Daniel Mark Milner

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A junior developer, currently completing studies for a Diploma in Full Stack Software Development. Confident working within a team and individually, adept at prioritising workflow and meeting deadlines. I have a broad technical understanding with a personable approach to working with others, a very honest and empathetic individual that encourages enthusiasm in those around me. I have a diverse employment experience and have a proven record of success in numerous challenging environments, being asked to return to previous roles due to my dependability.

I am highly motivated and keen to learn, constantly looking to develop my own skillset.

Education and Skills

Staffordshire University 2011-2014
BSc (Hons) Music Technology and Film Production (2:1)

Current Languages
HTML, CSS, Javascript, Python

Technologies

Github, Photoshop, Illustrator, After Effects, Final Cut Pro, Premiere Pro, Logic Pro X

Previous Employment

Alpha Healthcare / First Health Trusts, August 2021 - present and January 2017 — October 2017

- Admin role includes authorising/declining treatment, handling calls/emails and creating reports
- Received great praise from clients for my helpful and caring attitude
- Difficult calls such as assisting clients affected by cancer, Parkinson's or other severe conditions
- Specifically asked for me to return due to my dependability and great work ethic

VWFS Rent a Car August 2020 – June 2021

- Provided hire vehicles for clients, handled calls, emails and admin duties between suppliers and clients
- Dealt with scenarios regularly where drivers or vehicles became unavailable at short notice, having to replan logistics between several parties quickly

CHSS / Kidscovery Kindergarten August 2018 – 2020

- Only foreign teacher in school, led all English classes and students in school plays
- Regularly liaised with parents on progress of students, supported local teachers with day-to-day activities
- Entrusted to develop my own curriculum that maintains the schools' high standards

METEN English Camp (part time) June 2018 – December 2019

• Led lessons and games for adults in weekend camp, received excellent appraisals from co-teachers and often requested to be worked alongside with

- Incredibly approachable for students to chat openly, always remaining professional
- Used both English and Chinese to assist new learners, clearly and concisely conveying ideas

CIPTC October 2017 – June 2018

- Taught classes of up to 60 children in Chinese public school with minimal assistance, creating own lesson material
- Promoted to Level 2 teacher by CIPTC after only one semester, usually taking 2 or 3
- Active in CIPTC community, helped form the first company sports team and volunteered to support new employees adjust to life in China

Landar Ltd - Volkswagen Group, June 2014 – January 2017

- Office role providing replacement vehicles for breakdown customers of VW group
- My phone calls were showcased to our team demonstrating exemplary work and used in training
- Always received 90% or above in monthly audits for quality of phone calls, admin and workload
- Regularly asked to undertake particularly challenging tasks that others weren't willing or unable to take
- Implemented new procedure for providing vehicles for chauffeur customers

Experience

Personal Projects

- Built a one page website focussed on a music studio, responsive with sticky navigation bar and gallery
- Built multi-page responsive Javascript game. Includes form that sends data to a separate page, score tracker, navigation, game reset button and player turn tracker.

Games Jam Events

- Part of a team that represented Staffordshire University Brains Eden which is an international games jam competition, shortlisted into the final judging and placing very highly
- Participated in multiple games jam events around the country as a sound designer
- Heavily involved in planning and provided input throughout all meetings
- Actively kept up to date with projects using task boards

References

Angela

Head Master, CHSS / kidscovery, Wechat ID qinnounou
Chanel

HR Department METEN, Wechat ID chanel168

Ray Han / Bill Lee

HR Department, CIPTC, Wechat ID eayhan_12 / BillLee2015 hr@szciptc.com

Benjamin Carter

Company Owner, Alpha Healthcare, Info@alphahealthcare.co.uk

Jenny Mason

Team Leader, VWFS, One Delaware Drive Tongwell Milton Keynes MK15 8HG

Hobbies and Interests

- Learning to read and write Chinese
- Played drums for over 10 years
- Have performed with several bands and recorded my own music
- Plays in weekly 5-a-side football team