

# VoiceLine Local Access Numbers

Fold this sheet and place it in your wallet for easy reference when calling.



## Use these VoiceLine local access numbers to:

- Check your VoiceMail from any touch-tone telephone
- Place low-cost local, long distance and international calling card calls from any touch-tone telephone when you are away from your VoiceLine device

## Checking VoiceMail

To check your VoiceMail from any touch-tone telephone, simply:

1. Dial the appropriate local access number.
2. When prompted, enter your VoiceLine phone number and PIN.
3. Press 1 to hear if you have any new or saved messages.
4. Press 1 to listen to your message.
5. Press 2 to save the message or press 3 to delete the message.
6. Follow the voice prompts to keep listening to, saving and/or deleting your messages.
7. When you are done listening to your messages, hang up the telephone.

## Placing Calling Card Calls

To place a calling card call from any touch-tone telephone, simply:

1. Dial the appropriate local access number.
2. When prompted, enter your VoiceLine phone number and PIN.
3. Press 3 at the main menu prompt.
4. When prompted, enter the phone number you wish to dial.

## Enabling Calling Card Feature

You must initially enable this feature from your VoiceLine phone before making calling card calls. After that, the feature is active unless you choose to disable it. To enable calling card calls:

1. Pick up the handset of your VoiceLine phone.
2. Dial \*00.
3. Press 1 after the prompt.

## U.S. Local Access Numbers

State	City	Access #
AL	Birmingham	205-453-4040
AR	Little Rock	501-588-4600
AZ	Phoenix	602-388-8400
CA	Los Angeles	213-233-3535
CA	Oakland	510-725-4040
CA	San Diego	619-819-2828
CA	San Francisco	415-692-4040
CA	San Jose	408-914-2600
CO	Denver	303-954-4900
CT	Hartford	860-331-8484
DC	Washington, DC	202-558-4600
FL	Boca Raton	561-910-4980
FL	Fort Lauderdale	954-246-3777
FL	Miami	305-396-2345
FL	Miami	786-866-6464
FL	Orlando	407-209-3131

## U.S. Local Access Numbers

State	City	Access #
GA	Atlanta	678-608-0480
ID	Idaho Falls	208-932-4400
IL	Chicago	312-924-0900
IN	Indianapolis	317-225-5555
KY	Louisville	502-526-4400
LA	New Orleans	504-717-2800
MA	Boston	617-275-5600
MA	Springfield	413-306-4600
MD	Baltimore	443-957-4600
MD	Rockville	301-637-4646
MI	Detroit	313-263-4100
MO	Kansas City	816-256-8800
MO	St. Louis	314-732-4600
MT	Billings	406-545-4400
NJ	Jersey City	201-716-2121
NJ	Newark	973-854-2828

## U.S. Local Access Numbers

State	City	Access #
NY	Buffalo	716-200-1300
NY	Newburgh	845-234-4400
NY	New York	646-432-4444
NY	Westchester County	914-595-5500
OH	Cincinnati	513-373-4949
OH	Cleveland	216-539-4600
OH	Columbus	614-364-4600
OR	Beaverton	503-608-4040
PA	Philadelphia	215-825-7575
PA	Pittsburgh	412-894-8080
TX	Fort Worth	817-380-4700
TX	Houston	281-816-4333
TX	Houston	832-495-4950
WA	Bellevue	425-223-4900
WA	Seattle	206-388-4920

## Canadian Local Access Numbers

Prov	City	Access #
AB	Calgary	403-770-6666
BC	Vancouver	604-484-4440
ON	Hamilton	905-481-2727
ON	Toronto	416-628-8700
QC	Montreal	514-448-8484

## Calling Card Call Charges

- All calling card calls are deducted from your cash balance (**not** your calling plan), no matter what type of plan you have
- Calling card calls are charged at the overage rates that apply to your plan. You can view these rates by logging onto [www.myaccountcenter.net](http://www.myaccountcenter.net)
- Unlimited monthly plan customers are charged the calling card rates on the following panels for destinations included in their normal calling plan.

\* Rates are subject to change without notice  
 \*\* To confirm an access number is local to your calling area, please check with your local phone company.

## Rates for "In Plan" Destinations (Unlimited Plan Customers)

Unlimited Plan	Location	Rate
U.S. & Canada	U.S.	\$0.039
	Canada	\$0.039
Europe	Austria	\$0.05
	Belgium	\$0.05
	Czech Republic	\$0.05
	Denmark	\$0.04
	France	\$0.02
	Germany	\$0.02
	Ireland	\$0.05
	Italy	\$0.02
	Netherlands	\$0.05
	Norway	\$0.05
	Portugal	\$0.05
	Russia (Moscow/ St. Petersburg)	\$0.05
	Spain	\$0.05
	Sweden	\$0.05
	Switzerland	\$0.05

## Rates for "In Plan" Destinations (Unlimited Plan Customers)

Unlimited Plan	Location	Rate
Europe	United Kingdom	\$0.02
	Vatican City	\$0.05
	U.S.	\$0.039
	Canada	\$0.039
	Puerto Rico	\$0.10
	Virgin Islands	\$0.12
U.K. & France	United Kingdom	\$0.02
	France	\$0.02
	U.S.	\$0.039
	Canada	\$0.039
China & H.K.	China	\$0.05
	Hong Kong	\$0.02
	U.S.	\$0.039
	Canada	\$0.039
	Puerto Rico	\$0.10
	Virgin Islands	\$0.12