



4W's Problem Canvas



Who is having the problem?

1. Who are the stakeholders?

2. What do you know about them?

What is the nature of the problem?

3. What is the problem?

4. How do you know it is a problem?

Where does the problem arise?

5. What is the context/situation in which the stakeholders experience the problem?

Why do you believe it is a problem worth solving?

6. What would be of key value to the stakeholders?

7. How would it improve their situation?



Problem Statement Template



**Our
(Who)**

**Has or have a
problem that
(What)**

**When or while
(Where)**

**An ideal
solution would
(Why)**
