



## No Stress Tech Guide to Contact Customer Relationship Management (Crm) Using ACT! 2010

By Indera Murphy

Tolana Publishing, United States, 2009. Paperback. Book Condition: New. New.. 232 x 186 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.ACT! is a very popular Contact and Customer Relationship Management (CRM) database software package that is used by individuals and companies. This book is for everyone that wants to learn ACT! 2010. If you are looking for step-by-step instructions to help you master ACT!, this is the book that you have been looking for. There are time saving tips, advice and humor to help you learn. In a user-friendly way, you will learn the following: How to create and edit contact, company and group records; How to run and customize reports; How to create and use dashboards; How to import and export data; How to schedule activities and much, much more. The No Stress Tech Guide To Contact Customer Relationship Management (CRM) Using ACT! 2010 is part of a growing series of computer software training books that are designed to be used in a classroom setting, an online class or as a self-paced learning tool. All of the books in the series contain an abundance of screen shots to help reduce the stress often associated with...



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