



Sri Lanka Insurance
Corporation Ltd



Sri Lanka Insurance
**GLOBE
TROTTER**
INDIVIDUAL COVER

Travel Insurance Policy

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SLIC TRAVEL POLICY

This **POLICY** is evidence of the contract between **YOU** and **US**. The proposal along with any written statement(s), declaration(s) of **YOURS** for purpose of this **POLICY** forms part of this contract.

This **POLICY** witnesses that in consideration of **YOUR** having paid the premium for the period stated in the schedule, **WE** will insure the Insured Person(s) and accordingly **WE** will indemnify/pay to **YOU** or to **Insured Person(s)** or their legal representatives, as the case may be in respect of events occurring during the period of insurance in the manner and to the extent set-forth in the policy including endorsements provided that all the terms, conditions, provisions, and exceptions of this policy in so far as they relate to anything to be done or complied with by **YOU** and/or **Insured Person(s)** have been met.

The Schedule shall form part of this **POLICY** and the term '**POLICY**' whenever used shall be read as including the Schedule.

Any word or expression to which a specific meaning has been attached in any part of this **POLICY** or of Schedule shall bear such meaning whenever it may appear.

The **POLICY** is based on information which have been given to **US** about **Insured Person(s)** pertaining to risk insured under the policy and the truth of this information shall be condition precedent to **YOUR** or the **Insured Person(s)** right to recover under this **POLICY**.

Definition of Words

1. **Proposal:** It means any signed proposal by filing up the questionnaires and declarations, written statements and any information including Medical History and Physician's Report and Certificate in addition thereto supplied to **US** by **YOU**.
2. **Policy:** It means the policy booklet, the **Schedule** and any applicable endorsement or memoranda. The policy contains details of the extent of cover available to **Insured Person(s)**, what is excluded from the cover and the conditions on which the policy is issued.
3. **Schedule:** It means latest **Schedule** issued by **US** as part of the policy. It provides details of the policy of **Insured Person(s)**, which are in force and the level of cover Insured Person(s) have.
4. **Sum Insured:** It means the monetary amount shown against **Insured Person**.
5. **WE / OUR / US:** It means **SRI LANKA INSURANCE CORPORATION LTD.**

6. **YOU/YOUR:** It means the person(s)/the company/the entity named as **Insured** in the **Schedule**.
7. **Insured Person:** The person named as **Insured Person(s)** in the **Schedule** lodged with **US** by **YOU** for whom the appropriate premium has been paid on the condition that permanent place of residence of these insured persons are in Republic of Sri Lanka.
8. **Injury:** It shall mean accidental bodily injury solely and directly caused by external, violent and visible cause. This definition includes accidental bodily injury resulting from exposure to element of the cause.
9. **Disease:** It means an illness which Medical Practitioner or Surgeon will certify as **Insured Person** is suffering from and unable to feel as normal.
10. **Hospital/Nursing Home:** It means any institution that is generally recognized as a hospital in the foreign country concerned and it is established for indoor care and treatment of sickness, injuries and is under the constant direction of a Physician. Further this institution has sufficient diagnostic and therapeutic facilities at its disposal and restricts the treatment it provides to methods scientifically recognized and clinically tested in that country.
11. **Air Travel:** It means that the **Insured Person** is in or on or boarding an aircraft for the purpose of flying therein or alighting there from following a flight.
12. **Hijack:** It means that there is any unlawful seizure or exercise of control by force or violence or threat of force or violence and with wrongful intent, of an air or sea common carrier.
13. **Relative:** It means the **Insured Person's** legal spouse, parent, parent-in-law, grand parent, grand parent-in-law, child, brother, sister, brother or sister-in-law, niece or nephew.
14. **Trip:** It means pre-booked and pre-planned travel out of and back to Republic of Sri Lanka.
15. **Treatment:** It means the surgical or Medical procedures the sole purpose of which is the cure or relief of acute disease or illness or injury.
16. **Pre-Existing Condition:** It means the illness and consequences of such illness existing or known at the commencement of the stay abroad, even if they had not been treated or for illnesses treated in the last six months before commencement of the stay abroad including their consequences.
17. **Valuables:** It means photographic, audio, video, computer, telecommunications and electrical equipment, telescopes, binoculars, spectacles, Sunglasses, antiques, watches, jewellery, furs and articles made of precious stones and metals.

18. **Money:** It means Cash, Bank drafts, current coins, Bank and currency notes, Treasury Notes, cheques, Postal orders, Current Postage stamps which are not part of collection and luncheon voucher.
19. **Physician:** It means a person legally qualified to practice in medicine or surgery including other legally qualified medical practitioner duly licensed by their respective jurisdiction and this person is not a member of **Your** family or that of **Insured Person(s)**.
20. **PARAMOUNT:** It means PARAMOUNT Healthcare Management Pvt. Ltd. 401 - 402, Sumer Plaza, Marol Maroshi Road, Marol , Andheri (East), Mumbai 400 059. INDIA. PARAMOUNT is delivering assistance services in conjunction with MESA (Multiasistencia Europea S.A. Madrid, Spain.
21. **Insured Event:** It means the medically imperative curative treatment of an **Insured Person** for an illness or the consequences of an accident. The Insured event begins with the commencement of the curative treatment and ends when on the strength of medical findings, there is no longer any need for treatment. If the curative treatment needs to be extended to an illness or the consequence of an accident that is not casually related to already treated one, a new insured event shall be deemed to have occurred. The Insured event is also deemed to include necessary transportation home (repatriation) for the purposes of the aforementioned medically necessary treatment.
22. **Conclusion of the Insurance contract:** It means that
- (a) The Insurance Policy must be concluded prior to the trip abroad by means of the proposal form provided for this purpose and the Insurance Policy shall come into effect . Insurance Policies that are concluded after the commencement of the trip are deemed to be invalid.
 - (b) The Insurance Policy comes into effect when the Schedule is issued which will be done only on payment of full premium.
23. **Period of Insurance:** This is valid from commencement of cover and to the end of Insurance Cover and this duration is shown on the Schedule of the Policy:
- (a) **Commencement of the Insurance Cover:** The Insurance Cover begins on the day specified in the Policy Schedule, but not before conclusion of Insurance contract or before the payment of the premium and not before the border is crossed to go abroad. No benefits will be paid for events occurring before commencement of insurance cover.
 - (b) **End of the Insurance Cover:** It means that Insurance Cover shall cease – (i) with the end of Insurance Period i.e. the period for which the premium has been paid or (ii) with the end of period abroad. The period abroad shall be deemed to end when the Insured Person crosses the border into Sri Lanka. However, in case of transportation

home on the advices of Medical Assistance teams of PARAMOUNT and its assistance service partners, the coverage for treatment will be then as provided in Section 1.

The period of Insurance is automatically extended for the period not exceeding 7 days, and without any extra charge, if necessitated by delay of public transport services beyond the control of the Insured Person.

However if an injury/illness/accident covered under the Policy is contracted during the Policy Period and continues beyond the expiry date of this Policy and which necessitate curative treatment beyond the end of insurance contract, **Our** liability to pay benefits within the scope of this Policy shall extend for a further 4 weeks (four weeks) in so far as it can be proved that transportation home is not possible. If any new illness/injury/accident is proved contracted beyond the expiry date of policy, treatment for the same would not be covered.

- 23. Reasonable and Customary charges:** It means a charge for Medical care, which shall be considered reasonable and customary to the extent that it does not exceed the general level of charges being made by others of similar standing in the locality where the charge is incurred when furnishing like or comparable treatment, services or supplies to individuals of the same sex and of comparable age, for a similar disease or injury.

SCOPE OF BENEFITS

SECTION 1 – HEALTH COVER:

Object: We provide the **Insurance Cover** for immediate **Medical Assistance** required as a consequence of an **Insured Person** falling ill whilst abroad or sustaining an accident during this period.

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|---|
| <p>If the Insured Persons falls ill or contracts any disease or sustains an accident whilst abroad during the period of Insurance, then We will reimburse the following costs:</p> <p>1. Medical Expenses: Costs incurred for medically necessary treatment during a temporary stay abroad less the excess stated in the schedule. Within the meaning of these coverages, treatment is deemed to include the following only:</p> <ul style="list-style-type: none"> (a) Out Patient treatment. (b) In patient treatment in a local Hospital at the place the Insured person is staying or the nearest suitable Hospital shall be used. (c) Medical aids that is necessary as part of treatment for broken limbs or injuries (e.g. plaster casts, bandages) and walking aids prescribed by a Physician. (d) Radiotherapy, Heat therapy or phototherapy and other such treatment prescribed by a Physician. (e) X-Ray Diagnosis. (f) Cost of transportation including necessary medical care enroute by recognized emergency services for medical attention at the nearest hospital or from the nearest available Physician. (g) Costs of being transferred to a special clinic if this is medically necessary and prescribed by a Physician. (h) Life Saving unforeseen emergency measures except transportation cost defined in | <p>We will not pay:</p> <ul style="list-style-type: none"> 1. For the excess mentioned in the Schedule except in case of Hospital Daily Allowance. 2. For treatment abroad that is the sole reason or one of the reasons for temporary stay abroad. 3. Medical expenses/ services: The need for which arises out of a pre-existing condition. 4. For treatment which could reasonably be delayed until the Insured Person's return to the Republic of Sri Lanka. The question of what can or what cannot be reasonably delayed will be decided jointly by the treating Physicians and Paramount and its Assistance cooperation partners medical section. 5. For treatment of orthopedic, degenerative or oncologic diseases, unless the medical assistance provided abroad involves unforeseen emergency measures to save the Insured person's life or measures solely designed to acute pain relieving medicines. 6. For charges in excess of Reasonable and customary charges. 7. For any costs incurred in connection with cancer treatment, unless the Medical Assistance provided abroad involves unforeseen emergency measures to save the Insured Person's life or measures solely designed to relieve the acute pain. 8. For Treatments relating to removal of physical flaws or anomalies (cosmetic treatment). |

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| <p>part 3 of "What is Covered" or measures solely designed to relieve acute pain, provided to Insured Person by Medical Assistance for disease/accident including their consequences arising out of pre-existing condition.</p> <p>2. Dental treatment: In principle for only acute anesthetic treatment of the natural tooth or teeth upto a maximum shown in the Schedule. However Dental treatment rendered necessary as a result of a covered accident shall be upto the maximum limit of Medical Expenses and excess shown in the Schedule.</p> <p>3. Transportation:</p> <p>(a) Extra costs of medically necessary and prescribed transportation from the foreign country to Insured person's permanent place of residence or to the nearest hospital in the event that it is not possible to guarantee medical treatment within a reasonable distance of Insured Person's current location provided that</p> <p>i) Extra costs in the event of transportation home are the additional costs arising for return journey home as a consequence of Insured Event.</p> <p>ii) If the Insured Person is transportable from medical point of view, it is the decision of PARAMOUNT and its Assistance cooperation partners whether the Insured person is repatriated to Sri Lanka or not.</p> <p>(b) Additional Extra Costs for an accompanying person if it is medically necessary or officially required that the Insured Person be accompanied in this way.</p> <p>(c) In the event of death of Insured person on trip abroad, extra costs of transporting the mortal remains of the deceased back</p> | <p>9. For any costs incurred in connection with rest cures or recuperation at spa or health resort, Sanatorium, convalescence home or similar institution.</p> <p>10. For any costs related to mental, psychiatric disorders.</p> <p>11. For pregnancy, childbirth and their consequences. In the event of acute complications in the course of pregnancy, however We will indemnify within scope of the Policy, medical measures to directly avert danger to the life of the mother and/or child, on the condition that pregnant women has not reached the age of 38 and 30th week of the pregnancy is not yet completed.</p> <p>12. For medical treatment of typical complaints suffered during pregnancy and their consequences, including changes in chronic conditions as a result of pregnancy.</p> <p>13. For check ups during pregnancy or treatment of the pregnancy.</p> <p>14. For treatment by relatives.</p> <p>15. For rehabilitation and Physiotherapy or the costs of prostheses (Artificial limbs etc.).</p> <p>16. For any other costs not listed as identifiable under "What is covered".</p> <p>17. For any claim in respect of Hospital Daily Allowance for the first 48 hours</p> |
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| <p>home or upto an equivalent amount for a local burial or cremation in the country where death occurred upto the limit stipulated in the schedule.</p> <p>3. Balance Period of Policy + 30 days: If PARAMOUNT and its Assistance cooperation partners advises that the continued treatment in Republic of Sri Lanka is appropriate, then We will pay the Medical Expenses incurred in Sri Lanka for the same illness/bodily injury contracted abroad following transportation home at the usual customary level for treatment received within the policy period or a maximum of 30 days beyond the policy period if the disease/injury/illness is contracted within the policy period.</p> <p>4. Hospital Daily Allowance: In the event of Insured person being hospitalized for a period of more than 48 hours and also we have accepted liability under Medical Expenses cover aforementioned, then WE will pay you US\$30 for each day the Insured Person stays in a Hospital subject to a maximum limit as mentioned in the Schedule.</p> | |
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SECTION 2 – TOTAL LOSS OF BAGGAGE INCLUDING DELAY OF BAGGAGE.

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|--|
| <p>We will reimburse for total loss of Baggage caused by a carrier (i.e. Airline, Coach operator, ferry company etc.) upto the limits stipulated in the schedule provided that</p> <ol style="list-style-type: none"> 1. The amount payable in respect of any one article, pair or set is limited to the amount stated in the schedule. 2. You made a report to Police within 24 hours of loss after you become aware of loss. 3. You provide all the reports concerning loss to “PARAMOUNT”. 4. We will pay the benefit on Market Value. “Market value” is the Sum required to purchase new items of same kind and quality less a figure representing the condition of the articles insured (age, wear, usage etc.) 5. <p>Additional Benefits: We will pay upto the limit of cover shown in the schedule for costs of necessary emergency purchase of essential items in the event of Insured Person suffers a temporary loss of his/her baggage while being transported during the journey provided that</p> <ol style="list-style-type: none"> a) The delay of Baggage is more than 12 hours from the scheduled arrival time at the destination for delivery of Baggage that has been checked by carrier. b) You give Us written proof of delay from the carrier. c) You give Us the receipts of essential personal items You buy. d) Any claim under this additional benefit will be offset against any claim payable under total loss of Baggage. | <p>We will not pay –</p> <ol style="list-style-type: none"> 1. For valuables as defined and money, all kinds of securities, tickets. 2. For Loss of property unless the Property Irregularity Report has been obtained from the carrier after the discovery of loss by Insured Person. 3. For partial loss. However loss of individual units of baggage will be considered as total loss. 4. For items valued in excess of US\$100 without proof of ownership. 5. For losses arising from any delay, detention, confiscation or distribution by custom officials or other public authorities. |

SECTION 3. LOSS OF PASSPORT

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|---|
| In the event passport belonging to Insured person is lost, We will pay upto limit stipulated in the Policy Schedule for reimbursement of actual expenses necessarily and reasonably incurred in connection with obtaining a duplicate or fresh passport. | We will not pay for – <ol style="list-style-type: none">1. Loss of Passport due to delay or confiscation or detention by Custom, Police or Public Authorities.2. Loss of Passport due to Theft unless it has been reported to Police within 24 hours of you and/or Insured person becoming aware of theft and a written Police Report obtained.3. Loss of Passport due to it being left unattended or forgotten by you or Insured Person in a Public Place or Public transport, Hotel, Apartment.4. Loss or theft of Passport in a Private Place or Private vehicle unless it was located in a locked Hotel Room or apartment and forcible and violent entry was used to gain access to it. |

SECTION 4. FINANCIAL EMERGENCY ASSISTANCE COVER.

| WHAT IS COVERED | WHAT IS NOT COVERED |
|---|--|
| <p>Financial Emergency Assistance: In the event of Insured Person getting into a financial emergency due to theft, pilferage, robbery, dacoity of travel funds, We will pay up to the amount stipulated in the Schedule.</p> | <p>We will not pay for</p> <ul style="list-style-type: none">i. Any claim reported in excess of 30 days after the commencement of the incident giving rise to a claim.ii. Any loss in respect of shortage due to currency fluctuation, errors, omission, exchange, loss or depreciation in value.iii. Any loss not reported to Police having jurisdiction at the place of loss within 24 hours of incident and a written report obtained.iv. Any claim in respect of loss of travellers' cheques not immediately reported to the local branches or agents of issuing authority.v. Loss of money not kept in the personal custody of Insured person. |

SECTION 5. PERSONAL LIABILITY

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|--|
| <p>In the event the Insured Person becomes legally liable to a third party under statutory liability provisions in civil law for an incident which results in death, injury or damage to the health of person(s) or damage to properties, We will pay upto the limit stipulated in the Schedule; provided that the incident takes place on a trip abroad during the period of Insurance.</p> | <p>We will not pay for -</p> <ol style="list-style-type: none"> I. Any claim upto the excess stated in the Schedule. The excess will apply to each and every claim and shall be borne by Insured Person. II. Any claim arising from Employers' liability or contractual liability or through special promises made by Insured Person(s). III. Any claim of personal liability of Insured person(s) towards one another or of their family, relations, travelling companion, personal or colleague. IV. Any claim resulting from transmission of an illness or disease by Insured Person. V. Any claim or damage resulting from professional activities by Insured person(s). VI. Any claim for liability arising directly or indirectly from or due to: <ol style="list-style-type: none"> a) As a keeper or owner of animals. b) Ownership, possession of vehicles, aircrafts, watercrafts, parachuting, hang gliding hot-air ballooning or use of firearms. c) Any wilful, malicious or unlawful act. d) Insanity the use of any alcohol, drugs (except as medically prescribed) or drug addiction. e) Any supply of goods or services. f) Any ownership or occupation of land or buildings other than occupation only of any temporary residence. |

Limit of Liability:

Our liability under this Section shall be limited to a maximum per insured trip equal to the Sums Insured mentioned in the **Schedule**.

SPECIAL CONDITION (S):

1. **Our** liability comprises checking the question of personal liability, contesting unjustified claims and providing Indemnity for damages which the **Insured Person** has to pay. For Indemnity to be provided against damages, the damages must be payable under an acceptance of liability given or approved by **Us** or under a judicial decision made according to the law of the country in which the event giving rise to the claim occurred..
2. If there is a legal action with the claimant or his/her heirs or assignees over the personal liability claim, **We** may conduct the legal action at our expenses in the name of the **Insured Person** and **You** and/or the **Insured Person** will allow **Us** to do so.
3. If an event insured against occurs, which may result in a personal liability claim falling within the cover provided and if there are criminal proceedings relating to this event and if in these proceedings, **We** wish to appoint defence counsel for the **Insured Person** or approves such an appointment, **We** will pay the costs of Counsel.
4. If **We** wish to settle a personal liability claim by accepting liability or making an out of court settlement and cannot do so due to resistance by **You** and/or the **Insured Person**, **We** shall not be liable to pay the extra expenditure incurred as from the date of refusal in respect of main Sum, interest and cost.

SECTION 6: PERSONAL ACCIDENT

“An Accident” is considered to have occurred:

- a) If the **Insured Person** suffers involuntary damage to **his/her** health as a result of an event which suddenly infringes on **his/her** body from outside;
- b) If due to excessive exertion, a joint is dislocated or muscles, ligaments, tendons or capsules are strained or torn.

| WHAT IS COVERED | WHAT IS NOT COVERED |
|--|---|
| <p>If Insured Person meets with an accident on trip abroad which leads to death or subsequent disablement of Insured person, WE will provide Insurance services to Insured Person in the following way:</p> <ul style="list-style-type: none">1. Death of Insured Person: If following accident which causes the death of the Insured Person within one year from date of accident We will pay to legal heirs of Insured Person the Sums insured mentioned in the Schedule.2. Permanent Disablement of the Insured Person: If following accident which causes permanent impairment of Insured Person's mental or physical capabilities, We will pay the following benefits depending upon the degree of disablement as provided in the Table of benefits provided that:<ul style="list-style-type: none">a) The disablement must occur within a year of the accidentb) The disablement must be confirmed and claimed for prior to the expiry of a further period of 3 months | <p>We will not pay for benefits in:</p> <ul style="list-style-type: none">1. Accidents due to mental disorders or disturbances of consciousness, strokes, fits which affect the entire body and pathological disturbances caused by mental reaction.2. Damage to health caused by curative measures, radiation, infection and poisoning except where these arise from accident.3. Any payment under this Section during any one period of Insurance by which our liability in that period would exceed sum payable in the event of death.4. Whether in case of more than one claim or in the same event of accident which impairs a number of physical or mental functions except for the fact that in such event the degree of disablement mentioned in the Table of Benefits will be added together but not exceeding 100%.5. More than US\$ 5,000 in respect of death if the Insured person is below age of 16 years at the time of effecting this insurance.6. Any other claim after a claim for a death has been admitted and become payable.7. Any claim which arises out of accident where cause has to do with the operation of an aircraft or which occur during parachuting except that Insured Person is flying as a passenger on a multi engine aircraft.8. Any claim arising out of accident relating to pregnancy or childbirth, venereal disease or infirmity. |

| TABLE OF BENEFITS | % Of Sum Insured mentioned in the Schedule. |
|--|--|
| 1. Death | 100 |
| 2. Loss or Inability to function of | |
| a) An Arm at the shoulder joint | 70 |
| b) An arm to a point above elbow joint | 65 |
| c) An Arm below elbow joint | 60 |
| d) A hand at the wrist | 55 |
| e) A thumb | 20 |
| f) An Index finger | 10 |
| g) Any other finger | 5 |
| h) A leg above center of the femur | 70 |
| i) A leg upto a point below the femur | 65 |
| j) A leg to a point below the knee | 50 |
| k) A leg upto the center of tibia | 45 |
| l) A foot at the ankle. | 40 |
| m) A big toe | 5 |
| n) Some other toe | 2 |
| o) An Eye | 50 |
| p) Hearing in one Ear | 30 |
| q) Sense of smell. | 10 |
| r) Sense of Taste | 5 |

SPECIAL CONDITIONS APPLYING TO PERSONAL ACCIDENT SECTION

1. In the event of partial loss or impairment of function of one of the above parts of body or senses, the appropriate proportion of the percentage stated in the **Table of Benefits** will be considered by Medical Assistance Team.
2. If the accident affects parts of the body or senses whose loss or inability to function is not dealt with above, the governing factor in such case will be how far normal physical or medical capabilities are impaired, solely from medical point of view as ascertained by **PARAMOUNT and its Assistance cooperation partners**.
3. If the Accident affects physical or mental functions, which was already impaired before hand a deduction will be made equal in amount to this prior disablement.
4. If the **Insured Person** dies for a reason unconnected with the accident within a year of the accident or for whatever reasons, more than a year after the accident, and if a claim to a disablement payment had arisen, then the payment will be made in accordance with the degree of disablement which would have expected to exist from the findings of last medical examinations made.
5. In the event of permanent disablement, the **Insured Person** will be under obligation
 - a) To have himself/herself examined by Doctors appointed by **Us** or on **Our** behalf, **We** will pay the costs involved including loss of earnings thereby incurred;
 - b) To authorize Doctors providing treatments or giving expert opinion, other Insurers and any other authority to supply **Us** any information that may be required. If the obligations are not met due to whatsoever reasons, **We** may be relieved of **Our** liability to pay.
6. In the event of **Permanent Disablement**, prior to the completion of healing process, a disablement payment can not be claimed within one year of the occurrence of the accident.
7. As soon as **We** receive the document which have to be supplied on the completion of healing process which must take place before the disablement can be assessed, then **You** will be under an obligation to state within three months whether and if so at what Sum, **You** are accepting the claims or it will be presumed that **You** have accepted the claim.
8. If **We** accept the claim, the benefits will be paid within two weeks.

GENERAL EXCLUSIONS (WHAT IS NOT COVERED BY THE WHOLE POLICY):

We will not pay

1. For any claim if the **Insured Person** –
 - a) Is travelling against the advice of a **Physician**.
 - b) Is receiving or on a waiting list for specified Medical treatment declared in the Physician's report or certificate or
 - c) Has received a terminal prognosis for a medical condition.
 - d) Is taking part in Naval, Military or Air Force operation.
2. For any claim arising out of illnesses or accidents that the **Insured Person** has caused intentionally or by committing a crime or as a result of drunkenness or addiction (drugs, alcohols).
3. For any claims arising out of mental disorders, anxiety, stress or depression, venereal disease or any loss arising directly or indirectly from any injury, illness, death, loss or expense or other liability attributable to HIV (Human Immuno Deficiency Virus) and/or any HIVs related illness including AIDS (Acquired Immuno Deficiency Syndrome) and/or any mutant derivative or variations thereof howsoever caused.
4. For illness and accidents that are results of:
 - a) wars and warlike occurrences or invasion, acts of foreign enemies, hostilities, active participation in riots, civil war, rebellion, insurrection, civil commotion assuming the proportions of or amounting to and uprising, military or usurped power or confiscation or nationalisation or requisition of or destruction of or damage to property by or under the order of any Government or local authority
 - b) or any act of terrorism. For the purpose of this Exclusion an act of terrorism means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organization(s) or government(s), committed for political, religious, ideological, or ethnic purposes or reasons including the intention to influence any government and/or to put the public, or any section of the public, in fear
5. For any claim arising from damage to any property whatsoever or any loss or expenses whatsoever resulting or arising from or any consequential loss directly or indirectly caused by or contributed to by or arising from
 - a) ionising radiation or contamination by radioactivity from any nuclear waste from the combustion fuel or
 - b) the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.
6. For any claim arising out of sporting risk in so far as they involve the training or participation in competitions of professional or semi professional sportsmen or women.

GENERAL CONDITIONS (APPLICABLE TO WHOLE OF THE POLICY):

1. **Reasonable Precautions:** **YOU/Insured Person** shall take all reasonable precautions to prevent injury, illness, and disease in order to minimize claims. Failure to do so will prejudice the **Insured Person's** position under this Policy.
2. **Validity:** The Policy will be valid only if the **Insured Person** commences the journey within 14 days of first day of Insurance as indicated in the Policy Schedule.
3. **Misdescription:** The Policy shall be void and all premium paid by **YOU** to **US** deemed to be forfeited in the event of misrepresentation or concealment of any material information.
4. **Changes in Circumstances:** **YOU** must inform **US**, as soon as reasonably possible of any change in information **YOU** have provided to **US** about **Insured Person(s)** which may affect the Insurance cover provided.
5. **Claim Procedure:**
 - (a) **Procedure in the event of accident or illness:** In the event of accident or sudden illness, **You** and/or **Insured Person** shall immediately contact the Alarm Center of **PARAMOUNT** stating the details given on the Policy.

If it is not possible to make this emergency call before consulting a Physician or going into the hospital, **You** and/or **Insured Person** shall contact the Alarm Centre as soon as possible. In either case, when being admitted as a patient, the **Insured Person** shall show the Physician or personnel the Insurance Policy issued to him on conclusion of this insurance contract.

- (b) **Procedure in case of loss of baggage or passport:** The total loss of baggage caused by a carrier has to be reported to them and a Property Irregularity Report (P.I.R.) be obtained. Please enclose the original report together with the ticket(s) and baggage tag(s) to the claim form.

The loss of passport has to be reported to police authority within 24 hours of discovery and an official report be obtained. Please enclose the original report to the claim.

- (c) **Procedure in case of financial emergency:** The **Insured Person** shall immediately contact the Alarm Center of **PARAMOUNT**, stating the details given on **his/her** Insurance Policy along with the Police Report containing the passport number and a written statement narrating the incident of loss i.e. causes, circumstances and the place.

- (d) **Procedure in case of hijacking:** It is required that for any claim under hijacking, the incidence should be confirmed by the Police. The Police report should contain details such as Passport No. of the **Insured Person**, **Period of Insurance**. In rare cases, **We** may consider the other supporting documents such as report issued by Airlines, Newspaper reports, TV and other media coverage with regard to hijacking incidence.

6. Claims settlement

- (a) **Direct Payment:** If the procedure stated under 5(a) is complied with, PARAMOUNT or its Assistance cooperation partners will give a benefit guarantee to the provider for the costs of "hospitalization", "transportation by emergency services", "transportation home", "transportation of mortal remains" and "burial" listed under Section I (What is covered) and also in case of Financial Emergency listed under Section 5 (What is Covered). These costs will be settled directly by **PARAMOUNT** or its Assistance cooperation partners on **Our** behalf and for **Our** account. **You** shall release physicians and or providers from their duty not to disclose information about **his/her** case, when contacted by PARAMOUNT and its Assistance cooperation partners.
- (b) **Reimbursement:** In all other cases, "**PARAMOUNT**" will reimburse **You** for the costs listed under section I (What is covered) on **Our** behalf and for **Our** account.

We shall only be liable to pay indemnification if, besides proof of insurance cover, the documentary proof required under items 6(b)(i) to 6(b)(iv) below is provided to **Us**.

Bills and vouchers shall become **Our** property:

- i) The original bills must be submitted.
- ii) Bills/Vouchers/Reports/Discharge Summary must contain the name of the person treated, the type of illness, details of the individual items of medical treatment provided and the dates of treatment. Prescriptions must clearly show the pharmaceutical prescribed, the price and the receipt stamp of the pharmacy. In the case of dental treatment, the bills/vouchers/reports must give details of the tooth treated and the treatment performed.
- iii) A claim for reimbursement of the costs of transporting home mortal remains or the costs of burial abroad must be substantiated by an official death certificate and a physician's statement giving the cause of death. A claim for reimbursement of the costs of transportation home must be substantiated by

submission of the bill/voucher and a medical statement indicating the illness. The medical statement should certify the medical necessity of the transportation. Medical statements from relations or spouses will not be accepted.

- iv. It is required that for any claim under hijacking, the incidence should be confirmed by the Police. The Police report should contain details such as Passport No. of the **Insured Person**, period of Insurance. In rare cases, **We** may consider the other supporting documents such as report issued by Airlines, Newspaper reports, TV and other media coverage with regard to hijacking incidence.
- v. It is provided that for any claim under loss of passport, the basis of settlement will be the cost of replacing the passport inclusive of application money, fees, stamps cost of professional account, solicitor and other incidental cost but excluding transportation cost and time delay, which are necessary for the purpose of getting the duplication or fresh passport.
- vi. The claim under Hospital Daily Allowance is payable only in respect of **Insured Person(s)** between the age of 21 – 60 years and they are earning which should be proved by a salary/income certificate of the Insured person.
- vii. If **PARAMOUNT** requests that bills/vouchers in a foreign language be accompanied by an appropriate translation then the costs of such translation must be borne by **You**.
 - (a) **PARAMOUNT** is entitled to pay insurance benefits to the bearer or sender of proper evidence and the Insurance Policy.
 - (b) Reimbursement will be in Sri Lankan Rupees at the exchange rate applicable on the date the amount is billed. If, however, it can be proved that the necessary foreign currency to pay the bill was obtained at a less favorable rate, this will be taken as the exchange rate.
 - (c) The cost of translations that have to be made by **PARAMOUNT** may be deducted from the insurance benefit.

7. **Obligations:**

- I. Claims for insurance benefits must be submitted to **PARAMOUNT** not later than one month after completion of the treatment or transportation home, or in the event of death, after transportation of mortal remains/burial.
- II. **You** and/or the **Insured Person** shall provide **PARAMOUNT** on demand with any information that is required to determine the occurrence of the insured event or **Our** liability to pay benefits. In

particular, at the request of **PARAMOUNT**, proof shall be furnished of the actual commencement of the trip abroad.

- III. If requested to do so by **PARAMOUNT** and its Assistance cooperation partners, **You** and/or **Insured Person** shall authorize **PARAMOUNT** and its Assistance cooperation partners to obtain all the information considered necessary from third parties (physicians, dentists, alternative practitioners, medical institutions of any kind, insurance carriers, health or pension offices) and release these parties from their obligation not to disclose information.
- IV. If requested to do so by **PARAMOUNT** and its Assistance cooperation partners, the **Insured Person** is obliged to undergo a medical examination by a physician designated by **PARAMOUNT**.
- V. **PARAMOUNT** and its Assistance cooperation partners are authorised by **You** to take all the measures that are suitable for loss prevention and claim minimisation with simultaneous consideration of **Insured Person's** interests.
- VI. **We** shall be released from any obligation to pay insurance benefits if any of the aforementioned obligations are breached.

8. **Transfer and Set- off of claims:**

- a) If **You** or any of **Insured Person** has claims for damages of a Non-insurance nature against third parties, such claims shall be transferred in writing to **Us** upto the amount at which the reimbursement of costs is made in accordance within the insurance contract. If **You** or one of the **Insured Person(s)** surrender such a claim or any right serving to secure such a claim without our consent, then **We** are released from our obligation to provide indemnification in so far the **Insured Person** could have attained a recovery from the claim or right.
- b) As far as an **Insured Person** receives compensation for costs **he/she** has incurred either from third parties liable for damages or as a result of other legal circumstances, **We** are entitled to set off this compensation against the insurance benefits payable.
- c) Claims to Insurance benefits may be neither pledged nor transferred by **Insured Person(s)**.

9. **Fraud:** If a claim is fraudulent in any respect or supported by any fraudulent statement or device with or without **Your** knowledge or that of **Insured Person**, all benefit(s) under this Policy shall be forfeited.

10. **Cancellation:** Cancellation of the policy may be done **ONLY** in cases where a journey is not undertaken and **ONLY** on production of the **Insured Person's PASSPORT** as a proof that the journey has not been undertaken. Any request for cancellation will be entertained not more than 14 days after the First Day of Insurance as indicated in the policy schedule. Such cancellation will be subject to deduction of cancellation charge as applicable.

11. **We** will not be bound to take notice or be affected by any notice of any trust, charge, lien, assignment or other dealings with or relating to this policy. **Your** receipt or receipt of **Insured Person** shall in all cases be an effective discharge to **Us**.

12. **Dispute Resolution**

- a. If at any time any question of dispute or difference of opinion shall arise between the parties under or in connection with this Policy the parties shall try to settle the dispute or difference in an amicable manner.
- b. During the resolution of a dispute or difference, the parties shall continue to perform their obligations under this Policy, as if the dispute or difference had not arisen.

If at any time any question of dispute or difference of opinion shall arise between the parties in connection with or arising out of this Policy which is not amicably resolved between the parties, either party shall as soon as practicable, give notice to the other in writing of the existence of such question of dispute or difference and the same shall finally be settled by arbitration, regardless of whether the policy is terminated or not. Such arbitration shall be held in Sri Lanka in accordance with the provisions of the Arbitration Act No. 11 of 1995, of the Democratic Socialist Republic of Sri Lanka.

The panel of arbitration shall consist of three members, unless the parties agree to appoint a sole arbitrator, such agreement to be reached within four weeks of one of the parties receiving a written request to this effect from the other.

Each party may appoint one arbitrator. The two arbitrators thus appointed shall appoint the third arbitrator who shall act as the Chairman of the Arbitral Tribunal.

The decision of the Arbitral Tribunal shall be final and conclusive and binding on the parties concerned and shall not be challenged in any court of law.

13. No sum payable under this **Policy** shall carry any interest/ penalty.
14. **Geographical Scope:** The Insurance Cover applies in the foreign countries stated in the Policy Schedule, except for those countries where the **Insured Person** is a citizen or where the Insured person has a permanent place of residence.
15. **Dispute Decree Clause and Procedure:**
This Contract of insurance includes the following procedure, which is Exclusive and a material part of this Contract of Insurance.

- a. **Nature of coverage:** This policy is not a general health insurance policy. Coverage under the medical expense section of this insurance is intended for use by the **Insured Person** in the event of a sudden and unexpected sickness or accident arising when the Insured Person is outside the Republic of Sri Lanka on a trip abroad.
 - b. **Prior Consultation:** Any medical services or series of services mentioned under Health Cover with a cost of greater than US\$ 500 shall not be covered by this policy unless the **Insured Person** consults with **PARAMOUNT** in the manner set out in the important condition number 5(a).
 - c. **Choice of Law:** The parties to this Policy expressly agree that the laws of the Republic of Sri Lanka shall govern the validity, construction, interpretation and affect of this policy.
16. In the event of **Insured Person's** death, **We** or **Our** representatives shall have the right to carry out a post mortem at our expense.
17. Any claim which has not been conclusively proven and the amount thereof substantiated shall not be payable.
18. No Person shall admit liability or make any offer or promise of payment without **Our** written consent.
19. This Insurance does not operate beyond a period of 180 days continuous absence from Republic of Sri Lanka unless specifically agreed by **Us**.

For Medical Emergencies: Please contact

Paramount Healthcare Management Pvt. Ltd.

Travel Health Dept.

401 - 402, Sumer Plaza,
Marol Maroshi Road, Marol ,
Andheri (East)
Mumbai 400 059. India

Tel: + 91 22 4000 4207 / 4219

Fax: + 91 22 4000 4280

USA Toll Free: 001 866 978 5205

Dedicated Helpline No. for SLIC members: + 91 22 4090 8314.

Email Id: travelhealth@paramount.healthcare

In case if you unable to contact on the above, please contact the following.

Sri Lanka Insurance Corporation Ltd.

24, Vauxhall Street,

Colombo 02

Sri Lanka.

Tel: (General) +94 112 357 357

Fax: +94 112 357 111

Tel: (Call Centre) +94 112 357 357

Fax: +94 112 357 111

E-mail: slic@srilankainsurance.com

Web: www.srilankainsurace.com