

Vadym Ryaboshapka

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Hello!,

My name is Vadym, and I recently moved to Wrocław from Ukraine. I'm currently learning Polish (still using a translator sometimes), but I speak English fluently (C1 level). I'm writing because I'm really interested in working in IT and working in at position as Middle L1 Service Desk Engineer would be a great opportunity.

In my previous roles, I was responsible for maintaining computers, solving all sorts of tech issues (hardware, software, networking), and supporting users remotely using tools like TeamViewer, RDP, and AnyDesk. I've also worked with PACS/DICOM systems in medical environments and had some experience with ESXi virtual machines. I have solid understanding and skills in Microsoft office environments like Outlook, Excel, Word, Access, PowerPoint etc.

I'm really good at understanding technical problems, staying calm, providing quick and quality support and finding quick solutions. I also love learning – if your team uses specific tools or systems, I'm confident I can pick them up fast. During my employment in this position I would like to complete at my free time different certifications to enhance my skills.

Thanks for taking the time to read my message. I'd love the chance to talk more and see how I could contribute to your team.

Best regards,

Vadym Ryaboshapka