**Transcription Report**

*sample-dialogue.mp3*

**Session Details**

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| **SOURCE FILE** | sample-dialogue.mp3 |
| **MODEL** | gemini-2.5-pro |
| **GENERATED** | 9/29/2025, 1:09:33 PM |
| **SPEAKERS** | Alice (Customer); Bob (Support Agent) |
| **PROMPT TOKENS** | 12,845 |
| **OUTPUT TOKENS** | 3,291 |
| **TOTAL TOKENS** | 16,136 |
| **ESTIMATED COST** | $0.04896 (input $0.01606, output $0.03291) |

**Transcript**

**Speaker 1:** Hello, I'm having trouble with my account login. Can you help me?

**Speaker 2:** Of course! I'd be happy to help you with that. Can you tell me what error message you're seeing?

**Speaker 1:** It says 'Invalid credentials' but I know my password is correct.

**Speaker 2:** I understand how frustrating that can be. Let me check your account status. Can I have your email address?

**Speaker 1:** Sure, it's alice.customer@example.com

**Speaker 2:** Thank you, Alice. I'm looking at your account now. It appears there was a security lockout triggered after multiple failed login attempts. I can reset that for you.

**Speaker 1:** Oh, I wasn't aware of that. Yes, please reset it.

**Speaker 2:** Done! You should receive a password reset email within the next few minutes. Is there anything else I can help you with today?

**Speaker 1:** No, that's perfect. Thank you so much for your help!

**Speaker 2:** You're very welcome! Have a great day, Alice.