

Agile Workshop

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**DISCIPLINED AGILE
CONSORTIUM**



Agenda

1 Agile Principles

50

2 Scrum Framework

20

3 Scrum Roles

50

4 Scrum Artifacts

100

5 Scrum Events

100

6 Agile Estimation & Planning

150

7 Agile in Action

100

8 Agile Readiness

50



What is Agile

What is Agile

**It's a philosophy that uses
organizational models based on**

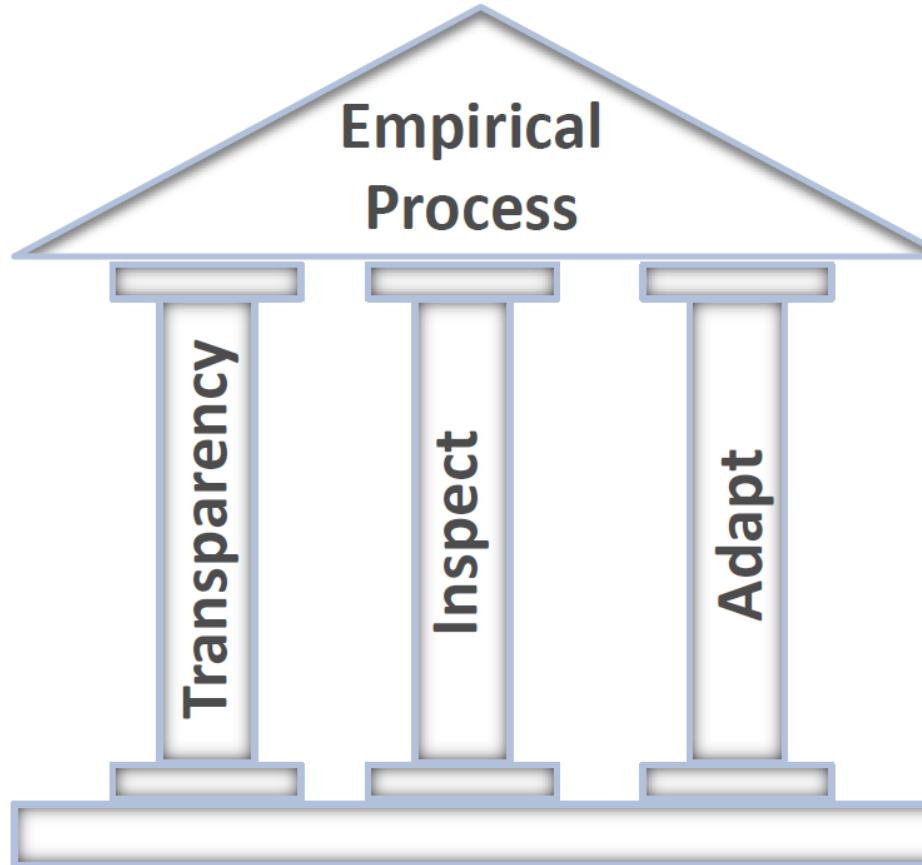


Exercise: LET'S PLAY A GAME

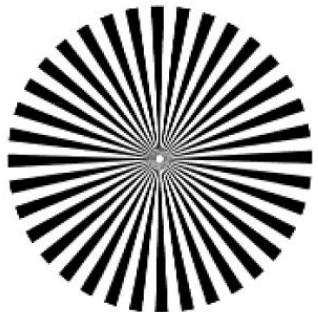
Passing the Ball



House of Principles



Values



Focus



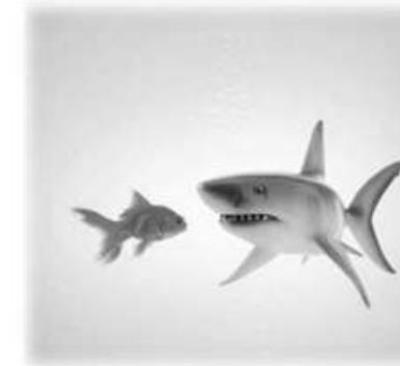
Respect



Openness



Commitment



Courage



Agile Manifesto

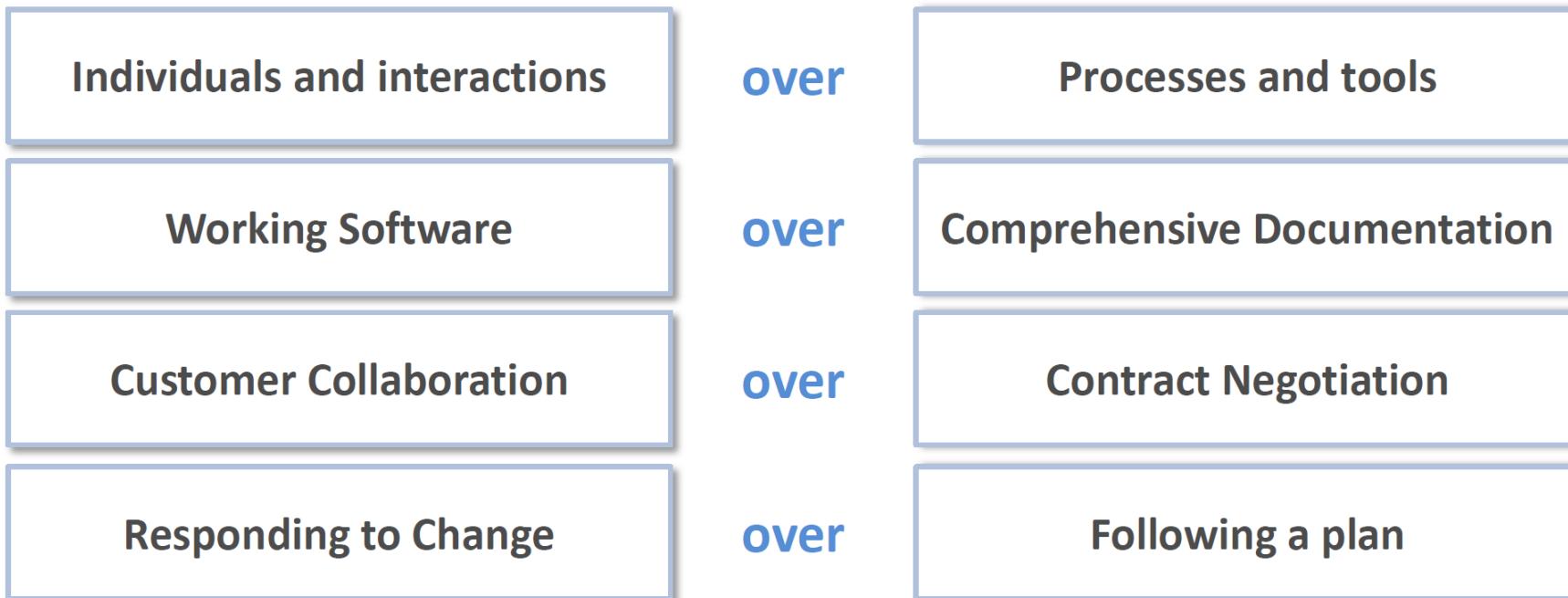


Image Source: <http://udayanbanerjee.wordpress.com/category/agile>



Agile Manifesto

We are uncovering better ways of developing software by **doing it** and helping **others do it**. Through this work we have come to value



That is, while there is **value** in the items on the **right**, we **value** the items on the **left more**



Agile Principles

1. Our highest priority is to satisfy the customer through early and continuous delivery of valuable software.

2. Welcome changing requirements, even late in development. Agile processes harness change for the customer's competitive advantage.

3. Deliver working software frequently, from a couple of weeks to a couple of months, with a preference for the shorter timescale.

4. Business people and developers must work together daily throughout the project.

5. Build projects around motivated individuals. Give them the environment and support they need, and trust them to get the job done.

6. The most efficient and effective method of conveying information to and within a development team is face-to-face conversation.



Agile Principles

7. Working software is the primary measure of progress.

8. Agile processes promote sustainable development. The sponsors, developers, and users should be able to maintain a constant pace indefinitely.

9. Continuous attention to technical excellence and good design enhances agility.

10. Simplicity—the art of maximizing the amount of work not done—is essential.

11. The best architectures, requirements, and designs emerge from self-organizing teams.

12. At regular intervals, the team reflects on how to become more effective, then tunes and adjusts its behavior accordingly.



Exercise:

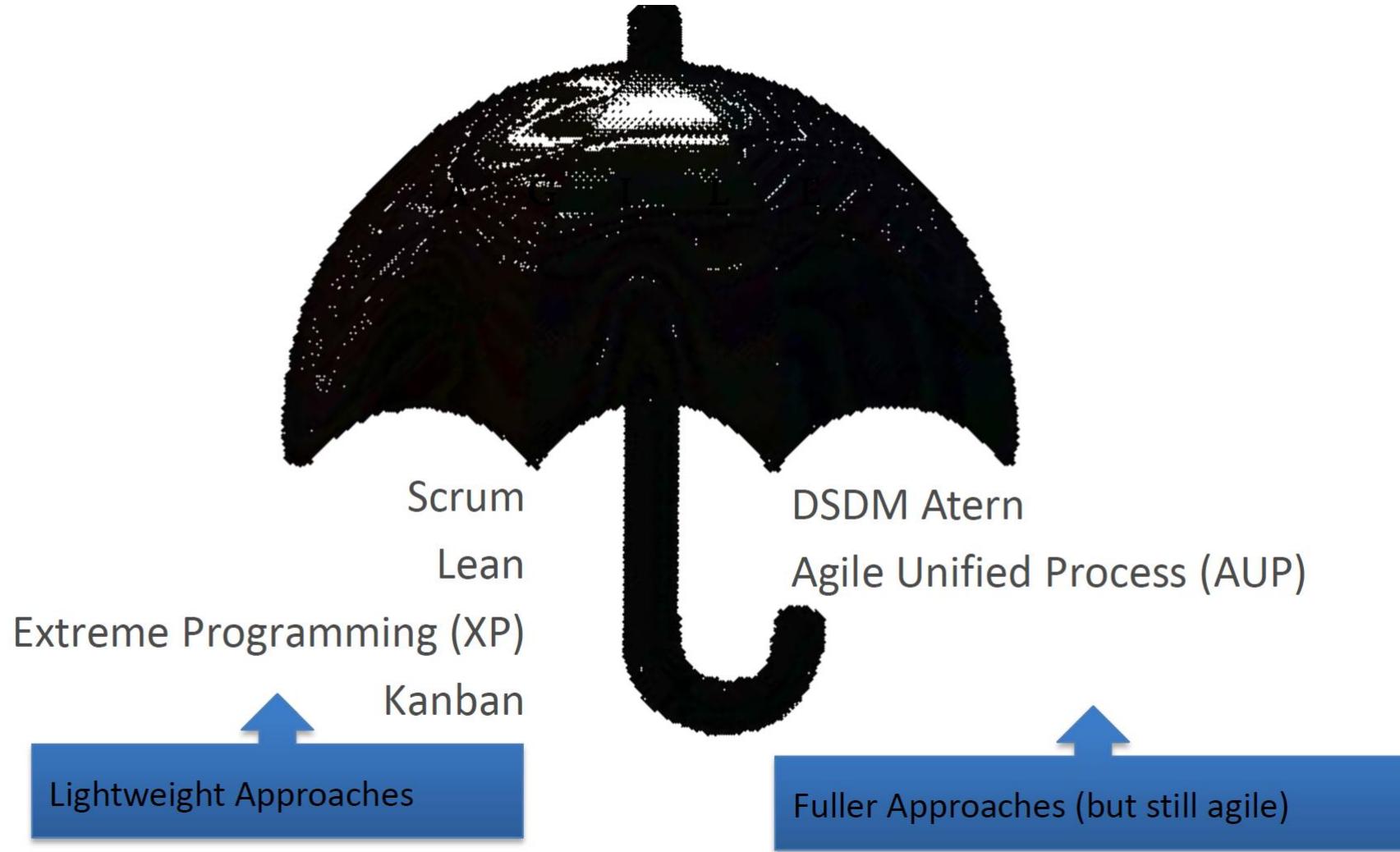
Discuss at each table on what would you do differently based on what you have learnt in Agile Principles.

Acceptance criteria:

- Share 1-2 ideas



Agile Methodologies



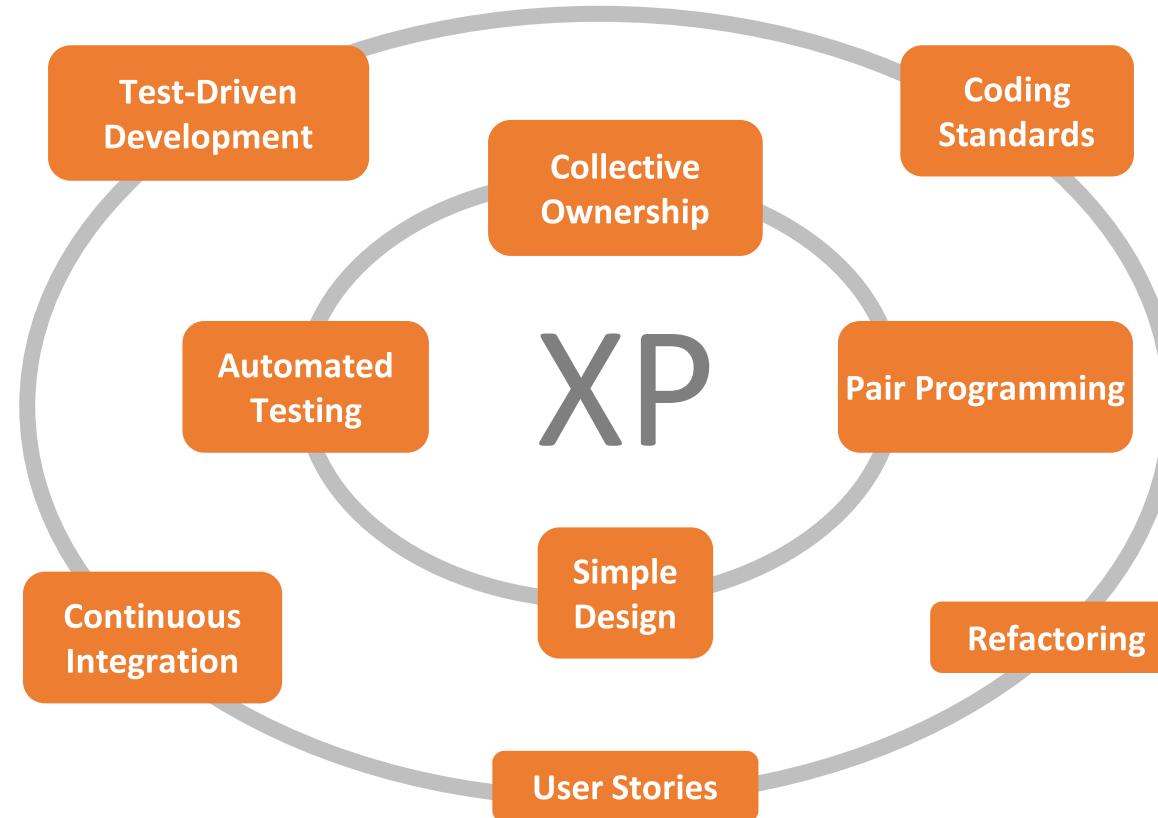
Extreme Programming (XP) in one slide

XP practices drive code quality to unprecedented levels.

Most high-performance teams use Scrum and XP together.

It is hard to get a Scrum with extreme velocity without XP engineering practices.

*—Jeff Sutherland,
co-creator of Scrum*



Adapted from xprogramming.com



Why Do Companies Adopt Agile

- Accelerate **Time to Market**
- Manage **Changing Priorities**
- Increase **Productivity**
- Better **Align IT/Business**
- Enhance **Software Quality**
- Improve Project **Visibility**

WHO Uses Scrum

- ✓ Google
- ✓ Oracle
- ✓ Salesforce.com
- ✓ Toyota
- ✓ BBC
- ✓ Nokia
- ✓ Lockheed Martin
- ✓ Philips
- ✓ Siemens
- ✓ Capital One
- ✓ Time Warner
- ✓ Yahoo



Questions



Scrum Framework

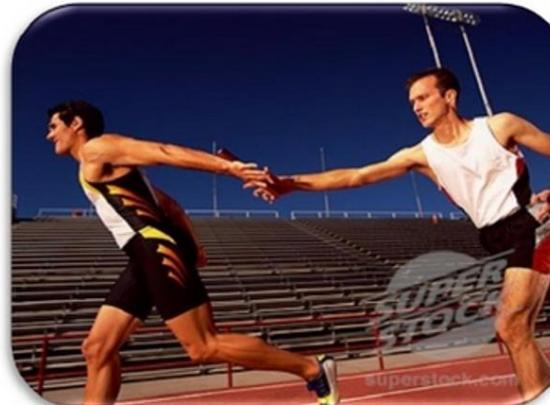


Scrum Explained

“The... ‘relay race’ approach to product development...may conflict with the goals of maximum speed and flexibility. Instead a holistic or ‘rugby’ approach—where a team tries to go the distance as a unit, passing the ball back and forth—may better serve today’s competitive requirements.”

- Hirotaka Takeuchi and Ikujiro Nonaka, “The New New Product Development Game”, Harvard Business Review, January 1986

In Scrum you work in **iterations** delivering **value-adding** results **incrementally**

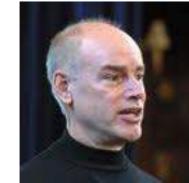


Scrum Definition

A **framework** within which people can address **complex adaptive problems** while productively and creatively delivering products of the **highest possible value**"



Jeff Sutherland



Ken Schwaber

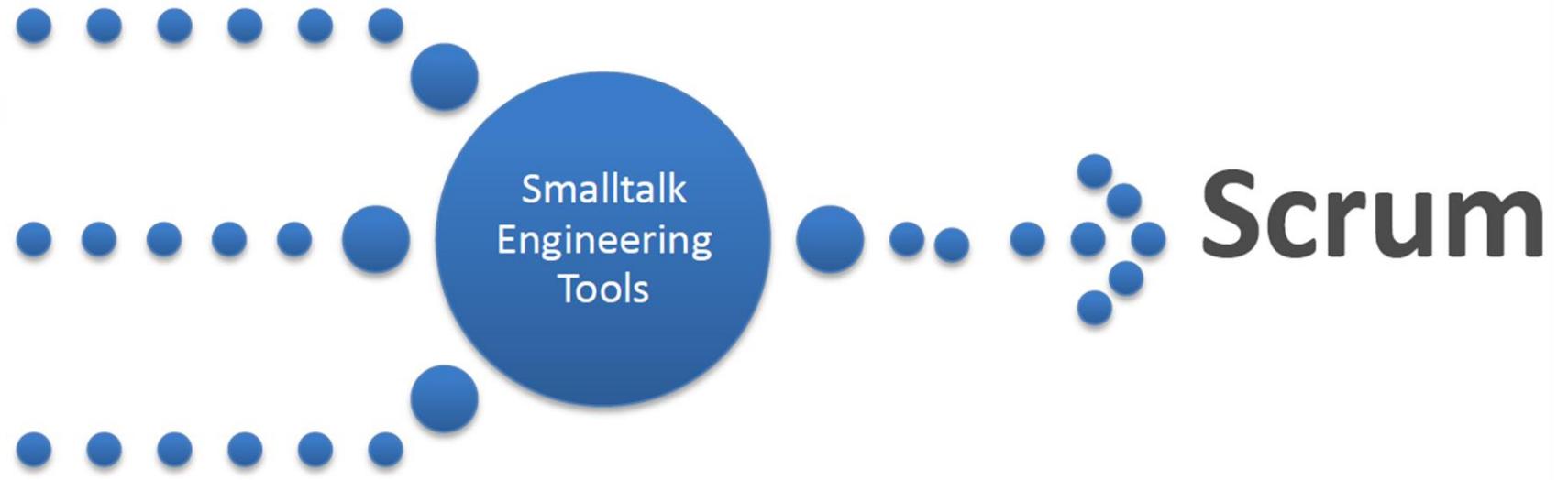


Influences of Scrum

The New New
Product
Development Game

Lean

Iterative and
Incremental
Development,
Timeboxes



The New New Product Development Game

The New New Product Development Game

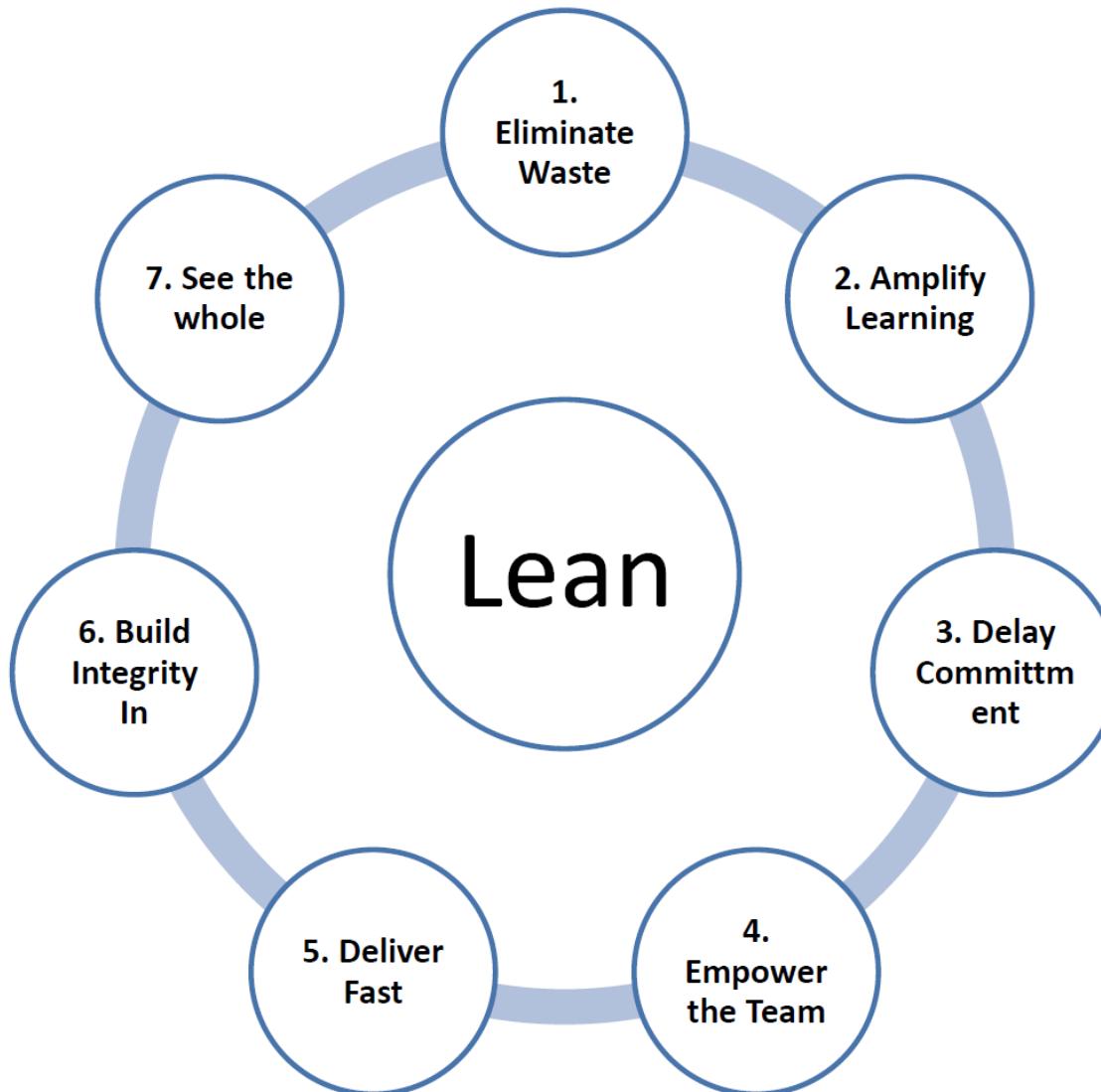
by Hirotaka Takeuchi and Ikujiro Nonaka



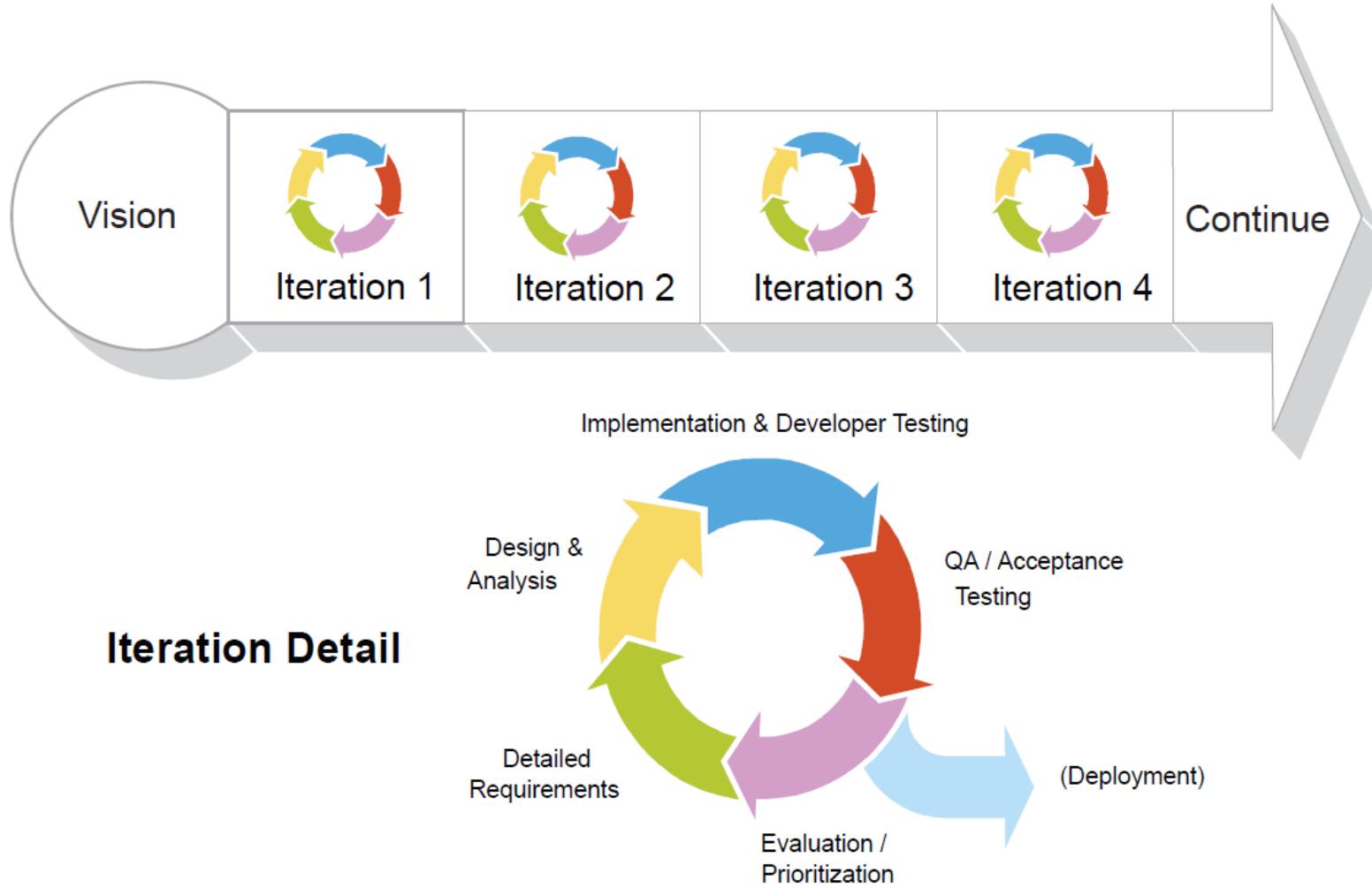
- Built-in instability
- Self-Organizing project teams
- Overlapping development phases
- Multilearning
- Subtle Control
- Organizational transfer of learning



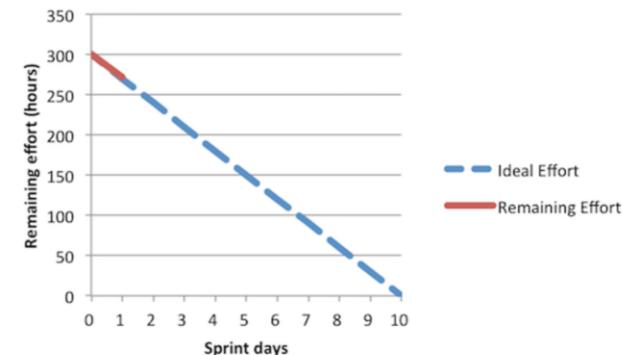
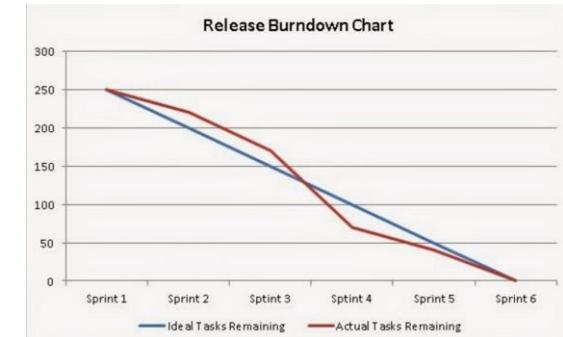
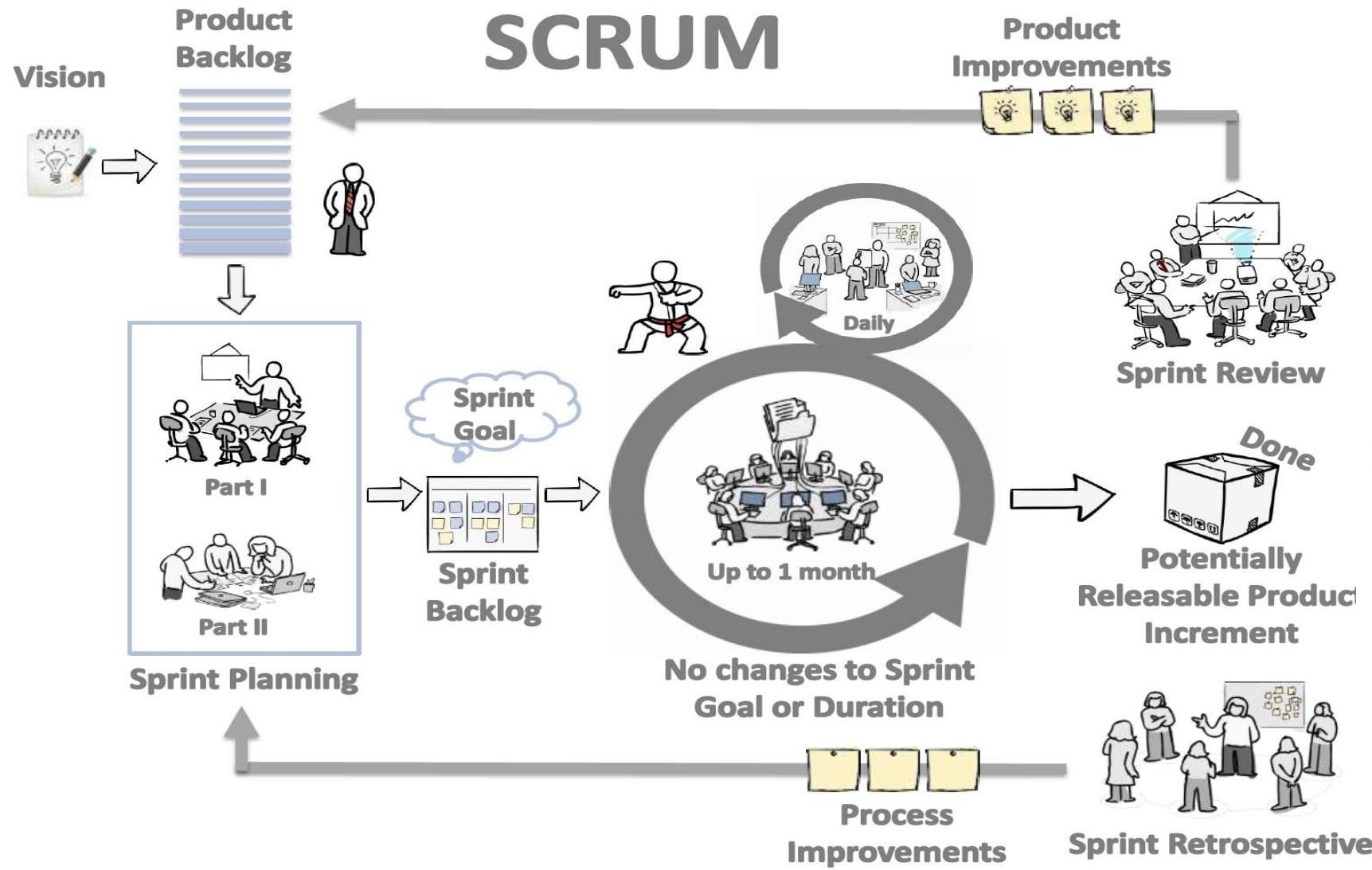
Scrum is based on Lean Principles



Its Incremental & Iterative



Scrum Framework



Scrum Adoption

✓ **Google**

✓ **Oracle**

✓ **Salesforce.com**

✓ **Toyota**

✓ **BBC**

✓ **Nokia**

✓ **Lockheed Martin**

✓ **Philips**

✓ **Siemens**

✓ **Capital One**

✓ **Time Warner**

✓ **Yahoo**



Questions



Scrum Roles



3 Roles in Scrum Team



Product Owner



Scrum Master



The
Development
Team

www.pictofigo.com

The SCRUM Team



Product Owner



Product Owner

responsible for
maximizing the **value** of
the **product** and the
work of the
Development Team



Scrum Master



The
Development
Team

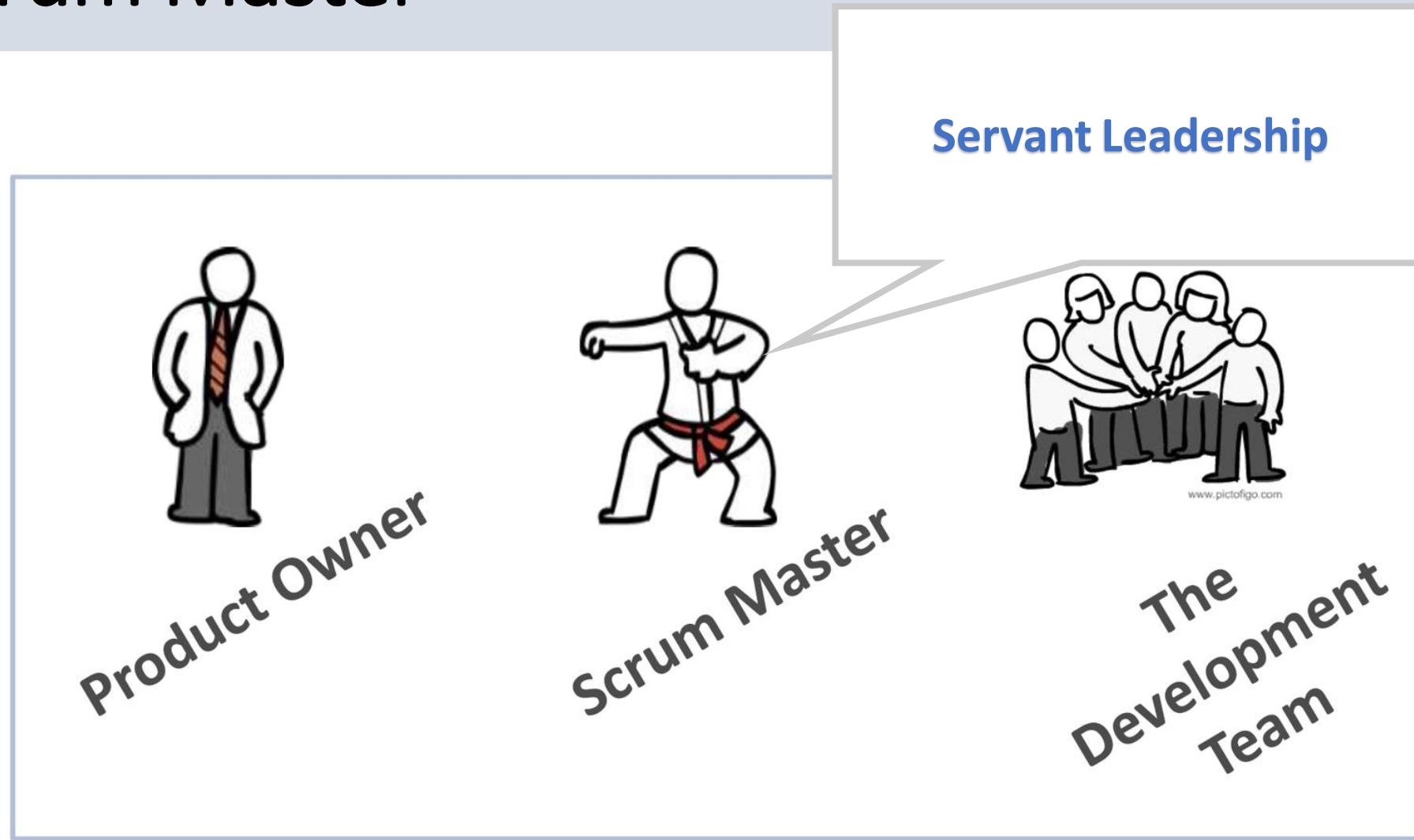


Product Owner Responsibilities

- Owns Product Backlog
- Defines Product Vision
- Prioritizes features in PB based on risks & dependencies
- Clarifies Requirements
- Stakeholder Consultation & Communication
- Accepts or Rejects Value delivered by SDT
- Defines what goes in Releases and prepares Release Plan
- Demonstrates the Product to Stakeholders



Scrum Master



Scrum Master Responsibilities

- **Towards Dev Team**

- Train & Mentor team and align to common goals
- Protects Team from outside interferences
- Resolves team impediments
- Scrum Expert
- Cause changes that would improve productivity of Dev Team
- Facilitate Ceremonies
- Understand product vision and help team work towards achieving it.

- **Towards Product Owner**

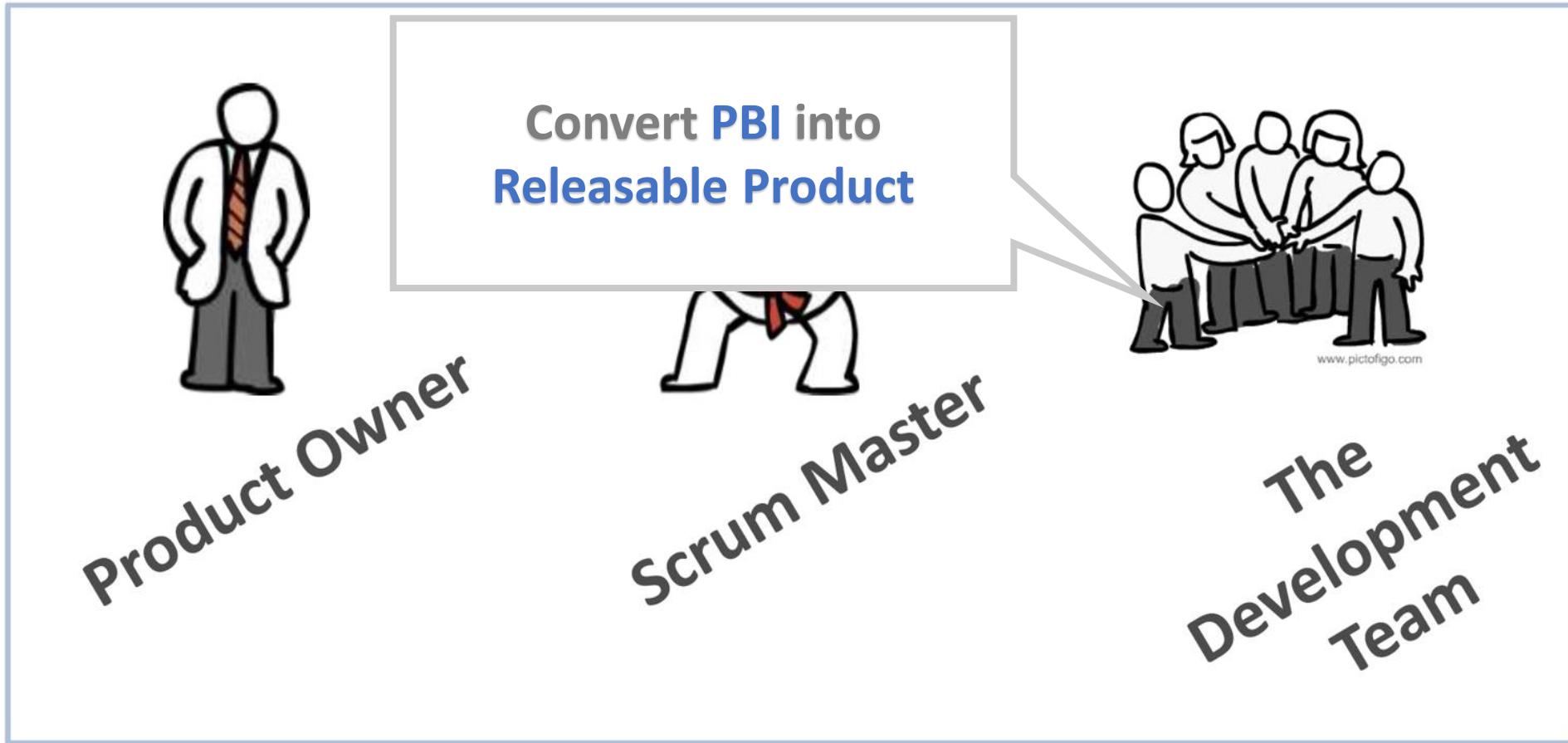
- Helping PO do prioritization using various techniques
- Assist in creating clear and concise product backlog items
- Understand long term product planning

- **Towards Organization**

- Be the Change Agent in Agile Adoption
- Work with other Scrum Masters and improve on shared knowledge
- Help others in the community to understand and enact scrum



Scrum Development Team (SDT)



Development Team

The Development Team is :

- A cross-functional team
- Self-organizing
- Empowered and autonomous
- Co-located
- Collectively responsible for converting product backlog into product increment

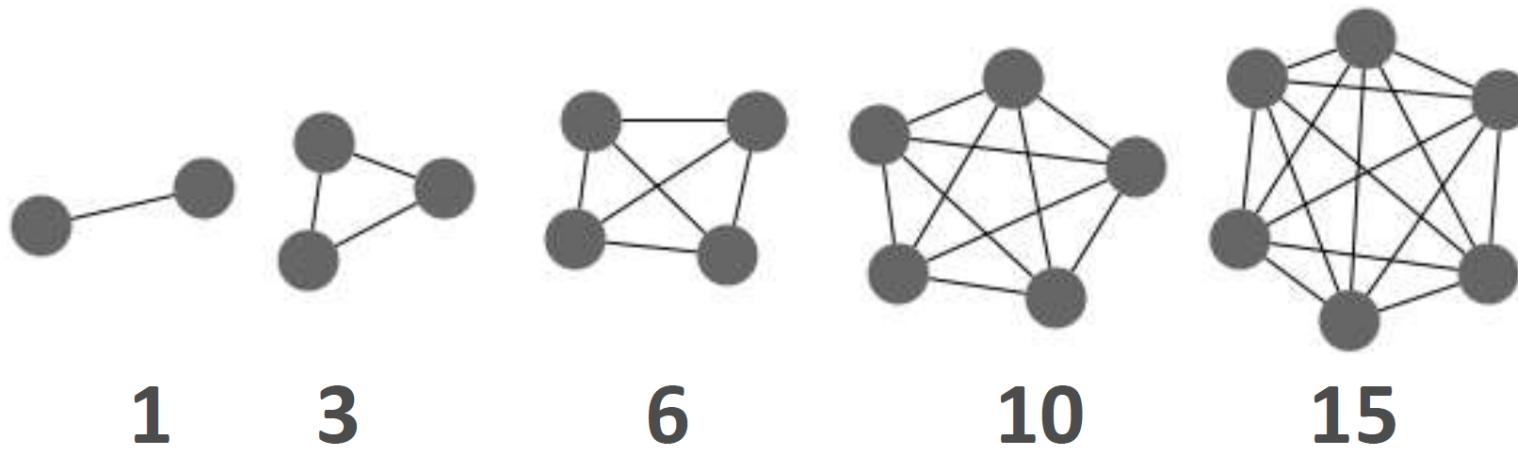


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Development Team Size

The communication channels
increase exponentially



Most commonly used
development team size is 7 ± 2



Development Team Responsibilities

- Produce Potentially releasable Product Increments
 - Convert Product Backlog into product increment every sprint
 - Actively participate in Sprint Retrospectives for process improvements
 - Demonstrate work done.
 - Create Sprint Backlog
 - Commit to Sprint Goals
 - Create Just enough design for sprint goal
 - Update artifacts on regular basis
 - Inspect & Adapt frequently
 - Delivery value on quality
- **Towards Product Owner**
 - Helping PO in Grooming Product Backlog
 - Understand Product Vision and internalize it



Exercise: Scrum Roles

- Each Table receives a set of responsibility cards
- Identify which role that card belongs to and stick them to the appropriate role.

Acceptance criteria:

- Responsibilities identified for each role



Questions

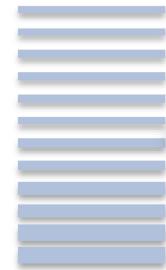


Scrum Artifacts



Product Backlog

Product Backlog



Product Backlog

An **ordered list** of **everything** that might be **needed** in the **product** and is the **single source** of **requirements** for any changes to be made to the product.

Sprint Backlog

Product Increment



Product Backlog



An **ordered** and **emerging** list
of **user needs** plus **anything
else** that is required to **fulfill**
the Product Vision.

Each item in the product is called *Product
Backlog Item [PBI]*



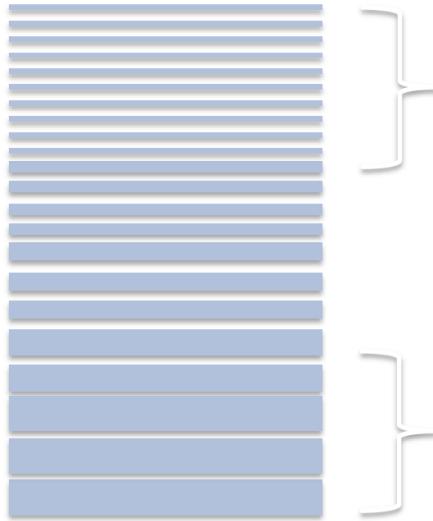
Product Backlog Should Be..

Detailed enough

Emergent

Estimated

Prioritized



Fine grained with details and ready to be pulled in next sprint.

Coarse-grained requirements



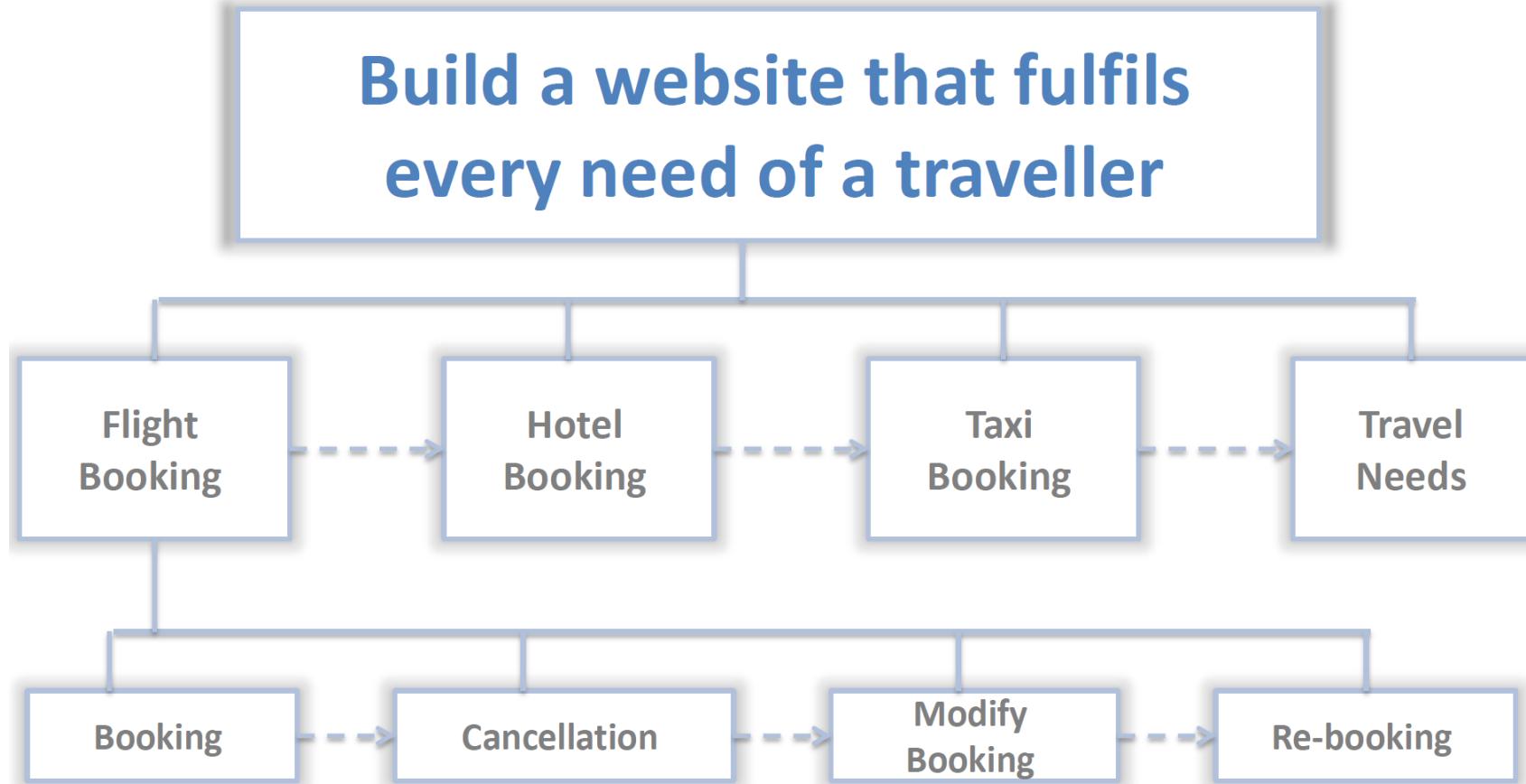
Why should it be emergent?

The product backlog starts with a vision statement

**Build a website that fulfils
every need of a traveller**



Details get added over a period of time



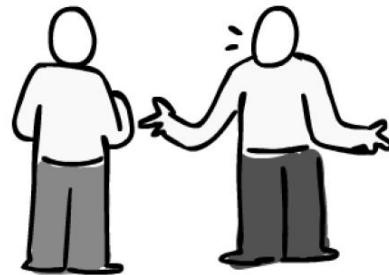
Inputs to Product Backlog



Ideas as the working software is used



Feedback from the stakeholders and customers



Conversations



Grooming Sessions



Output is PBI

Frequent flyer can re-book the last journey

Each PBI is a

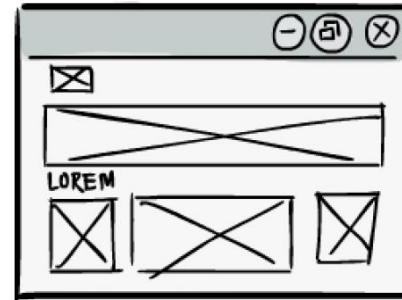
- User's need
- Feature description
- Planning item
- Token for conversation
- Mechanism for deferring the conversation



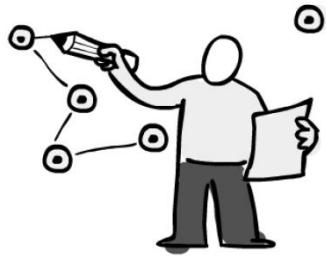
What get added to PBI as they emerge?



Acceptance
Criteria



Mockups



Algorithms



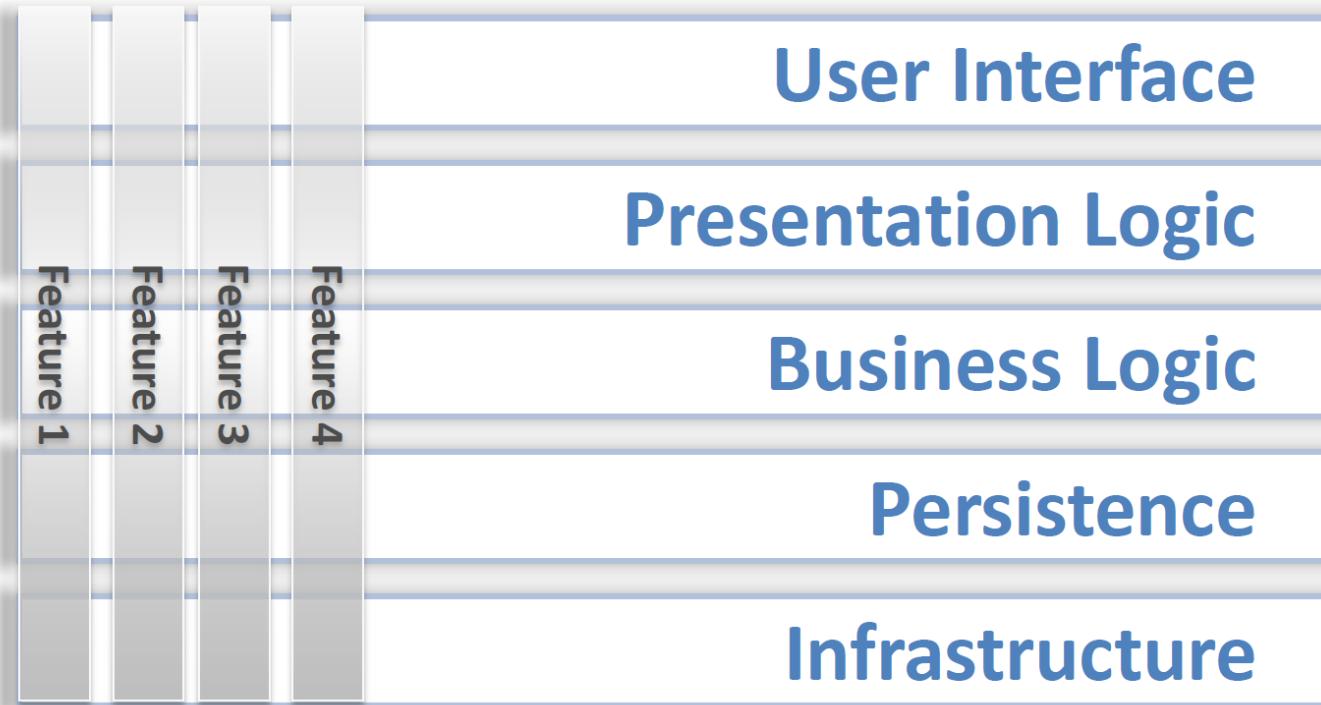
Additional
Documents



Data points



PBI cut across layers



The architecture evolves secondary to the value created
by early regular releases of working software



User Story (PBI)

User stories

- Containers for user or Customer value
- Written using the following template:

As a <user role> I can <activity> so that
<business value>

- **User role** is the description of the person doing the action
- **Activity** is what they can do with the system
- **Business value** is why they want to do the activity

As a driver, I can limit the amount of money before I fuel so that I can control my expenditure

As a driver, I can get a receipt after fueling so that I can expense the purchase

As the Finance Department, we can print receipts only for drivers who request them so that we can save on paper

(Roles can be people, devices, or systems)



User Story guidelines – The 3 Cs

Card

Written on a card or in the tool and may annotate with notes

As a spouse,
I want a clean garage
so that I can park my
car and not trip on my
way to
the door

Conversation

The details are in a conversation with the Product Owner

What about the bikes?

Oh yeah, hang the bikes

Confirmation

Acceptance criteria confirm the story correctness

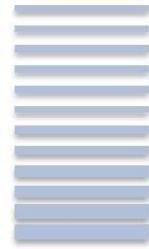
- ▶ Tools have been put away
- ▶ Items on the floor have been returned to the proper shelf
- ▶ Bikes have been hung

Source: 3 Cs coined by Ron Jeffries

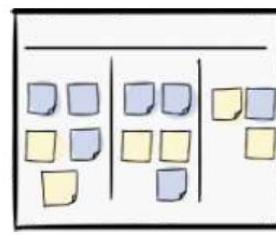


Sprint Backlog

Sprint Backlog



Product Backlog



Sprint Backlog



Product Increment

**set of Product Backlog items selected for
the Sprint plus a plan for
delivering the product Increment and
realizing the Sprint Goal**



Sprint Backlog

Feature	Tasks	Estimate	1	2	3	4	5
Custom Actions	Create custom actions tab with the list of actions performed on the job with the status	2					
Custom Actions	Create stdout and stderr viewer in custom actions tab	10					
Custom Actions	Create dynamic Input Dialog with input parameters connected with app associated with selected job	4					
Submission Form	Basic data model for job submission form						
Submission Form	service to get application definition [M2]						

The Product Backlog items selected for this Sprint plus the plan for delivering them is called the Sprint Backlog



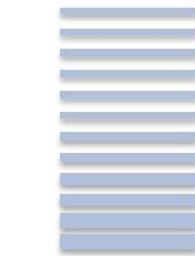
Sprint Backlog

- ❑ **Decomposition** of PBI into Tasks
- ❑ **Tasks** required for each PBI are **estimated in Hrs**
- ❑ Team members **sign up for PBI & Task**
- ❑ Any team member can **add/delete/change** sprint backlog

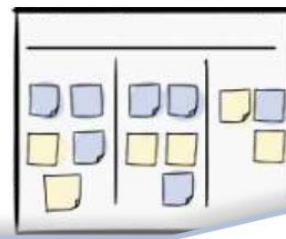


Product Increment

Product Increment



Product Backlog



required **result of every sprint**. It is an integrated version of the product, kept at **high enough quality** to be shippable



Product Increment



Product Increment

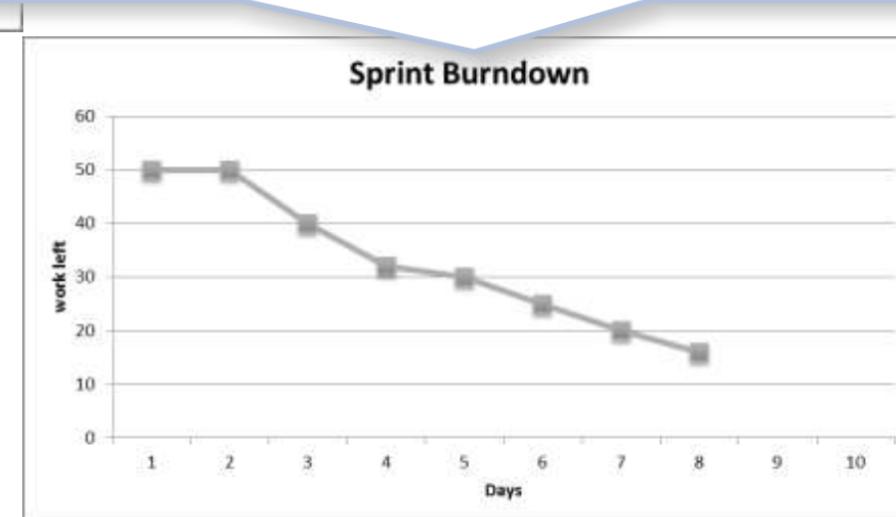
- ❑ SDT build product increment which is **working functionality** of the product
- ❑ Each Increment is “**potentially**” shippable
- ❑ Each Increment is –
 - ❑ Coded as per practices
 - ❑ Thoroughly tested
 - ❑ Meets **Definition of Done**



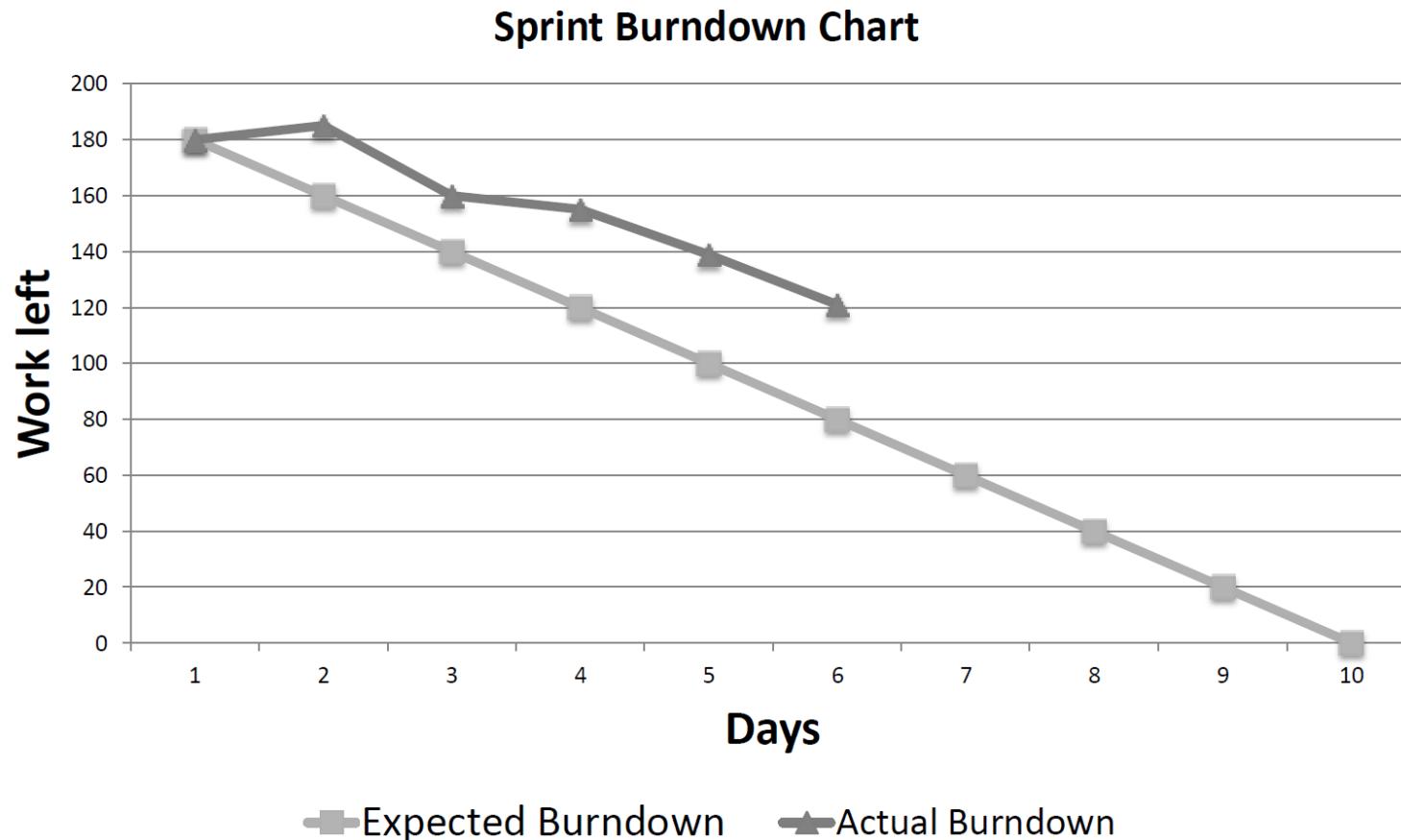
Burndown Charts

Sprint Burndown Chart

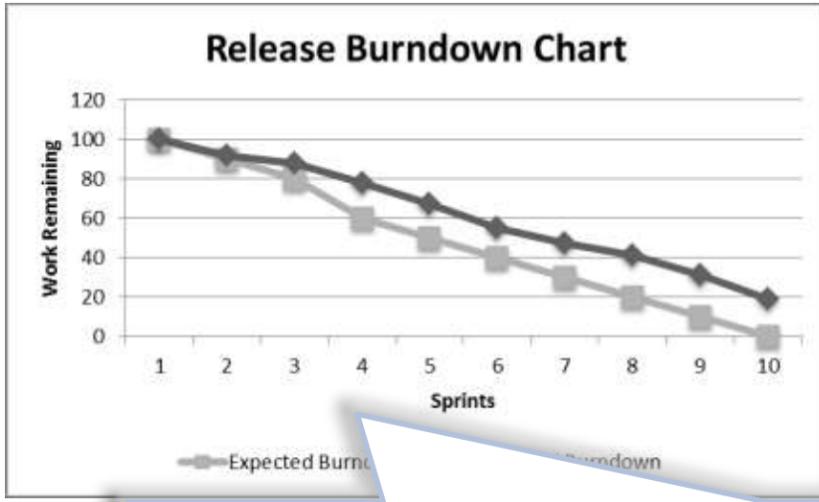
The Development Team compares the amount of work remaining daily to the time they have to project the likelihood of achieving the Sprint Goal. Sprint burndown or burnup can be used for this purpose



Burndown chart based on tasks



Release Burndown Chart



The **Product Owner** looks at the **amount of work remaining** at the end of every Sprint and the trend to **assess progress toward completing projected work** by the **desired time for the goal**. Release **burndown** or **burnup** can be used for this purpose



Questions



Scrum Events

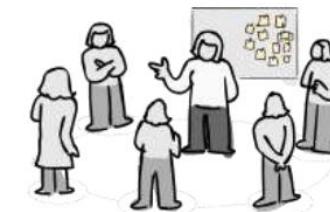


Sprint Planning

Sprint Planning Meeting



Sprint Review



Sprint Retrospective



Sprint Planning Overview



DEEP Product Backlog



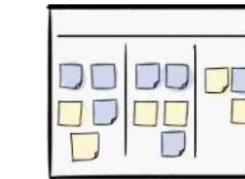
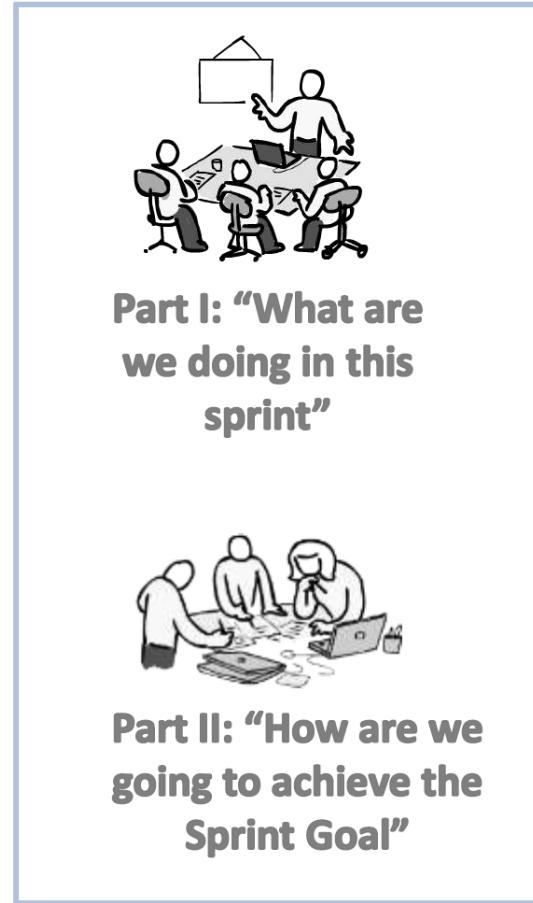
Latest Product Increment



Projected Team Capacity



Past Performance



Sprint Backlog

Sprint Planning : 8 hours for one month sprint



Part 1 – The “What”

1. The product owner presents the ordered PBIs to the Development Team.
2. The Development team Pulls and discuss PBIs, ask clarifying questions and understand the acceptance criteria. Select the PBI for Sprint.
3. Continue 2 until Sprint backlog is full
4. The Scrum team crafts the sprint goal.



Part 2: “The How”

Discuss **how to achieve** the Sprint goal and deliver the product increment

1. Discuss the **rough architecture**
2. Make **design decisions**
3. Identify **tasks** the team needs to do

The team may renegotiate the Sprint Backlog items with Product Owner



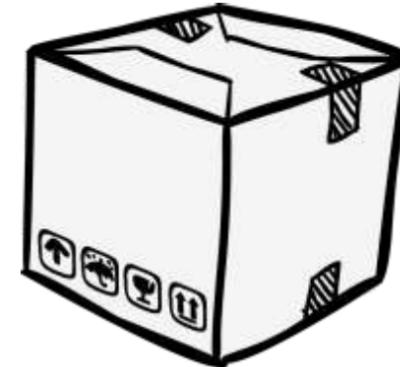
Rough Design (EDUF)

- ❑ Identify components and interfaces
- ❑ Identify dependencies
- ❑ Identify the external integration points
- ❑ Identify Data to be used and data sources
- ❑ Discuss Architectural patterns to be applied
- ❑ Discuss Testing strategy



Commit to Sprint Goal

- An **objective** that will be **met within the Sprint** through the **implementation** of the **Product Backlog**
- It provides a **guidance** to the **Development team** on **why its building the increment**
- may be a **milestone** in the **larger purpose** of the **product roadmap**



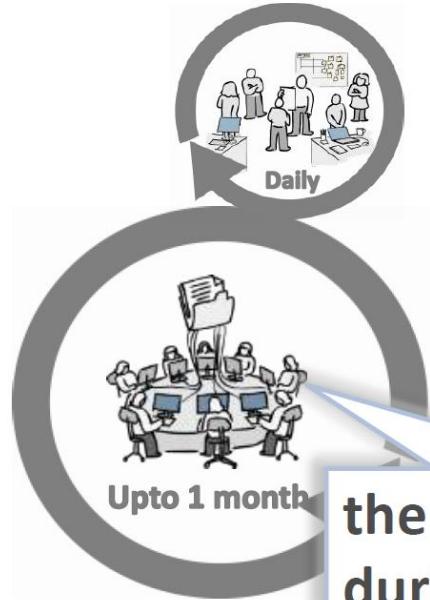
Sprint

Sprint



Sprint Planning

2 to 4 Weeks



Sprint Review

the **heart of the scrum**,
during which a “Done”,
**useable, and potentially
releasable product
Increment is created.**



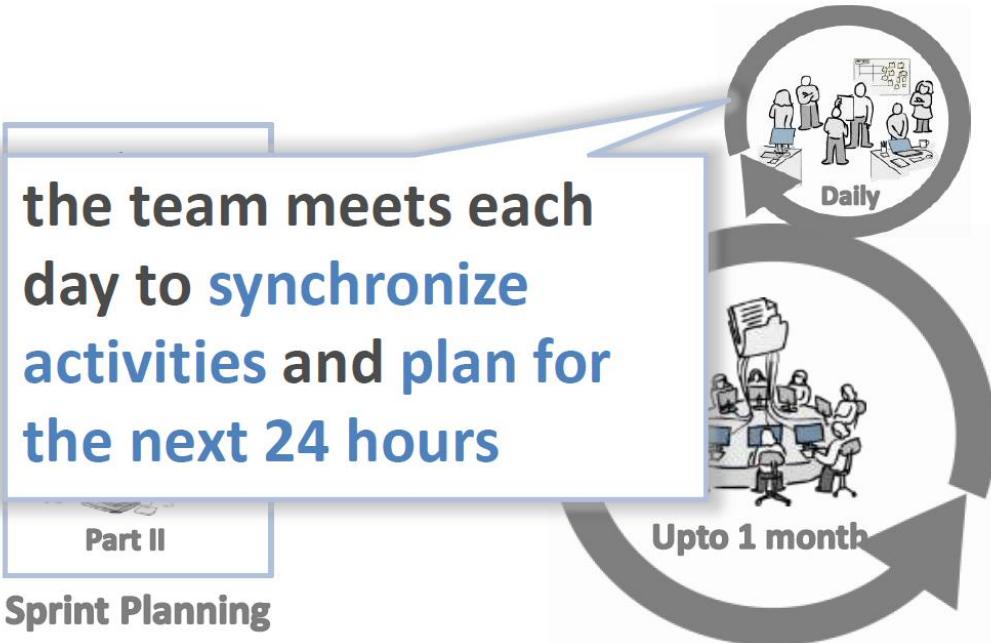
Sprint

- It's a **timebox of one month or less** and is a **Deming cycle**
- Its an **iteration** in which the team produces a **shippable product increment**
- There will be **no change** in the **Sprint duration or Sprint Goal**



Daily Standups

Daily Stand-up Meeting



Sprint Review



Sprint Retrospective

Q1 - What did I do Yesterday?

Q2 – What will be done today

Q3 – What are the issues / hindrances still bother?

15 Minutes



Daily Stand-up Meeting



Duration: 15 minutes

Attendees:

- **Scrum Master (Facilitates)**
- **Development team**
- **Product Owner**

Purpose:

**For Development team to synchronize the activities
and create plan for next 24 hours**

Inspect and adapt



DSMs shouldn't be ..



Sprint Review

Sprint Review

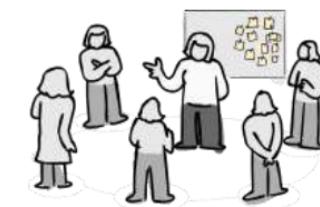


**the scrum team
demonstrates to the
stakeholders what it
has completed
during the sprint**

Upto 1 month



Sprint Review



Sprint Retrospective



Sprint Review Meeting



Purpose:

Inspect the product increment and adapt the product backlog

Duration: 4 Hour for One-month Sprint

Attendees:

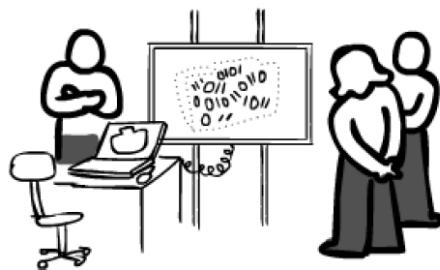
- **Scrum Master** (facilitates)
- **Product Owner,**
- **Development team**
- **Stakeholders**



Sprint Review



Focus on Work done. PO identifies the **work done** and what has not been done.



Development team discusses how the last Sprint went and demonstrate the **working product increment**.



PO discusses **Product Backlog** as it stands and **project** the likely completion dates based on the progress to date.



Sprint Retrospective

Sprint Retrospective



the scrum team **inspects** itself and **create a plan for improvements** to be enacted during next sprint.



Sprint Review



Sprint Retrospective



Sprint Retrospective



Duration: 3 hours for one month sprint

Attendees:

- Scrum Master (facilitates)
- Product Owner,
- Development team

Purpose:

- Inspect how last sprint went with regards to people, relationship, process, and tools
- Identify and order the major items that went well and potential improvements



Steps in Retrospectives

- I. Setting the Stage
- II. Gather Data
- III. Generate Insights
- IV. Decide What to Do
- V. Close the Retrospective



Gather Data

- ❑ Review available data: **Burndown charts, Velocity Trend etc..**
- ❑ Create a common view
- ❑ Discuss what happened during last Sprint
 - **Mood Timeline**
 - **Plus/Delta**
 - **Four Square**
 - **Brainstorming etc.**



Retrospective Focus

Focus on

Inquiry

Dialogue

Conversation

Understanding

rather than

rather than

rather than

rather than

Focus off

Processes and tools

Debate

Argument

Defending



Generate Insights

- **Generate insights on what could have caused the plus/delta**
 - **5 whys**
 - **Fishbone diagram**
 - **Brainstorming + Silent Grouping**



Decide what to do

- Discuss **solutions** and **SMART goals**
- Create **backlog of action items**
- Prioritize the backlog based on:
 - “What are we best positioned to try next?”
 - “What do we really want to try (or sustain)?”
- Make sure each backlog item has **volunteer owner.**



Closure

- Summarize the results**
- Agree on action items**
- Appreciate the results achieved from earlier retrospectives**



Events are Time-boxed



Every event in Scrum including the Sprint is **Timeboxed**.

This helps the team in maintaining the sustainable pace.

Sprint = Max of 30 days (Ideal of 2 weeks)

Sprint Planning = 8 Hrs for 1month Sprint

Daily Stand-up = 15min

Sprint Review = 4 Hrs for 1 month Sprint

Sprint Retro = 3 Hrs for 1month Sprint



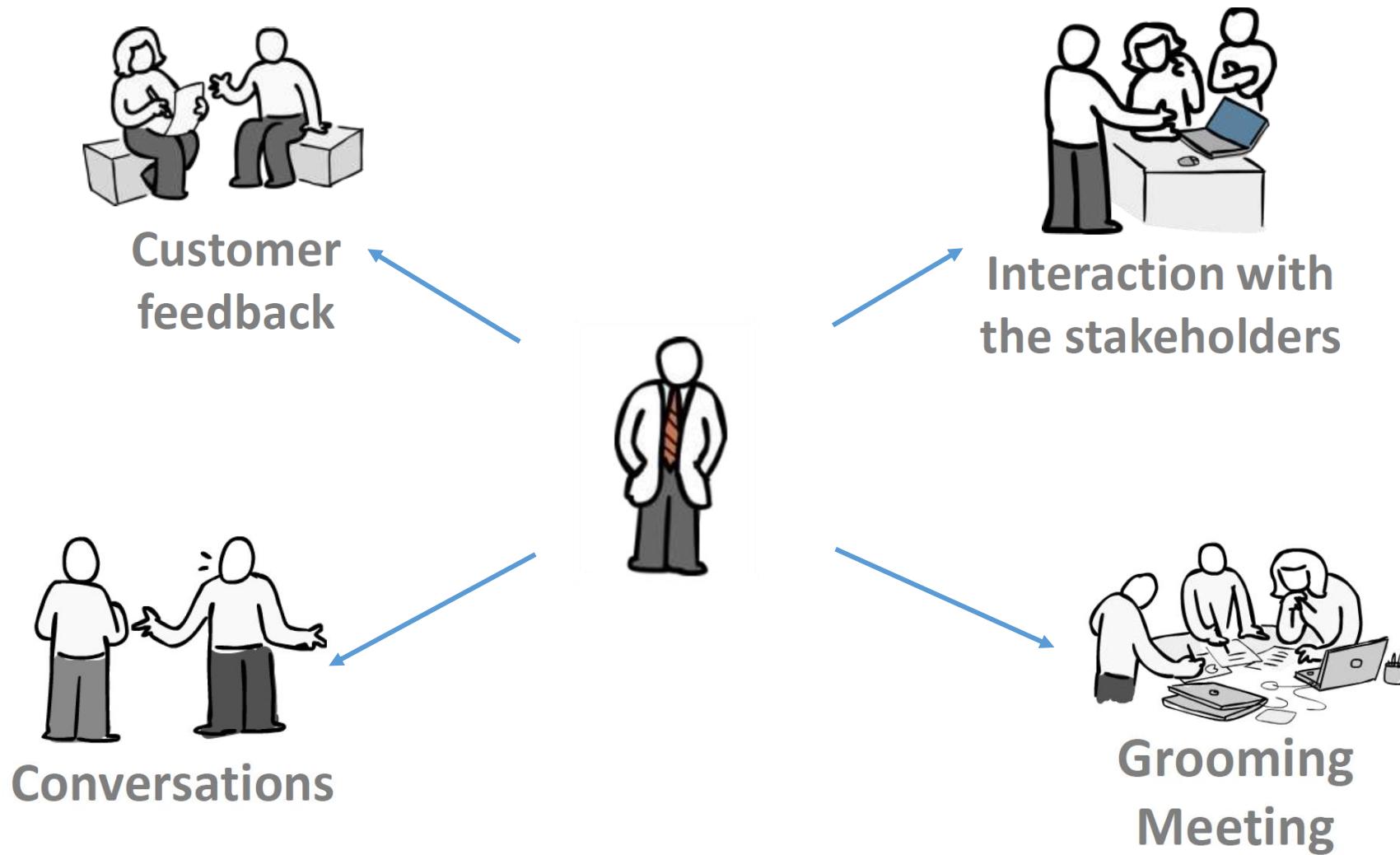
Backlog Grooming

Product Backlog Grooming

- It is the act of adding **detail, estimates, and order to PBI**
- On going **process of collaboration between PO and the Development Team**
- It's a **part-time activity** during the sprint and **how and when** is decided by the **Scrum Team**



Consideration for Grooming



What happens in Grooming

- Enrich PBI with new details
- Split large PBIs
- Write new PBIs
- Estimate PBIs.
- Re-prioritize PBIs as needed.



Acceptance Criteria

- ▶ Acceptance criteria provide the details of the Story from a testing point of view
- ▶ Acceptance criteria are created by the Team and the PO

As a driver, I can limit the amount of money before I fuel so that I can control my expenditure.

Acceptance criteria

1. The fueling process stops automatically on the exact value
2. I can stop fueling before the limit has been reached and will only be charged for the amount fueled

As a driver, I can get a receipt after fueling so that I can expense the purchase.

Acceptance criteria

1. Receipt includes: Amount fueled, Amount Paid, Tax, Vehicle number, Date, Time



Questions



Agile Estimation & Planning



Agile Estimation

Scrum doesn't prescribe any estimation techniques. Instead it promotes empiricism.



Using size to estimate duration



Examples



Establish velocity by looking at the average output of the last Iterations.



So How do I estimate?

Use **whatever technique** your team is comfortable with. Scrum provides more opportunities to **inspect and adapt**



Planning Poker



- The whole **scrum team** participates but **estimates** are given by the **development team**
- Everyone estimates **overall size** of the item (not just part of the work)

* Planning Poker is not part of core scrum but a practice widely used by Scrum teams.



How to go about Planning Poker

- Create a **common understanding** of the User Story.
- Choose a **reference card**.
- Estimate size in relation to reference – but don't tell yet
- Show your cards at the **same time**
- Discuss **differences**
- Repeat estimation until **consensus**
- Estimated user story becomes **new reference**



Triangulation

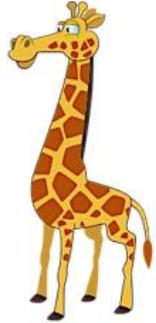
Find three stories as reference:
smaller, larger and equal sized

1	2	3	5	8	13	20	...
A user can...							
A user can...		A user can...	A user can...	A user can...		A user can...	
A user can...				A user can...	A user can...		

Break the stories and re-estimate



Lets Play



Giraffe



Horse



Crocodile



Chicken



Gorilla



Hyena



Elephant

Estimate using Planning Poker



MuSCoW Prioritization (DSDM)



Must Have: Minimum Usable Subset



Should Have: Expected in this release



Could Have: Possibly have them in this release



Won't Have: Out of Scope for this timeframe



Requirements that cannot be de-scoped without causing the project to fail



Requirements that can be de-scoped as a last resort to keep the project on track



Requirements that can be de-scoped without causing significant problems



Exercise: Create Sprint Backlog for 2 Sprints

CAR POOL WEBSITE

F1: User can **SELECT** a RIDE
F2: User and **BOOK** a RIDE
F3: User can **POST** a RIDE
F4: User can **CANCEL** a RIDE

Acceptance criteria:

- All User Stories Prioritized & Estimated
- Create Product Backlog for 1 or 2 Feature



Questions

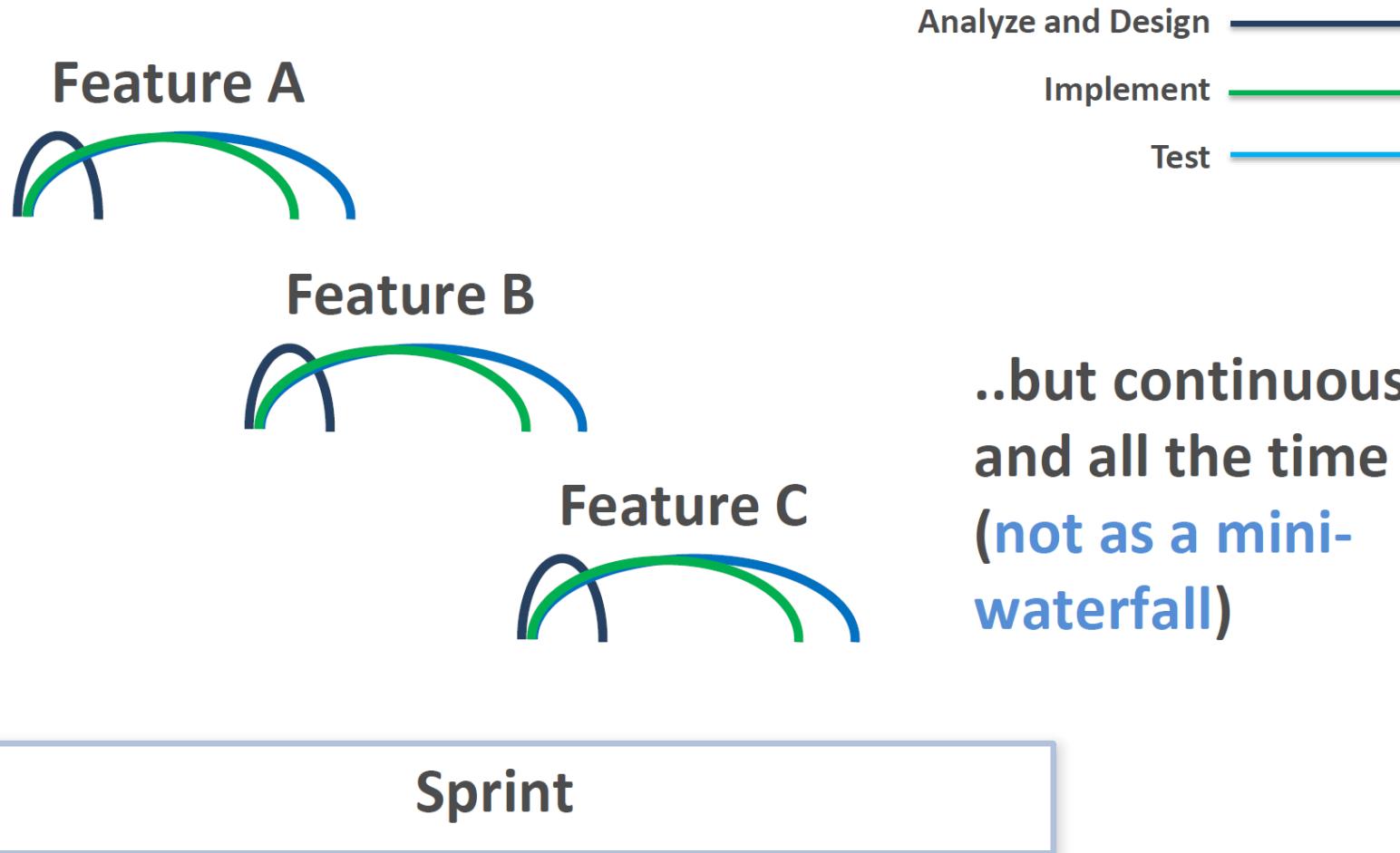


Scrum in Action



Foster Agile Practices

SDLC Activities during Sprint



Regularly update Artifacts



- Ensure that you **update the sprint backlog** and **Sprint Burndown** as you want to know **where you stand** before starting the DSM.

- The focus of DSM should only be “**Are we there yet?**” and “**What we need to get there?**”. Discuss the details of “**How**” outside the DSM.



Define the DoD

Definition of Done[DoD]

- A shared understanding within the **Scrum Team** on when a PBI is considered as “Done”.
- A checklist of valuable activities required to produce releasable product increment.



- ✓ Fully implemented
- ✓ Tested
- ✓ All Acceptance Criteria fulfilled.
- ✓ No known issues etc.



Adverse effects of undone work



The **technical debt**
increases and pulls
down your velocity.

You will end up with
hardening sprints.



Sprint / Iteration Metrics

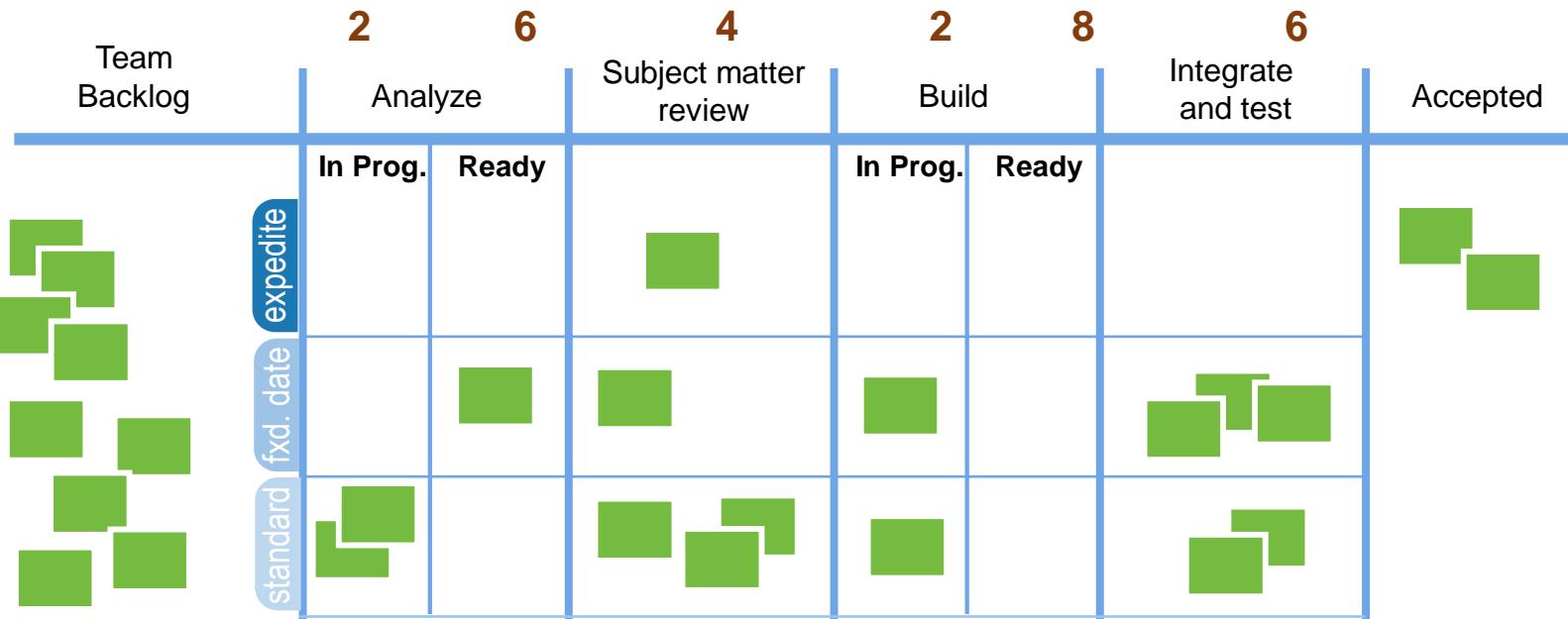
Functionality	Iteration 1	Iteration 2
# Stories (loaded at beginning of Iteration)		Quality and test automation
# accepted Stories (defined, built, tested, and accepted)		<i>% SC with test available/test automated</i>
% accepted		<i>Defect count at start of Iteration</i>
# not accepted (not achieved within the Iteration)		<i>Defect count at end of Iteration</i>
# pushed to next Iteration (rescheduled in next Iteration)		<i># new test cases</i>
# not accepted: deferred to later date		<i># new test cases automated</i>
# not accepted: deleted from backlog		<i># new manual test cases</i>
# added (during Iteration; should typically be 0)		<i>Total automated tests</i>
		<i>Total manual tests</i>
		<i>% tests automated</i>
		<i>Unit test coverage percentage</i>



Build your Kanban board

Understanding Kanban

Kanban is a pull system that visualizes work flow and uses WIP limits at different work flow steps to facilitate the flow.

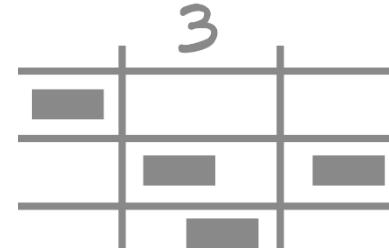
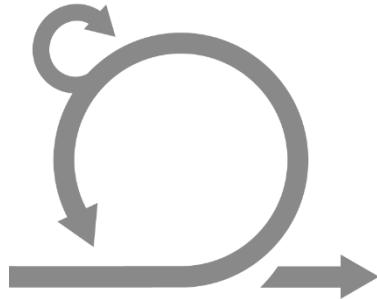


- ▶ Kanban relies on empirical data for continuous improvement
- ▶ Helps avoid overload by pulling work only when there is excess capacity at a step
- ▶ Helps the team reflect their unique work flow
- ▶ Makes process policies and decisions visible to the entire team



Applicability

Kanban perfectly extends Scrum by providing granular pull mechanisms that drive more effective Iteration execution.



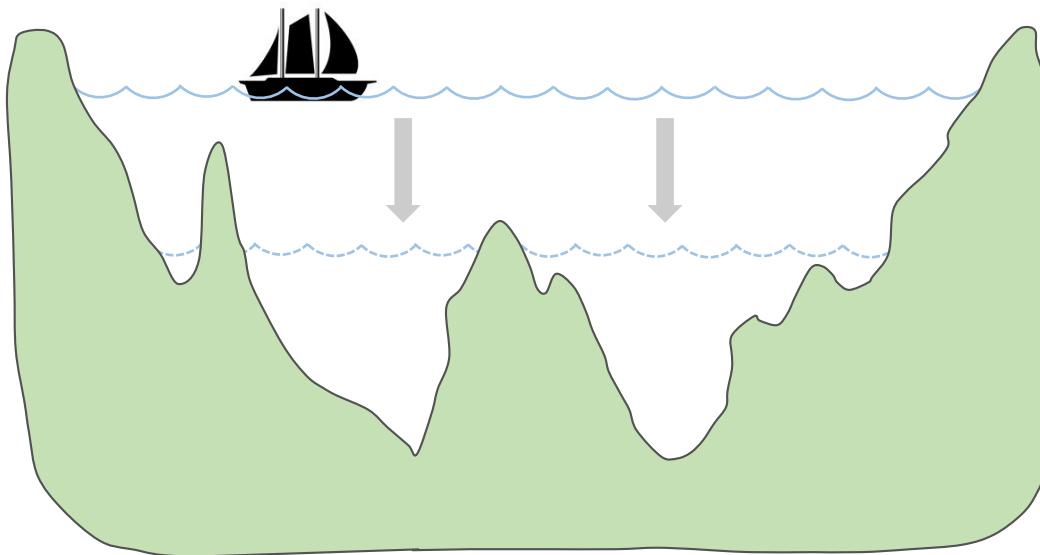
- Kanban “connects” capacity-based planning in Scrum with a throughput-based approach
- It helps improve Iteration outcomes
- It allows better visibility into the progress of work based on the team-specific work flow



LIMITING WIP

Work in process (WIP) and flow

When there's too much WIP, there's no visibility into the bottlenecks and the system is usually highly inefficient.

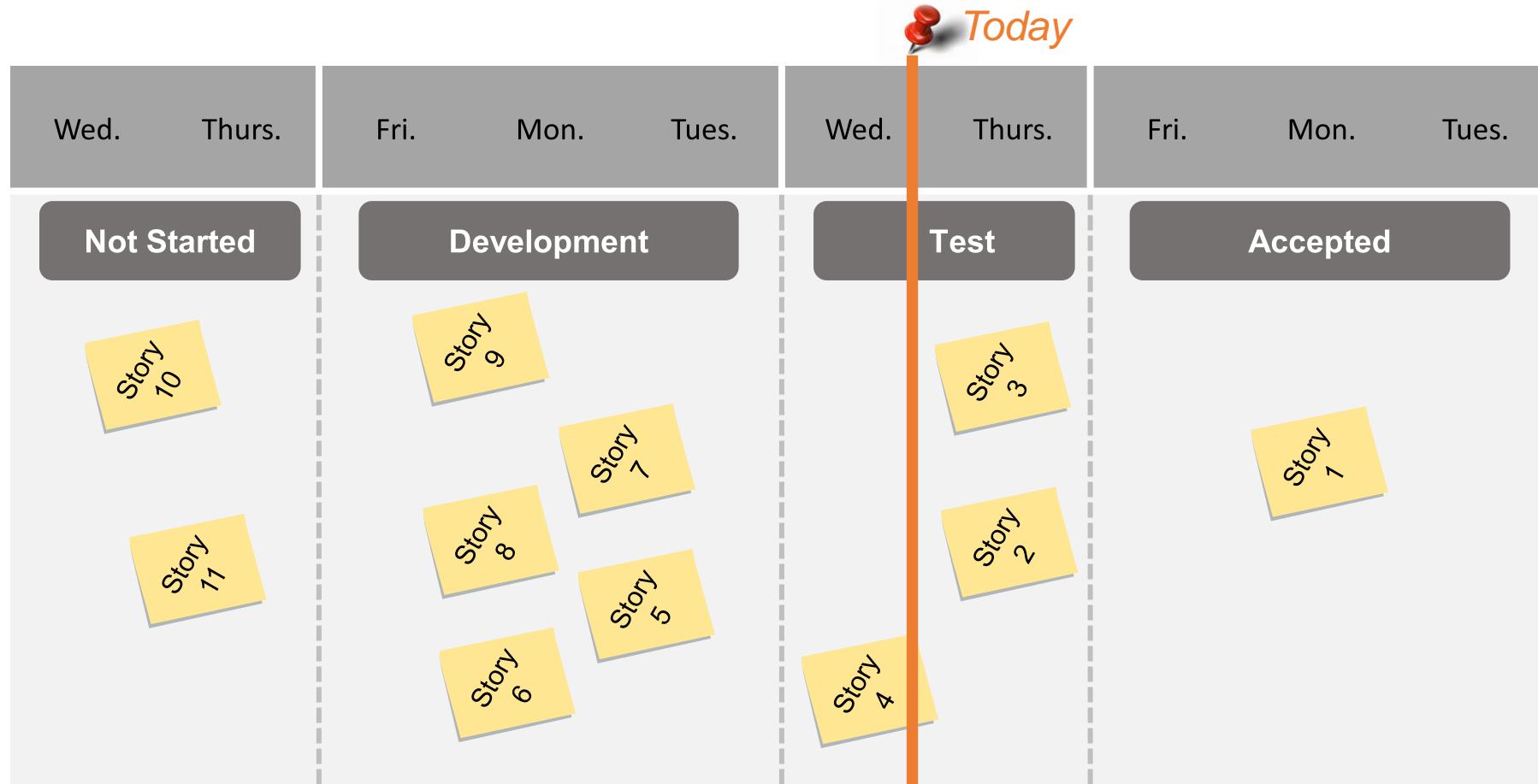


At the surface however, it all looks smooth and promising.



Visualize and limit WIP

One team's Big Visible Information Radiator (BVIR)



How is this team doing? How do you know?



Build quality in

Built-in Quality

“You can’t scale crappy code” (or hardware, or anything else).

Building quality in:

- Ensures that every increment of the Solution reflects quality standards
- Is required for high, sustainable development velocity
- Software quality practices (most inspired by XP) include Continuous Integration, Test-First, refactoring, pair work, collective ownership, and more



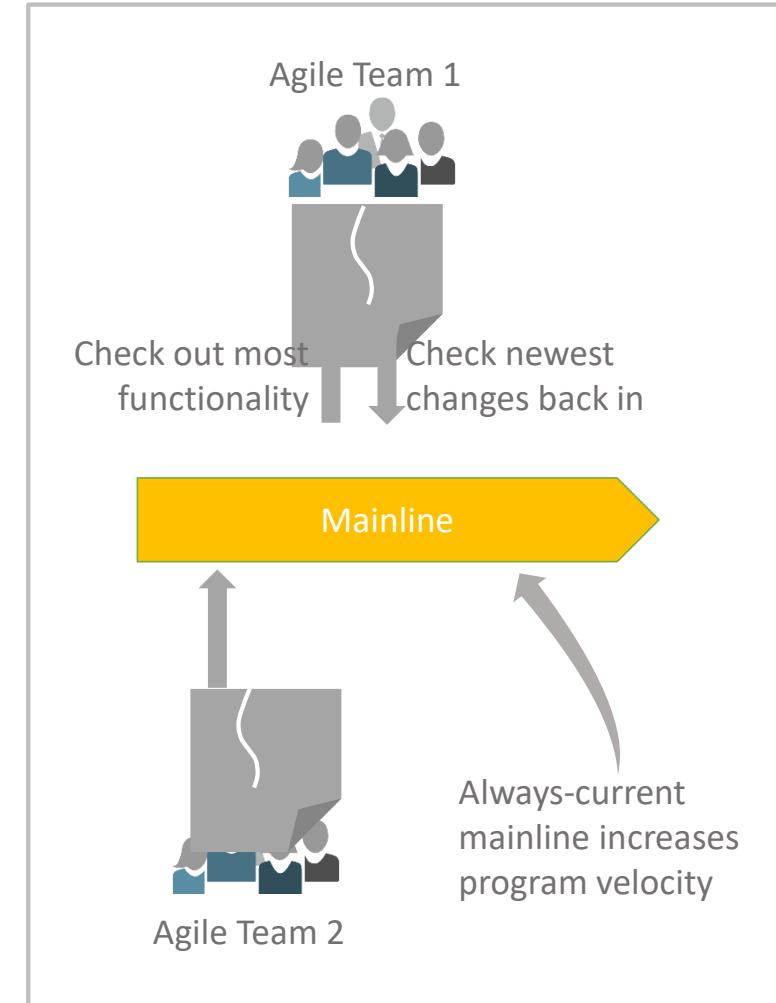
Built-in
Quality



Continuous system integration

Teams continuously integrate assets (leaving as little as possible to the System Team).

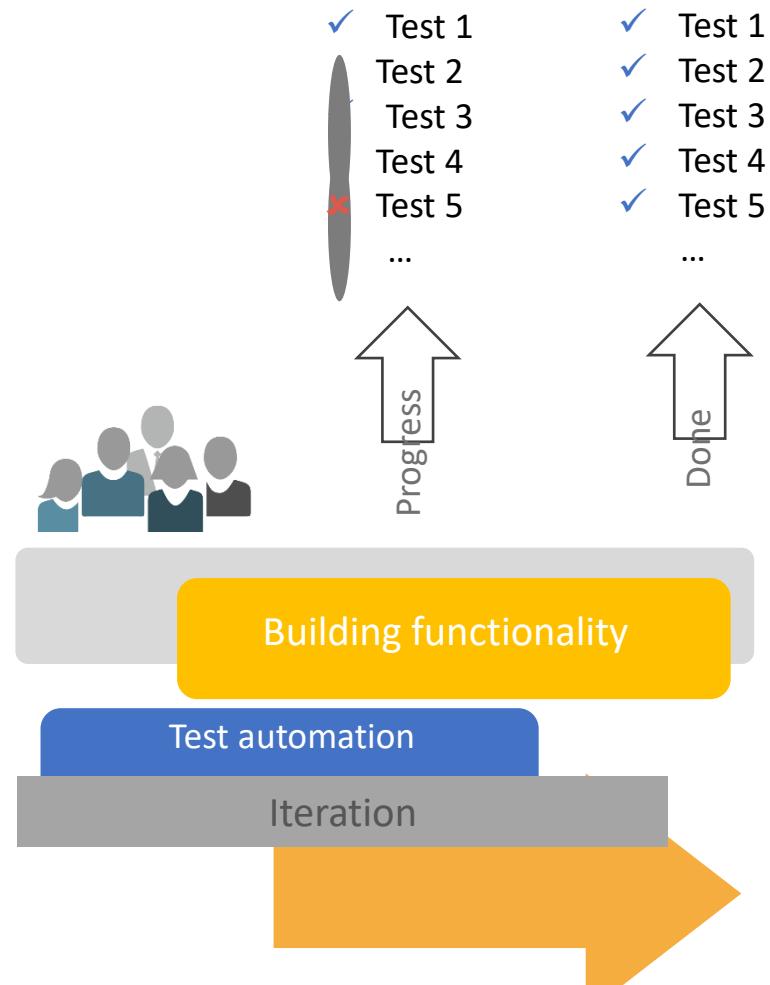
- Integrate every vertical slice of a User Story
- Avoid physical branching for software
- Frequently integrate hardware branches
- Use development by intention in case of inter-team dependencies
 - Define interfaces and integrate first, then add functionality



Test first: Test Driven Development

Otherwise velocity is bottlenecked, quality is speculative, and scaling is impossible.

- ▶ Automated tests are implemented in the same iteration as the functionality
- ▶ The team that builds functionality also automates the tests
- ▶ Create an isolated automated test environment
- ▶ Actively maintain test data under version control
- ▶ **Passing vs. not-yet-passing** and **broken automated tests** are the *real* iteration progress indicator



Explore anti-patterns

Many anti-patterns can be traced to the PO role

Underperforming in the Product Owner role can lead to dysfunction on the team

Key responsibilities of the Product Owner:

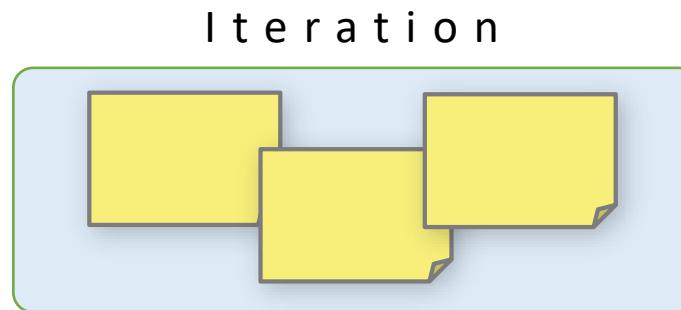
- Facilitate Team Backlog refinement
- Prepare for and participate in Iteration Planning
- Elaborate Stories and Enablers “just in time”
- Address team questions; be the “voice of the Customer”
- Accept Stories
- Participate in Team Demo and retrospective
- Coordinate with other Product Owners to manage dependencies



Big Stories are a frequent source of anti-patterns

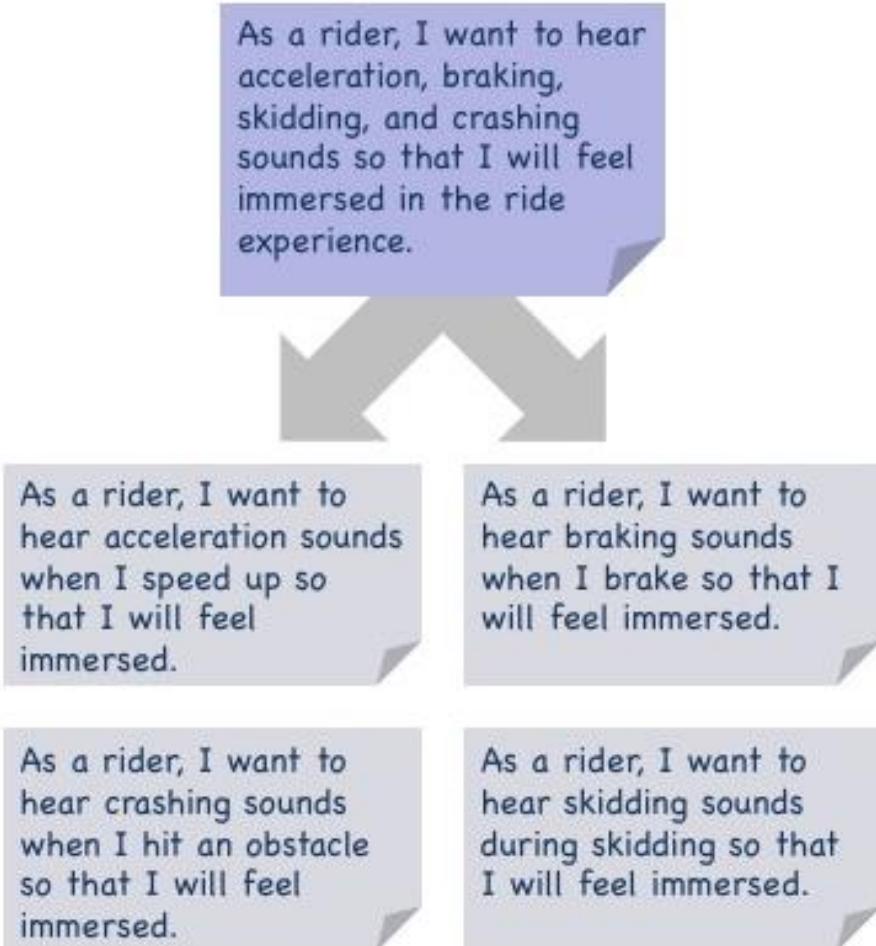
A team that can't iterate isn't able to inspect and adapt.

- Big Stories do not support team iteration
- Smaller Stories allow for faster, more reliable implementation
- Splitting bigger Stories into smaller ones is an essential skill for every Agile Team



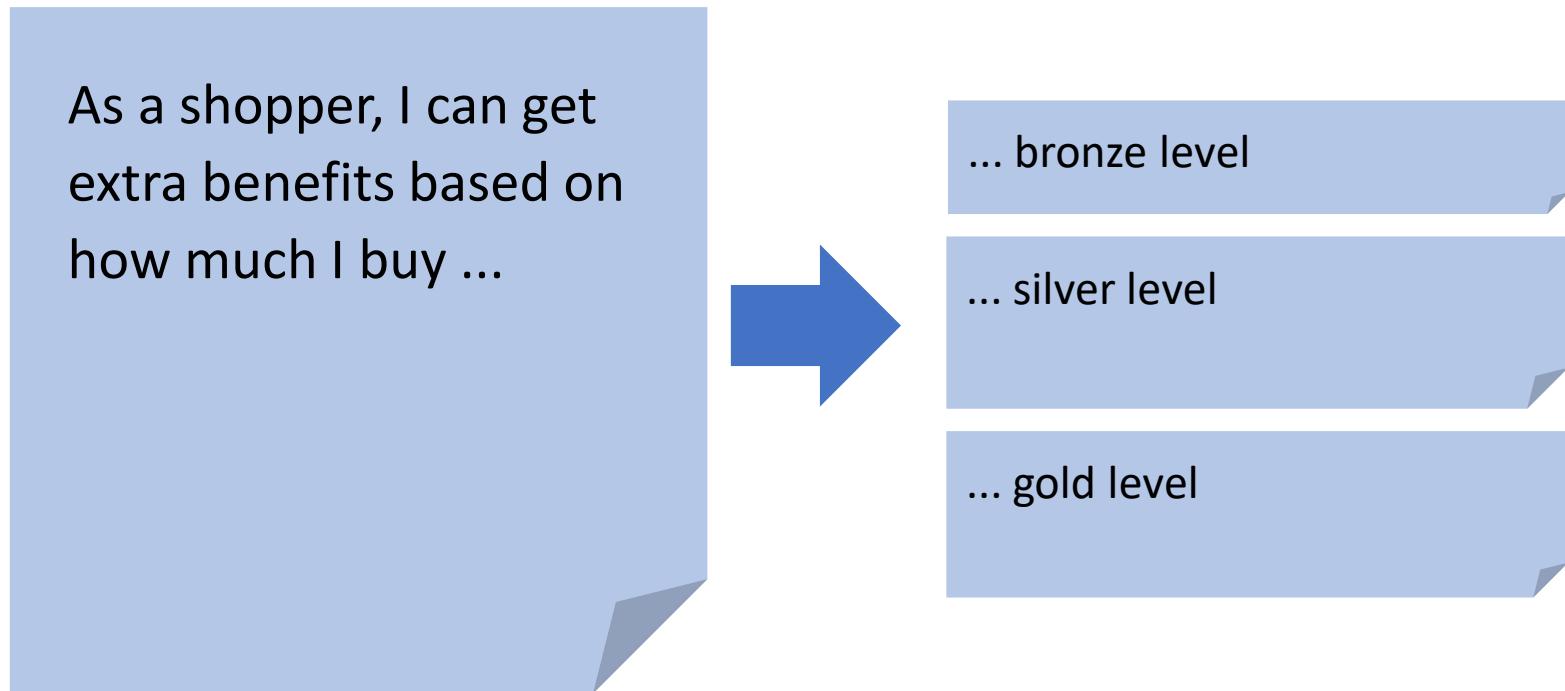
Ways to split a Story

- By business rule variations
- By use case scenario
- Simple/complex



Split by business rule variations

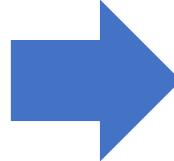
Business rule variations often provide a straightforward splitting scheme.



Split by use case scenarios

If use cases are used to represent complex interaction, the Story can be split via the individual scenarios.

As a user, I can enroll in the energy savings program through a retail distributor ...



Use Case/Story #1 (happy path): Notify utility that consumer has equipment

Use Case/Story #2: Utility provisions equipment and data, notifies consumer

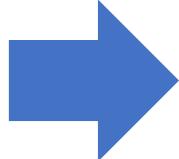
Use Case/Story #3 (alternate scenario): Handle data validation errors



Split by simple/complex

Simplify! What's the simplest version that can possibly work?

As a user, I basically want a fixed price, but I also want to be notified of critical peak pricing events ...

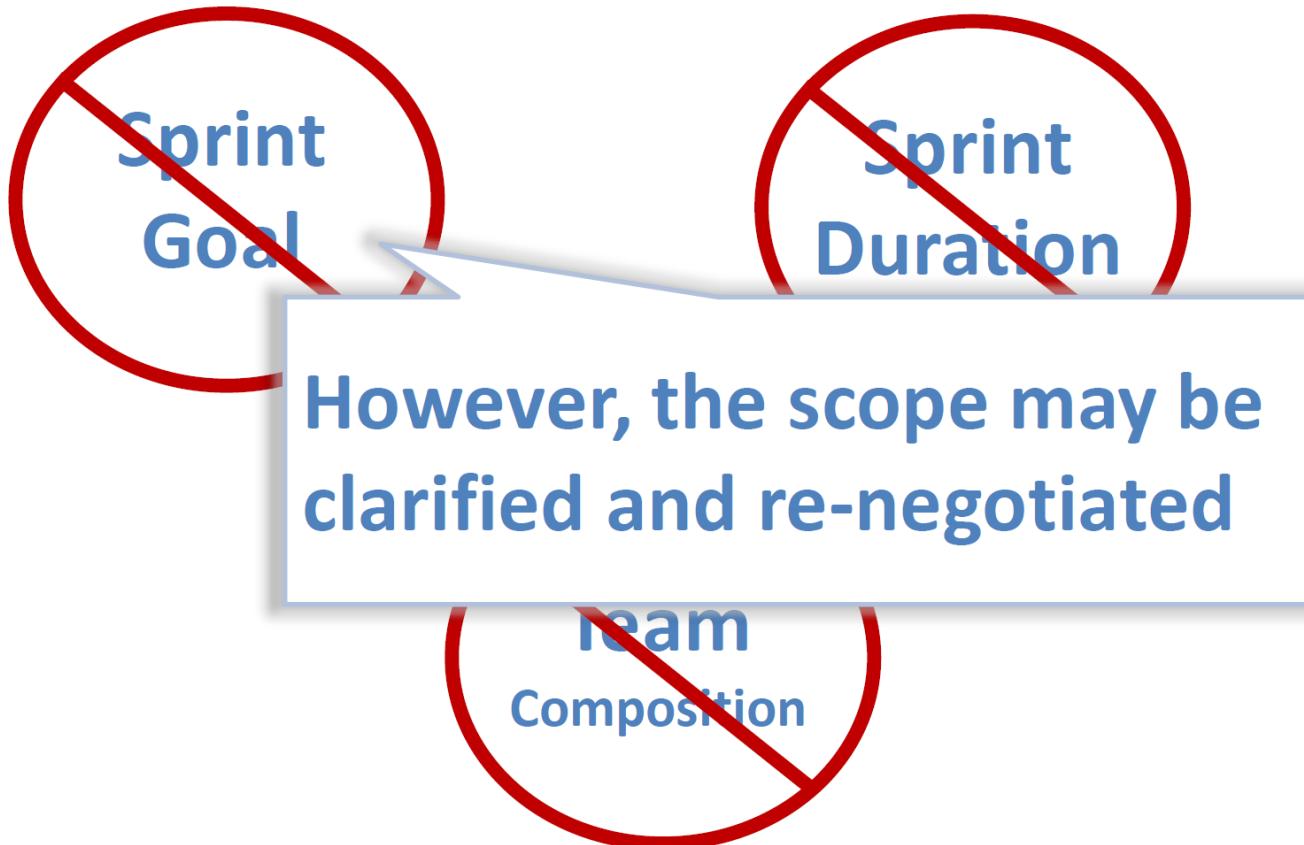


... respond to the time and the duration of the critical peak pricing event

... respond to emergency events



During Sprint



Exercise: Anti-patterns

- Which of the anti-patterns on the previous slides resonate most strongly?
- What other anti-patterns are you aware of?



Questions



Scrum Adoption



Get everyone on same page

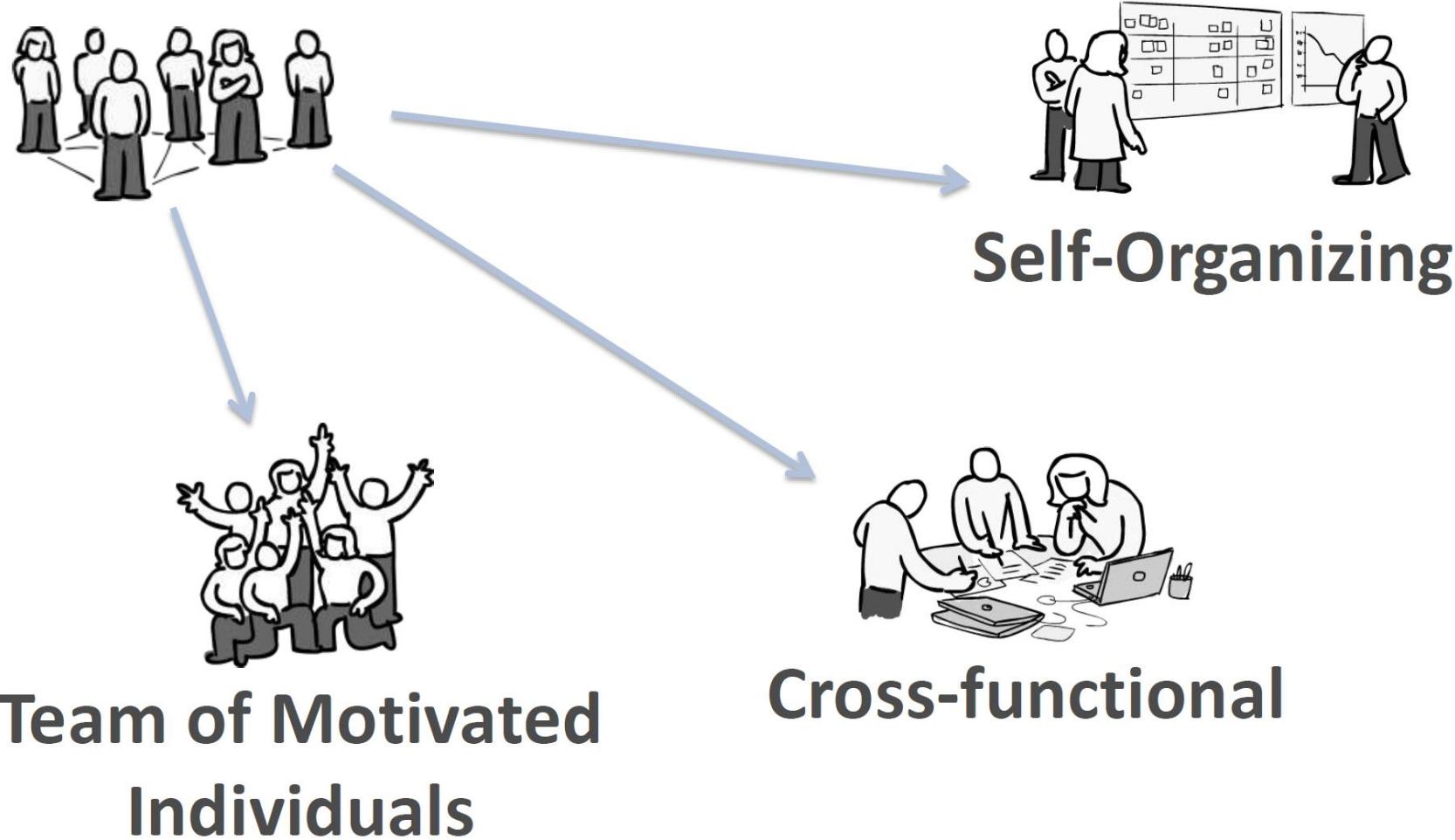


Train your organization on
Scrum.

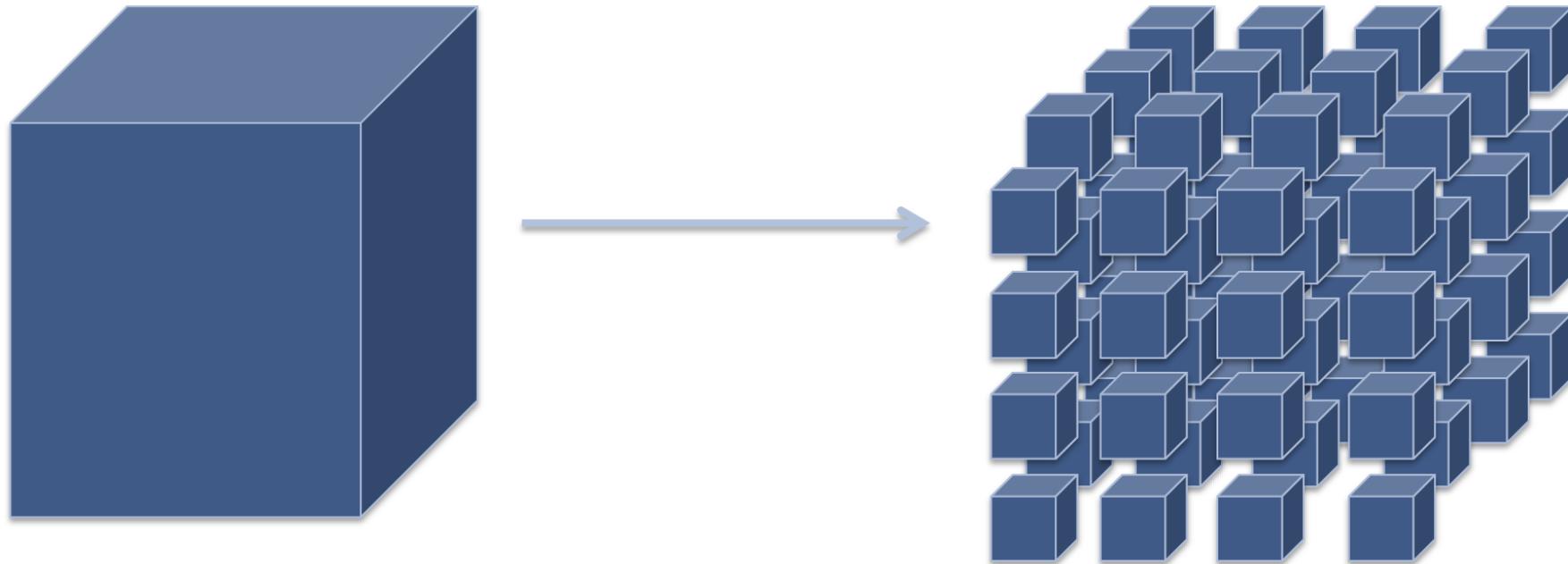
Make sure that everybody
understands the Scrum the
right way.



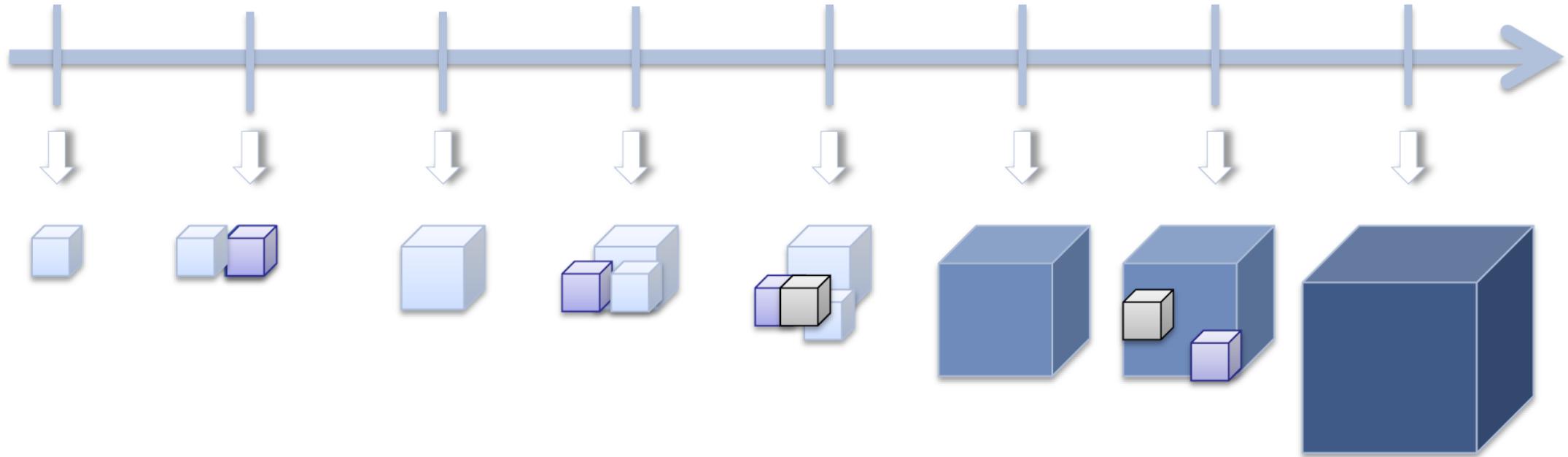
Identify Teams



Define deliverables of product



Release Planning



Setup the work environment



**Same building, same floor
and next to each other**

**Invest on high quality
video conference for
exceptional cases of
distributed teams**



Ensure readiness to start

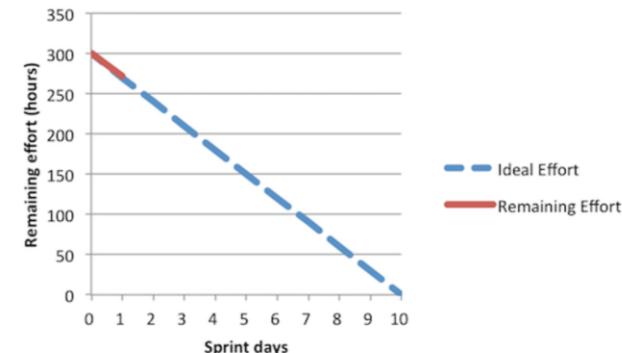
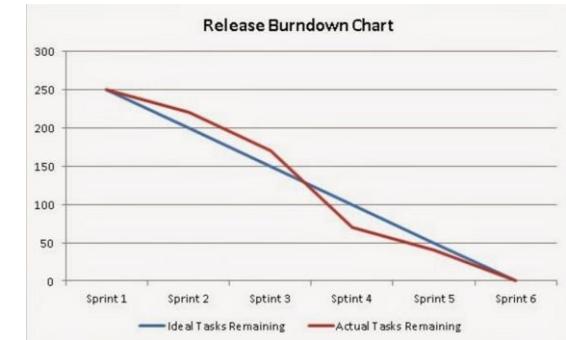
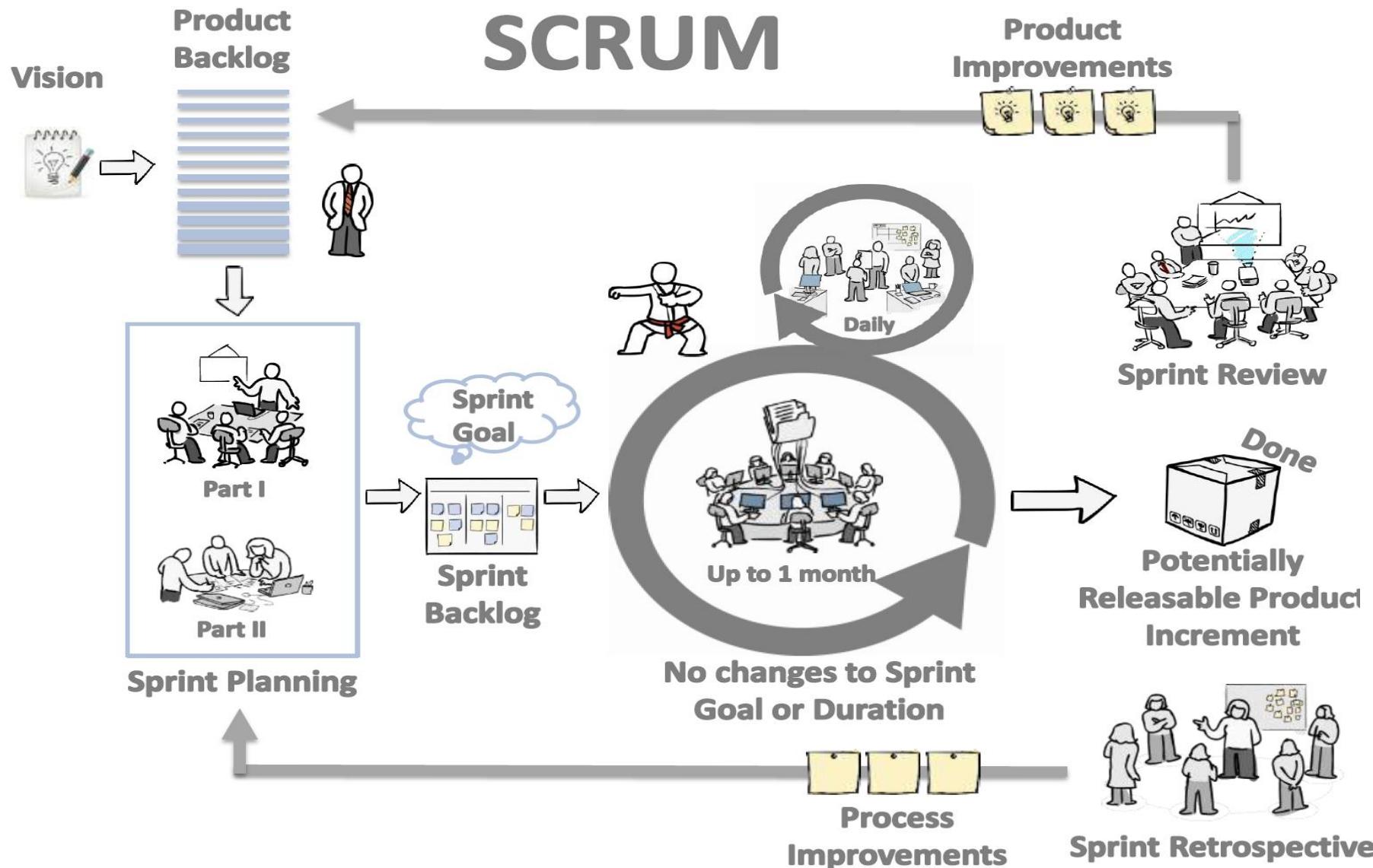
DoR



- Business Value clearly articulated
- Dependencies identified
- Infra Available
- Acceptance Criteria Understood
- Performance Criteria (If Any) defined and testable
- Estimation done
- No critical open questions
- Test data collected and available



Start the Process..



Reward Teams



**STOP rewarding
individual contributions**

**START rewarding team
contributions**



References

- Agile movement defined at <http://agilemanifesto.org>
- <https://www.mountaingoatsoftware.com/agile>
- <https://www.scrumalliance.org/>
- <https://www.agilebusiness.org/what-is-dsdm>
- **Downloads:**
 - Scrum & JIRA Resources: <https://tinyurl.com/jyt9p3y>



Questions





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