Current Themes and Recommendations

| | Preventative Care | Access to Care | Behavioral Health | Chronic Conditions | Pharmacy |
|-----------------|---|--|---|---|---|
| Themes | Preventative care, wellness visits and cancer screenings will lead to improvement | ER utilization and urgent care visits are low Convenience care increased Telehealth utilized by 30% of members | 30% of members had a behavioral health conditions 35% of behavioral members are dependents 25% of prescriptions dispensed without PCP visit | Obesity and hypertension were top chronic conditions, both are risk factors for Type 2 diabetes | Specialty drugs were a large part of expenses of high cost claims |
| Recommendations | HealthHive Preventive Care Kit Use HealthHive to schedule and track preventive care appointments. | CareConnect Access Platform | MindWave Behavioral Health App | ChronicCare Companion Program | SpecialtyScript |

Recommendations and Future State

Preventative/ Wellness Initiative

- Use HealthHive to schedule and track preventive care appointments.
- Receive personalized reminders for recommended screenings and vaccinations.
- Access educational resources to understand the importance of preventive care

Access to Care

- Use CareConnect to find nearby healthcare providers and services.
- Compare prices and availability to make informed choices.
- Access telemedicine options for remote consultations.

Behavioral

- Use MindWave to access guided meditations and therapy sessions.
- Track mood and progress to identify patterns and growth.
- Connect with a supportive community for encouragement.

Pharmacy

- Use SpecialtyScript to find nearby medical specialists.
- Access affordable and convenient prescription services.
- Receive personalized support for medication management.