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# GOVERNMENT OPERATIONS: QUALITY OF MAIL SERVICE IN BOZEMAN, MONTANA: GGD-81-73



Government Operations:  
Quality of Mail Service in  
Bozeman, Montana: GGD-81-73

U.S. Government  
Accountability Office (GAO)

BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 36 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. GAO reviewed certain operations at the Bozeman, Montana, Post Office to determine the impact on and changes in mail service resulting from the implementation of area mail processing (AMP) and to assess employee morale. GAO found that specific data on the quality of Bozeman's mail service prior to the implementation of AMP does not exist and that performance statistics maintained by...

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