

 <b>BluBoxx Communication Pvt. Ltd.</b>	<b>Service/ Complaint Report</b>	BBCPL-SER-F-03 (00/01.04.2021)
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<b>Engineer Name:</b>	Mr. Suryakant R. Nehatrao	<b>Complaint/Visit Dates:</b>	08-Mar-2022
<b>Customer Name:</b>	SICE VaaaN Joint Venture	<b>Part No.</b>	IFT-805AT
<b>Contact Person:</b>	Vishal sir (8802309995)	<b>Make</b>	Planet
<b>Site Contact Person:</b>		<b>Under Warranty</b>	YES
<b>Site Contact Person:</b>		<b>SO. No.</b>	
<b>Site Address:</b>	TMC Building Dasna Near Sunderdeep College, Hapur Road ( Ghaziabad) EPE, 201015		
<b>Serial Nos.</b>	AH101620400025, AH101620400070, AH101620400175, AH101620400115, AH101620400297, AH101620400165, AH101620400162,		

#### **Problems Reported/ Service For:**

- IFT-805AT Devices all Tx port & FX port problem

#### **Findings/ Observation of BluBoxx Engineer:**

- The IFT-805AT Devices all Tx port & FX port problem unable to communicate.
- Wiring was OK.

#### **Actions taken by BluBoxx Engineer:**

- Visual checked of device for Physical Damage or damage due to incorrect/ improper handling or wrong connections.
- Visual checked for any water damage.
- Sent back to OEM for Repairing.
- Repaired device sent to Customer site after testing in R&D all function working fine.

**Problem Solved: YES**

**Needs any modification for better results: NO**

**If YES Details**

**Specific Remarks form Customer: NO**

#### **Conclusion:**

The IFT-805AT Devices all Tx port & FX port problem Due to PCB issue (Manufacturing Defect) it get resolved by OEM by PCB repairing.