

NICE Robotic Process Automation Solutions

Partner Certification Program

Become a certified automation professional with the flexibility to choose a training path that suits your individual needs



Become A Certified Automation Professional

Robotic Process Automation is fast becoming the technology of choice and is rapidly making its mark across the globe. Our certification program is designed to equip you with the skills needed to thrive in the dynamic age of automation.

Take a look at the certification program options below, and be a part of the [NICE Robotic Automation community](#) to enrich and grow your professional skills within an established network of automation experts.

NICE Certification Program

Becoming a certified automation professional is an individual journey. That's why we have developed a flexible program with different certification levels, enabling you to grow your skills and expertise at your own pace. Each level is a prerequisite towards achieving the next level of certification, and the higher you reach the more enabled you will be to perform independently.

All courses and certifications are available on [NICE Dojo](#), the learning platform for NICE customers and partners.

How to Become a NICE Certified Automation Developer

Technical automation skills are becoming essential in a highly competitive business landscape. Whether you are a developer looking to expand your skill set or perhaps in a more consultative technical business role, acquiring deeper technical automation skills will strengthen your professional value.

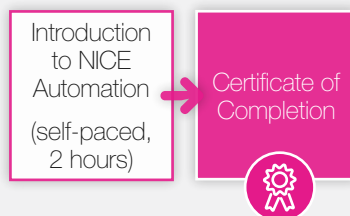
The completion of this certification will acknowledge that you have acquired an in-depth understanding of the NICE RPA platform, with the skills to build process automations from this comprehensive platform.

Getting Started



Introduction to NICE Automation – Level 1 Certification of Completion

Complete a FREE 2-hour introductory self-paced course, Introduction to NICE Automation on [NICE Dojo](#)



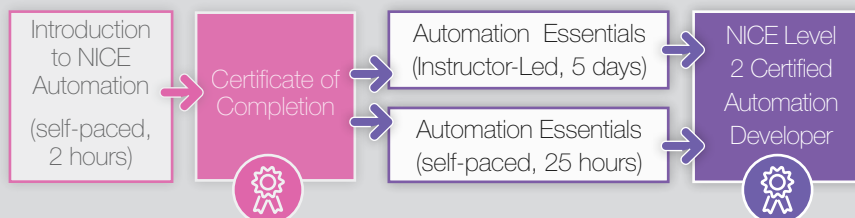
What Can I do with this Certification?

Completing the Level 1 Certification of Completion provides you with a general knowledge base of NICE's Automation solutions, including the ability to describe the working principles and understand the potential of this technology. This certification also enables you to move to level 2 or alternatively move directly to level 3 by completing the 8-day Automation Boot Camp.



NICE Level 2 Certified Automation Developer

Complete the Automation Essentials course in a classroom environment or as a self-paced course. [Contact us](#) to register.



What Can I do with this Certification?

- Be a part of an automation development team (including a NICE Level 3 Certified Automation Developer, as the technical lead), and participate in developing automation solutions utilizing all the necessary layers and components.
- Build and accumulate hands on experience from working on real-life projects.
- After accumulating experience from being a part of a real-life project - you are one exam away from achieving the highest-level certification – NICE Level 3 Certified Automation Developer.



NICE Level 3 Certified Automation Developer

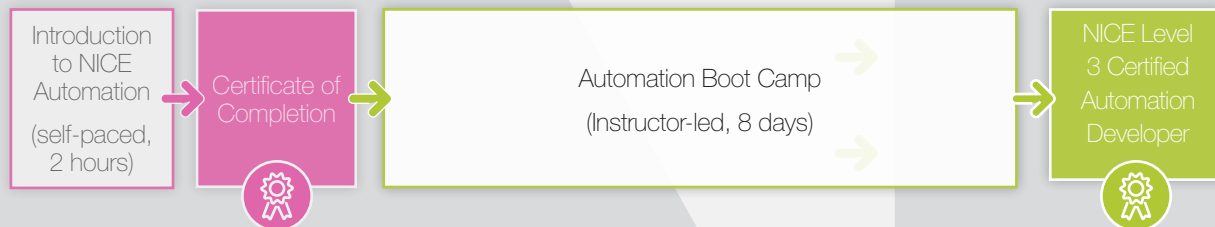
Option 1

After completing the NICE Level 2 Automation Developer certification, in addition to gaining some practical field experience, you may register for an online, instructor led, practical exam (1 day).



Option 2

After completing the level 1 certification, you have the option to skip level 2 and become a NICE Level 3 Certified Automation developer more quickly by completing an exclusive 8 day Automation Boot Camp - Register on [NICE Dojo](#)



What Can I do with this Certification

Lead the development of process automation solutions with all the necessary technical layers and components. Some highlights include: designing business logic solutions, advanced data extraction using OCR and designing business entities.



Become a NICE Certified Implementation & Support Engineer

As a NICE Certified Engineer, you will receive all the necessary training and a certification to install and provide technical support for the server and infrastructure aspects of NICE's comprehensive automation platform.

Get Started!

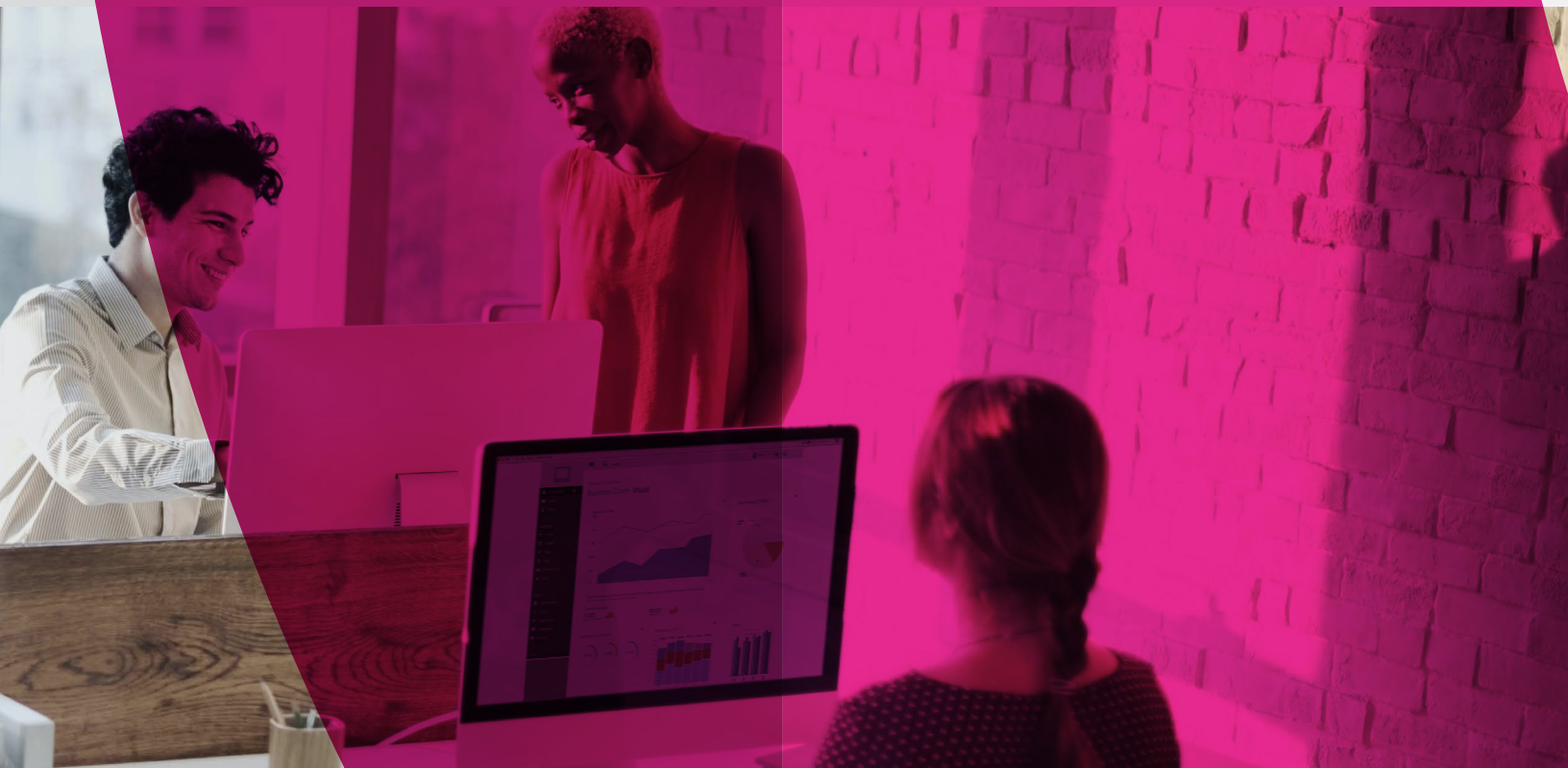
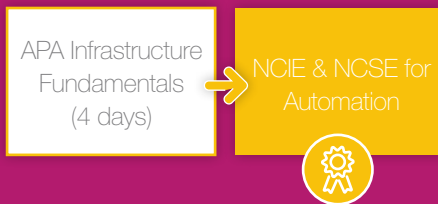
- 1 Register on [NICE Dojo](#)
- 2 Complete a 4-day Virtual Classroom session - APA Infrastructure Fundamentals

What can I do with this certification?

Contribute complete deployment and infrastructure support to implement a fully automated system, including software installation and post-configuration procedures. Be eligible to open support tickets with NICE. Some of the highlights include: Installing the Solution Server, publishing solutions from the NICE automation design tool to the NICE server and downloading solutions to NICE clients.

Implementation & Support Engineer: Training Path

To become a NICE Certified Engineer (NCIE and NCSE), the following training is required:



About NICE

NICE (Nasdaq: NICE) is the worldwide leading provider of both cloud and on-premises enterprise software solutions that empower organizations to make smarter decisions based on advanced analytics of structured and unstructured data. NICE helps organizations of all sizes deliver better customer service, ensure compliance, combat fraud and safeguard citizens. Over 25,000 organizations in more than 150 countries, including over 85 of the Fortune 100 companies, are using NICE solutions.

www.NICE.com.