VoiceLine Dial Codes Quick Reference Sheet

VOICELINE CALLING FEATURE DIAL CODES			
Feature		**Action**	**Dial Code**
Account Balance Announcement	ALL CALLS	Play the account balance before all calls.	*02
		Don't play the account balance before all calls.	*03
	SINGLE CALL	Play the account balance before a single call.	*04 [phone num]
		Don't play the account balance before a call.	*05 [phone num]
	NO CALL	Play the account balance without placing a call.	*04
Call Blocking	Anonymous Call Rejection	Block anonymous calls.	*77
		Deactivate feature, & receive anonymous calls.	*87
	Selective Call Acceptance	Allow calls from the acceptance list only.	*64
		Deactivate feature, & receive calls.	*84
	Selective Call Rejection	Allow calls whose phone numbers are public and are displayed on Caller ID.	*60
		Receive anonymous calls.	*80
Call Forwarding *	ALL CALLS *Forwards all incoming calls.*	Send all calls to a pre-defined destination #.	*72
		Send all calls to VoiceMail.	*72123
		Send all calls to a destination #.	*72 [phone num]
		Deactivate feature & receive all calls.	*73
		Activate splash tone notification (to hear a short ring for each forwarded call).	*08
		Deactivate splash tone notification.	*09
	NO ANSWER *Forwards unanswered incoming calls after a certain # of rings.*	Send unanswered incoming calls to a pre-defined destination #.	*92
		Send unanswered incoming calls to VoiceMail.	*92123
		Send unanswered incoming calls to a destination #.	*92 [phone num]
		Deactivate feature (unanswered calls will ring until the caller hangs up).	*93
	BUSY *Forwards incoming calls when your line is busy.*	Send incoming calls when your line is busy to a pre-defined destination #.	*68
		Send incoming calls when your line is busy to VoiceMail.	*68123
		Send incoming calls when your line is busy to a destination #.	*68 [phone num]
		Deactivate feature (incoming calls will receive a busy signal until the caller hangs up).	*88
	SERVICE INTERRUPTION *Forwards incoming calls when there is an interruption in service.*	Send incoming calls that experience a network error to a pre-defined destination #.	*74
		Send incoming calls that experience a network error to VoiceMail.	*74123
		Send incoming calls that experience a network error to a destination #.	*74 [phone num]
		Deactivate feature (incoming calls that experience a network error will fail).	*75
	THREE FEATURES	Deactivates All Calls, No Answer, and Busy.	*91
Call Return	SINGLE CALL	Call the last person who called you.	*69
		Cancel the Call Return request.	*89
Call Waiting	SINGLE CALL	Deactivates feature so that a single phone call will be uninterrupted by incoming calls.	*70
	PERMANENT	Deactivates feature so that all phone calls will be uninterrupted by incoming calls.	*00
Caller ID Delivery	ALL CALLS	Hide your telephone number.	*95
		Display your telephone number.	*96
	SINGLE CALL	Hide your telephone number.	*67 [phone num]
		Display your telephone number.	*82 [phone num]
Calling Card	ALL CALLS	Enable or disable remote outbound calling.	*00
Do Not Disturb	ALL CALLS	Block incoming calls.	*98
Language Selection	ALL CALLS	Set the inbound/outbound prompt languages.	*94
Redial	SINGLE CALL	Call the last number you dialed.	*66
		Cancel the Redial request.	*86
Speed Dial	SINGLE CALL	Assign a phone number to a speed dial code.	*97
		Dial a number assigned to a speed dial code.	**[code]
VoiceMail	SINGLE CALL	Access the VoiceMail system.	123

***NOTE:** All forwarded calls will be billed as two calls: one for the incoming call and one for the outgoing call (to the forwarding destination number).*

***NOTE:** After dialing the service code, wait until you hear the confirmation message/options menu before hanging up*