

eHUDUMA TERMS

1. General Provisions

1.1. Definitions

For the purposes of these Conditions of Use, terms beginning with a capital letter are defined as follows:

- The term "service" here refers to all the services offered by the Company Uwezomedia.
- The term "Website" means the website www.eHuduma.com for accessing Services.
- The terms "service provider" means professionals or entrepreneurs who are registered on the Service.
- The terms "You", "User" or "Service Consumer" means here any natural person accessing the Website and the Service benefits under private use.
- The term "Company" refers Uwezomedia the company that publishes and operates the Website and provides the Service Users, Entrepreneurs and Professionals.

1.2. Acceptance of Service Terms of use

These Terms of Use of the Service are intended to define the conditions in which the user can benefit from the service provided by the Company. Use of this service is subject to unconditional acceptance by the User of the Terms of Service of use.

By accessing the Website and enjoying the Service, the User therefore acknowledges having read and understood the entirety of these Terms of Use, and agree without limitation or qualification.

If the User does not accept these conditions, it must cease using the Website and waive benefit from the Service offered by the Company.

1.3. Application fields

These Conditions of Use are effective as of 01 February 2018. They are applicable to any use of the Site by the User. These conditions are subject to Tanzanian law: any foreigner User expressly accepts the application of Tanzanian law through the Service.

In the event that a particular contractual clause would be invalid, illegal or unenforceable, the remaining provisions of the Terms do was not altered.

1.4. Changing Service Terms Of Use

The Company reserves the right to modify these Terms and Conditions of Service at any time without notice or information and without prejudice. The applicable Terms of

Use of Service are those in effect on the date and the start time of the next box User: "I accept the Terms and Conditions"

2. Service Description

2.1. Service Purpose

The website www.eHuduma.com to search for an Entrepreneur or Professional, search and view the profile of the service provider and and make an enquiry or set an appointment online with one of them.

The Service aims to facilitate the linking between Service Consumers and Service Providers and never to replace it. Furthermore, the Service is not meant to replace the normal service mechanism but to improve the easy and quick way of attaining services.

2.2. Service Operation

The User accesses the Service via the www.eHuduma.com website.

On the site, the User can:

- Find an entrepreneur, Professional or a business offering services
- View information on the Entrepreneurs, Professionals or Businesses by matching their peculiar characteristics
- Make an appointment with an entrepreneur or professional of their choice based on their needs
- Make enquiry by chatting with the service provider (entrepreneur or professional)

Each request for appointment is transmitted in real time to a service provider who has to accept the appointment by confirming and approve it.

2.3. Free service for the User

The service is absolutely offered free of charge to the user.

2.4. Creating a personal account

To access his/her account, the user must provide necessary information like mobile number and email address.

2.5. Service Limitations

A basic listing on the platform is free of charge for service providers.

Booking an appointment is free of charge for the user, but any other event or transaction outside the booking of an appointment on the platform is subject to other terms and conditions, including but not limited to pricing.

Information displayed on Service Providers is entirely their responsibility. eHuduma.com cannot be held liable for any improper performance or information

provided by the Service Provider on the platform. eHuduma.com cannot be held liable for any costs incurred by a User or Service Provider in any context.

2.6. Emergency Situations

The service proposed by eHuduma.com is not meant for emergency situations. Every appointment request is subject to the confirmation of appointment by the Service Provider and can therefore cause delays in responses.

3. Information provided by Service Providers

Information provided by Service Providers on their account and profile(s) page(s) is their sole responsibility. eHuduma.com does not verify this information and therefore accepts no responsibility for the accurateness of this information whatsoever.

4. Terms of Use

4.1. Access to the Service

The Service is open for use to all given the below conditions:

- Must be of legal age in the user's legal jurisdiction
- Accept with restriction or reserve the eHuduma.com Terms and Conditions of Use
- Consent to the collection of private information to the extent covered by our Privacy Policy
- Provide accurate and authentic information when creating a user account
- In no case can eHuduma.com be held liable for any false information provided by users

4.2. Rules of Conduct

Access to the Service offered by the Company implies that the user agrees to respect a charter of good conduct. Use of the Service is subject to the acceptance and strict compliance with the rules below:

- Using the Service to make an appointment constitutes a firm commitment on the part of the User to the Service Provider. The User agrees to assume all the consequences of a no-show or late arrival to an appointment,
- The User undertakes to inform the Company or Service Provider if unable to go to an appointment made through the Site. He will use for the functionality "Cancel an appointment" when logging into the account,
- The User agrees not to access and use the Site or the Service provided by the Company for unlawful purposes or for the purpose of causing harm to the reputation and image of the Company or generally to infringe rights, including intellectual property of the Company and / or Service Providers,

- The User agrees not to use devices or software other than those provided by the Company in order to affect or attempt to affect the operation of the Site or Service or to extract or modify all or part of the Site,
- The User agrees not to copy all or part of the Content on the Site in any media whatsoever without written permission from the Company,
- In general, the User agrees to access and use the Site and the Services in good faith, reasonably, not contrary to the terms of this Charter and for a strictly personal use and not for commercial purposes.

In case of breach of any of these commitments, and without this list being exhaustive, the User acknowledges and accepts that the Company shall have the right to refuse, unilaterally and without prior notice, access to all or part of the Website

5. **Limitation of Liability**

5.1. Service Availability

The Company makes every effort to make its service available around the clock, seven days a week. However, the Company does not provide any service continuity guarantee.

The Company cannot be held liable for damages related to the temporary inability to access any of the services offered by the Site.

5.2. Modification of Site

The Company reserves the right to modify, suspend, at any time, temporarily or permanently all or part of the Service without notice and without right of users to pay.

5.3. User Responsibility

Users are solely responsible for their use of the Website and the Service.

The Company shall in no event be liable in connection with proceedings brought against the User who has said to improperly use the Website and / or the service it provides.

The User acknowledges and accepts in this regard they will be personally responsible for any claim or proceeding brought against the Company due to the improper use by them of the Service and / or the Website.

5.4. Force majeure

The responsibility of the Company may not be sought if the execution of one of its obligations is prevented or delayed due to force majeure as defined by case law of Tanzanian courts, including natural disasters, Fire, malfunction or interruption of the telecommunications network or the power grid.

6. Complaint and Termination

For information on the operation of the Service accessible through the Site, the User is invited to browse through the Site

Each User may at any time terminate his personal account by deleting account or contacting us via email on support@uwezomedia.com.

7. Protection of the distinctive signs

The trademarks, logos, company names, trade names, signs and domain name are not susceptible to distinctive signs of use without the express consent of their owner.

Any representation, reproduction or partial or total use of these distinguishing marks is thus prohibited and constitutes trademark infringement, pursuant to the provisions of the Code of Intellectual Property of Tanzania, usurpation of corporate name, trade name and name Domain committing torts of its author.

Terms

By accessing eHuduma websites, you agree to be bound by its terms and conditions of use, all applicable laws and regulations, and agree that you are responsible for compliance with any applicable laws. If you do not agree with any of these terms, you are prohibited from using this site. The materials contained on eHuduma websites are protected by applicable copyright and trademark law.

Disclaimer

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