

DILIP SHARMA

Boston, MA | sharma.dil@northeastern.edu | (857)-200-9595 | [LinkedIn](#)

EDUCATION

Northeastern University, Boston, MA **Dec 2024(Expected)**

Master of Science in Information Systems

Courses: Application Engineering and Development, Data Science Engineering Methods and Tools

The University of Mumbai, Mumbai, India **May 2019**

Graduated with a Bachelor of Engineering in Information Technology with Distinction **CGPA: 3.56/4**

Courses: Software Project Management, Business Communication and Ethics, Database Management Systems

PROFESSIONAL EXPERIENCE

Accenture, Mumbai, India (Data Engineering Analyst) **Sep 2019 - Dec 2022**

- Coordinated with clients to translate business requirements into high-level design, detailed-level design, and functional code
- Managed and worked on different ticketing tools like ServiceNow & Rally to ensure proper work allocation and responses to different stakeholders on time
- Mentored 10+ new onboarded employees to quickly develop their skills and get started with the project work to ensure timely deliverables of the tickets
- Led and coordinated daily cross-functional team meetings to address and resolve any blockers hindering the progress of team members within the project.
- Maintained comprehensive documentation on Microsoft SharePoint, including the application development workflow and detailed work steps, enabling streamlined deployment and enhancing operational efficiency for the client.

Maxgen Technologies, Mumbai, India (Business Analyst Intern) **July 2017 - Feb 2018**

- Prepared daily reports using MS Office to update higher management with granular work details and progress of the work
- Improve the company's social media presence, which includes its website, Facebook, LinkedIn, and blogs
- Coordinating with different vendors and departments as and when needed.

The Bombay Digital Company, Mumbai, India (Office Assistant) **Aug 2016 - May 2017**

- Facilitated in-office visits by scheduling meetings, and coordinating in organizing fun events to enhance team relations as an Office Assistant.
- Monitored and generated reports using MS Office to capture and analyze the progress of the client firms.

ACADEMIC PROJECTS AND PAPERS

Operational Intelligence for the Retail Industry

- Developed an Android application to perform data analysis in real-time for products available across different e-commerce websites using the web scraping technique.
- Published and presented a research paper on the same subject during the conference at Thakur College of Engineering and Technology and also published the same at the IJAR-IIT journal publication

TECHNICAL SKILLS

- Programming languages: Python, Java, Shell Scripting
- AWS: S3, Athena, Step Function, Secret Manager, Lambda, IAM, SNS
- Tools & Technologies: Advance MS Excel, Jira, Rally, Service Now, WordPress, MS Office Suite, Databricks
- Soft Skills: Communication, Teamwork, Public Relations, Adaptability, Project Management, Customer Service, Time and Event Management, and Leadership

CERTIFICATIONS AND EXTRACURRICULAR ACTIVITIES

- Got Recognised with the 'Client Value Creation' award by Manager at Accenture during Quarter-1, 2022
- Volunteered and coordinated multiple innovative games and events within the project at Accenture as part of the MyXperience team
- Worked as the Event Manager for the 'Code-Decode' event at the technical festival 'Zephyr' of TCET in 2016 which hosted more than 200 students from different colleges in Mumbai