DILIP FRANCIES

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EDUCATION

Indiana University, Bloomington

Bloomington, IN

Master of Science in Data Science | GPA: 3.84/4.0

Aug 2023 - May 2025

• Relevant Coursework: Deep Learning Systems, Applied Machine Learning, Big Data Applications, Cloud Computing, Applied Algorithms, Computer Vision, Elements of AI, Scientific Visualization

EXPERIENCE

Senior Data Analyst - Machine Learning and Computer Vision

Nov 2021 – Jul 2023

Hexaware Technologies

Mumbai, India

Enterprise ML Authentication & Monitoring Platform

- Architected and deployed end-to-end ML system serving 2,000+ employees for secure workspace monitoring, integrating facial recognition (99% accuracy) and real-time object detection (92% accuracy) for automated policy enforcement
- **Production Deployment at Scale**: Packaged optimized models as Windows executable distributed across enterprise; processed 10K+ daily authentications with <200ms latency, saving estimated \$100K+ annually in security overhead
- **Model Optimization**: Reduced model size **93**% (467MB → 30MB) using TensorRT and TensorFlow Lite quantization (INT8/FP16), enabling edge deployment across 2,000 devices
- Cloud Infrastructure: Deployed parallel containerized version using Docker + TensorFlow Serving on AWS ECS; conducted A/B testing proving edge deployment reduced latency 3× and infrastructure costs 80% vs cloud
- Full-Stack Engineering: Built 30+ FastAPI endpoints for a React dashboard enabling real-time monitoring; designed a MongoDB Atlas schema supporting 2,000+ concurrent users; implemented a GitHub→Heroku CI/CD pipeline.
- Database Architecture: Designed MongoDB Atlas schema supporting authentication, session tracking, violation logs, and analytics for 2,000+ concurrent users
- Recognition: Hexaware YUVA Award for exceptional technical contribution

Audio Analytics Intelligence Platform

- Engineered serverless ML pipeline processing 100k+ call center recordings using AWS Lambda, S3, Transcribe, and AssemblyAI for automated sentiment analysis at scale
- Infrastructure Management: Designed FastAPI microservices and MongoDB schema; managed AWS IAM, cost optimization, and service architecture for production workloads

Research and Data Analyst Intern - Machine Learning

Jan 2024 - May 2025

Indiana University - Institutional Analytics

Bloomington, IN

Natural Language to SQL System with LLM Fine-Tuning

- Built production NL2SQL system integrating FAISS vector databases with PEFT-tuned models (SQLCoder-7B, LLaMA-3B) using RAG architecture, enabling natural language queries across university data warehouse (1,000+tables)
- **LLM Optimization**: Implemented LoRA fine-tuning **reducing training compute 80**% while maintaining query accuracy

Explainable AI for Student Outcomes

- **Predictive Modeling**: Developed tree-based models with SHAP analysis identifying key drivers of student success; delivered insights to VP of Student Affairs affecting 40,000+ students
- Published Research: Co-authored conference paper on interpretable ML for educational outcomes

Fairness & Bias Mitigation

• Algorithmic Fairness: Reduced demographic bias 75% in equalized odds using IBM AIF360, ensuring fair predictions across protected groups

Scalable ML on HPC

- Distributed Training: Built PyTorch experimentation framework on Slurm HPC clusters, accelerating training 3×
- Large-Scale Clustering: Processed 20M+ student records using Dask and variational autoencoders, clustering 16,000 courses with 7% improved silhouette score

Data Visualization

• Winner representing IU at Big Ten Data Visualization Championship

Computer Vision ML Engineer

AI & Economics Research Collaboration (Luddy School, Kelley School, Wharton, Yale)

Apr 2025 – Present Bloomington, IN

Large-Scale Facial Analysis Pipeline

- Engineered CV pipeline processing **2M+ images** using Vision Transformers, ArcFace, and StyleGAN2 for Big Five personality research across 4 institutions
- **Distributed Computing**: Implemented multi-GPU training (PyTorch DDP, Ray) on HPC infrastructure processing 500K+ images with batched inference
- MLOps: Established WandB logging, Ray Tune hyperparameter optimization, and model versioning for reproducible multi-institutional research
- **Multimodal Modeling**: Integrated facial embeddings with aesthetic metrics achieving **1.2**× **improvement** in salary/credit prediction accuracy
- Research Impact: Contributing to forthcoming publication on personality-appearance correlations | Paper

Multimodal ML Engineer

May 2024 - Present

Indiana University - Department of History

Bloomington, IN

AI-Powered Historical Artifact Retrieval

• Built multimodal search system using DINOv2 and CLIP for **67K+ ivory artifacts**, outperforming commercial AI tools in semantic accuracy with sub-second FAISS-based retrieval | *Archives of Ivory*

TECHNICAL PROJECTS

Emergency Response Multi-Agent System

LangGraph + GPT-40

- Built AI-powered 911 disaster response system using LangGraph/LangChain coordinating Police/Fire/Medical agents
- Integrated GPT-40, MongoDB geospatial indexing, and React dashboard for real-time incident management | Blog

GPT-2 Inference Optimization

Quantization + Flash Attention

- Achieved 3.6× speedup and 75% memory reduction through quantization, Flash Attention, & speculative decoding
- Converted Conv1D to Linear layers for Tensor Core optimization on RTX 4070 | Blog

TECHNICAL SKILLS

- ML/AI Frameworks: PyTorch, TensorFlow, Scikit-learn, XGBoost, Hugging Face Transformers, PyTorch Lightning
- Computer Vision: ResNet, Vision Transformers (ViT), YOLO, CLIP, DINOv2, Facial Recognition, Object Detection, Image Segmentation, Grad-CAM
- LLMs & NLP: LangChain, LangGraph, vLLM, Text Generation Inference, Fine-tuning (LoRA, PEFT), Prompt Engineering, RAG, Vector Search (FAISS)
- MLOps & Deployment: Docker, TensorFlow Serving, TFLite, AWS (ECS, Lambda, S3, EC2, Transcribe), Model Optimization (TensorRT, Quantization), CI/CD, Monitoring (Prometheus, Grafana)
- Distributed Systems: PyTorch DDP, Ray, Dask, Multi-GPU Training, Slurm HPC, Model/Data Parallelism
- Data Engineering: MongoDB, PostgreSQL, MySQL, ETL Pipelines, FastAPI, REST APIs
- Cloud & Infrastructure: AWS (extensive), Azure, Heroku, IAM Management, Cost Optimization
- ML Experimentation: MLflow, WandB, Neptune.ai, Ray Tune, Optuna, A/B Testing
- Programming: Python, R, SQL, Bash
- Data Science: NumPy, Pandas, Dask, CuDF, SciPy, OpenCV, Scikit-image, Matplotlib, Seaborn, Plotly, Tableau

CERTIFICATIONS

- Deep Learning Specialization (Coursera Andrew Ng)
- Convolutional Neural Networks Specialization (Coursera)
- Image Segmentation (Coursera)

AWARDS & RECOGNITION

- Hexaware YUVA Award Outstanding technical contribution beyond role expectations (2023)
- Big Ten Data Visualization Championship Selected to represent Indiana University (2025)