# jsxh5cdyl

December 17, 2024

# 1 Aerofit Business Case Study

# 2 Problem Statement:

In the competitive fitness industry, understanding customer behavior and preferences is vital for strategic decision-making. Our goal is to analyze the customer data collected from Aerofit Fitness and gain actionable insights into various aspects of customer behavior.

This analysis will assist in tailoring marketing strategies, product offerings, and customer experiences to better align with customer preferences. The analysis involves investigating the relationships between different variables as mentioned below. Basic metrics: gender, marital status, education, age, income, fitness level, and product purchases.

# 3 Libraries

Below are the libraries required for analysing and visualizing data.

```
[]: # Libraries to analyze data
import numpy as np
import pandas as pd

# Libraries to visualize data
import matplotlib.pyplot as plt
import seaborn as sns
```

# 4 Data loading and initial analysis

Loading the data into Pandas dataframe for easily handling of data

```
[]:
       Product
                     Gender
                              Education MaritalStatus
                                                        Usage
                                                              Fitness
                                                                         Income
                                                                                 Miles
                Age
         KP281
                 18
                       Male
                                     14
                                                Single
                                                                          29562
                                                                                    112
                                                            2
     1
         KP281
                       Male
                                                Single
                                                                      3
                 19
                                     15
                                                                          31836
                                                                                     75
```

2	KP281	19	Female	14	Partnered	4	3	30699	66
3	KP281	19	Male	12	Single	3	3	32973	85
4	KP281	20	Male	13	Partnered	4	2	35247	47

# 5 Analysis

- 5.1 Import the dataset and do usual data analysis steps like checking the structure & characteristics of the dataset.
- 5.1.1 a. The data type of all columns in the "customers" table.

Hint: We want you to display the data type of each column present in the dataset.

[]: df.info()

<class 'pandas.core.frame.DataFrame'>
RangeIndex: 180 entries, 0 to 179
Data columns (total 9 columns):

#	Column	Non-Null Count	Dtype
0	Product	180 non-null	object
1	Age	180 non-null	int64
2	Gender	180 non-null	object
3	Education	180 non-null	int64
4	MaritalStatus	180 non-null	object
5	Usage	180 non-null	int64
6	Fitness	180 non-null	int64
7	Income	180 non-null	int64
8	Miles	180 non-null	int64

dtypes: int64(6), object(3)
memory usage: 12.8+ KB

5.1.2 b. You can find the number of rows and columns given in the dataset.

Hint: We want you to find the shape of the dataset.

```
[ ]: df.shape
```

[]: (180, 9)

#### Insight:

So our data has 180 rows and 9 columns.

```
[]: df.columns
```

```
[]: df.describe()
[]:
                                                                       Income
                          Education
                                           Usage
                                                      Fitness
                    Age
            180.000000
                         180.000000
                                      180.000000
                                                  180.000000
                                                                  180.000000
     count
     mean
             28.788889
                          15.572222
                                        3.455556
                                                    3.311111
                                                                53719.577778
     std
              6.943498
                           1.617055
                                        1.084797
                                                    0.958869
                                                                16506.684226
     min
             18.000000
                          12.000000
                                        2.000000
                                                    1.000000
                                                                29562.000000
     25%
             24.000000
                          14.000000
                                        3.000000
                                                    3.000000
                                                                44058.750000
     50%
                                        3.000000
                                                    3.000000
             26.000000
                          16.000000
                                                                50596.500000
     75%
             33.000000
                          16.000000
                                        4.000000
                                                    4.000000
                                                                58668.000000
             50.000000
                          21.000000
                                        7.000000
                                                    5.000000
                                                               104581.000000
     max
                 Miles
     count
            180.000000
     mean
            103.194444
             51.863605
     std
     min
             21.000000
     25%
             66.000000
     50%
             94.000000
     75%
            114.750000
            360.000000
     max
    df['Product'].unique()
[]: array(['KP281', 'KP481', 'KP781'], dtype=object)
```

# 5.1.3 c. Check for the missing values and find the number of missing values in each column

```
[]: ## Checking for missing values

df.isna().sum()
```

```
[]: Product
                        0
                        0
     Age
     Gender
                        0
     Education
                        0
     MaritalStatus
                        0
                        0
     Usage
                        0
     Fitness
     Income
                        0
     Miles
                        0
     dtype: int64
```

### Insight:

There is no missing value present in the dataset.

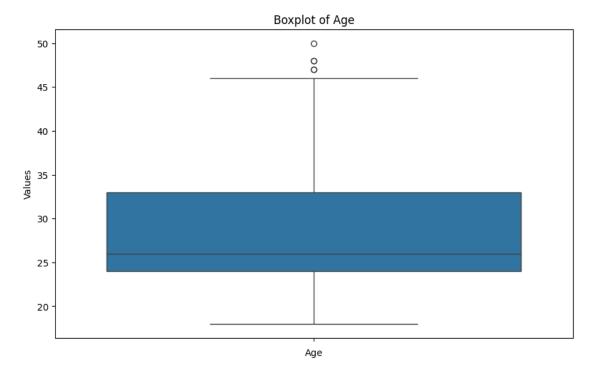
#### 5.2 Detect Outliers

# 5.2.1 a. Find the outliers for every continuous variable in the dataset

Hint: We want you to use boxplots to find the outliers in the given dataset.

```
# Checking the outliers of continuous Variables.

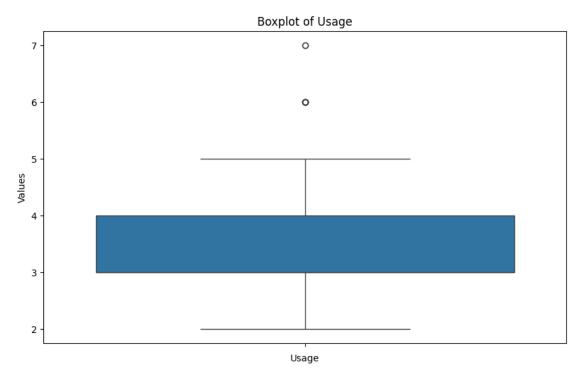
# Visualize boxplots for Age variable
plt.figure(figsize=(10, 6))
sns.boxplot(data=df,y='Age')
plt.title('Boxplot of Age')
plt.xlabel('Age')
plt.ylabel('Age')
plt.ylabel('Values')
plt.xticks(rotation=90)
plt.show()
```



- 1. From the boxplot we can see there are 3 outliers present in the dataset.
- 2. The median age is 26 & most of the cuistomers belong in the range of 24-33 years.

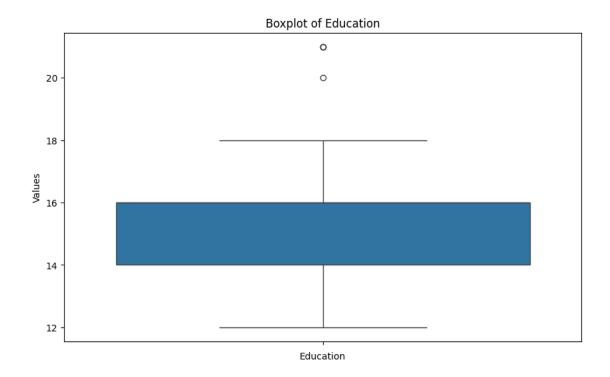
```
[]: # Visualize boxplots for Usage variable
plt.figure(figsize=(10, 6))
sns.boxplot(df['Usage'])
plt.title('Boxplot of Usage')
```

```
plt.xlabel('Usage')
plt.ylabel('Values')
plt.xticks(rotation=45)
plt.show()
```



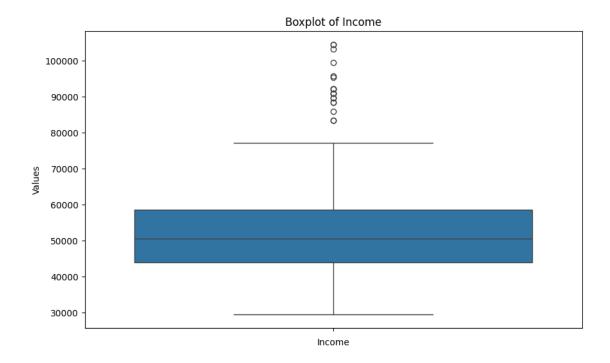
- 1. From the boxplot we can see there are 2 outliers present in the Usage column. It's interesting to note that there is only 1 customer who uses the treadmill 7 days per week and one customer who use the product 6 days per week.
- 2. The median Usage is 3 days per week & most of the customers use the instrument in the range of 3-4 days per week .

```
[]: # Visualize boxplots for Education variable
plt.figure(figsize=(10, 6))
sns.boxplot(df['Education'])
plt.title('Boxplot of Education')
plt.xlabel('Education')
plt.ylabel('Values')
plt.ylabel('Values')
plt.show()
```



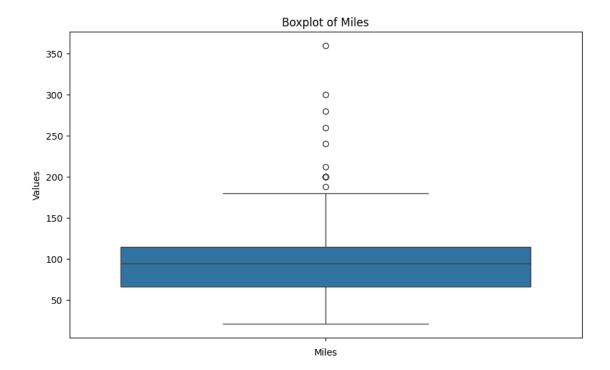
- 1. From the boxplot we can see there are 2 outliers present in the Education variable.
- 2. The median education is of 16 Years & most of the customers recieved education in the range of 14-16 years.

```
[]: # Visualize boxplots for Income variable
plt.figure(figsize=(10, 6))
sns.boxplot(df['Income'])
plt.title('Boxplot of Income')
plt.xlabel('Income')
plt.ylabel('Values')
plt.yticks(rotation=45)
plt.show()
```



- 1. From the boxplot we can see there are many outliers present in the Income Variable. This indicates that aerofit caters to some rich customers who have annual income of more than \$80000.
- 2. The median income of customers is 51k & most of the cuistomers belong in the range of 44k-59k per year.

```
[]: # Visualize boxplots for Miles variable
plt.figure(figsize=(10, 6))
sns.boxplot(df['Miles'])
plt.title('Boxplot of Miles')
plt.xlabel('Miles')
plt.ylabel('Values')
plt.ylabel('Values')
plt.xticks(rotation=45)
plt.show()
```



- 1. From the boxplot we can see there are many outliers present in the Miles Variable. This indicates that aerofit caters to some health concious/athlete customers who run more than 180 miles per week.
- 2. The median miles per week of customers is 94 miles & most of the cuistomers belong in the range of 66-115 miles per week.

# 5.2.2 b. Remove/clip the data between the 5 percentile and 95 percentile

Hint: We want You to use np.clip() for clipping the data

```
[]: # Clipping the values for education column
fifth_percentile=np.percentile(df['Education'],5)
max_percentile=np.percentile(df['Education'],95)
df['Education_clipped']=np.clip(df['Education'],fifth_percentile,max_percentile)
df
```

[]:	Product	Age	Gender	Education	MaritalStatus	Usage	Fitness	Income	\
0	KP281	18	Male	14	Single	3	4	29562	
1	KP281	19	Male	15	Single	2	3	31836	
2	KP281	19	Female	14	Partnered	4	3	30699	
3	KP281	19	Male	12	Single	3	3	32973	
4	KP281	20	Male	13	Partnered	4	2	35247	

```
175
                           Male
           KP781
                    40
                                         21
                                                    Single
                                                                 6
                                                                           5
                                                                                83416
     176
           KP781
                    42
                           Male
                                         18
                                                    Single
                                                                 5
                                                                           4
                                                                                89641
                                                                 5
     177
                                                    Single
                                                                           5
           KP781
                    45
                           Male
                                          16
                                                                                90886
                                                                 4
     178
                    47
                           Male
                                          18
                                                                           5
                                                                               104581
           KP781
                                                 Partnered
     179
           KP781
                    48
                           Male
                                         18
                                                 Partnered
                                                                 4
                                                                                95508
                  Education_clipped
          Miles
     0
             112
                                   14
     1
              75
                                   15
     2
              66
                                   14
     3
              85
                                   14
     4
              47
                                   14
     . .
     175
             200
                                   18
     176
             200
                                   18
     177
                                   16
             160
     178
             120
                                   18
     179
             180
                                   18
     [180 rows x 10 columns]
[]: # Clipping the values for age column
     fifth_percentile=np.percentile(df['Age'],5)
     max_percentile=np.percentile(df['Age'],95)
     df['Age_clipped'] = np.clip(df['Age'], fifth_percentile, max_percentile)
     df
[]:
         Product
                   Age
                         Gender
                                  Education MaritalStatus
                                                             Usage
                                                                     Fitness
                                                                               Income \
                           Male
                                                                 3
     0
           KP281
                    18
                                         14
                                                    Single
                                                                           4
                                                                                29562
     1
           KP281
                    19
                           Male
                                         15
                                                    Single
                                                                 2
                                                                           3
                                                                                31836
                                                                 4
     2
           KP281
                    19
                        Female
                                         14
                                                 Partnered
                                                                           3
                                                                                30699
     3
           KP281
                    19
                                         12
                                                                 3
                                                                                32973
                           Male
                                                    Single
                                                                            3
     4
           KP281
                    20
                           Male
                                         13
                                                 Partnered
                                                                  4
                                                                            2
                                                                                35247
     . .
                                                                           5
     175
           KP781
                    40
                           Male
                                         21
                                                    Single
                                                                 6
                                                                                83416
     176
           KP781
                    42
                           Male
                                         18
                                                    Single
                                                                 5
                                                                           4
                                                                                89641
                                                                 5
     177
           KP781
                    45
                           Male
                                         16
                                                    Single
                                                                           5
                                                                                90886
     178
                                                                 4
                                                                           5
           KP781
                    47
                           Male
                                         18
                                                 Partnered
                                                                               104581
     179
           KP781
                    48
                           Male
                                         18
                                                 Partnered
                                                                 4
                                                                           5
                                                                                95508
          Miles
                  Education_clipped
                                       Age_clipped
                                              20.00
     0
             112
                                   14
     1
              75
                                   15
                                              20.00
     2
              66
                                   14
                                              20.00
     3
              85
                                   14
                                              20.00
     4
              47
                                   14
                                              20.00
```

```
200
                                           40.00
175
                               18
176
        200
                               18
                                           42.00
177
        160
                               16
                                           43.05
                                           43.05
178
        120
                               18
179
        180
                               18
                                           43.05
```

[180 rows x 11 columns]

```
[]: # Clipping the values for Income column
fifth_percentile=np.percentile(df['Income'],5)
max_percentile=np.percentile(df['Income'],95)
df['Income_clipped']=np.clip(df['Income'],fifth_percentile,max_percentile)
df
```

```
[]:
         Product
                       Gender Education MaritalStatus Usage Fitness
                                                                           Income \
                  Age
           KP281
                          Male
                                       14
                                                               3
                                                                        4
                                                                            29562
                    18
                                                  Single
     1
           KP281
                          Male
                                                  Single
                                                               2
                                                                            31836
                    19
                                       15
                                                                        3
     2
           KP281
                    19 Female
                                        14
                                               Partnered
                                                               4
                                                                        3
                                                                            30699
     3
           KP281
                   19
                          Male
                                        12
                                                  Single
                                                               3
                                                                        3
                                                                            32973
     4
           KP281
                          Male
                                       13
                                               Partnered
                                                                        2
                                                                            35247
                    20
                                                               4
             ... ...
           KP781
                    40
                          Male
                                       21
                                                  Single
                                                                        5
                                                                            83416
     175
                                                               6
     176
           KP781
                   42
                          Male
                                        18
                                                  Single
                                                               5
                                                                        4
                                                                            89641
     177
           KP781
                          Male
                                        16
                                                               5
                                                                        5
                                                                            90886
                   45
                                                  Single
     178
                                                               4
           KP781
                   47
                          Male
                                        18
                                               Partnered
                                                                        5 104581
     179
           KP781
                          Male
                                               Partnered
                                                               4
                                                                            95508
                    48
                                        18
```

			O <b>–</b> 11	
0	112	14	20.00	34053.15
1	75	15	20.00	34053.15
2	66	14	20.00	34053.15
3	85	14	20.00	34053.15
4	47	14	20.00	35247.00
		•••	•••	•••
17	5 200	18	40.00	83416.00
17	6 200	18	42.00	89641.00
17	7 160	16	43.05	90886.00
17	8 120	18	43.05	90948.25
17	9 180	18	43.05	90948.25

Miles Education\_clipped Age\_clipped Income\_clipped

[180 rows x 12 columns]

```
[]: # Clipping the values for Miles column
fifth_percentile=np.percentile(df['Miles'],5)
max_percentile=np.percentile(df['Miles'],95)
df['Miles_clipped']=np.clip(df['Miles'],fifth_percentile,max_percentile)
df
```

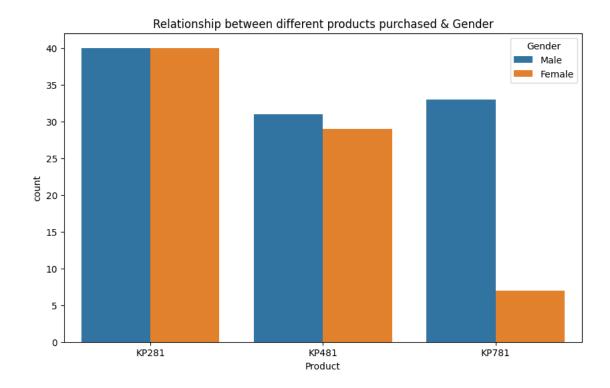
[]:		Product	Age	Gender	Educ	ation	Marital	Status	Usage	Fitness	Income	\
	0	KP281	18	Male		14		Single	3	4	29562	
	1	KP281	19	Male	15			Single	2	3	31836	
	2	KP281	19	Female		14	Par	tnered	4	3	30699	
	3	KP281	19	Male		12		Single	3	3	32973	
	4	KP281	20	Male		13	Par	tnered	4	2	35247	
			•	•••	•••		•••	•••				
	175	KP781	40	Male		21		Single	6	5	83416	
	176	KP781	42	Male		18		Single	5	4	89641	
	177	KP781	45	Male		16		Single	5	5	90886	
	178	KP781	47	Male		18	Par	rtnered	4	5	104581	
	179	KP781	48	Male		18	Par	tnered	4	5	95508	
		M: 7	T 1			Λ	. 7	T		1 M:7	-7 4	
	0	Miles	Educa	tion_cli		Age_		Income	e_clipped		clipped	
	0	112			14		20.00		34053.15		112	
	1	75			15		20.00		34053.15		75	
	2	66			14		20.00		34053.15	5	66	
	3	85			14		20.00		34053.15	5	85	
	4	47			14		20.00		35247.00	)	47	
		•••		•••				••	•	•••		
	175	200			18		40.00		83416.00	)	200	
	176	200			18		42.00		89641.00	)	200	
	177	160			16		43.05		90886.00	)	160	
	178	120			18		43.05		90948.25	5	120	
	179	180			18		43.05		90948.25	5	180	

[180 rows x 13 columns]

- 5.3 3. Check if features like marital status, Gender, and age have any effect on the product purchased.
- 5.3.1 a. Find if there is any relationship between the categorical variables and the output variable in the data.

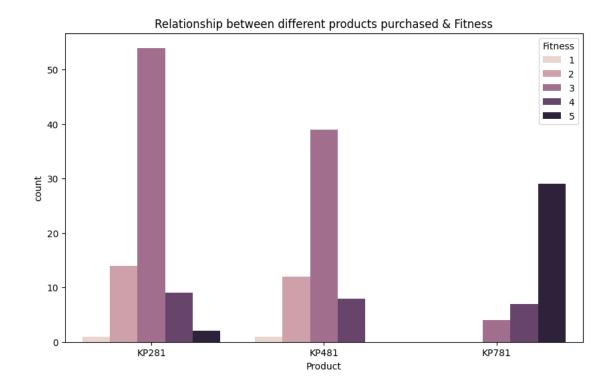
Hint: We want you to use the count plot to find the relationship between categorical variables and output variables.

```
[]: plt.figure(figsize=(10,6))
    sns.countplot(data=df,x='Product',hue='Gender')
    plt.title('Relationship between different products purchased & Gender')
    plt.show()
```



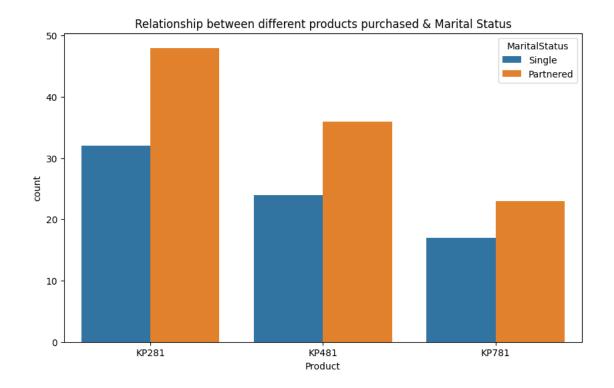
- 1. KP781 which is an advanced instrument, is preferred mostly by the male users.
- 2. Kp281 being a beginner's trademill , has the highest number of purchases. It's equally preferred by both males and females.

```
[]: plt.figure(figsize=(10,6))
    sns.countplot(data=df,x='Product',hue='Fitness')
    plt.title('Relationship between different products purchased & Fitness')
    plt.show()
```



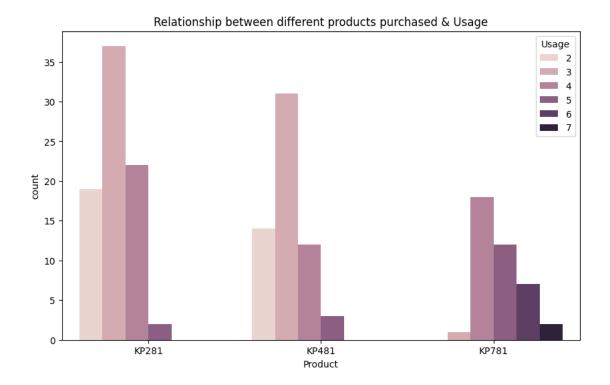
- 1. Customers with highest fitness level (Level-5) have preferred the most advanced trademill KP781.
- 2. Customers with moderate fitness level (LEVEL:2-4) has preferred KP281 & KP481.

```
[]: plt.figure(figsize=(10,6))
    sns.countplot(data=df,x='Product',hue='MaritalStatus')
    plt.title('Relationship between different products purchased & Marital Status')
    plt.show()
```



1. Married people are more likely to purchase fitness equipment rather than their single counterparts.

```
[]: plt.figure(figsize=(10,6))
    sns.countplot(data=df,x='Product',hue='Usage')
    plt.title('Relationship between different products purchased & Usage')
    plt.show()
```

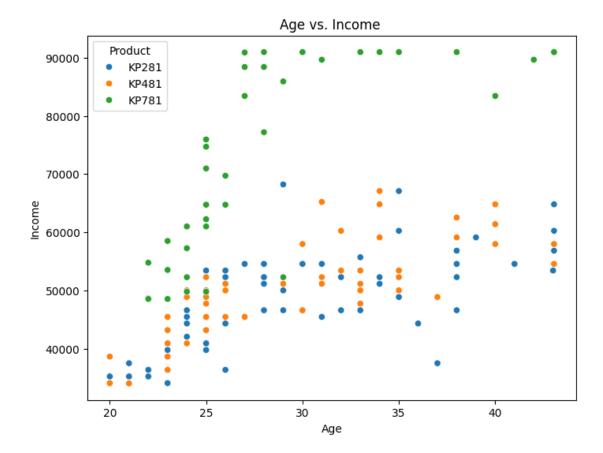


- 1. People with moderate usgege (less than 4 days per week), are preferring KP281 & KP481.
- 2. Whereas, people with avg. usage of more than 4 days per week prefer the advanced trademill KP781.

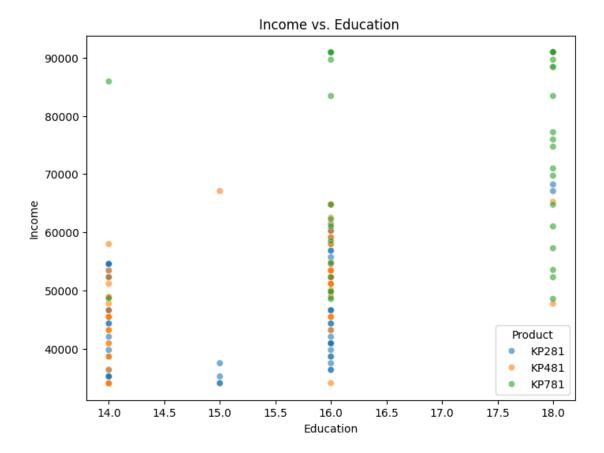
# 5.3.2 b. Find if there is any relationship between the continuous variables and the output variable in the data.

Hint: We want you to use a scatter plot to find the relationship between continuous variables and output variables.

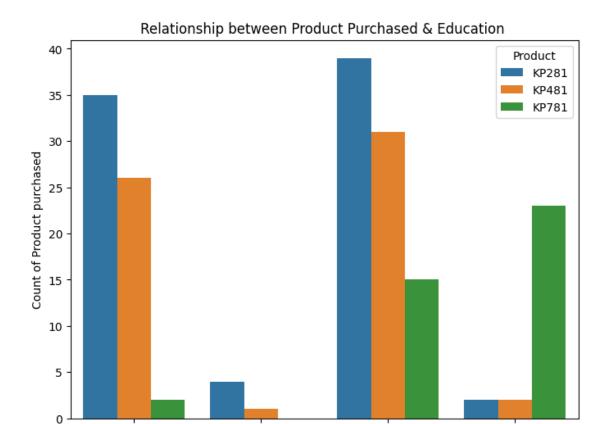
```
[]: # Scatter plot for 'Age' vs. 'Income' for different products
plt.figure(figsize=(8, 6))
sns.scatterplot(x='Age_clipped', y='Income_clipped', data=df,hue='Product')
plt.title('Age vs. Income ')
plt.xlabel('Age')
plt.ylabel('Income')
plt.show()
```



- People with higher income are more likely to buy the premium KP781 trademill.
- People below the age 30 are more likely to buy the advanced trademill.
- People above the age of 30 and income below are more likely to buy the KP281 and KP781.
- Rich customers who earn over \$70,000 may choose KP781 regardless of their age, fitness, or gender. This is because they view it as a luxury item and are likely to purchase it despite the high price to maintain their social status and avoid losing prestige.



```
[]: plt.figure(figsize=(8, 6))
    sns.countplot(x='Education_clipped', data=df,hue='Product')
    plt.title('Relationship between Product Purchased & Education ')
    plt.xlabel('Education')
    plt.ylabel('Count of Product purchased')
    plt.show()
```



14

• People with 18 years of education are more likely to prefer advanced KP781 trademill.

Education

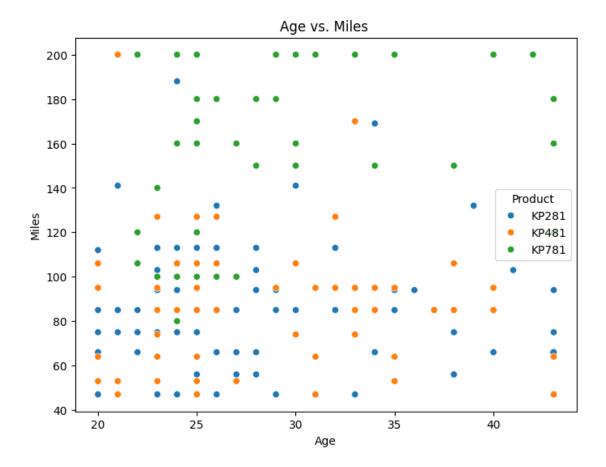
16

18

• Customers with eduction less than 18 years more likely to prefer kp281 and KP481.

15

```
[]: # Scatter plot for 'Age' vs. 'Miles' for different products
plt.figure(figsize=(8, 6))
sns.scatterplot(x='Age_clipped', y='Miles_clipped', data=df,hue='Product')
plt.title('Age vs. Miles ')
plt.xlabel('Age')
plt.ylabel('Miles')
plt.show()
```



- Customers with more than 140 miles per week will prefer KP781.
- Customers with lower average miles per week are more likely to buy KP-281 & KP-481.

# 5.4 4. Representing the Probability

# 5.4.1 a. Find the marginal probability (what percent of customers have purchased KP281, KP481, or KP781)

Hint: We want you to use the pandas crosstab to find the marginal probability of each product.

```
pd.crosstab(df['Product'], df['Product'], normalize=True)
[]: Product
                 KP281
                           KP481
                                     KP781
    Product
    KP281
              0.44444
                        0.000000
                                  0.000000
    KP481
              0.000000
                        0.333333
                                  0.000000
    KP781
              0.000000
                        0.000000
                                  0.22222
```

- The probability that a customer will purchase KP281 is 44.4%.
- The probability that a customer will purchase KP481 is 33.3%.
- The probability that a customer will purchase KP781 is 22.3%.

### 5.4.2 b. Find the probability that the customer buys a product based on each column.

Hint: Based on previous crosstab values you find the probability.

```
pd.crosstab(df['Product'], df['Age'], margins=True)
[ ]: Age
                 18
                      19
                           20
                                21
                                     22
                                          23
                                               24
                                                    25
                                                         26
                                                              27
                                                                       41
                                                                           42
                                                                                43
                                                                                     44
                                                                                          45
                                                                                               46
                                                                                                   \
      Product
      KP281
                            2
                                                     7
                                                               3
                  1
                       3
                                 4
                                      4
                                           8
                                                5
                                                                        1
                                                                             0
                                                                                  1
                                                                                                1
                                           7
      KP481
                  0
                       1
                            3
                                 3
                                      0
                                                3
                                                    11
                                                          3
                                                               1
                                                                        0
                                                                             0
                                                                                  0
                                                                                       0
                                                                                            1
                                                                                                0
                                                               3
      KP781
                  0
                       0
                            0
                                 0
                                      3
                                           3
                                                4
                                                     7
                                                          2
                                                                        0
                                                                                  0
                                                                                       0
                                                                                            1
                                                                                                0
                                                                             1
                       4
                            5
                                 7
                                      7
                                          18
                                               12
                                                    25
                                                         12
                                                               7
                                                                        1
                                                                                  1
                                                                                            2
      All
                  1
                                                                             1
                                                                                                1
      Age
                 47
                           50
                                All
                      48
      Product
      KP281
                  1
                       0
                            1
                                 80
      KP481
                            0
                  0
                       1
                                 60
      KP781
                  1
                       1
                            0
                                 40
      All
                  2
                       2
                            1
                                180
```

[4 rows x 33 columns]

#### **Insight:**

- KP281 is the most purchased product (44.4%), with strong sales among customers aged 23–26.
- KP481 (33.3%) peaks at age 25 with 18.3% of its sales.
- KP781 (22.2%) sees consistent sales in the 24–27 age range, with smaller contributions from older customers.
- Ages 23–26 account for the majority of purchases (37.2\%, 67 out of 180).
- Sales drop significantly beyond age 30, with minimal engagement from older customers (5.6%, 10 out of 180).

```
pd.crosstab(df['Product'], df['Education'], margins=True)
[]: Education
                  12
                      13
                           14
                                15
                                    16
                                         18
                                              20
                                                  21
                                                       All
     Product
     KP281
                   2
                           30
                                    39
                                                   0
                                                        80
                        3
                                 4
                                          2
                                               0
                        2
                           23
                                          2
     KP481
                   1
                                    31
                                               0
                                                   0
                                                        60
                                 1
     KP781
                   0
                        0
                            2
                                 0
                                    15
                                         19
                                               1
                                                   3
                                                        40
                   3
                        5
                                         23
     All
                           55
                                 5
                                    85
                                               1
                                                   3
                                                       180
```

- KP281 is the top product, with 44.4% of total purchases.
- Most purchases (47.2%) are from customers with education level 16.

• Education level 14 has high engagement (30.6%), while levels 20 and 21 have minimal purchases.

```
[]: pd.crosstab(df['Product'], df['MaritalStatus'], margins=True) #'Product', u

'Age', 'Gender', 'Education', 'MaritalStatus', 'Usage', 'Fitness', 'Income', u

'Miles']
```

```
[]: MaritalStatus Partnered
                                 Single
                                          All
     Product
     KP281
                             48
                                      32
                                            80
     KP481
                             36
                                      24
                                            60
     KP781
                             23
                                      17
                                            40
     All
                                      73
                            107
                                          180
```

# **Insights:**

- KP281 is the most purchased product, with 44.4% of total purchases.
- Partnered customers account for 59.4% of purchases (107 out of 180).
- Single customers make up the remaining 40.6% (73 out of 180).
- Across all products, partnered customers consistently buy more than single customers.

```
[]: pd.crosstab(df['Product'], df['Usage'], margins=True)
```

```
[]: Usage
                  2
                      3
                           4
                                5
                                   6
                                       7
                                           All
     Product
     KP281
                19
                     37
                          22
                                2
                                   0
                                       0
                                            80
     KP481
                14
                     31
                          12
                                3
                                   0
                                       0
                                            60
     KP781
                                   7
                 0
                      1
                          18
                               12
                                       2
                                            40
     All
                33
                     69
                          52
                               17
                                   7
                                       2
                                           180
```

# **Insights:**

- KP281 is the most purchased product (44.4%) with peak usage at 3 times (37 purchases).
- KP481 follows (33.3%) with the highest usage also at 3 times (31 purchases).
- KP781 (22.2%) stands out for higher usage levels, with 18 purchases at 4 times and 12 purchases at 5 times.
- Overall, 3 times is the most common usage frequency (38.3%, 69 out of 180).
- Usage drops significantly beyond 5 times, with only 5% of purchases (9 out of 180).

```
[]: pd.crosstab(df['Product'], df['Fitness'], margins=True)
```

```
[]: Fitness
                     2
                1
                          3
                               4
                                    5
                                       All
      Product
     KP281
                    14
                         54
                               9
                                    2
                                        80
                1
     KP481
                1
                    12
                         39
                               8
                                    0
                                        60
     KP781
                0
                     0
                          4
                               7
                                  29
                                        40
      All
                2
                    26
                              24
                        97
                                  31
                                       180
```

- KP281 has the highest sales (44.4%) and peaks at fitness level 3 (67.5%, 54 out of 80).
- KP481 contributes 33.3% of total sales, also peaking at fitness level 3 (65.0%, 39 out of 60).
- KP781 (22.2%) dominates at higher fitness levels, with 72.5% of its sales at levels 4 and 5 (7 and 29 purchases, respectively).
- Overall, fitness level 3 has the most purchases (53.9%, 97 out of 180).
- Fitness levels 1 and 5 account for the least engagement (18.3%, 33 out of 180 combined).

[]:	<pre>pd.crosstab(df['Product'], df['Income'], margins=True)</pre>

[]:	Income Product	29	562 3	0699	3183	6 32	2973	341	.10	352	247	36384	37	521	386	58	3979	5	\
	KP281		1	1		1	3		2		5	3		2		3		2	
	KP481		0	0		1	2		3		0	1		0		2		0	
	KP781		0	0		0	0		0		0	0		0		0		0	
	All		1	1		2	5		5		5	4		2		5		2	
	Income		88396	896	41 9	0886	921	31	9550	)8	9586	6 996	801	103	336	104	581	\	
	Product																		
	KP281		0	)	0	0		0		0		0	0		0		0		
	KP481	•••	0	)	0	0		0		0		0	0		0		0		
	KP781	•••	2	?	2	3		3		1		1	1		1		2		
	All	•••	2	?	2	3		3		1		1	1		1		2		
	Income	Al	l																
	Product																		

Product
KP281 80
KP481 60
KP781 40
All 180

[4 rows x 63 columns]

#### **Insights:**

- KP281 has the widest income range but peaks at mid-range income levels (32973–37521).
- KP481 also shows a mid-range focus, with purchases concentrated around 32973–38658.
- KP781 dominates higher income levels, with most purchases (\*\*15%) from incomes 88396-104581.
- Purchases are sparse at the extremes, with minimal activity below 31836 or above 104581.
- Income levels 32973–38658 see the most overall purchases (9.4% of total).

# []: pd.crosstab(df['Product'], df['Miles'], margins=True)

[]:	Miles	21	38	42	47	53	56	64	66	74	75		180	188	200	212	240	\
	Product											•••						
	KP281	0	3	0	9	0	6	0	10	0	10		0	1	0	0	0	
	KP481	1	0	4	0	7	0	6	0	3	0	•••	0	0	0	1	0	
	KP781	0	0	0	0	0	0	0	0	0	0	•••	6	0	6	0	1	

```
3 10 ...
All
            1
                3
                     4
                          9
                              7
                                   6
                                        6 10
                                                                6
                                                                      1
                                                                            6
                                                                                  1
                                                                                        1
Miles
          260
                280
                      300
                            360
                                  All
Product
KP281
                   0
                         0
                               0
                                   80
             0
KP481
             0
                   0
                         0
                               0
                                   60
KP781
             1
                   1
                         1
                               1
                                   40
All
             1
                   1
                         1
                               1
                                  180
```

[4 rows x 38 columns]

#### **Insights:**

- KP281 is most purchased at mid-range distances like 47, 66, and 75 miles, contributing significantly to its total sales (44.4%).
- KP481 peaks at distances 53 and 64 miles, accounting for a sizable portion of its sales (33.3%).
- KP781 dominates longer distances, with most purchases (\*\*40%) at 180–360 miles.
- Mid-range distances (47–75 miles) see the most overall purchases, while extreme distances (both short and long) have fewer sales.

```
[ ]: pd.crosstab(df['Product'], df['Gender'], margins=True)
```

```
[]: Gender
               Female
                        Male
                               All
     Product
     KP281
                    40
                           40
                                 80
     KP481
                    29
                           31
                                 60
     KP781
                     7
                           33
                                 40
     All
                    76
                          104
                               180
```

### **Insights:**

- KP281 is equally popular among females and males, with 50% of its sales from each gender.
- KP481 shows a slight male preference, with 51.7% of its sales from males.
- KP781 is predominantly purchased by males, contributing 82.5% of its sales.
- Overall, males account for 57.8% of total purchases, while females account for 42.2%.

# 5.4.3 c. Find the conditional probability that an event occurs given that another event has occurred.

(Example: given that a customer is female, what is the probability she'll purchase a KP481)

Hint: Based on previous crosstab values you find the probability.

```
[41]: ## Conditional Probabilities : Given Gender = Female
    # Conditional Probabilty: P(KP281/Female)
    print(f'P(KP281/Female):',(round((40/76)*100,2)))

# Conditional Probabilty: P(KP481/Female)
    print(f'P(KP481/Female):',(round((29/76)*100,2)))
```

```
# Conditional Probabilty: P(KP781/Female)
      print(f'P(KP781/Female):',(round((7/76)*100,2)))
     P(KP281/Female): 52.63
     P(KP481/Female): 38.16
     P(KP781/Female): 9.21
[42]: ## Conditional Probabilities : Given Gender = Male
      # Conditional Probabilty: P(KP281/Male)
      print(f'P(KP281/Male):',(round((40/104)*100,2)))
      # Conditional Probabilty: P(KP481/Male)
      print(f'P(KP481/Male):',(round((31/104)*100,2)))
      # Conditional Probabilty: P(KP781/Male)
      print(f'P(KP781/Male):',(round((33/104)*100,2)))
     P(KP281/Male): 38.46
     P(KP481/Male): 29.81
     P(KP781/Male): 31.73
[43]: ## Conditional Probabilities : Given customer is partnered
      # Conditional Probabilty: P(KP281/customer is partnered )
      print(f'P(KP281/customer is partnered ):',(round((48/107)*100,2)))
      # Conditional Probabilty: P(KP481/customer is partnered )
      print(f'P(KP481/customer is partnered ):',(round((36/107)*100,2)))
      # Conditional Probabilty: P(KP781/customer is partnered )
      print(f'P(KP781/customer is partnered ):',(round((23/107)*100,2)))
     P(KP281/customer is partnered): 44.86
     P(KP481/customer is partnered): 33.64
     P(KP781/customer is partnered): 21.5
[44]: ## Conditional Probabilities : Given customer is single
      # Conditional Probabilty: P(KP281/customer is single )
      print(f'P(KP281/customer is single):',(round((32/73)*100,2)))
      # Conditional Probabilty: P(KP481/customer is single )
      print(f'P(KP481/customer is single ):',(round((24/73)*100,2)))
      # Conditional Probabilty: P(KP781/customer is single )
      print(f'P(KP781/customer is single):',(round((17/73)*100,2)))
     P(KP281/customer is single): 43.84
     P(KP481/customer is single): 32.88
     P(KP781/customer is single): 23.29
```

```
[46]: ## Conditional Probabilities : Given customer is moderately fit # Conditional Probabilty: P(KP281/customer is moderately fit ) print(f'P(KP281/customer is moderately fit ):',(round((54/97)*100,2)))
```

P(KP281/customer is moderately fit ): 55.67

```
[45]: ## Conditional Probabilities : customer is extremely fit
# Conditional Probabilty: P(KP281/customer is extremely fit )
print(f'P(KP281/customer is extremely fit):',(round((29/31)*100,2)))
```

P(KP281/customer is extremely fit): 93.55

#### **Insights:**

- Given that a customer is female, the probability that she will buy KP281 is higher, 52.6% (40/76), than the probability of her buying KP781, 9.2% (7/76).
- Given that a customer is male, the probability that he will buy KP281, 38.5% (40/104), is little higher compared to KP481 or KP781 which is almost same, 29.8% (31/104) and 31.7% (33/104) respectively.
- Given that a customer is partnered, the probability of he/she buying KP281 is 44.9% (48/107), KP481 is 33.6% (36/107)) and KP781 is 21.5% (23/107).
- Given that a customer is single, the probability of he/she buying KP281 is 43.8% (32/73), KP481 is 32.9% (24/73)) and KP781 is 23.3% (17/73).
- Given that a customer is moderately fit, the probability of he/she buying KP281 is higher, 55.7% (54/97).
- Given that a customer is extremely fit, the probability of he/she buying KP781 is higher, 93.5% (29/31).

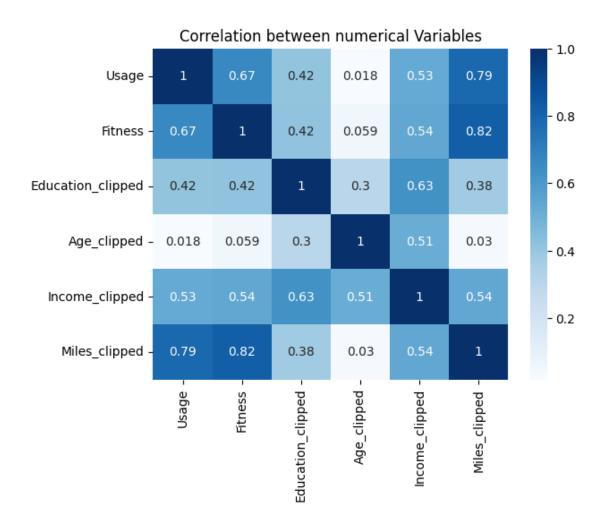
#### 5.5 5. Check the correlation among different factors

#### 5.5.1 a. Find the correlation between the given features in the table.

Hint: We want you can use the heatmap and corr function to find the correlation between the variables

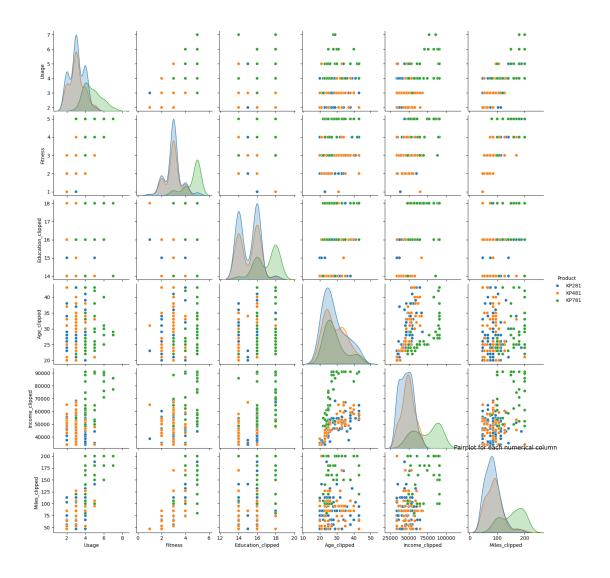
```
[47]: df=df.drop(['Age', 'Education', 'Income', 'Miles'], axis=1)

corr=df.corr(numeric_only=True)
sns.heatmap(corr,cmap="Blues",annot=True)
plt.title('Correlation between numerical Variables')
plt.show()
```



- The correlation between avg miles of running per week and fitness is 0.82
- The correlation between avg miles of running per week and avg no of times the customer use the trademill per week is 0.79.
- From the given dataset, it can be observed that Fitness and Miles are highly correlated followed by Usage and Miles. This is expected as fit people tend to use the treadmill more often and run more miles. On the other hand, Age seems to be unrelated to Usage, Miles and Fitness and therby we can conclude that fitness can be achieved at any age

```
[48]: sns.pairplot(data=df,hue='Product')
plt.title('Pairplot for each numerical column')
plt.show()
```



# 5.6 6. Customer profiling and recommendation

# 5.6.1 a. Make customer profilings for each and every product.

Hint: We want you to find at What age, gender, and income group but product the KP281

```
[50]: kp281_df = df[df['Product']=='KP281']
kp481_df = df[df['Product']=='KP481']
kp781_df = df[df['Product']=='KP781']
print('Mean of KP281 features :\n', kp281_df.describe().loc['mean'])
print('\nMean of KP481 features :\n', kp481_df.describe().loc['mean'])
print('\nMean of KP781 features :\n', kp781_df.describe().loc['mean'])
```

Mean of KP281 features :

Usage 3.08750 Fitness 2.96250 Education\_clipped 15.12500 Age\_clipped 28.42750 Income\_clipped 46584.31125 Miles\_clipped 83.12500

Name: mean, dtype: float64

#### Mean of KP481 features :

 Usage
 3.066667

 Fitness
 2.900000

 Education\_clipped
 15.183333

 Age\_clipped
 28.801667

 Income\_clipped
 49046.607500

 Miles\_clipped
 88.500000

Name: mean, dtype: float64

#### Mean of KP781 features :

 Usage
 4.77500

 Fitness
 4.62500

 Education\_clipped
 17.05000

 Age\_clipped
 28.82875

 Income\_clipped
 73908.28125

 Miles\_clipped
 155.90000

Name: mean, dtype: float64

#### **Insights:**

#### For KP281:

Age: Prefered by customers of all age.

Gender: Prefered by both male and female customers equally.

Education: Mostly prefered by customers who have completed less than 16 years of education.

MaritalStatus: Mostly Prefered by partnered customers than single customers.

Usage: Prefered by customers who would use the treadmill for less than 4 times/week

Income: Prefered by low income(46,000 dollars average income) customers.

Fitness: Mostly prefered by customers with fitness level less than 3.

Miles: Mostly prefered by customers who expect to walk/run 82 miles/week on average.

#### For KP481:

Age: Prefered by customers of all age.

Gender: Prefered by both male and female customers equally.

Education: Mostly prefered by customers who have completed less than 16 years of education.

MaritalStatus: Mostly Prefered by partnered customers than single customers.

Usage: Prefered by customers who would use the treadmill for less than 4 times/week

Income: Prefered by low income(49,000 dollars average income) customers.

Fitness: Mostly prefered by customers with fitness level less than 3.

Miles: Mostly prefered by customers who expect to walk/run 88 miles/week on average.

#### For KP781:

Age: Prefered by customers of all age.

Gender: Mostly prefered by male customers.

Education: Mostly prefered by customers who have completed greater than 16 years of education.

MaritalStatus: Mostly Prefered by partnered customers than single customers.

Usage: Prefered by customers who would use the treadmill for greater than 4 times/week

Income: Mostly prefered by high income(75,000 dollars average income) customers.

Fitness: Mostly prefered by customers with fitness level 3 and above.

Miles: Mostly prefered by customers who expect to walk/run 167 miles/week on average.

### 5.6.2 b. Write a detailed recommendation from the analysis that you have done.

Insights and Recommendations:

#### 1. **KP281 & KP481**:

- Target Audience: Customers across all ages, genders, marital statuses, and those with low to medium fitness levels and low to medium incomes.
- Strategy:
  - Maintain availability for the general audience.
  - Upsell opportunity: Target high-income customers with low to medium fitness levels. Use fitness incentives to transition them toward KP781 as they improve their fitness levels and overcome cost concerns.

#### 2. **KP781**:

- Target Audience:
  - **High fitness, high income males** (current primary buyers).
  - **High-income females** (underutilized segment).
  - High fitness, low-income individuals (untapped potential).
- Strategy:
  - For high-income females: Create gender-inclusive marketing campaigns high-lighting advanced features, performance, and luxury.
  - For high fitness, low-income customers: Provide easy financing options, such as 0% EMI or a subscription-based model, to make the product more accessible.
  - Reinforce the product's image as aspirational and worth investing in.

#### 6 Recommendations:

- Product KP281 has the highest purchase frequency among customers, followed by KP481 and KP781. Consider focusing on promoting these products further to maximize revenue.
- Product KP781 has a significant customer base in terms of total revenue. Invest in strategies to maintain and enhance its popularity.
- Targeted marketing efforts should be directed towards males and partnered customers, as they are more likely to purchase fitness products.
- Focus on tailoring products and campaigns to different age groups, as preferences and purchasing patterns vary across age categories.
- Customers with Education level 14 and 16 have the highest purchase frequencies. Create marketing content that resonates with these education levels and addresses their specific needs.
- Fitness level 3 is the most common among customers and correlates with higher purchase rates. Develop products that cater to customers with fitness level 3.

- Customers using fitness products 3 times a week show the highest purchase frequency. Consider offering incentives or discounts to encourage consistent product usage.
- Products are purchased across different income levels, indicating a diverse customer base. However, consider adjusting pricing strategies based on income brackets to cater to different customer segments.
- Utilize the insights gained from bivariate analyses and pair plots to create targeted marketing campaigns for specific customer segments. This personalized approach can improve customer engagement.
- The majority of customers fall into the lower income brackets. Offer a variety of price points and consider introducing entry-level products to cater to this segment.
- Consider introducing more products that appeal to both genders. While there are differences in preferences, there's an opportunity to expand product offerings for greater inclusivity.
- Marital status and age influence purchasing behavior. Leverage these insights to design products and marketing campaigns that align with the preferences of partnered and single customers across different age groups.