DAVID MITCHELL

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POSITION STATEMENT

An experienced Project Manager with experience implementing software for a number of clients. Comfortable in managing teams, mentoring individuals and helping deliver software in a professional environment for over 19 years.

CAREER HIGHLIGHTS

- Lead team which refined the existing call center account creation process with a more optimized flow, decreasing call times by 3 seconds thus saving the company $50,000/month in account creation costs.
- Implemented replacement CRM system, migrating in-house .NET application to salesforce.com, including integrations with external systems (including credit bureaus, address validation, internal platforms)
- Lead and managed team activities to implement software to help independent contractor meet reporting and management requirements for Direct Install Program sponsored by New York Consolidated Edison, saving small business contractors over $80,000 per month in cost savings and reduction in material losses. (Rails application)
- Implemented construction and inventory management, saving small business contractors over $70,000 per month in cost savings and reduction in material losses. (Rails application)
- Developed the first LDS Scripture application for Android mobile devices (Android)
- Technical Project Manager & Developer for networked HTML5 game, using HTML, Javascript and Ruby backend. Initial estimates indicate the game should generate $50,000 per month in revenue
- Utah Law Enforcement SOAP infrastructure portal lead developer. Java based infrastructure for interagency communication

TECHNICAL SKILLS

Software Development Processes	• Scrum	• Waterfall
	• Crystal	
Software Management Tools	• OmniPlan	• MS Project
	• Confluence	• Pivotal Tracker
	• Jira	

EXPERIENCE

Project Manager, @ Vivint., Lehi, UT	March 2013-June 2015
Co-Owner, VP of Information Technology, @nStar Global Services, Lehi, UT	Dec 2006-Present
Software Development Manager, @CHG, Salt Lake City, UT	July 2004-November 2006
Web Services Development Manager, @Vultus/The SCO Group, Lindon, UT	Feb 2000-July 2004
Software Developer, Technical Lead, & Technical Trainer, @Erudite/GSE Erudite/Keane	Jan 1996-Feb 2000

EDUCATION AND CERTIFICATIONS

Certified Scrum Master (2014)

Certified Microsoft Trainer, Borland Trainer & Developer

B.S. Computer Science, 1996, BYU

BSA Leadership Training (21st Century Wood Badge
2002, 2004, 2007, 2009, 2012, 2013)