

DILIP VISHWAKARMA

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Quality Engineering Analyst

[LinkedIn](#)



SUMMARY

As a dedicated and highly motivated QA Engineer with over 2 years of comprehensive experience in manual and automation testing. Proficient in Selenium with Java, strong background in writing robust automation scripts, maintaining CI/CD pipelines, and working on complex ServiceNow projects. Adept at defect tracking, test planning, and cross-functional collaboration to ensure high-quality deliverables.

EDUCATION

Dr. Ram Manohar Lohia Avadh University, Ayodhya U.P.

Bachelor's Of Computer Applications
2019 – 2022

SKILLS

- Manual Testing & Test Case Design
- Automation Testing (Selenium, Java)
- HTML, CSS, TypeScript, Playwright
- DevOps, CI/CD, and Release Pipeline Creation & Maintenance
- ServiceNow Testing Automation
- Regression, Smoke, and Integration Testing, E2E & Performance Testing
- Bug Reporting & Defect Tracking (Azure)
- Agile & Scrum Methodologies
- Analytical and Problem Solving Jenkins & Continuous Integration Tools
- Version Control Systems (Git) & GitHub
- Collaboration with Agile/Scrum Teams

CERTIFICATION

Selenium WebDriver With Java

LANGUAGE

- Hindi
- English

PROFESSIONAL EXPERIENCE

Quality Engineering Analyst

Accenture PVT LTD | Noida- Uttar Pradesh
December 2022 - Present

SERVICENOW PROJECT

- Designed and executed manual test cases for ServiceNow modules, ensuring business requirements were met.
- Developed, maintained, and optimized Selenium automation scripts and test suites using Selenium WebDriver and Java for ServiceNow applications.
- Designed, wrote, and executed detailed test cases for functional, regression, and integration testing.
- Built and managed CI/CD pipelines using Jenkins and Git, improving test coverage and release reliability.
- Automated key ServiceNow workflows and ensured consistent regression coverage during updates.
- Collaborated closely with developers and product owners to clarify requirements and troubleshoot issues.
- Recorded, tracked, and verified defects using Azure, driving timely resolution.
- Provided detailed test reports, identified bottlenecks, and suggested improvements to processes and code
- Provided ongoing maintenance of automated test suites, ensuring tests remained effective through version upgrades.

PERSONAL ATTRIBUTES

- Strong analytical and problem-solving skills
- Excellent written and verbal communication skills
- Adaptable team player
- Quick Learner