DIKA

TECH EXPLORER & IT ENTHUSIAST

CONTACT

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ADDRESS

South Tangerang, Banten
Indonesia

EDUCATION

2016
TAXATION

POLITEKNIK KEUANGAN NEGARA STAN
President of the Student Senate 2015/2016

EXPERIENCES

2016 - 2017
KPP PRATAMA KUNINGAN

IT SUPPORT ENGINEER
Delivered end-to-end IT support and managed network maintenance operations to ensure system reliability, performance stability, and minimal operational disruption.

2017 - 2018
KPP PRATAMA JAYAPURA

IT SUPPORT ENGINEER
Monitored and optimized network performance, diagnosing and resolving daily technical incidents with a 95% resolution success rate to maintain business continuity.

2018 - 2021
KANWIL DJP PAPUA MALUKU

IT SUPPORT ENGINEER
Led a team of 3 IT technicians while managing 100+ Windows devices and supporting 100+ users, ensuring high service availability and structured technical operations.

DATA ANALYST
Analyzed large-scale taxpayer datasets using DBeaver to generate actionable risk insights, income-asset evaluations, and compliance reports supporting Tax Risk Management strategy across Papua, West Papua, and Maluku.

2022 - 2024
DINAS PERINDUSTRIAN DAN TENAGA KERJA KAB. PURWOREJO

IT HELPDESK
Strengthened IT infrastructure resilience by resolving network outages, enhancing security protocols, and upgrading network architecture to support organizational scalability.

2024 - 2026
PT TRANS BAGUS DIGITALINDO

AV PROGRAMMER & AV ENGINEER
Engineered and automated enterprise meeting room systems using Crestron (SIMPL & VT Pro-e), integrated Lightware AV solutions, and delivered technical design documentation with AutoCAD, Visio, and SketchUp.

2025 - 2026
PT INTEGRASI MUDA TEKNOLOGI

BUSINESS DEVELOPMENT
Supported strategic client acquisition and solution consulting initiatives by aligning AV and automation solutions with client business needs to contribute to revenue growth and long-term partnerships.

SKILLS

HARDSKILLS

- IT Infrastructure & Network Management
- System & Server Monitoring
- Data Analysis & Risk Assessment (SQL-based)
- AV System Integration & Automation
- Technical System Design (AutoCAD, Visio, SketchUp)
- Security & Performance Optimization

SOFTSKILLS

- Project Coordination & Team Leadership
- Strategic Problem Solving
- Stakeholder Communication
- Time & Priority Management
- Process Improvement
- Adaptability & Continuous Learning

TECHNICAL TOOLS

- DBeaver (SQL & Data Extraction)
- Crestron SIMPL Windows
- Crestron VT Pro-e
- AutoCAD
- Microsoft Visio
- SketchUp