

## **Privacy Policy**

This Privacy Policy ("Policy") explains how Sprooce, Ltd ("Company") collects, uses, discloses, and protects the personal information of users ("Users") accessing our services for selling and renting apartments.

### **1.Information We Collect:**

- Personal Information:** We collect personal information provided by Users, including name, email address, phone number, and address.
- Transaction Data:** We may collect transactional data related to apartment listings, sales, and rentals.
- Device Information:** We automatically collect device information, such as IP address, browser type, and operating system.

### **2.Use of Information:**

- We use personal information to provide and improve our services, facilitate transactions, and communicate with Users.
- Transaction data is used to process payments, manage listings, and fulfill contractual obligations.
- Device information helps us optimize and enhance our platform's performance and security.

### **3.Data Sharing:**

- We may share personal information with third-party service providers to assist in delivering our services, processing payments, and performing other business functions.
- Personal information may be disclosed to comply with legal obligations or enforce our Terms and Conditions.
- We do not sell or rent personal information to third parties for marketing purposes.

### **4.Data Security:**

- We implement security measures to protect personal information from unauthorized access, alteration, disclosure, or destruction.
- Access to personal information is restricted to authorized personnel only.

### **5.Data Retention:**

- We retain personal information for as long as necessary to fulfill the purposes outlined in this Policy or as required by law.
- Users may request deletion of their personal information, subject to legal and contractual obligations.

#### **6.User Rights:**

- Users have the right to access, update, or delete their personal information by contacting us.
- Users may opt-out of receiving promotional communications from us by following the instructions provided in such communications.

#### **7.Children's Privacy:**

- Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from minors without parental consent.

#### **8.Changes to Policy:**

- We reserve the right to update or revise this Policy at any time. Changes will be effective upon posting to our platform.

#### **9.Contact Us:**

- If you have any questions or concerns about this Privacy Policy, please contact us at [contact@sprooce.co](mailto:contact@sprooce.co).

By using our services, you consent to the collection, use, and disclosure of your personal information as described in this Privacy Policy.