

DICKY KURNIAWAN

085782372466 | dickydigol17@gmail.com | [linkedin.com/in/dicky-kurniawan-b45176184](https://www.linkedin.com/in/dicky-kurniawan-b45176184) | <https://diigoool.github.io/portfolio-tailwind> | Jakarta, Indonesia

A bachelor degree of Information System from STMIK Nusa Mandiri. Experienced as a Admin HR who works with job portal, create databases employee , contact applicants. Currently working as a Service Desk in charge of being responsible for user reports and making ticket report and also attending Full-Stack Web Developer bootcamp program for deepening skills in Web Developer. A detail-oriented individual who is eager for a full-time opportunity in Full-Stack Web Development.

Work Experiences

Hospital Pondok Indah Group - Jakarta, Indonesia
Service Desk

Sept, 2020 - Present

- Receiving user problems by telephone and making tickets and assigning them according to the fields that match the user's problems
- Receive incoming email reports and convert them into tickets and assign them to a team that can complete them
- Manage a ticket that has been completed or not so that you can follow up on it to the user or to the IT team

PT. Nusapala Group - Jakarta, Indonesia
Admin HR

Dec, 2019 - Mei, 2020

- Maintenance a Job portal to enter job vacancies so users can apply for the job portal
- Contact prospective applicants if they match the HR criteria
- Create and update a database of candidate applicants to provide alternative choices if there are applications that are almost the same

Project Experiences

Ticketing Website - Harisenin Project
Front-End Developer

Dec 2022 - Feb 2023

- Moving a multi-page user experience into a single page web which improved user engagement
- Developed the visuals or interfaces using JavaScript, HTML and CSS

Organization Experiences

Shawn Mendes Concert - Bogor, Indonesia
Ticketing

October 2019

- Performing audience ticket scanning to get into the concert venue

Education Level

STMIK Nusa Mandiri - Jakarta, Indonesia
Bachelor Degree of Information System, 3.04/4.00

August 2014 – October 2018

- Thesis: Shoe Sales Information System Second Outfit Based
- Relevant Course works: Database, PHP, HTML, SDLC

Courses, Training and Certifications

Harisenin.com - Jakarta, Indonesia
Full Stack Developer Bootcamp,

Nov 2022 – Feb 2023

- Final Project: Designed and developed a website for an insurance company, Insurance Technology, within three months
- Relevant Course works: HTML, CSS, JavaScript, React Native and Node.js

Skills and Other Experience

Hard skills: HTML, CSS, TailwindCSS, JavaScript, Node.js, React.js, Express.js, Git and Figma

Soft skills: Problem Solving, Time Management, Orientation to Detail, Analytical Thinking and Teamwork

Languages: English (Intermediate), Bahasa Indonesia (Native)