

Connecting technology to life

**CA-Los Angeles 6th St** 

521 W 6th St

Los Angeles CA United States 90014

(213)570-8995

Sale

nvoice : CA123IN22055

Tendered On:

17-Jan-2019 02:39 PM

Sales Person:

Allen D

Tendered By:

Allen D

Tendered At:

CA-Los Angeles 6th St

Bill To: EVAN WILLIAMS

624 s GRAND AVE #2425

LOS ANGELES CA United States 90017

Product SKU	Product Name	Tracking #	Qty	List Price	Disc %	<b>Total Disc</b>	Your Total
DECEAP001686	Apple iPhone XS Max 256GB - Gold	357273091893158	1	\$1,260.00	0.00	\$0.00	\$1,260.00
VECONS000327	Device Payment Plan		1	\$0.00	0.00	\$0.00	\$0.00
VECORB000653	Device Payment iPhone Upgrade	6265337488	1	\$0.00	0.00	\$0.00	\$0.00
OTFENS000020	Set Up and Go Plus		1	\$19.99	0.00	\$0.00	\$19.99
VEVFNS000003	Verizon Financed Amount	6265337488	-1	\$1,260.00	0.00	\$0.00	(\$1,260.00)
CAPRSK004678	Speck Presidio Stay Clear iPhone XS Max - Clear		1	\$49.99	0.00	\$0.00	\$49.99
CAPRPG004674	PureGear Steel 360 Tempered Glass w/ Pure Pledge iPhone XS Max		1	\$59.99	0.00	\$0.00	\$59.99
CAPOPG000486	PureGear Power Bank - 5000mAh		1	\$29.99	0.00	\$0.00	\$29.99
OTRXNS000006	Redux Single Line Membership	6265337488	1	\$29.99	0.00	\$0.00	\$29.99
INVTNS000001	Verizon Trade-In NSP	40011719003903	-1	\$330.00	0.00	\$0.00	(\$330.00)
INVTNR000003	Verizon Trade Remaining Credit	40011719003903	1	\$7.07	0.00	\$0.00	\$7.07
Payment:					S	ubtotal:	(\$132.98)
Change:  Contract Details:	\$0.00			CA Phone Tax 9.250%: CA Sales Tax 9.250%: CA Tax .25%:			\$116.55 \$12.94 \$3.49
					Fin	anced:	\$1260.00
Tracking #  1149206140 357273091893158	Contract # 756926793 756926793 756926793				To	otal:	\$0.00

# Comments:

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Verizon Trade-In NSP: Trade-Ins are non-refundable. In the event that you return the items purchased using a trade-in credit, the funds will be returned in the form of a Victra Gift Card.

Set Up and Go Plus: Set Up and Go Fees are Non-Refundable.

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#### Satisfaction Guarantee

You may terminate service for any reason within 14 days of activation. To terminate service without penalty you must return your device in original\* condition, with ALL original packaging. Activation fees are non-refundable unless you terminate service within 3 days of activation. A re-stocking fee of \$35 will apply to any return or exchange of a wireless device except where prohibited by applicable law. All deposits paid will be refunded by Verizon Wireless via US Mail within 30 to 60 days.

## Refund and Exchange Policy

All devices presented for return or exchange must be returned within 14 days of the original purchase and must be returned in original\* condition. All accessories must be returned or exchanged within 30 days of the original purchase. Returns or exchanges must be accompanied by the original sales receipt and packaging. All missing components, not limited to home charger, manual or headphones will result in a \$35 per item fee. Devices without the original manufacturer's box cannot be returned. All device refunds and exchanges will be charged a \$35 re-stocking fee (excluding defective devices exchanged for the same model that are covered under the 14 day warranty), except where prohibited by applicable law. If you received your merchandise through a "Buy One, Get One Free" or any coupon offer, all items must be returned to receive a full refund. No refunds will be allowed on headphones, opened screen protection products, any prepaid transactions, software, memory cards, or gift cards. Cash refunds over \$50 will be refunded by corporate check and mailed to the customer's home address. Corporate checks will arrive within three to five weeks.

### Warranty and Repair Policy

New devices returned in original\* condition within 14 days of purchase may be exchanged. After 14 days, phones are exchanged via mail through the Certified Like-New Replacement Program with a Certified Like-New replacement, that is either the same as the customer's original device or comparable to the original device. Apple iPads and Apple Watches cannot be exchanged in store, and customer must contact Apple directly to obtain service. Warranty for all defective accessories are to be handled directly with the manufacturer and cannot be exchanged or refunded in the store.

### Early Termination Policy

If you have purchased a device at discounted price or financed amount which requires activation and you terminate the service you activated to receive that discounted price or financed amount for the device for any reason within 181 days after the activation of that service, you will be charged the amount equal to any discount received, either off the full list price or total amount financed for any device, for the termination of activated service for any reason within 181 days after activation.

#### Payment Policy

We accept Cash, American Express, Discover, Master Card, and Visa. We do not accept checks as a form of payment.

\* Original condition is determined by Victra personnel sole reasonable discretion. Phones must be in new, working condition and cannot have any physical or liquid damage.

I understand and acknowledge that ABC Phones of North Carolina, Inc., DBA Victra ("Victra") and Cellco Partnership, DBA Verizon Wireless ("Verizon") are two separate and entirely independent companies. As such, I have obligations to Victra that are separate from my obligations to Verizon.

In the event I terminate the service activated to receive the discounted price or financed amount for the device for any reason within 181 days after the activation of such service, I hereby authorize Victra to charge me up to the full list price of the device, as payment for any discount off the full list price of the device originally received or the total financed amount. I acknowledge and agree that Victra may pursue all available recourse to recover such payment.

Amounts due to Victra will be considered past due after thirty (30) days. Interest will accrue on any past due amounts at the lower of (i) 18% per annum or (ii) the highest interest rate allowable under applicable law. Additionally, in the event Victra undertakes any formal or informal collection activities (either directly or through an authorized third-party), then in addition to the principal and accruing interest, I also agree to pay all costs of collection including but not limited to a collection fee of up to 40% of the principal balance (or such lesser amount as set by specific state law), arbitration costs, court costs, and reasonable attorney's fees.

I hereby consent to receiving voice, SMS (text) and/or email messages (including pre-recorded messages and/or calls initiated using any system of automated dialing technology) on any mobile phone numbers activated today and/or associated with my Verizon Wireless account, as well as any other number(s) and/or emails I may provide to either Victra or Verizon. I may revoke this consent by sending an email to revokemyconsent@victra.com. I understand that any revocation must identify the specific number(s)/ email address to which it applies and may take up to 30 days to process.

I hereby agree that (a) any dispute(s) I have with Victra will be resolved via arbitration only (or qualifying small claims actions): and (b) that I am waiving all of my rights to participate, either directly or indirectly, in any class action litigation against Victra. The arbitration committee shall consist of one party selected by each of you and Victra, and the two so selected shall select one more to create a three member panel. The decision of this group shall be binding. Each party shall pay for the arbitrator it selected as well as one half of the costs of the third arbitrator selected. Unless otherwise agreed, the rules of arbitration shall be as set forth in Article 45C of Chapter 1 of the North Carolina General Statues, as amended (the "Revised Uniform Arbitration Act"). The mediation and/or arbitration shall take place in Wake County, North Carolina. Any demand for mediation or arbitration must be made during the period of any applicable statute of limitations.

I hereby grant my consent to Victra to access and transfer my calendar, contacts, e-mail, media and other data on my old device(s), and understand that Victra is not responsible for any loss or corruption thereof.

To the extent I am leasing/financing any device(s). I understand that Victra will assess sales tax on the full purchase price of all such device(s).

TO THE FULLEST EXTENT PERMITIED BY LAW, I UNDERSATND THAT VICTRA WILL NOT BE LIABLE TO ME (OR ANY THAT MAY CLAIM THROUGH ME) FOR ANY SPECIAL, INCIDENTAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON A CLAIM OF BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), BREACH OR INVASION OF PRIVACY, OR ANY OTHER THEORY. TO THE FULLEST EXTENT PERMITIED BY LAW, I UNDERSTAND AND AGREE THAT THE MAXIMUM DAMAGES DUE ME UNDER ANY THEORY OF RECOVERY SHALL NOT EXCEED THE AMOUNTS PAID BY ME TO VICTRA FOR THE DEVICE(S) AND ACCESSORY(IES) I PURCHASED FROM VICTRA.

Acknowledged and Agreed: Customer Signature

Secondary Agreement Signature:

Tevar D. Welliam