

Test Run Report

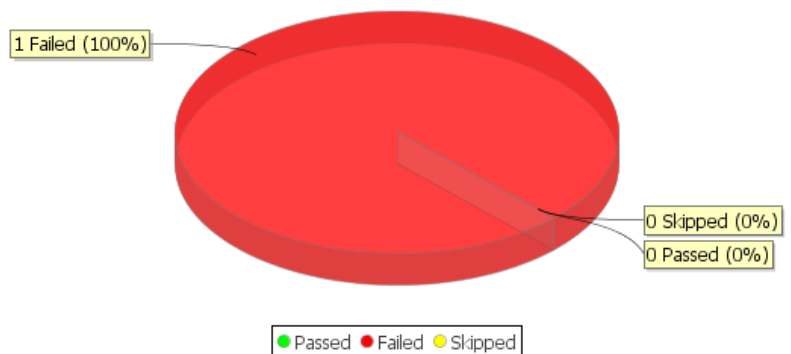


Test Run Overview

Started 31 May 2017, 17:41:23
Ended 31 May 2017, 17:42:00
Duration (mm:ss) 00:37.110

Test Results Summary

Passed 0
Failed 1
Skipped 0




Test Case Summary

Project	failed
POC	failed
LadBrok	failed
25May	failed
Ladbroke	failed
tests	failed
TestScripts	failed
Guest_LiveAgentChat.testcase	failed

⊗ Failed to open the Page Object's Web Page. Page Object: pageobjects.GuestPlayer, Web Page: https://sit-ladbrokecoral.cs88.force.com/coral/s/, Cause: [WebDriverException: chrome not reachable (Session info: chrome=58.0.3029.110) (Driver info: chromedriver=2.29.461591 (62ebf098771772160f391d75e589dc567915b233),platform=Windows NT 10.0.14393 x86_64) (WARNING: The server did not provide any stacktrace information) Command duration or timeout: 4.49 seconds Build info: version: 'unknown', revision: 'unknown', time: 'unknown' System info: host: 'HARPREET', ip: '10.254.63.230', os.name: 'Windows 10', os.arch: 'amd64', os.version: '10.0', java.version: '1.8.0_91' Driver info: org.openqa.selenium.chrome.ChromeDriver Capabilities [{applicationCacheEnabled=false, rotatable=false, mobileEmulationEnabled=false, networkConnectionEnabled=false, chrome={chromedriverVersion=2.29.461591 (62ebf098771772160f391d75e589dc567915b233), userDataDir=D:\Project\POC\LadBrok\provarCaches\chromeProfiles\profile0}, takesHeapSnapshot=true, pageLoadStrategy=normal, databaseEnabled=false, handlesAlerts=true, hasTouchScreen=false, version=58.0.3029.110, platform=XP, browserConnectionEnabled=false, nativeEvents=true, acceptSslCerts=true, locationContextEnabled=true, webStorageEnabled=true, browserName=chrome, takesScreenshot=true, javascriptEnabled=true, cssSelectorsEnabled=true, unexpectedAlertBehaviour=}] Session ID: 2e61ddb86fac1168913daa5f87270f11]

Guest_LiveAgentChat.testcase

Summary

Started 31 May 2017, 17:41:23
Ended 31 May 2017, 17:42:00
Duration (mm:ss) 00:37.100
Outcome  failed

Output


 Supervisor


 Agent


 Guest-ReadExcel


 Loading data from Parameter Value Source ...


 Loading Parameter Value Source row 1:


 ==Column=> RowNumber = PrimitiveValueImpl [value: 2, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]


 ==Column=> QueryType = PrimitiveValueImpl [value: Banking Query, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

 ==Column=> VisitorMessage = PrimitiveValueImpl [value: I would like to apply for a high Transaction limit, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]


 ==Column=> AgentReply = PrimitiveValueImpl [value: I would need to talk to Supervisor, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

 ==Column=> AgentFlagRequest = PrimitiveValueImpl [value: Need help with a request, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

 ==Column=> SupervisorReply = PrimitiveValueImpl [value: Limit Cant be exceeded for Guest, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

 ==Column=> CaseStatus = PrimitiveValueImpl [value: Closed, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]


 ==Column=> ResolutionStatus = PrimitiveValueImpl [value: Resolved, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

 ==Column=> ResolutionDetails = PrimitiveValueImpl [value: No further actions, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

 ==Column=> Subclassification = PrimitiveValueImpl [value: Others, valueId=null, createdUpdateSeq=-1, updatedUpdateSeq=-1]

Loaded 1 rows from Parameter Value Source.

 UI Connect: GuestUser

 Opening Selenium Connection. Connection Name: GuestUser, Base URL: https://sit-ladbrokeescoral.cs88.force.com/coral/s/, Private Browsing Mode: false


 Successfully opened Chrome WebDriver to https://sit-ladbrokeescoral.cs88.force.com/coral/s/.

 Selenium Connection opened successfully.


 GuestStartChat


 On GuestPlayer page

 Start of With Screen. Connection Name: GuestUser, target: ui:pageobject:target?pagelId=pageobjects.GuestPlayer

 Browser window has been opened. Name: main

 Navigating to URL: https://sit-ladbrokeescoral.cs88.force.com/coral/s/

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❌ The required connection name isn't present. This should come from the containing With Screen API.

① Closing Selenium Connection. Name: GuestUser

① Closing Selenium Connection because it is no longer being used. Name: GuestUser

① Closing Selenium driver

Selenium Connection closed successfully. Name: GuestUser