute and try again using originally entered code, or unlock with master key fob.
	 Low Batteries 	 Use master key fob to unlock the lock. Once unlocked, replace batteries immediately.
The lock locks and unlocks normally, but emits an additional double-set of three red blinks and three audible beeps.	Low Batteries	Replace the batteries.
When entering a valid code or ADA User Key the LED emits a double-set of three red flashes and three audible beeps and does not unlock.	Low Batteries	Use master key fob to unlock the lock. Once unlocked, immediately replace the batteries.
The lock continues to go into "sleep state."	 Invalid operating code. 	Use a valid code or master key fob to unlock the lock.
When using the master key fob or entering a valid code the LED flashes and beeps ten times and lock does not open.	 Lock is binding due to internal locker contents pushing against the door. 	Press firmly on the locker door while entering a valid code or key. If problem persists, the locker strike plate may need adjustment.
Locker does not automatically unlock after 12 hours.	 Lock is binding due to internal locker contents pushing against the door. 	Press firmly on the locker door while entering a valid code or key. If problem persists, the locker strike plate may need adjustment.