

Test Run Report

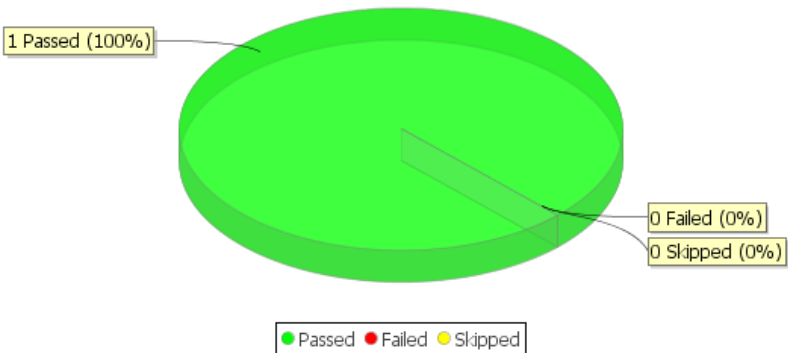


Test Run Overview

Started 30 May 2017, 11:45:30
Ended 30 May 2017, 11:51:49
Duration (mm:ss) 06:19.129

Test Results Summary

Passed 1
Failed 0
Skipped 0




Test Case Summary

		successful
Project		successful
POC		successful
LadBrok		successful
25May		successful
Ladbroke		successful
tests		successful
TestScripts		successful
Player_LiveAgentChat.testcase		successful

Player_LiveAgentChat.testcase

Summary


Started	30 May 2017, 11:45:30
Ended	30 May 2017, 11:51:46
Duration (mm:ss)	06:16.372
Outcome	 successful


Output

Supervisor

Salesforce Connect: Provar_Supervisor (Test)


 Opening Salesforce connection Connection name: Provar_Supervisor

 Connection details. Connection name: Provar_Supervisor, urlString: sf:user=provarsupervisor@ladbrokescoral.com.sit;password={password};environment=SANDBOX;metadataConnection=Ladbroke, environment: <default>, userName: provarsupervisor@ladbrokescoral.com.sit, password: [supplied], securityToken: [empty]

 Created Object ID log file. Path: D:\Project\POC\LadBrok\25May\Ladbroke\ANT\..\ANT\Results(2)\Artifacts\Provar_Supervisor-objectids.log


Salesforce connection opened successfully. Connection name: Provar_Supervisor, ResultName: Provar_Supervisor, resultScope: Test


Set Values: AgentName

 Setting value AgentName, value: PCA ladbroke

VerifyAgentStatus


On Supervisor page


 Start of With Screen. Connection Name: Provar_Supervisor, target: ui:pageobject:target?pageId=pageobjects.Supervisor

 Encoding Username: provarsupervisor@ladbrokescoral.com.sit

 Successfully opened Chrome WebDriver to https://test.salesforce.com/.

 Opening Page context. Name: screen, data: null, frame: null

 Opening Home Page

 Opening page. URL: https://test.salesforce.com/?un=provarsupervisor%40ladbrokescoral.com.sit&pw=Provar01&startURL=%2Fconsole%3Ftsid%3D02u9E0000008dF3

 Start of waitForPageToLoad. Timeout(ms): 90000

 End of waitForPageToLoad. Duration(ms): 12707


 Start of waitForPageToLoad. Timeout(ms): 90000


 End of waitForPageToLoad. Duration(ms): 548

 Injecting script to close tabs

 Got sid cookie: sid=00D9E000000DBXC!
ARAAQMSJ6Gj_7Ng7QfRHBaIOykHqnx.swrJTRMf45xB6Bt5OL6dQuUR7WjliNbycQAAJsK0XKvqcDAjiCA8e7QUHWCuPPhj; path=/;
domain=ladbrokescoral--sit.cs88.my.salesforce.com;secure;

Call the clickOnButton method

 Start of Interact. Connection: Provar_Supervisor, Locator: ui:pageobject:method?pagelId=pageobjects.AgentPage&operation=clickOnButton, before wait: ui:wait:timed?seconds=3, after wait: null, auto retry: null


 Browser window has been opened. Name: main

 Locator: ui:pageobject:method?pagelId=pageobjects.AgentPage&operation=clickOnButton


 Interaction: ui:interaction?name=invoke

 Switched focus to main window. URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3

 Doing before wait. waitUrl: ui:wait:timed?seconds=3

 Start of Timed Wait. Seconds: 3

 End of Timed Wait. Actual duration(seconds): 3.0

 Got Page Object. Class: pageobjects.Supervisor

Click the Live Agent Supervisor

① Connection details. Connection name: Provar_CenterAgent, urlString:
sf:user=provarcontactcenteragent@ladbrokescoral.com.sit;password=(password);environment=SANDBOX;metadataConnection=Ladbroke,
environment: <default>, userName: provarcontactcenteragent@ladbrokescoral.com.sit, password: [supplied], securityToken: [empty]

① Created Object ID log file. Path: D:\Project\POC\LadBrok\25May\Ladbroke\ANT\..ANT\Results(2)\Artifacts\Provar_CenterAgent-objectids.log

Salesforce connection opened successfully. Connection name: Provar_CenterAgent, ResultName: Provar_CenterAgent, resultScope: Test

✔ MakeAgentLive

✔ On Agent page

- ① Start of With Screen. Connection Name: Provar_CenterAgent, target: ui:pageobject:target?pagelId=pageobjects.Agent
- ① Encoding Username: provarcontactcenteragent@ladbrokescoral.com.sit
- ① Successfully opened Chrome WebDriver to https://test.salesforce.com/.
- ① Opening Page context. Name: screen, data: null, frame: null
- ① Opening page. URL: https://test.salesforce.com/?un=provarcontactcenteragent%40ladbrokescoral.com.sit&pw=Provar01&startURL=%2Fconsole%3Ftsid%3D02u9E0000008dF3
- ① Start of waitForPageToLoad. Timeout(ms): 90000
- ① End of waitForPageToLoad. Duration(ms): 21464
- ① Start of waitForPageToLoad. Timeout(ms): 90000
- ① End of waitForPageToLoad. Duration(ms): 594
- ① Injecting script to close tabs
- ① Got sid cookie: sid=00D9E000000DBXC!
ARAAQOd4xsLhWld8MA4SBopK65Mg82rTRrVDu3r234r.CpyC.rAv.UFA8MubNHaeHt6383ZBcq9j5Qg1f.76n6PhbGp_HoO; path=/;
domain=ladbrokescoral--sit.cs88.my.salesforce.com;secure;
- ① Switched focus to main window. URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3
- ① Clicking WebElement. WebElement [tag: span, text: Omni-Channel]

⚠ Call the clickOnButtonOmni method

✔ Click the Status All

- ① Start of Interact. Connection: Provar_CenterAgent, Locator: ui:pageobject:field?field=StatusAll&pagelId=pageobjects.Agent, before wait: null, after wait: null, auto retry: null
- ① Browser window has been opened. Name: main
- ① Locator: ui:pageobject:field?field=StatusAll&pagelId=pageobjects.Agent
- ① Interaction: ui:interaction?name=action
- ① Switched focus to main window. URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3
- ① Clicking WebElement. WebElement [tag: a, text: Offline, href: javascript:void(0);]

✔ With Status row

- ① Start of With Row. Connection Name: Provar_CenterAgent, target: ui:pageobject:row?field=Status&pagelId=pageobjects.AgentPage
- ① Switched focus to main window. URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3
- ① Applying row locator to rows. Row Count: 9, Row Locator: {Name = "Ready"}
- ① Testing row number 1
- ① Resolving EqualTo. Ready = Ready, result: true
- ① Row number 1 matched
- ① Matched row number 1

✔ Click the Name

- ① Start of Interact. Connection: Provar_CenterAgent, Locator: ui:pageobject:field?field=Name&pagelId=pageobjects.Agent, before wait: null, after wait: null, auto retry: null
- ① Locator: ui:pageobject:field?field=Name&pagelId=pageobjects.Agent
- ① Interaction: ui:interaction?name=action
- ① Switched focus to main window. URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3
- ① Clicking WebElement. WebElement [tag: a, text: Ready, href: javascript:void(0);]
- ① All Sub-Test Steps were successful.
- ① All Sub-Test Steps were successful.
- ① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

✔ On Supervisor page

① Start of With Screen. Connection Name: Provar_Supervisor, target: ui:pageobject:target?pagelId=pageobjects.Supervisor

① Opening Page context. Name: screen, data: null, frame: null

✔ With LiveAgents row

① Start of With Row. Connection Name: Provar_Supervisor, target: ui:pageobject:row?field=AgentTabSupervisor%2FLiveAgents&pagelId=pageobjects.AgentPage

① Switched focus to main window. URL: https://ladbroke-scoral--sit.cs88.my.salesforce.com/console?tsid=02u9E000008dF3

① Applying row locator to rows. Row Count: 46, Row Locator: {AgentName = \$AgentName}

① Testing row number 1

① Resolving EqualTo. Lynne Rear = PCA ladbroke, result: false

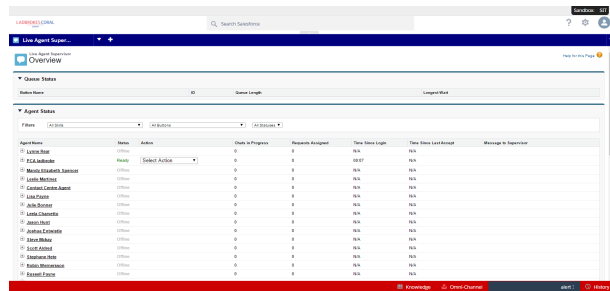
① Testing row number 2

① Resolving EqualTo. PCA ladbroke = PCA ladbroke, result: true

① Row number 2 matched

① Matched row number 2

✔ LiveAgentReadyStatus



The screenshot shows the 'Overview' page of the Live Agent Supervisor. It features a table with columns: Agent Name, Status, Address, Date in Progress, Response Assigned, Time Since Login, Time Since Last Contact, and Message to Supervisor. The table lists 10 agents, all with a status of 'Ready' and an address of 'Sales Agent'. The 'Date in Progress' column shows various times, and the 'Response Assigned' column shows '0' for all agents. The 'Time Since Login' and 'Time Since Last Contact' columns show values like '0:00' and '0:00' respectively. The 'Message to Supervisor' column is empty for all agents.

After Screenshot : 2017/05/30 11:47:24

① Start of UiAssert. Connection: Provar_Supervisor

① Resolving field AgentStatus

① Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'liveagent/supervisor')], URL: https://ladbroke-scoral--sit.cs88.my.salesforce.com/liveagent/supervisor.apexp?isdt=nv&nonce=ca6cb503a6cf7a8f8ca8e802ad20abb180ce2ccfc91319b2055214433486b639&sfdcIFrameOrigin=https%3A%2F%2Fladbroke-scoral--sit.cs88.my.salesforce.com

① Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'liveagent/supervisor')], URL: https://ladbroke-scoral--sit.cs88.my.salesforce.com/liveagent/supervisor.apexp?isdt=nv&nonce=ca6cb503a6cf7a8f8ca8e802ad20abb180ce2ccfc91319b2055214433486b639&sfdcIFrameOrigin=https%3A%2F%2Fladbroke-scoral--sit.cs88.my.salesforce.com

① Asserting field attributes: AgentStatus

① Asserting Attribute: value to PrimitiveValueImpl [value: Ready, valueId=0, createdUpdateSeq=-1, updatedUpdateSeq=-1]

✔ Assertion successful. Ready EqualTo Ready

① Object read successfully. Result Name: LiveAgents

① Sending screenshot. Data length: 61315

① All Sub-Test Steps were successful.

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

✔ Player1-ReadExcel

① Loading data from Parameter Value Source ...

① Loading Parameter Value Source row 1:

① ==Column=> RowNumber = PrimitiveValueImpl [value: 2, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> PlayerName = PrimitiveValueImpl [value: Itested thisone, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> QueryType = PrimitiveValueImpl [value: My Account, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> PlayerMessage = PrimitiveValueImpl [value: I would like to close my account, valueld=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> AgentReply = PrimitiveValueImpl [value: I would need to transfer to our specialist team, valueld=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> AgentTransferMessage = PrimitiveValueImpl [value: Unfortunately i have to get back to you later as system is down right now and will email you as soon as they are back online, valueld=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> CaseStatus = PrimitiveValueImpl [value: On Hold, valueld=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> ResolutionStatus = PrimitiveValueImpl [value: Unresolved, valueld=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> ResolutionDetails = PrimitiveValueImpl [value: Player would like to close account but no agents were available, valueld=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

① ==Column=> Subclassification = PrimitiveValueImpl [value: My Account, valueld=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

Loaded 1 rows from Parameter Value Source.

✔ Salesforce Connect: Player1 (GroupStep)

① Opening Salesforce connection Connection name: Player1

① Connection details. Connection name: Player1, urlString:

sf:userType=COMMUNITIES;user=itestedthis1@coral.com;environment=PROD_DEV;loginAsConnection=Ladbroke;portal=Coral Help Centre, environment: <default>, userName: itestedthis1@coral.com, password: [empty], securityToken: [empty]

① Created Object ID log file. Path: D:\Project\POC\LadBrok\25May\Ladbroke\ANT\..ANT\Results(2)\Artifacts\Player1-objectids.log

Salesforce connection opened successfully. Connection name: Player1, ResultName: Player1, resultScope: GroupStep

✔ PlayerStartChat

✔ On GuestPlayer page

① Start of With Screen. Connection Name: Player1, target: ui:pageobject:target?pagelId=pageobjects.GuestPlayer

① Encoding Username: itestedthis1@coral.com

① Successfully opened Chrome WebDriver to https://login.salesforce.com/.

① Opening page. URL: https://test.salesforce.com/?un=geraint.waters@ladbrokescoral.com.sit&pw=Testing123&startURL=%2Fservlet%2Fservlet.su%3Foid%3D00D9E000000DBXCUA4%26sunetworkid%3D00DB9E00000008Of4WAE%26sunetworkuserid%3D0059E000000g4T7QAI%26targetURL%3D%252Fhome%252Fhome.jsp

① Start of waitForPageToLoad. Timeout(ms): 90000

① End of waitForPageToLoad. Duration(ms): 11652

① Got sid cookie: sid=00D9E000000DBXC!

ARAAQNatsn6w1.YWvXcU0quYY9yqeMH3wcsIQDCRvfUy5nfx.dsB8NwJf3xnGTbLjxcYMzMQkVuBB._U1QsXBkOfx2knPlId; path=/; domain=.sit-ladbrokescoral.cs88.force.com;secure;

① Opening Page context. Name: screen, data: null, frame: null

✔ Click the Chat_ Community

① Start of Interact. Connection: Player1, Locator: ui:pageobject:field?field=Chat_Community&pagelId=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null

① Browser window has been opened. Name: main

① Locator: ui:pageobject:field?field=Chat_Community&pagelId=pageobjects.AgentPage

① Interaction: ui:interaction?name=action

① Switched focus to main window. URL: https://sit-ladbrokescoral.cs88.force.com/coral/s/

① Clicking WebElement. WebElement [tag: button, text: CHAT WITH US]

① Browser window has been opened. Name:

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

✔ On GuestPlayer page

① Start of With Screen. Connection Name: Player1, target: ui:pageobject:target?pagelId=pageobjects.GuestPlayer

① Selected and focused window. Window: CDwindow-5aaba14a-f564-4e05-b9fb-82f640dcd8ac

① Opening Page context. Name: screen, data: null, frame: null

✔ Set the Game Options to {ExcelDataPlayer.QueryType}

① Start of Interact. Connection: Player1, Locator: ui:pageobject:field?field=GameOptions&pagelId=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null

① Locator: ui:pageobject:field?field=GameOptions&pagelId=pageobjects.AgentPage

① Interaction: ui:interaction?name=set

① Switched focus to window. URL: https://sit-ladbokescoral.cs88.force.com/coral/apex/CoralPreChatForm?endpoint=https%3A%2F%2F8h0.la1-c1cs-par.salesforceliveagent.com%2Fcontent%2Fs%2Fchat%3Flanguage%3Den_US%23deployment_id%3D5729E00000004S%26org_id%3D00D9E000000DBXC%26button_id%3D5739E00000009Z%26session_id%3D2aee7efb-5614-47a5-91d3-1010ee1b146d

① Got webElement. tagName: SELECT, id: selectedCategory, type: null, selector: null

✔ Click the Start Chat

① Start of Interact. Connection: Player1, Locator: ui:pageobject:field?field=startChat&pageId=pageobjects.AgentPage, before wait: null, after wait: ui:wait:timed?seconds=5, auto retry: null

① Locator: ui:pageobject:field?field=startChat&pageId=pageobjects.AgentPage

① Interaction: ui:interaction?name=action

① Switched focus to window. URL: https://sit-ladbokescoral.cs88.force.com/coral/CoralPreChatForm

① Doing after wait. waitUrl: ui:wait:timed?seconds=5

① Clicking WebElement. WebElement [tag: input, text: Start Chat]

① Doing after wait. waitUrl: ui:wait:timed?seconds=5

① Start of Timed Wait. Seconds: 5

① End of Timed Wait. Actual duration(seconds): 5.001

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

✔ AgentAcceptsChat

✔ Call AcceptChat

✔ AcceptChat.testcase

✔ Salesforce Connect: Agent (Test)

① Opening Salesforce connection Connection name: Provar_CenterAgent

① Re-using existing connection. Connection: Provar_CenterAgent, Result Name: Agent

✔ AgentAcceptsRequest

✔ On Agent page

① Start of With Screen. Connection Name: Agent, target: ui:pageobject:target?pageId=pageobjects.Agent

① Opening Page context. Name: screen, data: null, frame: null

① Switched focus to main window. URL: https://ladbokescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3

✔ Click the Accept

① Start of Interact. Connection: Agent, Locator: ui:pageobject:field?field=accept&pageId=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null

① Locator: ui:pageobject:field?field=accept&pageId=pageobjects.AgentPage

① Interaction: ui:interaction?name=action

① Switched focus to main window. URL: https://ladbokescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3

① Clicking WebElement. WebElement [tag: a, text: Accept, href: javascript:void(0)]

✔ Call the clickOnButtonOmni method

① Start of Interact. Connection: Agent, Locator: ui:pageobject:method?pageId=pageobjects.AgentPage&operation=clickOnButtonOmni, before wait: NoWait, after wait: null, auto retry: null

① Locator: ui:pageobject:method?pageId=pageobjects.AgentPage&operation=clickOnButtonOmni

① Interaction: ui:interaction?name=invoke

① Switched focus to main window. URL: https://ladbokescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3

① Got Page Object. Class: pageobjects.Agent

① All Sub-Test Steps were successful.

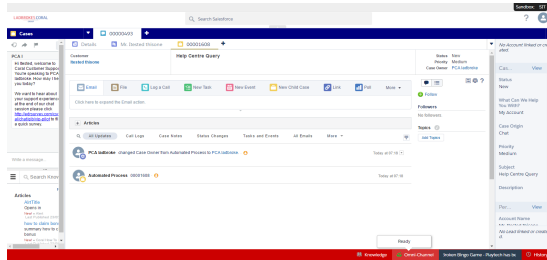
① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

✔ On Agent page

① Start of With Screen. Connection Name: Agent, target: ui:pageobject:target?pageId=pageobjects.Agent

- ① Opening Page context. Name: screen, data: null, frame: null
- ① Switched focus to main window. URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3>
- ① Waited for Console tabs to finish loading. Attempts: 1, duration: 0.160
- ① Found the Primary tab. Id: scc-pt-1
- ① Active secondary container: [[[ChromeDriver: chrome on XP (ffc11f4ac749f85380ec39e24b204364)] -> css selector: div.sd_nav_tabpanel_body > div:not(.x-hide-display):not(.x-hide-offsets)]] -> css selector: div.sd_secondary_container:not(.x-hide-display):not(.x-hide-offsets)]
- ① Switched focus to frame. Window: main, Selector: css selector: div.sd_nav_tabpanel_body > div:not(.x-hide-display):not(.x-hide-offsets)]] -> css selector: div.sd_secondary_container:not(.x-hide-display):not(.x-hide-offsets)]] iframe, URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/5009E000004L6TJ?isdtp=vw&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfdcIframeOrigin=https%3A%2F%2Fladbroskescoral--sit.cs88.my.salesforce.com>
- ✅ VerifyCustomerName



After Screenshot : 2017/05/30 11:48:49

- ① Start of UiAssert. Connection: Agent
- ① Resolving field CustomerName
- ① Switched focus to frame. Window: main, Selector: css selector: div.sd_nav_tabpanel_body > div:not(.x-hide-display):not(.x-hide-offsets)]] -> css selector: div.sd_secondary_container:not(.x-hide-display):not(.x-hide-offsets)]] iframe, URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/5009E000004L6TJ?isdtp=vw&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfdcIframeOrigin=https%3A%2F%2Fladbroskescoral--sit.cs88.my.salesforce.com>
- ① Switched focus to frame. Window: main, Selector: css selector: div.sd_nav_tabpanel_body > div:not(.x-hide-display):not(.x-hide-offsets)]] -> css selector: div.sd_secondary_container:not(.x-hide-display):not(.x-hide-offsets)]] iframe, URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/5009E000004L6TJ?isdtp=vw&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfdcIframeOrigin=https%3A%2F%2Fladbroskescoral--sit.cs88.my.salesforce.com>
- ① Asserting field attributes: CustomerName
- ① Asserting Attribute: value to PrimitiveValueImpl [value: Itested thisone, valueId=0, createdUpdateSeq=105, updatedUpdateSeq=105]
- ✅ Assertion successful.Itested thisone EqualTo Itested thisone
- ① Object read successfully. Result Name: Values
- ① Sending screenshot. Data length: 101094
- ① All Sub-Test Steps were successful.
- ① Closing Page context. Name: screen, data: null
- ① Main window reselected. Window: main
- ① Not closing Salesforce Connection because it is still being used. Name: Agent
- ✅ PlayerSendMessage
- ✅ On GuestPlayer page
 - ① Start of With Screen. Connection Name: Player1, target: ui:pageobject:target?pageld=pageobjects.GuestPlayer
 - ① Selected and focused window. Window: CDwindow-5aaba14a-f564-4e05-b9fb-82f640dcd8ac
 - ① Opening Page context. Name: screen, data: null, frame: null
 - ✅ Set the Write A Message to {ExcelDataPlayer.PlayerMessage}
 - ① Start of Interact. Connection: Player1, Locator: ui:pageobject:field?field=writeAMessage&pageld=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null
 - ① Locator: ui:pageobject:field?field=writeAMessage&pageld=pageobjects.AgentPage
 - ① Interaction: ui:interaction?name=set
 - ① Switched focus to window. URL: https://8h0.la1-c1cs-par.salesforceliveagent.com/content/s/chat?language=en_US#deployment_id=5729E000000004S&org_id=00D9E000000DBXC&button_id=5739E000000009Z&session_id=2aee7efb-5614-47a5-91d3

Got webElement. tagName: TEXTAREA, id: liveAgentChatTextArea, type: null, selector: null

Typing value. tagName: TEXTAREA, type: null, value: I would like to close my account, blur: false, selector: null

Click the Send

Start of Interact. Connection: Player1, Locator: ui:pageobject:field?field=send&pagelId=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null

Locator: ui:pageobject:field?field=send&pagelId=pageobjects.AgentPage

Interaction: ui:interaction?name=action

Switched focus to window. URL: https://8h0.la1-c1cs-par.salesforceliveagent.com/content/s/chat?language=en_US#deployment_id=5729E000000004S&org_id=00D9E000000DBXC&button_id=5739E000000009Z&session_id=2aee7efb-5614-47a5-91d3

Clicking WebElement. WebElement [tag: button, text: Send]

All Sub-Test Steps were successful.

Closing Page context. Name: screen, data: null

Main window reselected. Window: main

AgentReply

Call AgentReply

AgentReply.testcase

Salesforce Connect: Agent (Test)

Opening Salesforce connection Connection name: Provar_CenterAgent

Re-using existing connection. Connection: Provar_CenterAgent, Result Name: Agent

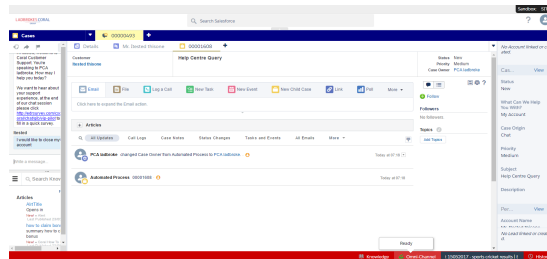
AgentAcceptsRequest

On Agent page

Start of With Screen. Connection Name: Agent, target: ui:pageobject:target?pagelId=pageobjects.Agent

Opening Page context. Name: screen, data: null, frame: null

VerifyGuestMessageOnAgentScreen



After Screenshot : 2017/05/30 11:49:01

Start of UiAssert. Connection: Agent

Resolving field VerifyQueryMessage

Switched focus to main window. URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3

Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'liveagent/chatlog')], URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apexp?showKnowledge=1&chatId=064772f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtP=vw&inContextPane=true&nonce=ac570%3A%2F%2Fladbrokescoral--sit.cs88.my.salesforce.com

Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'liveagent/chatlog')], URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apexp?showKnowledge=1&chatId=064772f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtP=vw&inContextPane=true&nonce=ac570%3A%2F%2Fladbrokescoral--sit.cs88.my.salesforce.com

Asserting field attributes: VerifyQueryMessage

Asserting Attribute: value to PrimitiveValueImpl [value: I would like to close my account, valueId=0, createdUpdateSeq=136, updatedUpdateSeq=136]

Assertion successful.I would like to close my account EqualTo I would like to close my account

Object read successfully. Result Name: Values

Sending screenshot. Data length: 103313

Set the Write Reply to {AgentReplyMessage}

Start of Interact. Connection: Agent, Locator: ui:pageobject:field?field=ChatLog.WriteReply&pagelId=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null

Locator: ui:pageobject:field?field=ChatLog.WriteReply&pagelId=pageobjects.AgentPage

① Interaction: ui:interaction?name=set

① Switched focus to main window. URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3

① Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'liveagent/chatlog')], URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apexp?showKnowledge=1&chatId=064772f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtv=vw&inContextPane=true&nonce=ac570%3A%2F%2Fladbrokescoral--sit.cs88.my.salesforce.com

① Got webElement. tagName: TEXTAREA, id: chatTextArea, type: text, selector: null

① Typing value. tagName: TEXTAREA, type: text, value: I would need to transfer to our specialist team, blur: false, selector: null

✔ Click the Send

① Start of Interact. Connection: Agent, Locator: ui:pageobject:field?field=ChatLog.Send&pageId=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null

① Locator: ui:pageobject:field?field=ChatLog.Send&pageId=pageobjects.AgentPage

① Interaction: ui:interaction?name=action

① Switched focus to main window. URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3

① Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'liveagent/chatlog')], URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apexp?showKnowledge=1&chatId=064772f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtv=vw&inContextPane=true&nonce=ac570%3A%2F%2Fladbrokescoral--sit.cs88.my.salesforce.com

① Clicking WebElement. WebElement [tag: input, text: Send]

① All Sub-Test Steps were successful.

① Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

① Not closing Salesforce Connection because it is still being used. Name: Agent

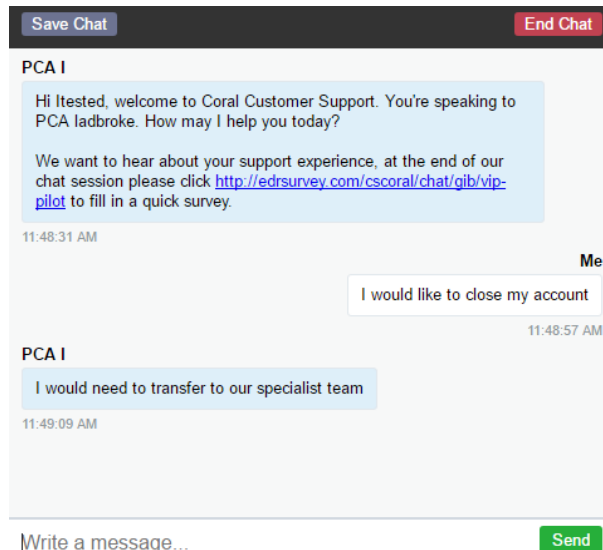
✔ On GuestPlayer page

① Start of With Screen. Connection Name: Player1, target: ui:pageobject:target?pageId=pageobjects.GuestPlayer

① Selected and focused window. Window: CDwindow-5aaba14a-f564-4e05-b9fb-82f640dcd8ac

① Opening Page context. Name: screen, data: null, frame: null

✔ VerifyPlayerScreenMessage



After Screenshot : 2017/05/30 11:49:12

① Start of UiAssert. Connection: Player1

① Resolving field ContactCentreResponse

① Switched focus to window. URL: https://8h0.la1-c1cs-par.salesforceliveagent.com/content/s/chat?language=en_US#deployment_id=5729E000000004S&org_id=00D9E000000DBXC&button_id=5739E000000009Z&session_id=2aee7efb-5614-47a5-91d3

① Switched focus to window. URL: https://8h0.la1-c1cs-par.salesforceliveagent.com/content/s/chat?language=en_US#deployment_id=5729E000000004S&org_id=00D9E000000DBXC&button_id=5739E000000009Z&session_id=2aee7efb-5614-47a5-91d3

① Asserting field attributes: ContactCentreResponse

- Asserting Attribute: value to PrimitiveValueImpl [value: I would need to transfer to our specialist team, valueId=95, createdUpdateSeq=64, updatedUpdateSeq=64]
- Assertion successful.I would need to transfer to our specialist team EqualTo I would need to transfer to our specialist team
- Object read successfully. Result Name: Values
- Sending screenshot. Data length: 19190

- All Sub-Test Steps were successful.
- Closing Page context. Name: screen, data: null
- Main window reselected. Window: main

AgentTransferRequest

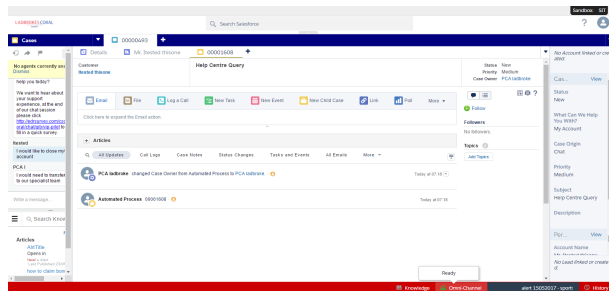
On Agent page

- Start of With Screen. Connection Name: Provar_CenterAgent, target: ui:pageobject:target?pagelId=pageobjects.Agent
- Opening Page context. Name: screen, data: null, frame: null

Click the Transfer

- Start of Interact. Connection: Provar_CenterAgent, Locator: ui:pageobject:field?field=ChatLog.Transfer&pagelId=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null
- Locator: ui:pageobject:field?field=ChatLog.Transfer&pagelId=pageobjects.AgentPage
- Interaction: ui:interaction?name=action
- Switched focus to main window. URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3>
- Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'/liveagent/chatlog')], URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apexp?showKnowledge=1&chatId=064772f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtp=vw&inContextPane=true&nonce=ac57dd3996b50f70%3A%2F%2Fladbroskescoral--sit.cs88.my.salesforce.com>
- Clicking WebElement. WebElement [tag: a, href: <https://ladbroskescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apexp?showKnowledge=1&chatId=064772f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtp=vw&inContextPane=true&nonce=ac57dd3996b50f70%3A%2F%2Fladbroskescoral--sit.cs88.my.salesforce.com#>]

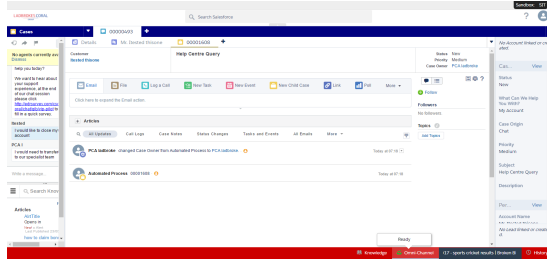
NoAgentsAvailable



After Screenshot : 2017/05/30 11:49:19

- Start of UiAssert. Connection: Provar_CenterAgent
- Resolving field TransferMessage
- Switched focus to main window. URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3>
- Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'/liveagent/chatlog')], URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apexp?showKnowledge=1&chatId=064772f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtp=vw&inContextPane=true&nonce=ac57dd3996b50f70%3A%2F%2Fladbroskescoral--sit.cs88.my.salesforce.com#>
- Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'/liveagent/chatlog')], URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apexp?showKnowledge=1&chatId=064772f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtp=vw&inContextPane=true&nonce=ac57dd3996b50f70%3A%2F%2Fladbroskescoral--sit.cs88.my.salesforce.com#>
- Asserting field attributes: TransferMessage
- Asserting Attribute: value to PrimitiveValueImpl [value: No agents currently available., valueId=0, createdUpdateSeq=-1, updatedUpdateSeq=-1]
- Assertion successful.No agents currently available. EqualTo No agents currently available.
- Object read successfully. Result Name: Message
- Sending screenshot. Data length: 100022
- All Sub-Test Steps were successful.
- Closing Page context. Name: screen, data: null

- ① Main window reselected. Window: main
- ✓ Call AgentReply
 - ✓ AgentReply.testcase
 - ✓ Salesforce Connect: Agent (Test)
 - ① Opening Salesforce connection Connection name: Provar_CenterAgent
 - ① Re-using existing connection. Connection: Provar_CenterAgent, Result Name: Agent
- ✓ AgentAcceptsRequest
 - ✓ On Agent page
 - ① Start of With Screen. Connection Name: Agent, target: ui:pageobject:target?pageId=pageobjects.Agent
 - ① Opening Page context. Name: screen, data: null, frame: null
 - ✓ VerifyGuestMessageOnAgentScreen



After Screenshot : 2017/05/30 11:49:27

- ① Start of UiAssert. Connection: Agent
- ① Resolving field VerifyQueryMessage
- ① Switched focus to main window. URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3>
- ① Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'liveagent/chatlog')], URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apexp?showKnowledge=1&chatId=064772f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtv=vw&inContextPane=true&nonce=ac570%3A%2F%2Fladbroskescoral--sit.cs88.my.salesforce.com#>
- ① Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'liveagent/chatlog')], URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apexp?showKnowledge=1&chatId=064772f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtv=vw&inContextPane=true&nonce=ac570%3A%2F%2Fladbroskescoral--sit.cs88.my.salesforce.com#>
- ① Asserting field attributes: VerifyQueryMessage
- ① Asserting Attribute: value to PrimitiveValueImpl [value: I would like to close my account, valueld=0, createdUpdateSeq=173, updatedUpdateSeq=173]
- ✓ Assertion successful.I would like to close my account EqualTo I would like to close my account
- ① Object read successfully. Result Name: Values
- ① Sending screenshot. Data length: 100347
- ✓ Set the Write Reply to {AgentReplyMessage}
 - ① Start of Interact. Connection: Agent, Locator: ui:pageobject:field?field=ChatLog.WriteReply&pageId=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null
 - ① Locator: ui:pageobject:field?field=ChatLog.WriteReply&pageId=pageobjects.AgentPage
 - ① Interaction: ui:interaction?name=set
 - ① Switched focus to main window. URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3>
 - ① Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'liveagent/chatlog')], URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apexp?showKnowledge=1&chatId=064772f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtv=vw&inContextPane=true&nonce=ac570%3A%2F%2Fladbroskescoral--sit.cs88.my.salesforce.com#>
 - ① Got webElement. tagName: TEXTAREA, id: chatTextArea, type: text, selector: null
 - ① Typing value. tagName: TEXTAREA, type: text, value: Unfortunately i have to get back to you later as system is down right now and will email you as soon as they are back online, blur: false, selector: null
- ✓ Click the Send
 - ① Start of Interact. Connection: Agent, Locator: ui:pageobject:field?field=ChatLog.Send&pageId=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null
 - ① Locator: ui:pageobject:field?field=ChatLog.Send&pageId=pageobjects.AgentPage
 - ① Interaction: ui:interaction?name=action

Clicking WebElement. WebElement [tag: input, text: Send]

 All Sub-Test Steps were successful.

❶ Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

ⓘ Not closing Salesforce Connection because it is still being used. Name: Agent

✔ PlayerReply

✔ On GuestPlayer page

① Start of With Screen. Connection Name: Player1, target: ui:pageobject:target?pagelId=pageobjects.GuestPlayer

 Selected and focused window. Window: CDwindow-5aaba14a-f564-4e05-b9fb-82f640dcd8ac

📘 Opening Page context. Name: screen, data: null, frame: null

✔ Set the Write A Message to Ok Thank You


① Start of Interact. Connection: Player1, Locator: ui:pageobject:field?field=writeAMessage&pagelId=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null

Locator: [ui:pageobject:field?field=writeAMessage&pageId=pageobjects.AgentPage](#)

① Interaction: ui:interaction?name=set

① Switched focus to window. URL: https://8h0.la1-c1cs-par.salesforceliveagent.com/content/s/chat?language=en_US#deployment_id=5729E0000000004S&org_id=00D9E000000DBXC&button_id=5739E000000009Z&session_id=2aae7efb-5614-47a5-91d3

Got webElement. tagName: TEXTAREA, id: liveAgentChatTextArea, type: null, selector: null

 Typing value. tagName: TEXTAREA, type: null, value: Ok Thank You, blur: false, selector: null

✔ Click the Send

① Start of Interact. Connection: Player1, Locator: ui:pageobject:field?field=send&pagelid=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null

Locator: [ui:pageobject:field?field=send&pagelId=pageobjects.AgentPage](#)

Interaction: ui:interaction?name=action

① Switched focus to window. URL: https://h00.la1-c1cs-par.salesforceliveagent.com/content/s/chat?language=en_US#deployment_id=5729E000000004S&org_id=00D9E000000DBXC&button_id=5739E000000009Z&session_id=2aeef7efb-5614-47a5-91d3

Clicking WebElement. WebElement [tag: button, text: Send]

 All Sub-Test Steps were successful.

❖ Closing Page context. Name: screen, data: null

① Main window reselected. Window: main

 CloseCase

✔ EndChatByAgent

✔ On Agent page

Start of With Screen. Connection Name: Provar_CenterAgent, target: ui:pageobject:target?pagelId=pageobjects.Agent

📘 Opening Page context. Name: screen, data: null, frame: null

✔ Click the End Chat Agent

① Start of Interact. Connection: Provar_CenterAgent, Locator: ui:pageobject:field?field=ChatLog.EndChatAgent&pageId=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null

Locator: ui:pageobject:field?field=ChatLog.EndChatAgent&pageId=pageobjects.AgentPage

Interaction: ui:interaction?name=action

Switched focus to main window. URL: <https://ladbrokescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3>

① Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'/liveagent/chatlog')], URL: <https://ladbroskescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apex?showKnowledge=1&chatId=0647722f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtp=vw&inContextPane=true&nonce=ac57dd3996b5%3A%2F%2F1adbroskescoral--sit.cs88.my.salesforce.com#>

 Clicking WebElement. WebElement [tag: input, text: End Chat]

✔ Click the Confirm End Chat Agent

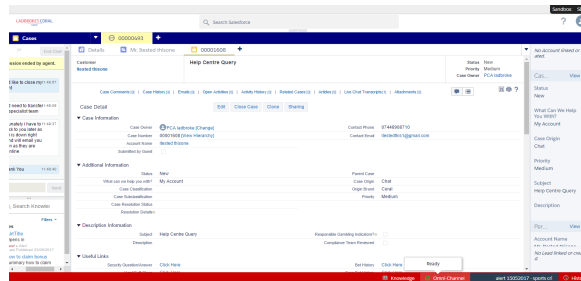
- ① Start of Interact. Connection: Provar_CenterAgent, Locator: ui:pageobject:field?field=ChatLog.ConfirmEndChatAgent&pageId=pageobjects.AgentPage, before wait: null, after wait: null, auto retry: null
- ① Locator: ui:pageobject:field?field=ChatLog.ConfirmEndChatAgent&pageId=pageobjects.AgentPage
- ① Interaction: ui:interaction?name=action
- ① Switched focus to main window. URL: https://ladbrokeescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3
- ① Switched focus to frame. Window: main, Selector: xpath: //iframe[contains(@src,'/liveagent/chatlog')], URL: https://ladbrokeescoral--sit.cs88.my.salesforce.com/liveagent/chatlog.apexp?showKnowledge=1&chatId=064772f0-048e-4331-802c-61ca71d9ab71&id=5709E0000009WGV&isdtp=vw&inContextPane=true&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfdcIframeOrigin=https%3A%2F%2Fladbrokeescoral--sit.cs88.my.salesforce.com#
- ① Clicking WebElement. WebElement [tag: input, text: End Chat]
- ① All Sub-Test Steps were successful.
- ① Closing Page context. Name: screen, data: null
- ① Main window reselected. Window: main

ClosePlayerCase

On SF Case View screen

- ① Start of With Screen. Connection Name: Provar_CenterAgent, target: sf:ui:target?object=Case&action=View
- ① Opening Page context. Name: screen, data: null, frame: null
- ① Switched focus to main window. URL: https://ladbrokeescoral--sit.cs88.my.salesforce.com/console?tsid=02u9E0000008dF3
- ① Found the Primary tab. Id: scc-pt-1
- ① Active secondary container: [][[ChromeDriver: chrome on XP (ffc11f4ac749f85380ec39e24b204364)]] -> css selector: div.sd_nav_tabpanel_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd_secondary_container:not(.x-hide-display):not(.x-hide-offsets)]
- ① Switched focus to frame. Window: main, Selector: css selector: div.sd_nav_tabpanel_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd_secondary_container:not(.x-hide-display):not(.x-hide-offsets)] iframe, URL: https://ladbrokeescoral--sit.cs88.my.salesforce.com/5009E000004L6TJ?isdtp=vw&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfdcIframeOrigin=https%3A%2F%2Fladbrokeescoral--sit.cs88.my.salesforce.com
- ① Clicking WebElement. WebElement [tag: li, text: 0]
- ① Clicking WebElement. WebElement [tag: a, href: javascript:void(0)]

ReadPlayerCaseNumber



After Screenshot : 2017/05/30 11:50:52

- ① Start of UiAssert. Connection: Provar_CenterAgent
- ① Resolving field CaseNumber
- ① Switched focus to frame. Window: main, Selector: css selector: div.sd_nav_tabpanel_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd_secondary_container:not(.x-hide-display):not(.x-hide-offsets)] iframe, URL: https://ladbrokeescoral--sit.cs88.my.salesforce.com/5009E000004L6TJ?isdtp=vw&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfdcIframeOrigin=https%3A%2F%2Fladbrokeescoral--sit.cs88.my.salesforce.com
- ① Getting webElement: By.xpath: (//div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and (./text() = 'Case Number')]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog'] and contains(@style, 'visible'))]/div[contains(@class, 'pbSubheader') and h3/text()[not(parent::span)] = 'Case Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and (./text() = 'Case Number')]/following-sibling::td[1])
- ① Switched focus to frame. Window: main, Selector: css selector: div.sd_nav_tabpanel_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd_secondary_container:not(.x-hide-display):not(.x-hide-offsets)] iframe, URL: https://ladbrokeescoral--sit.cs88.my.salesforce.com/5009E000004L6TJ?isdtp=vw&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfdcIframeOrigin=https%3A%2F%2Fladbrokeescoral--sit.cs88.my.salesforce.com
- ① Asserting field attributes: CaseNumber

① Start of Interact. Connection: Provar_CenterAgent, Locator: ui:locator?name=Reason&binding=sf%3Aui%3AAbinding%3Aobject%3Fobject%3DCase%26field%3DReason. before wait: null. after wait: null. auto retrv: null

① Locator: ui:locator?name=Reason&binding=sf%3Aui%3AAbinding%3AObject%3FObject%3DCase%26field%3DReason

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd_nav_tabpanel_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd_secondary_container:not(.x-hide-display):not(.x-hide-offsets)]
iframe, URL: https://ladbrokecoral--sit.cs88.my.salesforce.com/5009E000004L6TJ/e?retURL=%2F5009E000004L6TJ%3Fisdtp%3Dvw%26nonce%3Dac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca%26sfddlFrameOrigin%3Dhttps%253A%252F%252Fadbrokecoral--sit.cs88.my.salesforce.com&_CONFIRMATIONTOKEN=VmpFPSxNakF4Tnkw05pMHdNbFF3TpmpeE9EbzBNaTR6T0RKYSxURm5sVnAzUURtbIV1%2F5009E000004L6TJ%2Fe&isdtp=vw&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfddlFrameOrigin=https%3A%2F%2Fadbrokecoral--sit.cs88.my.salesforce.com

① Getting webElement: By.xpath: (//div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and (./text() = 'Case Classification')]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog'] and contains(@style, 'visible'))]/div[contains(@class, 'pbSubheader') and h3/text()[(not(parent::span)) = 'Additional Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and (./text() = 'Case Classification')]/following-sibling::td[1])

① Got webElement. tagName: TD, id: null, type: null, selector: (//div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and (./text() = 'Case Classification')]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog'] and contains(@style, 'visible'))]/div[contains(@class, 'pbSubheader') and h3/text()[(not(parent::span)) = 'Additional Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and (./text() = 'Case Classification')]/following-sibling::td[1])

✔ Set the Case Subclassification picklist to {ExcelDataPlayer.Subclassification}

① Start of Interact. Connection: Provar_CenterAgent, Locator: ui:locator?name=Case_Subclassification__c&binding=sf%3Aui%3AAbinding%3AObject%3FObject%3DCase%26field%3DCase_Subclassification__c, before wait: null, after wait: null, auto retry: null

① Locator: ui:locator?name=Case_Subclassification__c&binding=sf%3Aui%3AAbinding%3AObject%3FObject%3DCase%26field%3DCase_Subclassification__c

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd_nav_tabpanel_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd_secondary_container:not(.x-hide-display):not(.x-hide-offsets)]
iframe, URL: https://ladbrokecoral--sit.cs88.my.salesforce.com/5009E000004L6TJ/e?retURL=%2F5009E000004L6TJ%3Fisdtp%3Dvw%26nonce%3Dac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca%26sfddlFrameOrigin%3Dhttps%253A%252F%252Fadbrokecoral--sit.cs88.my.salesforce.com&_CONFIRMATIONTOKEN=VmpFPSxNakF4Tnkw05pMHdNbFF3TpmpeE9EbzBNaTR6T0RKYSxURm5sVnAzUURtbIV1%2F5009E000004L6TJ%2Fe&isdtp=vw&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfddlFrameOrigin=https%3A%2F%2Fadbrokecoral--sit.cs88.my.salesforce.com

① Getting webElement: By.xpath: (//div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and (./text() = 'Case Subclassification')]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog'] and contains(@style, 'visible'))]/div[contains(@class, 'pbSubheader') and h3/text()[(not(parent::span)) = 'Additional Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and (./text() = 'Case Subclassification')]/following-sibling::td[1])

① Got webElement. tagName: TD, id: null, type: null, selector: (//div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and (./text() = 'Case Subclassification')]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog'] and contains(@style, 'visible'))]/div[contains(@class, 'pbSubheader') and h3/text()[(not(parent::span)) = 'Additional Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and (./text() = 'Case Subclassification')]/following-sibling::td[1])

✔ Set the Case Resolution Status picklist to {ExcelDataPlayer.ResolutionStatus}

① Start of Interact. Connection: Provar_CenterAgent, Locator: ui:locator?name=Resolution_Status__c&binding=sf%3Aui%3AAbinding%3AObject%3FObject%3DCase%26field%3DResolution_Status__c, before wait: null, after wait: null, auto retry: null

① Locator: ui:locator?name=Resolution_Status__c&binding=sf%3Aui%3AAbinding%3AObject%3FObject%3DCase%26field%3DResolution_Status__c

① Interaction: ui:interaction?name=set

① Switched focus to frame. Window: main, Selector: css selector: div.sd_nav_tabpanel_body > div:not(.x-hide-display):not(.x-hide-offsets)] -> css selector: div.sd_secondary_container:not(.x-hide-display):not(.x-hide-offsets)]
iframe, URL: https://ladbrokecoral--sit.cs88.my.salesforce.com/5009E000004L6TJ/e?retURL=%2F5009E000004L6TJ%3Fisdtp%3Dvw%26nonce%3Dac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca%26sfddlFrameOrigin%3Dhttps%253A%252F%252Fadbrokecoral--sit.cs88.my.salesforce.com&_CONFIRMATIONTOKEN=VmpFPSxNakF4Tnkw05pMHdNbFF3TpmpeE9EbzBNaTR6T0RKYSxURm5sVnAzUURtbIV1%2F5009E000004L6TJ%2Fe&isdtp=vw&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfddlFrameOrigin=https%3A%2F%2Fadbrokecoral--sit.cs88.my.salesforce.com

① Getting webElement: By.xpath: (//div[@id='InlineEditDialogContent']/div[contains(@class, 'inlineEditDiv') or contains(@class, 'inlineEditCompoundDiv')]/table/tr/td[contains(@class, 'labelCol') and (./text() = 'Case Resolution Status')]/following-sibling::td[1] | //div[contains(@class, 'pbBody') and not(//div[@id='InlineEditDialog'] and contains(@style, 'visible'))]/div[contains(@class, 'pbSubheader') and h3/text()[(not(parent::span)) = 'Additional Information']/following-sibling::div[contains(@class, 'pbSubsection')][1]/table/tr/td[contains(@class, 'labelCol') and (./text() = 'Case Resolution Status')]/following-sibling::td[1])

Selected list view. Object: Case, List View: MyCases

PlayerCase

Start of With Row. Connection Name: Provar_CenterAgent, target: sf:ui:locator:row?table=List%2FListView%2FListViewTable

Resolved table xpath: //div[contains(@class, 'x-grid3-row')]

Start of Selenium Locator wait. Locator: //div[contains(@class, 'x-grid3-row')], frame: null, timeout(secs): 60

Switched focus to frame. Window: main, Selector: css selector: iframe, URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/500?

fcf=00B0Y000002sKBv&rolodexIndex=-1&page=1&isdt=nv&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfld%3A%2F%2Fadbrokescoral--sit.cs88.my.salesforce.com

End of Selenium Condition wait.

Switched focus to frame. Window: main, Selector: css selector: iframe, URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/500?

fcf=00B0Y000002sKBv&rolodexIndex=-1&page=1&isdt=nv&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfld%3A%2F%2Fadbrokescoral--sit.cs88.my.salesforce.com

Applying row locator to rows. Row Count: 25, Row Locator: {CaseNumber = \$CaseNumberPlayer.fields.CaseNumber.value}

The row locator did not match any rows. Hence doing pagination

Click on Show more/Next: //div[contains(@class, 'paginator')]/span[contains(@class, 'prevNext')][3]/a

Clicking WebElement. WebElement [tag: a, text: Next, href: javascript:Paginator.instances['00B0Y000002sKBv_paginator'].goToPage(2)]

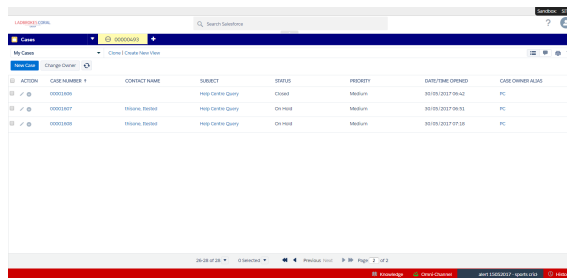
Switched focus to frame. Window: main, Selector: css selector: iframe, URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/500?

fcf=00B0Y000002sKBv&rolodexIndex=-1&page=1&isdt=nv&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfld%3A%2F%2Fadbrokescoral--sit.cs88.my.salesforce.com

Applying row locator to rows. Row Count: 3

The row locator matched 1 row.

CaseStatus-OnHold



After Screenshot : 2017/05/30 11:51:39

Start of UiAssert. Connection: Provar_CenterAgent

Resolving field Status

Switched focus to frame. Window: main, Selector: css selector:

iframe, URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/500?

fcf=00B0Y000002sKBv&rolodexIndex=-1&page=1&isdt=nv&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfld%3A%2F%2Fadbrokescoral--sit.cs88.my.salesforce.com

Switched focus to frame. Window: main, Selector: css selector:

iframe, URL: https://ladbrokescoral--sit.cs88.my.salesforce.com/500?

fcf=00B0Y000002sKBv&rolodexIndex=-1&page=1&isdt=nv&nonce=ac57dd3996b50f70d30af8917b1f14d5e9ca046e5d4cc99f556e384ed0d64cca&sfld%3A%2F%2Fadbrokescoral--sit.cs88.my.salesforce.com

Asserting field attributes: Status

Asserting Attribute: value to PrimitiveValueImpl [value: On Hold, valueId=99, createdUpdateSeq=64, updatedUpdateSeq=64]

Assertion successful.On Hold EqualTo On Hold

Object read successfully. Result Name: Values

Sending screenshot. Data length: 52993

All Sub-Test Steps were successful.

All Sub-Test Steps were successful.

Closing Page context. Name: screen, data: null

Main window reselected. Window: main

Closing Salesforce Connection. Name: Player1

④ Closing Salesforce Connection because it is no longer being used. Name: Player1

④ Closing Web Connection.

④ Closing Selenium driver

④ Shutting down Soap Connections. logFilePath: Player1-objectids.log

Salesforce Connection closed successfully. Name: Player1