Dilash Kumarathunga

IT PROFESSIONAL

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ABOUT

I am interested in joining your company as an IT Executive. I am a graduate of NSBM Green University with a degree in Information Technology. I also have a solid foundation in networking (LAN/WAN), as well as hardware troubleshooting, installation, and maintenance. I am a good team player and can carry out tasks with minimal supervision. If you believe I am a good fit for this position, please feel free to contact me

EXPERIENCE

Codewox Software   february 2024 - Present

IT Executive

- Installation, diagnostics, and maintenance of computer hardware and peripherals.
- Installing, configuring, and maintaining both client-side and server-side applications
- Maintaining system logs and preparing technical documentation.

Madmobile LK   March 2023 - September 2023

IT Assistance

- Technical Support/ Troubleshooting/ Installation and Maintenance/ Network Support /Documentation

EDUCATION

Bleacher Of Information Technologhy   2019-2023

NSBM Green university

Pre-request program for entry Bleacher's degree   2018

NSBM green University

Advance Level(Technologhy)   2017

Ananda sastralaya national school

Oridanry Level   2015

ST Marys Collage

TECHNICAL SKILLS

Technical Support
Providing first-level and second-level support in physical and virtual environments.
Technologies: Remote Desktop, AnyDesk, Microsoft Teams (for ticketing)

Operating Systems
Installation, configuration, and support for Windows and Linux environments.
Technologies: Windows 10/11, Windows Server, Ubuntu, Linux Mint,MacOS

Networking (LAN/WAN)
Understanding of local and wide area network concepts, setup, and troubleshooting.

Documentation and Reporting
Creating and maintaining system documentation, manuals, and reports.
Technologies: Microsoft Word, Excel, OneNote, Google Docs

TECHNICAL SKILLS

Good Communicator
Able to explain technical concepts clearly and effectively to both technical and non technical
- users.

Team Player
Works collaboratively with others to achieve team goals and share knowledge.
Self-Motivated
Capable of working independently and handling tasks with minimal supervision.

Problem Solver
Quick to analyze issues and provide efficient, practical solutions.

REFERENCES

Ms.Pavithra Subashini
NSBM/ Senior Lecture
Phone: (+94)76181390
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Mr. Marx Ranaweerage
Codewox Software / CEO
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Sincerely ND Kumarathunga