

David Timmins

Ponder, TX | 817.975.4089 | timmins.david@gmail.com | www.linkedin.com/in/davidwtimmins/

Senior Tech Professional

Versatile Technology Leader and USMC Veteran with 3 decades of experience. Highly adept at bridging the gap between technical teams and end-users, effectively communicating complex information to both. Proven ability to architect and maintain critical IT infrastructure while delivering superior customer service.

SKILLS

- **Technical Skills:** Experienced with Microsoft, Cisco, and AWS technologies alongside other industry-leading tools.
- **Technical Documentation:** Developing and maintaining comprehensive guides, standard operating procedures (SOPs), and system architecture diagrams.
- **Technical Instruction & Mentorship:** Proven ability to create and deliver comprehensive training sessions for technical and non-technical staff. Skilled in mentoring junior engineers and fostering a culture of knowledge sharing.
- **Problem-Solving Skills:** Patient and empathetic in addressing customer concerns, skilled at finding efficient solutions.
- **Communication Skills:** Clear and professional communication, active listening, and concise responses.
- **Teamwork and Collaboration:** Collaborates effectively to achieve team goals and fosters a positive team environment.
- **Adaptability and Learning Agility:** Flexible in adapting to diverse customer needs, eager to learn, and improve.
- **Attention to Detail:** Meticulous in handling inquiries and ensures accuracy in responses.
- **Time Management and Organization:** Efficiently handles tasks and aims to meet response times consistently.
- **Customer Service:** Dedicated to exceptional service and strives to exceed customer expectations.
- **Continuous Improvement:** Actively seeks feedback and implements strategies to enhance customer satisfaction.

CERTIFICATIONS

CompTIA, Tech+	10/2025
Google, IT Support Certificate	08/2025
Adobe, Content Creator	08/2025
Adobe, Marketing Specialist	08/2025
Adobe, Graphic Designer	08/2025
Google, Cybersecurity Professional	08/2025
Google, AI Essentials	05/2025
Cisco, Switching, Routing, and Wireless Essentials	03/2021
Cisco, Introduction to Networks	12/2020

EDUCATION & TRAINING

Technical Fundamentals, NPower Dallas, TX	12/2025
• Participated in a 20-wk instructor-led training program, earning industry certifications and receiving mentorship from senior-level IT professionals. Engaged in employment readiness workshops and received personal development support.	
AAS in Cybersecurity, Tarrant County College Fort Worth, TX	2024

RELEVANT EXPERIENCE

Technician, Dentek Systems, Inc Richardson, TX	10/2023 - 08/2024
<ul style="list-style-type: none">• Documented customer issues and resolutions in ConnectWise.• Orchestrated system deployment and ongoing maintenance, ensuring reliability and efficiency of critical infrastructure.• Supported heterogeneous environments, including Linux, Mac, and Windows workstations, imaging systems, clients, on premises and cloud based servers.• Executed data migration for retired clients and servers, showcasing ability to retrieve critical information and restore system functionality to new systems.• Built customized servers tailored to specific requirements, enhancing infrastructure performance.• Managed critical aspects of Active Directory, DNS, and IP, ensuring stability and efficiency of core network services.	
KEY ACCOMPLISHMENTS:	
- Built customer relations and helped to secure brand loyalty for customers with complex issues including internet cutover and loss of VoIP services.	

Student, Tarrant County College Ft Worth, TX	02/2020 - 05/2024
Caretaker, Home Ft Worth and Ponder, TX	02/2020 - Present

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RELEVANT EXPERIENCE (Continued)

Video Network Engineer, Dayster Television Network | *Bedford, TX* **03/2011 - 02/2020**

- Integrated Active Directory (AD) systems for seamless user authentication/authorization, promoting efficient access control.
- Highlight relevant technical skills and experiences. Ex. Managed inventory systems using X software.
- Integrated Active Directory (AD) systems for seamless user authentication/authorization, promoting efficient access control.
- Emphasize project management and teamwork. Ex. Led a team of 3 in planning and executing a marketing campaign.
- Administered FTP services, including account creation and data allocation, contributing to seamless data transfer/accessibility.
- Orchestrated system deployment and ongoing maintenance, ensuring reliability and efficiency of critical infrastructure.
- Supported heterogeneous environments, including Linux, Mac, and Windows workstations, transcoding systems, and render farms, enabling seamless cross-platform compatibility.
- Executed data recovery procedures across multiple sources, including media and lost servers, showcasing ability to retrieve critical information and restore system functionality.
- Built customized servers tailored to specific requirements, enhancing infrastructure performance.
- Managed critical aspects of Active Directory, DNS, and IP, ensuring stability and efficiency of core network services.

KEY ACCOMPLISHMENTS:

- Designed, built, and maintained scalable clustered storage servers to hold multiple petabytes of unstructured data.

MILITARY EXPERIENCE

Avionics Technician, VMFA-232 **08/1991 - 02/1995**

Avionics Technician, VMFA-212 **02/1989 - 08/1991**

COMMUNITY INVOLVEMENT

Member, Student Veterans of America | *Ft Worth, TX* **2022 - Present**

Volunteer, Student Veterans of America | *Ft Worth, TX* **2022 - Present**

MEMBERSHIPS & AFFILIATIONS

Member, VFW | *Denton, TX* **2025 - Present**

Treasurer, TCCD Cyber Warriors | *Fort Worth, TX* **2025 - Present**