**FAHMIDA AKTER EPPA**

**PROFESSIONAL SUMMARY**

Dispensary Manager with over 4 years’ experience in pharmacy practice across the UK and Bangladesh. Skilled in dispensing, inventory control, and patient counselling. Committed to safe, efficient service and regulatory compliance.

**WORK EXPERIENCE**

Dispensary Manager – Sutton Manor Pharmacy, Hull

• Dispensed medications accurately and safely.  
• Managed inventory, reducing stock waste.  
• Supported medication reviews with pharmacists.  
• Counseled patients on medication use and precautions.

Pharmacy Assistant – Mackenzie Pharmacy

• Supported prescription preparation.  
• Maintained inventory records and supplies.  
• Delivered strong customer service.

**EDUCATION & CERTIFICATION**

Level 2 Pharmacy Support Staff Course for Healthcare Assistants  
Certified Care Certificate – 28th June 2023  
Issued by Health Education England, Skills for Care, Skills for Health

**SKILLS & LANGUAGES**

• Dispensing & inventory management  
• UK pharmacy legislation  
• Patient counselling  
• Confidentiality & teamwork  
Languages: English (Fluent), Bengali (Fluent), Hindi (Fluent), Urdu (Intermediate)

**CONTACT**

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