

12 April 2018

PRITI A SUKHWANI T/AS EDWISE- MALAD

Mr Rohit Deendayal KUSHWAHA  
302/303 LIK WAY ESTATE MALAD LINK RD  
NEAR INORBIT  
MALAD WEST MUMBAI  
INDIA 400064

Dear Mr KUSHWAHA

**Monash Student ID: 29884721 (Please quote in all correspondence)**

**Full Offer for Semester 2, 2018**

**Master of Business Information Systems**

Congratulations. I am delighted to make you the unconditional offer contained in the attached International Student Course Agreement. Monash is Australia's largest university and one of the most highly regarded in the world. Our students and academics are renowned for their drive and innovation, and for making a genuine contribution to people's lives. You have also been offered a Faculty of Information Technology Merit Scholarship, letter enclosed.

The Agreement contains important information about your offer and sets out the steps you need to take to accept it. These include to:

1. Read every page of the Agreement carefully
2. Complete all sections of Part B of the Agreement
3. Check you have completed all the tasks listed at the top of Part B of the Agreement
4. Sign your Acceptance Declaration in Section 6 of Part B of the Agreement
5. **Return all pages of Part B of the Agreement and any other documents asked for to Monash by the 31 May 2018** (set out on page 1 of the Agreement).
6. **Accept the Scholarship offer by the offer lapse date on the scholarship offer letter.**

For further information about:

- a) this offer, please email [scenquiries@monash.edu](mailto:scenquiries@monash.edu)
- b) Monash University courses and units, visit <http://www.monash.edu/pubs/handbooks/>
- c) Monash College Pty Ltd courses and units, visit <http://www.monashcollege.edu.au/courses>
- d) the Education Services for Overseas Students [ESOS] framework, visit <https://internationaleducation.gov.au/regulatory-information/pages/regulatoryinformation.aspx>

We advise all international students to arrive at least four weeks before the start to settle and attend Academic Engagement Day and orientation events.

Once again, congratulations.

We look forward to seeing you commence your journey towards a successful career with a Monash qualification.

Yours sincerely



**Natalia Yap-Gunawan**

Associate Director

Admissions

# INTERNATIONAL STUDENT COURSE AGREEMENT

Official Monash University Documentation

Issue Date: 12 April 2018 – Mr Rohit Deendayal KUSHWAHA, Monash Student ID: 29884721, Date of Birth: 3 May 1996, Ref: 437278

V03/2018

This Agreement is made up of Part A (Monash's offer) and Part B (Your acceptance).

In this Agreement:

**"course"** means a course of education or training as defined by the *Education Services to Overseas Students Act 2000 (ESOS Act)*

**"Monash"** means variously Monash University (CRICOS code 00008C) and Monash College Pty Ltd (CRICOS code 01857J) except where the context indicates otherwise

**"you"** means Mr Rohit Deendayal KUSHWAHA

## PART A: MONASH'S OFFER

Monash makes the following offer to you, subject to the Offer Terms and Conditions and the below information.

This offer replaces any previous offer made to you by Monash, conditional or otherwise. These offers are now withdrawn. You may request reinstatement of any previous offer made to you by contacting [mc.documents@monash.edu](mailto:mc.documents@monash.edu), however Monash makes no warranty or promise that any further offer will be made.

This offer must be accepted in the manner set out at Part B of this Agreement, on or before **31 May 2018** otherwise it will lapse.

### OFFER DETAILS

#### Monash University Offer

START DATE: 23 July 2018

END DATE: 30 June 2020

Course name	<b>Master of Business Information Systems</b>
Registered Provider	Monash University (CRICOS code 00008C)
Campus	CAULFIELD
Monash course code	C6003
CRICOS course code	079053A
Course duration	2 years (No credits granted)
Mode of Study	Full time. Please refer to Find a Course at <a href="https://www.monash.edu/study/courses/find-a-course">https://www.monash.edu/study/courses/find-a-course</a> for more information concerning modes of study, including compulsory online and/or work-based training, placements, and/or other community-based learning and/or collaborative research training arrangements
Credits points required to complete this course	96 credit points are required to complete this course (No credits granted)
<b>PLEASE NOTE:</b>	Important note: Original or certified and notarised* copies of your supporting academic documents must be provided to Monash University upon request. This may occur at course enrolment or at any time following commencement of the course. *notarised documents is applicable to qualifications from China only

In the event that any documents presented in support of your application

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are found to be fraudulent, altered in any way or fail to meet academic and English entry requirements, Monash University may withdraw this offer and cancel your enrolment at any time as per item 2 of our Offer Terms and Conditions.

This offer will be rendered INVALID if you undertake any further academic studies between the date of your last qualification and commencement at Monash University. Additional results should be forwarded to Monash, International Admissions for review.

Annual tuition fee – based on 48 credit points per year	A \$38,300.00	Estimated total tuition fee payable to complete this course with credit exemptions	A\$76,600.00 (No credits granted)
Non-Tuition Fees	In some circumstances additional non-tuition fees may apply. Please refer to the Non-Tuition Fees Table which lists administrative charges that apply in certain situations which can be found here: <a href="http://www.monash.edu/fees/other-fees-charges/miscellaneous-fees">http://www.monash.edu/fees/other-fees-charges/miscellaneous-fees</a> Further non-tuition fees may be listed in the link found here: <a href="https://www.monash.edu/study/courses?gclid=EALalQobChMil6m7qsLI1wIVAYQrCh181gJ2EAYASAAEglOivD_Bwe">https://www.monash.edu/study/courses?gclid=EALalQobChMil6m7qsLI1wIVAYQrCh181gJ2EAYASAAEglOivD_Bwe</a> If you require further information contact Monash Connect on 03 9902 6011 or <a href="https://www.monash.edu/connect">https://www.monash.edu/connect</a>		
Enrolment, Academic Engagement Day and Registration of your arrival	Please note that students entering Monash University must enrol online. Details will be sent to you when your acceptance of this Offer has been received. Please note the date for the Academic Engagement Day for each faculty/campus is different. Please check the following website closer to commencement of your studies for information on Registration of your arrival and updated dates on the Academic Engagement Day. <a href="https://www.monash.edu/get-started/enrolment/international?student=international">https://www.monash.edu/get-started/enrolment/international?student=international</a>		

## OFFER TERMS AND CONDITIONS

### Your information

- You authorise Monash to release your personal information (e.g. contact details, course enrolment, breaches of your student visa conditions) to the Australian Government and designated authorities under ESOS Act and any other applicable Australian legislation.  
You authorise Monash to access information relating to your visa status, including via the Australian Government's 'ImmiAccount' and VEVO (Visa Entitlement Verification Online) facilities. You authorise Monash to obtain information from any tertiary institution previously or currently attended by you.  
You authorise Monash to release your personal information to any Australian, State or Territory Government agency when required or authorised to do so by law or otherwise permitted under applicable law or the Monash Privacy Collection Statement available at <http://www.privacy.monash.edu.au/> and <http://www.monashcollege.edu.au/privacy>.
- You warrant that the information you provide in your Application and this Agreement is true, complete and correct. If you supply false, incomplete or misleading information, either in your Application, this Agreement or at any time thereafter, Monash may withdraw this offer and/or cancel your enrolment at any time, and you consent to Monash then notifying Australian Government agencies of the change of your enrolment which may result in the cancellation of your visa.
- You authorise Monash to release personal information relevant to your Application, visa documentation and enrolment in any course to any representatives you have authorised to act on your behalf, and to Monash's preferred Overseas Student Health Cover (OSHC) provider, and you acknowledge that this personal information can be disclosed by Monash without your consent when authorised or required to do so by law. If you have received sponsorship for your study you give permission for Monash to provide your sponsor with information about your-examination results and a broad outline of any health and welfare issues affecting your academic studies. If you are under 18 years of age, you authorise Monash to release academic progress information to your Monash approved caregiver or guardian.

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4. You have read Monash's statement on privacy available at <http://www.privacy.monash.edu.au/> and <http://www.monashcollege.edu.au/privacy> and agree with the purposes for which your personal information will be used and disclosed.
5. You will be bound by applicable Monash statutes, regulations, policies and procedures, as set out at <http://www.monash.edu.au/legal/legislation/current-statute-regulations-and-related-resolutions/index.html>, <http://www.policy.monash.edu/policy-bank/> and <https://www.monashcollege.edu.au/policy> and will pay all fees, levies and charges directly arising from your enrolment.
6. When you have accepted this offer, you will receive electronically dates for and applicable methods of enrolment information and business documents relating to your enrolment from Monash and Monash owned companies that provide support services to students on behalf of Monash.
7. You must register for a Monash account at <https://account-registration.monash.edu>. You will access the correspondence of your Monash student email account on a regular basis
- 7A. You are responsible for keeping a copy of this written agreement and receipts of any payments of tuition fees or non-tuition fees.

## Your visa

8. You warrant that you do not hold Australian or New Zealand citizenship and are not a permanent resident of Australia, and that you are a Genuine Temporary Entrant for the purposes of 'Direction No 69 Assessing the Genuine Temporary Entrant Criterion for Student Visa and Student Guardian Visa Applications' given under s499 of the Migration Act 1958, or like Direction. You accept the responsibility of obtaining, holding and complying with a visa that permits you to study full-time in Australia for the duration of your course. You are advised to commence the student visa application process once you have been issued with your Confirmation of Enrolment (CoE). A CoE will only be issued once you have met any offer conditions and you have accepted your offer of a place at Monash. It remains your responsibility to ensure the student visa is obtained in sufficient time for you to arrive at Monash. Monash College students must arrive at Monash no later than the enrolment date set out in the offer. Monash University students must arrive at Monash no later than the latest date to register your arrival in person. For further information concerning student visas, please see <http://www.study.monash/how-to-apply/international-student-applications/visa-requirements>.
9. It is a condition of this Agreement that you are not an Australian Permanent Resident or Australian Citizen. If during the term of this Agreement your visa status changes so that you become either an Australian Permanent Resident or an Australian Citizen, then this Agreement will terminate with effect immediately and you must contact the relevant Faculty for information about applying to study as a domestic student in Australia.
10. You have read the Student Visa Living Costs and Evidence of Funds section at the Department of Home Affairs web site <https://www.homeaffairs.gov.au/Trav/Stud/More/Student-Visa-Living-Costs-and-Evidence-of-Funds> and declare that you have sufficient funds to finance the costs of tuition (including tuition fees), living expenses, return airfares and any non-tuition fees and any other incidental costs for yourself and your dependents for the duration of your course. Tuition fees do not cover the cost of books, materials, field trips, living expenses (unless otherwise specified) or any additional costs that may be incurred for any additional support required due to any medical condition that are not listed as being covered by Monash at <http://www.monash.edu/disability/>.
11. You are responsible for all educational and other living costs and expenses of any person who accompanies you to Australia. If you have any school-aged dependants accompanying you to Australia then they must attend school, and you are responsible for the full fees they are required to pay if enrolled in either a government or a non-government school.

## Overseas Student Health Cover

12. It is a condition of student visas that visa-length Overseas Student Health Cover (OSHC) be purchased and maintained for the duration of that visa. Failure to purchase OSHC will result in you being non-compliant with your student visa requirements. If you are accompanied by immediate family to Australia, you must also purchase and maintain visa-length OSHC for them. Even where your particular visa does not require that OSHC be obtained for you or your family, you should consider whether health cover would be beneficial for you to obtain.
13. Monash offers competitive OSHC through their preferred provider, Allianz Global Assistance. Alternatively, you may arrange your own OSHC through another provider. Allianz Global Assistance's premium for the packaged offer contained in this Agreement for a course commencing in 2018, assuming all credit exemptions are accepted, is set out in Part B of this Agreement. For Allianz Global Assistance's policies:
  - a) dual OSHC family policy covers only one valid student visa holder plus either one adult spouse or recognised de-facto partner, or one or more dependent children;
  - b) multi OSHC family policy covers one student visa holder plus more than one dependant which can only include one adult spouse or recognised de-facto partner and one or more dependent children.If you wish to accept only part of the packaged offer and/or if you do not wish to accept all credit exemptions offered, the relevant OSHC premium information can be obtained from: <http://www.monash.edu.au/fees/oshc-calculator/> (for Allianz Global Assistance policies), or from another provider of your choice.
14. If your sponsor is responsible for payment of your OSHC, then your financial affidavit or guarantee should state this.

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15. If your OSHC payment is less than the required amount, Monash may at its election either (a) allocate the necessary part of the tuition fee to make up the shortfall of OSHC payment and you will be required to pay this amount to Monash, or (b) contact you and you will be required to make this additional payment of OSHC. More information about the OSHC is available at <http://www.monash.edu/fees/resources/policy/overseas-student-health-cover>

## Studying at Monash

16. Before you can enrol in your course, you must meet the entry requirements for your course and must satisfy any conditions outlined in this Agreement. If you do not do so, you cannot commence your course, and Monash may, at its option, terminate this Agreement.
17. Upon request by Monash, you will present original or certified copies of your documents including official results. Monash considers only the most recent demonstration of English proficiency in its assessment of whether a condition of English proficiency has been satisfied. Monash may also require you to undergo a test of English proficiency, if it has concerns about your standard of English proficiency. More information regarding Admission to Coursework Courses and Units of Study Procedures is available at <http://policy.monash.edu.au/policy-bank/academic/education/admissions/admissions-coursework-courses-units-of-study-procedures.html>
18. You have read and understood the description of your course, including the pass rate or English language proficiency needed for entry to Monash University from Monash College Pty Ltd as detailed for each course on the Monash College Pty Ltd website <http://www.monashcollege.edu.au/courses> (if relevant to your course) and you have exercised your independent judgement in making a decision as to whether you accept this course offer. Monash does not warrant that enrolment in or completion of the course by you will enable you to obtain any particular employment or to remain in Australia upon completion of the course.
19. The course offer in this Agreement does not represent a qualification or award of Monash University or Monash College Pty Ltd or any other Monash faculty, course, campus or entity. This Agreement describes education and ancillary services offered to you in response to your Application and indicates that you have been assessed against entry criteria at a level sufficient to commence the offered Monash course only.
20. You will advise Monash within seven (7) days of any changes to your current residential address in Australia, mobile number (if any) email address (if any) and details of who to contact in emergency situations while you are enrolled at Monash.
21. If you are under the age of 18 at the time of arrival in Australia for study at Monash and hold a student visa, it is your responsibility to make the necessary guardianship and accommodation arrangements that satisfy Monash and Australian Government requirements. Your parents must provide all relevant under 18 information to Monash as outlined at <http://www.monashcollege.edu.au/information-for/students> before your accommodation and welfare arrangements can be approved. This information should be provided at the time of return of Part B of this Agreement.
22. Monash College students must arrive no later than the enrolment date set out in the offer. Monash University students must arrive at Monash no later than the latest date to register their arrival in person (this date will be available on <https://www.monash.edu/get-started/enrolment/international?student=international>). You must register your arrival in person, proxy is not permitted. If you are unable to arrive by this date, you must contact Monash at least two (2) weeks before this date to seek approval to arrive late. Late arrival is at the discretion of Monash and permission to commence the course is not guaranteed.
23. You will attend orientation sessions, classes, course related information sessions, supervised study sessions and assessment sessions, undertake all assessments required during your course and achieve satisfactory progress in your course (more information about requirements for satisfactory course progress is available at <http://www.monash.edu/execserv/progress>). You will seek assistance from Monash teachers/lecturers, counsellors and other support staff if you experience difficulties with any aspect of your course, or welfare.
24. You can request to defer your offer for a maximum of 12 months. Deferment requests will ordinarily be granted, subject to (a) the policy of particular Faculties; (b) deferred applications being reassessed to ensure that your English language test result is still valid at the course commencement, and if not, your undergoing a further test of English proficiency; and (c) there being an available space in the course and intake for which deferment is requested. If your offer is for a combined Monash College Pty Ltd and Monash University package of courses and if your progression in one of your Monash College components is outside the standard academic progression, Monash may automatically defer the Monash University and/or the Monash College component of your offer until the next available intake.  
If the deferral period for any of the offer(s) exceeds 12 months, you will need to re-apply to Monash for admission as a new student and in these circumstances, Monash makes no warranty or promise that a further offer would be made.
25. Monash University and Monash College Pty Ltd are separate educational institutions: Monash College Pty Ltd offers Diploma, English Language and Foundation Year courses and Monash University offers tertiary level courses. Upon successful completion of a Monash College Pty Ltd component at the required standard for and subsequent admission to a Monash University course of study, you will be considered to be a commencing student at Monash University. Enrolment in a Monash College Pty Ltd course of study does not give you the status of a 'continuing' student at Monash University, for tuition fee or any other purpose.

## Tuition and non-tuition fees



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26. A tuition fee deposit and where applicable, an administration fee, must be paid by the offer lapse date set out on page 1 of this Agreement. Details of the actual amounts payable for each offer are set out at Table 4 of Part B of this Agreement. If this payment is not made by the offer lapse date, the offer will lapse and a further offer may not be made to you, however, any payments made for lapsed offers will be refunded, upon written request.
27. If there is a balance due for the tuition fees for the commencing teaching period's fees, Monash will invoice you for the balance of that teaching period's fees and any other relevant fees after enrolment. Tuition fees for teaching periods will be invoiced and payable as per <http://www.monash.edu/fees/payment/dates>. If you are receiving a sponsorship or scholarship from a private or government organisation that covers all or part of your tuition fee, your tuition fee for the commencing teaching period and your tuition fees for subsequent teaching periods will be invoiced to your sponsor on receipt of a financial affidavit or guarantee, in English.
28. Once you have enrolled in your course, for future years of your course, the tuition fees set out in this Agreement will not change other than in accordance with this Agreement. Monash reserves the right to adjust annual tuition fees for future years of your course, however any adjustment factor will not exceed 6% per year. Any adjustment will be applied on the first day of January each year for teaching periods with a census date thereafter.
29. The annual tuition fee quoted for non-intensive courses is based on the standard 1.0 Equivalent Full-Time Study Load (EFTSL) / 48 credit points. Students enrolled in Full Year units will be invoiced for the total value of those units within the first teaching period. Students enrolled in an intensive course will be invoiced after enrolment for the difference between the standard annual fee and the higher fee applicable to the intensive course.
30. In the event of a variation between the fees set out in this Agreement and the approved published fees, the approved published fees will prevail.
31. All amounts referred to in this Agreement are expressed in Australian dollars (**A\$**). The tuition fee for Monash University is only applicable for courses commencing in 2018. If you are offered a place in a course to commence in a different year to the fee year quoted above, note that your tuition fee may be different than that set out in the offer details section. Monash sets their fee for the commencing year approximately 6 months prior to the Start Date - to determine the exact tuition fee for your commencing year, you can check the fee update for your course at <https://www.study.monash/courses>. You will be charged for any difference between the tuition fee in the offer details section and the tuition fee for your commencing year after enrolment.
32. In certain circumstances and depending on your study load and mode, Monash may charge a Student Services and Amenities Fee (SSAF) – see <http://www.monash.edu/fees/other-fees-charges/amenities> for details.
33. If you accept any credit exemptions towards your course after you have accepted this offer, the fees and the duration of your course will be adjusted proportional to the credit points/load of your enrolment. You will be issued with a new CoE reflecting the changed course duration and estimated fee payable.
34. If you withdraw from all studies at Monash, you will be required to apply for re-entry into your course and will be required to pay the new tuition fees listed in any new International Student Course Agreement offered to you.
35. You may choose to pay more than 50% of your tuition fees before your course commences. If you make this choice and pay more than 50% of your tuition fees and/or if a tuition fee paid exceeds your actual teaching period charge for tuition fees because of changes to your enrolment load, you hereby authorise Monash to credit that overpayment towards the payment of your next teaching period tuition fee, without further recourse to you. If you pre-pay part/all of your tuition fee, and later wish to use part/all of these pre-paid fees to pay for part/all of course or administration fees for another course at Monash, you hereby authorise Monash to transfer those pre-paid fees towards the payment due for the new course without any further recourse to you.
- 35A. In certain circumstances and depending on your study load and mode, Monash may charge a non-tuition fee – see <http://www.monash.edu/fees/other-fees-charges/miscellaneous-fees> and [https://www.monash.edu/study/courses?gclid=EAlaIqobChMI06m7qsLI1wIVAYQrCh181gJ2EAAyASAAEgI0ivD\\_BwE](https://www.monash.edu/study/courses?gclid=EAlaIqobChMI06m7qsLI1wIVAYQrCh181gJ2EAAyASAAEgI0ivD_BwE) for details. Non-Tuition fees include:
  - a) Any money payable to the University, partnered institution, or external professional, regulatory, health or assessment body that must be paid for the student to gain admission into, or progress through, their course; and
  - b) Administrative charges such as any fees payable to review an assessment mark or final subject mark, defer a course of study, or as a penalty for late payment of tuition fees.Non-tuition fees do not include compulsory or recommended textbooks or reading materials; equipment required for class or work placements; or study or learning resources

## Monash obligations

36. Monash shall use its reasonable efforts to provide the course as advertised, but may at its sole discretion alter any part of the course, including but not limited to a practical training requirement, and may postpone or cancel the course.
37. Monash does not guarantee that:
  - a) there are unlimited places available in the course. Places in the course are allocated in order of acceptances received, and once all places are allocated, the course will be deemed full and the course offer will not be able to be accepted by you. In that case, you may request to defer your offer, in accordance with clause 24 of these offer terms and conditions;
  - b) every course will be offered in any particular teaching period. Courses offered in any teaching period are subject to change by Monash from time to time.

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38. Monash is obliged to notify Australian Government agencies of any changes to a student's enrolment status.

## Termination

39. Monash may terminate this Agreement and cancel your enrolment as a student of Monash, upon the provision of seven (7) days written notice, if:
- a) you are in default of its terms;
  - b) in the reasonable opinion of Monash, your becoming or remaining as a student of Monash may place it in breach of any applicable law, including a law that implements United Nations (UN) sanctions, and/or
  - c) in the reasonable opinion of Monash, you are not a Genuine Temporary Entrant for the purposes of 'Direction No 69 – Assessing the Genuine Temporary Entrant Criterion for Student Visa and Student Guardian Visa Applications', given under s499 of the Migration Act 1958, or like Direction; and/or
  - d) in its absolute discretion it considers it appropriate to do so.
40. For the purpose of Term 39(a) examples of when you will be in default of this Agreement include but are not limited to where:
- a) you have not arrived in Australia and commenced your course on the start date and you have not previously withdrawn from the course, provided Monash has not failed to start or provide the course on the Start Date;
  - b) you withdraw from the course either before or after the Start Date;
  - c) Monash refuses to provide or continue providing the course to you because of one or more of the following events:
    - (i) you fail to pay an amount you were liable to pay to Monash directly or indirectly to undertake the course;
    - (ii) you breach a condition of your student visa; and/or
    - (iii) your misbehaviour, provided Monash has accorded you natural justice before refusing to provide or continue providing the course on the grounds of this default.
41. You may terminate this Agreement and cancel your enrolment as a student of Monash for any reason, upon the provision of seven (7) days written notice, however your right to refund of fees or obligation to pay any further fees to Monash will be determined in accordance with this Agreement.

## Refunds for Monash University and for Monash College Pty Ltd Diploma and Foundation year Courses

### 42. When full refunds may be made

A full refund of all tuition fees paid for current and future teaching periods (including deposit fees for courses to be undertaken in future teaching periods as part of a packaged offer) will be made:

- a) in the event that the offer set out in this Agreement is withdrawn by Monash prior to your enrolment in the course;
- b) if Monash makes this offer on the basis of incorrect or incomplete information being supplied to you and this Agreement is terminated prior to commencement of any teaching period;
- c) where Monash is unable to provide the course in the Agreement and you do not accept an alternate course offer, if made;
- d) when illness or disability prevents you from studying the course;
- e) when death of a close family member (parent, sibling, spouse or child) occurs and this prevents you from studying the course;
- f) where you have been excluded from Monash for reasons other than misconduct pursuant to Part 7 of the Monash University (Council) Regulations; or
- g) at the discretion of the Associate Director, Student Finance at Monash, when other special or extenuating personal circumstances prevent you from studying the course.

Documentary evidence must be provided in support of an application for a refund under any of the above provisions.

### 43. When partial refunds may be made

A partial refund of tuition fees paid for current and future teaching periods will be made to you if:

- a) you did not satisfy a condition of the offer set out in the Offer Details section of Part A of this Agreement;
- b) you give at least four (4) weeks' notice prior to the commencement of teaching/research in the first teaching period of the course of your inability to undertake the course;
- c) there is a refusal by the Australian Government authorities to grant you a visa and the refusal was a reason that directly or indirectly caused you to default under this Agreement;
- d) you give less than four (4) weeks' notice prior to the commencement of teaching/research in the first teaching period of the course of your inability to undertake the course;
- e) you withdraw from or discontinue your course prior to the Census date, as described in
  - (i) Monash University <http://www.monash.edu/enrolments/dates/census> (Census date),

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- (ii) Monash College Diplomas <http://www.monashcollege.edu.au/courses/diplomas/dates-and-fees>;
- (iii) Monash University Foundation Year <http://www.monashcollege.edu.au/courses/foundation-year/dates-and-fees>;
- (iv) Monash English Language Courses <http://www.monashcollege.edu.au/courses/english/dates-and-fees>; or
- f) at the discretion of the Associate Director, Student Finance at Monash, when other special or extenuating personal circumstances prevent you from studying the course.

In cases a) and b) above, Monash will refund the tuition fee paid for the relevant teaching period and any deposit fees for courses to be undertaken in future teaching periods as part of a packaged offer, less a fee of A\$500 per course now not to be undertaken.

In case c) above, Monash will refund the tuition fee paid for the relevant teaching period and any deposit fees for courses to be undertaken in future teaching periods as part of a packaged offer, less a fee. This fee shall be the lesser of (i) 5% of the total amount of pre-paid fees Monash has received before the day of default in respect of the course/s now not being undertaken, and (ii) the amount of A\$500.

In cases d) and e) above, Monash will refund 50% of the tuition fee paid for the relevant teaching period (and any deposit fees paid for courses to be undertaken in future teaching periods as part of a packaged offer), less a fee of A\$500 per course now not to be undertaken.

In case f), Monash will refund that part of the tuition fee considered appropriate, in the complete and unfettered discretion of the Associate Director, Student Finance at Monash

#### 44. When no refund will be made

There will not be any refund of tuition fees paid if:

- a) you withdraw from a course after the Census date of the teaching period for which you are enrolled;
- b) you are a Higher Degree by Research student who withdraws from a course more than four (4) weeks after the commencement of the course;
- c) you have been excluded by Monash for misconduct pursuant to Part 7 of the Monash University (Council) Regulations;
- d) you are otherwise in breach of this Agreement;
- e) in lieu of refund, you elect to accept enrolment in an alternate course offered to you by Monash where Monash is unable to provide the original course. In this case, you will sign the necessary documents to this effect; or
- f) the University is prohibited from doing so by relevant sanctions laws.

In all cases save for f) however, Monash will refund any tuition fees paid in advance for future teaching periods not now to be undertaken, less a fee of A\$500.

#### 45. How refunds will be made

- a) The refund amount is calculated after all outstanding tuition fee deposits or debts to Monash have been paid and after clearance of all relevant cheques and receipt of all relevant telegraphic transfers or direct deposits.
- b) The refund will be made to the same person or party from whom the payment was received on your behalf.
- c) Refunds will be paid within four (4) weeks of receiving a written claim from you, except for circumstances set out in Term 42(c) in which case the refund will be paid to you within two (2) weeks of the day on which the course ceased being provided.
- d) A refund will normally be made in the currency of your country of permanent residence and payable in that country. Exceptions include non-tradable currencies (where the refund would normally then be paid in USD) or payment to another Australian educational institution. Monash is not liable for any variance due to foreign exchange rate fluctuations.
- e) Any equipment issued to you for your use during your course must be returned in an appropriate condition, or the replacement value of the item will be deducted from any refund amount.

#### 46. Complaints and appeals concerning refund application

In the event that you wish to contest Monash's rejection of your request for a refund, you have access to established dispute resolution procedures, which do not circumscribe your right to pursue other legal remedies. These dispute resolution procedures are as set out in clauses 53 and 54.

This agreement and the right to make complaints and seek appeals of decisions and action under various processes, does not affect your rights to take action under the *Australian Consumer Law* if the *Australian Consumer Law* applies.

## Refunds for Monash College Pty Ltd English Language Courses

#### 47. When full refunds may be made

A full refund of all tuition fees paid for current and future teaching periods will be made:

- a) if Monash College Pty Ltd does not accept your application for enrolment;



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- b) where Monash College Pty Ltd receives a written notice of cancellation of your enrolment more than four (4) weeks prior to the commencement of your course; or
- c) if Monash College Pty Ltd is unable to deliver your course and unable to offer you a place in a suitable alternative course,

save that in situations a) and b), the administration fee will be retained for each English Language course not proceeded with.

## 48. When partial refunds may be made

A partial refund will be made to you where:

- a) you give less than four (4) weeks written notice of cancellation of your enrolment in the course; and where that notice is received by Monash College Pty Ltd prior to the commencement of the course; or
- b) there is a refusal by the Australian Government authorities to grant you a visa and the refusal was a reason that directly or indirectly caused you to default under this Agreement.

In case (a) above, Monash will refund the tuition fees paid for future teaching periods less the equivalent of five (5) weeks tuition fee and will retain the administration fee for each English Language course not proceeded with.

In case (b) above, Monash will refund the tuition fee paid for the relevant teaching period (and any deposit fees for courses to be undertaken in future teaching periods as part of a packaged offer), less a fee. This fee shall be the lesser of (i) 5% of the total amount of pre-paid fees Monash has received before the day of default in respect of the course/s now not being undertaken, and (ii) the amount of A\$500.

## 49. When no refund will be made

No refund of tuition fees paid will be made if:

- a) you fail to enrol in your course;
- b) written notice of your cancellation of enrolment in the course is received by Monash after the commencement of the course;
- c) you are otherwise in breach of this Agreement;
- d) in lieu of refund, you elect to accept enrolment in an alternate course offered to you by Monash where Monash is unable to provide the original course. In this case, you will sign the necessary documents to this effect; or
- e) the University is prohibited from doing so by relevant sanctions laws.

## 50. How refunds will be made

- a) The refund amount is calculated after all outstanding debts to Monash have been paid and after clearance of all relevant cheques and receipt of all relevant telegraphic transfers or direct deposits.
- b) The refund will be made to the same person or party from whom the payment was received on your behalf.
- c) Refunds will be paid within four (4) weeks of receiving a written claim from you, except for circumstances set out in Term 47(c) in which case the refund will be paid to you within two (2) weeks of the day on which the course ceased being provided.
- d) A refund will normally be made in the currency of your country of permanent residence and payable in that country. Exceptions include non-tradable currencies (where the refund would normally then be paid in USD) or payment to another Australian educational institution. Monash is not liable for any variance due to foreign exchange rate fluctuations.
- e) Any equipment issued to you for your use during your course must be returned in an appropriate condition, or the replacement value of the item will be deducted from any refund amount.

## 51. Transfer of fees in lieu of refund

In lieu of a refund being paid to you, tuition fees paid by you may be transferable to formal award courses at Monash University and Monash College Pty Ltd provided that:

- a) no transfers will be made to another English Language course provider, any other institution other than Monash, or for or on behalf of any other student;
- b) you must request such a transfer, in writing, to Monash College Pty Ltd;
- c) you must provide to Monash College Pty Ltd evidence of acceptance into a formal award course at either Monash University or Monash College Pty Ltd; and
- d) in the event of such a transfer, Monash College Pty Ltd may retain the applicable administration fee for each course you will not now be undertaking.

## 52. Complaints and appeals concerning refund application

In the event that you wish to contest Monash's rejection of your request for a refund, you have access to established dispute resolution procedures, which do not circumscribe your right to pursue other legal remedies. These dispute resolution procedures are as set out in clauses 53 and 54

This agreement and the right to make complaints and seek appeals of decisions and action under various processes, does not affect your rights to take action under the *Australian Consumer Law* if the *Australian Consumer Law* applies.

## Complaints and Appeals

Complaints and appeals are dealt with in accordance with Monash's established dispute resolution processes.

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## 53. Complaints

You can read about Monash's complaint handling process here:

a) for Monash University:

- (i) Student Complaints and Grievances Policy and Procedures as further described in [http://www.monash.edu/data/assets/pdf\\_file/0004/801850/Student-Complaints-and-Grievance-Policy.pdf](http://www.monash.edu/data/assets/pdf_file/0004/801850/Student-Complaints-and-Grievance-Policy.pdf); and
- (ii) <http://www.monash.edu/fees/contacts/grievances-appeals>; and

b) for Monash College Pty Ltd: <http://www.monashcollege.edu.au/policy>.

## 54. Appeals

If you're not satisfied with the resolution of your complaint, in certain circumstances you may refer your complaint to the Monash Ombudsman. You can read about the appeals process with the Monash Ombudsman here: Student Ombudsman policy as further described in <https://www.monash.edu/students/support/grievances/student-ombudsman-policy>.

If you're not satisfied with the complaint resolution by the Monash Ombudsman or the Monash Ombudsman is unable to deal with your complaint, you may refer your complaint to the Victorian Ombudsman. You can find the Victorian Ombudsman's details here: <https://www.ombudsman.vic.gov.au/>.

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## PART B: YOUR ACCEPTANCE

To accept one or more of the offers set out in Part A of this Agreement, you must accept by no later than 31 May 2018

1. Confirm your personal details - if you are under 18 years of age, provide all relevant accommodation and guardianship information (see Part A term 21)
2. Provide the personal details page of your passport
3. Provide your visa information (if applicable)
4. For under 18 students, provide parents' photo ID with signature
5. Provide your Overseas Student Health Cover information
6. Indicate whether you wish to accept credit exemptions (if applicable)
7. Indicate which offer/s you wish to accept
8. Pay the required deposit
9. Sign your acceptance declaration – stamped or electronic signature is not acceptable. Your signature on this document must match the signature on your passport (if applicable).
10. Register for a Monash account online at <https://account-registration.monash.edu>
11. Send the completed Part B and any other documents required by this Agreement to Monash in the following way:
  1. if you applied through an agent, via your agent OR
  2. if you applied directly to Monash either:  
By email at: [mu.documents@monash.edu](mailto:mu.documents@monash.edu) OR  
By post to: Central Admissions,  
Monash Connect  
21 Chancellors Walk, Campus Centre  
Monash University  
VIC 3800, Australia

### 1. PERSONAL DETAILS

Check these details and make any necessary corrections in CAPITALS

Monash Student ID	29884721	Gender (Male or Female)	Male
Family name (as in your passport)	KUSHWAHA	Postal Address	302/303 LIK WAY ESTATE MALAD LINK RD NEAR INORBIT MALAD WEST MUMBAI INDIA 400064
Given Names (as in your passport)	ROHIT DEENDAYAL	Telephone (with country code)	7208637421(Mobile)
Date of Birth	3 May 1996	Email	rohit.97kushwaha@gmail.com
Name of agent	PRITI A SUKHWANI T/AS EDWISE- MALAD		

### 2. VISA DETAILS

Please complete

Your current visa details or intended visa (eg student visa) determine whether a Confirmation of Enrolment (CoE) is required to be issued for you. Only students applying for or holding a student visa are required to have a-CoE.

Do you currently hold a student visa?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
If you do not currently hold a student visa, what type of visa do you currently hold or will you apply for to study at Monash	<input type="checkbox"/> Student Visa	<input type="checkbox"/> Other temporary visa
If holding another visa, please provide subclass number and a certified copy of your current visa	Subclass number	

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Your country of birth

Your nationality (as per passport)

Your passport number (copy of the personal details page of your passport must be submitted with this Agreement)

Where will you apply for or renew your student visa?

City

Country

## 3. CREDIT EXEMPTIONS BEING ACCEPTED (IF APPLICABLE)

Please indicate whether you are accepting any credit exemption offered to you by ticking the applicable column below

☐ Accepting all available exemptions

☐ Accepting only credit exemptions in certain courses – please indicate which:

☐ Monash College Pathway Program

☐ Monash University Program

☐ Not accepting any credit exemptions

## 4. OFFER/S BEING ACCEPTED AND PAYMENT

Please indicate which courses within the offer you wish to accept, and what items you are paying for, by ticking the applicable column below

Tick Accepted Courses	Course Name and OSHC	Fee Type	Amount Payable in Australia dollars A\$
<input type="checkbox"/>	Monash University – Master of Business Information Systems CRICOS course code: 079053A Duration: 2 years (No credits granted) Start date: 23 July 2018 Estimated total tuition fee payable for completion of course with credit exemptions: A \$76,600.00 (No credits granted)	Deposit	A\$19,150.00
<input type="checkbox"/>	OSHC for offer accepting all credit exemptions with Allianz Global Assistance – <input type="checkbox"/> Single <input type="checkbox"/> Dual family <input type="checkbox"/> Multi family	OSHC	<input type="checkbox"/> A \$1,418.00 <input type="checkbox"/> A \$5,150.00 <input type="checkbox"/> A \$7,607.00
<input type="checkbox"/>	OSHC for offer but not accepting all credit exemptions , with Allianz Global Assistance – <input type="checkbox"/> Single <input type="checkbox"/> Dual family <input type="checkbox"/> Multi family	OSHC	Enter amount  A\$ _____

## 5. Please indicate how you are paying this amount by ticking the applicable column below and then follow the instructions

☐ **Western Union Business Solutions Pay 24-7** – Monash University preferred payment methods  
Please go to: <http://www.monash.edu/fees/payment/payment-options>  
You can pay by credit card or fund transfer via this option. After payment, Western Union will send you a confirmation receipt, by email. Please include a copy of the Western Union confirmation email when your return this Part B of your International Student Course Agreement and other necessary documents to Monash.

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☐

## Other bank transfers – Telegraphic transfer or electronic funds transfers

Use the following account details to transfer the funds:

- **Account name:** Monash University Fees Account
- **Bank name:** Westpac Banking Corporation
- **Branch address:** Campus Centre , Monash University Clayton Victoria 3800
- **BSB:** 033 289
- **Account no:** 63-0732
- **SWIFT code:** WPACAU2S

Please attach a copy of the Telegraphic Transfer receipt that will be given to you by your bank.

Date of transmission: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Name of Remitter (person requesting transfer): \_\_\_\_\_

Total amount sent: A\$\_\_\_\_\_

**Note:** You must provide your bank with your Monash Student ID so that it can be used as a reference number for the transaction.

☐

## Bank draft or bank cheque Payable to "Monash University" in Australian dollars (A\$)

**Note:** you must include your Monash Student ID

If you are receiving a sponsorship or scholarship from a private or government organisation that covers full or part of your course fee, please attach a copy of your financial affidavit or guarantee – as your course fee will be invoiced to your sponsor on receipt of this documentation. More information on applying for a student loan scheme/financial aid from your home country is available at <http://www.monash.edu/fees/aid>

## 6. ACCEPTANCE DECLARATION

I acknowledge and declare that:

- a) I have read and understood this Agreement, which is made up of both Part A and Part B;
- b) my enrolment at Monash will be governed by this Agreement; and
- c) by completing and signing Part B of this Agreement and returning it to Monash before the offer lapse date with the required deposit and documentation, I agree to undertake the course/s accepted in accordance with this Agreement.

Signature:

Date:

This document must be signed by original hand – electronic signatures will not be accepted by Monash.



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## PLEASE COMPLETE ONLY FOR PERSONS UNDER 18 YEARS OF AGE

### ACCEPTANCE DECLARATION BY PARENT/GUARDIAN FOR STUDENT UNDER 18

I am the Parent/Guardian of ROHIT DEENDAYAL KUSHWAHA and I acknowledge and declare that:

- a) I have read and understood this Agreement, which is made up of both Part A and Part B;
- b) my child's enrolment at Monash will be governed by this Agreement; and
- c) by completing and signing Part B of this Agreement and returning it to Monash before the offer lapse date with the required deposit and documentation, I agree that my child will undertake the course/s accepted in accordance with this Agreement.

Signature:

Print Name:

Date:

DD / MM / YYYY

This document must be signed by original hand – electronic signatures will not be accepted by Monash.

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Reference code: 7103  
12 April 2018

PRITI A SUKHWANI T/AS EDWISE- MALAD  
**Monash ID No.: 29884721**  
Mr Rohit Deendayal KUSHWAHA  
302/303 LIK WAY ESTATE MALAD LINK RD  
NEAR INORBIT  
MALAD WEST MUMBAI  
INDIA 400064

Dear Mr Rohit Deendayal KUSHWAHA

Congratulations! You have been offered a Monash Scholarship. The details of this scholarship are as follows:

SCHOLARSHIP:	Faculty of Information Technology International Merit Scholarship
VALUE	A\$6,000 for full-time study load (48 credit points) paid towards tuition fees per year until the minimum points for your degree are completed. Typical full-time enrolment for one year of study is 48 credit points.
CONDITIONS	<ul style="list-style-type: none"> <li>• Conditional upon your enrolment in the course in the Faculty of Information Technology at a Monash University campus in Australia.</li> <li>• You must maintain a minimum of a credit weighted average mark (60 percent) each semester, with no failed units, to be eligible to continue receiving contribution to the following semester course fees.</li> <li>• Students in receipt of other scholarships or sponsorships that pay part or all of their fees are not eligible for this scholarship.</li> </ul>
FACULTY	FACULTY OF INFORMATION TECHNOLOGY
COURSE	Master of Business Information Systems
COURSE CODE	C6003
COMMENCING	Semester 2, 2018
OFFER LAPSE DATE	You must respond to your scholarship offer by 31 May 2018. Should you not accept your scholarship offer by the scholarships lapse date, your scholarship offer will no longer be valid. Your offer of a place at Monash is still valid until the lapse date stated in the University offer letter.
HOW TO ACCEPT THIS OFFER	<ul style="list-style-type: none"> <li>• You must read the scholarship terms and conditions on the website <a href="http://www.monash.edu.au/students/scholarships/holders/terms-conditions.html">http://www.monash.edu.au/students/scholarships/holders/terms-conditions.html</a>. When you accept your scholarship you are accepting the terms and conditions and agree to the requirements and conditions of your scholarship.</li> <li>• To respond to your offer go to <a href="http://www.monash.edu/students/scholarships/media/documents/scholarship-response.pdf">http://www.monash.edu/students/scholarships/media/documents/scholarship-response.pdf</a> and use your Monash ID to create an account.</li> </ul>
PAYMENTS	Once you have accepted your scholarship offer and enrolled at Monash, there is nothing further for you to do for your scholarship. Your scholarship will be paid towards your course fees at the start of each semester. Subject to the terms and conditions, you can deduct A\$3,000 from your semester 1 course fees. Please only pay the difference, including overseas student health cover (if applicable).

If you have any enquiries concerning this scholarship offer, please contact the Coursework Scholarships Unit on +61 3 9905 3069 via submit a question online via ask.monash: <https://my.monash.edu.au/askmonash/>

On behalf of Monash University, I wish to take this opportunity to congratulate you on your nomination for the Faculty of Information Technology International Merit Scholarship and look forward to the opportunity to welcome you to Monash in the near future.

Yours sincerely



Neville Hiscox  
Director, Student Business Services