

# 2024 FORD F-150 Owner's Manual





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## California Proposition 65



**WARNING:** Operating, servicing and maintaining a passenger vehicle or off-highway motor vehicle can expose you to chemicals including engine exhaust, carbon monoxide, phthalates, and lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm. To minimize exposure, avoid breathing exhaust, do not idle the engine except as necessary, service your vehicle in a well-ventilated area and wear gloves or wash your hands frequently when servicing your vehicle. For more information go to [www.P65Warnings.ca.gov/passenger-vehicle](http://www.P65Warnings.ca.gov/passenger-vehicle).



**WARNING:** Battery posts, terminals and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and reproductive harm.

**Wash your hands after handling.**



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# About Us - Raptor

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## SVT

The Ford Special Vehicle Team (SVT) was established in 1991 to polish the Ford Oval by creating low-volume, factory-produced vehicles designed for those select few whose idea of driving is a high-powered, passionate experience – not just a means of getting from point A to point B.

In a move to support this spirited enthusiasm, Ford Motor Company carefully integrated the wide array of talent in the company into a small, cross-functional group of engineers and product planners, housed together under one roof with a common mission: to create vehicles specifically designed to meet the unique needs and desires of the knowledgeable driving enthusiast.

More than 400,000 SVT and Ford Performance vehicles were produced since the 1993 model year. These include the SVT Mustang Cobra and the Cobra R, the SVT F-150 Lightning, the SVT Contour, the SVT Focus, Ford GT, Shelby GT350, Shelby GT500, GT500KR and the F-150 SVT Raptor.

## TEAM RS

Team RS traces its roots back nearly 60 years from the Lotus Ford Cortina and Twin Cam Escorts of the mid 1960's, through the first RS branded Escorts of the 1970's to the founding of Special Vehicle Engineering (SVE) in 1980. Through the 1980s and 90s, SVE delivered a breadth of vehicles from exciting XR and RS branded road going performance cars through homologation specials such as the iconic Sierra Cosworth RS500. The first ST (Sport Technology) vehicle appeared in 1996 as the ST24 Mondeo. The first collaboration between Ford's European and North American performance teams appeared in 2002 as the ST170 in Europe

and SVT Focus in North America. In 2003, Team RS replaced SVE in Europe as performance car and motorsport personnel were brought together as one team. Team RS subsequently created the 2004 Fiesta ST, 2005 Focus ST and 2009 Focus RS.

## FORD PERFORMANCE

Welcome to the Ford Performance family! SVT and Team RS officially began working together as one team in 2009. In 2015, these two teams, along with Ford Racing, were formally combined establishing Ford Performance as a single team responsible for all performance and racing oriented products and activities worldwide at Ford Motor Company. Your Ford Performance vehicle represents the best of what Ford Performance has to offer from around the globe. Your vehicle has been designed and developed with the four hallmarks of Ford Performance in mind: Performance, Substance, Exclusivity and Value. We are proud and passionate about what we do, and we are glad you have made us your choice.

# Contacting Us

---

If you require assistance or clarification on policies or procedures, please contact the customer relationship center.

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[www.ford.com/help/contact/](http://www.ford.com/help/contact/)

## **Ford Credit - US Only**

Ford Credit offers a full range of financing and lease plans to help you acquire your vehicle. If you have financed or leased your vehicle through Ford Credit, thank you for your business.

For assistance call 1-800-727-7000, or for more information about Ford Credit and access to an account manager, visit [www.ford.com/finance](http://www.ford.com/finance).

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# Introduction

## ABOUT THIS PUBLICATION



**WARNING:** Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



**WARNING:** You risk death, fire, or serious injury to yourself and others if you do not follow the instruction highlighted by the warning symbol.

Thank you for choosing Ford. We recommend that you take some time to get to know your vehicle in order to benefit from greater safety and pleasure from driving it. Use this publication, whether in-vehicle, print, in FordPass app or online, to familiarize yourself with the features on your vehicle.

**Note:** Use and operate your vehicle in line with all applicable laws and regulations.

**Note:** Pass on all printed owner's information when selling this vehicle.

## Features and Options

This publication describes product features and options available throughout the range of available models, sometimes even before they are generally available. It could describe options that are not available on the vehicle you have purchased.

## Providing Feedback

If you would like to provide feedback to the Owner's Manual team, please email us at OWNERMANUALFEEDBACK@ford.com.

You will not receive a direct email response. Your submission will be investigated and necessary changes will be made to the Owner's Manual content.

To help investigate your submission, please include the following information:

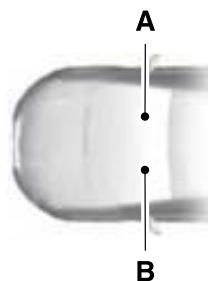
- Your vehicle model
- The country in which your vehicle was purchased
- The Owner's Manual section needing investigation

## Illustrations

**Note:** Some of the illustrations in this publication could show features as used in different models, so could appear different to you on your vehicle.

## Location of Components

This manual may qualify the location of a component as left-hand side or right-hand side. The side is determined when facing forward in the seat.



A Right-hand side.

B Left-hand side.

# Introduction

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## Accessing the Digital Owner's Manual

### Vehicles with a Portrait Center Display Screen

The Owner's Manual application is located in the Apps list.

1.  Press the button on the touchscreen to see a list of apps.
2. Select the Owner's Manual application.

### Vehicles with a Landscape Center Display Screen

Depending on your vehicle, the Owner's Manual application is located in either the Apps list or the Features list.

1. Press Apps or Features on the touchscreen.
2. Select the Owner's Manual application.

## Accessing the Online and Printed Owner's Manual

### Online Owner's Manual

- Through your device's app store, you can download the FordPass app.
- You can visit the local Ford Website.

**Note:** To find the local Ford website, visit <https://corporate.ford.com/operations/locations/global-links.html>.

**Note:** We strongly recommend downloading a copy of the Owner's Manual and having it with you whenever you drive, and to view the information if you are unable to be inside the vehicle.

### Printed Owner's Manual

In U.S. and Canada, visit [www.helminc.com](http://www.helminc.com) or see an authorized dealer.

In Europe, visit [www.z-order.de](http://www.z-order.de) or see an authorized dealer.

All other Countries, see your authorized dealer.

## USING THIS PUBLICATION

To quickly locate information about your vehicle, use the word search within the Owner's Manual application.

# Symbols Glossary

## SYMBOLS USED ON YOUR VEHICLE

These are some of the symbols you may see on your vehicle.

	Airbag		Child safety door lock or unlock
	Air conditioning system		Child seat lower anchor
	Air conditioning system lubricant type		Child seat tether anchor
	Anti-lock braking system		Cruise control
	Avoid smoking, flames or sparks		Do not open when hot
	Battery		Electric Parking brake
	Battery acid		Engine air filter
	Blower motor		Engine coolant
	Brake fluid - non petroleum based		Engine coolant temperature
	Brake system		Engine oil
	Brake system		Explosive gas
	Cabin air filter		Fan warning
	Check fuel cap		Fasten seatbelt
			Flammable
			Front fog lamps

# Symbols Glossary

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	Fuel pump reset		Malfunction Indicator Lamp (MIL)
	Fuse compartment		Note operating instructions
	Hazard flashers		Panic alarm
	Headlamp high beams		Parking aid
	Headlamps on		Parking lamps
	Heated rear window		Passenger airbag activated
	Hill descent control		Passenger airbag deactivated
	Horn control		Power steering fluid
	Interior luggage compartment release		Power windows front/rear
	Jack		Power window lockout
	Keep out of reach of children		Requires registered technician
	Lighting control		Safety alert
	Low fuel level		See Owner's Manual
	Low tire pressure warning		See Service Manual
	Maintain correct fluid level		Side airbag

## Symbols Glossary

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	Shield the eyes
	Stability control
	Stability control off
	Trail control
	Turn Signal
	Windshield defrosting system
	Windshield wiping system
	Windshield wash and wipe

# Data Privacy



**WARNING:** Do not connect wireless plug-in devices to the data link connector. Unauthorized third parties could gain access to vehicle data and impair the performance of safety related systems. Only allow repair facilities that follow our service and repair instructions to connect their equipment to the data link connector.

We respect your privacy and are committed to protecting it. The information contained in this publication was correct at the time of release, but as technology rapidly changes, we recommend that you visit the local Ford website for the latest information.

Your vehicle has electronic control units that have data recording functionality and the ability to permanently or temporarily store data. This data could include information on the condition and status of your vehicle, vehicle maintenance requirements, events and malfunctions. The types of data that can be recorded are described in this section. Some of the data recorded is stored in event logs or error logs.

**Note:** Error logs are reset following a service or repair.

**Note:** We may provide information in response to requests from law enforcement, other government authorities and third parties acting with lawful authority or through a legal process. Such information could be used by them in legal proceedings.

Data recorded includes, for example:

- Operating states of system components, for example fuel level, tire pressure and battery charge level.
  - Vehicle and component status, for example wheel speed, deceleration, lateral acceleration and seatbelt status.
  - Events or errors in essential systems, for example headlamps and brakes.
  - System responses to driving situations, for example airbag deployment and stability control.
  - Environmental conditions, for example temperature.
- Some of this data, when used in combination with other information, for example an accident report, damage to a vehicle or eyewitness statements, could be associated with a specific person.
- ## Services That We Provide
- If you use our services, we collect and use data, for example account information, vehicle location and driving characteristics, that could identify you. We transmit this data through a dedicated, protected connection. We only collect and use data to enable your use of our services to which you have subscribed, with your consent or where permitted by law. For additional information, see the terms and conditions of the services to which you have subscribed.
- For additional information about our privacy policy, refer to the local Ford website.
- ## Services That Third Parties Provide
- We recommend that you review the terms and conditions and data privacy information for any services equipped with your vehicle or to which you subscribe. We take no responsibility for services that third parties provide.
- Where equipped, SiriusXM with 360L could use the modem. To disable, turn off the SiriusXM with 360L or Vehicle Connectivity setting. See **Enabling and Disabling the Modem** (page 615).

# Data Privacy

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## SERVICE DATA

Service data recorders in your vehicle are capable of collecting and storing diagnostic information about your vehicle. This potentially includes information about the performance or status of various systems and modules in the vehicle, such as engine, throttle, steering or brake systems. In order to properly diagnose and service your vehicle, Ford Motor Company (Ford of Canada in Canada), and service and repair facilities may access or share among them vehicle diagnostic information received through a direct connection to your vehicle when diagnosing or servicing your vehicle. Additionally, Ford Motor Company (Ford of Canada, in Canada) may, where permitted by law, use vehicle diagnostic information for vehicle improvement or with other information we may have about you, for example, your contact information, to offer you products or services that may interest you. Data may be provided to our service providers such as part suppliers that may help diagnose malfunctions, and who are similarly obligated to protect data. We retain this data only as long as necessary to perform these functions or to comply with law. We may provide information where required in response to official requests to law enforcement or other government authorities or third parties acting with lawful authority or court order, and such information may be used in legal proceedings. For U.S. only (if equipped), if you choose to use connected apps and services, you consent that certain diagnostic information may also be accessed electronically by Ford Motor Company and Ford authorized service facilities, and that the diagnostic information may be used to provide services to you, personalizing your experience, troubleshoot, and to improve products and services and offer you products and services that may interest

you, where permitted by law. For Canada only, for more information, please review the Ford of Canada privacy policy at [www.ford.ca](http://www.ford.ca), including our U.S. data storage and use of service providers in other jurisdictions who may be subject to legal requirements in Canada, the United States and other countries applicable to them, for example, lawful requirements to disclose personal information to governmental authorities in those countries.

## EVENT DATA

This vehicle is equipped with an event data recorder. The main purpose of an event data recorder is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle; this data will assist in understanding how a vehicle's systems performed. The event data recorder is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The event data recorder in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating.
- Whether or not the driver and passenger seatbelts were buckled/fastened.
- How far (if at all) the driver was depressing the accelerator and/or the brake pedal.
- How fast the vehicle was traveling.
- Where the driver was positioning the steering wheel.

This data can help provide a better understanding of the circumstances in which crashes and injuries occur.

# Data Privacy

**Note:** Event data recorder data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the event data recorder under normal driving conditions and no personal data or information (for example name, gender, age, and crash location) is recorded.

However, parties, such as law enforcement, could combine the event data recorder data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an event data recorder, special equipment is required, and access to the vehicle or the event data recorder is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have such special equipment, can read the information if they have access to the vehicle or the event data recorder.

## BlueCruise Data (If Equipped)

If BlueCruise is active in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle, the system may record driver attentiveness, based on the direction of eyes and duration, and photographs of the driver seat area.

**Note:** No data is recorded under normal driving conditions.

## SETTINGS DATA

Your vehicle has electronic control units that have the ability to store data based on your personalized settings. The data is stored locally in the vehicle or on devices that you connect to it, for example, a USB drive or digital music player. You can delete some of this data and also choose whether to share it through the services to which you subscribe.

## Comfort and Convenience Data

Data recorded includes, for example:

- Seat and steering wheel position.
- Climate control settings.
- Radio presets.

## Entertainment Data

Data recorded includes, for example:

- Music, videos or album art.
- Contacts and corresponding address book entries.
- Navigation destinations.

## CONNECTED VEHICLE DATA - EXCLUDING: POLICE RESPONDER



The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us, for example diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example cell phone network tower identification. For additional information about our privacy policy, visit [www.FordConnected.com](http://www.FordConnected.com) or refer to your local Ford website.

**Note:** The modem continues to send this information unless you disable the modem or stop the modem from sharing vehicle data by changing the modem settings. See **Connected Vehicle** (page 615).

# Data Privacy

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**Note:** The service can be unavailable or interrupted for a number of reasons, for example environmental or topographical conditions and data plan coverage.

**Note:** To find out if your vehicle has a modem, visit [www.FordConnected.com](http://www.FordConnected.com).

## MOBILE DEVICE DATA

If you connect a mobile device to your vehicle, you can display data from your device on the touchscreen for example, music and album art. You can share your vehicle data with mobile apps on your device through the system. See **App Requirements** (page 643).

The mobile apps function operates by your connected device sending data to us in the United States. The data is encrypted and includes, for example, the vehicle identification number of your vehicle, the SYNC module serial number, odometer, enabled apps, usage statistics and debugging information. We retain it only as long as necessary to provide the service, to troubleshoot, for continuous improvement and to offer you products and services that may be of interest to you according to your preferences and where allowed by law.

If you connect a cell phone to the system, the system creates a profile that links to that cell phone. The cell phone profile enables more mobile features and efficient operation. The profile contains, for example data from your phonebook, read and unread text messages and call history, including history of calls when your cell phone was not connected to the system.

If you connect a media device, the system creates and retains a media device index of supported media content. The system also records a short diagnostic log of approximately 10 minutes of all recent system activity.

The cell phone profile, media device index and diagnostic log remain in your vehicle unless you delete them and are generally accessible only in your vehicle when you connect your cell phone or media device. If you no longer plan to use the system or your vehicle, we recommend you use the system reset function to erase the stored information. See **Performing a System Reset** (page 652).

System data cannot be accessed without special equipment and access to your vehicle's module.

For additional information about our privacy policy, refer to the local Ford website.

**Note:** To find out if your vehicle has connectivity technology, visit [www.FordConnected.com](http://www.FordConnected.com).

## EMERGENCY CALL SYSTEM DATA

When the emergency call system is active, it may disclose to emergency services that your vehicle has been in a crash involving the deployment of an airbag or activation of the fuel pump shut-off. Certain versions or updates to the emergency call system may also be capable of electronically or verbally disclosing to emergency services operators your vehicle location or other details about your vehicle or crash to assist emergency services operators to provide the most appropriate emergency services. If you do not want to disclose this information, do not activate the emergency call system.

**Note:** You cannot deactivate emergency call systems that are required by law.

## **PROTECTING THE ENVIRONMENT**

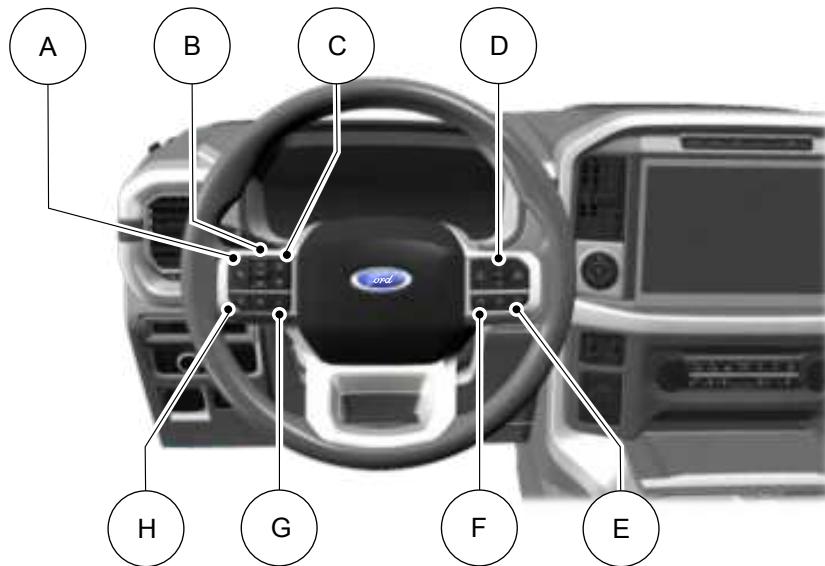
Sustainability is a priority at Ford. We are constantly looking for ways to reduce our impact on the planet while providing customers with great products and delivering a strong business. You should play your part in protecting the environment. Correct vehicle usage and the authorized disposal of waste, cleaning and lubrication materials are significant steps toward this aim.

For additional information about our sustainability progress and initiatives, visit [www.sustainability.ford.com](http://www.sustainability.ford.com).

# Visual Search

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## STEERING WHEEL - EXCLUDING: RAPTOR/POLICE

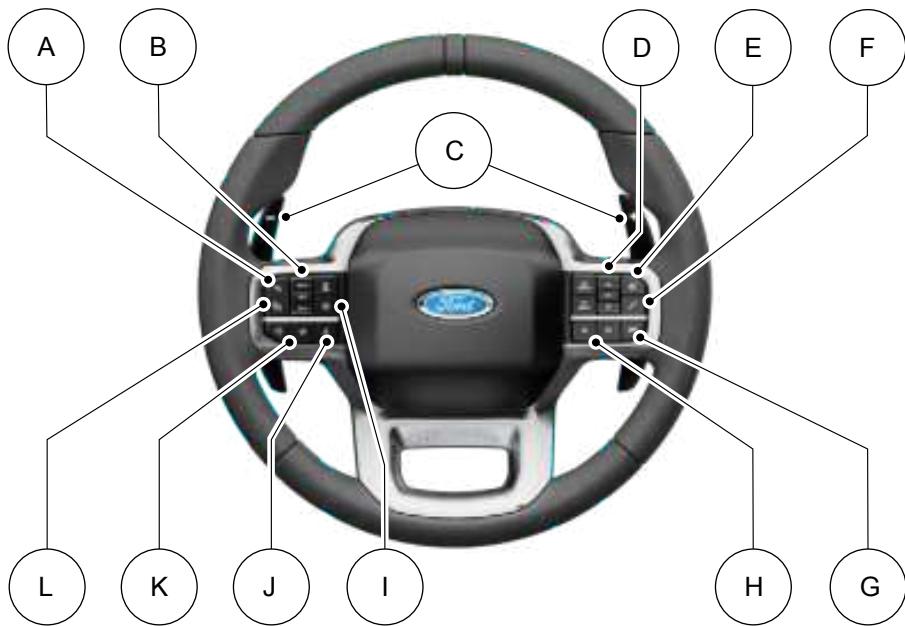


- A See **Switching Adaptive Cruise Control On and Off** (page 343).
- B See **Setting the Adaptive Cruise Control Speed** (page 344).
- C See **Setting the Adaptive Cruise Control Gap** (page 345).
- D See **Using the Instrument Cluster Display Controls** (page 172).
- E See **Selecting an FM Radio Station** (page 622).
- F See **Making and Receiving a Phone Call** (page 639).
- G See **Using Ford Assistant** (page 633).
- H See **Adjusting the Volume** (page 621).

# Visual Search

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## STEERING WHEEL - RAPTOR



- A See **Selecting a Drive Mode** (page 372).
- B See **Setting the Adaptive Cruise Control Speed** (page 344).
- C See **Manually Shifting Gears** (page 268).
- D See **Using the Instrument Cluster Display Controls** (page 172).
- E See **Selecting a Drive Mode** (page 365).
- F See **Selecting a Drive Mode** (page 365).
- G See **Selecting a Drive Mode** (page 365).
- H See **Selecting an FM Radio Station** (page 622).
- I See **Switching Lane Centering On and Off** (page 349).
- J See **Using Ford Assistant** (page 633).

## Visual Search

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- K See **Adjusting the Volume** (page 621).
- L See **Switching Adaptive Cruise Control On and Off** (page 343).

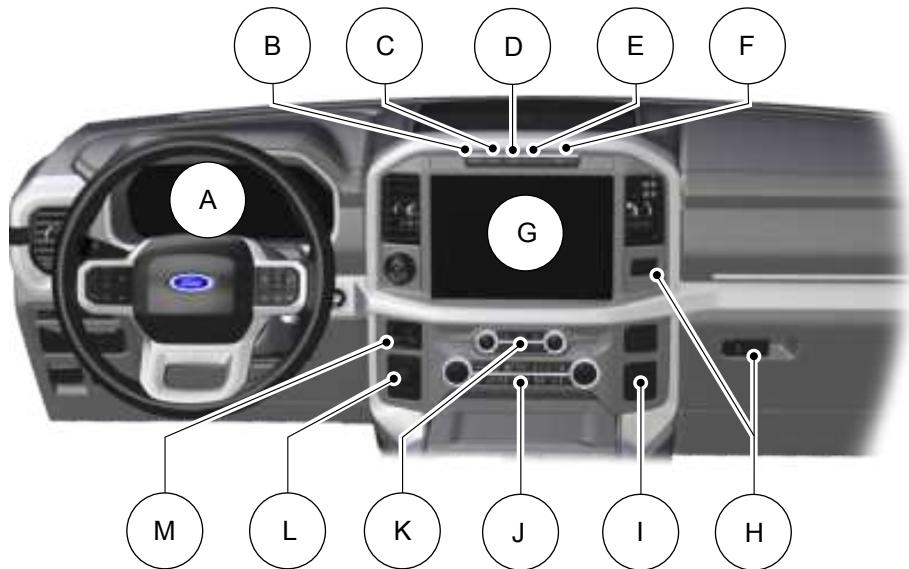
### STEERING WHEEL - POLICE



- A See **Adjusting the Volume** (page 621).
- B See **Using the Instrument Cluster Display Controls** (page 172).
- C See **Selecting an FM Radio Station** (page 622).
- D See **Making and Receiving a Phone Call** (page 639).
- E See **Using Ford Assistant** (page 633).
- F See **Adjusting the Volume** (page 621).

# Visual Search

## INSTRUMENT PANEL - EXCLUDING: RAPTOR/POLICE

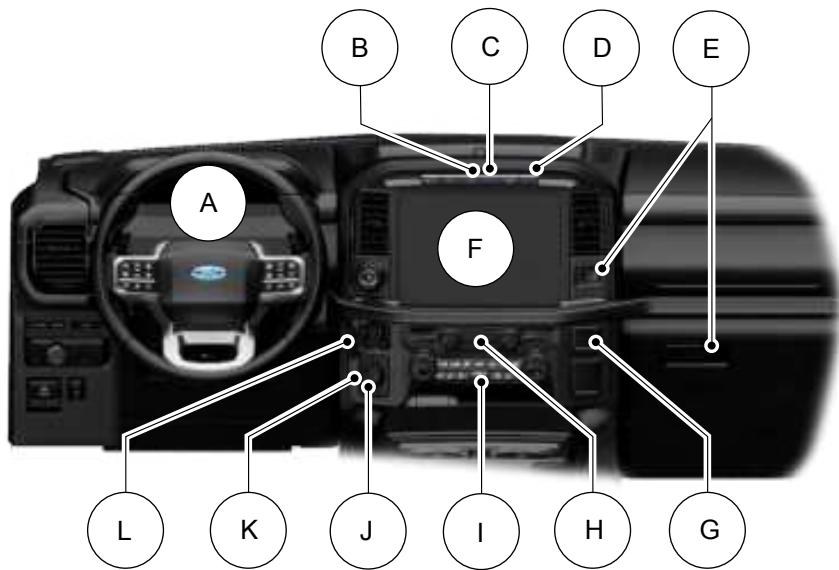


- A See **Instrument Cluster Overview** (page 167).
- B See **Switching Auto-Start-Stop On and Off** (page 249). See **Switching the Outlets On and Off** (page 223).
- C See **Switching the 360 Degree Camera On and Off** (page 333).
- D See **Switching Active Park Assist On and Off** (page 335).
- E See **Switching the Hazard Flashers On and Off** (page 481).
- F See **Switching Traction Control On and Off** (page 306).
- G See **Center Display Overview** (page 630).
- H See **Opening the Glove Compartment** (page 233).
- I See **What Is the Power Outlet** (page 219).
- J See **Identifying the Climate Control Unit** (page 185). See **Identifying the Climate Control Unit** (page 190).
- K See **Switching the Audio Unit On and Off** (page 620).

# Visual Search

- L See **Selecting a Four-Wheel Drive Mode** (page 275).
- M See **Using the Integrated Trailer Brake Controller** (page 431).

## INSTRUMENT PANEL - RAPTOR

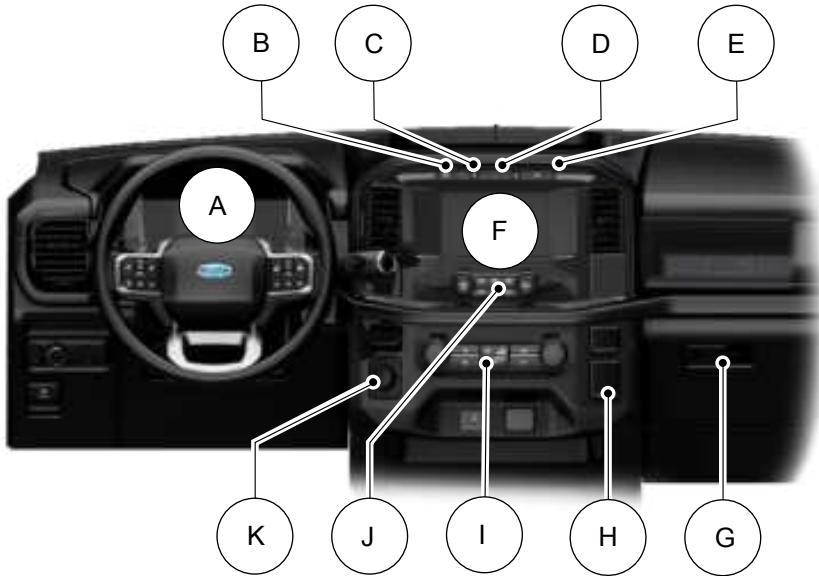


- A See **Instrument Cluster Overview** (page 167).
- B See **Switching Parking Aid On and Off** (page 322). See **Switching Parking Aid On and Off** (page 322).
- C See **Switching the Hazard Flashers On and Off** (page 481).
- D See **Switching Trail Control On and Off** (page 311).
- E See **Opening the Glove Compartment** (page 233).
- F See **Feature Bar** (page 631). See **Center Display Overview** (page 630).
- G See **What Is the Power Outlet** (page 219).
- H See **Identifying the Audio Unit** (page 620).

# Visual Search

- I See **Identifying the Climate Control Unit** (page 185). See **Identifying the Climate Control Unit** (page 190).
- J See **Selecting a Drive Mode** (page 372).
- K See **Selecting a Four-Wheel Drive Mode** (page 275).
- L See **Using the Integrated Trailer Brake Controller** (page 431).

## INSTRUMENT PANEL - POLICE



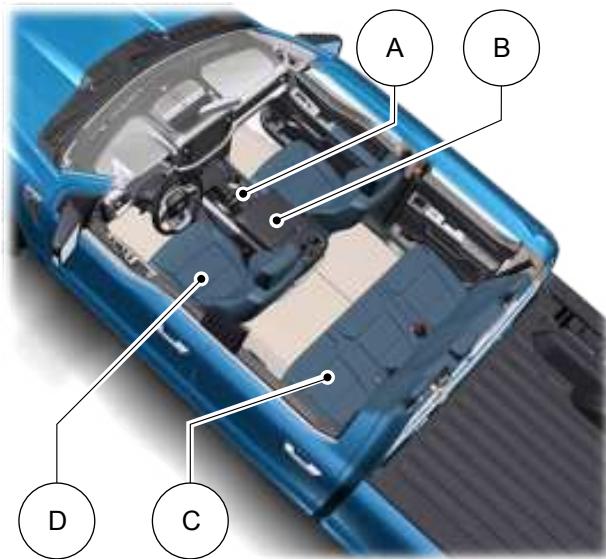
- A See **Instrument Cluster Overview** (page 167).
- B See **Switching Pre-Collision Assist On and Off** (page 402).
- C See **What Is the Rear View Camera** (page 328).
- D See **Switching the Hazard Flashers On and Off** (page 481).
- E See **Switching Traction Control On and Off** (page 306).
- F See **Center Display Overview** (page 630).

# Visual Search

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- G See **Opening the Glove Compartment** (page 233).
- H See **What Is the Power Outlet** (page 219).
- I See **Identifying the Climate Control Unit** (page 185). See **Identifying the Climate Control Unit** (page 190).
- J See **Identifying the Audio Unit** (page 620).
- K See **Selecting a Four-Wheel Drive Mode** (page 275).

## VEHICLE INTERIOR - EXCLUDING: RAPTOR/POLICE

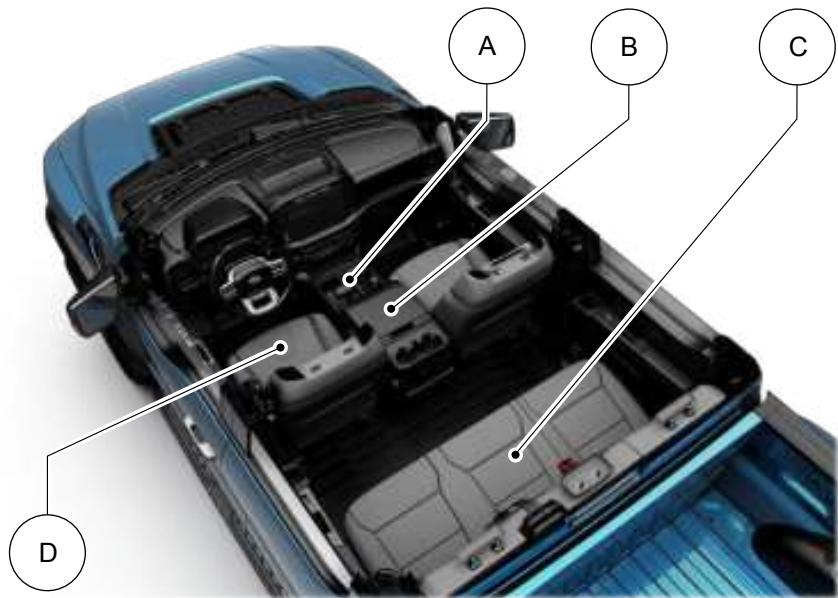


- A See **Manually Shifting Gears** (page 267).
- B See **Using the Center Console Work Surface** (page 228). See **Using the Center Console Work Surface** (page 229).
- C See **Folding the Seats** (page 204).
- D See **Sitting in the Correct Position** (page 195).

# Visual Search

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## VEHICLE INTERIOR - RAPTOR

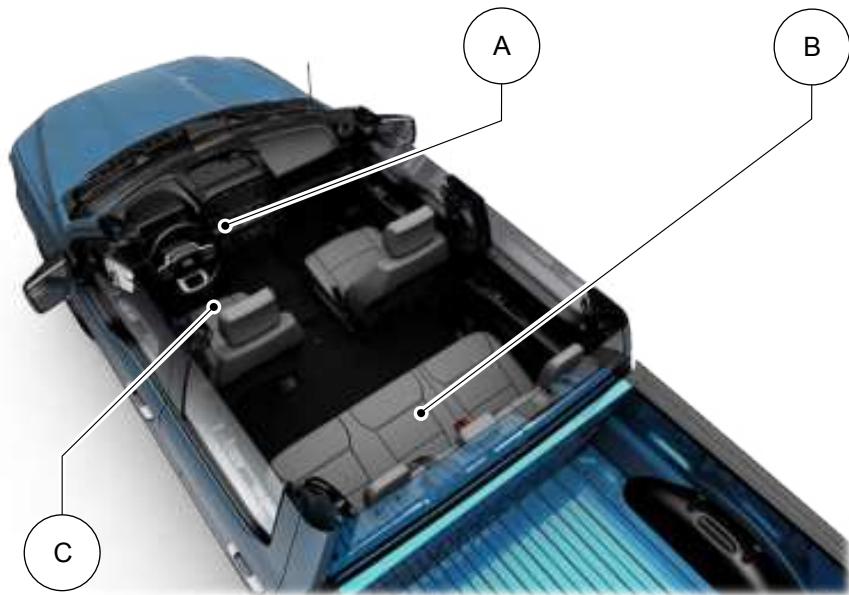


- A See **Shifting Your Vehicle Into Gear** (page 264).
- B See **Using the Center Console Work Surface** (page 228). See **Using the Center Console Work Surface** (page 229).
- C See **Folding the Seats** (page 204).
- D See **Sitting in the Correct Position** (page 195).

# Visual Search

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## VEHICLE INTERIOR - POLICE

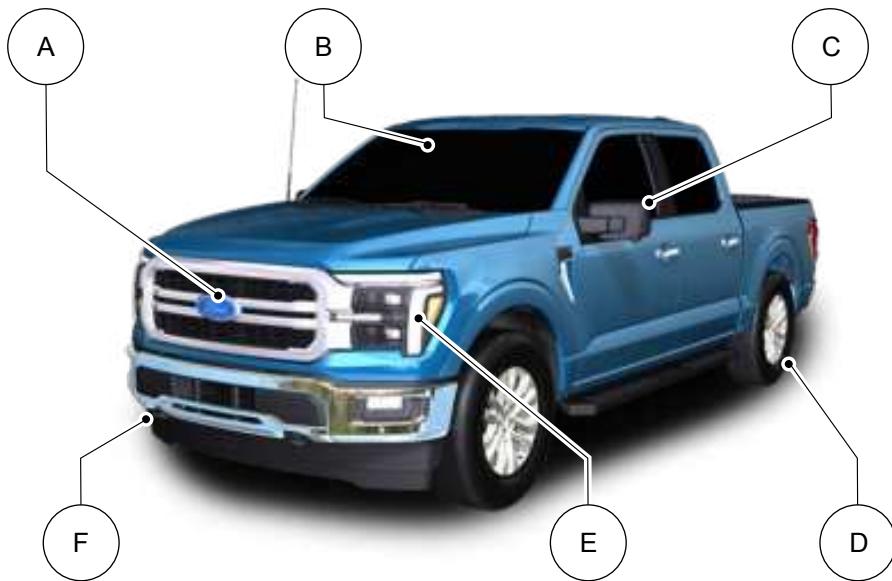


- A See **Manually Shifting Gears** (page 269).
- B See **Folding the Seats** (page 204).
- C See **Sitting in the Correct Position** (page 195).

# Visual Search

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## FRONT EXTERIOR - EXCLUDING: RAPTOR/POLICE

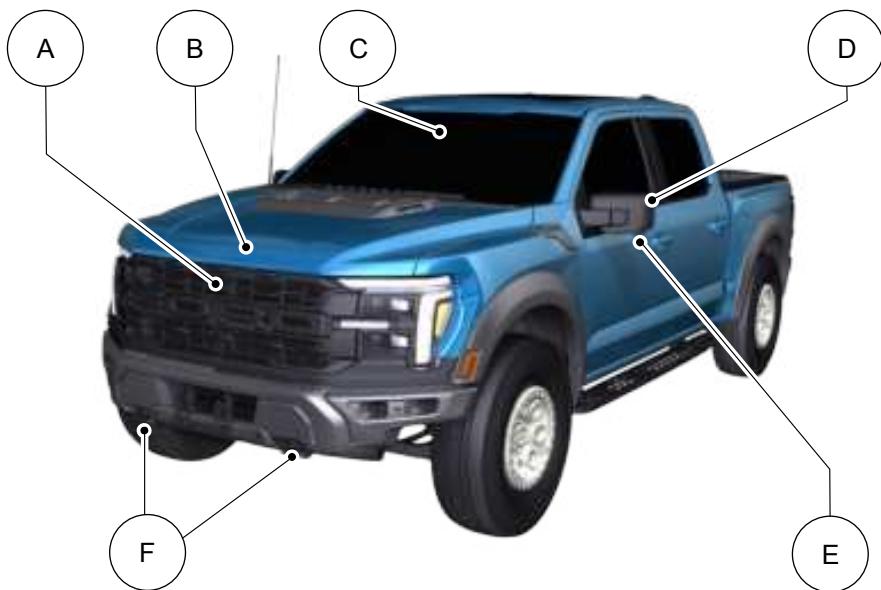


- A See **Locating the 360 Degree Cameras** (page 331).
- B See **How Does the Lane Keeping System Work** (page 379).
- C See **Folding the Exterior Mirrors** (page 162).
- D See **Changing a Flat Tire** (page 561).
- E See **Exterior Lighting Control** (page 146).
- F See **Accessing the Front Towing Point** (page 484).

# Visual Search

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## FRONT EXTERIOR - RAPTOR

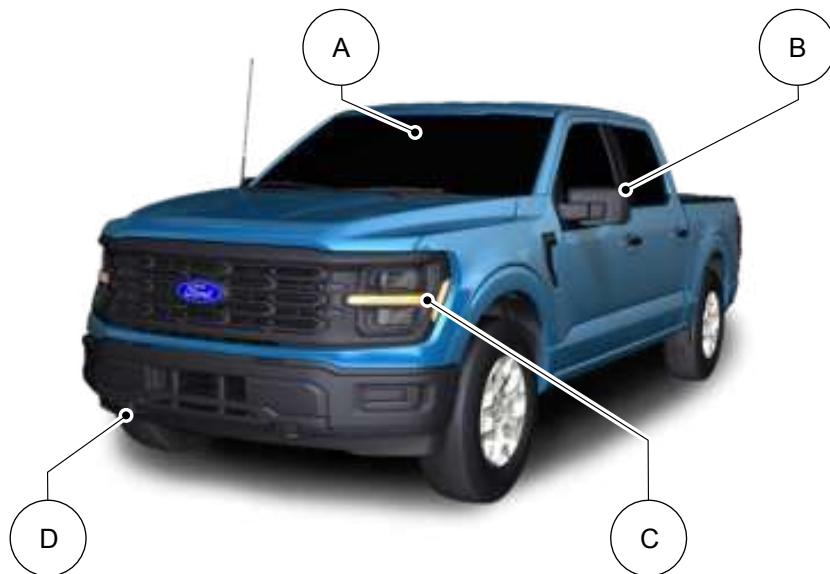


- A See **Locating the 360 Degree Cameras** (page 331).
- B See **Opening and Closing the Hood** (page 500).
- C See **How Does the Lane Keeping System Work** (page 379).
- D See **Folding the Exterior Mirrors** (page 162).
- E See **Locating the 360 Degree Cameras** (page 331).
- F See **Accessing the Front Towing Point** (page 484).

# Visual Search

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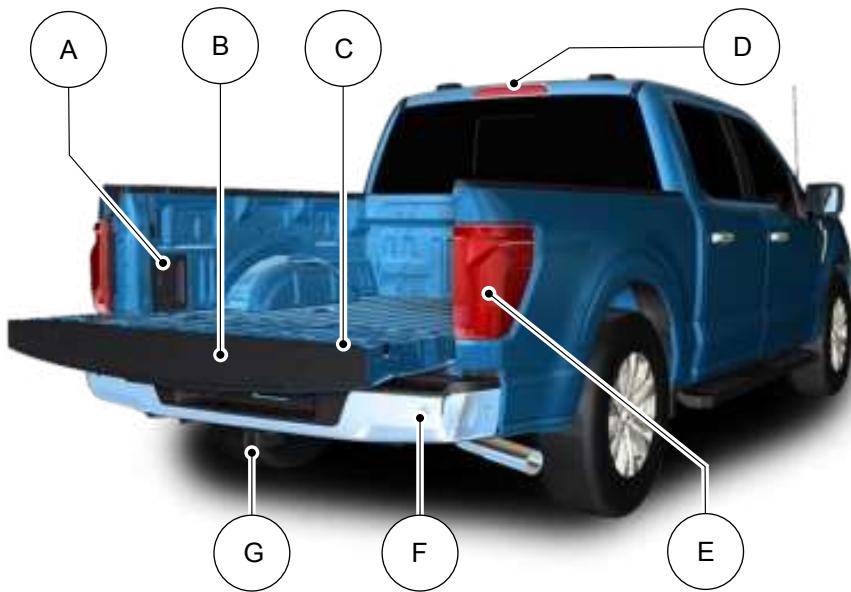
## FRONT EXTERIOR - POLICE



- A See **How Does the Lane Keeping System Work** (page 379).
- B See **Folding the Exterior Mirrors** (page 162).
- C See **Exterior Lighting Control** (page 146).
- D See **Accessing the Front Towing Point** (page 484).

# Visual Search

## REAR EXTERIOR - EXCLUDING: RAPTOR/POLICE

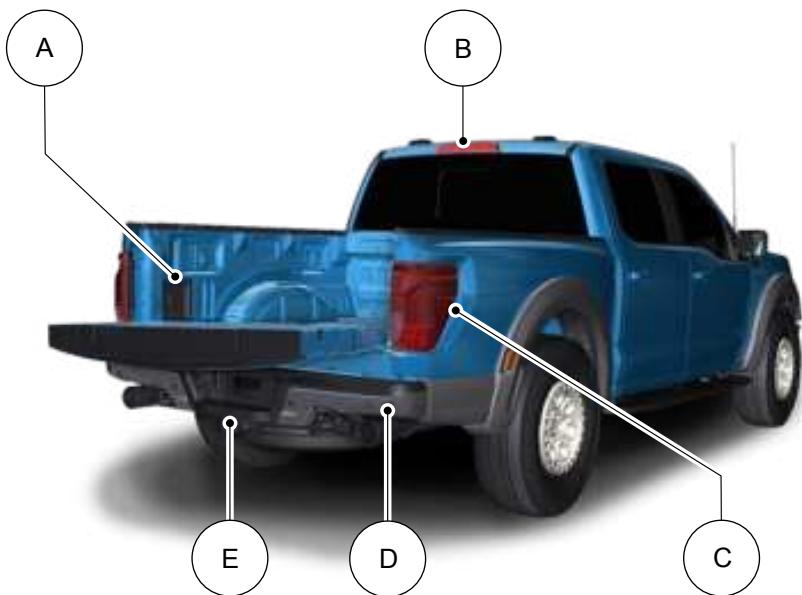


- A See **Locating the Power Outlets** (page 217).
- B See **Accessing the Tailgate Step** (page 112). See **Accessing the Tailgate Step** (page 123). See **Accessing the Tailgate Step** (page 128).
- C See **Tailgate Work Surface** (page 124).
- D See **Locating the 360 Degree Cameras** (page 331).
- E See **Locating the Blind Spot Information System Sensors** (page 389).
- F See **Locating the Rear Parking Aid Sensors** (page 323).
- G See **Connecting a Trailer** (page 420).

# Visual Search

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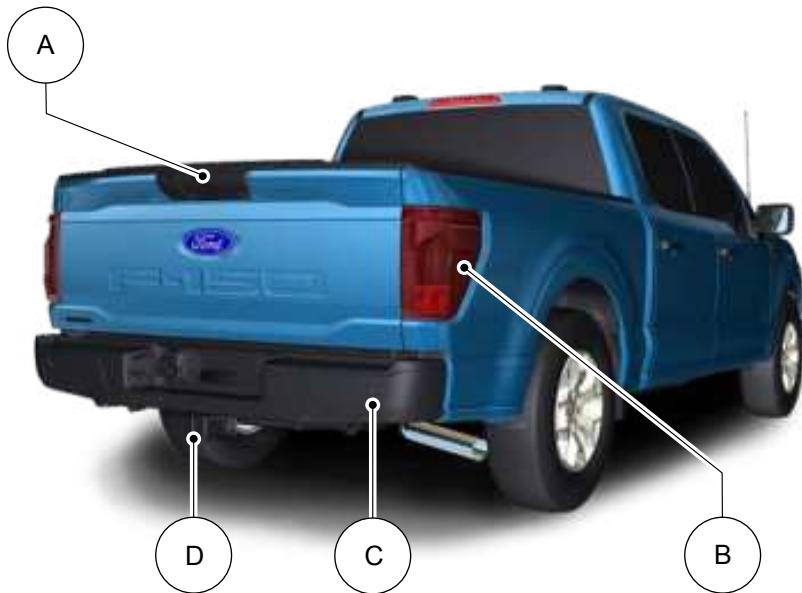
## REAR EXTERIOR - RAPTOR



- A See **Locating the Power Outlets** (page 217).
- B See **Locating the 360 Degree Cameras** (page 332).
- C See **Locating the Blind Spot Information System Sensors** (page 389).
- D See **Locating the Rear Parking Aid Sensors** (page 323).
- E See **Connecting a Trailer** (page 420).

# Visual Search

## REAR EXTERIOR - POLICE



- A See **Opening the Tailgate From Outside Your Vehicle** (page 111). See **Opening the Tailgate From Outside Your Vehicle** (page 121). See **Opening the Tailgate From Outside Your Vehicle** (page 127).
- B See **Locating the Blind Spot Information System Sensors** (page 389).
- C See **Locating the Rear Parking Aid Sensors** (page 323).
- D See **Connecting a Trailer** (page 420).

# Unique Features - Raptor

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## UNIQUE FEATURES - 3.5L

### Powertrain

- 3.5L EcoBoost engine.
- 10R80 10-speed automatic transmission with paddle shifters and water to air transmission cooler.
- Torque On Demand™ 2-speed transfer case with 4 Hi-Loc.
- Rear differential capable of locking in 4A, 4H and 4L.
- 35 spline rear axle shafts for increased capability.
- 4.10 front and rear axle ratios.
- High flow exhaust with X-pipe and active valves for acoustic refinement.
- Charge air cooler fan assembly for greater cooling at low speeds.

### Chassis

- Cast aluminum lower control arms.
- Forged steel upper control arms.
- Fox Factory 3.1 Live Valve Internal Bypass front shocks - semi-active compression and rebound.
- Fox Factory 3.1 Live Valve Internal Bypass with external reservoir rear shocks - semi-active compression and rebound.
- 24 inch triple rate rear springs.
- Unique underbody shields.
- Heavy duty fully boxed frame.
- Unique 5 link rear suspension.
- Unique cast aluminum knuckle.
- Ride height sensors at each corner.
- Off-road tuned stabilizer bar and jounce bumpers.

### Exterior

- Optional off-road driving lights.
- Modified rear bumper with integrated rear tow hooks.
- Underbody shields plus front tow hooks.
- Hood with functional air extractors.
- Front fenders with functional air extractors.
- Front and rear LED marker lamps.
- 17 x 8.5 aluminum wheels.
- Optional 17 x 8.5 forged beadlock compatible wheels.
- LT 315/70R17 BF Goodrich All Terrain TA KO2 tires.
- Optional 37x12.5R17 LT BF Goodrich All Terrain TA KO2 tires.
- Optional modular front bumper with integrated front tow hooks.
  - Only use Ford-approved accessories made for your vehicle's modular front bumper.

### Interior

- Unique terrain-mode and trail control functionality plus six auxiliary switches.
- Optional premium leather and suede seats.

## UNIQUE FEATURES - 5.2L

### Powertrain

- 5.2L Supercharged V8 engine.
- 10R80 10-speed automatic transmission with paddle shifters and water to air transmission cooler.
- Torque On Demand™ 2-speed transfer case with 4 Hi-Loc.
- Rear differential capable of locking in 4A, 4H and 4L.

## **Unique Features - Raptor**

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- 35 spline rear axle shafts for increased capability.
- 4.10 front and rear axle ratios.
- High flow exhaust with X-pipe and active valves for acoustic refinement.
- Low temperature radiator fan assembly for greater cooling at low speeds.

### **Chassis**

- Cast aluminum lower control arms.
- Forged steel upper control arms.
- Fox Factory 3.1 Live Valve Internal Bypass front shocks - semi-active compression and rebound.
- Fox Factory 3.1 Live Valve Internal Bypass with external reservoir rear shocks - semi-active compression and rebound.
- 24 inch triple rate rear springs.
- Unique underbody shields.
- Heavy duty fully boxed frame.
- Unique 5 link rear suspension.
- Unique cast aluminum knuckle.
- Ride height sensors at each corner.
- Off-road tuned stabilizer bar and jounce bumpers.

### **Exterior**

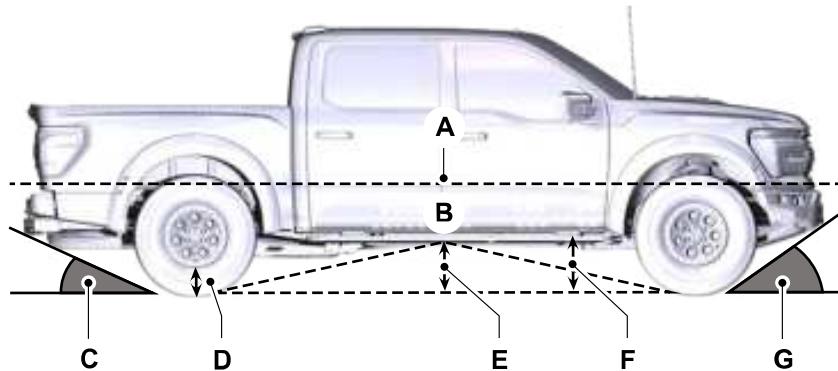
- Optional off-road driving lights.
- Modified rear bumper with integrated rear tow hooks.
- Underbody shields plus front tow hooks.
- Hood with functional air extractors.
- Front fenders with functional air extractors.
- Front and rear LED marker lamps.
- 17 x 8.5 aluminum wheels.
- Optional 17 x 8.5 forged beadlock compatible wheels.
- 37x12.5R17 LT BF Goodrich All Terrain TA KO2 tires.
- Optional modular front bumper with integrated front tow hooks.
  - Only use Ford-approved accessories made for your vehicle's modular front bumper.

### **Interior**

- Unique terrain-mode and trail control functionality plus six auxiliary switches.
- Premium leather and suede seats.

## Unique Features - Raptor

### OFF-ROAD OVERVIEW



Item	Dimension Description	Dimension	Dimension
		Vehicles With 35 Inch Tires	Vehicles With 37 Inch Tires
A	Water Fording Depth	32 in (81 cm)	32 in (81 cm)
B	Breakover Angle	22.7°	24.4°
C	Departure Angle	23.9°	24.9°
D	Rear Axle	12.56 in (31.9 cm)	13.66 in (34.7 cm)
E	Breakover Height	14.2 in (36.1 cm)	15.3 in (38.9 cm)
F	Minimum Running Clearance	12 in (30.6 cm)	13 in (33.2 cm)
G	Approach Angle	31°	33.1°

**Note:** Do not exceed 4 mph (7 km/h) in water.

# Child Safety

## CHILD SAFETY PRECAUTIONS



**WARNING:** Always make sure your child is secured properly in a device that is appropriate for their height, age and weight. Child safety restraints must be bought separately from your vehicle. Failure to follow these instructions and guidelines may result in an increased risk of serious injury or death to your child.



**WARNING:** All children are shaped differently. The National Highway Traffic Safety Administration and other safety organizations, base their recommendations for child restraints on probable child height, age and weight thresholds, or on the minimum requirements of the law. We recommend that you check with a NHTSA Certified Child Passenger Safety Technician (CPST) to make sure that you properly install the child restraint in your vehicle and that you consult your pediatrician to make sure you have a child restraint appropriate for your child. To locate a child restraint fitting station and CPST, contact NHTSA toll free at 1-888-327-4236 or go to [www.nhtsa.dot.gov](http://www.nhtsa.dot.gov). In Canada, contact Transport Canada toll free at 1-800-333-0371 or go to [www.tc.gc.ca](http://www.tc.gc.ca) to find a Child Car Seat Clinic in your area. Failure to properly restrain children in child restraints made especially for their height, age and weight, may result in an increased risk of serious injury or death to your child.



**WARNING:** On hot days, the temperature inside the vehicle can rise very quickly. Exposure of people or animals to these high temperatures for even a short time can cause death or serious heat related injuries, including brain damage. Small children are particularly at risk.



**WARNING:** Do not place a rearward facing child restraint in front of an active airbag. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Properly secure children 12 years old and under in a rear seating position whenever possible. If you are unable to properly secure all children in a rear seating position, properly secure the largest child on the front seat. If you must use a forward facing child restraint on the front seat, move the seat as far back as possible. Failure to follow these instructions could result in personal injury or death.



**WARNING:** Always carefully follow the instructions and warnings provided by the manufacturer of any child restraint to determine if the restraint device is appropriate for your child's size, height, weight, or age. Follow the child restraint manufacturer's instructions and warnings provided for installation and use in conjunction with the instructions and warnings provided by your vehicle manufacturer. A safety seat that is improperly installed or utilized, is inappropriate for your child's height, age, or weight or does not properly fit the child may increase the risk of serious injury or death.

# Child Safety



**WARNING:** Do not allow a passenger to hold a child on their lap when your vehicle is moving. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.



**WARNING:** Do not use pillows, books or towels to boost your child's height. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Properly secure child restraints or booster seats when they are not in use. They could become projectiles in a sudden stop or crash. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Do not put the shoulder section of the seatbelt or allow the child to put the shoulder section of the seatbelt under their arm or behind their back. Failure to follow this instruction could reduce the effectiveness of the seatbelt and increase the risk of injury or death in a crash.



**WARNING:** Do not leave children or pets unattended in your vehicle. Failure to follow this instruction could result in personal injury or death.

When installing a child restraint with seatbelts:

- Place the vehicle seat in the upright position before you install the child restraint.
- Use the correct seatbelt buckle for that seating position.
- Insert the belt tongue into the buckle. Make sure the tongue is securely fastened in the buckle.

- Keep the buckle release button pointing up and away from the child restraint, with the tongue between the child restraint and the release button, to prevent accidental unbuckling.
- Put the seatbelt in the automatic locking mode.

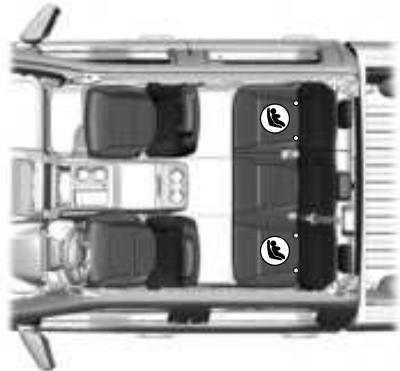
## CHILD RESTRAINT ANCHOR POINTS

### WHAT ARE THE CHILD RESTRAINT ANCHOR POINTS

Anchor points allow you to quickly and safely install a child restraint.

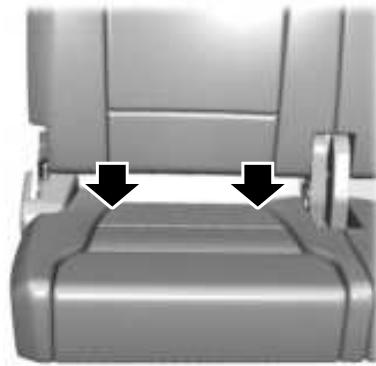
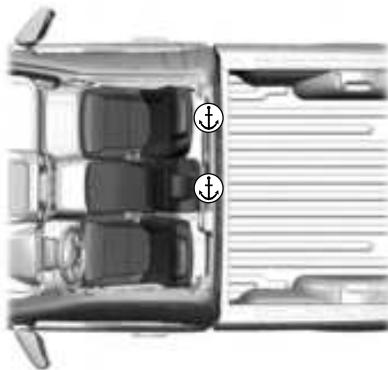
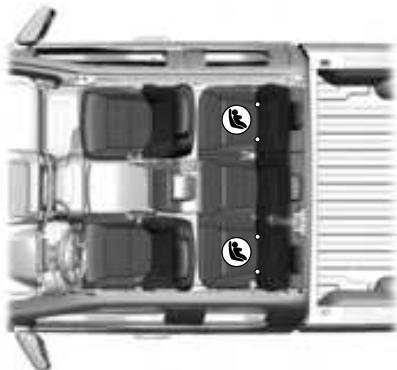
### LOCATING THE CHILD RESTRAINT LOWER ANCHOR POINTS (if Equipped)

Crew Cab

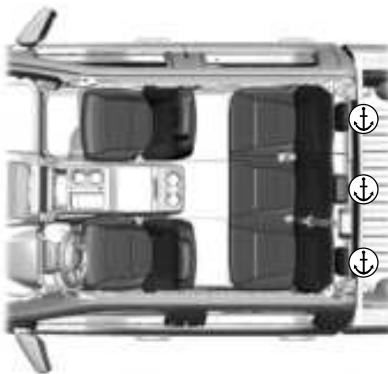


Super Cab

## Child Safety



Crew Cab



Super Cab

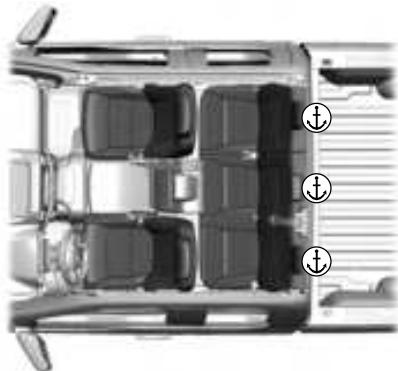
The lower child restraint anchors are at the rear section of the rear seat between the cushion and seat backrest.

**Note:** Regular Cab vehicles do not have lower anchors.

### LOCATING THE CHILD RESTRAINT TOP TETHER ANCHOR POINTS

Regular Cab

# Child Safety



## CHILD RESTRAINTS

### CHILD RESTRAINT POSITION INFORMATION

Install the child restraint tightly against the vehicle seat. It may be necessary to lift or remove the head restraint.

#### Rear Facing Child Restraints

Combined Weight of Child and Child Restraint	LATCH (Lower Anchors Only)	Seatbelt Only
Up to 65 lb (29 kg)	X	X
Over 65 lb (29 kg)		X

#### Forward Facing Child Restraints

Combined Weight of Child and Child Restraint	LATCH (Lower Anchors and Top Tether Anchor)	Seatbelt and Top Tether Anchor	Seatbelt and LATCH (Lower Anchors and Top Tether Anchor)
Up to 65 lb (29 kg)	X	X	X
Over 65 lb (29 kg)		X	X

# Child Safety

## CHILD RESTRAINTS RECOMMENDATION

Child Size, Height, Weight, or Age	Recommended Restraint Type
Children weighing 40 lb (18 kg) or less (generally age four or younger).	Use a child restraint (sometimes called an infant carrier, convertible seat, or toddler seat).
Children who have outgrown or no longer properly fit in a child restraint (generally children who are less than 57 in (1.45 m) tall, are greater than age four and less than age 12, and between 40 lb (18 kg) and 80 lb (36 kg) and upward to 100 lb (45 kg) if recommended by your child restraint manufacturer).	Use a belt-positioning booster seat.
Children who have outgrown or no longer properly fit in a belt-positioning booster seat (generally children who are at least 57 in (1.45 m) tall or greater than 80 lb (36 kg) or 100 lb (45 kg) if recommended by child restraint manufacturer).	Use a vehicle seatbelt having the lap belt snug and low across the hips, shoulder belt centered across the shoulder and chest, and seat backrest upright.

You are required by law to properly use child restraints for infants and toddlers in the United States, Canada and Mexico.

Many states and provinces require that small children use approved booster seats until they reach age eight, a height of 57 in (1.45 m) tall, or 80 lb (36 kg). Check your local and state or provincial laws for specific requirements about the safety of children in your vehicle.

When possible, properly restrain children 12 years of age and under in a rear seating position of your vehicle. Accident statistics suggest that children are safer when properly restrained in the rear seating positions than in a front seating position.

When installing a rear facing child restraint, adjust the vehicle seats to avoid interference between the child restraint and the vehicle seat in front of the child restraint.

## INSTALLING CHILD RESTRAINTS

### USING SEATBELTS



**WARNING:** Depending on where you secure a child restraint, and depending on the child restraint design, you may block access to certain seatbelt buckle assemblies and LATCH lower anchors, rendering those features potentially unusable. To avoid risk of injury, make sure occupants only use seating positions where they are able to be properly restrained.

**Note:** The following does not apply to the front center position of Super Cab and Crew Cab vehicles.

**Note:** Although the child restraint illustrated is a forward facing child restraint, the steps are the same for installing a rear facing child restraint.

## Child Safety

Perform the following steps when installing a child restraint with seatbelts.

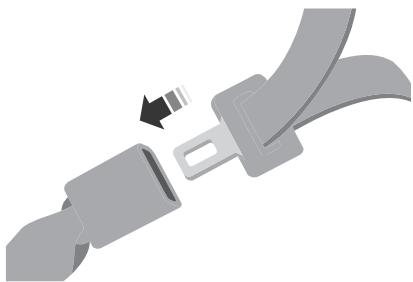
1. Position the child restraint in a seat with a seatbelt.



2. Pull down on the shoulder belt and then grasp the shoulder belt and lap belt together.



3. While holding the shoulder and lap belt portions together, route the tongue through the child restraint according to the child restraint manufacturer's instructions. Make sure you did not twist the belt webbing.



4. Insert the belt tongue into the proper buckle for that seating position until the latch engages. Make sure the tongue is latched securely by pulling on it.



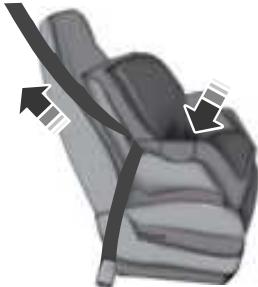
5. To put the retractor in the automatic locking mode, grasp the shoulder portion of the belt and pull downward until you pull all of the seatbelt out.

**Note:** *The automatic locking mode is available on the front passenger and rear seats. This mode is also available on the center seat of a Regular Cab. This vehicle does not require the use of a locking clip.*

6. Allow the belt to retract to remove slack. The seatbelt clicks as it retracts to indicate it is in the automatic locking mode.

# Child Safety

- Pull the seatbelt out of the retractor to make sure the retractor is in the automatic locking mode. You should not be able to pull more belt out. If the retractor is not locked, unbuckle the belt and repeat Steps 5 and 6.



- Remove remaining slack from the belt. Force the seat down with extra weight, for example, by pressing down or kneeling on the child restraint while pulling up on the shoulder belt in order to force slack from the belt. This is necessary to remove the remaining slack that exists once you add the extra weight of the child to the child restraint. It also helps to achieve the proper snugness of the child restraint to your vehicle. Sometimes, a slight lean toward the buckle helps to remove remaining slack from the belt.
- If the child restraint has a tether strap, attach it.



- Before placing the child in the seat, forcibly move the seat forward and back to make sure the seat is securely held in place.

To check this, grab the seat at the belt path and attempt to move it side to side and forward and back. There should be no more than 1 in (2.5 cm) of movement.

We recommend checking with a NHTSA Certified Child Passenger Safety Technician to make certain the child restraint is properly installed. In Canada, check with Transport Canada for referral to a Child Car Seat Clinic.

## Using Seatbelts



**WARNING:** Always use both the lap and shoulder portion of the seatbelt in the center seating position.

**Note:** The following applies to the front center position of Super Cab and Crew Cab vehicles.

The seatbelt webbing below the tongue is the lap portion of the seatbelt. The webbing above the tongue is the shoulder belt portion of the seatbelt.

- Position the child restraint in the front center seat.

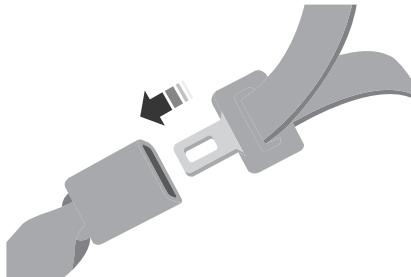
## Child Safety



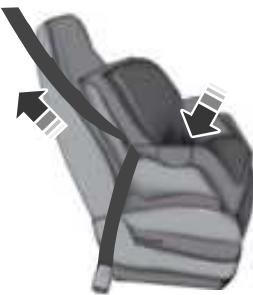
2. Slide the tongue up the webbing.



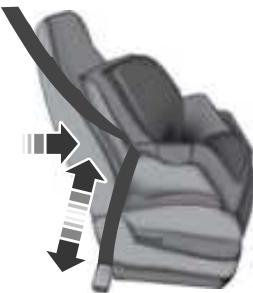
3. While holding both shoulder and lap portions next to the tongue, route the tongue and webbing through the child restraint according to the child restraint manufacturer's instructions. Make sure you did not twist the belt webbing.



4. Insert the belt tongue into the proper buckle for that seating position until the latch engages. Make sure the tongue is latched securely by pulling on it.



5. When pushing down with your knee on the child restraint, pull up on the shoulder belt portion to tighten the lap belt portion of the seatbelt.
6. Allow the seatbelt to retract and remove any slack in the belt to securely tighten the child restraint in the vehicle.
7. If the child restraint has a tether strap, attach it.



# Child Safety

8. Before placing the child in the seat, forcibly move the seat forward and back to make sure the seat is securely held in place. To check this, grab the seat at the belt path and attempt to move it side to side and forward and back. There should be no more than 1 in (2.5 cm) of movement.
9. Check from time to time to be sure that there is no slack in the lap and shoulder belt. The shoulder belt must be snug to keep the lap belt tight during a crash.

We recommend checking with a NHTSA Certified Child Passenger Safety Technician to make certain the child restraint is properly installed. In Canada, check with Transport Canada for referral to a Child Car Seat Clinic.

## USING LOWER ANCHORS AND TETHERS FOR CHILDREN



**WARNING:** Do not attach two child safety restraints to the same anchor. In a crash, one anchor may not be strong enough to hold two child safety restraint attachments and may break, causing serious injury or death.



**WARNING:** Depending on where you secure a child restraint, and depending on the child restraint design, you may block access to certain seatbelt buckle assemblies and LATCH lower anchors, rendering those features potentially unusable. To avoid risk of injury, make sure occupants only use seating positions where they are able to be properly restrained.

- Two lower anchors where the vehicle seat backrest and seat cushion meet, called the seat bight.
- One top tether anchor behind that seating position.

LATCH compatible child restraints have two rigid or webbing mounted attachments. These attachments connect to the two lower anchors at the LATCH equipped seating positions in your vehicle. This type of attachment method eliminates the need to use seatbelts to attach the child restraint.

However, you can still use the seatbelt to attach the child restraint if the lower anchors are not used. For forward-facing child restraints, you must also attach the top tether strap to the proper top tether anchor if a top tether strap has been provided with your child restraint.

Follow the instructions later in this chapter on attaching child restraints with tether straps.

## INSTALLING A CHILD RESTRAINT IN A CENTER SEAT



**WARNING:** The standardized spacing for LATCH lower anchors is 11 in (280 mm) center to center. Do not use LATCH lower anchors for the center seating position unless the child restraint manufacturer's instructions permit and specify using anchors spaced at least as far apart as those in this vehicle.

The lower anchors at the center of the second row rear seat are spaced 25.7 in (652 mm) apart. The standardized spacing for LATCH lower anchors is 11 in (280 mm) center to center.

The Lower Anchors and Tethers for Children (LATCH) system has three vehicle anchor points:

# Child Safety

You cannot install a child restraint with rigid LATCH attachments at the center seating position. You can only use LATCH compatible child restraints with attachments on belt webbing at this seating position provided that the child restraint manufacturer's instructions permit use with the anchor spacing stated. Do not attach a child restraint to any lower anchor if another child restraint is attached to that anchor.

Each time you use the child restraint, check that the seat is properly attached to the lower anchors and tether anchor, if applicable. Tug the child restraint from side to side and forward and back where it is secured to the vehicle. The seat should move less than 1 in (2.5 cm).

If you did not properly anchor the child restraint, the risk of a child being injured in a crash greatly increases.

## COMBINING THE SEATBELT AND LOWER ANCHORS FOR ATTACHING CHILD RESTRAINTS

When used in combination, you may attach either the seatbelt or the LATCH lower anchors first, provided a proper installation is achieved. Attach the tether strap afterward, if it is included with the child restraint.

## USING TETHER STRAPS

Many forward-facing child restraints include a tether strap which extends from the back of the child restraint and hooks to an anchoring point called the top tether anchor. Tether straps are available as an accessory for many older child restraints.

Contact the manufacturer of your child restraint for information about ordering a tether strap, or to obtain a longer tether strap if the tether strap on your child restraint does not reach the appropriate top tether anchor in the vehicle.

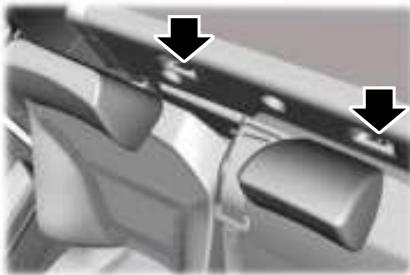
Attach the tether strap only to the appropriate tether anchor. The tether strap may not work properly if attached somewhere other than the correct tether anchor.

If you install a child restraint with rigid LATCH attachments, do not tighten the tether strap enough to lift the child restraint off the vehicle seat cushion when the child is seated in it. Keep the tether strap just snug without lifting the front of the child restraint. Keeping the child restraint just touching the vehicle seat gives the best protection in a severe crash.

Once you have installed the child restraint using either the seatbelt, the lower anchors of the LATCH system, or both, you can attach the top tether strap.

## ATTACHING THE FRONT SEAT TETHER STRAP

Regular Cab



1. Route the child restraint tether strap over the back of the seat and under the head restraint.

# Child Safety

**Note:** For vehicles with adjustable head restraints, route the tether strap under the head restraint and between the head restraint posts. Otherwise, route the tether strap over the top of the seat backrest.

2. Locate the correct anchor for the selected seating position. You may need to pull the seat backrest forward to access the tether anchors. Make sure the seat is locked in the upright position before installing the child restraint.
3. Clip the tether strap to the anchor.
4. Tighten the child restraint tether strap according to the manufacturer's instructions.

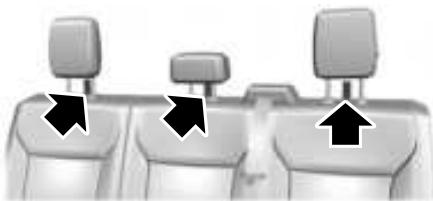
If you incorrectly clip the tether strap, the child restraint may not be retained properly in the event of a crash.

If you did not properly anchor the child restraint, the risk of a child being injured in a crash greatly increases.

If your child restraint system has a tether strap, and the child restraint manufacturer recommends its use, we also recommend its use.

## ATTACHING THE REAR SEAT TETHER STRAP (If Equipped)

Crew Cab and Super Cab



There are three loops of webbing above the back of the rear seat. Use these loops as routing loops and anchor loops for up to three child restraint tether straps.

For example, you can use the center loop as a routing loop for a child restraint in the center rear seat and as an anchoring loop for child restraints installed in the outermost rear seats.

Many tether straps cannot be tightened if the tether strap is hooked to the loop directly behind the child restraint.

To provide a tight tether strap:



1. Route the vehicle tether loop between the head restraint posts, then route the child restraint tether strap through the loop, forward of the head restraint.
2. Hook the strap to the vehicle tether anchor loop in the adjacent seating position. If using the driver side, pass the strap behind the shoulder belt for the center seat. Put the tether strap through the routing loop. The head restraint support post holds the child restraint tightly, but the head restraint post is not strong enough to hold the child restraint during a crash.
3. Tighten the tether strap according to the child restraint manufacturer's instructions.

# Child Safety

If you did not properly anchor the child restraint, the risk of a child being injured in a crash greatly increases.

If your child restraint system has a tether strap, and the child restraint manufacturer recommends its use, we also recommend its use.

## BOOSTER SEATS

Use a belt-positioning booster seat for children who have outgrown or no longer properly fit in a child restraint and meet the following criteria.

- Generally children who are less than 57 in (1.45 m) tall.
- Are greater than age four (4) and less than age twelve (12).
- Are between 40 lb (18 kg) and 80 lb (36 kg) and upward to 100 lb (45 kg).

Many state and provincial laws require that children use approved booster seats until they reach age eight, a height of 57 in (1.45 m) tall, or 80 lb (36 kg).

Booster seats should be used until you can answer yes to all of these questions when seated without a booster seat:

- Can the child sit all the way back against their vehicle seat backrest with knees bent comfortably at the edge of the seat cushion?
- Can the child sit without slouching?
- Does the lap belt rest low across the hips?
- Is the shoulder belt centered on the shoulder and chest?
- Can the child stay seated like this for the whole trip?

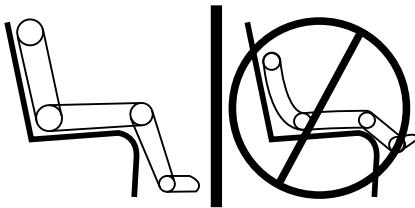
Always use booster seats in conjunction with your vehicle lap and shoulder belt.

## Types of Booster Seats



- Backless booster seats

If your backless booster seat has a removable shield, remove the shield.



If a vehicle seating position has a low seat backrest or no head restraint, a backless booster seat may place your child's head, as measured at the tops of the ears, above the top of the seat. In this case, move the backless booster to another seating position with a higher seat backrest or head restraint and lap and shoulder belts, or consider using a high-back booster seat.

## Child Safety



If, with a backless booster seat, you cannot find a seating position that adequately supports your child's head, a high-back booster seat would be a better choice.

Children and booster seats vary in size and shape. Choose a booster that keeps the lap belt low and snug across the hips, never up across the stomach, and lets you adjust the shoulder belt to cross the chest and rest snugly near the center of the shoulder.

The following drawings compare the ideal fit to a shoulder belt uncomfortably close to the neck and a shoulder belt that could slip off the shoulder. The drawings also show how the lap belt should be low and snug across the child's hips.

- High-back booster seats



# Child Safety

If the booster seat slides on the vehicle seat upon which it is being used, placing a rubberized mesh sold as shelf or carpet liner under the booster seat may improve this condition. Do not use any item thicker than this under the booster seat. Check with the booster seat manufacturer's instructions.

## CHILD SAFETY LOCKS - CREW CAB/SUPERCAB



**WARNING:** You cannot open the rear doors from inside if you have put the child safety locks on.



A child safety lock is on the rear edge of each rear door. You must switch the child safety lock separately on each door.

### Left-Hand Side

Turn the key clockwise to switch the child lock on and counterclockwise to switch it off.

### Right-Hand Side

Turn the key counterclockwise to switch the child lock on and clockwise to switch it off.

**Note:** To make sure the child safety lock is on, pull the inside door handle twice to verify the door does not open.

**Note:** To open the rear doors from inside the vehicle when the child lock is engaged, roll down the rear window and use the outside door handle. Or have someone outside the vehicle open the door.

# Seatbelts

## SEATBELT PRECAUTIONS



**WARNING:** Always drive and ride with your seatback upright and the lap belt snug and low across the hips.



**WARNING:** Children must always be properly restrained.



**WARNING:** Do not allow a passenger to hold a child on their lap when your vehicle is moving. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.



**WARNING:** All occupants of your vehicle, including the driver, should always properly wear their seatbelts, even when an airbag supplemental restraint system is provided. Failure to properly wear your seatbelt could seriously increase the risk of injury or death.



**WARNING:** It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.



**WARNING:** In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seatbelt.



**WARNING:** Each seating position in your vehicle has a specific seatbelt assembly made up of one buckle and one tongue designed to be used as a pair. Use the shoulder belt on the outside shoulder only. Never wear the shoulder belt under the arm. Never use a single seatbelt for more than one person.



**WARNING:** Even with advanced restraints systems, properly restrain children 12 and under in a rear seating position. Failure to follow this could seriously increase the risk of injury or death.



**WARNING:** Seatbelts and seats may be hot in a vehicle that is in the sunshine. The hot seatbelts or seats may burn a small child. Check seat covers and buckles before you place a child anywhere near them.



**WARNING:** If your vehicle is involved in a crash, have the seatbelts and associated components inspected as soon as possible. Failure to follow this instruction could result in personal injury or death.

All seating positions in this vehicle have seatbelts. All occupants of the vehicle should properly wear their seatbelts, even when an airbag supplemental restraint system is provided.

The seatbelt system consists of:

- Lap and shoulder seatbelts.
- A shoulder seatbelt with automatic locking mode, except driver seatbelt.
- Height adjusters at the front outermost seating positions.
- Seatbelt pretensioners at the front outermost and rear outermost seating positions.

# Seatbelts

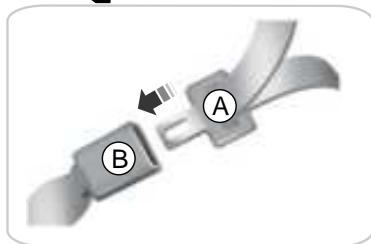


A seatbelt warning light and chime.



Crash sensors and monitoring system with readiness indicator.

The seatbelt pretensioners are designed to tighten the seatbelts when activated. In frontal and near-frontal crashes, the seatbelt pretensioners may be activated alone or, if the crash is of sufficient severity, together with the front airbags. In side crashes and rollovers, the pretensioners will be activated when the Safety Canopy is activated.



A     Seatbelt tongue.

B     Seatbelt buckle.

1. Pull the seatbelt out steadily.

**Note:** *It may lock if you pull it sharply or if the vehicle is on a slope.*

2. Insert the tongue into the buckle.
3. Pull the seatbelt tight to remove any slack.

## Unfastening the Seatbelts

1. Press the red button on the buckle to release the seatbelt.
2. Hold the seatbelt tongue and let it retract completely and smoothly to its stowed position.

## Using the Seatbelt With Cinch Tongue

This applies to the front center seating position of Super Cab and Crew Cab.

# Seatbelts

The cinch tongue slides up and down the seatbelt webbing when you stow the seatbelt or when you put the seatbelts on. When you buckle the seatbelt, the cinch tongue allows you to shorten the lap portion, but pinches the webbing to keep the lap portion from getting longer. The cinch tongue is designed to slip during a crash, so wear the shoulder belt properly and do not allow any slack in either the lap or shoulder portions.

While you are fastened in the seatbelt, the seatbelt with a cinch tongue adjusts to your movement. However, if you brake hard, turn hard, or if your vehicle receives an impact of 5 mph (8 km/h) or more, the seatbelt locks and helps reduce your forward movement.

## SENSITIVE LOCKING MODE

### WHAT IS SENSITIVE LOCKING MODE

Sensitive locking mode is a seatbelt retractor feature that allows shoulder belt length adjustment according to your movements and locking in response to vehicle movement.

### HOW DOES SENSITIVE LOCKING MODE WORK

If the driver suddenly brakes, turns a corner sharply, or the vehicle receives an impact of about 5 mph (8 km/h) or more, the seatbelts lock to help reduce forward movement of the driver and passengers.

In addition, the seatbelt retractor locks if you pull the seatbelt webbing out too quickly. If the retractor locks, slowly lower the height adjuster to allow the seatbelt to retract.

If the retractor does not unlock, pull the seatbelt out slowly then feed a small length of webbing back toward the stowed position.

## AUTOMATIC LOCKING MODE

### WHAT IS AUTOMATIC LOCKING MODE

This feature keeps the seatbelts pre-locked. The belt still retracts to remove any slack in the shoulder belt.

### WHEN TO USE AUTOMATIC LOCKING MODE

Use this mode any time you install a child restraint in a front or rear seating position. Properly restrain children 12 years old and under in a rear seat whenever possible. See **Child Safety** (page 52).

**Note:** Automatic locking mode is not available on the driver seatbelt.

**Note:** Vehicles with optional front seat center may not have this function.

### ENGAGING AUTOMATIC LOCKING MODE



1. Fasten the combination lap and shoulder belt.

# Seatbelts

2. Grasp the shoulder portion and pull downward until you pull the entire belt out.
3. Allow the belt to retract. As the belt retracts, you will hear a clicking sound. This indicates the seatbelt is now in the automatic locking mode.

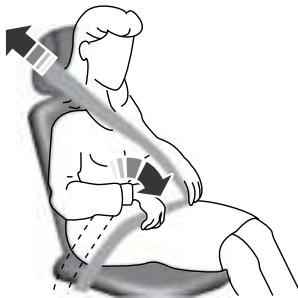
## DISENGAGING AUTOMATIC LOCKING MODE

Unbuckle the combination lap and shoulder belt and allow it to retract completely to disengage the automatic locking mode and activate the vehicle sensitive locking mode.

## ADJUSTING THE SEATBELTS DURING PREGNANCY



**WARNING:** Always ride and drive with your seatback upright and properly fasten your seatbelt. Fit the lap portion of the seatbelt snugly and low across the hips. Position the shoulder portion of the seatbelt across your chest. Pregnant women must follow this practice. See the following figure.

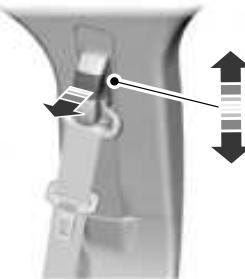


Pregnant women should always wear their seatbelt. Position the lap belt portion of a combination lap and shoulder belt low across the hips below the belly and worn as tight as comfort allows. Position the shoulder belt to cross the middle of the shoulder and the center of the chest.

## ADJUSTING THE SEATBELT HEIGHT



**WARNING:** Position the seatbelt height adjuster so that the seatbelt rests across the middle of your shoulder. Failure to adjust the seatbelt correctly could reduce its effectiveness and increase the risk of injury in a crash.



1. Pull the button and slide the height adjuster up or down.
2. Release the button and pull down on the height adjuster to make sure it is locked in place.

# Seatbelts

## ADJUSTING THE SEATBELT LENGTH



1. Pull some seatbelt webbing out of the shoulder belt retractor.

2. While holding the webbing below the tongue, grasp the metal tip of the tongue so that it is parallel to the webbing and slide the tongue up.
3. Provide enough lap belt length so that the tongue can reach the buckle.

## SEATBELT REMINDER

### HOW DOES THE SEATBELT REMINDER WORK

This feature supplements the seatbelt warning function. It provides additional reminders by sounding a tone and illuminating the seatbelt warning light when you are in the driver seat and an occupant unfastens their seatbelt.

If	Then
You switch your vehicle on and do not fasten one of the front occupant seatbelts...	The seatbelt reminder activates.
You do not fasten your seatbelt before your vehicle reaches at least 6 mph (9 km/h) ...	The seatbelt reminder activates, the seatbelt warning light illuminates and a warning tone sounds until you fasten your seatbelt.
Rear seats becomes occupied...	The seatbelt reminder becomes active when a rear seat passenger fastens a seatbelt.

This feature also informs the driver that an occupant unfastened their seatbelt.



# Seatbelts

- When the ignition is on, a warning informs the driver about the status of each seat, following each seat buckle or unbuckle. You can acknowledge this, or the system will time out after 60 seconds.
- If a seatbelt is unfastened, a second warning informs the driver about which seatbelt was unfastened. A warning remains until all occupied seatbelts are fastened.

## SEATBELT REMINDER INDICATORS

A warning lamp illuminates if the ignition is on, a front seat is occupied and the seatbelt has not been fastened.



The warning lamp illuminates until you fasten your seatbelt.

## SEATBELT REMINDER AUDIBLE WARNINGS

A warning tone sounds and the warning lamp illuminates if you are not wearing your seatbelt when your vehicle exceeds a relatively low speed.

The warning tone sounds for a short period of time or until you fasten your seatbelt.

## SWITCHING THE SEATBELT REMINDER ON AND OFF



**WARNING:** While the system allows you to deactivate it, this system is designed to improve your chances of being safely belted and surviving an accident. We recommend you leave the system activated for yourself and others who may use the vehicle.

**Note:** The driver and front passenger warnings switch off independently. When you perform this procedure for one seating position and the other seat is occupied, buckle the other seat.

Read Steps 1 - 4 before proceeding with the programming procedure.

Make sure that:

- You set the parking brake.
- You place the transmission in park (P).
- The ignition is off.
- You close all vehicle doors.
- You unfasten the driver and front passenger seatbelts.
- Switch the ignition to RUN.
- Wait a short period of time until the seatbelt warning tone switches off. After Step 2, you must complete Step 3 within 30 seconds after you start your vehicle.
- For the seating position you are switching off, fasten then unfasten the seatbelt four times at a moderate speed, ending in the unfastened state. After each unfasten, the seatbelt warning light switches on and off with each fasten.
- The seatbelt warning light flashes for confirmation.

This switches the feature off for that seating position if it is currently on.

This switches the feature on for that seating position if it is currently off.

## CHECKING THE SEATBELTS

Check the seatbelts and child restraints periodically to make sure they work properly and are not damaged. Make sure there are no nicks, tears or cuts. Replace if necessary.

# Seatbelts

Check the following seatbelt assemblies after a crash.

- Retractors.
- Buckles.
- Front seatbelt buckle assemblies.
- Shoulder belt height adjusters.
- Shoulder belt guide on seat backrest.
- Child restraint LATCH and tether anchors.
- Attaching hardware.

Read the child restraint manufacturer's instructions for additional inspection and maintenance information specific to the child restraint.

We recommend that all seatbelt assemblies in use in vehicles involved in a crash be replaced. However, if the crash was minor and an authorized dealer finds that the belts do not show damage and continue to operate properly, they do not need to be replaced. Seatbelt assemblies not in use during a crash should also be checked and replaced if either damage or improper operation is noted.

Properly care for seatbelts. See **Cleaning Seatbelts** (page 530).



**WARNING:** Only use extensions provided free of charge by our dealers. The dealer will provide an extension designed specifically for this vehicle, model year and seating position. The use of an extension intended for another vehicle, model year or seating position may not offer you the full protection of your vehicle's seatbelt restraint system.



**WARNING:** Never use seatbelt extensions to install child restraints.



**WARNING:** Do not use extensions to change the way the seatbelt fits across the torso, over the lap or to make the seatbelt buckle easier to reach.

If, because of body size or driving position, it is not possible to properly fasten the seatbelt over your lap and shoulder, an extension that is compatible with the seatbelts is available free of charge from our dealers. Only use our seatbelt extensions made by the original equipment seatbelt manufacturer with our seatbelts. Ask your authorized dealer if your extension is compatible with your vehicle restraint system.



**WARNING:** Persons who fit into the vehicle's seatbelt should not use an extension. Unnecessary use could result in serious personal injury in the event of a crash.

# **Personal Safety System™**

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## **WHAT IS THE PERSONAL SAFETY SYSTEM**

An advanced safety system that protects occupants in frontal crashes.

## **HOW DOES THE PERSONAL SAFETY SYSTEM WORK**

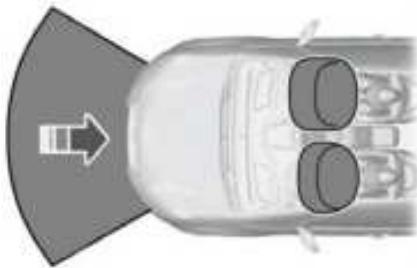
This system provides an improved level of frontal crash protection to front seat occupants and is designed to reduce the risk of airbag-related injuries. The system analyzes occupant conditions and crash severity before activating the appropriate safety devices. During a crash, the restraints control module may deploy the seatbelt pretensioners, and one or both stages of the dual-stage airbags based on crash severity and occupant conditions.

## **PERSONAL SAFETY SYSTEM COMPONENTS**

- Driver and passenger dual-stage airbag supplemental restraints.
- Front seat outermost seatbelts with pretensioners, energy management retractors and seatbelt usage sensors.
- Front passenger sensing system.
- Passenger airbag off and on indicators.
- Front crash severity sensors.
- Restraints control module with impact and safing sensors.
- Restraint system warning light and tone.
- The electrical wiring for the airbags, crash sensors, seatbelt pretensioners, front seatbelt usage sensors, front passenger sensing system and indicator lights.

# Airbags

## HOW DO THE FRONT AIRBAGS WORK



The driver and front passenger airbags deploy during significant frontal and near frontal crashes.

The driver and passenger front airbag system consists of:

- Driver and passenger airbag modules.
- Front passenger sensing system.
- Crash sensors and monitoring system with readiness indicator. See **Crash Sensors and Airbag Indicator** (page 81).

The airbags are a supplemental restraint system and are designed to work with the seatbelts to help protect the driver and right front passenger from certain upper body injuries. Airbags do not inflate slowly; there is a risk of injury from a deploying airbag.

**Note:** You will hear a loud bang and see a cloud of harmless powdery residue if an airbag deploys. This is normal.

The airbags inflate and deflate rapidly upon activation. After airbag deployment, it is normal to notice a smoke-like, powdery residue or smell the burnt propellant. This may consist of cornstarch, talcum powder (to lubricate the bag) or sodium

compounds (for example, baking soda) that result from the combustion process that inflates the airbag. Small amounts of sodium hydroxide may be present which may irritate the skin and eyes, but none of the residue is toxic.

Contact with a deploying airbag may cause abrasions or swelling. Temporary hearing loss is also a possibility as a result of the noise associated with a deploying airbag.

Because airbags must inflate rapidly and with considerable force, there is the risk of death or serious injuries such as fractures, facial and eye injuries or internal injuries, particularly to occupants who are not properly restrained or are otherwise out of position at the time of airbag deployment. Thus, it is extremely important that occupants be properly restrained as far away from the airbag module as possible.

Routine maintenance of the airbags is not required.

## HOW DO THE SIDE AIRBAGS WORK

**WARNING:** Do not place objects or mount equipment on or near the airbag cover, on the side of the front or rear seatbacks, or in areas that may come into contact with a deploying airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.

**WARNING:** Accessory seat covers not released by Ford Motor Company could prevent the deployment of the airbags and increase the risk of injuries in a crash.

# Airbags



**WARNING:** Do not lean your head on the door. The side airbag could injure you as it deploys from the side of the seatback.

The side airbags are on the outermost side of the seat backrests of the front seats. In certain sideways crashes or rollovers, the airbags will be inflated. The airbag was designed to inflate between the door panel and occupant to further enhance the protection provided to occupants in side impact crashes.



The system consists of the following:

- A label or embossed side panel indicating that side airbags are fitted to your vehicle.
- Side airbags inside the driver and front passenger seat backrests.
- Crash sensors and monitoring system with readiness indicator. See **Crash Sensors and Airbag Indicator** (page 81).

## HOW DO THE KNEE AIRBAGS WORK

Driver and passenger knee airbags are under or within the instrument panel. During a crash, the restraints control module may activate the driver and passenger knee airbags (individually or both) based on crash severity and respective occupant conditions. Under certain crash and occupant conditions, the driver and passenger knee airbags may deploy (individually or both) but the corresponding front airbag may not activate. It is important to be properly seated and restrained to reduce the risk of death or serious injury.



Make sure the knee airbags are operating properly. See **Crash Sensors and Airbag Indicator** (page 81).

## HOW DOES THE SAFETY CANOPY™ WORK



**WARNING:** Do not place objects or mount equipment on or near the headliner at the siderail that may come into contact with a deploying curtain airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.



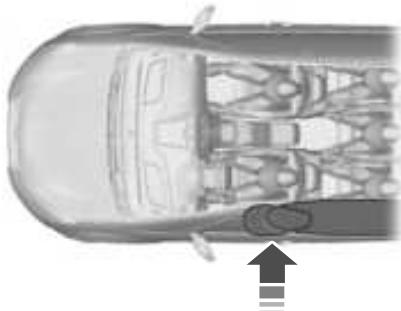
**WARNING:** Do not lean your head on the door. The curtain airbag could injure you as it deploys from the headliner.



**WARNING:** To reduce risk of injury, do not obstruct or place objects in the deployment path of the airbag.

# Airbags

The Safety Canopy deploys during significant side crashes or when a certain likelihood of a rollover event is detected by the rollover sensor. The Safety Canopy is mounted to the roof side-rail sheet metal, behind the headliner, above each row of seats. In certain sideways crashes or rollover events, the Safety Canopy will be activated, regardless of which seats are occupied. The Safety Canopy inflates between the side window area and occupants to further enhance protection provided in side impact crashes and rollover events.



The system consists of the following:

- Safety Canopy curtain airbags above the trim panels over the front and rear side windows identified by a label or wording on the headliner or roof-pillar trim.
  - A flexible headliner which opens above the side doors to allow air curtain deployment
-  · Crash sensors and monitoring system with a readiness indicator. See **Crash Sensors and Airbag Indicator** (page 81).

Properly restrain children 12 years old and under in the rear seats. The Safety Canopy will not interfere with children restrained using a properly installed child or booster seat because it is designed to inflate downward from the headliner above the doors along the side window opening.

## AIRBAG PRECAUTIONS



**WARNING:** Airbags do not inflate slowly or gently, and the risk of injury from a deploying airbag is the greatest close to the trim covering the airbag module.



**WARNING:** All occupants of your vehicle, including the driver, should always properly wear their seatbelts, even when an airbag supplemental restraint system is provided. Failure to properly wear your seatbelt could seriously increase the risk of injury or death.



**WARNING:** Properly secure children 12 years old and under in a rear seating position whenever possible. If you are unable to properly secure all children in a rear seating position, properly secure the largest child on the front seat. If you must use a forward facing child restraint on the front seat, move the seat as far back as possible. Failure to follow these instructions could result in personal injury or death.



**WARNING:** Do not place your arms on the airbag cover or through the steering wheel. Failure to follow this instruction could result in personal injury.

# Airbags



**WARNING:** Keep the areas in front of the airbags free from obstruction. Do not affix anything to or over the airbag covers. Objects could become projectiles during airbag deployment. Failure to follow this instruction could result in personal injury or death.



**WARNING:** To reduce risk of injury, do not obstruct or place objects in the deployment path of the airbag.



**WARNING:** Do not place a rearward facing child restraint in front of an active airbag. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Do not attempt to service, repair, or modify the supplementary restraint system or associated components. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Several airbag system components get hot after inflation. To reduce the risk of injury, do not touch them after inflation.



**WARNING:** If a supplementary restraint system component has deployed, it will not function again. Have the system and associated components inspected as soon as possible. Failure to follow this instruction could result in personal injury or death.

## PROPERLY ADJUSTING THE DRIVER AND FRONT PASSENGER SEATS



**WARNING:** National Highway Traffic Safety Administration (NHTSA) recommends a minimum distance of at least 10 in (25 cm) between an occupant's chest and the driver airbag module.

To properly position yourself away from the airbag:

- Move your seat to the rear as far as you can while still reaching the pedals comfortably.
- Recline the seat slightly one or two degrees from the upright position.

After all occupants have adjusted their seats and put on seatbelts, it is very important that they continue to sit properly. Properly seated occupants sit upright, lean against the seat backrest, and center themselves on the seat cushion, with their feet comfortably extended on the floor. Sitting improperly can increase the chance of injury in a crash event. For example, if an occupant slouches, lies down, turns sideways, sits forward, leans forward or sideways, or puts one or both feet up, the chance of injury during a crash greatly increases.

## CHILDREN AND AIRBAGS



**WARNING:** Do not place a rearward facing child restraint in front of an active airbag. Failure to follow this instruction could result in personal injury or death.

# Airbags



Children must always be properly restrained. Accident statistics suggest that children are safer when properly restrained in the rear seating positions than in the front seating position. Failure to follow these instructions may increase the risk of injury in a crash.

If two adults and a child occupy a vehicle without rear seats, properly restrain the child in the center front seat unless doing so would interfere with driving your vehicle. This provides lap and shoulder belt protection for all occupants, and airbag protection for the adults. A child or infant properly restrained in the center front seat should have a reduced risk to serious injury from the airbags.

## FRONT PASSENGER SENSING SYSTEM

### WHAT IS THE FRONT PASSENGER SENSING SYSTEM

This system detects a properly seated occupant and determines if the front passenger airbag should be enabled.

## HOW DOES THE FRONT PASSENGER SENSING SYSTEM WORK

The system uses a passenger airbag status indicator which illuminates indicating that the front passenger frontal airbag is either enabled or disabled.

**Note:** When you first switch the ignition on, the passenger airbag status indicator off and on lamps illuminate for a short period to confirm they are functional.



The indicator lamps are in the overhead console.

The front passenger sensing system is designed to disable the front passenger frontal airbag under these conditions:

- The front passenger seat is unoccupied.
- The system determines an infant is present in a child restraint.
- A passenger takes their weight off of the seat for a period of time.
- If there is a problem with the airbag system or the passenger sensing system.

Even with this technology, parents are strongly encouraged to always properly restrain children in the rear seat.

# Airbags

- When the front passenger sensing system disables the front passenger frontal airbag, the passenger airbag status indicator illuminates the off lamp.
- If you have installed the child restraint and the passenger airbag status indicator illuminates the on lamp, switch your vehicle off, remove the child restraint from your vehicle and reinstall the restraint following the child restraint manufacturer's instructions.

The front passenger sensing system works with sensors that are part of the front passenger seat and seatbelt. The sensors are designed to detect the presence of a properly seated occupant and determine if the front passenger frontal airbag should be enabled.

- When the front passenger sensing system enables the front passenger frontal airbag, the passenger airbag status indicator illuminates the on lamp.

If a person of adult size is sitting in the front passenger seat, but the passenger airbag status indicator off lamp is illuminated, it is possible that the person is not sitting properly in the seat. If this happens:

- Switch your vehicle off and ask the person to place the seat backrest in an upright position.
- Have the person sit upright in the seat, centered on the seat cushion, with the person's legs comfortably extended.
- Restart your vehicle and have the person remain in this position for about two minutes. This allows the system to detect that person and enable the passenger frontal airbag.
- If the indicator off lamp remains illuminated even after this, you should advise the person to ride in the rear seat.

After all occupants have adjusted their seats and put on seatbelts, it is very important that they continue to sit upright, leaning against the seat backrest, and centered on the seat cushion, with their feet comfortably extended on the floor.

Sitting improperly can increase the chance of injury in a crash event. For example, if an occupant slouches, lies down, turns sideways, sits forward, leans forward or sideways, or puts one or both feet up, the chance of injury during a crash greatly increases.

If you think that the state of the passenger airbag status indicator lamp is incorrect, check for the following:

- Objects lodged underneath the seat.
- Objects between the seat cushion and the center console.
- Objects hanging off the seat backrest.
- Objects stowed in the seat backrest map pocket.
- Objects placed on the occupant's lap.
- Cargo interference with the seat.
- Other passengers pushing or pulling on the seat.
- Rear passenger feet and knees resting or pushing on the seat.

The listed conditions could cause the weight of a properly seated occupant to be incorrectly interpreted by the front passenger sensing system. The person in the front passenger seat could appear heavier or lighter due to the conditions listed.



Make sure the front passenger sensing system is operating properly. See **Crash Sensors and Airbag Indicator** (page 81).

If the airbag readiness light is on, do the following:

# Airbags

- Pull your vehicle over.
- Switch your vehicle off.
- Check for any objects lodged underneath the front passenger seat or cargo interfering with the seat.
- Remove the obstruction if found.
- Restart your vehicle.
- Wait at least two minutes and verify that the airbag readiness light in the instrument cluster is no longer illuminated.
- If the airbag readiness light in the instrument cluster remains illuminated, there may be a problem due to the front passenger sensing system.

Do not attempt to repair or service the system. Take your vehicle in for service immediately.

If it is necessary to modify an advanced front airbag system to accommodate a person with disabilities, contact your Customer Relationship Center. See **Contacting Us** (page 22).

## FRONT PASSENGER SENSING SYSTEM PRECAUTIONS



**WARNING:** Sitting improperly, out of position or with the seatback reclined too far can take weight off the seat cushion and affect the decision of the passenger sensing system, resulting in serious injury or death in the event of a crash. Always sit upright against your seat back, with your feet on the floor.



**WARNING:** Any alteration or modification to the front passenger seat may affect the performance of the front passenger sensing system. This could seriously increase the risk of injury or death.



**WARNING:** Do not place objects under the front passenger seat or between the seat and the center console. Failure to follow this instruction may interfere with the front passenger seat sensing system and increase the risk of injury or death in a crash.



**WARNING:** Check the passenger airbag indicator lamp for proper airbag status. Failure to follow this instruction could result in personal injury or death.

## FRONT PASSENGER SENSING SYSTEM INDICATORS

Occupant	Passenger Airbag Status Indicator	Passenger Airbag
Empty	OFF: Illuminated	Disabled
	ON: Not Illuminated	
Child	OFF: Illuminated	Disabled

# Airbags

Occupant	Passenger Airbag Status Indicator	Passenger Airbag
	ON: Not Illuminated	
Adult	OFF: Not Illuminated	Enabled
	ON: Illuminated	

## CRASH SENSORS AND AIRBAG INDICATOR - EXCLUDING: POLICE RESPONDER



**WARNING:** Modifying or adding equipment to the front of your vehicle could affect the performance of the airbag system, increasing the risk of injury. This includes the hood, bumper system, frame, front body structure, tow hooks, hood pins, push bar and snowplows.

Your vehicle has a collection of crash and occupant sensors. These sensors provide information to the restraints control module which activates the following:

- Front seatbelt pretensioners.
- Driver airbag.
- Passenger airbag.
- Knee airbag(s).
- Seat mounted side airbags.
- Safety Canopy.

Based on the type of crash, the restraints control module deploys the appropriate safety devices.

The restraints control module also monitors the readiness of the above safety devices plus the crash and occupant sensors. The readiness of the safety system is indicated by a warning indicator light in the instrument cluster or by a backup tone if the warning light is not working. Routine maintenance of the airbag is not required.

A difficulty with the system is indicated by one or more of the following:



The readiness light will not illuminate immediately after you switch the ignition on.

- The readiness light either flashes or stays on.
- You hear a series of five tones. The tone pattern repeats periodically until the problem, the light or both are repaired.

If any of these things happen, even intermittently, have the supplemental restraint system serviced immediately. Unless serviced, the system may not function properly in the event of a crash.

# Airbags

The fact that the seatbelt pretensioners or front airbags did not activate for both front seat occupants in a crash does not mean that something is wrong with the system. Rather, it means the restraints control module determined the accident conditions (crash severity, seatbelt usage) were not appropriate to activate these safety devices.

- The front airbags activate only in frontal and near-frontal crashes. Front airbags may activate in rollovers, side impacts or rear impacts if the crash causes sufficient frontal deceleration.
- The seatbelt pretensioners activate in frontal, near-frontal and side crashes, and in rollovers.
- The knee airbag(s) deploy based on crash severity and occupant conditions.
- The side airbags inflate in certain side impact crashes or rollover events. Side airbags may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation.
- The Safety Canopy inflates in certain side impact crashes or rollover events. The Safety Canopy may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation, or a certain likelihood of rollover.

## CRASH SENSORS AND AIRBAG INDICATOR - POLICE RESPONDER



**WARNING:** Modifying or adding equipment to the front of your vehicle could affect the performance of the airbag system, increasing the risk of injury. This includes the hood, bumper system, frame, front body structure, tow hooks, hood pins, push bar and snowplows.

Your vehicle has a collection of crash and occupant sensors. These sensors provide information to the restraints control module which activates the following:

- Front seatbelt pretensioners.
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- Seat mounted side airbags.
- Safety Canopy.

Based on the type of crash, the restraints control module deploys the appropriate safety devices.

The restraints control module also monitors the readiness of the above safety devices plus the crash and occupant sensors. The readiness of the safety system is indicated by a warning indicator light in the instrument cluster or by a backup tone if the warning light is not working. Routine maintenance of the airbag is not required.

A difficulty with the system is indicated by one or more of the following:

# Airbags

- The readiness light either flashes or stays on.
- You hear a series of five tones. The tone pattern repeats periodically until the problem, the light or both are repaired.



- The readiness light will not illuminate immediately after you switch the ignition on.

If any of these things happen, even intermittently, have the supplemental restraint system serviced immediately. Unless serviced, the system may not function properly in the event of a crash.

The fact that the seatbelt pretensioners or airbags did not activate for both front seat occupants in a crash does not mean that something is wrong with the system. Rather, it means the restraints control module determined the accident conditions (crash severity, belt usage) were not appropriate to activate these safety devices.

- The front airbags activate only in frontal and near-frontal crashes, not rollovers, side impacts or rear impacts, unless the crash causes sufficient frontal deceleration.
- The seatbelt pretensioners activate in frontal, near-frontal and side crashes and in rollovers.
- The side airbags inflate in certain side impact crashes and in rollovers. Side airbags may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation.

- The knee airbag(s) may deploy based on crash severity and occupant conditions.
- The Safety Canopy inflates in certain side impact crashes or rollover events. The Safety Canopy may activate in other types of crashes if the vehicle experiences sufficient sideways motion or deformation, or a certain likelihood of rollover.

## Airbags and Police Equipment



**WARNING:** Do not place objects or mount equipment on or near the airbag cover, on the side of the front or rear seatbacks, or in areas that may come into contact with a deploying airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.



**WARNING:** Keep the areas in front of the airbags free from obstruction. Do not affix anything to or over the airbag covers. Objects could become projectiles during airbag deployment. Failure to follow this instruction could result in personal injury or death.

Dual driver and passenger airbags, side airbags and knee airbags affect the way police equipment can be mounted in police vehicles.

Any surfaces that could come into contact with an airbag, once it has deployed, must not damage the airbag or alter its deployment path.

# Airbags

Once the airbag has fully deployed, any peripheral equipment surfaces that could come into contact with the airbag, such as when the airbag deflates with the loading of an occupant, must not damage the airbag or alter its deployment path. Sharp edges, corners or protrusions could damage the nylon airbag material and reduce the effectiveness of the airbag.

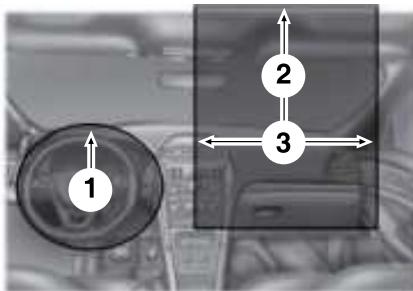
Some approximate dimensions for airbags, at full inflation, are provided. These dimensions are somewhat flexible and represent free form deployments without the loading of occupants. The shaded areas in Figures 8 through 10 represent available police equipment mounting zones. These zones are shown for police vehicles with standard bucket seats. The zone dimensions provided in Figures 8 through 10 are approximate and will vary with the loading of occupants in the seats.

All airbag and equipment mounting zone dimensions are approximate due to different airbag deployment characteristics.

Do not mount equipment between the side of the front seat and the door trim that will block deployment of the side airbag.

Do not mount equipment between the seats and the body side as shown in Figure 7 that would prevent the side curtain airbag from achieving occupant coverage.

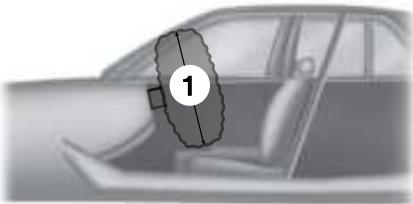
**Figure 1 - Driver and Passenger Airbag Dimensions**



1. 9.5 in (240 mm) from the center of the emblem.
2. 13.3 in (339 mm) from the center of the airbag door.
3. 22.5 in (573 mm).

**Note:** Do not place objects between the airbags due to airbag variability.

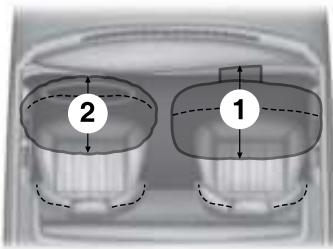
**Figure 2 - Side View of the Driver Airbag at Full Inflation**



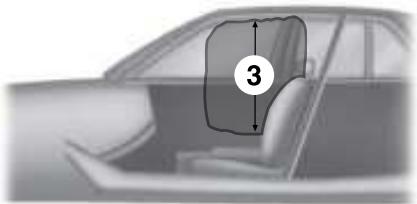
1. 27.5 in (700 mm).

# Airbags

**Figure 3 - Top View of the Driver and Passenger Airbags at Full Inflation**



**Figure 5 - Side View of the Side Airbag at Full Inflation- if equipped**

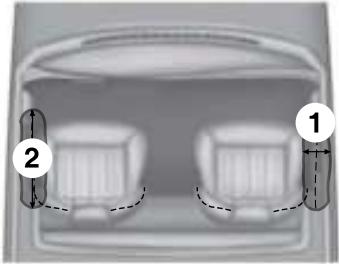


1. Front passenger airbag - 25.8 in (656 mm).
2. Front driver airbag – 17 in (430 mm).

3. Up from the side airbag module – 27.5 in (700 mm).

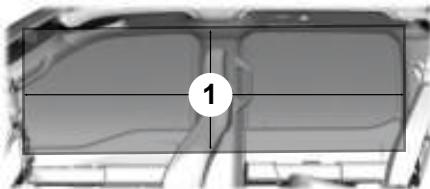
**Note:** Do not place objects between the driver side steering wheel airbag and the passenger side dash airbag.

**Figure 4 -Top View of the Side Airbags at Full Inflation - if equipped**



1. From the outermost side of the seat - 8 in (200 mm).
2. Forward of the seat backrest - 15 in (380 mm).

**Figure 6 - Side View of the Side Curtain Dimension**



1. Roof rail to 1 in (25 mm) below the window sill.

**Note:** Do not place objects on the headliner or on pillar trims A through C used to conceal the airbag when stowed.

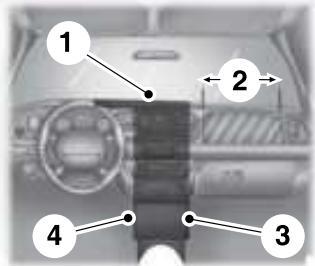
# Airbags

**Figure 7 - Front View of the Side Curtain at Full Inflation**



1. 6 in (75 mm) from pillar trim (A through C).

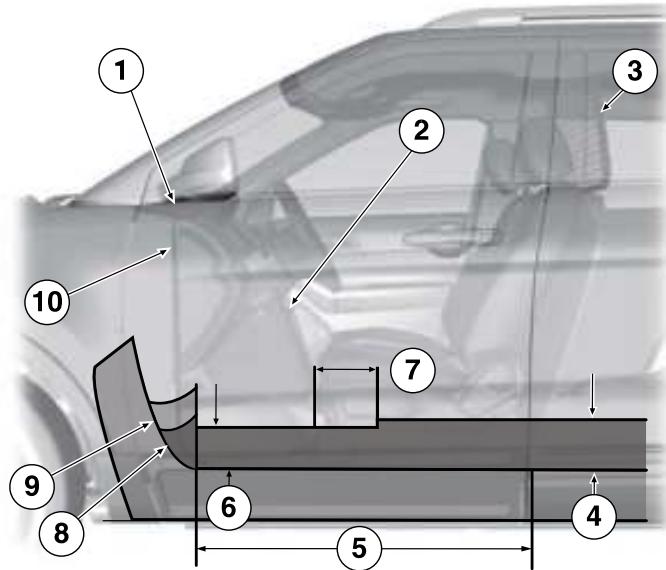
**Figure 8 - Equipment Mounting Zones**



1. Area on top of the instrument panel. The equipment must not interfere with driver visibility.
2. Airbag door must be kept clear for deployment of the airbag.
3. Area in front of the center console from the bottom to the top of the instrument panel.
4. Area in front of the electronic finish panel from the bottom to the top of the instrument panel.

## Airbags

**Figure 9 - Equipment Mounting Zones**

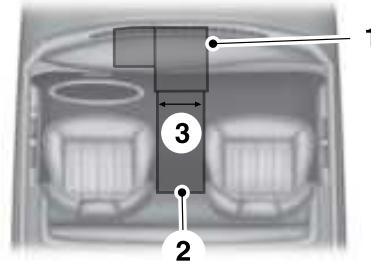


1. Area on top of the instrument panel.
2. Area in front of the center console from the tunnel up to the instrument panel.
3. Prisoner screen, for reference only.
4. 10 in (254 mm).
5. Area on tunnel between the seats.
6. Height: 8.5 in (216 mm).
7. 12 in (305 mm).
8. Area on the tunnel beneath the center console.
9. Tunnel.
10. Depth: 1.5 in (38 mm).

# Airbags

---

**Figure 10 - Top View of the Equipment Mounting Zones**



1. Area on top of the instrument panel. The equipment must not interfere with driver visibility.
2. Area on tunnel between the seats.
3. 9 in (229 mm).

## DISPOSING OF AIRBAGS

Contact your authorized dealer as soon as possible. Airbags must be disposed of by qualified personnel.

## **Pedestrian Alert System - Hybrid Electric Vehicle (HEV)**

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### **WHAT IS THE PEDESTRIAN ALERT SYSTEM**

Due to the quiet operation when the electric motor is enabled, the system creates a subtle sound to alert pedestrians.

The system is on when your vehicle is running and not in park (P). Some sound may be audible in the passenger compartment.

# 911 Assist

## WHAT IS 911 ASSIST

911 Assist is a SYNC system feature that can call for help.

For more information, visit  
[www.owner.ford.com](http://www.owner.ford.com).

## HOW DOES 911 ASSIST WORK

If a crash deploys an airbag, excluding knee airbags and rear inflatable seatbelts, or activates the fuel pump shut-off, your vehicle may be able to contact emergency services by dialing 911 through a paired and connected **Bluetooth®** enabled phone.

Not all crashes deploy an airbag or activate the fuel pump shut-off. If a connected cell phone sustains damage or loses its connection to SYNC during a crash, SYNC searches for and tries to connect to a previously paired cell phone. SYNC then attempts to call the emergency services.

Before making the call:

- SYNC provides about 10 seconds to cancel the call. If you fail to cancel the call, SYNC attempts to dial 911.
  - SYNC says the following, or a similar message: SYNC will attempt to call 911, to cancel the call, press Cancel on your screen or press and hold the phone button on your steering wheel.
- If you do not cancel the call and SYNC makes a successful call a pre-recorded message plays for the 911 operator. The occupants in your vehicle are able to talk with the operator. Be prepared to provide your name, phone number and location immediately because not all 911 systems are capable of receiving this information electronically.
- During an emergency call the system transmits vehicle data to the emergency service.
- SYNC is powered and working properly at the time of the incident and throughout feature activation and use.
  - The 911 Assist feature must be set on before the incident.
  - You must pair and connect a **Bluetooth®** enabled and compatible cell phone to SYNC.
  - A connected **Bluetooth®** enabled phone must have the ability to make and maintain an outgoing call at the time of the incident.

## EMERGENCY CALL REQUIREMENTS



**WARNING:** Do not wait for 911 Assist to make an emergency call if you can do it yourself. Dial emergency services immediately to avoid delayed response time which could increase the risk of serious injury or death after a crash. If you do not hear 911 Assist within five seconds of the crash, the system or phone may be damaged or non-functional.



**WARNING:** Always place your phone in a secure location in your vehicle so it does not become a projectile or get damaged in a crash. Failure to do so may cause serious injury to someone or damage the phone which could prevent 911 Assist from working properly.



**WARNING:** Unless the 911 Assist setting is set on before a crash, the system will not dial for help which could delay response time, potentially increasing the risk of serious injury or death after a crash.

## 911 Assist

---

- A connected **Bluetooth®** enabled phone must have adequate network coverage, battery power and signal strength.
- The vehicle must have battery power and be located in the U.S., Canada or in a territory in which 911 is the emergency number.

**Note:** If any user sets 911 Assist to on or off, that setting applies for all paired phones. If 911 Assist is off and the phone connected to SYNC, an icon displays on the status bar.

**Note:** Every phone operates differently. While SYNC 911 Assist works with most cellular phones, some may have trouble using this feature.

### EMERGENCY CALL LIMITATIONS

The SYNC 911 Assist feature only operates in the U.S., Canada or in a territory in which 911 is the emergency number. The following are limitations of this feature:

- Your cellular phone or 911 Assist hardware sustains damage in a crash.
- The vehicle's battery or the SYNC system has no power.
- The phone(s) thrown from your vehicle are the ones paired and connected to the system.

# Keys and Remote Controls

## REMOTE CONTROL LIMITATIONS



**WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

This device complies with Part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

Make sure a valid remote control is within 3 ft (1 m) from the front door handles and rear of vehicle.

The system may not function if:

- The remote control remains stationary for about a minute.
- The vehicle battery has no charge.
- The remote control battery has no charge.
- There is interference causing issues with the remote control frequencies.
- The remote control is too close to metal objects or electronic devices, for example keys or a cell phone.

## USING THE REMOTE CONTROL - POLICE RESPONDER



**WARNING:** Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows, moonroof or other controls. Failure to follow this instruction could result in personal injury or death.



**Note:** If there is a problem with the remote entry system, make sure to take all remote controls with you to an authorized dealer in order to aid in troubleshooting the problem.

### Unlock



Press the button to unlock all doors. See **Unlocking and Locking the Doors Using the Remote Control** (page 101).

# Keys and Remote Controls

## Lock

 Press the button to lock all doors. See **Unlocking and Locking the Doors Using the Remote Control** (page 101).

## Sounding the Panic Alarm (If Equipped)

 Press the button to sound the panic alarm. Press the button again or switch the ignition on to turn it off.

**Note:** The panic alarm operates regardless of the ignition position.

## USING THE REMOTE CONTROL

 **WARNING:** Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows, moonroof or other controls. Failure to follow this instruction could result in personal injury or death.

Use your remote control to access various vehicle systems.

**Note:** The buttons on your remote may vary depending on the vehicle region or options.

## Unlock

 Press the button to unlock all doors. See **Unlocking and Locking the Doors Using the Remote Control** (page 101).

## Lock

 Press the button to lock all doors. See **Unlocking and Locking the Doors Using the Remote Control** (page 101).

## Remote Start (If Equipped)

 Press the button twice within three seconds to remote start. See **What Is Remote Start** (page 183).

## Tailgate (If Equipped)

 Press the button twice within three seconds to open the tailgate. See **Opening the Tailgate Using the Remote Control** (page 115).

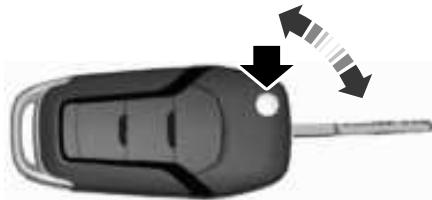
## Panic Alarm (If Equipped)

 Press the button to sound the panic alarm. See **Sounding the Panic Alarm** (page 94).

## OPENING AND CLOSING THE FLIP KEY

### Opening Your Flip Key

Press the round button on the remote control to extend the flip key.

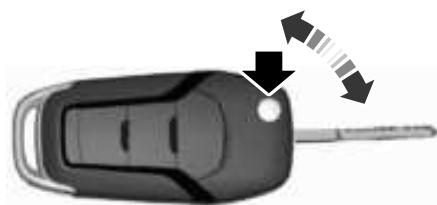


**Note:** Inspect the key blade for debris. Periodically clean with a brush.

# Keys and Remote Controls

## Closing Your Flip Key

Press and hold the round button on the remote control to fold the key blade when not in use.



## REMOVING THE KEY BLADE



Push the release button on your passive key and pull the key blade out.

## SOUNDING THE PANIC ALARM



Press the button to sound the panic alarm. Press the button again, or switch the ignition on to turn it off.

**Note:** The panic alarm only operates when the ignition is off.

## LOCATING YOUR VEHICLE



Press the lock button twice within three seconds. The turn signal lamps flash.

**Note:** We recommend you use this method to locate your vehicle.

## CHANGING THE REMOTE CONTROL BATTERY - POLICE RESPONDER



**WARNING:** Keep batteries away from children to prevent ingestion. Failure to follow this instruction could result in personal injury or death. If ingested, immediately seek medical attention.



**WARNING:** If the battery compartment does not securely close, stop using the remote control and replace it as soon as possible. In the meantime, keep the remote control away from children. Failure to follow this instruction could result in personal injury or death.

The remote control uses one coin-type three-volt lithium battery CR2032 or equivalent.

# Keys and Remote Controls



Make sure you dispose of old batteries in an environmentally friendly way. Seek advice from local authorities about recycling old batteries.



1. Twist a thin coin in the slot of the remote control near the key ring to remove the battery cover.

**Note:** Do not remove the rubber cover and circuit board from the front housing of the remote control.

**Note:** Do not wipe off any grease on the battery terminals or on the back surface of the circuit board.

2. Remove the old battery.
3. Insert the new battery. Refer to the symbols inside the remote control for the correct orientation of the battery. Press the battery down to make sure you have it fully seated in the housing.
4. Reinstall the battery housing cover onto the remote control.

**Note:** Replacing the battery does not erase the programmed key from your vehicle. The remote control operates normally.

## CHANGING THE REMOTE CONTROL BATTERY - VEHICLES WITH: PUSH BUTTON START



**WARNING:** Keep batteries away from children to prevent ingestion. Failure to follow this instruction could result in personal injury or death. If ingested, immediately seek medical attention.



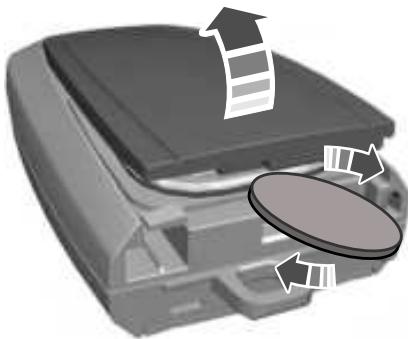
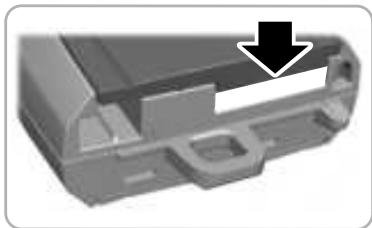
**WARNING:** If the battery compartment does not securely close, stop using the remote control and replace it as soon as possible. In the meantime, keep the remote control away from children. Failure to follow this instruction could result in personal injury or death.

The remote control uses one coin-type 3-volt lithium battery CR2450 or equivalent.

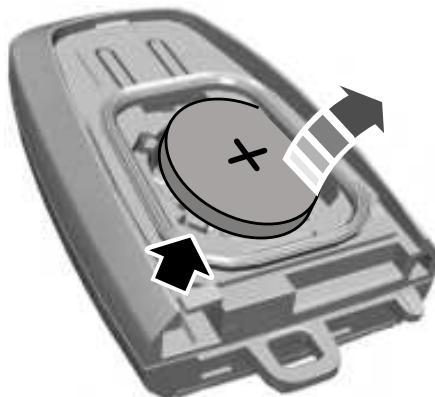


## Keys and Remote Controls

- Push the release button and pull the key blade out.



- Twist a thin coin under the tab hidden behind the key blade head to remove the battery cover.



- Insert a screwdriver, and carefully remove the battery.
- Install a new battery with the + facing upward.
- Reinstall the battery housing cover onto the transmitter and install the key blade.



Dispose of old batteries in an environmentally friendly way. Seek advice from your local authority about recycling old batteries.

**Note:** Do not wipe off any grease on the battery terminals or on the back surface of the circuit board.

**Note:** Replacing the battery does not erase the programmed key from your vehicle. The remote control should operate normally.

# Keys and Remote Controls

## CHANGING THE REMOTE CONTROL BATTERY - VEHICLES WITH: FLIP KEY



**WARNING:** Keep batteries away from children to prevent ingestion. Failure to follow this instruction could result in personal injury or death. If ingested, immediately seek medical attention.

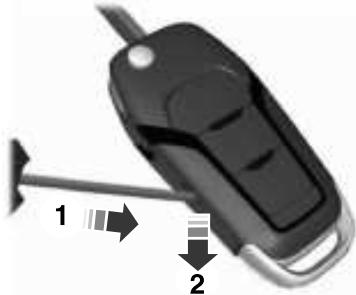


**WARNING:** If the battery compartment does not securely close, stop using the remote control and replace it as soon as possible. In the meantime, keep the remote control away from children. Failure to follow this instruction could result in personal injury or death.

### Battery Replacement Procedure

The remote control uses one coin-type 3-volt lithium battery CR2032 or equivalent.

Press the button to release the key blade before beginning the procedure.



1. Insert a screwdriver, in the position shown and gently push the clip.
2. Press the clip down to release the battery cover.



3. Carefully remove the cover.



4. Insert a screwdriver as shown to release the battery.



**Note:** Do not touch the battery contacts or the printed circuit board with the screwdriver.

5. Remove the battery.

# Keys and Remote Controls

6. Install a new battery with the + facing up.
7. Replace the battery cover.



Dispose of old batteries in an environmentally friendly way. Seek advice from your local authority about recycling old batteries.

**Note:** Do not wipe off any grease on the battery terminals or on the back surface of the circuit board.

**Note:** Replacing the battery does not erase the programmed key from your vehicle. The remote control should operate normally.

## REPLACING A LOST KEY OR REMOTE CONTROL

You can purchase replacement keys or remote controls from an authorized dealer. Authorized dealers can program remote controls for your vehicle.



**Note:** Your vehicle keys came with a security label that provides important key cut information. Keep the label in a safe place for future reference.

## PROGRAMMING THE REMOTE CONTROL - VEHICLES WITH: PUSH BUTTON START

### General Information

You must have two previously programmed remote controls inside your vehicle and the new unprogrammed remote controls readily accessible. Contact an authorized dealer to have the spare remote control programmed if two previously programmed remotes are not available. Make sure that your vehicle is off before beginning this procedure. Make sure that you close all the doors before beginning and that they remain closed throughout the procedure. Perform all steps within 30 seconds of starting the sequence. Stop and wait for at least one minute before starting again if you perform any steps out of sequence.

Read and understand the entire procedure before you begin.

**Note:** You can program a maximum of four remote controls to your vehicle.

**Note:** If your programmed remote controls are lost or stolen and you do not have an extra coded remote, you need to have your vehicle towed to an authorized dealer. Store an extra programmed remote away from your vehicle in a safe place to help prevent any inconvenience. Contact an authorized dealer to purchase additional spare or replacement remotes.

### Steps for Programming Your Spare Remote Control

**Note:** Your vehicle is equipped with one of the following center consoles.

# Keys and Remote Controls

## Programming Backup Location



1. Place the first programmed remote in the backup slot inside the cup holder or center console with your foot off the brake pedal, press and release the push button ignition switch.
2. Wait five seconds and then press and release the push button ignition switch again.
3. Remove the remote control.
4. Within 10 seconds, place a second programmed remote control in the backup slot. Press and release the push button ignition switch.
5. Wait five seconds and then press and release the push button ignition switch again. Keep the ignition on for at least three seconds, but no more than 10 seconds.
6. Remove the remote control.

7. Place the unprogrammed remote control in the backup slot and press and release the push button ignition switch.

Programming is now complete. With your foot on the brake pedal, press the push button ignition switch to verify the remote control functions operate and your vehicle starts with the new remote control.

If programming was not successful, wait 10 seconds and repeat Steps 1 through 7. If you are still unsuccessful, take your vehicle to an authorized dealer.

## PROGRAMMING THE REMOTE CONTROL - VEHICLES WITH: FLIP KEY

### General Information

You can program your own remote control to your vehicle. This procedure programs both the engine immobilizer keycode and the remote entry portion of the remote control to your vehicle.

Only use remote controls with an integrated mechanical key.

You must have two previously programmed coded remote controls and the new un-programmed remote readily accessible. Contact an authorized dealer to have the spare remote control programmed if the two previously programmed coded remote controls are not available.

Read and understand the entire procedure before you begin.

### Steps for Programming Your Spare Remote Control

1. Insert the first previously programmed coded key into the ignition.

# Keys and Remote Controls

2. Switch the ignition from off to on. Keep the ignition on for at least three seconds, but no more than 10 seconds.
3. Switch the ignition off and remove the first coded key from the ignition.
4. After three seconds but within 10 seconds of switching the ignition off, insert the second previously coded key into the ignition.
5. Switch the ignition from off to on. Keep the ignition on for at least three seconds, but no more than 10 seconds.
6. Switch the ignition off and remove the second previously programmed coded key from the ignition.
7. After three seconds but within 10 seconds of switching the ignition off and removing the previously programmed coded key, insert the new un-programmed key into the ignition.
8. Switch the ignition from off to on. Keep the ignition on for at least six seconds until you hear the door locks cycle.
9. Remove the newly programmed coded key from the ignition.

The key starts the engine if programming is successful. You can operate the keyless remote entry system with the new remote control with integrated key.

If programming was not successful, wait 20 seconds and repeat Steps 1 through 8. If you are still unsuccessful, take your vehicle to an authorized dealer.

**Note:** You can program a maximum of six coded remote controls to your vehicle.

## KEYS AND REMOTE CONTROLS AUDIBLE WARNINGS - VEHICLES WITH: FLIP KEY

Sounds when you open the driver's door, turn off the vehicle and you have left the key in the ignition.

## KEYS AND REMOTE CONTROLS AUDIBLE WARNINGS - VEHICLES WITH: PUSH BUTTON START

### Key In Reminder

Sounds when the following conditions are met:

- Vehicle is out of park (P).
- You switch the vehicle off.
- You open the driver's door.
- You have left the key inside the vehicle.

## KEYS AND REMOTE CONTROLS – TROUBLESHOOTING

## KEYS AND REMOTE CONTROLS – INFORMATION MESSAGES

Message	Action
Key Battery Low Replace Soon	Replace remote control battery.

# Doors and Locks

## OPERATING THE DOORS FROM OUTSIDE YOUR VEHICLE

### UNLOCKING AND LOCKING THE DOORS USING THE REMOTE CONTROL

You can only use the remote control when your vehicle is stationary.

#### Unlocking the Doors



Press the button to unlock all doors. One long flash of the turn signal lamps confirms that your vehicle has unlocked.

#### One-Stage Unlocking



Press the button to unlock all doors.

#### Two-Stage Unlocking (If Equipped)



Press the button to unlock the driver's door. Press the button again within three seconds to unlock all doors.

#### Locking the Doors



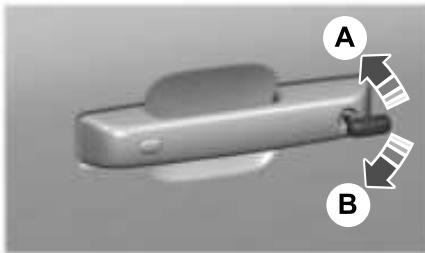
Press the button to lock all doors. One short flash of the turn signal lamps confirms your vehicle is locked.

A tone sounds when you press the lock button twice within three seconds on the remote control confirms your vehicle is locked.

**Note:** For more information on operating the doors from outside your vehicle See **Keyless Entry Keypad** (page 107).

## UNLOCKING AND LOCKING THE DOORS USING THE KEY BLADE

If there is a power door lock fault you can use the key blade to lock and unlock the doors.



A Lock.

B Unlock.

## OPERATING THE DOORS FROM INSIDE YOUR VEHICLE

### UNLOCKING AND LOCKING THE DOORS USING THE CENTRAL LOCKING

The power door lock control is on the front doors.



Press the button to unlock all doors.



Press the button to lock all doors.

**Note:** The central locking only operates if the front doors are fully closed.

# Doors and Locks

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## OPENING THE DOORS FROM INSIDE YOUR VEHICLE

Pull the interior door handle twice to unlock and open a rear door. The first pull unlocks the door and the second pull opens the door.

## AUTOUNLOCK

### WHAT IS AUTOUNLOCK

Autounlock is a feature that centrally unlocks the vehicle doors when your vehicle comes to a stop and you open the driver door.

### AUTOUNLOCK REQUIREMENTS

Autounlock unlocks all the doors after:

1. The vehicle speed exceeds 12 mph (20 km/h).
2. Your vehicle comes to a stop.
3. You open the driver door.

**Note:** Autounlock operates for only 10 minutes after the ignition is switched off.

### SWITCHING AUTOUNLOCK ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Settings**.
3. Switch **Autounlock** on or off.

## AUTOLOCK

### WHAT IS AUTOLOCK

Autolock is a locking feature that centrally locks your vehicle doors when driving.

## AUTOLOCK REQUIREMENTS

Autolock locks all the doors after:

1. All doors are closed and the ignition is on.
2. Your vehicle speed exceeds 12 mph (20 km/h).

Autolock repeats if:

1. Your vehicle is stopped.
2. Any door is opened and closed again.
3. Your vehicle speed exceeds 12 mph (20 km/h).

## MISLOCK

### WHAT IS MISLOCK

Mislock is a locking feature that warns you if your vehicle has not locked.

### MISLOCK LIMITATIONS

When you press the lock button once, the turn signals do not flash if:

- Any door or the tailgate is open.
- The hood is open.

If you switch mislock off, the horn does not sound if you press the lock button on the remote control when a door is open.

### SWITCHING MISLOCK ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Settings**.
3. Switch **Mislock Chirp** on or off.

# Doors and Locks

---

## AUTORELOCK

### HOW DOES AUTORELOCK WORK

The doors automatically relock if you do not open a door within 45 seconds of unlocking the doors with the remote control. The door locks and the alarm return to their previous state.

## DOORS AND LOCKS AUDIBLE WARNINGS

### Door Ajar Audible Warning

Sounds when any front door is not fully closed and your vehicle is moving.

## DOORS AND LOCKS – INFORMATION MESSAGES

Message	Details
Driver Door Ajar	Displays if a door is open. Fully close the door.
Passenger Door Ajar	
Rear Left Door Ajar	
Rear Right Door Ajar	
Hood Ajar	Displays if a hood is open. Fully close the hood.

## DOORS AND LOCKS – TROUBLESHOOTING

### DOORS AND LOCKS – WARNING LAMPS

#### Door Ajar Warning Lamp



Illuminates when you switch the ignition on and remains on if any door or the hood is open.

## **Doors and Locks**

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### **DOORS AND LOCKS – FREQUENTLY ASKED QUESTIONS**

#### **Can accessories such as steps or handles be used with the latch assembly?**

- Do not use the door latch assembly to attach any accessory, such as handles or steps, as this can cause damage to your vehicle.

# Keyless Entry (If Equipped)

## WHAT IS KEYLESS ENTRY

The system allows you to lock and unlock your vehicle without taking the passive key out of your pocket or purse.

## KEYLESS ENTRY LIMITATIONS

Make sure your remote control is within 3 ft (1 m) from the front door handles and the tailgate.

The system could not function if:

- The remote control remains stationary for about a minute.
- The vehicle battery has no charge.
- The remote control battery has no charge.
- There is interference causing issues with the remote control frequencies.
- The remote control is too close to metal objects or electronic devices, for example keys or a cell phone.

## KEYLESS ENTRY SETTINGS

### Switching Keyless Entry On and Off

1. From the settings menu, press Vehicle. See **Center Display** (page 630).
2. Press Locks.

### Reprogramming the Unlocking Function

You can enable the two-stage unlocking function allowing you to unlock only the driver door when you touch the unlock sensor.

Press and hold both the lock and unlock buttons on the remote control for four seconds to disable or enable two-stage unlocking.

If you program the unlocking function so that only the driver door unlocks, you can unlock all of the other doors from inside your vehicle using the power door lock control. You can unlock individual doors by pulling the interior door handles on those doors.

### Key Detection Alert

Displays a message in the instrument cluster if no valid key is detected, when you exit your vehicle with a key, after the last front door is closed and your keyless vehicle is in run, indicating your vehicle is still on. The horn sounds if you have driven the vehicle and reached a speed of 16 mph (25 km/h) and the above mentioned conditions are met.

You can switch the audible alert on or off.

1. From the settings menu, press Vehicle. See **Center Display** (page 630).
2. Switch Key Detection Alert On or Off.

## USING KEYLESS ENTRY

### Unlocking the Doors



With your passive key within 3 ft (1 m) of your vehicle, touch the unlock sensor on the back of the door handle for a brief period and then pull on the door handle to unlock, being careful not to touch the lock sensor at the same time or pull on the door handle too quickly. The intelligent access system requires a brief delay to authenticate your passive key.

## Keyless Entry (If Equipped)

### Locking the Doors



With your passive key within 3 ft (1 m) of your vehicle, touch the outer door handle lock sensor for approximately one second to lock, being careful not to touch the unlock sensor on the back of the door handle at the same time. After locking, you can immediately pull on the door handle to confirm locking occurred without inadvertently unlocking.

### KEYLESS ENTRY – TROUBLESHOOTING

#### KEYLESS ENTRY – FREQUENTLY ASKED QUESTIONS

##### Why does the keyless entry system not function?

If the system does not function it may be limited. See **Keyless Entry Limitations** (page 105). If the system still does not function use the remote control or the key blade to lock and unlock your vehicle.

##### Why can I not lock my vehicle?

If you electronically lock your vehicle with a rear door or the tailgate open, the system searches for a passive key inside your vehicle after you close the last door. If the system detects a key, all doors unlock indicating that a key is inside. Your vehicle locks if another passive key is within the detection range after you close the last door.

# Keyless Entry Keypad (If Equipped)

## WHAT IS THE KEYLESS ENTRY KEYPAD

The keyless entry keypad allows you to lock and unlock your vehicle using the keypad on the window trim.

## KEYLESS ENTRY KEYPAD LIMITATIONS

The system may not function if:

- The vehicle battery has no charge.

## LOCATING THE KEYLESS ENTRY KEYPAD

The keypad is near the driver window and illuminates when you touch it.



## KEYLESS ENTRY KEYPAD MASTER ACCESS CODE

### What is the Master Access Code

The master access code is a factory-set five-digit entry code. You can operate the keypad with the master access code at any time. The master access code can be displayed in the instrument cluster display and is available from an authorized dealer.

## Displaying the Master Access Code in the Instrument Cluster Display

Read and understand the following before you begin the process.

- You must have two previously programmed intelligent access key inside your vehicle.
- Make sure that your vehicle is off.
- Make sure you do not press the brake pedal during the procedure.
- Make sure that you close all the doors and that they remain closed throughout the procedure.

Perform all steps within 30 seconds of starting the sequence. If you perform any of the steps out of sequence, stop and wait for at least one minute before starting again.

**Note:** Do not place the device on the wireless accessory charging area during the procedure.

1. Access the backup slot. See **Accessing the Passive Key Backup Position** (page 243).
2. Place the first intelligent access key into the backup slot.
3. Press the push button ignition switch once and wait for a few seconds.
4. Press the push button ignition switch again and remove the intelligent access key from the center console.
5. Insert the second programmed intelligent access key into the backup slot in the center console, then press the push button ignition switch.

The master access code appears in the instrument cluster display for a few seconds.

**Note:** The code may not display until after other warning messages display.

# Keyless Entry Keypad (If Equipped)

## KEYLESS ENTRY KEYPAD PERSONAL ACCESS CODES

### Programming a Personal Entry Code

1. Enter the five-digit master code.
2. Press **1-2** on the keypad within five seconds.
3. Enter your personal five-digit code. You must do this within five seconds of completing Step 2.
4. Press **1-2** on the keypad to save personal code 1.

The doors lock then unlock to confirm that programming was successful.

To program additional personal entry codes, repeat Steps 1 through 3, then for Step 4:

- Press **3-4** to save personal code 2.
- Press **5-6** to save personal code 3.
- Press **7-8** to save personal code 4.
- Press **9-0** to save personal code 5.

If your vehicle comes with the operating system, you can also program the system with a personal entry code.

Hints:

- Do not set a code that uses five of the same number.
- Do not use five numbers in sequential order.
- The five-digit master code works even if you have set your own personal code.

### Erasing a Personal Code

1. Enter the five-digit master code.
2. Press and release **1-2** on the keypad within five seconds.
3. Press and hold **1-2** for two seconds. You must do this within five seconds of completing Step 2.

All personal codes erase and only the five-digit master code works.

### Anti-Scan Feature

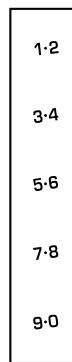
The keypad goes into an anti-scan mode if you enter the wrong code seven times. This mode turns off the keypad for one minute and the keypad lamp flashes.

The anti-scan feature turns off after:

- One minute of keypad inactivity.
- You press the unlock button on the remote control.
- You switch the ignition on.
- You unlock your vehicle using keyless entry.

## USING THE KEYLESS ENTRY KEYPAD

### Unlocking the Driver Door



Enter the factory-set five-digit code or your personal code. You must press each number within five seconds of each other.

# Keyless Entry Keypad (If Equipped)

**Note:** All doors unlock if the two-stage unlocking feature is disabled. See **Keyless Entry Settings** (page 105).

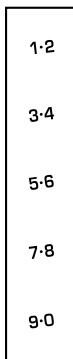
## Unlocking All Doors

Enter the factory-set code or your personal code, then press **3-4** within five seconds.

## To Release the Remote Power Release Tailgate

Enter the factory-set code or your personal code, then press **5-6** control within five seconds.

## Locking the Doors



Press and hold **7-8** and **9-0** at the same time with the driver door closed.

**Note:** You do not need to enter the code first.

## KEYLESS ENTRY KEYPAD – TROUBLESHOOTING

## KEYLESS ENTRY KEYPAD – FREQUENTLY ASKED QUESTIONS

### Why does the keypad not accept the access code?

If you enter the access code too fast on the keypad, the unlock function may not work. Slowly re-enter the access code.

### Why does the keypad not function?

The keypad goes into an anti-scan mode if you enter a wrong code seven times. The anti-scan mode disables the keypad for one minute and the red light flashes.

## KEYLESS ENTRY KEYPAD VIDEOS

[SecuriCode Keyless Entry Keypad Video Link](#)

## **Easy Entry and Exit - Vehicles With: Driver Memory Seat**

---

### **HOW DOES EASY ENTRY AND EXIT WORK**

Easy entry and exit moves the driver seat rearward up to 2 in (5 cm) and the steering column up when you switch the ignition off. The driver seat and steering column return to their previous positions when you switch the ignition on.

**Note:** Depending on your vehicle, the column may move up and in.

### **SWITCHING EASY ENTRY AND EXIT ON AND OFF**

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Select **Easy Entry/Exit**.

If you press any adjustment or memory button when in easy exit mode, the system cancels the operation.

# Tailgate - Vehicles With: Manual Tailgate

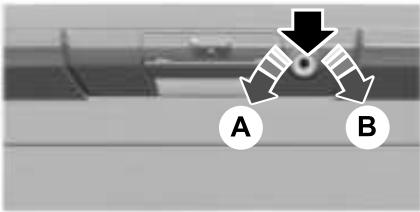
## TAILGATE PRECAUTIONS



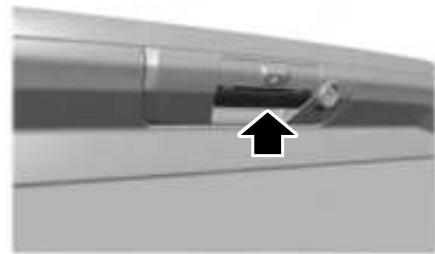
**WARNING:** It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

## LOCKING AND UNLOCKING THE TAILGATE

### Manual



## OPENING THE TAILGATE



Pull up on the handle to release the tailgate.

**Note:** You may need to unlock the tailgate first.

A Lock.

B Unlock.

1. Insert the ignition key into the tailgate lock.
2. Turn it to the left to lock the tailgate.
3. Turn it to the right to unlock the tailgate.

### Power

You can lock and unlock the tailgate with the remote control or power door unlock control.

## REMOVING AND INSTALLING THE TAILGATE



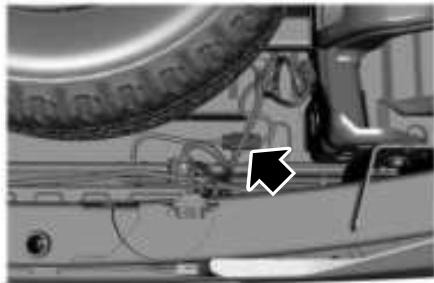
**WARNING:** Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.

## Tailgate - Vehicles With: Manual Tailgate



**WARNING:** The tailgate is heavy. Removal of the tailgate requires two adults. Failure to follow this instruction could result in personal injury or property damage.

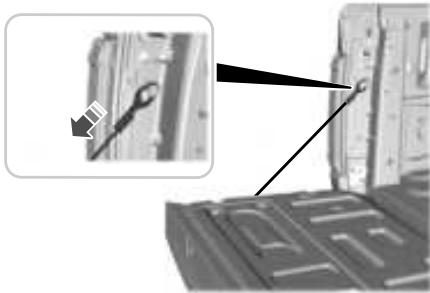
**Note:** Skip to Step 4 if your vehicle does not have power door locks.



1. Unlatch the tailgate.
2. Disconnect the power door locks in-line connector. It is under the pickup box on the right-hand side of the vehicle near the spare tire.
3. Install a protective cap on the in-line connector portion that remains under the pickup box.

**Note:** A protective cap should be in the glove compartment.

4. Partially lower the tailgate. Carefully feed the tailgate harness up through the gap between the pickup box and the bumper and place it out of the way under the pickup box.
5. Lower the tailgate.



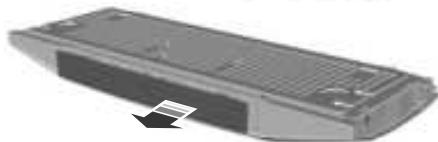
6. Use a screwdriver to gently pry the spring clip on each connector past the head of the support screw. Disconnect the cable.
7. Disconnect the other cable.
8. Lift the tailgate to 45 degrees from the horizontal position.
9. Lift the right-hand side off its hinge.
10. Lift the tailgate to 80 degrees from the horizontal position.
11. Remove the tailgate from the left-hand side hinge by sliding it to the right.
12. Install the tailgate in reverse order.

### TAILGATE STEP (IF EQUIPPED)

#### ACCESSING THE TAILGATE STEP

1. Lower the tailgate.
2. Push the button in the center of the step molding. The step pops out slightly.

## Tailgate - Vehicles With: Manual Tailgate



- Pull the step out fully. Lower the step to its lowest position.



- Pull the yellow handle stop backward out of the tailgate until it fully extends.
- To lock the handle in place, rotate the handle up from the horizontal to the vertical position until you hear a click.

**Note:** Do not tow with the step or grab handle.

Replace the slip resistance tape or grab handle molding if it appears as worn or damaged.

To reduce the risk of falling:

- Only operate the step when your vehicle is on a level surface.
- Only operate the step in areas with sufficient lighting.

- Make sure you use the grab handle when climbing on the step.
- Do not use the step with bare feet.
- Make sure the step is clean before use.
- Keep the step load below the total maximum load of 350 lb (159 kg).

### STOWING THE TAILGATE STEP

- Press the yellow button on the handle to lower and then press the yellow lever at the bottom of the handle to unlock. Rotate the handle down from the vertical to the horizontal position and push it into the tailgate.
- Rotate the step up until it is horizontal, then push it back into the tailgate until the step is secure.

**Note:** Make sure to close and fully latch the step before moving your vehicle. Do not drive with the step or grab handle open.

**Note:** The power tailgate cannot close if the step is open. A warning message appears and a tone sounds. After stowing the step the power close function is restored.

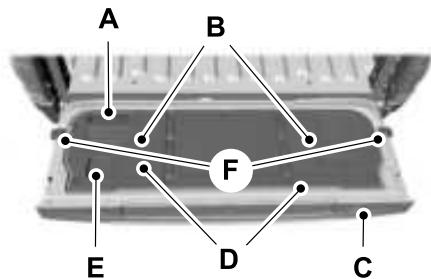
### TAILGATE WORK SURFACE (IF EQUIPPED)

The tailgate work surface is a durable and functional surface on the inside portion of your tailgate you can use to perform various tasks.

To use the tailgate work surface, fold down the tailgate.

## Tailgate - Vehicles With: Manual Tailgate

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- A Tablet stand.
- B Tool inset.
- C Clamp pocket.
- D Standard and metric ruler.
- E Cup holder.
- F Tailgate anchors.



The tailgate work surface contains clamp pockets that allows you to secure work material.

**Note:** Damage could occur to the tailgate if you overload the vertical clamp arm in any direction.

**Note:** When you finish using the tailgate work surface, make sure you remove all of your belongings, then close the tailgate.

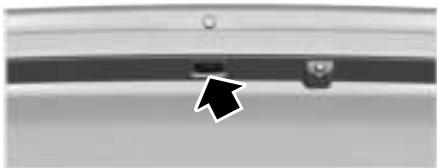
# Tailgate - Vehicles With: Multi-Access Tailgate

## TAILGATE PRECAUTIONS



**WARNING:** It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

**Note:** If an intelligent access transmitter is within 3 ft (1 m) of the tailgate, the tailgate unlocks when you press the tailgate release button.



2. Press the button on the tailgate handle.

## OPENING THE TAILGATE

### OPENING THE TAILGATE FROM INSIDE YOUR VEHICLE

To operate the power tailgate, the vehicle must be in park (P) or reverse (R) and the vehicle speed is less than 2.5 mph (4 km/h).



Press the button on the instrument panel.

**Note:** A tone sounds while the tailgate opens.

**Note:** The tailgate stops and reverses if it detects an obstruction when opening.

**Note:** An alert sounds if the electronic tailgate is in manual mode.

**Note:** A pop-up message appears on the touchscreen if the tailgate is in manual mode asking if you want to change back to power mode.

### OPENING THE TAILGATE FROM OUTSIDE YOUR VEHICLE

1. Unlock the vehicle with the remote control or power door unlock control.

### OPENING THE TAILGATE USING THE REMOTE CONTROL



Press the remote control button twice within three seconds.

### CLOSING THE TAILGATE

### CLOSING THE TAILGATE FROM INSIDE YOUR VEHICLE



Press the button on the instrument panel.

**Note:** The tailgate does not close with the tailgate step ajar. A Step Ajar message displays on instrument panel.

### CLOSING THE TAILGATE FROM OUTSIDE YOUR VEHICLE

You can close the power tailgate by:

- Pressing the tailgate button on your remote control twice within three seconds.
- Pressing the button on the tailgate once.

# Tailgate - Vehicles With: Multi-Access Tailgate

**Note:** A tone sounds while the tailgate closes.

**Note:** The tailgate stops and reverses if it detects an obstruction when closing.

## Lift-to-Close

To close the tailgate automatically using lift-to-close, lift the tailgate approximately 4 in (10 cm) and hold it for a few seconds.

**Note:** If the tailgate position is more than halfway open, it may not close automatically.

## Manual Close

You can close the tailgate manually when you lift the tailgate in a continuous motion.

If you stop the tailgate motion, the lift-to-close feature engages and power closes the tailgate.

## Putting the Tailgate in Manual Mode

You can put the tailgate in manual mode through the vehicle settings in your touchscreen.

**Note:** In manual mode, the tailgate only opens by the tailgate release button on the tailgate and messaging is reduced.

**Note:** A pop-up message appears on the touchscreen if you press the tailgate button on the instrument panel when the tailgate is in Manual mode.

## CLOSING THE TAILGATE USING THE REMOTE CONTROL

**2x** - Press the remote control button twice within three seconds.

## USING THE MULTI-ACCESS TAILGATE



**WARNING:** Do not hang, sit, or stand on an open swing gate when the vehicle is moving. Failure to follow this instruction could result in personal injury.

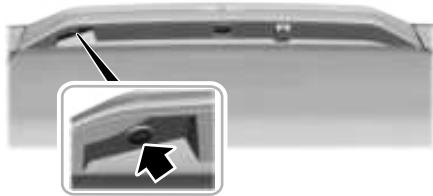
The multi-access tailgate is a combination of tailgate and swing gate. You can open the swing gate without opening the tailgate, to access the pickup bed.

**Note:** Fully close the power tailgate to operate the swing gate.

**Note:** Fully close the swing gate to operate the tailgate.

## Opening the Swing Gate

1. Unlock the vehicle using the remote control or power door unlock control.



2. Press the button inside the swing gate handle.

**Note:** If an intelligent access transmitter is within 3 ft (1 m) of the swing gate, the swing gate unlocks when you press the swing gate release button.

**Note:** Make sure the vehicle is in park (P).

**Note:** Do not leave the swing gate open while driving. This could damage the swing gate and its components.

## Tailgate - Vehicles With: Multi-Access Tailgate

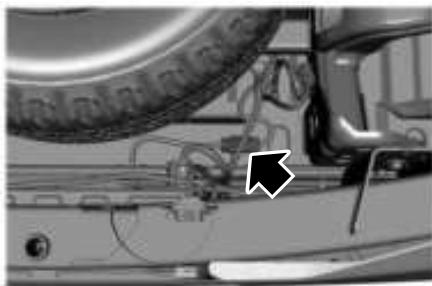
### REMOVING AND INSTALLING THE TAILGATE



**WARNING:** Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.



**WARNING:** The tailgate is heavy. Removal of the tailgate requires two adults. Failure to follow this instruction could result in personal injury or property damage.

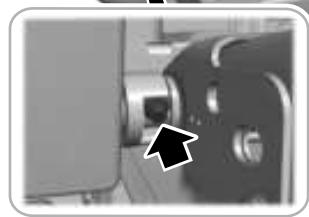


1. Put the tailgate into manual mode by accessing the vehicle settings using the touchscreen.
2. Open the tailgate.
3. Disconnect the power door locks in-line connector. It is under the pickup box on the left-hand side of the vehicle near the spare tire.
4. Install a protective cap on the in-line connector portion that remains under the pickup box.

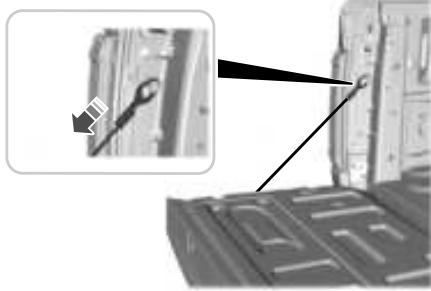
**Note:** *The protective cap is in the glove compartment.*

5. Partially raise the tailgate. Carefully feed the tailgate harness up through the gap between the pickup box and the bumper and place it out of the way under the pickup box.

6. Fully lower the tailgate.



7. Remove the retaining screw.



8. Use a screwdriver to gently pry the spring clip on each connector past the head of the support screw. Disconnect the cable.
9. Disconnect the other cable.

## Tailgate - Vehicles With: Multi-Access Tailgate

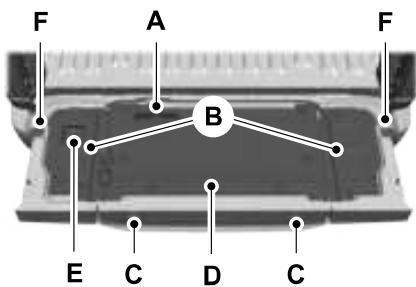
10. Lift the tailgate to 45 degrees from the horizontal position.
11. Lift the left-hand side off its hinge.
12. Lift the tailgate to 80 degrees from the horizontal position.
13. Remove the tailgate from the right-hand side hinge by sliding it to the left.
14. Install the tailgate in reverse order.

**Note:** After reinstalling the tailgate it is important to reinstall the retaining screw to the recommended torque, 7 lb.ft (10 Nm). Failure to install the retaining screw can cause the tailgate to detach.

### TAILGATE WORK SURFACE (IF EQUIPPED)

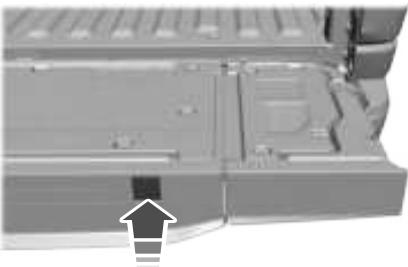
The tailgate work surface is a durable and functional surface on the inside portion of your tailgate you can use to perform various tasks.

To use the tailgate work surface, fold down the tailgate.



- A Tablet stand.  
B Tool inset.

- C Clamp pocket.  
D Standard and metric ruler.  
E Cup holder.  
F Tailgate anchors.



The tailgate work surface contains clamp pockets that allows you to secure work material.

**Note:** Damage could occur to the tailgate if you overload the vertical clamp arm in any direction.

**Note:** When you finish using the tailgate work surface, make sure you remove all of your belongings, then close the tailgate.

### TAILGATE – TROUBLESHOOTING

### TAILGATE – WARNING LAMPS



Illuminates when the tailgate is not completely closed.



Illuminates when the swing gate is not completely closed.

## Tailgate - Vehicles With: Multi-Access Tailgate

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### TAILGATE – INFORMATION MESSAGES

Message	Details
Tailgate ajar	The tailgate is not completely closed.
Shift to Park to operate tailgate	Make sure the vehicle is in park (P) to operate the tailgate.
Swing gate ajar	The swing gate is not completely closed.
Close swing gate before opening tailgate	You need to close the swing gate to open the power tailgate.
Power Tailgate is in Manual Mode. Switch to Power Mode?	Displays when you are using the instrument panel button to open the tailgate and the tailgate is in manual mode.

# Tailgate - Vehicles With: Multi-Access Tailgate

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## TAILGATE – FREQUENTLY ASKED QUESTIONS

### Why won't my tailgate open?

- Make sure the transmission is in park (P) or reverse (R).
- Your vehicle speed is at or above 2 mph (4 km/h).
- Make sure the swing gate is completely closed.
- Make sure nothing is obstructing the tailgate path and or causing resistance, such as tonneau cover or other aftermarket accessories, freezing conditions or being parked downhill.
- If you have continued issues, the battery voltage may be low or other system issues. See an authorized dealer.

### Why won't my tailgate close?

- Make sure the tailgate is in power mode.
- Your vehicle speed is at or above 2 mph (4 km/h).
- The tailgate encountered an obstacle or freezing conditions. After removing the obstacles, manually close the tailgate to resume normal operation.
- If you have continued issues, the battery voltage may be low or other system issues. See an authorized dealer.

### Why won't my swing gate open?

- Make sure vehicle is in park (P).
- Make sure the tailgate is completely closed.

# Tailgate - Vehicles With: Power Tailgate

## TAILGATE PRECAUTIONS



**WARNING:** It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.

## OPENING THE TAILGATE

### OPENING THE TAILGATE FROM INSIDE YOUR VEHICLE

To operate the power tailgate, the vehicle must be in park (P) or reverse (R) and the vehicle speed is less than 2.5 mph (4 km/h).



Press the button on the instrument panel.

**Note:** A tone sounds while the tailgate opens.

**Note:** The tailgate stops and reverses if it detects an obstruction when opening.

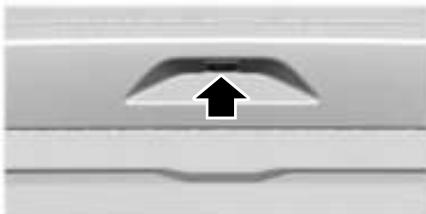
**Note:** An alert sounds if the electronic tailgate is in manual mode.

**Note:** A pop-up message appears on the touchscreen if the tailgate is in manual mode asking if you want to change back to power mode.

### OPENING THE TAILGATE FROM OUTSIDE YOUR VEHICLE

1. Unlock the vehicle with the remote control, power door unlock control or your phone as a key device.

**Note:** If an authorized device is within 3 ft (1 m) of the tailgate, the tailgate unlocks when you press the tailgate release button.



2. Press the button on the middle of the tailgate.

### OPENING THE TAILGATE USING THE REMOTE CONTROL



Press the remote control button twice within three seconds.

## CLOSING THE TAILGATE

### CLOSING THE TAILGATE FROM INSIDE YOUR VEHICLE



Press the button on the instrument panel.

**Note:** The tailgate does not close with the tailgate step ajar. A Step Ajar message displays on instrument panel.

# Tailgate - Vehicles With: Power Tailgate

## CLOSING THE TAILGATE FROM OUTSIDE YOUR VEHICLE

You can close the power tailgate by:

- Pressing the tailgate button on your remote control twice within three seconds.
- Pressing the button on the tailgate once.

**Note:** A tone sounds while the tailgate closes.

**Note:** The tailgate stops and reverses if it detects an obstruction when closing.

### Lift-to-Close

To close the tailgate automatically using lift-to-close, lift the tailgate approximately 4 in (10 cm) and hold it for a few seconds.

**Note:** If the tailgate position is more than halfway open, it may not close automatically.

### Manual Close

You can close the tailgate manually when you lift the tailgate in a continuous motion.

If you stop the tailgate motion, the lift-to-close feature engages and power closes the tailgate.

### Putting the Tailgate in Manual Mode

You can put the tailgate in manual mode through the vehicle settings in your touchscreen.

**Note:** In manual mode, the tailgate only opens by the tailgate release button on the tailgate and messaging is reduced.

**Note:** A pop-up message appears on the touchscreen if you press the tailgate button on the instrument panel when the tailgate is in Manual mode.

## CLOSING THE TAILGATE USING THE REMOTE CONTROL



Press the remote control button twice within three seconds.

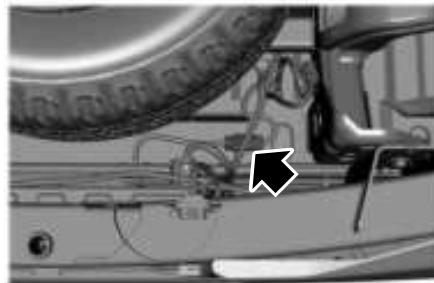
## REMOVING AND INSTALLING THE TAILGATE



**WARNING:** Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.



**WARNING:** The tailgate is heavy. Removal of the tailgate requires two adults. Failure to follow this instruction could result in personal injury or property damage.



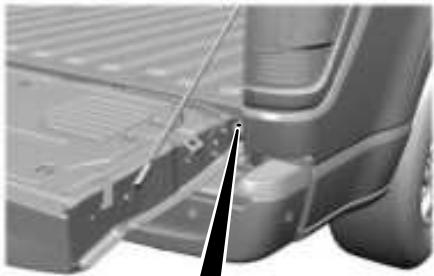
1. Put the tailgate into manual mode by accessing the vehicle settings using the touchscreen.
2. Open the tailgate.
3. Disconnect the power door locks in-line connector. It is under the pickup box on the right-hand side of the vehicle near the spare tire.

## Tailgate - Vehicles With: Power Tailgate

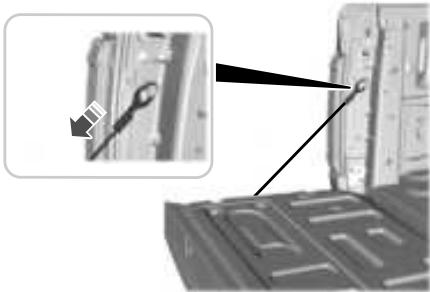
4. Install a protective cap on the in-line connector portion that remains under the pickup box.

**Note:** The protective cap is in the glove compartment.

5. Partially raise the tailgate. Carefully feed the tailgate harness up through the gap between the pickup box and the bumper and place it out of the way under the pickup box.
6. Fully lower the tailgate.



7. Remove the retaining screw.



8. Use a screwdriver to gently pry the spring clip on each connector past the head of the support screw. Disconnect the cable.
9. Disconnect the other cable.
10. Lift the tailgate to 45 degrees from the horizontal position.
11. Lift the right-hand side off its hinge.
12. Lift the tailgate to 80 degrees from the horizontal position.
13. Remove the tailgate from the left-hand side hinge by sliding it to the right.
14. Install the tailgate in reverse order.

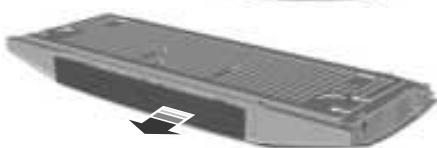
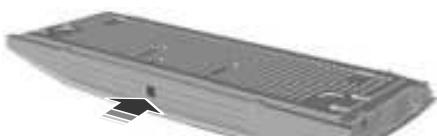
**Note:** After reinstalling the tailgate it is important to reinstall the retaining screw to the recommended torque, 7 lb.ft (10 Nm). Failure to install the retaining screw can cause the tailgate to detach.

## TAILGATE STEP

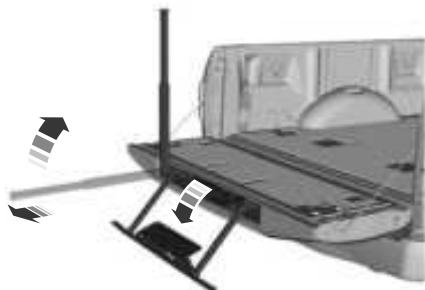
### ACCESSING THE TAILGATE STEP

1. Lower the tailgate.
2. Push the button in the center of the step molding. The step pops out slightly.

## Tailgate - Vehicles With: Power Tailgate



3. Pull the step out fully. Lower the step to its lowest position.



4. Pull the yellow handle stop backward out of the tailgate until it fully extends.
5. To lock the handle in place, rotate the handle up from the horizontal to the vertical position until you hear a click.

**Note:** Do not tow with the step or grab handle.

Replace the slip resistance tape or grab handle molding if it appears as worn or damaged.

To reduce the risk of falling:

- Only operate the step when your vehicle is on a level surface.
- Only operate the step in areas with sufficient lighting.

- Make sure you use the grab handle when climbing on the step.
- Do not use the step with bare feet.
- Make sure the step is clean before use.
- Keep the step load below the total maximum load of 350 lb (159 kg).

### STOWING THE TAILGATE STEP

1. Press the yellow button on the handle to lower and then press the yellow lever at the bottom of the handle to unlock. Rotate the handle down from the vertical to the horizontal position and push it into the tailgate.
2. Rotate the step up until it is horizontal, then push it back into the tailgate until the step is secure.

**Note:** Make sure to close and fully latch the step before moving your vehicle. Do not drive with the step or grab handle open.

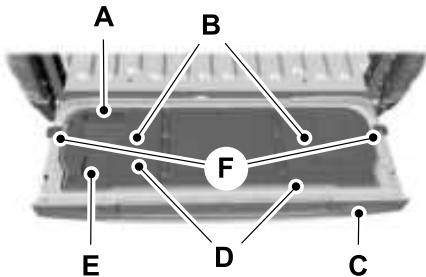
**Note:** The power tailgate cannot close if the step is open. A warning message appears and a tone sounds. After stowing the step the power close function is restored.

### TAILGATE WORK SURFACE (IF EQUIPPED)

The tailgate work surface is a durable and functional surface on the inside portion of your tailgate you can use to perform various tasks.

To use the tailgate work surface, fold down the tailgate.

## Tailgate - Vehicles With: Power Tailgate



- A Tablet stand.
- B Tool inset.
- C Clamp pocket.
- D Standard and metric ruler.
- E Cup holder.
- F Tailgate anchors.



The tailgate work surface contains clamp pockets that allows you to secure work material.

**Note:** Damage could occur to the tailgate if you overload the vertical clamp arm in any direction.

**Note:** When you finish using the tailgate work surface, make sure you remove all of your belongings, then close the tailgate.

## TAILGATE – TROUBLESHOOTING

### TAILGATE – WARNING LAMPS



Illuminates when the tailgate is not completely closed.

### TAILGATE – INFORMATION MESSAGES

Message	Action
Tailgate Ajar	The tailgate is not completely closed.
Power Tailgate Stow Step	You need to stow the tailgate step before the power tailgate can close.

## Tailgate - Vehicles With: Power Tailgate

---

### TAILGATE – FREQUENTLY ASKED QUESTIONS

#### **Why won't my power tailgate open?**

Make sure the tailgate is in power mode. Make sure the transmission is in park (P), ensure nothing is obstructing the tailgate path and or causing resistance (tonneau cover or other aftermarket accessory, freezing conditions or being parked downhill). If you have continued issues, the battery voltage may be low or other system issues. See an authorized dealer.

#### **Why won't my power tailgate close?**

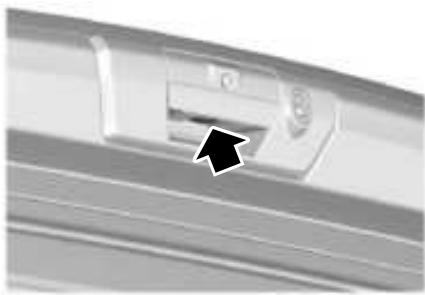
Make sure the tailgate is in power mode. Your vehicle speed is at or above 2.5 mph (4 km/h), the tailgate encountered an obstacle or freezing conditions. After removing the obstacles, manually close the tailgate to resume normal operation. If you have continued issues, the battery voltage may be low or other system issues. See an authorized dealer.

# Tailgate - Vehicles With: Remote Release Tailgate

## TAILGATE PRECAUTIONS



**WARNING:** It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.



- Press the button in the top of the tailgate handle twice within three seconds.

## OPENING THE TAILGATE

### OPENING THE TAILGATE FROM INSIDE YOUR VEHICLE

The vehicle must be in park (P) to operate the tailgate.



Press the button on the instrument panel twice within three seconds.

### OPENING THE TAILGATE FROM OUTSIDE YOUR VEHICLE

- Unlock the vehicle with the remote control or power door unlock control.

**Note:** If an intelligent access transmitter is within 3 ft (1 m) of the tailgate, the tailgate unlocks when you press the tailgate release button.

### OPENING THE TAILGATE USING THE REMOTE CONTROL



Press the remote control button twice within three seconds.

## REMOVING AND INSTALLING THE TAILGATE



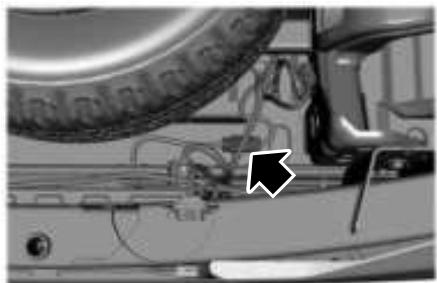
**WARNING:** Always properly secure cargo to prevent shifting cargo or cargo falling from the vehicle. Failure to do so could result in compromised vehicle stability and serious personal injury to vehicle occupants or others.



**WARNING:** The tailgate is heavy. Removal of the tailgate requires two adults. Failure to follow this instruction could result in personal injury or property damage.

**Note:** Skip to Step 4 if your vehicle does not have power door locks.

## Tailgate - Vehicles With: Remote Release Tailgate

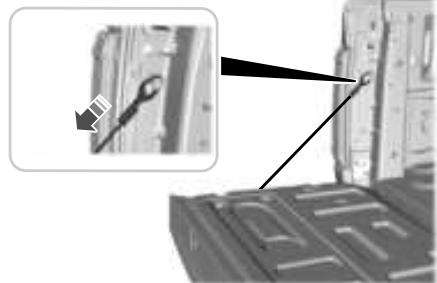


1. Unlatch the tailgate.
2. Disconnect the power door locks in-line connector. It is under the pickup box on the right-hand side of the vehicle near the spare tire.
3. Install a protective cap on the in-line connector portion that remains under the pickup box.

**Note:** A protective cap should be in the glove compartment.

4. Partially lower the tailgate. Carefully feed the tailgate harness up through the gap between the pickup box and the bumper and place it out of the way under the pickup box.

5. Lower the tailgate.

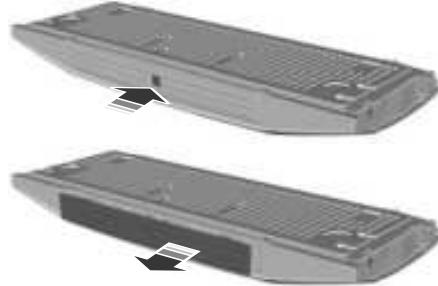


6. Use a screwdriver to gently pry the spring clip on each connector past the head of the support screw. Disconnect the cable.
7. Disconnect the other cable.
8. Lift the tailgate to 45 degrees from the horizontal position.
9. Lift the right-hand side off its hinge.
10. Lift the tailgate to 80 degrees from the horizontal position.
11. Remove the tailgate from the left-hand side hinge by sliding it to the right.
12. Install the tailgate in reverse order.

## TAILGATE STEP

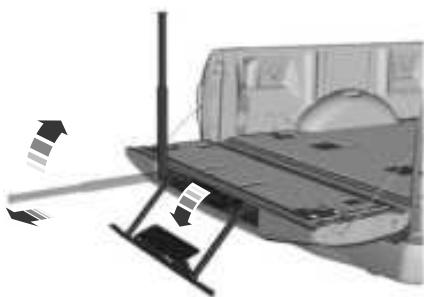
### ACCESSING THE TAILGATE STEP

1. Lower the tailgate.
2. Push the button in the center of the step molding. The step pops out slightly.



3. Pull the step out fully. Lower the step to its lowest position.

## Tailgate - Vehicles With: Remote Release Tailgate



4. Pull the yellow handle stop backward out of the tailgate until it fully extends.
5. To lock the handle in place, rotate the handle up from the horizontal to the vertical position until you hear a click.

**Note:** Do not tow with the step or grab handle.

Replace the slip resistance tape or grab handle molding if it appears as worn or damaged.

To reduce the risk of falling:

- Only operate the step when your vehicle is on a level surface.
- Only operate the step in areas with sufficient lighting.
- Make sure you use the grab handle when climbing on the step.
- Do not use the step with bare feet.
- Make sure the step is clean before use.
- Keep the step load below the total maximum load of 350 lb (159 kg).

### STOWING THE TAILGATE STEP

1. Press the yellow button on the handle to lower and then press the yellow lever at the bottom of the handle to unlock. Rotate the handle down from the vertical to the horizontal position and push it into the tailgate.

2. Rotate the step up until it is horizontal, then push it back into the tailgate until the step is secure.

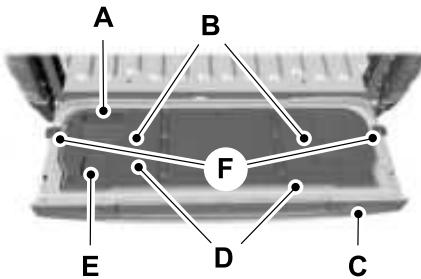
**Note:** Make sure to close and fully latch the step before moving your vehicle. Do not drive with the step or grab handle open.

**Note:** The power tailgate cannot close if the step is open. A warning message appears and a tone sounds. After stowing the step the power close function is restored.

### TAILGATE WORK SURFACE (IF EQUIPPED)

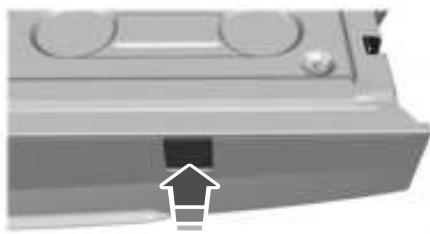
The tailgate work surface is a durable and functional surface on the inside portion of your tailgate you can use to perform various tasks.

To use the tailgate work surface, fold down the tailgate.



- |   |                            |
|---|----------------------------|
| A | Tablet stand.              |
| B | Tool inset.                |
| C | Clamp pocket.              |
| D | Standard and metric ruler. |
| E | Cup holder.                |
| F | Tailgate anchors.          |

## Tailgate - Vehicles With: Remote Release Tailgate



**Note:** Damage could occur to the tailgate if you overload the vertical clamp arm in any direction.

**Note:** When you finish using the tailgate work surface, make sure you remove all of your belongings, then close the tailgate.

### TAILGATE – TROUBLESHOOTING

#### TAILGATE – WARNING LAMPS



Illuminates when the tailgate is not completely closed.

The tailgate work surface contains clamp pockets that allows you to secure work material.

#### TAILGATE – INFORMATION MESSAGES

Message	Action
Tailgate Ajar	The tailgate is not completely closed.
Shift to Park to operate tailgate	The vehicle must be in park (P) to operate the remote release tailgate.

## Tailgate - Vehicles With: Remote Release Tailgate

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### TAILGATE – FREQUENTLY ASKED QUESTIONS

#### Why won't my tailgate open?

- Make sure the transmission is in park (P), ensure nothing is obstructing the tailgate path and or causing resistance (tonneau cover or other aftermarket accessories, freezing conditions or being parked downhill). If you have continued issues, the battery voltage may be low or other system issues. See an authorized dealer.

## PASSIVE ANTI-THEFT SYSTEM

### WHAT IS THE PASSIVE ANTI-THEFT SYSTEM

The passive anti-theft system prevents someone from starting your vehicle with an incorrectly coded key.

**Note:** *Do not leave a duplicate coded key in your vehicle. Always take the keys and lock all the doors when leaving your vehicle.*

### HOW DOES THE PASSIVE ANTI-THEFT SYSTEM WORK

The passive anti-theft system arms when you switch your vehicle off.

It disarms when you switch your vehicle on with a correctly coded key.

**Note:** *The system is not compatible with non-Ford aftermarket remote start systems.*

**Note:** *Do not leave a duplicate coded key in your vehicle. Always take the keys and lock all doors when leaving your vehicle.*

## ANTI-THEFT ALARM SYSTEM (IF EQUIPPED)

### WHAT IS THE ANTI-THEFT ALARM SYSTEM

The anti-theft alarm system warns you of an unauthorized entry to your vehicle.

## HOW DOES THE ANTI-THEFT ALARM SYSTEM WORK

When armed, the anti-theft alarm is triggered in any of the following ways:

- If someone opens a door, the tailgate or the hood without a correctly coded key or remote control.
- If you turn the power on without a correctly coded key.
- If the interior sensors detect movement inside your vehicle.
- If the inclination sensors detect an attempt to raise your vehicle.
- If someone disconnects the vehicle battery or the battery backup alarm.
- If someone disconnects the trailer. See **Connecting a Trailer** (page 420).

Any further attempts to carry out one of the above, sounds the alarm again.

If the anti-theft alarm is triggered, the alarm horn sounds for 30 seconds and the turn signals flash for five minutes.

## WHAT IS THE PERIMETER ALARM

The perimeter alarm is designed to detect unauthorized access to your vehicle.

### WHAT ARE THE INTERIOR SENSORS (If Equipped)

The interior sensors are designed to detect any movement inside your vehicle.

The interior sensors are in the overhead console.

**Note:** *Do not cover the interior sensors.*

# Security

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## WHAT ARE THE INCLINATION SENSORS (If Equipped)

The inclination sensor is designed to detect an attempt to raise your vehicle, for example to remove a wheel or to tow it away.

## ARMING THE ANTI-THEFT ALARM SYSTEM

The alarm is ready to arm when you switch your vehicle off.

Lock your vehicle with your remote control to arm the alarm.

## DISARMING THE ANTI-THEFT ALARM SYSTEM

Disarm the alarm by performing any of the following actions:

- Unlock the doors or luggage compartment with the remote control.
- Switch your vehicle on or start your vehicle.

## ANTI-THEFT ALARM SYSTEM SETTINGS (IF EQUIPPED)

### WHAT ARE THE ALARM SECURITY LEVELS

You can select two levels of alarm security, motion sensors on and motion sensors off.

#### Motion Sensors On

Motion sensors on is the standard setting.

In motion sensors on, all equipped sensors are on when you arm the alarm.

**Note:** Do not arm the alarm with motion sensors on if passengers, animals or other moving objects are inside your vehicle.

### Motion Sensors Off

In motion sensors off, the interior sensor and the inclination sensor are off when you arm the alarm.

All the other equipped sensors activate when you arm the alarm in this mode.

## SETTING THE ALARM SECURITY LEVEL

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Alarm System**.
4. Press **Motion Sensors**.
5. Press a setting.

## WHAT IS ASK ON EXIT

You can choose which level of security you require after you switch your vehicle off.

**Note:** If you do not choose a setting, the system defaults to all sensors.

## SWITCHING ASK ON EXIT ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Alarm System**.
4. Switch **Ask on Exit** on or off.

## USING THE POLICE PERIMETER ALERT SYSTEM - POLICE

**Note:** The system monitors moving pedestrians and detects objects such as vehicles and bikes. The system may not detect fast vehicles, stationary objects and small objects such as birds.

# Security

**Note:** The system does not function outside of Park (P) or when any door is open.

The system uses sensors to monitor detected objects moving near your parked vehicle.

Detected moving objects display as moving dots on the instrument cluster display.



Once the system detects approaching objects crossing the selected range perimeter, the vehicle sounds a tone, and may roll up the windows and lock the doors.

In addition to an audible alert, the system may activate the rear view camera to show potential threats approaching from behind.

## Switching the Police Perimeter Alert On and Off



While the vehicle is running and in Park (P), press and release the button located on the instrument panel. To switch the system off, press the button again.

The system automatically turns off if you:

- Shift your vehicle out of Park (P).
- Switch your vehicle off.
- Open a door.

**Note:** When the feature is active, an icon displays on the instrument cluster.

## Police Perimeter Alert Settings

**Note:** When the Police Idle feature is active, windows do not automatically roll up.

**Note:** When window or door locking is active, corresponding icons display in the instrument cluster.

**Note:** When Low mode is active, window or door locking setting is not available.

The system has three range settings: Low, Medium or High. When Perimeter Alert is active, use the controls on the steering wheel to adjust the range settings in the instrument cluster. The system defaults to Medium range every time you switch it on.

When Dark Car mode is active, the radar map in the instrument cluster switches off.

## Object Detection

**Note:** The system may not detect a pedestrian who is near a large obstruction such as a vehicle or a wall until the pedestrian moves away from the obstruction.

**Note:** Sensor reflections from stationary objects may cause false objects to briefly appear on the Police Perimeter Alert System display.

# Security

**Note:** Sensor obstructions such as, dirt, mud, precipitation, repair compound, stickers, graphics, bumper guards, trailers, bicycle racks or cargo racks in front of the sensors can cause system sensing degradation.

The system uses sensors on both sides of your vehicle. The sensor performs best when you park your vehicle in an open area without large obstructions or walls nearby.



## System Error

If the system senses a Police Perimeter Alert System fault, a warning message appears in the information display.

## System Configuration

See your authorized dealer for system configurations.

## SECURITY – TROUBLESHOOTING

## SECURITY – INFORMATION MESSAGES

Message	Details
No Key Detected	The system has not detected a correctly coded key.
Starting System Fault	The system has malfunctioned. Have your vehicle checked as soon as possible.
Vehicle Alarm To Stop Alarm, Start Vehicle.	Displays when the alarm has been triggered due to unauthorized entry.
Alarm	

# **Security**

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## **SECURITY—FREQUENTLY ASKED QUESTIONS**

### **What should I do if there is a potential alarm problem with my vehicle?**

- Take all remote controls to an authorized dealer if there is a potential alarm problem with your vehicle.

### **What should I do if my vehicle is unable to start with a correctly coded key?**

- Have your vehicle checked as soon as possible.

# Power Running Boards (If Equipped)

## POWER RUNNING BOARD PRECAUTIONS



**WARNING:** In extreme climates, excessive ice buildup may occur, causing the running boards not to deploy. Make sure that the running boards have deployed, and have finished moving before attempting to step on them. The running boards will resume normal function once the blockage is cleared.



**WARNING:** Switch off the running boards before jacking or placing any object under your vehicle. Never place your hand between the extended running board and your vehicle. A moving running board may cause injury.

Do not use the running boards, front and rear hinge assemblies, running board motors, or the running board underbody mounts to lift your vehicle when jacking. Use proper jacking points.

The running boards could move slower in cold temperatures.

## POWER RUNNING BOARD SETTINGS

1. Press **Features** on the touchscreen.
2. Press **Power Running Board**.
3. Press **SETTINGS**.

### Power Boards Modes

**Note:** When the vehicle speed is more than 3 mph (5 km/h), the option to select the modes disables, to avoid unintended operation.

**Note:** The power running boards reverse direction and move to the end of travel if they encounter an object when moving. Keep the power running boards and brackets clean for optimum performance.

#### Off

The power running boards remain stowed, regardless of door position.

#### Auto

The power running boards deploy when you approach your vehicle with a remote control, unlock the door or open the door.

The power running boards stow:

- After a few seconds when you close the doors.
- Instantly after you close and lock the doors.
- If you unlock the door but do not open it, after the timeout.
- If you have switched approach detection on and do not open a door before the auto timer setting expires.
- When the vehicle speed is more than 3 mph (5 km/h).

**Note:** When you select this mode, an option displays that allows you to select how long the running boards stay deployed without opening the door.

#### Out

The power running boards remain deployed, regardless of door position. The power running boards stow when the vehicle speed is more than 5 km/h, and the mode changes to auto. You need to select Out mode again if you want the power running boards to stay deployed at the end of each trip.

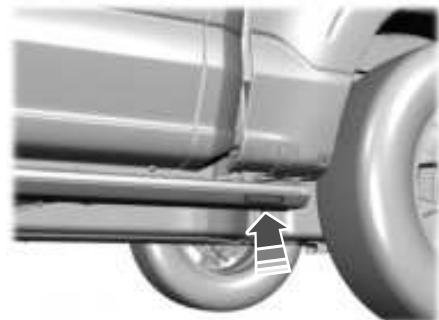
# Power Running Boards (If Equipped)

## Approach detection

When you switch approach detection on with auto switched on, the running boards deploy when you approach your vehicle with a remote control.

## POWER RUNNING BOARD KICK SWITCH

You can use the power running board kick switch to deploy and stow the running boards without opening or closing the door.



Press the switch with your foot to use the power running board kick switch.

Pressing the kick switch with the power running boards stowed switches the mode to **Out**.

Pressing the kick switch with the power running boards deployed switches the mode to **Auto**.

**Note:** When you use the kick switch, the power running board mode changes until you press the kick switch again.

You can change the kick switch setting through the touchscreen. See **Power Running Board Settings** (page 137).

## Kick switch

### Always active

The kick switch is on regardless of whether the doors are locked or unlocked.

### Only while unlocked

The kick switch is on only with the doors unlocked.

## POWER RUNNING BOARDS – TROUBLESHOOTING

## POWER RUNNING BOARDS – FREQUENTLY ASKED QUESTIONS

### Why is there unwanted noise coming from my power running boards?

- The power running board mechanism could trap debris such as mud, dirt, snow, ice and salt. If this happens, set the running boards to the deployed position. Wash the system, in particular the front and rear hinge arms, with a high-pressure car wash wand.

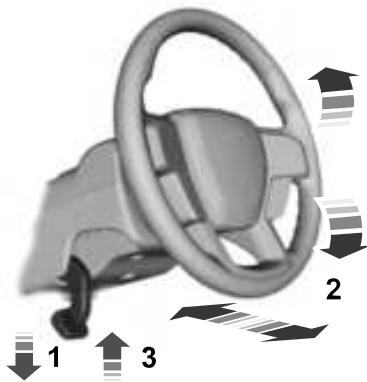
# Steering Wheel

## ADJUSTING THE STEERING WHEEL - VEHICLES WITH: MANUAL ADJUSTABLE STEERING COLUMN



**WARNING:** Do not adjust the steering wheel when your vehicle is moving.

**Note:** Make sure that you are sitting in the correct position. See **Sitting in the Correct Position** (page 195).



1. Unlock the steering column.
2. Adjust the steering wheel to the position you prefer.
3. Lock the steering column.

## ADJUSTING THE STEERING WHEEL - VEHICLES WITH: POWER ADJUSTABLE STEERING COLUMN



**WARNING:** Do not adjust the steering wheel when your vehicle is moving.

**Note:** Make sure that you are sitting in the correct position. See **Sitting in the Correct Position** (page 195).



Press the top or bottom of the control to move the steering wheel up or down.

Press the front or rear of the control to move the steering wheel in or out.

You can save and recall the steering wheel position with the memory function. See **Recalling a Preset Position** (page 210).

# Steering Wheel

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## RESETTING THE STOPPING POSITION - VEHICLES WITH: POWER ADJUSTABLE STEERING COLUMN

**Note:** The steering wheel stops when it detects an obstruction. This sets a new stopping position.

To reset the steering column to its normal stopping position:

1. Confirm there is nothing obstructing the motion of the steering column.
2. Press and hold the steering column control until the steering column stops moving.
3. Press the steering column control again.

**Note:** The steering column may start to move again.

4. When the steering column stops, continue holding the control for a few seconds.
5. Repeat for each direction, as necessary.

## HORN



Press on the center of the steering wheel near the horn icon to activate the horn.

## SWITCHING THE HEATED STEERING WHEEL ON AND OFF - VEHICLES WITH: HEATED STEERING WHEEL



To activate the heated steering wheel, press the button on the climate control unit. An indicator illuminates when the heated steering wheel is on. To turn it off, press the heated steering wheel button again.

**Note:** The engine must be running to use the heated steering wheel.

**Note:** A sensor regulates the temperature of the steering wheel.

**Note:** The heated steering wheel may remain on after remote starting your vehicle, depending on the remote start settings. It may also turn on when you start your vehicle if it was on the last time the engine was switched off.

**Note:** In warm temperatures, the steering wheel quickly reaches its maximum temperature and the system reduces the current to the heating element. This could cause you to think that the system has stopped working but it has not. This is normal.

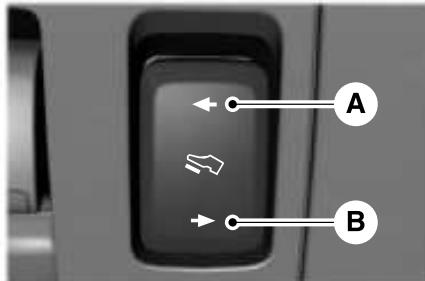
## Adjustable Pedals (If Equipped)

### ADJUSTING THE PEDALS



**WARNING:** Do not use the pedal adjustment controls when the vehicle is moving. Failure to follow this instruction could result in personal injury or death.

Your control is on the left-hand side of the steering column or on the instrument panel.



- A. Farther away from you.
- B. Closer to you.

You can save and recall the pedal positions with the memory feature. See **Memory Function** (page 210).

# Wipers and Washers

## WIPERS

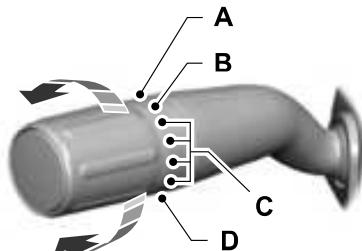
### WIPER PRECAUTIONS

Do not operate the wipers on a dry windshield. This could scratch the glass or damage the wiper blades. Use the windshield washers before wiping a dry windshield.

Fully defrost the windshield before you switch the windshield wipers on.

Switch the windshield wipers off before entering a car wash.

### SWITCHING WINDSHIELD WIPERS ON AND OFF



- A High-speed wipe.
- B Low-speed wipe.
- C Intermittent wipe.
- D Off.



Use the rotary control.

### AUTOWIPERS (IF EQUIPPED)

### WHAT ARE AUTOWIPERS

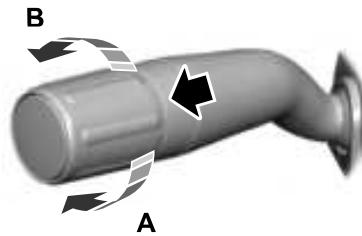
Autowipers turns on and controls the speed and frequency of the windshield wipers.

### AUTOWIPERS SETTINGS

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Settings**.
3. Press **Wipers**.
4. Switch **Rain Sensing** on or off.

**Note:** When you switch the feature off, the wipers do not operate based on the rain sensor. When you switch on the windshield wipers to the intermittent wipe position with the feature off, the wipers use the wipe speed set by the rotary control.

### ADJUSTING THE SENSITIVITY OF THE RAIN SENSOR



- A Low sensitivity.
- B High sensitivity.

Use the rotary control to set the rain sensor sensitivity.

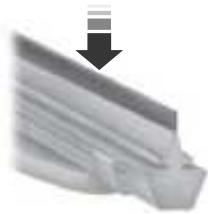
# Wipers and Washers

**Note:** Use intermittent wipe positions to adjust the rain sensor sensitivity.

When you select low sensitivity, the wipers operate when the sensor detects a large amount of water on the windshield.

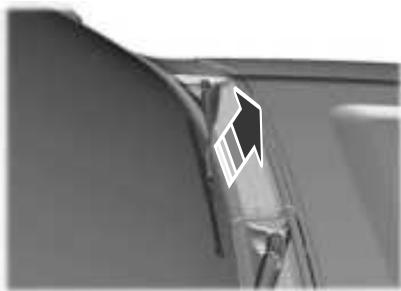
When you select high sensitivity, the wipers operate when the sensor detects a small amount of water on the windshield.

## CHECKING THE WIPER BLADES



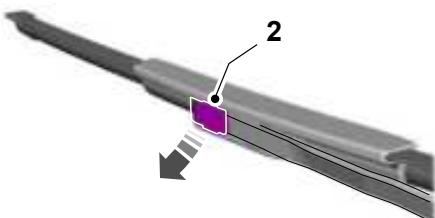
Run the tip of your fingers over the edge of the blade to check for roughness.

## REPLACING THE FRONT WIPER BLADES

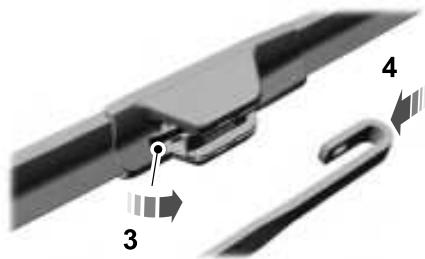


1. Pull the wiper blade and arm away from the glass.

**Note:** Do not hold the wiper blade to lift the wiper arm.



2. Lift the wiper blade primary locking clip.



3. Press the wiper blade secondary locking clip.

4. Remove the wiper blade.

**Note:** Make sure that the wiper arm does not spring back against the glass when the wiper blade is not attached.

5. To install, reverse the removal procedure.

**Note:** Make sure that the wiper blade locks into place.

# Wipers and Washers

## WASHERS

### WASHER PRECAUTIONS



**WARNING:** If you operate your vehicle in temperatures below 41°F (5°C), use washer fluid with antifreeze protection. Failure to use washer fluid with antifreeze protection in cold weather could result in impaired windshield vision and increase the risk of injury or accident.

Do not operate the washers when the washer reservoir is empty. This could cause the washer pump to overheat.

Keep the outside of the windshield clean. The rain sensor is very sensitive and the wipers may operate if dirt, mist or insects hit the windshield.

### USING THE WINDSHIELD WASHER



Press and hold the button at the end of the lever to operate the windshield washer.

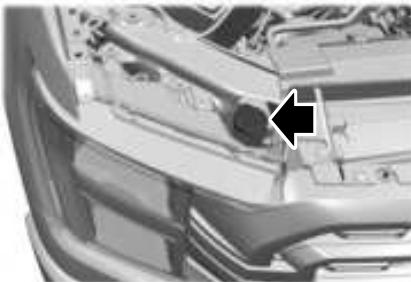
**Note:** A courtesy wipe occurs a short time after the wipers stop to clear any remaining washer fluid when switched on. See **Switching the Courtesy Wipe On and Off** (page 144).

### SWITCHING THE COURTESY WIPE ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Settings**.
3. Press **Wipers**.
4. Switch **Courtesy Wipe** on or off.

**Note:** When you switch the feature on, the wipers make an additional single wipe at the end of the washer request. When you switch it off, the wipers finish the current washer request.

### ADDING WASHER FLUID



### WASHER FLUID SPECIFICATION

See **Washer Fluid Specification** (page 607).

### WIPERS AND WASHERS VIDEOS

[Improving Your Windshield Wiper Performance Video Link](#)

[Courtesy Wipe Video Link](#)

# **Wipers and Washers**

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## **WIPERS AND WASHERS – TROUBLESHOOTING**

### **WIPERS AND WASHERS – WARNING LAMPS**



Illuminates when the windshield washer fluid is low.

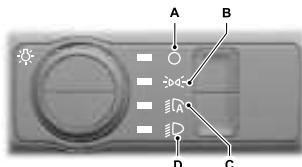
### **WIPERS AND WASHERS – FREQUENTLY ASKED QUESTIONS**

#### **Why are there streaks and smears on the windshield?**

- The wiper blades could be dirty, worn or damaged. Check the wiper blades. See **Checking the Wiper Blades** (page 143). If the wiper blades are dirty, clean them with washer fluid or water applied with a soft sponge or cloth. If the wiper blades are worn or damaged, install new ones. See **Replacing the Front Wiper Blades** (page 143).

# Exterior Lighting

## EXTERIOR LIGHTING CONTROL - EXCLUDING: POLICE

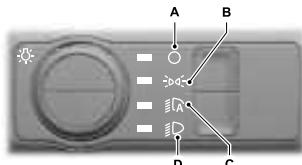


- A Lamps off.
- B Parking lamps on.
- C Autolamps on.
- D Headlamps on.

Rotate the control to make a selection.

**Note:** The lighting control defaults to autolamps every time you switch your vehicle on.

## EXTERIOR LIGHTING CONTROL - POLICE



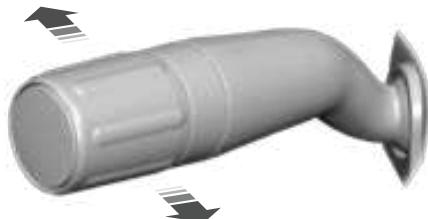
- A Lamps off.
- B Parking lamps on.
- C Autolamps on.
- D Headlamps on.

Rotate the control to make a selection.

**Note:** The lighting control defaults to the last known state every time you switch your vehicle on.

## HEADLAMPS

### USING THE HIGH BEAM HEADLAMPS



 Push the lever away from you to switch the high beams on.

Push the lever forward again or pull the lever toward you to switch the high beams off.

Slightly pull the lever toward you and release it to flash the headlamps.

**Note:** Continuous activation only occurs with the headlamps on.

### SWITCHING HEADLAMP EXIT DELAY ON AND OFF

To switch headlamp exit delay on, pull the turn signal lever toward you after switching your vehicle off.

To switch headlamp exit delay off, pull the turn signal lever toward you again or switch your vehicle on.

# Exterior Lighting

**Note:** The headlamps turn off after three minutes with any door open or 30 seconds after the last door closes.

## ADJUSTING THE LEVEL OF THE HEADLAMPS

Your vehicle has a dynamic leveling system. The headlamps do not require additional aim adjustment.

## HEADLAMP INDICATORS

### Lamps On



Illuminates when you switch the low beam headlamps or the parking lamps on.

### Headlamp High Beam



Illuminates when you switch the high beam headlamps on.

## HEADLAMPS – TROUBLESHOOTING

## HEADLAMPS – FREQUENTLY ASKED QUESTIONS

### Why is there condensation in the headlamps?

- Headlamps have vents to accommodate normal changes in air pressure. Condensation can be a natural by-product of this design. When moist air enters the lamp assembly through the vents, there is a possibility that condensation can occur when the temperature is cold. When normal condensation occurs, a fine mist can form on the interior of the lens. The fine mist eventually clears and exits through the vents during normal operation.

### How much condensation is acceptable?

- The presence of a fine mist, for example no streaks, drip marks or large droplets. A fine mist covers less than 50% of the lens.

### How long does it take for the acceptable condensation to clear?

- Clearing time can take as long as 48 hours under dry weather conditions.

### How much condensation is unacceptable?

- A water puddle inside the lamp. Streaks, drip marks or large droplets present on the interior of the lens.

### What should I do if unacceptable condensation is present?

- Have your vehicle checked as soon as possible.

### Why do my headlamps turn off when I have them switched on when I switch my vehicle off?

- The battery saver turns the headlamps off after a short period of time after you switch your vehicle off.

## AUTOLAMPS

## WHAT ARE AUTOLAMPS



**WARNING:** The system does not relieve you of your responsibility to drive with due care and attention. You may need to override the system if it does not turn the headlamps on in low visibility conditions, for example daytime fog.

# Exterior Lighting

Autolamps turn the headlamps on in low light situations or when the windshield wipers operate.

## AUTOLAMP SETTINGS

### Autolamp Exit Delay

You can adjust the amount of time the autolamps remain on after you switch off your vehicle. Use the touchscreen to choose a delay setting.

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Settings**.
3. Press **Lighting**.
4. Press **Autolamp Delay**.
5. Press a setting.

**Note:** If the setting is off, the external lamps switch off immediately when you shut down your vehicle.

**Note:** You can pull the turn signal toward you to manually switch on the delay setting. See **Headlamps** (page 146).

Set the lever to the middle position to switch the turn signal lamps off.

**Note:** Tap the lever up or down to make the turn signal lamps flash three times.

### Turn Signal Lamp Indicator



It flashes when you switch the turn signal lamps on.

**Note:** An increase in the rate of flashing warns of a failed turn signal lamp.

### HOW DO CORNERING LAMPS WORK (If Equipped)

The cornering lamps illuminate the inside of a corner when you are turning the steering wheel or when you switch the turn signal lamps on. They turn on when the vehicle speed is below 25 mph (40 km/h).

**Note:** Only the cornering lamp on the side your vehicle is turning illuminates.

**Note:** Cornering lamps do not operate if you switch the front fog lamps on.

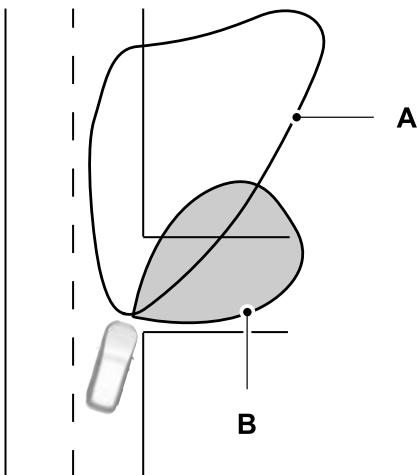
## EXTERIOR LAMPS

### USING THE TURN SIGNAL LAMPS



Push the lever up or down to switch the turn signal lamps on.

# Exterior Lighting



- A Headlamp beam.
- B Cornering lamp beam.

## SWITCHING THE DAYTIME RUNNING LAMPS ON AND OFF - VEHICLES WITH: CONFIGURABLE DAYTIME RUNNING LAMPS



**WARNING:** The daytime running lamps system does not activate the rear lamps and may not provide adequate lighting during low visibility driving conditions. Make sure you switch the headlamps on, as appropriate, during all low visibility conditions. Failure to do so may result in a crash.

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Settings**.
3. Press **Lighting**.

4. Switch **Daytime Running Lights** on or off.

The daytime running lamps turn on when all of the following occur:

- You switch the system on.
- You switch your vehicle on.
- The vehicle is not in park (P).
- The lighting control is in the autolamps position.
- The headlamps are off.

**Note:** Other lighting control positions do not turn on the daytime running lamps.

## SWITCHING THE DAYTIME RUNNING LAMPS ON AND OFF - VEHICLES WITH: DAYTIME RUNNING LAMPS (DRL)



**WARNING:** The daytime running lamps system does not activate the rear lamps and may not provide adequate lighting during low visibility driving conditions. Make sure you switch the headlamps on, as appropriate, during all low visibility conditions. Failure to do so may result in a crash.

Daytime running lamps are always on unless you switch on the headlamps or your vehicle is in park (P).

## USING THE FRONT FOG LAMPS (if Equipped)

To switch the lamps on or off:

1. Set the lighting control to the parking lamps, headlamps or autolamps position.

**Note:** When the lighting control is in the autolamps position, you cannot switch the fog lamps on unless the low beam headlamps are on.

# Exterior Lighting

2.



Press the button on the lighting control to switch the front fog lamps on or off.

**Note:** Only switch the front fog lamps on during reduced visibility.

**Note:** The brightness of the daytime running lamps may decrease when the front fog lamps are switched on.

**Note:** The front fog lamps lights switch off automatically when high beams are activated.

## Front Fog Lamps Indicator



It illuminates when you switch the front fog lamps on.

## SWITCHING THE CARGO LAMPS ON



Press the button in the lighting control or in the rear cargo box.

## SWITCHING THE SPOT LAMPS ON AND OFF (If Equipped)

The spot lamp buttons are near the lighting control.



Press the button to switch on the left-hand spot lamp.



Press the button to switch on the right-hand spot lamp.

Move the position of the exterior mirrors to adjust the aim.

**Note:** Make sure you switch your vehicle on, with the vehicle in accessory mode or running.

**Note:** The spot lamps turn off after 6 mph (10 km/h).

**Note:** The spot lamps illuminate the area in front of and to the side of your vehicle.

## SWITCHING WELCOME LIGHTING ON AND OFF

The system turns on the exterior lamps when you approach your vehicle with an authenticated device, unlock your vehicle or interact with any of the doors. If you open or close any door, the lamps stay on for a short period of time to provide courtesy lighting.

**Note:** Welcome lighting still displays when you use your remote control to unlock your vehicle or interact with any of the doors.

To switch the system on or off:

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Lighting**.
4. Switch **Welcome Lighting** on or off.

**Note:** Depending on your vehicle's configuration, you may not have the option to switch the feature on and off.

To conserve power, the system may not work when you are approaching your vehicle if:

- The 12-volt battery is low.
- The system was triggered 10 times prior to starting the vehicle.
- The vehicle is left unused for a few days.

## USING THE OFF-ROAD DRIVING LAMPS - RAPTOR

The off-road driving lamps switch is connected to the AUX 1 switch on the auxiliary switch panel. When the switch is turned on, the indicator light on the switch illuminates and the circuit provides power to the off-road driving lights

# Exterior Lighting



**Note:** Off-road driving lamps are for off-road use only. Use on public roads may violate local laws.

**Note:** Only switch the off-road driving lamps on during reduced visibility in off-road conditions.

**Note:** The off-road driving lamps only operate when accessory mode is active, and the engine is in the on or off position. Leave the engine running to maintain battery charge when using the off-road driving lamps.

## EXTERIOR LAMPS ON AUDIBLE WARNING

Sounds when you open the driver door and the exterior lamps are on.

## EXTERIOR ZONE LIGHTING (IF EQUIPPED)

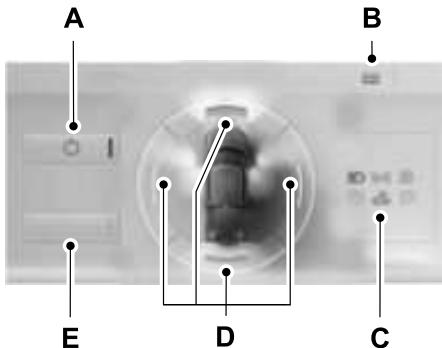
### WHAT IS EXTERIOR ZONE LIGHTING

Exterior zone lighting divides the exterior lighting into zones and allows you to switch them on and off to provide lighting around the perimeter of your vehicle.

### USING THE EXTERIOR ZONE LIGHTING

1. Press **Features** on the touchscreen.

2. Press **Zone Lighting**.



- A On and off button.
- B Settings menu.
- C Exterior lamp indicators.
- D Individual zones on and off.
- E All zones on and off.

You can use zone lighting when your vehicle is on or off. When it is off, the lighting turns off after a certain period of time.

You can also use individual zone controls to switch on each zone.

**Note:** Make sure to remove exterior lighting covers when using zone lighting.

**Note:** When your vehicle is off and the timer has one minute remaining, the direction indicators flash six times.

**Note:** Indicators on the touchscreen illuminate when the lights outside of the zone lighting control are on.

**Note:** You can remotely control the zone lighting using the FordPass app.

**Note:** Vehicles without spot lamps only have two zones.

# Exterior Lighting

## EXTERIOR ZONE LIGHTING SETTINGS

1. Press **Features** on the touchscreen.
2. Press **Zone Lighting**.
3. Press the settings menu in the upper right-hand corner.
4. Press a setting.

### Enable Autolamp Override

This setting allows your vehicle to override the autolamps when using zone lighting.

When you access zone lighting for the first time, you can choose this setting. You can change this setting at any time.

### Include Reverse Lamps

This setting turns the reverse lamps on when you switch the rear lighting zone on.

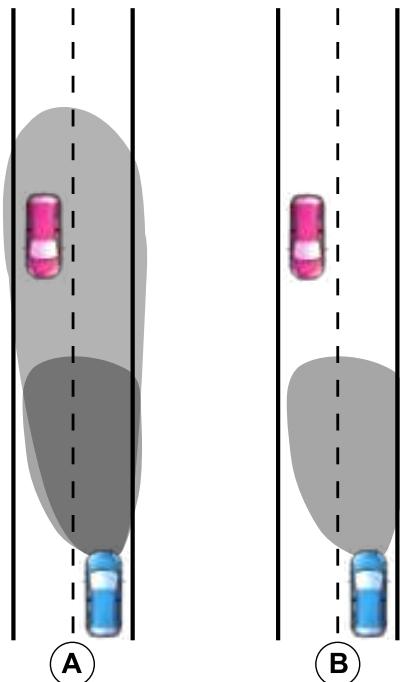
Switch this setting off if you have a backup alarm installed to prevent the reverse lamps from turning on and sounding the alarm when using zone lighting.

## AUTOMATIC HIGH BEAM CONTROL - EXCLUDING: POLICE

### HOW DOES AUTOMATIC HIGH BEAM CONTROL WORK

Automatic high beam control turns the high beams on if it is dark enough and no other traffic is present. If it detects an approaching vehicle's headlamps or tail lamps, or street lighting ahead, the system turns the high beams off.

A camera sensor, centrally mounted behind the windshield of your vehicle, continuously monitors conditions to turn the high beams on and off.



A Without automatic high beam control.

B With automatic high beam control.

### AUTOMATIC HIGH BEAM CONTROL PRECAUTIONS



**WARNING:** The system does not relieve you of your responsibility to drive with due care and attention. You may need to override the system if it does not turn the high beams on or off.

# Exterior Lighting



**WARNING:** The system may not switch the high beams off if the lights of oncoming vehicles are hidden by obstacles, for example guard rails.



**WARNING:** You may need to override the system when approaching other road users.



**WARNING:** In situations with poor visibility, such as fog, heavy rain or other inclement weather, you may need to override or completely switch off the system.

## AUTOMATIC HIGH BEAM CONTROL REQUIREMENTS

The system turns the high beams on if all of the following occur:

- You switch the system on.
- You set the lighting control to the autolamps position.
- The ambient light level is low enough that you require high beams.
- There is no traffic in front of your vehicle.
- The vehicle speed is greater than approximately 25 mph (40 km/h).

## AUTOMATIC HIGH BEAM CONTROL LIMITATIONS

The system turns the high beams off if any of the following occur:

- You switch the system off.
- You set the lighting control to any position except autolamps.
- The ambient light level is high enough that you do not require high beams.
- The system detects an approaching vehicle's headlamps or a leading vehicle's tail lamps.

- The system detects severe rain, snow or fog.
- The system detects street lighting.
- The camera has reduced visibility.
- The vehicle speed falls below approximately 19 mph (30 km/h).

**Note:** The deactivation speed may be lower on curves.

## SWITCHING AUTOMATIC HIGH BEAM CONTROL ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Lighting**.
4. Switch **Auto High Beam** on or off.

## AUTOMATIC HIGH BEAM CONTROL INDICATORS



Illuminates to confirm when the system is ready to assist.

## OVERRIDING AUTOMATIC HIGH BEAM CONTROL



Push the lever away from you to switch the high beams on.

Push the lever away from you again to switch the high beams off.

## Exterior Lighting

---

Push the lever away from you for a third time to switch automatic high beam control back on.

### **AUTOMATIC HIGH BEAM CONTROL – TROUBLESHOOTING - EXCLUDING: POLICE**

### **AUTOMATIC HIGH BEAM CONTROL – INFORMATION MESSAGES**

Message	Details
Front Camera Low Visibility Clean Screen	The camera has reduced visibility. Clean the windshield. If the message continues to appear, have your vehicle checked as soon as possible.
Front Camera Temporarily Not Available	The camera has malfunctioned. Wait a short period of time for the camera to cool down. If the message continues to appear, have your vehicle checked as soon as possible.
Front Camera Malfunction Service Required	The camera has malfunctioned. Have your vehicle checked as soon as possible.

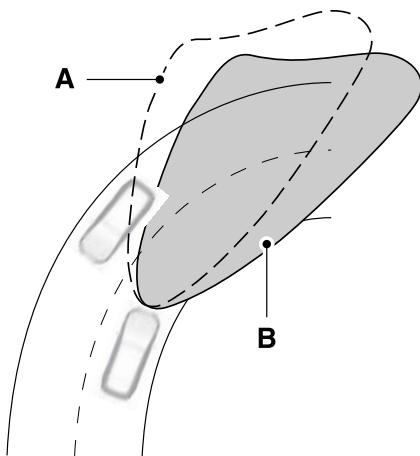
### **ADAPTIVE FRONT LIGHTING<sup>(IF EQUIPPED)</sup>**

#### **HOW DOES ADAPTIVE FRONT LIGHTING WORK**

Adaptive front lighting adapts when you are steering around a curve or if the camera detects lane markings indicating a curve.

# Exterior Lighting

---



- A Without adaptive front lighting.
- B With adaptive front lighting.

## **SWITCHING ADAPTIVE FRONT LIGHTING ON AND OFF**

Set the lighting control to the autolamps position to use adaptive front lighting.

**Note:** Other lighting control positions do not turn on adaptive front lighting.

## **EXTERIOR LIGHTING VIDEOS**

[Intelligent Three Blink Turn Signal Video Link](#)

[Auto High Beams Video Link](#)

[Configurable Daytime Running Lamps Video Link](#)

# Interior Lighting

## SWITCHING ALL OF THE INTERIOR LAMPS ON AND OFF

The lamps turn on under the following conditions:

- You open any door.
- You press a button on the remote control.
- You press the all lamps on button on the overhead console.



Press to switch all interior lamps on or off.

## SWITCHING THE FRONT INTERIOR LAMPS ON AND OFF - EXCLUDING: POLICE RESPONDER



The front interior lamp switches are on the overhead console.

**Note:** The position of each button on the overhead console depends on your vehicle.

### Individual Map Lamps



Press to switch the left-hand individual dome lamp on and off.



Press to switch the right-hand individual dome lamp on and off.

## SWITCHING THE FRONT INTERIOR LAMPS ON AND OFF - POLICE RESPONDER



The front interior lamp switches are on the overhead console.

**Note:** The position of each button on the overhead console depends on your vehicle.

### Night Vision Red Task Lamp



Press to switch the lamp on or off.

### Individual Map Lamps



Press to switch the left-hand individual dome lamp on and off.



Press to switch the right-hand individual dome lamp on and off.

# Interior Lighting

## SWITCHING THE REAR INTERIOR LAMPS ON AND OFF



The rear interior lamps may be above the rear seat or above the rear windows.



Press to switch the lamps on or off.

**Note:** If you switch the rear lamps on through the overhead console, you cannot switch them off with the rear lamp switch.

## INTERIOR LAMP FUNCTION

### WHAT IS THE INTERIOR LAMP FUNCTION

The interior lamp function switches the courtesy and door lamps on or off.

## SWITCHING THE INTERIOR LAMP FUNCTION ON AND OFF



Press to switch the interior lamp function on and off.

**Note:** The indicator lamp illuminates amber when the door function is off.

## ADJUSTING THE INSTRUMENT PANEL LIGHTING BRIGHTNESS

The instrument lighting dimmer buttons are on the lighting control.



Repeatedly press one of the buttons to adjust the brightness.

## AMBIENT LIGHTING (IF EQUIPPED)

### SWITCHING AMBIENT LIGHTING ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Settings**.
3. Press **Ambient Light**.
4. Switch **Ambient Light** on or off.

### ADJUSTING AMBIENT LIGHTING

Drag the slider left or right.

### INTERIOR LIGHTING – TROUBLESHOOTING

### INTERIOR LIGHTING – FREQUENTLY ASKED QUESTIONS

#### Why do my courtesy lamps or interior lamps turn off when I have them switched on when I switch my vehicle off?

- The battery saver turns the courtesy lamps and interior lamps off after a short period of time after you switch your vehicle off.

## OPENING AND CLOSING THE WINDOWS



**WARNING:** Do not leave children or pets unattended in your vehicle and do not let children play with the power windows. Failure to follow this instruction could result in personal injury or death.



**WARNING:** When closing the power windows, verify that they are free of obstructions and make sure children and pets are not in the proximity of the window openings. Failure to follow this instruction could result in personal injury or death.



**WARNING:** If an obstruction is detected, release the switch and reverse the window immediately. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows and could become trapped in a closing window. Failure to follow this instruction could result in personal injury or death.



Press the window control switch to open the window. Lift the window control switch to close the window.

**Note:** The power windows operate with the ignition on, and for several minutes after you switch the ignition off or until you open a front door.

To reduce wind noise or pulsing noise when one window is open, slightly open the opposite window.

### One-Touch Open (If Equipped)

Fully press the window control switch and release it. Press again or lift it to stop the window.

### One-Touch Close (If Equipped)

Fully lift the window control switch and release it. Press again or lift it to stop the window.

### Resetting One-Touch Close

Carry out all steps within 30 seconds of starting the sequence.

1. Close the window.
2. Press and hold the window control switch until the window is fully open. Keep the window control switch pressed for a few seconds.
3. Lift and hold the window control switch until the window is fully closed. Keep the window control switch held for a few seconds.
4. Press and hold the window control switch until the window is fully open. Keep the window control switch pressed for a few seconds.
5. Lift and hold the window control switch until the window is fully closed. Keep the window control switch held for a few seconds.

**Note:** Repeat the procedure if the window does not close when you use one-touch.

### Accessory Delay

The window switches remain operational for several minutes when you switch the ignition off or until you open either front door.

## GLOBAL OPENING

### WHAT IS GLOBAL OPENING

You can use the remote control to open the windows with the ignition off.

### USING GLOBAL OPENING

1. Press and release the unlock button on the remote control.
2. Press and hold the unlock button on the remote control.
3. Release the button when the windows start to open.

Press the lock or the unlock button on the remote control to stop global opening.

**Note:** You can use global opening for a short period of time when you unlock your vehicle using the remote control.

### SWITCHING GLOBAL OPENING ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Vehicle Settings**.
3. Press **Windows**.
4. Switch **Remote Open** on or off.

## WINDOW BOUNCE-BACK

### WHAT IS WINDOW BOUNCE-BACK

The window stops and reverses if it detects an obstruction when closing.

### OVERRIDING WINDOW BOUNCE-BACK



**WARNING:** If you override bounce-back, the window does not reverse if it detects an obstacle. Take care when closing the windows to avoid personal injury or damage to your vehicle.

1. Close the window until it reaches the point of resistance and let it reverse.
2. Lift and hold the window control switch within two seconds to override bounce-back and close the window. Bounce-back is now disabled and you can close the window manually.

**Note:** The window goes past the point of resistance and you can fully close it.

**Note:** If the window does not close, have your vehicle checked as soon as possible.

### LOCKING THE REAR WINDOW CONTROLS - CREW CAB/SUPERCAB



**WARNING:** When children and pets are in the rear seat, use the power window lockout button to prevent accidental operation of the power windows.



Press the window control switch to lock or unlock the rear window controls. It illuminates when you lock the rear window controls.

## Windows

### OPENING AND CLOSING THE SLIDING WINDOWS (IF EQUIPPED)



**WARNING:** Do not leave children or pets unattended in your vehicle and do not let children play with the power windows. Failure to follow this instruction could result in personal injury or death.



**WARNING:** When closing the power windows, verify that they are free of obstructions and make sure children and pets are not in the proximity of the window openings. Failure to follow this instruction could result in personal injury or death.



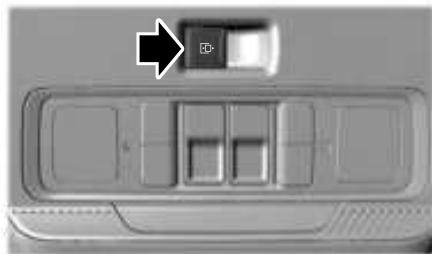
**WARNING:** If an obstruction is detected, release the switch and reverse the window immediately. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the power windows and could become trapped in a closing window. Failure to follow this instruction could result in personal injury or death.

The sliding rear window control switch is on the overhead console.

Press and hold the sliding rear window control switch to open the rear window. Pull and hold the sliding rear window control switch to close the rear window.



# Interior Mirror

---

## INTERIOR MIRROR PRECAUTIONS



**WARNING:** Do not adjust the mirrors when your vehicle is moving. This could result in the loss of control of your vehicle, serious personal injury or death.

**Note:** Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products.

## MANUALLY DIMMING THE INTERIOR MIRROR

Pull the tab below the mirror toward you to reduce glare at night.

## AUTO-DIMMING INTERIOR MIRROR (IF EQUIPPED)

### WHAT IS THE AUTO-DIMMING INTERIOR MIRROR

The mirror dims to reduce the effect of bright light from behind. It returns to normal when the bright light from behind is no longer present or if you shift into reverse (R).

## AUTO-DIMMING INTERIOR MIRROR LIMITATIONS

Do not block the sensors on the front and back of the mirror.

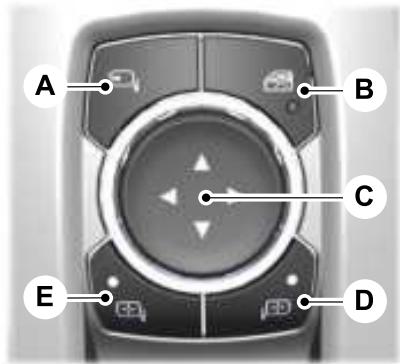
**Note:** A rear center passenger or raised rear center head restraint could prevent light from reaching the sensor.

# Exterior Mirrors

## ADJUSTING THE EXTERIOR MIRRORS



**WARNING:** Do not adjust the mirrors when your vehicle is moving. This could result in the loss of control of your vehicle, serious personal injury or death.



- A Power fold.
- B Window lock.
- C Adjustment control.
- D Right-hand mirror.
- E Left-hand mirror.

To adjust the mirrors, switch your vehicle on and place the ignition in accessory or start.

1. Select the mirror you want to adjust. The control light turns on.
2. Use the adjustment control to adjust the position of the mirror.
3. Press the mirror control again. The control light turns off.

## FOLDING THE EXTERIOR MIRRORS - VEHICLES WITH: MANUAL FOLDING MIRRORS

Push the mirror toward the door window glass.

Make sure that you fully engage the mirror in its support when returning it to its original position.

## FOLDING THE EXTERIOR MIRRORS - VEHICLES WITH: POWER FOLDING MIRRORS

The exterior mirrors fold when you lock your vehicle and unfold when you unlock your vehicle.

**Note:** This feature requires you to switch the exterior mirrors auto fold on.



For tight parking conditions, press the control switch to fold the mirrors.

Press the control switch again to unfold the mirrors.

**Note:** Do not stop the mirrors midway through their movement. Wait until the mirrors stop moving and press the control again.

The left-hand and right-hand mirrors move at different rates. For example, one mirror may stop while the other one continues to move. This is normal.

If you press the control switch to fold the mirrors with auto fold on, the mirrors do not unfold when you unlock your vehicle.

**Note:** The power folding mirrors operate with the vehicle on, and for several minutes after you switch the vehicle off.

# Exterior Mirrors

**Note:** If you fold and unfold the mirrors several times within one minute, the power fold function may turn off to protect the motors from overheating. Wait approximately three minutes with your vehicle running, and up to 10 minutes with your vehicle off, for the system to reset and operate as normal.

## Switching Auto fold On and Off

1. From the settings menu, press Vehicle. See **Center Display** (page 630).
2. Press Mirrors.
3. Switch Autofold on or off.

## Loose Mirror

If your power folding mirrors are manually folded, they may not work properly even after you reposition them. You need to reset them if:

- The mirrors vibrate when you drive.
- The mirrors feel loose.
- The mirrors do not stay in the folded or unfolded position.
- One of the mirrors is not in its normal driving position.

To reset the mirrors perform the following steps:

1. Fold or retract both mirrors manually.
2. Using the power folding/power telescoping mirror control switch, operate the mirrors until you hear an audible click.
3. Operate the power folding or power telescoping mirrors an additional 3 to 4 times to synchronize the mirrors.

## EXTENDING THE EXTERIOR MIRRORS

This optional feature lets you extend the mirror approximately 3 in (75 mm). It is useful when towing a trailer. You can manually pull out or push in the mirrors to various positions.

## Power Telescoping Mirrors (if Equipped)

This feature allows you to position both mirrors at the same time.



- A. Extend.
- B. Retract.

To adjust the mirrors, switch your vehicle on and place the ignition in accessory or start.

1. Press and release the control switch.
2. Press the adjustment control to position the mirrors.
3. Press the left arrow to extend the mirrors. Press the right arrow to retract the mirrors.

# Exterior Mirrors

---

**Note:** Moving the mirrors 10 or more times within one minute, or repeated folding and unfolding of the mirrors when holding the control down during full travel, could disable the system to protect the motors from overheating. Wait approximately three minutes with the vehicle running, and up to 10 minutes with the vehicle off, for the system to reset and for function to return to normal.

## AUTO-DIMMING EXTERIOR MIRROR (IF EQUIPPED)

### WHAT IS THE AUTO-DIMMING EXTERIOR MIRROR

The driver exterior mirror dims when the interior auto-dimming mirror turns on.

## OPENING AND CLOSING THE SUNSHADE



**WARNING:** Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the sunshade and get caught in a closing sunshade. Failure to follow this instruction could result in personal injury.



**WARNING:** Do not leave children or pets unattended in your vehicle and do not let children play with the sunshade. Failure to follow this instruction could result in personal injury.

The controls are on the overhead console.

### Opening the Sunshade



Press and release the switch to activate the one-touch open feature. To stop movement, press the switch a second time. The sunshade also opens when you open the moonroof.

**Note:** The sunshade stops short of its fully opened position for the comfort of rear passengers. To fully open the sunshade, press the switch again.

### Closing the Sunshade



**WARNING:** When closing the sunshade, verify that it is free of obstructions and make sure children and pets are not in the proximity of the sunshade. Failure to follow this instruction could result in personal injury.



**WARNING:** If an obstruction is detected, press the switch a second time and reverse the sunshade immediately. Failure to follow this instruction could result in personal injury.



Press and release the switch to activate the one-touch close feature. To stop movement, press the switch a second time.

**Note:** If fully open, the sunshade stops after covering the rear glass panel. Press and release again to fully close the sunshade.

**Note:** If the moonroof is either in the open or vent position and the sunshade is in the mid-open position, press and release the switch to close the moonroof first and then the sunshade.

## OPENING AND CLOSING THE MOONROOF



**WARNING:** Do not leave children or pets unattended in your vehicle and do not let children play with the moonroof. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Do not leave a key or remote control unattended in the vehicle. Children or pets could operate the moonroof and could become trapped in a closing moonroof. Failure to follow this instruction could result in personal injury or death.

The controls are on the overhead console.

## Moonroof (If Equipped)

### Opening the Moonroof

 Press and release the switch to activate the one-touch open feature. To stop movement, press the switch a second time.

**Note:** The moonroof stops short of the fully opened position to reduce wind noise or rumbling that may happen with the moonroof fully open.

Press and release the switch again to fully open the moonroof.

### Closing the Moonroof

 **WARNING:** When closing the moonroof, verify that it is free of obstructions and make sure children and pets are not in the proximity of the moonroof. Failure to follow this instruction could result in personal injury or death.

 **WARNING:** If an obstruction is detected, release the switch and reverse the moonroof immediately. Failure to follow this instruction could result in personal injury or death.

 Press and release the switch to activate the one-touch close feature, from either the open or vent positions. To stop movement, press the switch a second time.

### VENTING THE MOONROOF

 **WARNING:** Do not leave children unattended in your vehicle and do not let them play with the moonroof. Failure to follow this instruction could result in personal injury.

The moonroof controls are on the overhead console.

 With the moonroof in the closed position, press and release the switch to vent the moonroof. To close the moonroof from the vent position, press and release the switch again.

### MOONROOF BOUNCE-BACK

#### WHAT IS MOONROOF BOUNCE-BACK

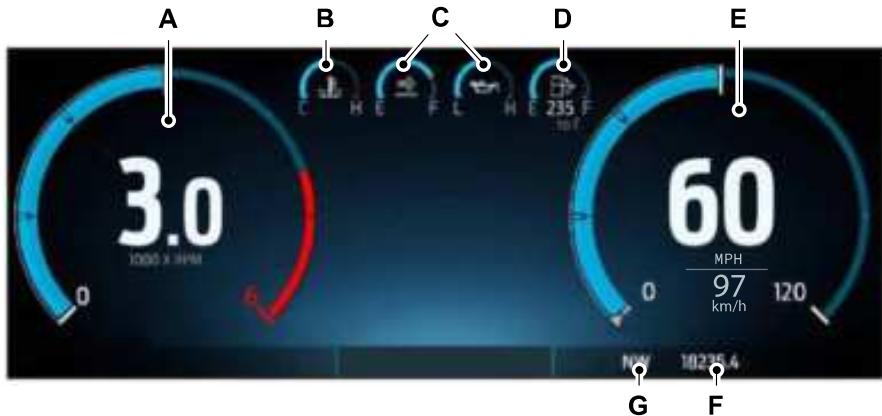
The moonroof stops and reverses some distance if it detects an obstacle when closing.

#### OVERRIDING MOONROOF BOUNCE-BACK

Press and hold the close switch within two seconds after the moonroof comes to a stop.

# Instrument Cluster

## INSTRUMENT CLUSTER OVERVIEW



- A Tachometer.
- B Engine coolant temperature gauge.
- C Configurable gauges. Oil pressure, transmission oil temperature, turbo boost, vacuum/boost, battery voltage, air charge temperature or engine oil temperature.
- D Fuel gauge.
- E Speedometer.
- F Odometer.
- G Compass.

### TACHOMETER

Indicates the engine speed.

### SPEEDOMETER

Indicates the vehicle speed.

### FUEL GAUGE

#### WHAT IS THE FUEL GAUGE

Indicates approximately how much fuel is in the fuel tank.

# Instrument Cluster

## FUEL GAUGE LIMITATIONS

The fuel gauge may not provide an accurate reading when your vehicle is on an incline.

## LOCATING THE FUEL FILLER DOOR

The arrow adjacent to the fuel pump symbol indicates on which side of your vehicle the fuel filler door is located.

## WHAT IS THE LOW FUEL REMINDER

A low fuel level reminder displays and sounds when the distance to empty reaches 50 mi (80 km), 25 mi (40 km), 10 mi (20 km) and 0 mi (0 km).

**Note:** *The low fuel reminder can appear at different fuel gauge positions depending on fuel economy conditions. This variation is normal.*

## WHAT IS DISTANCE TO EMPTY

Indicates the approximate distance your vehicle can travel on the fuel remaining in the tank. Changes in driving pattern can cause the value to not only decrease but also increase or stay constant for periods of time.

## ENGINE COOLANT TEMPERATURE GAUGE

Indicates the engine coolant temperature.

## ENGINE OIL PRESSURE GAUGE

Indicates the engine oil pressure.

**Note:** *This is a configurable gauge.*

## TRANSMISSION FLUID TEMPERATURE GAUGE

Indicates the transmission fluid temperature.

Special operating conditions can cause higher than normal operating temperatures. See **General Maintenance Information** (page 658).

**Note:** *This is a configurable gauge.*

## TURBO BOOST GAUGE

Indicates the amount of manifold air pressure in the engine.

**Note:** *This is a configurable gauge.*

## WHAT ARE THE INSTRUMENT CLUSTER WARNING LAMPS

Warning lamps alert you to a vehicle condition that could become serious. Some lamps illuminate when you start your vehicle to make sure they work. If any lamps remain on after starting your vehicle, refer to the respective system warning lamp for further information.

## INSTRUMENT CLUSTER WARNING LAMPS

### Anti-Lock Brake System



If it illuminates when you are driving, this indicates a concern. Your vehicle continues to have normal braking without the anti-lock brake system function. Have your vehicle checked as soon as possible.

# Instrument Cluster

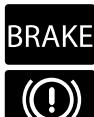
## Battery



It illuminates when you switch the ignition on.

If it illuminates when the engine is running, this indicates your vehicle requires service. Have your vehicle checked as soon as possible.

## Brake System



It illuminates when you apply the parking brake and the ignition is on. If it illuminates when your vehicle is moving, make sure the parking brake is released. If the parking brake is released, this indicates low brake fluid level or the brake system requires service. Have your vehicle checked as soon as possible.

**Note:** Indicators may vary depending on region.

## Door Ajar



It illuminates when you switch the ignition on and remains on if any door is open.

## Electric Parking Brake



It illuminates or flashes when the electric parking brake requires service.

## Engine Coolant Temperature



If it illuminates, safely stop your vehicle and switch the vehicle off.

## Fasten Seatbelt



It illuminates and a tone sounds until you fasten the seatbelts.

## Hood Ajar



It illuminates when the ignition is on and the hood is not completely closed.

## Low Fuel Level



It illuminates when the fuel level is low.

## Low Tire Pressure



It illuminates when your tire pressure is low. If illuminated, check your tire pressure as soon as possible. If it begins to flash at any time, have the system checked as soon as possible.

## Low Washer Fluid Level



It illuminates when the washer fluid is low.

## Oil Pressure



It illuminates when the engine oil pressure is low.

**WARNING:** If it illuminates when you are driving do not continue your journey, even if the oil level is correct. Have your vehicle checked.

## Powertrain Malfunction, Reduced Power, Electronic Throttle Control, Check 4X4



Illuminates when the powertrain or four-wheel drive require service. Have the system checked as soon as possible.

# Instrument Cluster

## Malfunction Indicator Lamp



It illuminates when the ignition is on and the engine is off, this is normal. If it illuminates when the engine is on this indicates the emission control system requires service. If it flashes, have your vehicle checked immediately. See **Emission Law** (page 738). See **Starting and Stopping the Engine – Warning Lamps** (page 243).

## Stop Safely (If Equipped)



Illuminates if an electrical component requires service or a failure that causes your vehicle to shut down or enter into a limited operating mode.

## Tailgate Ajar



It illuminates when the ignition is on and the tailgate is not completely closed.

## WHAT ARE THE INSTRUMENT CLUSTER INDICATORS

Indicators notify you of various features that are active on your vehicle.

## INSTRUMENT CLUSTER INDICATORS

### Adaptive Cruise Control



See **Adaptive Cruise Control** (page 341).

### Automatic High Beam



See **Automatic High Beam Control Indicators** (page 153).

## Auto Hold Active



See **Auto Hold** (page 304).

## Auto Hold Unavailable



See **Auto Hold** (page 304).

## Auto-Start-Stop



See **Auto-Start-Stop** (page 249).

## Blind Spot Monitor



See **Blind Spot Information System** (page 388).

## BlueCruise



See **BlueCruise** (page 356).

## Cruise Control



See **Cruise Control** (page 339).

## Electronic Locking Differential



See **Electronic Locking Differential** (page 283).

# Instrument Cluster

## Four-Wheel Drive



See **Four-Wheel Drive** (page 273).



**Note:** Some indicators appear different depending on vehicle options.

## Front Airbag



See **Airbags** (page 74).

## Front Fog Lamp



See **Using the Front Fog Lamps** (page 149).

## High Beam



See **Using the High Beam Headlamps** (page 146).

## Hill Descent



See **Hill Descent Control** (page 318).

## Lamps On



See **Exterior Lighting Control** (page 146).

## Ready to Drive



See **Hybrid Electric Vehicle Information** (page 247).

## Reverse Brake Assist



See **Reverse Brake Assist** (page 296).

## Stability Control and Traction Control



See **Traction Control** (page 306). See **Stability Control** (page 308).



## Turn Signal Lamps



See **Using the Turn Signal Lamps** (page 148).

## Tow Haul



See **Towing a Trailer** (page 424).

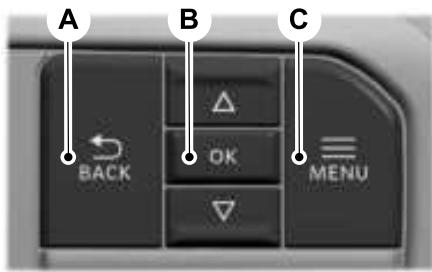
# Instrument Cluster Display

## USING THE INSTRUMENT CLUSTER DISPLAY CONTROLS



**WARNING:** Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

The controls are on the steering wheel.



- A Back button.
- B OK button.
- C Menu button.

### Back Button

Press to go back or to exit a menu.

### OK Button

Press to make a selection.

### Menu Button

Press to display the submenus.

### Scroll Buttons

Press the up or down buttons to scroll through the menu items.

### Status Indicator



Menu items with a check box indicates a feature's status. A check in the box indicates the feature is on, and unchecked indicates the feature is off.

## INSTRUMENT CLUSTER DISPLAY MAIN MENU - VEHICLES WITH: 12 INCH SCREEN, EXCLUDING: RAPTOR

Depending on your vehicle options, some menu items can appear different or not at all.

**Note:** For your safety, some features are speed-dependent and could be unavailable when your vehicle is above a certain speed.

Menu Item
MyView
Trip/Fuel
Truck Info
Towing
Navigation
Phone
Audio
Settings

# Instrument Cluster Display

## INSTRUMENT CLUSTER DISPLAY MAIN MENU - RAPTOR

Depending on your vehicle options, some menu items can appear differently or not at all.

**Note:** For your safety, some features are speed dependent and could be unavailable when your vehicle is above a certain speed.

Menu Item
MyView
Trip/Fuel
Raptor Info
Towing
Navigation
Phone
Audio
Settings
HUD Menu

## CUSTOMIZING THE INSTRUMENT CLUSTER DISPLAY

### Adding Screens Using MyView

1. Using the information display controls on the steering wheel, select **MyView**.
2. Select **Configure MyView**.
3. Select a screen.
4. Press the **OK** button.

**Note:** The number of screens you can add is limited. If the selected screen does not appear you must deselect screens from the MyView menu.

### Adding Screens Using Select Screens

1. Select **Select Screens**.
2. Use the controls on the steering wheel to highlight a screen to add.
3. Press the **OK** button.

**Note:** The number of screens you can add is limited. If the selected screen does not appear you must deselect screens from the Select Screens menu.

### Configuring Gauges

1. Select **Settings**.
2. Select **Configure Gauges**.
3. Select to swap or change left-hand side and right-hand side gauges.

## EV COACH - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)

EV coach can help you get the most out of your vehicle's electric driving capabilities.

**Note:** EV coach is a selectable screen. See **Customizing the Instrument Cluster Display** (page 173).

When you are accelerating or maintaining speed you see a blue or white solid bar indicating vehicle power. You may also see a blue rectangular box which shows the power level at which the engine turns on.

- When the power level is within the box, the color of the bar is blue. This means you are in electric operation and the engine is off.
- When the power level is outside of the box, the color of the bar is white. This means you are in hybrid operation with a combination of the electric motor and the engine providing vehicle power.

# Instrument Cluster Display

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When you are decelerating with either your foot off the accelerator pedal or on the brake pedal, a green or white solid bar displays indicating the power being used to slow down your vehicle. You may also see a green rectangular box which shows the amount of power that can be recaptured by the regenerative braking system and returned to the high voltage battery.

- When the power level is within the box, the color of the bar is green. This means that the regenerative braking system is being used to efficiently slow your vehicle down and return the maximum percentage of energy to the high voltage battery.
- When the power level is outside of the box, the color of the bar is white. This means both the regenerative braking system and conventional braking system are being used.

## BRAKE COACH - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)

The brake coach appears after the vehicle has come to a stop. It coaches you to brake in a manner that maximizes the amount of energy returned through the regenerative braking system.

The percent displayed indicates the regenerative braking efficiency, with 100% representing the maximum amount of energy recovery.

**Note:** While regenerative braking works in all drive modes, brake coach display may not be available in all drive modes.

You can switch brake coach on or off in the settings menu on your touchscreen.

1. Press **Settings**.
2. Press **Instrument Cluster**.
3. Switch **Brake Coach** on or off.

## TRIP SUMMARY

Displays the trip summary when you switch off your vehicle. The values are cumulative since you last started your vehicle.

# **Personalized Settings**

---

## **CHANGING THE LANGUAGE**

1. Press **Settings** on the touchscreen.
2. Press **General**.
3. Press **Language**.
4. Select a language.

## **CHANGING THE MEASUREMENT UNIT**

1. Press **Settings** on the touchscreen.
2. Press **General**.
3. Press **Measurement Units**.
4. Select a measurement unit.

## **CHANGING THE TEMPERATURE UNIT**

1. Press **Settings** on the touchscreen.
2. Press **General**.
3. Press **Temperature Units**.
4. Select a temperature unit.

## **CHANGING THE TIRE PRESSURE UNIT**

1. Press **Settings** on the touchscreen.
2. Press **General**.
3. Press **Tire Pressure Units**.
4. Select a pressure unit.

## Trip Computer

---

### ACCESSING THE TRIP COMPUTER-VEHICLES WITH: 8 INCH SCREEN/12 INCH SCREEN

1. Using the instrument cluster display controls on the steering wheel, select Trip/Fuel.
2. Select This Trip, Trip 1 or Trip 2.

### RESETTING THE TRIP COMPUTER-VEHICLES WITH: 8 INCH SCREEN/12 INCH SCREEN

1. Select **Trip/Fuel**.
2. Select **Trip 1** or **Trip 2**.
3. Press and hold the **OK** button for a few seconds.

**Note:** *This Trip resets every time you start your vehicle.*

# Head Up Display (If Equipped)

## WHAT IS THE HEAD UP DISPLAY

The system displays information on the windshield in your field of vision, allowing you to keep your eyes on the road. You can select which information the system displays.

## SWITCHING THE HEAD UP DISPLAY ON AND OFF

1. Using the steering wheel controls select head up display menu in the instrument cluster display.
2. Switch **Head-Up Display (HUD)** on or off.

**Note:** The system remembers the last setting when you start your vehicle.

## HEAD UP DISPLAY SETTINGS

Using the instrument cluster display controls on the steering wheel, select HUD.

**Note:** If **HUD On** is unchecked, other options of the system are hidden.

You can adjust the following settings in the HUD menu:

- Brightness.
- Vertical position.
- Image rotation.

- Content.
- Drive mode layout.

**Note:** The head up display image brightness automatically adjusts to the brightness of the ambient environment. You have the ability to adjust the brightness to your preference.

**Note:** In some instances, sunlight can cause some reflections in and around the head up display image.

**Note:** When you save a memory preset position, your current HUD settings are also saved to that memory preset position. See **Memory Function** (page 210).

## HEAD UP DISPLAY INDICATORS

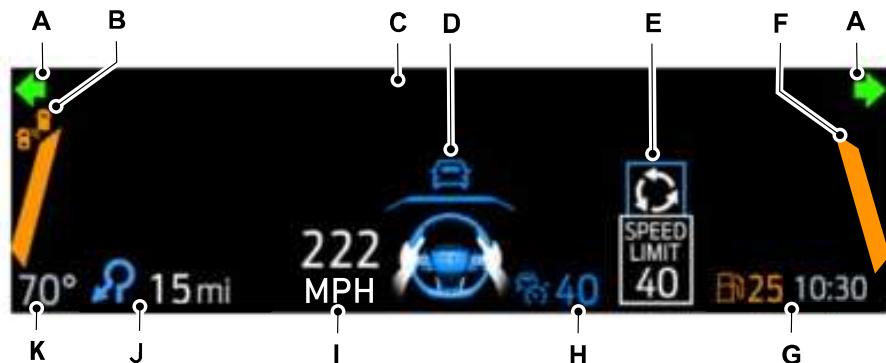
You can select any of the following layouts from the drive mode layout option under the HUD menu:

- Automatic.
- Normal.
- Tow/Haul.
- Off-Road.
- Baja view.
  - For vehicles with Baja view only.

**Note:** When automatic layout option is selected the contents are displayed based on the current drive mode.

## Head Up Display (If Equipped)

### Normal layout



- A Signaling and hazard indication.
- B Blind spot alert displayed either left or right side.
- C Information message display area.
- D Advanced driver assistance systems display area.
- E Traffic sign information display area.
- F Lane keeping assist display area
- G Time/Distance to empty.
- H Cruise control information display area.
- I Digital speedometer display area.
- J Navigation information display area.
- K Outside air temperature.

## Head Up Display (If Equipped)

### Towing layout

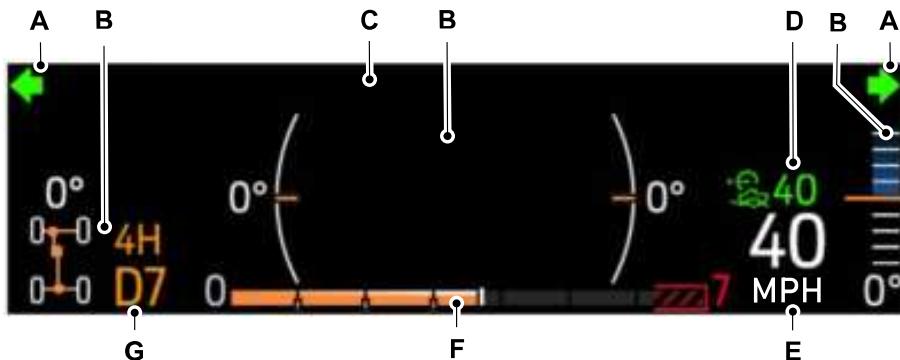


- A Signaling and hazard indication.
- B Gear information display area.
- C Navigation information display area.
- D Information message display area.
- E Advanced driver assistance systems display area.
- F Blind spot information display area.
- G Time.
- H Traffic sign information display area.
- I Digital speedometer display area.
- J Tachometer display area.

**Note:** The blind spot message is shown either on the left or right side only when the respective turn signal is turned on.

## Head Up Display (If Equipped)

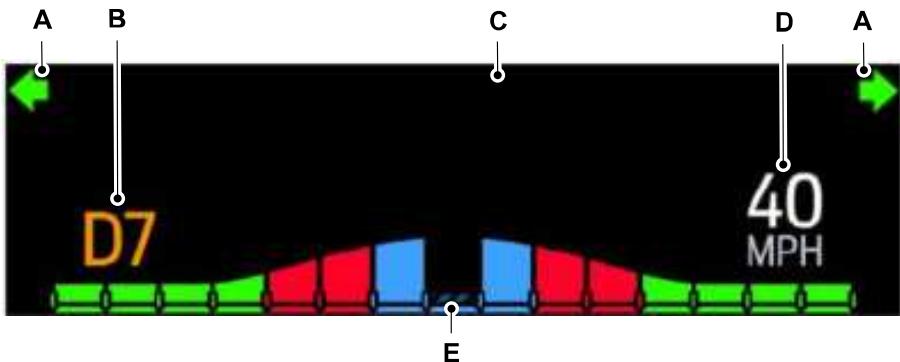
### Off-road layout



- A Signal and hazard indication.
- B Off road information display area.
- C Information message display area.
- D Trail control display area.
- E Digital speedometer display area.
- F Tachometer display area.
- G Gear information display area.

# Head Up Display (If Equipped)

## Baja view layout - If Equipped



- A Signaling and hazard indication.
- B Gear information display area.
- C Information message display area.
- D Digital speedometer display area.
- E Power shift indicator display area.

### Signaling and Traffic Indication

Displays turn signals and blind spot information, if turn signals are active.

### Navigation Display Area

Displays navigation next turn instructions.

### Advanced Driver Assistance Systems Display Area

Displays adaptive cruise control, lane centering aid and lane keeping system status and warnings.

### Information Message Display Area

Displays system messages and notifications including incoming phone calls.

### Advanced Driver Assistance Systems Message Display Area

Displays advanced driver assistance systems messages and image adjustment prompts.

### Speed Limit Display Area

Displays the speed limit information if it is available in the map database or is detected by the camera.

### Speedometer Display Area

Displays the current vehicle speed and the transmission gear selection.

# Head Up Display (If Equipped)

## Status Bar

Displays outside air temperature, time/distance to empty. You can switch

off the status bar in the head up display settings menu.

**Note:** Distance to empty is only shown on the normal layout during low fuel conditions.

## HEAD UP DISPLAY – TROUBLESHOOTING

### HEAD UP DISPLAY – INFORMATION MESSAGES

Message	Action
Head Up Display System Fault See Manual	The system is malfunctioning or something is obstructing the display. Make sure that the head up display is free from obstruction. If the message continues to appear, have your vehicle checked as soon as possible.
Head Up Display To Position Use the Information Display	Using the steering wheel controls and adjustment option under the head up display menu in the instrument cluster display, adjust the head up display image position on the windshield and make sure the image frame is fully visible

# Remote Start (If Equipped)

## WHAT IS REMOTE START

The system allows you to remotely start your vehicle and to adjust the interior temperature according to the settings that you chose.

## REMOTE START PRECAUTIONS



**WARNING:** Do not start the engine in a closed garage or in other enclosed areas. Exhaust fumes are toxic. Always open the garage door before you start the engine. Failure to follow this instruction could result in personal injury or death.

## REMOTE START LIMITATIONS

Remote start does not work under the following conditions:

- The alarm horn is sounding.
- The hood is open.
- The transmission is not in park (P).
- The ignition is on.
- The battery voltage is below the minimum operating voltage.
- Remote start is not enabled.

**Note:** Do not use remote start if the fuel level is low.

## ENABLING REMOTE START

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Remote Start Setup**.
4. Switch **Remote Start** on or off.

**Note:** To remote start with FordPass, make sure that the modem is enabled. See **Connecting FordPass to the Modem** (page 615).

## REMOTELY STARTING AND STOPPING THE VEHICLE

### Remotely Starting the Vehicle



Press the button on the remote control.



Within three seconds, press the button on the remote control.

Within three seconds, press the button again.

**Note:** You can also use FordPass to start the vehicle.

**Note:** The vehicle doors lock when you successfully remote start your vehicle.

**Note:** The turn signal lamps flash twice.

**Note:** The parking lamps turn on when the vehicle is running.

**Note:** The horn sounds if the system fails to start.

**Note:** All other vehicle systems remain off when you have remotely started the vehicle.

**Note:** The vehicle remains secured when you have remotely started the vehicle. A valid key must be inside your vehicle to switch the ignition on and drive your vehicle.

### Remotely Stopping the Vehicle



Press the button on the remote control.

## Remote Start (If Equipped)

### EXTENDING THE REMOTE START DURATION

To extend the remote start duration during remote start, do the following:



- Press the button on the remote control.



- Within three seconds, press the button on the remote control.

Within three seconds, press the button again.

If the duration is set to 15 minutes, the duration extends by another 15 minutes. This provides a total of 30 minutes.

**Note:** Remote start can only be extended once.

**Note:** A maximum of two remote starts, or one remote start with an extension, are allowed. To reset the restart procedure switch the vehicle to on, then to off.

### REMOTE START SETTINGS

- From the settings menu, press Vehicle. See **Center Display** (page 630).
- Press Remote Start Setup.

### Switching Climate Control Auto Mode On and Off

- Press Climate Control.
- Press Auto or Last Setting.

**Note:** If you switch the auto mode on, the system attempts to heat or cool the interior to 72°F (22°C). When you switch the vehicle on, the climate control system returns to the last used settings.

**Note:** If you switch the last settings on, the system remembers the last used settings.

### Heated Seat Settings

- Press Seats.

- Press Auto or Off.

**Note:** If you switch the heated seat settings on, the heated seats turn on during cold weather.

**Note:** You cannot adjust the heated seat settings when you remotely start your vehicle.

### Heated Steering Wheel Settings

- Press Seats and Steering Wheel.
- Press Auto or Off.

**Note:** If you switch the heated steering wheel settings on, the heated steering wheel turns on during cold weather.

**Note:** You cannot adjust the heated steering wheel settings when you remotely start your vehicle.

### Remote Start Duration

- Press Duration.
- Press the duration you prefer.

# Climate Control - Vehicles With: Automatic Temperature Control

## IDENTIFYING THE CLIMATE CONTROL UNIT



Depending on your vehicle options, the controls could look different than what you see here.

## SWITCHING CLIMATE CONTROL ON AND OFF



Press the button.

## SWITCHING RECIRCULATED AIR ON AND OFF



Press the button to recirculate air currently in the passenger compartment.

**Note:** Recirculated air may turn off automatically, or prevent you from switching on in all air flow modes except MAX A/C to reduce the risk of fogging. Recirculation may also turn on and off automatically in various air distribution control combinations to improve heating or cooling efficiency.

## SWITCHING AIR CONDITIONING ON AND OFF



Press the button.

**Note:** Under certain conditions, the air conditioning compressor could continue to operate after you switch air conditioning off.

**Note:** To keep the system and its components fully functional, switch air conditioning on and let your vehicle idle at least once per month for a minimum of two minutes.

## SWITCHING DEFROST ON AND OFF



Press the button to activate the selection screen.



Press the button on the touchscreen to switch the windshield air vents on.



Make sure that the instrument panel air vents are switched off.



Make sure that the footwell air vents are switched off.

## SWITCHING MAXIMUM DEFROST ON AND OFF



Press the button.

Air flows through the windshield air vents, and the blower motor adjusts to the highest speed.

You can also use this setting to defog and clear the windshield of a thin covering of ice.

**Note:** To prevent window fogging, you cannot select recirculated air when maximum defrost is on.

**Note:** The heated rear window also turns on when you select maximum defrost.

# Climate Control - Vehicles With: Automatic Temperature Control

**Note:** When maximum defrost is on, the air conditioning compressor may continue to operate even though you switch off the air conditioning.

## SWITCHING MAXIMUM COOLING ON AND OFF



Press the button.

**Note:** When you switch maximum cooling off, air conditioning remains on.

## SWITCHING THE HEATED REAR WINDOW ON AND OFF



Press the button to clear the rear window of thin ice and fog. The heated rear window turns off after a short period of time.

**Note:** Do not use harsh chemicals, razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window as this could cause damage to the heated rear window grid lines not covered by the vehicle Warranty.

## SETTING THE BLOWER MOTOR SPEED



Press up or down on the control to select the blower motor speed.

**Note:** For Hybrid Electric Vehicle (HEV) and Plug-In Hybrid Electric Vehicle (PHEV) vehicles, the blower motor may run, and you may feel airflow when the climate control is off, to provide cooling to the battery.

## SWITCHING THE HEATED MIRRORS ON AND OFF

When you switch the heated rear window on, the heated exterior mirrors turn on. See **Switching the Heated Rear Window On and Off** (page 191).



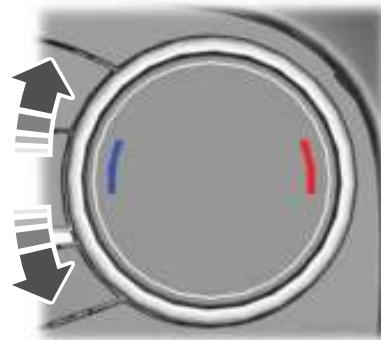
You can also turn on and off the heated exterior mirrors using the mirror defrost button.

**Note:** Do not remove ice from the mirrors with a scraper or adjust the mirror glass when it is frozen in place.

**Note:** Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products. The vehicle warranty may not cover damage caused to the mirror housing or glass.

**Note:** The engine must be running or your vehicle must be ready to drive to switch the system on.

## SETTING THE TEMPERATURE



Turn the control on the left-hand side of the climate control to set the left-hand temperature.

# Climate Control - Vehicles With: Automatic Temperature Control

**Note:** This control also sets the right-hand side temperature when you switch off dual zone mode.

Turn the control on the right-hand side of the climate control to set the right-hand temperature.

## DIRECTING THE FLOW OF AIR

### Directing Air to the Windshield Air Vents



Press the button to activate the selection screen.



Press the button on the touchscreen.

### Directing Air to the Instrument Panel Air Vents



Press the button to activate the selection screen.



Press the button on the touchscreen.

### Directing Air to the Footwell Air Vents



Press the button to activate the selection screen.



Press the button on the touchscreen.

## AUTO MODE

### SWITCHING AUTO MODE ON AND OFF



Press the button to switch auto mode on. Repeatedly press the button to adjust auto mode.

**Note:** When you switch auto mode on, lights on the blower motor control do not illuminate to indicate the blower motor speed.

Adjust the blower motor control or air distribution control to switch auto mode off.

## AUTO MODE INDICATORS

The indicators are on the Auto Mode button.

Auto Mode Indicator Status	Description
One indicator illuminated.	The blower motor speed is reduced. Use this setting to minimize the amount of noise from the blower motor. This setting increases the time taken to cool the interior.
Two indicators illuminated.	The blower motor speed is moderate.
Three indicators illuminated.	The blower motor speed is increased. Use this setting to reduce the time taken to cool the interior. This setting increases the amount of noise from the blower motor.

# Climate Control - Vehicles With: Automatic Temperature Control

## SWITCHING DUAL MODE ON AND OFF

### DUAL

Press the button.

## CLIMATE CONTROL HINTS

### General Hints

- Prolonged use of recirculated air may cause the windows to fog up.
- You may feel a small amount of air from the footwell air vents regardless of the air distribution setting.
- To reduce humidity build-up inside your vehicle, do not drive with the system switched off or with recirculated air always switched on.
- Do not place objects under the front seats as this may interfere with the airflow to the rear seats.
- Remove any snow, ice or leaves from the air intake area at the base of the windshield.
- To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.

### Automatic Climate Control

- Adjusting the settings when your vehicle interior is extremely hot or cold is not necessary. Automatic mode is best recommended to maintain set temperature.
- The system adjusts to heat or cool the interior to the temperature you select as quickly as possible.
- For the system to function efficiently, the instrument panel and side air vents should be fully open.

- If you press **AUTO** during cold outside temperatures, the system directs air flow to the windshield and side window air vents. In addition, the blower motor may run at a slower speed until the engine warms up.
- If you press **AUTO** during hot temperatures and the inside of the vehicle is hot, the system uses recirculated air to maximize interior cooling. Blower motor speed may also reduce until the air cools.

### Quickly Heating the Interior

1. Press **AUTO**.
2. Adjust the temperature function to the setting you prefer.

### Recommended Settings for Heating

1. Press **AUTO**.
2. Adjust the temperature function to the setting you prefer. Use 72°F (22°C) as a starting point, then adjust the setting as necessary.

### Quickly Cooling the Interior

1. Press **MAX A/C**.
2. Drive with the windows open for a short period of time.

### Recommended Settings for Cooling

1. Press **AUTO**.
2. Adjust the temperature function to the setting you prefer. Use 72°F (22°C) as a starting point, then adjust the setting as necessary.

### Defogging the Side Windows in Cold Weather

1. Press and release defrost or maximum defrost.

## **Climate Control - Vehicles With: Automatic Temperature Control**

---

2. Adjust the temperature control to the setting you prefer. Use 72°F (22°C) as a starting point, then adjust the setting as necessary.

# Climate Control - Vehicles With: Manual Temperature Control

## IDENTIFYING THE CLIMATE CONTROL UNIT



Depending on your vehicle options, the controls could look different than what you see here.

## SWITCHING CLIMATE CONTROL ON AND OFF



Press the button.

## SWITCHING RECIRCULATED AIR ON AND OFF



Press the button to recirculate air currently in the passenger compartment.

**Note:** Recirculated air may turn off automatically, or prevent you from switching on in all air flow modes except MAX A/C to reduce the risk of fogging. Recirculation may also turn on and off automatically in various air distribution control combinations to improve heating or cooling efficiency.

## SWITCHING AIR CONDITIONING ON AND OFF



Press the button.

**Note:** Under certain conditions, the air conditioning compressor could continue to operate after you switch air conditioning off.

**Note:** To keep the system and its components fully functional, switch air conditioning on and let your vehicle idle at least once per month for a minimum of two minutes.

## SWITCHING DEFROST ON AND OFF



Press the button to switch the windshield air vents on.



Make sure that the instrument panel air vents are switched off.



Make sure that the footwell air vents are switched off.

## SWITCHING MAXIMUM DEFROST ON AND OFF



Turn the temperature control clockwise past the highest setting to maximize defrosting.

**Note:** The temperature control springs back to the highest setting.

Air flows through the windshield air vents, and the blower motor adjusts to the highest speed.

**Note:** To prevent window fogging, you cannot select recirculated air when maximum defrost is on.

**Note:** The heated rear window also turns on when you select maximum defrost.

# Climate Control - Vehicles With: Manual Temperature Control

## SWITCHING MAXIMUM COOLING ON AND OFF



Turn the temperature control counterclockwise past the lowest setting to maximize cooling.

**Note:** The temperature control springs back to the lowest setting.

**Note:** When you switch maximum cooling off, air conditioning remains on.

## SWITCHING THE HEATED REAR WINDOW ON AND OFF



Press the button to clear the rear window of thin ice and fog. The heated rear window turns off after a short period of time.

**Note:** Do not use harsh chemicals, razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window as this could cause damage to the heated rear window grid lines not covered by the vehicle Warranty.

## SETTING THE BLOWER MOTOR SPEED



**Note:** Lights on the control illuminate to indicate the blower motor speed.

**Note:** When you switch the blower motor off, air conditioning turns off and the windows could fog up.

## SWITCHING THE HEATED MIRRORS ON AND OFF

When you switch the heated rear window on, the heated exterior mirrors turn on. See **Switching the Heated Rear Window On and Off** (page 191).



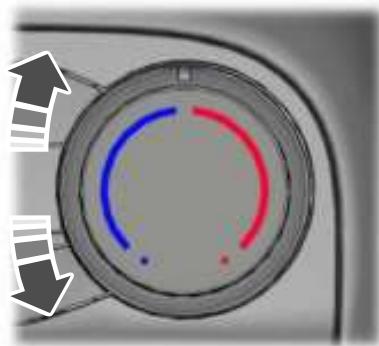
You can also turn on and off the heated exterior mirrors using the mirror defrost button.

**Note:** Do not remove ice from the mirrors with a scraper or adjust the mirror glass when it is frozen in place.

**Note:** Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products. The vehicle warranty may not cover damage caused to the mirror housing or glass.

**Note:** The engine must be running or your vehicle must be ready to drive to switch the system on.

## SETTING THE TEMPERATURE



Turn the temperature control counterclockwise for cooler temperature settings.

# Climate Control - Vehicles With: Manual Temperature Control

Turn the temperature control clockwise for warmer temperature settings.

## DIRECTING THE FLOW OF AIR

### Directing Air to the Windshield Air Vents



Press the button.

### Directing Air to the Instrument Panel Air Vents



Press the button.

### Directing Air to the Footwell Air Vents



Press the button.

## CLIMATE CONTROL HINTS

### General Hints

- Prolonged use of recirculated air may cause the windows to fog up.
- You may feel a small amount of air from the footwell air vents regardless of the air distribution setting.
- To reduce humidity build-up inside your vehicle, do not drive with the system switched off or with recirculated air always switched on.
- Do not place objects under the front seats as this may interfere with the airflow to the rear seats.

- Remove any snow, ice or leaves from the air intake area at the base of the windshield.
- To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.

### Quickly Heating the Interior

- Adjust the blower motor speed to the highest speed setting.
- Adjust the temperature control to the highest setting.
- Direct air to the footwell air vents.

### Recommended Settings for Heating

- Adjust the blower motor speed to the center setting.
- Adjust the temperature control to the midway point of the hot settings.
- Direct air to the footwell air vents.

### Quickly Cooling the Interior

- Press **MAX A/C**.
- Drive with the windows open for a short period of time.

### Recommended Settings for Cooling

- Adjust the blower motor speed to the center setting.
- Adjust the temperature control to the midway point of the cold settings.
- Direct air to the instrument panel air vents.

### Defogging the Side Windows in Cold Weather

- Direct air to the instrument panel and windshield air vents.

## **Climate Control - Vehicles With: Manual Temperature Control**

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2. Press and release **A/C**.
3. Adjust the temperature control to the setting you prefer.
4. Adjust the blower motor speed to the highest setting.
5. Direct air toward the side windows.
6. Close the instrument panel air vents.

# Interior Air Quality

## WHAT IS THE CABIN AIR FILTER

The cabin air filter improves the quality of air in your vehicle by trapping dust, pollen and other particles.

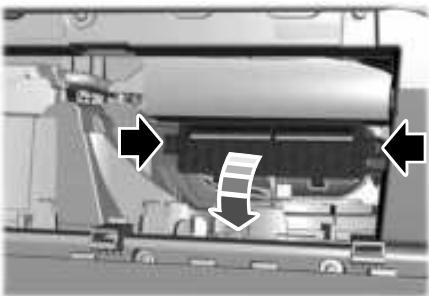
## REPLACING THE CABIN AIR FILTER

Replace the filter at regular intervals.

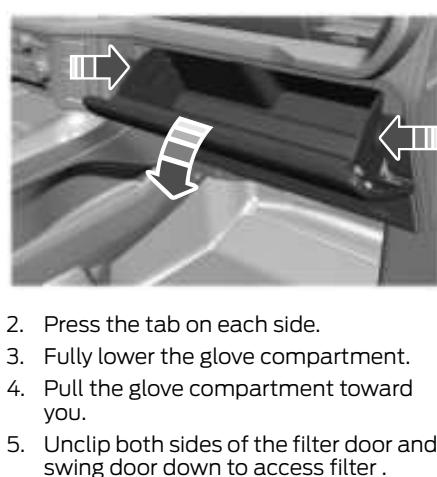
The cabin air filter is behind the glove compartment.

To remove the lower glove compartment and access the filter:

1. Open the glove compartment.



6. Remove the old filter and replace with a new filter.



2. Press the tab on each side.
3. Fully lower the glove compartment.
4. Pull the glove compartment toward you.
5. Unclip both sides of the filter door and swing door down to access filter .

# Front Seats

## FRONT SEAT PRECAUTIONS



**WARNING:** Sitting improperly, out of position or with the seatback reclined too far can take weight off the seat cushion and affect the decision of the passenger sensing system, resulting in serious injury or death in the event of a crash. Always sit upright against your seat back, with your feet on the floor.



**WARNING:** Do not recline the seat backrest too far as this can cause the occupant to slide under the seatbelt, resulting in personal injury in the event of a crash.

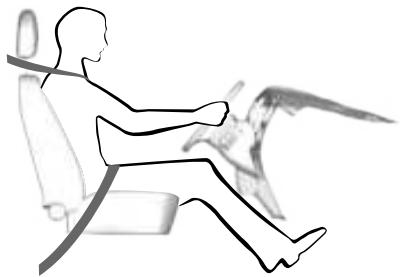


**WARNING:** Do not place objects higher than the top of the seat backrest. Failure to follow this instruction could result in personal injury or death in the event of a sudden stop or crash.



**WARNING:** Do not adjust the driver seat or seat backrest when your vehicle is moving. This may result in sudden seat movement, causing the loss of control of your vehicle.

## SITTING IN THE CORRECT POSITION



When you use them properly, the seat, head restraint, seatbelt and airbags will provide optimum protection in the event of a crash.

We recommend that you follow these guidelines:

- Sit in an upright position with the base of your spine as far back as possible.
- Do not recline the seat backrest so that your torso is more than 30 degrees from the upright position.
- Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable.
- Keep sufficient distance between yourself and the steering wheel. We recommend a minimum of 10 in (25 cm) between your breastbone and the airbag cover.
- Hold the steering wheel with your arms slightly bent.

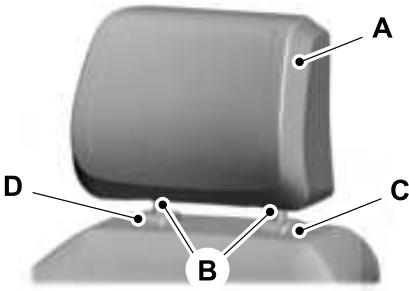
# Front Seats

- Bend your legs slightly so that you can press the pedals fully.
- Position the shoulder strap of the seatbelt over the center of your shoulder and position the lap strap tightly across your hips.

Make sure that your driving position is comfortable and that you can maintain full control of your vehicle.

## MANUAL SEATS

### HEADRESTRAINT COMPONENTS



The head restraints consist of:

- A An energy absorbing head restraint.
- B Two steel stems.
- C Guide sleeve adjust and release button.
- D Guide sleeve unlock and remove button (If equipped).

### ADJUSTING THE HEAD RESTRAINT



**WARNING:** Fully adjust the head restraint before you sit in or operate your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraint when your vehicle is moving.



**WARNING:** The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. Failure to adjust the head restraint properly could reduce its effectiveness during certain impacts.



**WARNING:** Adjust the head restraints for all passengers before you drive your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraints when your vehicle is moving.

**Note:** Adjust the seat backrest to an upright driving position before adjusting the head restraint. Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable. If you are extremely tall, adjust the head restraint to its highest position.

Pull the head restraint up to raise it.

To lower the head restraint:

1. Press and hold the adjust and release button.
2. Push the head restraint down.

# Front Seats

## REMOVING THE HEAD RESTRAINT

1. Pull up the head restraint until it reaches its highest position.
2. Press and hold the adjust and release button and the unlock and remove button.
3. Pull up the head restraint.

## INSTALLING THE HEAD RESTRAINT

Align the steel stems into the guide sleeves and push the head restraint down until it locks.

## ADJUSTING THE SEAT BACKREST



**WARNING:** Always drive and ride with your seatback upright and the lap belt snug and low across the hips.



**WARNING:** Do not place cargo or any objects behind the seat backrest before returning it to the original position. Pull on the seat backrest to make sure that it has fully latched after returning the seat backrest to its original position. An unlatched seat may become dangerous if you stop suddenly or have a crash.



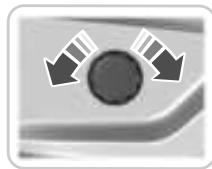
## MOVING THE SEAT BACKWARD AND FORWARD



**WARNING:** Make sure the seat fully locks into place by rocking it backward and forward. Not securing the seat into the locked position can be dangerous in a crash and could cause serious personal injury or death.



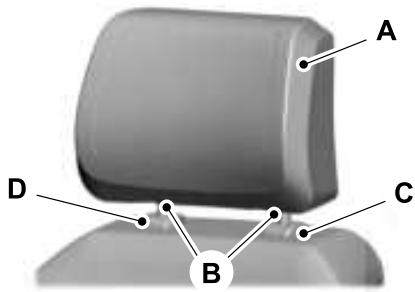
## ADJUSTING THE LUMBAR SUPPORT



# Front Seats

## POWER SEATS (IF EQUIPPED)

### HEADRESTRAINT COMPONENTS



The head restraints consist of:

- A An energy absorbing head restraint.
- B Two steel stems.
- C Guide sleeve adjust and release button.
- D Guide sleeve unlock and remove button (If equipped).

### ADJUSTING THE HEAD RESTRAINT



**WARNING:** Fully adjust the head restraint before you sit in or operate your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraint when your vehicle is moving.



**WARNING:** The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. Failure to adjust the head restraint properly could reduce its effectiveness during certain impacts.



**WARNING:** Adjust the head restraints for all passengers before you drive your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraints when your vehicle is moving.

To raise the head restraint, pull the head restraint up.

To lower the head restraint:

1. Press and hold the adjust and release button.
2. Push the head restraint down.

### Tilting the Head Restraint (If Equipped)



1. Adjust the seat backrest to an upright driving or riding position.
2. Pivot the head restraint forward toward your head to the preferred position.

# Front Seats

After the head restraint reaches the forward-most tilt position, pivot it forward again to release it to the rearward, untilted position.

**Note:** Do not attempt to force the head restraint backward after it is tilted. Instead, continue tilting it forward until the head restraint releases to the upright position.

## REMOVING THE HEAD RESTRAINT

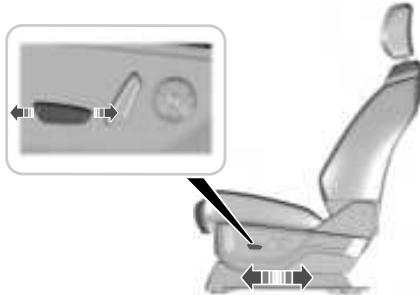
1. Pull up the head restraint until it reaches its highest position.
2. Press and hold the adjust and release button and the unlock and remove button.
3. Pull up the head restraint.

**Note:** You cannot remove head restraints that have audio system speakers.

## INSTALLING THE HEAD RESTRAINT

Align the steel stems into the guide sleeves and push the head restraint down until it locks.

## MOVING THE SEAT BACKWARD AND FORWARD



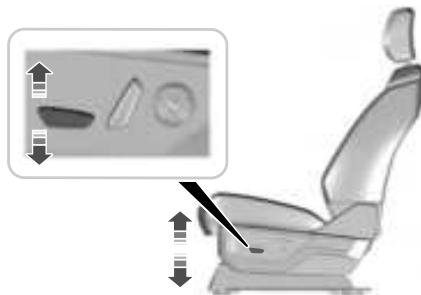
If the seat stops prior to reaching the end of the travel position, or an obstruction occurs, a new stopping position is learned.

To reset the stopping position:

1. Remove any obstruction.
2. Press and hold the control until the seat stops moving.
3. Press and hold the control again until the seat stops.
4. Continue holding the control for a few seconds. The new position is learned.

## ADJUSTING THE SEAT CUSHION

(If Equipped)

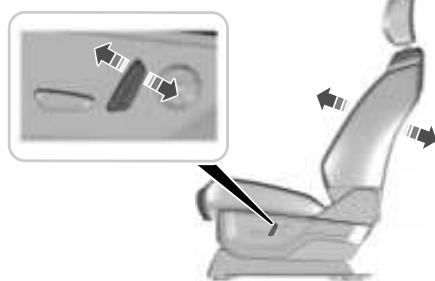


## ADJUSTING THE SEAT BACKREST

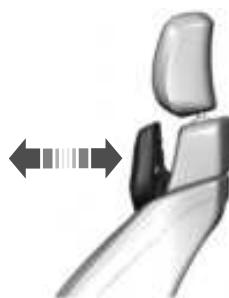


**WARNING:** Always drive and ride with your seatback upright and the lap belt snug and low across the hips.

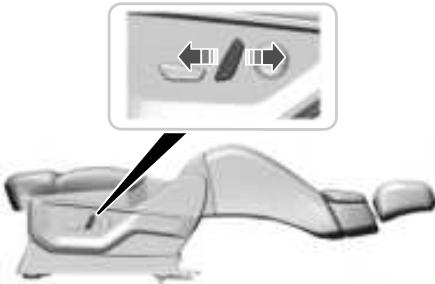
## Front Seats



### Adjusting the Upper Seat Backrest (If Equipped)



### Adjusting the Seat Flat (If Equipped)



The front upper seat backrest tilts for extra comfort. To tilt the upper seat backrest, pivot the upper seat backrest toward your shoulders.

After the upper seat backrest reaches the forward-most tilt position, pivot it forward again to release it to the rearward, untilted position.

### ADJUSTING THE SEAT HEIGHT



This feature allows the occupant to find a comfortable position to rest when the vehicle is not moving.

**Note:** Before adjusting the seat backrest fully flat, place the rear seat cushion into the upright position and remove any objects that could obstruct the movement of the flat seat. See **Folding the Seats** (page 204).

As the seat folds flat, the cushion adjusts to support the hips and lower back. For additional support, you can also adjust the upper seat backrest.

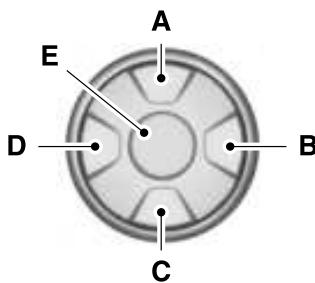
If you fully recline the passenger seat and the vehicle is moving, a message appears on the instrument cluster and a tone sounds. To switch the warning off, return the seat to an upright position.

# Front Seats

## ADJUSTING THE LUMBAR SUPPORT



## ADJUSTING THE MASSAGE SEAT SETTINGS



### MASSAGE SEATS (IF EQUIPPED)

### MASSAGE SEAT LIMITATIONS

The vehicle must be running or be in accessory mode to activate the seats.

The passenger side massage is available if the occupant meets the seat sensor weight requirements.

Allow a few seconds for any selection to activate. Selecting a different adjustment cancels the current one in progress. When the seat backrest and cushion are both active, the massage alternates between zones.

- A Select the previous massage pattern or lumbar area.
- B Decrease the massage or lumbar Intensity.
- C Select the next massage pattern or lumbar area.
- D Increase the massage or lumbar Intensity.
- E Select the massage or lumbar mode.

You can also adjust this feature through the touchscreen.

# Front Seats

## HEATED SEATS (IF EQUIPPED)

### HEATED SEAT PRECAUTIONS



**WARNING:** Use caution when using the heated seat if you are unable to feel pain to your skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion or other physical conditions. The heated seat could cause burns even at low temperatures, especially if used for long periods of time. Failure to follow this instruction could result in personal injury.



**WARNING:** Do not poke sharp objects into the seat cushion or seat backrest. This could damage the heated seat element and cause it to overheat. Failure to follow this instruction could result in personal injury.



**WARNING:** Do not place anything on the seat that blocks the heat, for example a seat cover or a cushion. This could cause the seat to overheat. Failure to follow this instruction could result in personal injury.

Do not:

- Place heavy objects on the seat.
- Operate the heated seat if water or any other liquid spills on the seat. Allow the seat to dry.

### SWITCHING THE HEATED SEATS ON AND OFF

The vehicle must be running to use this feature.



Press the heated seat symbol on the climate controls or touchscreen to cycle through the various heat settings and off. Rotate the knob to control the heat intensity. The more indicators that display, the warmer the temperature of the seat.

**Note:** *The heated seats may remain on after you remote start your vehicle, based on your remote start settings. The heated seats may also turn on when you start your vehicle if they were on when you switched your vehicle off.*

Select Auto to heat your seat based on your climate control settings, humidity and air temperature

## VENTILATED SEATS (IF EQUIPPED)

### VENTILATED SEAT PRECAUTIONS

Do not:

- Spill liquid on the front seats. This may cause the air vent holes to become blocked and not work properly.
- Place cargo or objects under the seats. They may block the air intake causing the air vents to not work properly.

### SWITCHING THE VENTILATED SEATS ON AND OFF

The vehicle must be running to use this feature.

## Front Seats

---



Press this symbol on the climate controls or the touchscreen to cycle through the various ventilation settings and off. Rotate the knob to control the fan speed. More indicator lights indicate higher fan speeds.

**Note:** When you switch the climate control fan speed and the ventilated seats to their maximum settings, the ventilated seats provide increased cooling.

If the engine falls below 350 RPM while the ventilated seats are on, the feature turns itself off unless the vehicle is in Auto-Start-Stop mode. You may need to reactivate the ventilated seats.

**Note:** The ventilated seats may remain on after you remote start your vehicle, based on your remote start settings. The ventilated seats may also turn on when you start your vehicle if they were on when you switched your vehicle off.

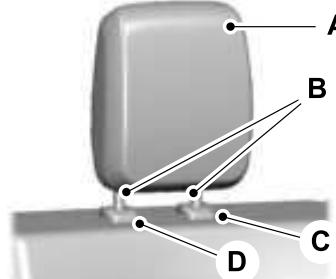
Select Auto to ventilate your seat based on your climate control settings, humidity and air temperature

# Rear Seats - Crew Cab/SuperCab

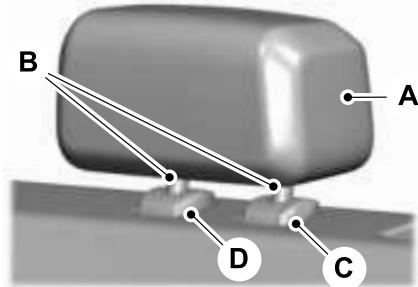
## MANUAL SEATS

### HEADRESTRAINT COMPONENTS

#### Rear Seat Outermost Head Restraints



#### Rear Seat Center Head Restraint



The head restraints consist of:

- A An energy absorbing head restraint.
- B Two steel stems.
- C Guide sleeve adjust and release button.
- D Guide sleeve unlock and remove button (If equipped).

### ADJUSTING THE HEAD RESTRAINT



**WARNING:** The head restraint is a safety device. Whenever possible it should be installed and properly adjusted when the seat is occupied. Failure to adjust the head restraint properly could reduce its effectiveness during certain impacts.



**WARNING:** Adjust the head restraints for all passengers before you drive your vehicle. This will help minimize the risk of neck injury in the event of a crash. Do not adjust the head restraints when your vehicle is moving.

Pull the head restraint up to raise it.

To lower the head restraint:

1. Press and hold the adjust and release button.
2. Push the head restraint down.

### REMOVING THE HEAD RESTRAINT

1. Pull up the head restraint until it reaches its highest position.
2. Press and hold the adjust and release button and the unlock and remove button.
3. Pull up the head restraint.

### INSTALLING THE HEAD RESTRAINT

Align the steel stems into the guide sleeves and push the head restraint down until it locks.

### FOLDING THE SEATS

You can flip each seat cushion up into a vertical storage position.

## Rear Seats - Crew Cab/SuperCab



### UNFOLDING THE SEATS



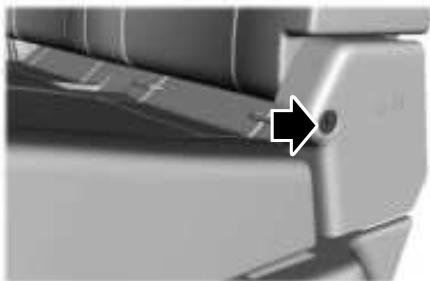
**WARNING:** Make sure that cargo and other objects are not trapped under the seat cushion and that you return the seat cushion to the full-down position. Failure to do so may prevent the seat from operating properly, which could increase the risk of serious injury in a crash.



Rotate the seat up until it locks in place.

### Locking the Cushion (If Equipped)

The locking key is in the remote control. See **Removing the Key Blade** (page 94).



Turn the key to lock or unlock.

### HEATED SEATS (IF EQUIPPED)

### HEATED SEAT PRECAUTIONS



**WARNING:** Use caution when using the heated seat if you are unable to feel pain to your skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion or other physical conditions. The heated seat could cause burns even at low temperatures, especially if used for long periods of time. Failure to follow this instruction could result in personal injury.

## Rear Seats - Crew Cab/SuperCab



**WARNING:** Do not poke sharp objects into the seat cushion or seat backrest. This could damage the heated seat element and cause it to overheat. Failure to follow this instruction could result in personal injury.



**WARNING:** Do not place anything on the seat that blocks the heat, for example a seat cover or a cushion. This could cause the seat to overheat. Failure to follow this instruction could result in personal injury.

Do not:

- Place heavy objects on the seat.
- Operate the heated seat if water or any other liquid spills on the seat. Allow the seat to dry.

### SWITCHING THE HEATED SEATS ON AND OFF

The vehicle must be running to use this feature.

The rear seat heat controls are on the rear of the center console.



Press the heated seat symbol to cycle through the various heat settings and off. More indicator lights indicate warmer settings.

The heated seats turn off when you switch off the vehicle.

# Rear Occupant Alert System (If Equipped)

## WHAT IS THE REAR OCCUPANT ALERT SYSTEM

The rear occupant alert system monitors vehicle conditions and notifies you to check for rear seat occupants when you switch the ignition off. The notifications can be in the form of warnings inside the vehicle and sounding of the horn if activated for a short period of time.

## HOW DOES THE REAR OCCUPANT ALERT SYSTEM WORK

The system monitors the activity of the buckle on the rear seatbelt and the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

When **Child Seat Installed** is selected, the system monitors only the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

When **Child Seat Installed** is not selected, the system monitors the rear seatbelt buckle activity and the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

A message displays in the touchscreen and an audible warning sounds when you switch the ignition off after any of the following conditions have been met:

- A rear door is opened or closed while the ignition is on.
- You switch the ignition on within 15 minutes of a rear door opening and closing.
- You switch the ignition on within 15 minutes of the alert having displayed or sounded.

If you do not open a rear door within a short period of time of the message appearing in the center display, the first audible warning sounding and driver door open to close, the horn sounds for a short period of time.

**Note:** Horn sounds only when the **Rear Occupant Alert** is set to **Alert & Horn**. If you change the setting, then there is no horn sound.

## REAR OCCUPANT ALERT SYSTEM PRECAUTIONS



**WARNING:** On hot days, the temperature inside the vehicle can rise very quickly. Exposure of people or animals to these high temperatures for even a short time can cause death or serious heat related injuries, including brain damage. Small children are particularly at risk.



**WARNING:** Do not leave children or pets unattended in your vehicle. Failure to follow this instruction could result in personal injury or death.

## REAR OCCUPANT ALERT SYSTEM LIMITATIONS

The system does not detect the presence of objects or passengers in the rear seat. It monitors the activity of the buckle on the rear seatbelt and the opening and closing of the rear doors.

**Note:** It is possible to receive an alert when there is no rear seat occupant, but alert conditions are met.

# Rear Occupant Alert System (If Equipped)

**Note:** It is possible to receive no alert when there is an occupant in the rear seat, if alert conditions are not met. For example, if a rear seat occupant does not enter the vehicle through a rear door.

## REAR OCCUPANT ALERT SYSTEM SETTINGS

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Rear Occupant Alert**.
4. Select **Alert & Horn** or **Alert Only** or **Off**.

**Note:** The default setting is **Alert Only**.

**Note:** If you choose **Alert Only**, the horn does not sound even when the alert conditions are met.

**Note:** Performing a vehicle system reset causes the system to switch on again.

## Switching Child Seat Installed On and Off

When the system is switched on, it monitors the opening and closing of the rear doors to indicate the potential presence of an occupant in the rear seat.

1. Press **Settings** on the touchscreen.
2. Press **Vehicle**.
3. Press **Rear Occupant Alert**.
4. Switch **Child Seat Installed** on or off.

**Note:** The default setting is on.

Switch the system on when the child restraint is mounted on any of the following:

- Forward facing seat.
- Rear facing seat.
- Toddler in a latch system baby seat.

Switch the system off when the child is using any of the following:

- Seatbelt.
- Booster seat.

## Semiannual Reminder

When you switch the system off, a message appears every six months as a reminder that the system is off. You can switch the system back on or leave it off.

## REAR OCCUPANT ALERT SYSTEM INDICATORS



Message
Check rear seats for occupants.

Displays when you switch your vehicle off after the alert conditions are met.

The message displays for a short period of time. Press **Close** to acknowledge and remove the message.

**Note:** Depending on your SYNC version, the graphic may look different from what you see here.

## **Rear Occupant Alert System (If Equipped)**

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### **REAR OCCUPANT ALERT SYSTEM AUDIBLE WARNINGS**

The first audible warning is an alert tone within the vehicle, which sounds when you switch your vehicle off after the alert conditions are met. The warning sounds for a short period of time.

The second audible warning is from the horn. It sounds when you do not open a rear door within a short period of time of the message appearing in the center display, the first audible warning sounding, and driver door open to close. The warning sounds for a short period of time.

# Memory Function (If Equipped)

## WHAT IS THE MEMORY FUNCTION

The memory function recalls the position of these features:

- Driver seat.
- Power mirrors.
- Optional power steering column.
- Optional power adjustable pedals.

## MEMORY FUNCTION PRECAUTIONS



**WARNING:** Before activating the memory seat, make sure that the area immediately surrounding the seat is clear of obstructions and that all occupants are clear of moving parts.



**WARNING:** Do not use the memory function when your vehicle is moving.

## LOCATING THE MEMORY FUNCTION BUTTONS



The memory function buttons are on the driver door.

## SAVING A PRESET POSITION

1. Adjust the memory features to your preferred position.
2. Press and hold the preferred preset button until you hear a single tone.

A confirmation message appears in the information display.

You can save up to three preset memory positions at any time.

## RECALLING A PRESET POSITION

Press and release a preset button.

**Note:** You can recall a preset memory position when the ignition is off, or when you place the transmission in park (P) or neutral (N) if the ignition is on and the vehicle is not moving.

**Note:** Pressing any of the preset buttons or any memory feature control during a memory recall cancels the operation.

You can also recall a preset memory position by:

- Pressing the unlock button on your remote control if you linked it to a preset position.
- Unlocking the intelligent driver door handle if a linked remote control is present.

Using a linked remote control to recall your memory position when the ignition is off moves the seat and steering column to the easy entry position.

## Linking a Preset Position to Your Remote Control or Passive Key

See **Linking or Unlinking a Personal Profile** (page 645).

# Garage Door Opener (If Equipped)

## GARAGE DOOR OPENER INTRODUCTION

### HomeLink Wireless Control System

The universal garage door opener replaces the common handheld garage door opener with a three-button transmitter integrated into the driver-side sun visor.



### How Does The Garage Door Opener Work

The system includes two primary features, a garage door opener and a platform for remote activation of devices within the home. You can program garage doors as well as entry gate operators, security systems, entry door locks and home or office lighting.

Additional assistance can be found online at [www.homelink.com/Ford](http://www.homelink.com/Ford) or by calling the toll-free help line at 1-800-355-3515.

### Garage Door Opener Limitations

Canadian radio-frequency laws require transmitter signals to time out, or quit, after several seconds – which may not be long enough for HomeLink to pick up the signal. U.S. gate operators time-out in the same manner.

## GARAGE DOOR OPENER PRECAUTIONS AND FREQUENCIES

### Garage Door Opener Precautions



**WARNING:** Do not use the system with any garage door opener that does not have the safety stop and reverse feature as required by U.S. Federal Safety Standards (this includes any garage door opener manufactured before April 1, 1982). A garage door opener which cannot detect an object, signaling the door to stop and reverse, does not meet current federal safety standards. Using a garage door opener without these features increases the risk of serious injury or death.

### FCC and RSS-210 Industry Canada Compliance



**WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

This device complies with Part 15 of the FCC Rules and with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

# Garage Door Opener (If Equipped)

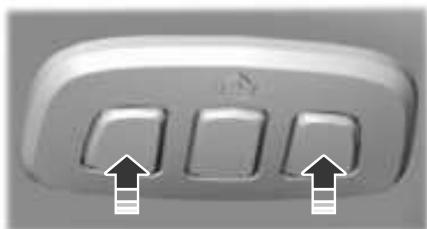
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. End Users must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must be at least 8 in (20 cm) from the user and must not be co-located or operating in conjunction with any other antenna or transmitter.

## PROGRAMMING THE GARAGE DOOR OPENER

To clear all stored codes in the garage door opener in your vehicle, use the **clear** function. To override one button, use the **reprogram** function.

**Note:** Make sure that the garage door and security device are free from obstruction when you are programming. Do not program the system with the vehicle in the garage.

### Clearing the Garage Door Opener



To clear all stored codes in the garage door opener in the vehicle:

1. Press and hold the outer two function buttons simultaneously for approximately 10 seconds until the indicator above the buttons flashes rapidly.
2. When the indicator flashes, release the buttons.

**Note:** This clears all stored codes. You cannot erase individual buttons.

**Note:** You can program a maximum of three devices. To change or replace any of the three devices after they have been initially programmed, you must either clear all codes, or reprogram each individual button.

**Note:** We recommend that upon the sale or lease termination of your vehicle, you erase the programmed function buttons for security reasons.

### Reprogramming the Garage Door Opener

If a button on your garage door opener has already been programmed, you can override it. To program a device to a previously trained button:

1. Press and hold the desired button for approximately 20 seconds until the indicator begins to flash.
2. Without releasing the button, proceed to Step 3 of **Programming the Garage Door Opener to your Handheld Transmitter**.

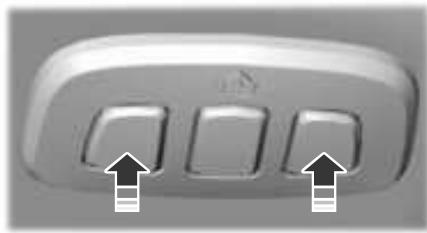
### Programming the Garage Door Opener to your Handheld Transmitter

**Note:** The programming steps below assume you are programming a HomeLink that was not previously programmed. If your HomeLink was previously programmed, you may need to **clear** or **reprogram** your HomeLink buttons.

**Note:** Put a new battery in the handheld transmitter. This allows for quicker training and accurate transmission of the radio-frequency signal.

**Note:** Make sure that the garage door and security device are free from obstruction when you are programming. Do not program the system with the vehicle in the garage.

## Garage Door Opener (If Equipped)



To program your in-vehicle HomeLink function button with your handheld transmitter:

1. With your vehicle parked outside of the garage, switch your vehicle on, but do not start your vehicle.
2. Press and release one of the three HomeLink function buttons that you would like to program.

**Note:** The indicator should begin to flash. If the indicator does not flash, press and hold the function button for 20 seconds until the indicator begins to flash.

3. Hold your handheld garage door transmitter 1–3 in (2–8 cm) away from the HomeLink button you want to program.
4. Press and hold the handheld transmitter button you want to program while watching the indicator on HomeLink. Continue to hold the handheld button until the HomeLink indicator flashes rapidly or is continuously on.

**Note:** You may need to use a different method if you live in Canada or have difficulties programming your gate operator or garage door opener.

5. Press and hold the HomeLink button you programmed for two seconds, then release. You may need to do this twice to activate the door.

**Note:** If the indicator stays on, the programming is complete.

**Note:** If the HomeLink indicator flashes rapidly, repeat Step 5.

**Note:** If your device still does not operate, you must program your garage door.

6. To program additional buttons, repeat Steps 1–4.

**Note:** Make sure you keep the original remote control transmitter for use in other vehicles as well as for future system programming.

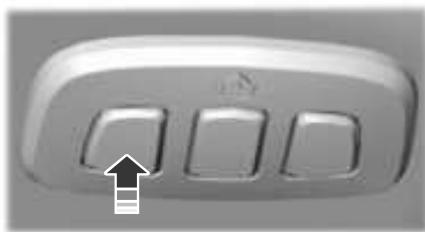
### Programming the Garage Door Opener to your Garage Door Opener Motor

**Note:** Make sure that the garage door and security device are free from obstruction when you are programming. Do not program the system with the vehicle in the garage.



1. Press the learn button on the garage door opener motor and then you have 30 seconds to complete the next two steps.
2. Return to your vehicle.

## Garage Door Opener (If Equipped)



3. Press and hold one of the three HomeLink function buttons you want to program for two seconds, then release.
4. Repeat Step 3. Depending on your brand of garage door opener, you may need to repeat this sequence a third time.

Additional assistance can be found online at [www.homelink.com/Ford](http://www.homelink.com/Ford) or by calling the toll-free help line at 1-800-355-3515.

### Programming the Garage Door Opener to your Gate Opener Motor

#### Gate Operator / Canadian Programming

Canadian radio-frequency laws require transmitter signals to time-out (or quit) after several seconds of transmission – which may not be long enough for HomeLink to pick up the signal during programming. Similar to this Canadian law, some U.S. gate operators are designed to time-out in the same manner.

**Note:** If programming a garage door opener or gate operator, it is advised that you unplug the device during the **cycling** process to prevent possible overheating.

1. Press and release your handheld transmitter, **every two seconds**, until the HomeLink indicator flashes rapidly or is continuously on.

2. Release the handheld transmitter button.
3. Press and hold the HomeLink function button you want to program for two seconds, then release. You may need to do this twice to activate the door.

**Note:** If the indicator stays on, the programming is complete.

**Note:** If the HomeLink indicator flashes rapidly, repeat Step 3.

4. To program additional buttons, repeat Steps 1–4.

Additional assistance can be found online at [www.homelink.com/Ford](http://www.homelink.com/Ford) or by calling the toll-free help line at 1-800-355-3515.

### GARAGE DOOR OPENER ADDITIONAL ASSISTANCE

#### Video Setup Instructions

[Universal Garage Door Opener: HomeLink](#)

[Universal Garage Door Opener: HomeLink for Genie Intellicode 2](#)

[Universal Garage Door Opener Homelink for Genie Intellicode](#)

Additional assistance can be found online at [www.homelink.com/Ford](http://www.homelink.com/Ford) or by calling the toll-free help line at 1-800-355-3515.

# USB Ports

## LOCATING THE USB PORTS

### Data Transfer USB Ports



The USB ports could be in the following locations:

- On the lower instrument panel.
- Inside the center console.

**Note:** These USB ports can also charge devices.

**Note:** Not all USB ports in your vehicle have data transfer capabilities.

**Note:** We recommend using only USB-IF certified cables and adapters. Non-certified cables and adapters may not work.

### Charge Only USB Ports



The USB ports could be in the following locations:

- On the lower instrument panel.
- On the upper instrument panel.
- Inside the media bin.
- Inside the center console.
- On the rear of the center console.
- Behind the first row seats.
- In the cargo area.

## LOCATING THE USB PORTS - RAPTOR

### Data Transfer USB Ports



The USB Ports could be in the following locations:

- Inside the media bin.
- Inside the center console.

**Note:** These USB ports can also charge devices.

**Note:** Not all USB ports in your vehicle have data transfer capabilities.

**Note:** We recommend using only USB-IF certified cables and adapters. Non-certified cables and adapters may not work.

### Charge Only USB Ports



The USB ports could be in the following locations:

- On the lower instrument panel.
- On the upper instrument panel.
- Inside the media bin.
- Inside the center console.
- On the rear of the center console.
- In the cargo area.

## PLAYING MEDIA USING THE USB PORT



**WARNING:** Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

## USB Ports

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Connect your device to a data transfer USB port.



Press the audio button on the feature bar.

Select **Sources**.



Select the USB option.



Press to play a track. Press again to pause the track.



Press to skip to the next track.

Press and hold to fast forward through the track.



Press once to return to the beginning of a track. Repeatedly press to return to previous tracks.

Press and hold to fast rewind.

## CHARGING A DEVICE

Connect your device to the USB port.

### Data Transfer USB Ports



You can charge your device through the data transfer USB port when SYNC is on.

### Charge Only USB Ports



You can charge your device through the charge only USB port when the vehicle is in accessory mode or when the vehicle is running.

## WHAT IS THE POWER OUTLET

The power outlet can power devices that require up to the rating on the outlet cover.

**Note:** The total power delivered is divided if more than one outlet is used.

## POWER OUTLET PRECAUTIONS



**WARNING:** Do not use an extension cord or connect multiple devices to the power outlet. Doing so could result in overloading the power outlet. Failure to follow this instruction could result in fire, personal injury or property damage.



**WARNING:** Do not keep electrical devices plugged into the power outlet whenever the device is not in use. The outlet provides power when the vehicle is on. Failure to follow this instruction could result in personal injury.

## POWER OUTLET LIMITATIONS

You should not use the power outlet for these types of electric devices:

- Cathode ray tube type televisions.
- Motor loads, such as vacuum cleaners, electric saws or other electric power tools and compressor-driven refrigerators.
- Measuring devices which process precise data, such as medical equipment or measuring equipment.
- Other appliances requiring an extremely stable power supply, such as microcomputer-controlled electric blankets or touch sensor lamps.

**Note:** Some devices may exceed the power rating on the device label when they are initially plugged-in and may require you to press the device power button more than one time in order to allow a soft start. After multiple attempts, if the device remains off, please consider that your device may require more than the available power.

**Note:** The power outlet provides full available power when the vehicle is in park (P). Power availability may be reduced when the vehicle is in drive (D). If more than one outlet is available in the vehicle, power is divided between the outlets that are in use at the same time.

## LOCATING THE POWER OUTLETS

The power outlet may be located on the instrument panel, the rear of the center console or in the bed.

### Instrument Panel



## **Power Outlet - Vehicles With: 110-120V 400W Pickup Bed Power Outlet/120V Power Outlet**

### **Rear of the Center Console**



### **Bed**



<b>Indicator Status</b>	<b>Description</b>
On	When the indicator light is on, the outlet is providing power.
Off	When the indicator light is off, there is no power to the outlet.
Flashing	When the indicator light is flashing, the outlet is in a fault mode.

### **Fault mode**

The power outlet temporarily turns off power if the device exceeds the watt limit.

1. Unplug your device.
2. Switch your vehicle off to let the system cool and reset the fault mode.
3. Switch your vehicle back on, but do not plug your device back in.
4. With your vehicle on, make sure the indicator light remains on.
5. Make sure your device does not exceed the power limits and then plug in your device.

**Note:** If a fault occurs again, your device may exceed the capacity available from the power outlet.

### **POWER OUTLET INDICATORS**

The power outlet indicator illuminates to let you know the status of the system.

## Power Outlet - Vehicles With: 12V Power Outlet

### WHAT IS THE POWER OUTLET

The power outlet can power devices using a 12 V outlet adapter.

### POWER OUTLET PRECAUTIONS



**WARNING:** Do not plug optional electrical accessories into the cigar lighter socket. Incorrect use of the cigar lighter can cause damage not covered by the vehicle warranty, and can result in fire or serious injury.

When you switch the vehicle on, you can use the socket to power 12 V appliances with a maximum current rating of 20 A. Do not use the power point over the vehicle capacity of 12 V DC 240 W or a fuse could blow. Do not plug in any device that supplies power to the vehicle through the power points. This could result in damage to vehicle systems. Do not hang any accessory from the accessory plug. Always keep the power point caps closed when not in use. Do not insert objects other than an accessory plug into the power point.

To prevent the battery from running out of charge:

- Do not use the power point longer than necessary when the vehicle is off.
- Do not leave devices plugged in overnight or when you park your vehicle for extended periods.

### LOCATING THE POWER OUTLETS

Power outlets are in the following locations:

- On the instrument panel.
- Inside the center console.
- On the rear of the center console.

# Onboard Generator (If Equipped)

## WHAT IS THE ONBOARD GENERATOR

The vehicle functions as a portable generator and can power devices that require up to the rating listed on the power outlet label.

## ONBOARD GENERATOR PRECAUTIONS - VEHICLES WITH: 2KW



**WARNING:** Do not connect any vehicle power outlets to any premises. This can create a backfeed to utility lines. Failure to follow this instruction could result in property damage, fire, electrical shock or death.



**WARNING:** Do not keep electrical devices plugged into the power outlet whenever the device is not in use. The outlet provides power when the vehicle is on. Failure to follow this instruction could result in personal injury.



**WARNING:** Do not start the engine in a closed garage or in other enclosed areas. Exhaust fumes are toxic. Always open the garage door before you start the engine. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your vehicle inspected immediately. Do not drive if you smell exhaust fumes.



**WARNING:** The vehicle's engine runs while the generator is switched on. Running engines emit carbon monoxide. Only use the generator when the vehicle is outdoors. Failure to follow this instruction could result in personal injury or death.

When you switch the power outlets on, the vehicle power down timer is disabled and the vehicle continues to be powered on.

**Note:** We recommend using UL approved devices for use with the power outlet.

**Note:** Make sure that plugged in devices do not exceed the ratings displayed on the outlet covers.

**Note:** Unplug electrical devices from the power outlet when they are not switched on.

**Note:** Make sure there is no damage to the outlets before driving your vehicle.

**Note:** Power could be limited during extreme hot or cold temperatures to optimize system performance.

**Note:** Close all outlet covers when not in use.

**Note:** Automatic engine stop is disabled and the gasoline engine will continue to idle when the outlet is switched on.

**Note:** Make sure that objects are not blocking the inverter inlet and exhaust near the rear underseat storage compartment.

**Note:** The climate control system may turn on and power may be limited during extreme hot or cold temperatures to optimize system performance.

**Note:** When the outlet is switched on and the vehicle is in park (P) the engine turns off 30 minutes after the low fuel warning is displayed. After the vehicle is turned off, generator mode only operates while driving or until the vehicle is refueled.

# Onboard Generator (If Equipped)

## Grounding Type

### Neutral Floating

The neutral of the inverter generator is isolated from system ground.

**Note:** If additional grounding measures are required, consult with a qualified electrician.

## ONBOARD GENERATOR PRECAUTIONS - VEHICLES WITH: 2.4KW/7.2KW



**WARNING:** Do not connect any vehicle power outlets to any premises. This can create a backfeed to utility lines. Failure to follow this instruction could result in property damage, fire, electrical shock or death.



**WARNING:** Do not keep electrical devices plugged into the power outlet whenever the device is not in use. The outlet provides power when the vehicle is on. Failure to follow this instruction could result in personal injury.



**WARNING:** Do not start the engine in a closed garage or in other enclosed areas. Exhaust fumes are toxic. Always open the garage door before you start the engine. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your vehicle inspected immediately. Do not drive if you smell exhaust fumes.



**WARNING:** The vehicle's engine runs while the generator is switched on. Running engines emit carbon monoxide. Only use the generator when the vehicle is outdoors. Failure to follow this instruction could result in personal injury or death.

When you switch the power outlets on, the vehicle power down timer is disabled and the vehicle continues to be powered on.

**Note:** We recommend using UL approved devices for use with the power outlet.

**Note:** Make sure that plugged in devices do not exceed the ratings displayed on the outlet covers.

**Note:** Unplug electrical devices from the power outlet when they are not switched on.

**Note:** Make sure there is no damage to the outlets before driving your vehicle.

**Note:** Power could be limited during extreme hot or cold temperatures to optimize system performance.

**Note:** Close all outlet covers when not in use.

**Note:** The gasoline engine may start and stop to provide power when the outlet is switched on.

**Note:** Make sure that objects are not blocking the inverter inlet and exhaust near the rear underseat storage compartment.

**Note:** The climate control system may turn on and power may be limited during extreme hot or cold temperatures to optimize system performance.

**Note:** When the outlet is switched on and the vehicle is in park (P) the engine turns off 30 minutes after the low fuel warning is displayed. After the vehicle is turned off, generator mode only operates while driving or until the vehicle is refueled.

# Onboard Generator (If Equipped)

## Grounding Type

### Neutral Floating

The neutral of the inverter generator is isolated from system ground.

### Neutral Bonded

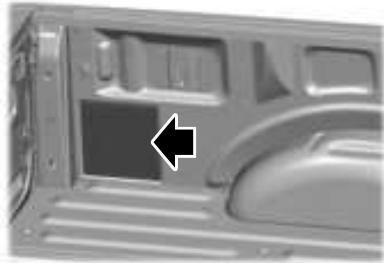
The neutral of the inverter generator is bonded to system ground. Connecting loads that also have neutral bonded to ground causes the ground fault detection to trip.

**Note:** If additional grounding measures are required, consult with a qualified electrician.

## LOCATING THE OUTLETS

The power outlets are in the cabin and bed of the vehicle.

### Bed Outlet



**Note:** The outlet may be on the left or right-hand side of the bed depending on the vehicle.

### Instrument Panel Outlet



### Rear Center Console Outlet



## ONBOARD GENERATOR INDICATORS

### Power Outlet Status Indicator

The power outlet indicator illuminates to let you know the status of the system.

## Onboard Generator (If Equipped)

Indicator Status	Description
On	The power point is working and the vehicle is on.
Off	The power point is off and the vehicle is off.
Flashing	The power point is in fault mode.

### Fault Mode

The power outlet temporarily turns off power if the device exceeds the watt limit.

1. Unplug your device.
2. Switch your vehicle off to let the system cool and reset the fault mode.
3. Switch your vehicle back on, but do not plug your device back in.
4. With your vehicle on, make sure the indicator light remains on.
5. Make sure your device does not exceed the power limits and then plug in your device.

**Note:** If a fault occurs again, your device may exceed the capacity available from the power outlet.

### Generator Mode Power Indicator



The generator mode power indicator displays the currently used power and total available power level on the touchscreen. When Generator Mode is switched off the indicator displays a reduced available power level. When generator mode is switched on the indicator displays the full available power.

**Note:** Additional indicators may be available based on vehicle configuration.

**Note:** Make sure that plugged in devices do not exceed the available power displayed on the power mode indicator.

**Note:** Maximum power may be reduced when the vehicle is in drive (D).

### SWITCHING THE OUTLETS ON AND OFF

### Using the Center Display Screen

1. Switch the vehicle on.
2. Press **Features** on the touchscreen.
3. Press **Pro Power Onboard**.

### Using the Bed Controls



Press the button to switch the power outlet on and off.

## WHAT IS UTILITY IDLE MODE - VEHICLES WITH: FLIP KEY

Utility idle mode allows you to remove the key from the ignition and keep the vehicle and bed power point running.

## SWITCHING UTILITY IDLE MODE ON AND OFF

### Switching Utility Idle On

1. Start the vehicle. See **Starting and Stopping the Engine** (page 236).
2. Press **Features** on the touchscreen.
3. Press **Pro Power Onboard**.
4. Press **Generator Mode**.
5. Press **Utility Idle**.
6. Press the brake pedal once.
7. Turn the key to position **O**.
8. Remove the key from the ignition.

### Switching Utility Idle Off using the Key

1. Insert the key into the ignition.
2. Turn the key to position **III**.

### Switching Utility Idle Off using the Center Display Screen

1. Start the vehicle. See **Starting and Stopping the Engine** (page 236).
2. Press **Features** on the touchscreen.
3. Press **Pro Power Onboard**.
4. Press **Generator Mode**.
5. Press **Utility Idle**.
6. Press **Turn Vehicle Off**.

## WHAT IS GENERATOR MODE

Generator mode uses the vehicle engine to increase power to the bed power outlets up to the rating listed on the power outlet label.

## SWITCHING GENERATOR MODE ON AND OFF

### Using the Center Display Screen

1. Start the vehicle. See **Starting and Stopping the Engine** (page 236).
2. Press **Features** on the touchscreen.
3. Press **Pro Power Onboard**.
4. Press Generator Mode.

### Using the Instrument Panel



Press the button to switch between off, low power mode and generator mode.

**Note:** When the generator mode is off and the vehicle is on, you can power the devices up to 400W in the cabin through the low power mode.

## RESETTING GROUND FAULT DETECTION

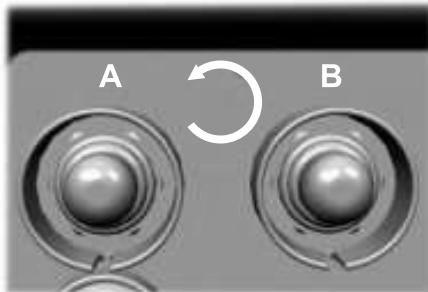
After disconnecting all electrical loads the ground fault can be reset using the switches on the power point, on the instrument panel or on the touchscreen.

Use the controls on the touchscreen to test the ground fault detection circuit.

## Onboard Generator (If Equipped)

### RESETTING THE CIRCUIT BREAKER - VEHICLES WITH: 9.6KW

#### Bed Circuit Breaker



To reset the circuit breaker to the on position after it has tripped, press the button on the upper right area of the bed outlet. There are two circuit breaker buttons that correspond to the A and B outlets.

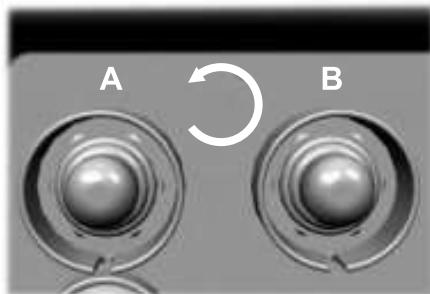
#### Instrument Panel Breaker



To reset the interior circuit breaker to the on position after it has tripped, press the button on the instrument panel.

**Note:** In certain conditions the breakers may trip without notification.

### RESETTING THE CIRCUIT BREAKER - VEHICLES WITH: 7.2KW



To reset the circuit breaker to the on position after it has tripped, press the button on the upper right area of the bed outlet. There are two circuit breaker buttons that correspond to the A and B outlets.

**Note:** In certain conditions the breaker may trip without notification.

# Onboard Generator (If Equipped)

## ONBOARD GENERATOR – TROUBLESHOOTING

### ONBOARD GENERATOR – INFORMATION MESSAGES

Message	Description
Item(s) plugged in exceeded the system's maximum capacity. Try unplugging one or more items and reset. See owner's manual for details.	Make sure that plugged in devices do not exceed the available power displayed. Devices could exceed the power rating shown on the device label when plugged in. Unplug the device and switch the vehicle on and off to reset the system.
Generator system is outside its operating temperature and capability is reduced. See owner's manual for details.	Power could be limited during extreme hot or cold temperatures to optimize the performance of the system.
Another power source is trying to supply power to your vehicle's AC outlets. Disconnect vehicle from that power source. See owner's manual for details.	Do not plug in any device that supplies power to the vehicle through the power outlets. This could result in damage to vehicle systems.
This button tests outlets for proper operation of ground fault detection. In a successful test, Pro Power Onboard detects the ground fault and turns off. See owner's manual for details.	The power outlet is in fault mode. Make sure that all devices are unplugged from the system. Use the controls on the touchscreen to reset the system. Switch your vehicle on and off if the touchscreen controls are unable to reset the system. See an authorized dealer if these steps do not fix the fault.

## Onboard Generator (If Equipped)

---

### ONBOARD GENERATOR – FREQUENTLY ASKED QUESTIONS - VEHICLES WITH: 2KW/2.4KW

#### Why is there a warning about something being plugged into the bed power outlet when I do not have anything plugged in?

- One or more of the bed power outlet covers could be ajar or broken. Make sure the generator is off and check the outlet covers. Select OK on the instrument cluster display to acknowledge the warning.

#### Why can I not shift my vehicle out of park (P)?

- Make sure the bed power outlet covers are closed and not damaged. Press OK on the instrument cluster display to acknowledge the warning to be able to shift out of park (P).

#### What do I do when my instrument cluster display is malfunctioning and I cannot acknowledge the warning to put the vehicle in drive (D).

- Power the vehicle off and make sure nothing is plugged into the bed power outlets and all outlet covers are closed. Start the vehicle and select OK on the instrument cluster display to acknowledge the warning. Have your vehicle serviced soon.

### ONBOARD GENERATOR – FREQUENTLY ASKED QUESTIONS - VEHICLES WITH: 7.2KW

#### Why is there a warning about something being plugged into the bed power outlet when I do not have anything plugged in?

- One or more of the bed power outlet covers could be ajar or broken. Make sure the generator is off and check the outlet covers. Select OK on the instrument cluster display to acknowledge the warning.

#### Why can I not shift my vehicle out of park (P)?

- Make sure the bed power outlet covers are closed and not damaged. Press OK on the instrument cluster display to acknowledge the warning to be able to shift out of park (P).

#### What do I do when my instrument cluster display is malfunctioning and I cannot acknowledge the warning to put the vehicle in drive (D).

- Power the vehicle off and make sure nothing is plugged into the bed power outlets and all outlet covers are closed. Start the vehicle and select OK on the instrument cluster display to acknowledge the warning. Have your vehicle serviced soon.

#### Why is the power outlet not working?

- In certain conditions, the circuit breaker can trip without notification. The circuit breaker may need to be reset. See **Resetting the Circuit Breaker** (page 225).

## Center Console Work Surface (If Equipped)

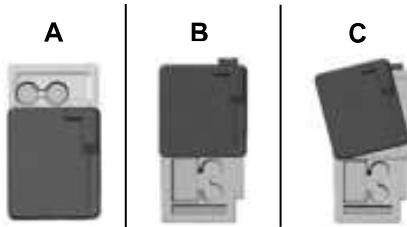
### USING THE CENTER CONSOLE WORK SURFACE - VEHICLES WITH: COLUMN SHIFT



Push the latch down on the top of the work surface to move it to the forward position. There are 11 lockable positions.

Push the lever on the side of the seat and fold the seat down.

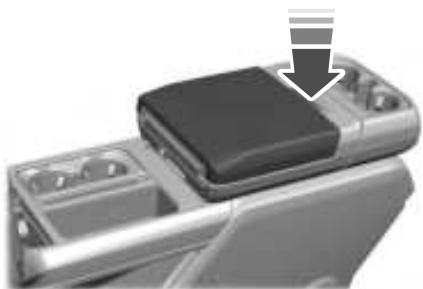
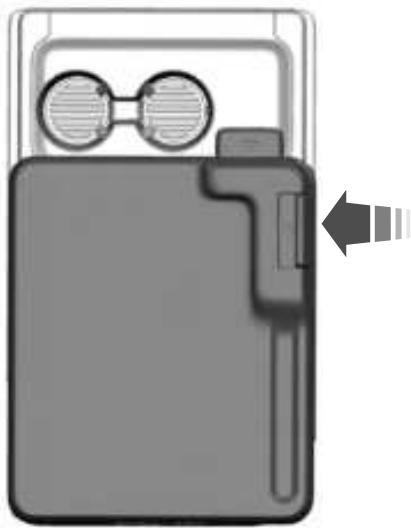
There are three different positions:



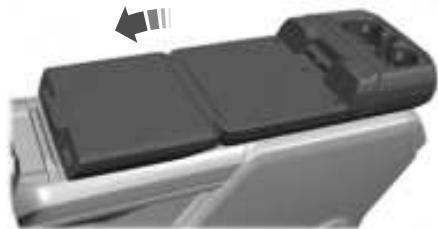
- A. Home position.
- B. Forward position.
- C. Rotated position.

## Center Console Work Surface (If Equipped)

### Floor Console (If Equipped)



1. Press the button to release the folding surface.



2. Open the work surface. Fold the work surface to close.

### USING THE CENTER CONSOLE WORK SURFACE - VEHICLES WITH: CONSOLE SHIFT

To use the center console work surface, stow the selector lever. See **Shifting Your Vehicle Into Gear** (page 264).

**Note:** Push the latch on the side of the work surface to rotate it toward the driver. It rotates into 11 lockable positions in 5° increments.

**Note:** The work surface must be in the home position when driving your vehicle.

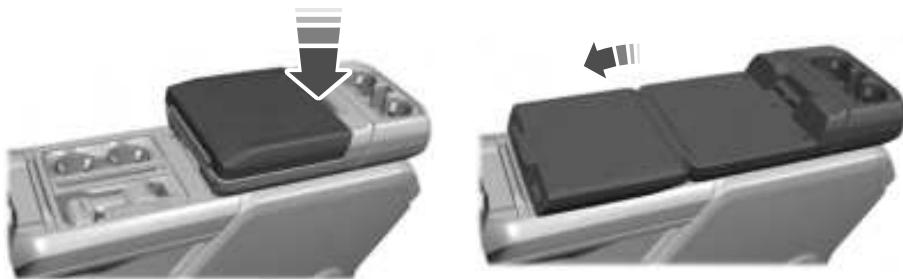
**Note:** Do not drive with the work surface rotated. This could interfere with steering your vehicle.

**Note:** Do not adjust the steering column with a rotated work surface.

**Note:** Do not raise the seat when the work surface is in the forward or rotated positions to avoid damaging it.

**Note:** To avoid damaging the work surface, do not use it as a handle when entering or exiting the vehicle.

## **Center Console Work Surface (If Equipped)**



1. Press the button to release the folding surface.
2. Open the work surface. Fold the work surface to close.

### **CENTER CONSOLE WORK SURFACE – TROUBLESHOOTING**

#### **CENTER CONSOLE WORK SURFACE – INFORMATION MESSAGES - VEHICLES WITH: COLUMN SHIFT**

<b>Message</b>	<b>Details</b>
Stow work surface before driving	Displays when the work surface is not stowed and the vehicle is moving.

# Wireless Accessory Charger (If Equipped)

## WHAT IS THE WIRELESS ACCESSORY CHARGER

The wireless accessory charger allows you to charge one compatible Qi wireless charging device on the charging area.

## WIRELESS ACCESSORY CHARGER PRECAUTIONS



**WARNING:** Wireless charging devices can affect the operation of implanted medical devices, including cardiac pacemakers. If you have any implanted medical devices, we recommend that you consult with your physician.



**WARNING:** Remove all metal objects like coins and keys from the charging surface and remove any metal objects attached to your mobile phone before placing the device on the charging surface. Some mobile devices or cases may attract metal objects. Metal objects on the charging surface or attached to the phone may become hot while charging is active. If an object is left on or near the charging surface or attached to the phone while the device is charging, let the objects cool before removing to prevent personal injury.

Keep the charging area clean and remove foreign objects prior to charging a device.

Do not place items with a magnetic strip or radio-frequency identification chip, for example passports, parking tickets, transportation passes or credit cards, near the charging area when charging a device. Damage could occur to the magnetic strip or radio-frequency identification chip.

Do not place metal objects, for example remote controls, coins and candy wrappers, on or near the charging area when charging a device. Metal objects may heat up and degrade the charging performance, in addition to causing interruptions in charging.

Charging could be interrupted, degraded, or could stop if any of the following occur:

- The system detects a foreign object.
- The device is misaligned on the charging area.
- The device moves on the active charging area when the vehicle is in motion.
- The vehicle ambient temperature is too high.
- You attempt to charge a non-Qi compatible device on the wireless charger.

**Note:** During charging, the device and the charger could heat up, this is normal. If the battery gets hotter than usual, the device may stop charging.

## LOCATING THE WIRELESS ACCESSORY CHARGER



The charging area is on the center console or in the media bin below the instrument panel.

## CHARGING A WIRELESS DEVICE

Place the device on the center of the charging surface with the charging side down. The charging stops after your device reaches a full charge.

You can use the charger when the vehicle is in accessory mode, when the vehicle is running or when the touchscreen is on.

## Wireless Accessory Charger (If Equipped)

---



Displays on the status bar when wireless charging is in progress.

**Note:** The charging performance may be affected if your device is in a case. It may be necessary to remove the case to wirelessly charge your device.

**Note:** Software and firmware updates may affect device compatibility, including the use of unofficial software or firmware. You should verify charging functionality with your specific devices in-vehicle.

# Storage

## CUP HOLDERS

### CUP HOLDER PRECAUTIONS



**WARNING:** Use caution when stowing items or hot drinks in the cup holders. Items could become loose or spill during hard braking, acceleration or crashes. Failure to follow this instruction could result in personal injury.

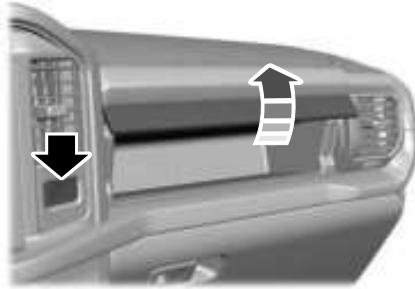
## Upper Glove Compartment (if Equipped)



## GLOVE COMPARTMENT

### OPENING THE GLOVE COMPARTMENT

#### Upper Glove Compartment



Push the button on the instrument panel to open.

The glove compartment is on the instrument panel.

#### Lower Glove Compartment

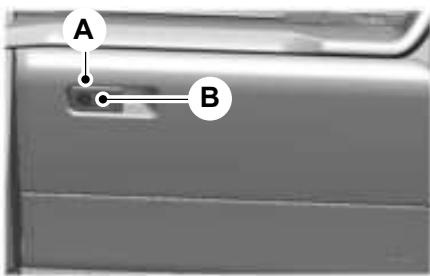


Pull the latch to the left to open.

### LOCKING THE GLOVE COMPARTMENT

You can lock lower glove compartment using the key.

# Storage



- A    Unlock.  
B    Lock.

## Locking the Rear Under Seat Storage



## UNDER SEAT STORAGE

### LOCATING THE UNDER SEAT STORAGE COMPARTMENT - CREW CAB/SUPERCAB

#### Rear Under Seat Storage



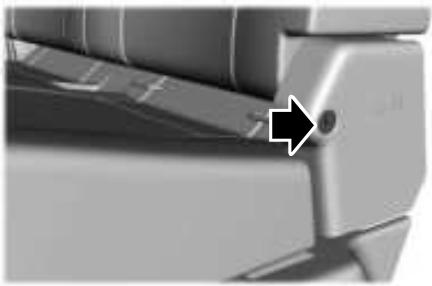
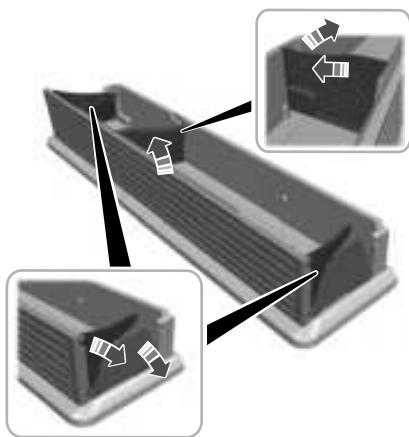
Lift the rear seat to access the under seat storage bin.

1. Lift the rear seat to access the under seat storage bin.



2. Lift the front panel to expand the storage bin.

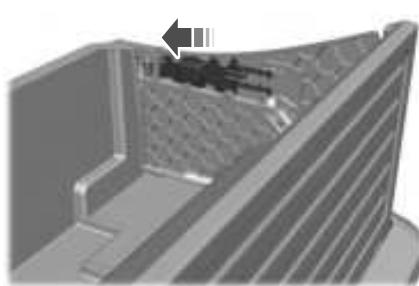
## Storage



The locking key is in the remote control. Turn the key to lock or unlock the cushion.

### GLASSES HOLDER

#### LOCATING THE GLASSES HOLDER



The glasses holder is in the overhead console.

Press near the rear edge of the door to open it.

4. To collapse, unlatch the side panels and storage divider, push down to the stowed position and fold in the side and front panels.

**Note:** Make sure the storage divider is not locked into place when collapsing. Unlatch the sliding latch to release the storage divider and swing to the stowed position against the front panel.

# Starting and Stopping the Engine

## STARTING AND STOPPING THE ENGINE – PRECAUTIONS



**WARNING:** Extended idling at high engine speeds can produce very high temperatures in the engine and exhaust system, creating the risk of fire or other damage.



**WARNING:** Do not park, idle or drive your vehicle on dry grass or other dry ground cover. The emission system heats up the engine compartment and exhaust system, creating the risk of fire.



**WARNING:** Do not start the engine in a closed garage or in other enclosed areas. Exhaust fumes are toxic. Always open the garage door before you start the engine. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Do not use starting fluid, for example ether, in the air intake system. Such fluid could cause immediate explosive damage to the engine and possible personal injury.



**WARNING:** Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your vehicle inspected immediately. Do not drive if you smell exhaust fumes.

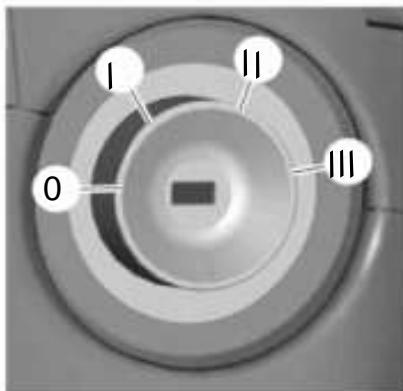
The powertrain control system meets all Canadian interference-causing equipment standard requirements regulating the impulse electrical field or radio noise.

**Note:** If you use your vehicle regularly above the altitude of 5,000 ft (1,524 m) and under the temperature of -4.0°F (-20°C), it is recommended to use the alternative engine oil. See **Capacities and Specifications** (page 578).

If you stop your vehicle and leave the engine idling for long periods, we recommend that you do one of the following:

- Open the windows at least 1 in (2.5 cm).
- Set your climate control to outside air.

## IGNITION SWITCH



### Switching the Ignition Off

Turn the key to position **0**.

### Switching the Ignition to Accessory Mode

Turn the key to position **I**. Electrical accessories, for example the radio, operate without the engine running.

# Starting and Stopping the Engine

## Switching the Ignition On

Turn the key to position **II**. All electrical circuits and accessories are operational and the warning lamps and indicators illuminate.

### PUSH BUTTON IGNITION SWITCH (IF EQUIPPED)



## Switching the Ignition Off

When the ignition is on or in accessory mode, press the push button ignition switch once without your foot on the brake pedal.

### Switching the Ignition to Accessory Mode

When the ignition is off, press the push button ignition switch once without your foot on the brake pedal.

All electrical circuits and accessories are operational and the warning lamps and indicators illuminate.

**Note:** Your vehicle has a battery saver feature that shuts your vehicle off when it detects a certain amount of battery drain, or after approximately 30 minutes of inactivity in accessory mode.

**Note:** The system may not function if the remote control is close to metal objects or electronic devices, for example keys or a cell phone.

**Note:** You need a valid key inside your vehicle to switch the ignition on and start the engine.

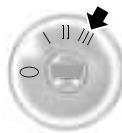
## STARTING THE ENGINE

### STARTING A GASOLINE ENGINE - VEHICLES WITHOUT: PUSH BUTTON START

Before starting your vehicle, check the following:

- Make sure that the headlamps and electrical accessories are off.
  - Make sure that the parking brake is on.
  - Make sure that the transmission is in park (P).
1. Fully press the brake pedal.

**Note:** Do not touch the accelerator pedal.



2. Turn the key to position **III**.

**Note:** The engine may continue cranking for up to 15 seconds or until it starts.

**Note:** The engine takes longer to start at lower temperatures. It may crank for several seconds when very cold.

### STARTING A GASOLINE ENGINE - VEHICLES WITH: PUSH BUTTON START

Before starting your vehicle, check the following:

- Make sure that the headlamps and electrical accessories are off.
  - Make sure that the parking brake is on.
  - Make sure that the transmission is in park (P).
1. Fully press the brake pedal.

**Note:** Do not touch the accelerator pedal.

# Starting and Stopping the Engine



When the engine starts for the first time, the idle speed increases to help warm up the engine. If the idle speed does not slow down, have your vehicle checked by an authorized dealer.

2. Press the push button ignition switch.

**Note:** The engine may continue cranking for up to 15 seconds or until it starts.

**Note:** The engine takes longer to start at lower temperatures. It may crank for several seconds when very cold.

## STARTING A HYBRID ELECTRIC VEHICLE SYSTEM - VEHICLES WITHOUT: PUSH BUTTON START

Before starting your vehicle, check the following:

- The headlamps and electrical accessories are off.
  - The parking brake is on.
  - The transmission is in park (P).
1. Press the brake pedal.

**Note:** Do not touch the accelerator pedal.



2. Turn the key to position III.

**READY** When you start your vehicle, a green indicator illuminates in the instrument cluster letting you know that your vehicle is ready for driving. Since your vehicle is equipped with a silent key start, the engine may not start when your vehicle starts.

## STARTING A HYBRID ELECTRIC VEHICLE SYSTEM - VEHICLES WITH: PUSH BUTTON START

Before starting your vehicle, check the following:

- Make sure the headlamps and electrical accessories are off.
- Make sure the parking brake is on.
- Make sure the transmission is in park (P).

**Note:** Do not touch the accelerator pedal.

1. Fully press the brake pedal.



2. Press the push button ignition switch.

**READY** When you start your vehicle, a green indicator light appears in the instrument cluster letting you know that your vehicle is ready for driving. Since your vehicle is equipped with a silent key start, the engine may not start when your vehicle starts.

When the engine starts for the first time on your drive, the idle speed increases, this helps to warm up the engine. If the engine idle speed does not slow down, have your vehicle checked by an authorized dealer.

The system does not function if:

- The passive key frequencies are jammed.
- The key battery has no charge.

# Starting and Stopping the Engine

## RESTARTING THE ENGINE AFTER STOPPING IT - VEHICLES WITH: PUSH BUTTON START

The system allows you to start the engine within 10 seconds of switching it off, even if it does not detect a valid passive key.

Within 10 seconds of switching the engine off, fully press the brake pedal and press the push button ignition switch. After 10 seconds, you can no longer start the engine if the system does not detect a valid passive key.

When you start the engine, it remains running until you press the push button ignition switch, even if your vehicle does not detect a valid passive key. If you open and close a door when the engine is running, the system searches for a valid passive key.

## ENGINE BLOCK HEATER (IF EQUIPPED)

### ENGINE BLOCK HEATER PRECAUTIONS



**WARNING:** Failure to follow engine block heater instructions could result in property damage or serious personal injury.



**WARNING:** Do not use your heater with ungrounded electrical systems or two-pronged adapters. There is a risk of electrical shock.



**WARNING:** Do not fully close the hood, or allow it to drop under its own weight when using the engine block heater. This could damage the power cable and may cause an electrical short resulting in fire, injury and property damage.

We recommend that you do the following for a safe and correct operation:

- Use a 16-gauge outdoor extension cord that is product certified by Underwriter's Laboratory (UL) or Canadian Standards Association (CSA). This extension cord must be suitable for use outdoors, in cold temperatures, and be clearly marked Suitable for Use with Outdoor Appliances. Do not use an indoor extension cord outdoors. This could result in an electric shock or become a fire hazard.
- Use as short an extension cord as possible.
- Do not use multiple extension cords.
- Make sure that when in operation, the extension cord plug and engine block heater cord plug connections are free and clear of water. This could cause an electric shock or fire.
- If the engine block heater cord is under the hood, do not remove the wiring from its original location. Do not close the hood on the extension wiring.
- Park your vehicle in a clean area, clear of combustible materials.
- Firmly connect the engine block heater cord and the extension cord.
- Check the extension cord for heat anywhere when the system has been operating for approximately 30 minutes.
- Unplug and properly stow the system before starting and driving your vehicle. The protective cover seals the terminals of the engine block heater cord plug when not in use.
- Check the engine block heater system for proper operation before winter.

# Starting and Stopping the Engine

## HOW DOES THE ENGINE BLOCK HEATER WORK

The engine block heater warms the engine coolant. This allows the climate control system to quickly respond. The equipment includes a heater element installed in the engine block and a wire harness. You can connect the system to a grounded 110 volt AC electrical source.

**Note:** *The engine block heater is most effective when outdoor temperatures are below 0°F (-18°C). We recommend the use of engine block heater to improve engine cold start performance.*

## USING THE ENGINE BLOCK HEATER

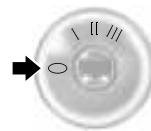
Make sure the receptacle terminals are clean and dry prior to use. Clean them with a dry cloth if necessary.

The heater uses 0.4 to 1.0 kilowatt-hours of energy per hour of use. The system does not have a thermostat. It achieves maximum temperature after approximately three hours of operation. Using the engine block heater longer than three hours does not improve system performance and unnecessarily uses electricity.

## STOPPING THE ENGINE

### STOPPING THE ENGINE WHEN YOUR VEHICLE IS STATIONARY - VEHICLES WITHOUT: PUSH BUTTON START

1. Shift into park (P).
2. Apply the parking brake.
3. Wait until the engine reaches idle speed.



4. Turn the key to position **O**.

### STOPPING THE ENGINE WHEN YOUR VEHICLE IS STATIONARY - VEHICLES WITH: PUSH BUTTON START

1. Shift into park (P).
2. Apply the parking brake.
3. Wait until the engine reaches idle speed.



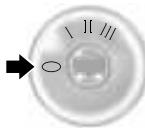
4. Press the push button ignition switch.

### STOPPING THE ENGINE WHEN YOUR VEHICLE IS MOVING - VEHICLES WITHOUT: PUSH BUTTON START

 **WARNING:** Switching off the engine when your vehicle is still moving results in a significant decrease in braking assistance. Higher effort is required to apply the brakes and to stop your vehicle. A significant decrease in steering assistance could also occur. The steering does not lock, but higher effort

# Starting and Stopping the Engine

could be required to steer your vehicle. When you switch the ignition off, some electrical circuits, for example airbags, also turn off. If you unintentionally switch the ignition off, shift into neutral (N) and restart the engine.



1. Turn the key to position **O**.
2. Shift into neutral and use the brakes to bring your vehicle to a safe stop.
3. Shift into park (P).
4. Apply the parking brake.

## STOPPING THE ENGINE WHEN YOUR VEHICLE IS MOVING - VEHICLES WITH: PUSH BUTTON START



**WARNING:** Switching off the engine when your vehicle is still moving results in a significant decrease in braking assistance. Higher effort is required to apply the brakes and to stop your vehicle. A significant decrease in steering assistance could also occur. The steering does not lock, but higher effort could be required to steer your vehicle. When you switch the ignition off, some electrical circuits, for example airbags, also turn off. If you unintentionally switch the ignition off, shift into neutral (N) and restart the engine.



1. Press and hold the push button ignition switch until the engine stops, or press it three times within two seconds.
2. Shift into neutral and use the brakes to bring your vehicle to a safe stop.
3. Shift into park (P).
4. Apply the parking brake.

## POLICE ENGINE IDLE - POLICE RESPONDER

### WHAT IS POLICE ENGINE IDLE

This allows you to leave the engine running and prevents your vehicle from unauthorized use when you are outside of your vehicle.

### HOW DOES POLICE ENGINE IDLE WORK

When you remove the key from the ignition, the engine remains idling.

### Switching the System On



# Starting and Stopping the Engine

- With your vehicle running and the transmission in park (P), press the police idle button on the instrument panel. See **Instrument Cluster Indicators** (page 170). An indicator lamp illuminates to confirm the system is on.
- Switch the ignition off and remove the key.

When the system is on:

- The power window switches turn off and the windows remain in their current state.
- The interior liftgate unlock button is disabled and will not unlock the rear liftgate.

**Note:** When the system is on, you can use the key blade or the remote control to lock and unlock your vehicle.

## Switching the System Off

- To disable Police Idle and keep the engine running, insert key and turn to the run position.
- To disable Police Idle and turn the engine off, press the police idle button on the instrument panel.

**Note:** If you switch the system off before switching the ignition to the run position, your vehicle shuts down.

## AUTOMATIC ENGINE STOP - VEHICLES WITH: KEYLESS ENTRY AND PUSH BUTTON START

### WHAT IS AUTOMATIC ENGINE STOP

Automatic engine stop is a feature that switches the engine off if it has been idling for an extended period to help you save fuel.

## HOW DOES AUTOMATIC ENGINE STOP WORK

Automatic engine stop turns the engine off. The ignition also turns off in order to save battery power. Before the engine shuts down, a message appears in the information display showing a timer counting down. If you do not intervene within 30 seconds, the engine shuts down. Another message appears in the information display to inform you that the engine has shut down in order to save fuel. Start your vehicle as you normally do.

## SWITCHING AUTOMATIC ENGINE STOP ON AND OFF

- Press **Settings** on the touchscreen.
- Press **Vehicle Settings**.
- Switch **30min Max Idle** on or off.

**Note:** You cannot permanently switch off the automatic shutdown. If you switch it off, it turns on each time you switch the ignition on.

## OVERRIDING AUTOMATIC ENGINE STOP

You can stop the engine shutdown, or reset the timer, at any point before the 30-second countdown has expired by doing any of the following:

- Pressing the brake pedal or accelerator pedal.
- Pressing the **OK** or **RESET** button during the countdown.

**Note:** You cannot permanently switch off the automatic engine shutdown feature. When you switch it off temporarily, it turns on at the next ignition cycle.

# Starting and Stopping the Engine

## ACCESSING THE PASSIVE KEY BACKUP POSITION - VEHICLES WITH: KEYLESS ENTRY AND PUSH BUTTON START

If you are unable to start your vehicle, locate the backup slot in one of two positions:

Vehicles with a center console:



1. Remove the mat from the center console cup holder.
2. Place the remote control in the backup slot with the buttons facing toward the rear of the vehicle.
3. Press the brake pedal.
4. Press the push button ignition switch to start the vehicle.

Vehicles without a center console:



1. Raise the center console storage lid.
2. Place the remote control in the backup slot with the buttons facing toward the rear of the vehicle.
3. Press the brake pedal.
4. Press the push button ignition switch to start the vehicle.

## STARTING AND STOPPING THE ENGINE – TROUBLESHOOTING

### STARTING AND STOPPING THE ENGINE – WARNING LAMPS

#### Malfunction Indicator Lamp



If it illuminates when the engine is running, the on-board diagnostics system is detecting a malfunction of the vehicle emission control system.

If it flashes, engine misfire could be occurring. Increased exhaust gas temperatures could damage the catalytic converter or other vehicle components. Avoid heavy acceleration and deceleration, and have your vehicle checked as soon as possible.

# Starting and Stopping the Engine

## Powertrain Warning Lamp



If it illuminates when the engine is running, this indicates a powertrain or four-wheel drive fault. If it flashes when you are driving, immediately reduce the vehicle speed. Avoid heavy acceleration and deceleration, and have your vehicle checked as soon as

possible.

If both lamps illuminate when the engine is running, stop your vehicle as soon as it is safe to do so. Continuing to drive your vehicle could cause reduced power or the engine to stop. Switch the ignition off and attempt to restart the engine. Have your vehicle checked as soon as possible.

## STARTING AND STOPPING THE ENGINE – INFORMATION MESSAGES

Message	Action
Cranking Time Exceeded	Displays if you exceed the starting time limit. You cannot attempt to start the engine for 15 minutes. If you cannot start the engine after 15 minutes passes, have your vehicle immediately checked.
Starting System Fault	Displays if you are unable to start your vehicle with a correctly coded key. The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
No Key Detected	Displays if the system does not detect a valid passive key.

# Starting and Stopping the Engine

## STARTING AND STOPPING THE ENGINE – FREQUENTLY ASKED QUESTIONS - VEHICLES WITHOUT: PUSH BUTTON START

### Why is the engine idle speed high when I am starting the engine?

- The speed at which the engine idles immediately after starting is optimized to minimize vehicle emissions and maximize cabin comfort and fuel economy.

### Why does the engine not crank?

- You can only attempt to start the engine for a limited amount of time before the starting system temporarily disables. If you exceed the starting time limit, a message may appear and you cannot attempt to start the engine for at least 15 minutes.

### Why do I experience different driving characteristics?

- If you disconnect the battery, your vehicle may exhibit some unusual driving characteristics for approximately 5 mi (8 km) after you reconnect it. This is because the engine management system must realign itself with the engine. You can disregard any unusual driving characteristics during this period.

### Why can I not start the engine?

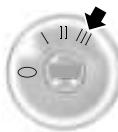
If you cannot start the engine after 3 attempts, wait 10 seconds and do the following:

- Fully press the brake pedal or the clutch pedal.

**Note:** Make sure that the parking brake is applied.

**Note:** Make sure that the transmission is in park (P) or neutral (N).

- Fully press the accelerator pedal and hold it there.



- Turn the key to position **III** and wait until the engine stops cranking.
- Release the accelerator pedal.
- Turn the key to position **III**.

## STARTING AND STOPPING THE ENGINE – FREQUENTLY ASKED QUESTIONS - VEHICLES WITH: PUSH BUTTON START

### Why is the engine speed high when I am starting the engine?

- The speed at which the engine idles immediately after starting is optimized to minimize vehicle emissions and maximize cabin comfort and fuel economy.

### Why does the engine not crank?

- You can only attempt to start the engine for a limited amount of time before the starting system temporarily disables. If you exceed the starting time limit, a message may appear and you cannot attempt to start the engine for at least 15 minutes.

# Starting and Stopping the Engine

## Why do I experience different driving characteristics?

- If you disconnect the battery, your vehicle may exhibit some unusual driving characteristics for approximately 5.0 mi (8 km) after you reconnect it. This is because the engine management system must realign itself with the engine. You can disregard any unusual driving characteristics during this period.

## Why can I not start the engine?

If you cannot start the engine after 3 attempts, wait 10 seconds and do the following:

1. Fully press the brake pedal or the clutch pedal.

**Note:** Make sure that the parking brake is applied.

**Note:** Make sure that the transmission is in park (P) or neutral (N).

2. Fully press the accelerator pedal and hold it there.
3. Press the push button ignition switch.
4. Release the accelerator pedal.

- Note:** The engine cranks for a short period of time and then it stops.
5. Press the push button ignition switch.



## Why does the system not detect a passive key?

- If the system does not detect a passive key and you are unable to start the engine, insert the passive key into the backup position and press the push button ignition switch to start the engine. See **Accessing the Passive Key Backup Position** (page 243).

# Hybrid Electric Vehicle Information

A hybrid vehicle has an electric motor and a high voltage battery combined with a gasoline engine. The hybrid vehicle combines electric and gasoline propulsion to provide optimal performance and improved efficiency.

## Hybrid Electric Vehicle Driving Characteristics

The gasoline engine starts and stops to provide power when required and to save fuel when not needed. When coasting at low speeds, coming to a stop or standing, the gas engine normally shuts down and your vehicle operates in electric-only mode.

Conditions that may cause the gasoline engine to start or remain running include:

- Considerable vehicle acceleration.
- Driving uphill.
- The high voltage battery charge level is low.
- Heating or cooling the vehicle interior in high or low outside temperatures.
- The gasoline engine is below normal operating temperature.
- Towing a trailer.
- Certain selectable drive modes could cause the engine to run. See **Selecting a Drive Mode** (page 372). Use of the paddle shifters while in drive (D) could cause the engine to run. See **Manually Shifting Gears** (page 268).

Your hybrid vehicle also comes with standard hydraulic braking and regenerative braking. Regenerative braking is performed by your transmission and captures brake energy and stores it in the high voltage battery.

You could also notice that your engine continues to run instead of shutting off during extended downhill driving. The engine stays on during this engine braking but is not using any fuel.

You could also hear a slight whine or whistle when operating your vehicle. This is the normal operation of the electric motor in the hybrid system.

## Hybrid Electric Vehicle Indicators

**READY** When you start your vehicle, a green READY indicator light appears in the instrument cluster letting you know that your vehicle is ready for driving.

The engine may not start because your vehicle has a silent key start feature. This fuel saving feature allows your vehicle to be ready to drive without requiring the gas engine to be running.

The indicator remains on when your vehicle is on, whether the engine is running or not, to indicate your vehicle is capable of movement using the electric motor, gas engine or both.

Typically, the engine does not start unless the vehicle is cold, a climate control change is requested or you press the accelerator pedal.

## Hybrid Electric Vehicle Information – Frequently Asked Questions

### What should I do if the vehicle runs out of fuel and the high voltage battery is out of charge?

- Refuel and start your vehicle normally. The engine will recharge the high voltage battery.

# Hybrid Electric Vehicle Information

---

## Why does the engine sometimes start at key-on?

- The vehicle's computer determines if an engine start is required at key-on. It starts the engine when necessary for cabin heating, windshield defrost, if the high voltage battery is low, or if the outside temperature is low.

## Can I put E15 or E85 in my vehicle, and how will it affect my fuel economy?

- Your hybrid vehicle can use E15 (15% ethanol, 85% gasoline) fuel, but you may notice slightly reduced fuel economy because ethanol contains less energy per gallon than gasoline. Your hybrid vehicle is not designed to use E85 (85% ethanol).

## Why does it take a long time before the engine shuts down?

- There are several reasons the engine stays on for an extended amount of time when you first start it. One common reason is to make sure that the emissions components are warm enough to minimize tailpipe emission. As the climate gets cooler, the engine-on time is extended.

## Why does my engine stay on when it is extremely cold outside?

- In order to make sure that the climate control system can begin heating the cabin or defrosting the windshield as soon as a driver requests it, the engine coolant temperature has to be kept sufficiently hot. Keeping the engine on is required to maintain the correct coolant temperature.

## ECO IDLE

ECO Idle runs the engine more efficiently to increase fuel efficiency and engine off time while the vehicle is in park (P). This extends the use of the high voltage battery while stationary.

**Note:** Engine speed increases above normal idle while charging the battery in ECO Idle. Engine sound and vibration could be more noticeable.

## Switching ECO Idle On and Off

To switch ECO Idle on and off use the touchscreen:

- Press **Settings** on the touchscreen.
- Press **Vehicle Settings**.
- Switch **ECO Idle** on or off.

**Note:** Your vehicle must be in park (P) and the ignition in running state for ECO Idle to be available.

## Eco Idle – Frequently Asked Questions

### I followed the activation steps, and nothing happened. Is this correct?

- The increased engine idle speed of ECO Idle starts only when the engine is charging the high voltage battery.

### Why is the engine idling so loudly?

- The engine is running at higher idle speeds to charge the high voltage battery. This is normal operation.

## WHAT IS AUTO-START-STOP

The system is designed to help reduce fuel consumption and CO<sub>2</sub> emissions by stopping the engine when it is idling, for example at traffic lights.

## AUTO-START-STOP PRECAUTIONS



**WARNING:** Apply the parking brake, shift into park (P), switch the ignition off and remove the key before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Apply the parking brake, shift into park (P), switch the ignition off and remove the key before you open the hood or have any service or repair work completed. If you do not switch the ignition off, the engine could restart at any time. Failure to follow this instruction could result in personal injury or death.

## SWITCHING AUTO-START-STOP ON AND OFF

The system turns on when you switch the ignition on.



Press the button to switch the system off.

**Note:** *OFF* illuminates in the switch.

**Note:** Deactivating the system using the button lasts only one key cycle.

Press the button again to switch the system back on.

**Note:** The system turns off if it detects a malfunction. If the system malfunctions, have your vehicle checked as soon as possible.

## STOPPING THE ENGINE

Stop your vehicle, keep your foot on the brake pedal and the transmission in drive (D).

## RESTARTING THE ENGINE

Release the brake pedal or press the accelerator pedal.

A message appears in the instrument cluster display if the system requires you to take action.

## AUTO-START-STOP INDICATORS



**WARNING:** The system may require the engine to automatically restart when the auto-start-stop indicator illuminates green or flashes amber. Failure to follow this instruction could result in personal injury.



The auto-start-stop indicator illuminates green when the engine stops. It flashes amber and a message appears when you need to take action.



The auto-start-stop indicator illuminates gray with a strikethrough when the system is not available.

## **Auto-Start-Stop (If Equipped)**

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### **AUTO-START-STOP – TROUBLESHOOTING**

### **AUTO-START-STOP – INFORMATION MESSAGES**

A message appears in the instrument cluster display if the system requires you to take action.

<b>Message</b>	<b>Condition</b>	<b>Action</b>
Auto StartStop Press Brake to Start Engine	The system needs to restart the engine but requires your confirmation.	Press the brake pedal to restart the engine.
Auto StartStop Press a Pedal to Start Engine	The system needs to restart the engine but requires your confirmation.	Press the brake pedal or the accelerator pedal to restart the engine.

### AUTO-START-STOP – FREQUENTLY ASKED QUESTIONS

#### Why does the engine not always stop when I expect it to?

The system is designed to work in a way that complements other vehicle systems, allowing them to operate at optimum performance.

The system does not stop the engine if:

- The driver door is open.
- Your vehicle is at high altitude.
- The heated windshield is on.
- The engine is warming up.
- The outside temperature is too low or too high.
- The battery charge is low.
- The battery temperature is outside the optimal operating range.
- The engine is required to run to maintain interior climate and reduce fogging.

#### Why does the engine sometimes restart when I do not expect it to?

The system is designed to work in a way that complements other vehicle systems, allowing them to operate at optimum performance.

The system restarts the engine if:

- You switch the heated windshield on.
- You switch maximum defrost on.
- Your vehicle starts to roll downhill in neutral.
- The engine is required to run to maintain adequate brake system assistance.
- The engine is required to run to maintain interior climate and reduce fogging.

#### Can I permanently switch the system off?

No. The system plays an important role in reducing the fuel consumption and the CO<sub>2</sub> emissions.

#### Will the frequent engine starts cause parts to wear out?

Your vehicle has an enhanced battery and starter motor that are designed for the increased number of engine starts.

# Fuel and Refueling

## FUEL AND REFUELING PRECAUTIONS



**WARNING:** Fuels can cause serious injury or death if misused or mishandled.



**WARNING:** Fuel may contain benzene, which is a cancer-causing agent.



**WARNING:** Read and follow all the instructions on the pump island.



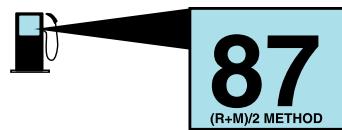
**WARNING:** When refueling always shut the engine off and never allow sparks or open flames near the fuel tank filler valve. Never smoke or use a cell phone while refueling. Fuel vapor is extremely hazardous under certain conditions. Avoid inhaling excess fumes.

Follow these guidelines when refueling:

- Extinguish all smoking materials and any open flames before refueling your vehicle.
- Switch the engine off before refueling.
- Automotive fuels can be harmful or fatal if swallowed. Fuel is highly toxic and if swallowed can cause death or permanent injury. If fuel is swallowed immediately call a physician, even if no symptoms are immediately apparent. The toxic effects of fuel may not be apparent for hours.
- Avoid inhaling fuel vapors. Inhaling fuel vapor can lead to eye and respiratory tract irritation. In severe cases, excessive or prolonged breathing of fuel vapor can cause serious illness and permanent injury.
- Avoid getting fuel in your eyes. If you splash fuel in your eyes, immediately remove contact lenses, if worn, flush with water for 15 minutes and seek medical attention. Failure to seek proper medical attention could lead to permanent injury.
- Fuels can be harmful if absorbed through the skin. If you splash fuel on your skin, clothing or both, promptly remove contaminated clothing and thoroughly wash your skin with soap and water. Repeated or prolonged skin contact causes skin irritation.
- Be particularly careful if you are taking Antabuse or other forms of Disulfiram for the treatment of alcoholism. Breathing fuel vapors could cause an adverse reaction, serious personal injury or sickness. Immediately call a physician if you experience any adverse reactions.

## FUEL QUALITY

### SELECTING THE CORRECT FUEL - GASOLINE



Your vehicle operates on regular unleaded gasoline with a minimum pump (R+M)/2 octane rating of 87.

# Fuel and Refueling

Some fuel stations, particularly those in high altitude areas, offer fuels posted as regular unleaded gasoline with an octane rating below 87. The use of these fuels could result in engine damage that will not be covered by the vehicle Warranty.

For best overall vehicle and engine performance, premium fuel with an octane rating of 91 or higher is recommended. The performance gained by using premium fuel is most noticeable in hot weather as well as other conditions, for example when towing a trailer. See **Towing a Trailer** (page 424).

Do not be concerned if the engine sometimes knocks lightly. However, if the engine knocks heavily while using fuel with the recommended octane rating, contact an authorized dealer to prevent any engine damage.

We recommend Top Tier detergent gasolines, where available to help minimize engine deposits and maintain optimal vehicle and engine performance.

For additional information, visit [www.toptiergas.com](http://www.toptiergas.com).

**Note:** Use of any fuel for which the vehicle was not designed can impair the emission control system, cause loss of vehicle performance, and cause damage to the engine which may not be covered by the vehicle Warranty.

Do not use:

- Diesel fuel.
- Fuels containing kerosene or paraffin.
- Fuel containing more than 15% ethanol or E85 fuel.
- Fuels containing methanol.
- Fuels containing metallic-based additives, including manganese-based compounds.

- Fuels containing the octane booster additive, methylcyclopentadienyl manganese tricarbonyl (MMT).
- Leaded fuel, using leaded fuel is prohibited by law.

The use of fuels with metallic compounds such as methylcyclopentadienyl manganese tricarbonyl, which is a manganese-based fuel additive, will impair engine performance and affect the emission control system.

## LOCATING THE FUEL FILLER FUNNEL

### Regular Cab

The fuel filler funnel is behind the right-hand front seat.

### Super Cab/Crew Cab

The fuel filler funnel is under the second row right-hand rear seat.

## RUNNING OUT OF FUEL

### FILLING A PORTABLE FUEL CONTAINER



**WARNING:** Flow of fuel through a fuel pump nozzle can produce static electricity. This can cause a fire if you are filling an ungrounded fuel container.

# Fuel and Refueling

Use the following guidelines to avoid electrostatic charge build-up, which can produce a spark, when filling an ungrounded fuel container:

- Only use an approved fuel container to transfer fuel to your vehicle. Place the container on the ground when filling it.
- Do not fill a fuel container when it is inside your vehicle (including the cargo area).
- Keep the fuel pump nozzle in contact with the fuel container when filling it.
- Do not use a device that holds the fuel pump nozzle lever in the fill position.

## ADDING FUEL FROM A PORTABLE FUEL CONTAINER



**WARNING:** Do not insert the nozzle of a fuel container or an aftermarket funnel into the fuel filler neck. This may damage the fuel system filler neck or its seal and cause fuel to run onto the ground.



**WARNING:** Do not pry open the fuel tank filler valve. This could damage the fuel system. Failure to follow this instruction could result in fire, personal injury or death.



**WARNING:** Do not dispose of fuel in the household refuse or the public sewage system. Use an authorized waste disposal facility.

When refueling the vehicle fuel tank from a fuel container, use the fuel filler funnel included with your vehicle. See **Locating the Fuel Filler Funnel** (page 253).

**Note:** Do not use aftermarket funnels as they may not work with the capless fuel system and can damage it.

When refueling the vehicle fuel tank from a fuel container, do the following:

1. Fully open the fuel filler door.



2. Fully insert the fuel filler funnel into the fuel filler inlet.
3. Add fuel to your vehicle from the fuel container.
4. Remove the fuel filler funnel.
5. Fully close the fuel filler door.
6. Clean the fuel filler funnel and place it back in your vehicle or correctly dispose of it.

**Note:** If your vehicle runs out of fuel add a minimum of 1.3 gal (5 L) of fuel to restart the engine.

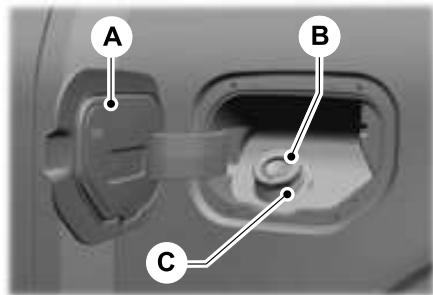
**Note:** You may need to switch the ignition from off to on several times after refueling to allow the fuel system to pump the fuel from the tank to the engine. When restarting, cranking time takes a few seconds longer than normal.

**Note:** Extra funnels can be purchased from an authorized dealer if you choose to dispose of the funnel.

# Fuel and Refueling

## REFUELING

### REFUELING SYSTEM OVERVIEW



- A Fuel filler door.
- B Fuel filler inlet.
- C Fuel tank filler pipe.

### REFUELING YOUR VEHICLE - EXCLUDING: HYBRID ELECTRIC VEHICLE (HEV)



**WARNING:** When refueling always shut the engine off and never allow sparks or open flames near the fuel tank filler valve. Never smoke or use a cell phone while refueling. Fuel vapor is extremely hazardous under certain conditions. Avoid inhaling excess fumes.



**WARNING:** Fuel vapor burns violently and a fuel fire can cause severe injuries.



**WARNING:** The fuel system may be under pressure. If you hear a hissing sound near the fuel filler inlet, do not refuel until the sound stops. Otherwise, fuel may spray out, which could cause serious personal injury.



**WARNING:** Keep children away from the fuel pump. Never let children pump fuel.



**WARNING:** Do not pry open the fuel tank filler valve. This could damage the fuel system. Failure to follow this instruction could result in fire, personal injury or death.



**WARNING:** Stay outside your vehicle and do not leave the fuel pump unattended when refueling your vehicle.



**WARNING:** Do not remove the fuel pump nozzle from its fully inserted position when refueling.



**WARNING:** Stop refueling when the fuel pump nozzle automatically shuts off for the first time. Failure to follow this will fill the expansion space in the fuel tank and could lead to fuel overflowing.



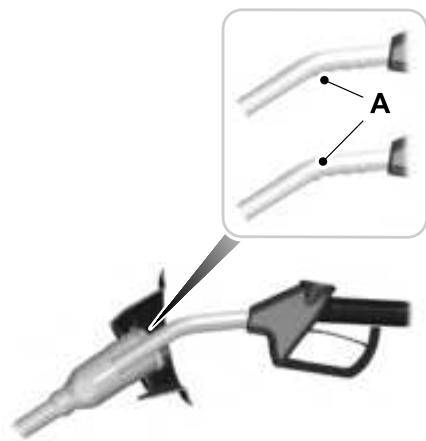
**WARNING:** Do not overfill the fuel tank. The pressure in an overfilled tank may cause leakage and lead to fuel spray and fire.



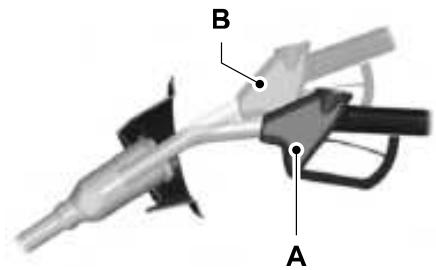
**WARNING:** Wait at least five seconds before removing the fuel pump nozzle to allow any residual fuel to drain into the fuel tank.

1. Fully open the fuel filler door.
2. Select the correct fuel pump nozzle for your vehicle.

# Fuel and Refueling

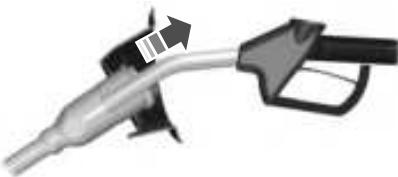


3. Insert the fuel pump nozzle up to the first notch. Keep the fuel pump nozzle resting on the fuel tank filler pipe.



4. Hold the fuel pump nozzle in position A when refueling. Holding the fuel pump nozzle in position B can affect the flow of fuel and shut off the fuel pump nozzle before the fuel tank is full.

5. Operate the fuel pump nozzle within the area shown.



6. When the pump shuts off, wait five seconds, then raise the fuel pump nozzle and slowly remove it.
7. Fully close the fuel filler door.

**Note:** Do not attempt to start the engine if you have filled the fuel tank with incorrect fuel. Incorrect fuel use could cause damage not covered by the vehicle Warranty. Have your vehicle immediately checked.

## REFUELING YOUR VEHICLE - HYBRIDELECTRIC VEHICLE (HEV)



**WARNING:** When refueling always shut the engine off and never allow sparks or open flames near the fuel tank filler valve. Never smoke or use a cell phone while refueling. Fuel vapor is extremely hazardous under certain conditions. Avoid inhaling excess fumes.

## Fuel and Refueling



**WARNING:** The fuel system may be under pressure. If you hear a hissing sound near the fuel filler inlet, do not refuel until the sound stops. Otherwise, fuel may spray out, which could cause serious personal injury.



**WARNING:** Fuel vapor burns violently and a fuel fire can cause severe injuries.



**WARNING:** Keep children away from the fuel pump. Never let children pump fuel.



**WARNING:** Stay outside your vehicle and do not leave the fuel pump unattended when refueling your vehicle.



**WARNING:** Do not pry open the fuel tank filler valve. This could damage the fuel system. Failure to follow this instruction could result in fire, personal injury or death.



**WARNING:** Do not remove the fuel pump nozzle from its fully inserted position when refueling.



**WARNING:** Stop refueling when the fuel pump nozzle automatically shuts off for the first time. Failure to follow this will fill the expansion space in the fuel tank and could lead to fuel overflowing.



**WARNING:** Do not overfill the fuel tank. The pressure in an overfilled tank may cause leakage and lead to fuel spray and fire.

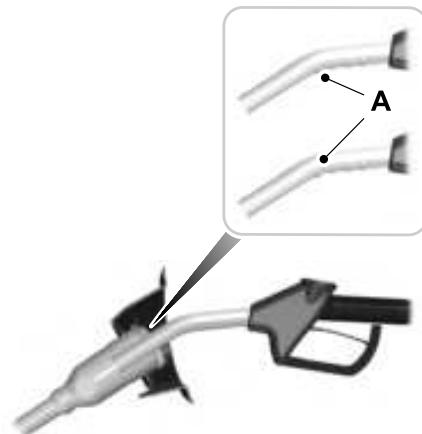


**WARNING:** Wait at least five seconds before removing the fuel pump nozzle to allow any residual fuel to drain into the fuel tank.

- When you stop your vehicle, shift into park (P) and switch the ignition off.

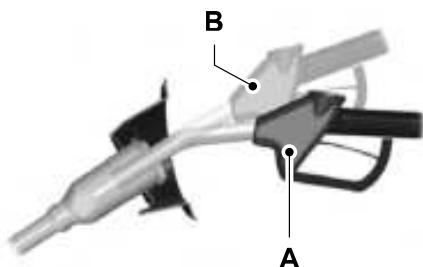


- Press the button on the left side of the instrument panel next to the headlamp switch to open the fuel filler door. The fuel filler door can take up to 15 seconds to open before you can insert a fuel filler nozzle.
- Select the correct fuel pump nozzle for your vehicle.

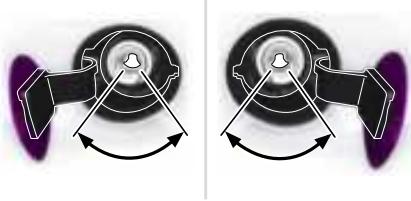


- Insert the fuel pump nozzle up to the first notch. Keep the fuel pump nozzle resting on the fuel tank filler pipe.

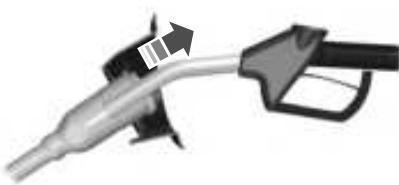
# Fuel and Refueling



5. Hold the fuel pump nozzle in position A when refueling. Holding the fuel pump nozzle in position B can affect the flow of fuel and shut off the fuel pump nozzle before the fuel tank is full.



6. Operate the fuel pump nozzle within the area shown.



7. When the pump shuts off, wait 5 seconds, then raise the fuel pump nozzle and slowly remove it.
8. Fully close the fuel filler door.

**Note:** To close the fuel filler door, press the center rear edge of the fuel filler door and then release.

Complete the refueling process within 20 minutes. If 20 minutes elapses, press the button on the left side of the instrument panel again. Fuel pump nozzle automatic shut off could occur if you do not press the button on the left side instrument panel.

**Note:** Do not attempt to start the engine if you have filled the fuel tank with incorrect fuel. Incorrect fuel use could cause damage not covered by the vehicle Warranty. Have your vehicle immediately checked.

## MANUALLY OPENING THE FUEL FILLER DOOR - HYBRID ELECTRIC VEHICLE (HEV)



**WARNING:** The fuel system may be under pressure. If you hear a hissing sound near the fuel filler inlet, do not refuel until the sound stops. Otherwise, fuel may spray out, which could cause serious personal injury.

**Note:** The transmission must be in park (P) or neutral (N).

When using the manual override lever do the following:

1. Switch the ignition on.



# Fuel and Refueling

**Note:** Pull the cable under the rear fender to manually release the fuel filler door.

2. Pull the manual override lever.
3. Switch the ignition off.
4. Complete the refueling process within 20 minutes.

**Note:** Only follow this procedure if the fuel filler door fails to open. If the problem remains, have your vehicle checked as soon as possible.

## FUEL TANK CAPACITY

### Advertised Capacity

The advertised capacity is the maximum amount of fuel that you can add to the fuel tank when the fuel gauge indicates empty.

In addition, the fuel tank contains an empty reserve. The empty reserve is an unspecified amount of fuel that remains in the fuel tank when the fuel gauge indicates empty.

**Note:** The amount of fuel in the empty reserve varies and should not be relied upon to increase driving range.

## FUEL AND REFUELING – TROUBLESHOOTING

## FUEL AND REFUELING – WARNING LAMPS



If it illuminates when you are driving, refuel as soon as possible.

## FUEL AND REFUELING – INFORMATION MESSAGES - EXCLUDING: HYBRID ELECTRIC VEHICLE (HEV)

Message	Action
Fuel Level Low	An early reminder of a low fuel condition. Refill your vehicle.
Check Fuel Fill Inlet	Check to make sure the fuel fill inlet is fully closed.

## Fuel and Refueling

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### FUEL AND REFUELING – INFORMATION MESSAGES - HYBRID ELECTRIC VEHICLE (HEV)

Message	Action
Fuel Level Low	An early reminder of a low fuel condition.
Check Fuel Fill Inlet	The fuel fill inlet may not be properly closed.
Please wait for fuel door to open	The information message appears while the fuel system is depressurizing with the fuel filler door closed. Wait for the fuel system to depressurize and for the fuel filler door to unlatch.
Fuel Door Open	The information message appears when the fuel system has depressurized and opened the fuel filler door. Fully open the fuel filler door to refuel and fully close the fuel filler door when refueling is complete.
Fuel door ajar Close fully to avoid Check engine light	Your vehicle is equipped with a sealed fuel system that requires the fuel filler door to be fully closed after refueling. This warning message appears when the fuel filler door is ajar. Please fully close the fuel filler door to avoid a "Check Engine" Light. If you see this message and a "Check Engine" lamp illuminates, please fully close the fuel filler door. The "Check Engine" Light should clear within five seconds. If the "Check Engine" light persists, please see your dealer.
Refuel Error See Manual	The information message appears when the fuel system fails to depressurize, or the fuel filler door fails to open. You could have to use the fuel filler door manual override lever when opening the fuel door.

# Catalytic Converter

## WHAT IS THE CATALYTIC CONVERTER

The catalytic converter is part of your vehicle's emissions system and filters harmful pollutants from the exhaust gas.

## CATALYTIC CONVERTER PRECAUTIONS



**WARNING:** Do not park, idle or drive your vehicle on dry grass or other dry ground cover. The emission system heats up the engine compartment and exhaust system, creating the risk of fire.



**WARNING:** The normal operating temperature of the exhaust system is very high. Never work around or attempt to repair any part of the exhaust system until it has cooled. Use special care when working around the catalytic converter. The catalytic converter heats up to a very high temperature after only a short period of engine operation and stays hot after the engine is switched off.



**WARNING:** Exhaust leaks may result in entry of harmful and potentially lethal fumes into the passenger compartment. If you smell exhaust fumes inside your vehicle, have your vehicle inspected immediately. Do not drive if you smell exhaust fumes.

To avoid damaging the catalytic converter:

- Do not crank the engine for more than 10 seconds at a time.
- Do not run the engine with a spark plug lead disconnected.
- Do not push-start or tow-start your vehicle. Use booster cables. See **Jump Starting the Vehicle** (page 482).

- Use the correct fuel. See **Fuel and Refueling** (page 252).
- Do not switch the ignition off when your vehicle is moving.
- Avoid running out of fuel.
- Have the items listed in scheduled maintenance information performed according to the specified schedule.

**Note:** Do not make any unauthorized changes to your vehicle or engine. By law, vehicle owners and anyone who manufactures, repairs, or services a fleet of vehicles are not permitted to intentionally remove an emission control device or prevent it from working.

## CATALYTIC CONVERTER – TROUBLESHOOTING

### CATALYTIC CONVERTER – WARNING LAMPS

Your vehicle has an on-board diagnostics system that monitors the emission control system. If any of the following warning lamps illuminate, this may indicate that the on-board diagnostics system has detected an emission control system malfunction.



Continuing to drive your vehicle may cause reduced power or the engine to stop. Failure to respond to a warning lamp may cause damage that your vehicle Warranty may not cover. Have your vehicle checked as soon as possible.

# High Voltage Battery - Hybrid Electric Vehicle (HEV)

## WHAT IS THE HIGH VOLTAGE BATTERY

The high voltage battery is a highly sophisticated lithium-ion battery system, used to store electrified propulsion energy to power the vehicle.

## HIGH VOLTAGE BATTERY PRECAUTIONS



**WARNING:** This battery pack should only be serviced by an authorized electric vehicle technician. Improper handling can result in personal injury or death.



**WARNING:** Apply the parking brake, shift into park (P), switch the ignition off and remove the key before you open the hood or have any service or repair work completed. If you do not switch the ignition off, the engine could restart at any time. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Do not touch the electronic ignition system parts after you have switched the ignition on or when the engine is running. The system operates at high voltage. Failure to adhere to this warning could result in serious personal injury or death.



**WARNING:** Keep your hands and clothing clear of the engine cooling fan.

# Automatic Transmission

## AUTOMATIC TRANSMISSION POSITIONS

### AUTOMATIC TRANSMISSION PRECAUTIONS



**WARNING:** Apply the parking brake, shift into park (P), switch the vehicle off and remove the key or remote control before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.



**WARNING:** When your vehicle is stationary, keep the brake pedal fully pressed when shifting gears. Failure to follow this instruction could result in personal injury, death or property damage.



**WARNING:** Do not apply the brake pedal and accelerator pedal simultaneously. Applying both pedals simultaneously for more than a few seconds limits vehicle performance, which may result in difficulty maintaining speed in traffic and could lead to serious injury.

### SHIFTING YOUR VEHICLE INTO GEAR - EXCLUDING: RAPTOR/ POLICE

#### Console Shifter

The selector is on the center console.



1. Press and hold the brake pedal.
2. Press and hold the button on the selector lever to move to a selected position.
3. Press the manual (M) button when your vehicle is in drive (D) to enter or exit mode.

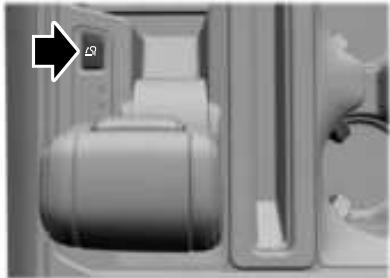
**Note:** The position illuminates on the selector.

3. Press the manual (M) button when your vehicle is in drive (D) to enter or exit mode.

#### Stowing the Selector Lever

Press the stow button to fold the selector flat when your vehicle is in park (P).

The stow function allows the shifter to lay flat in the console, enabling the use of the working surface tray.



Press the stow button again to release the selector to the park (P) position.

# Automatic Transmission



## SHIFTING YOUR VEHICLE INTO GEAR - RAPTOR

The selector is on the center console.



**Note:** Do not store objects in the stow bin.

**Note:** If your vehicle is unable to reach the stow position, when requested, the selector returns to the park (P) position. Make sure the mat inside the stow bin is flat and does not block the way of the selector. Attempt to stow the selector again.

## Column Shifter

The selector is on the steering column.



1. Press and hold the brake pedal.
2. Move the lever to select a position.
3. Press the manual (M) button when your vehicle is in drive (D) to enter or exit mode.

1. Press and hold the brake pedal.
2. Move the lever to select a position.

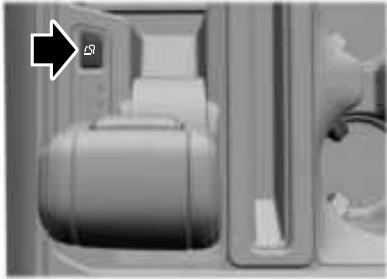
**Note:** The position illuminates on the selector.

3. Press the manual (M) button when your vehicle is in drive (D) to enter or exit mode.

## Stowing the Selector Lever

Press the stow button to fold the selector flat when your vehicle is in park (P).

The stow function allows the shifter to lay flat in the console, enabling the use of the working surface tray.



# Automatic Transmission

Press the stow button again to release the selector to the park (P) position.



**Note:** Do not store objects in the stow bin.

**Note:** If your vehicle is unable to reach the stow position, when requested, the selector returns to the park (P) position. Make sure the mat inside the stow bin is flat and does not block the way of the selector. Attempt to stow the selector again.

## SHIFTING YOUR VEHICLE INTO GEAR - POLICE

The selector is on the steering column.



1. Press and hold the brake pedal.
2. Move the lever to select a position.
3. Press the manual (M) button when your vehicle is in drive (D) to enter or exit mode.

## PARK (P)



**WARNING:** Shift into park (P) only when your vehicle is stationary.

In park (P) power is not transmitted to the driven wheels.

**Note:** A tone sounds if you attempt to exit your vehicle without the vehicle in park (P).

**Note:** Your vehicle may not shift out of park (P) if the 12 V battery has run out of charge.

**Note:** Your vehicle may not shift out of park (P) if a fuse is blown.

**Note:** Your vehicle may not shift out of park (P) unless the key or remote control is inside your vehicle.

**Note:** The electronic parking brake could apply when you power your vehicle on with the selector in park (P).

**Note:** The electronic parking brake could apply if you shift to park (P) without fully pressing the brake pedal.

**Note:** The electronic parking brake could apply if you shift to park (P) on a slope.

**Note:** Do not manually release the parking brake when the selector is in park (P). See **Automatically Releasing the Electric Parking Brake** (page 294).

**Note:** Your vehicle could shift into park (P) if you attempt to exit your vehicle without the vehicle in park (P). See **Automatic Return to Park (P)** (page 270).

**Note:** A tone could sound when you select park (P).

## REVERSE (R)



**WARNING:** Shift into reverse (R) only when your vehicle is stationary.

# Automatic Transmission

In reverse (R) power is transmitted to the driven wheels.

## NEUTRAL (N)



**WARNING:** In neutral (N) your vehicle is free to roll.

In neutral (N) power is not transmitted to the driven wheels.

## DRIVE (D)

In drive (D) power is transmitted to the driven wheels.

## MANUAL (M)

In manual (M) you can select a specific gear.

**Note:** We recommend using this mode for driving on hilly or mountainous roads or when towing a trailer. See **Towing a Trailer** (page 424).

## PERFORMANCE SHIFT INDICATORS - RAPTOR

The performance shift indicator allows you to set the point you want to be alerted to shift gears. You are notified through visual alerts when the set shift point has been reached.

1. From the main menu, press **Settings**.
2. Press performance shift indicator.

From the menu, you can:

- Turn the performance shift indicator on.
- Set a shift point within the allowable RPM range in increments of 100.

**Note:** The graphic can appear in either the instrument cluster display or the head up display, not both. Follow the instructions below to view the performance shift indicator graphic.

## Using the Performance Shift Indicator in the Head Up Display

1. On the main menu, go to the head up display section and turn head up display on.
2. While in the head up display menu, select the HUD On and choose the BAJA HUD drive mode layout. The performance shift indicator graphic is displayed.

**Note:** You can also select the automatic head up display drive mode layout on the head up display menu and rotate to the Baja drive mode on the selectable drive mode switch.

## Using the Performance Shift Indicator in the Instrument Cluster Display

1. On the main menu, go to My View Menu and add performance view. Go to the head up display section and make sure that the head up display is not in baja drive mode layout or on automatic drive mode layout with Baja selectable drive mode switched on.
2. Press BACK and scroll down until you reach performance view and select OK.

The performance shift indicator graphic is displayed on the instrument cluster.

**Note:** This feature is best used when manually shifting gears. You use the paddle shifters to shift gears when the set shift point is reached.

# Automatic Transmission

## MANUALLY SHIFTING GEARS - EXCLUDING: RAPTOR/ POLICE

### Center Console Shifter

The instrument cluster displays the current gear. The current gear flashes when your vehicle cannot shift into the requested gear. Your vehicle will not shift if the requested gear raises or lowers the engine speed beyond the limit.

Your vehicle may shift when you fully press the accelerator or brake pedal.

**Note:** Prolonged driving with high engine speed could cause vehicle damage not covered by the vehicle warranty.

**Note:** Drive modes could affect when the vehicle shifts into the requested gear.



### Manually Shifting Gears in Manual (M)

Use this feature to select a specific gear.

**Note:** We recommend using this feature for engine braking, driving on hilly or mountainous roads, or when towing a trailer. See **Towing a Trailer** (page 424).

- Press any button to switch the feature on.
- Press the upper (+) button to upshift.
- Press the lower (-) button to downshift.
- Shift to drive (D) to switch the feature off.

### Progressive Range Selection in Drive (D)

Use this feature to prevent your vehicle from automatically shifting to high gears. The instrument cluster displays the current gear and the highest gear available.

**Note:** Your vehicle automatically shifts within the gear range you select.

**Note:** We recommend using this feature for engine braking, driving on hilly or mountainous roads, or when towing a trailer. See **Towing a Trailer** (page 424).

- Press the lower (-) button to switch the feature on.
- Press the lower (-) button to disable the next highest gear.
- Hold the upper (+) button for a few seconds to switch the feature off.

### Column Shifter

The instrument cluster displays the current gear. The current gear flashes when your vehicle cannot shift into the requested gear. Your vehicle will not shift if the requested gear raises or lowers the engine speed beyond the limit.

Your vehicle could shift when you fully press the accelerator or brake pedal.

**Note:** Prolonged driving with high engine speed could cause vehicle damage not covered by the vehicle warranty.

# Automatic Transmission

**Note:** Drive modes could affect when the vehicle shifts into the requested gear.



## Manually Shifting Gears in Manual (M)

Use this feature to select a specific gear.

**Note:** We recommend using this feature for engine braking, driving on hilly or mountainous roads, or when towing a trailer. See **Towing a Trailer** (page 424).

- Press any button to switch the feature on.
- Press the upper (+) button to upshift.
- Press the lower (-) button to downshift.
- Shift to drive (D) to switch the feature off.

## Progressive Range Selection in Drive (D)

Use this feature to prevent your vehicle from automatically shifting to high gears. The instrument cluster displays the current gear and the highest gear available.

**Note:** Your vehicle automatically shifts within the gear range you select.

**Note:** We recommend using this feature for engine braking, driving on hilly or mountainous roads, or when towing a trailer. See **Towing a Trailer** (page 424).

- Press the lower (-) button to switch the feature on.
- Press the lower (-) button to disable the next highest gear.
- Hold the upper (+) button for a few seconds to switch the feature off.

## MANUALLY SHIFTING GEARS - RAPTOR

The instrument cluster displays the current gear. The current gear flashes when your vehicle cannot shift into the requested gear. Your vehicle will not shift if the requested gear raises or lowers the engine speed beyond the limit.

Your vehicle could shift when you fully press the accelerator or brake pedal.

**Note:** Prolonged driving with high engine speed could cause vehicle damage not covered by the vehicle warranty.

**Note:** Drive modes could affect when the vehicle shifts into the requested gear.



## Manually Shifting Gears in Drive (D)

Use this feature to temporarily change gears.

**Note:** We recommend using this feature for engine braking or driving on hilly or mountainous roads.

- Pull any paddle to switch the feature on.
- Pull the right (+) paddle to upshift.

# Automatic Transmission

- Pull the left (-) paddle to downshift.
- Hold the (+) paddle for a few seconds to switch the feature off.

**Note:** The feature switches off after a short period of time if you do not pull either paddle.

## Manually Shifting Gears in Manual (M)

Use this feature to select a specific gear.

**Note:** We recommend using this feature for engine braking, driving on hilly or mountainous roads, or when towing a trailer. See **Towing a Trailer** (page 424).

- Pull any paddle to switch the feature on.
- Pull the right (+) paddle to upshift.
- Pull the left (-) paddle to downshift.
- Shift to drive (D) to switch the feature off.



## Manually Shifting Gears in Manual (M)

Use this feature to select a specific gear.

**Note:** We recommend using this feature for engine braking, driving on hilly or mountainous roads, or when towing a trailer. See **Towing a Trailer** (page 424).

- Shift to manual (M) to switch the feature on.
- Press the upper (+) button to upshift.
- Press the lower (-) button to downshift.
- Shift to drive (D) to switch the feature off.

## MANUALLY SHIFTING GEARS - POLICE

The instrument cluster displays the current gear. The current gear flashes when your vehicle cannot shift into the requested gear. Your vehicle will not shift if the requested gear raises or lowers the engine speed beyond the limit.

Your vehicle may shift when you fully press the accelerator or brake pedal.

**Note:** Prolonged driving with high engine speed could cause vehicle damage not covered by the vehicle warranty.

**Note:** Drive modes could affect when the vehicle shifts into the requested gear.

## TEMPORARY NEUTRAL MODE

### How Does Temporary Neutral Mode Work

Use this mode to keep your vehicle in neutral (N), for a limited time, when you exit your vehicle or switch your vehicle off. For example, if you exit your vehicle before an automatic car wash.

**Note:** You do not need to use this mode at an automatic car wash if you stay in your vehicle with power on.

**Note:** Do not tow your vehicle in this mode.

# Automatic Transmission

**Note:** Automatic return to park (P) is delayed when your vehicle is in this mode. See **Automatic Return to Park (P)** (page 270).

## Temporary Neutral Mode Limitations

Your vehicle could shift to park (P) after 30 minutes, or when the vehicle battery charge level is low. Prolonged use of this mode can cause the 12 V battery to run out of charge.

This mode could be unavailable if your vehicle is below operating temperature. Warm up your vehicle and attempt the procedure again.

Do not tow your vehicle in this mode. Failure to follow these instructions could result in vehicle damage not covered by the vehicle warranty.

## Entering Temporary Neutral Mode

1. Bring your vehicle to a complete stop.
2. Press and hold the brake pedal.
3. Power your vehicle on.
4. Shift into neutral (N).

**Note:** An instructional message appears.

5. Press the manual (M) button.

**Note:** A confirmation message appears when your vehicle enters the mode.

6. Release the brake pedal.

**Note:** Your vehicle is free to roll.

7. Switch your vehicle off.

**Note:** Do not tow your vehicle in this mode.

**Note:** The neutral (N) indicator on the transmission selector may flash in this mode.

## Exiting Temporary Neutral Mode

1. Press the brake pedal.

2. Shift into park (P), or power your vehicle on and shift into drive (D) or reverse (R).

## AUTOMATIC RETURN TO PARK (P)

### How Does Automatic Return to Park (P) Work

Your vehicle shifts into park (P) if you attempt to exit your vehicle without the vehicle in park (P).

Your vehicle shifts into park (P) when your vehicle is stationary and any of the following occur:

- You switch the vehicle off.
- You open the driver door with the driver seatbelt unfastened.
- You unfasten the driver seatbelt when the driver door is open.

**Note:** Do not use automatic return to park (P) when your vehicle is moving, except in an emergency. See **Starting and Stopping the Engine** (page 236).

### Automatic Return to Park (P) Limitations

Automatic return to park (P) may not work if any of the following occur:

- The driver door ajar sensor is malfunctioning.
- The driver seatbelt sensor is malfunctioning.

See an authorized dealer if any of the following occur:

- Seatbelt indicator illuminates or tone sounds with the driver seatbelt fastened.
- Door ajar indicator does not illuminate with the driver door open.

# Automatic Transmission

- Door ajar indicator illuminates with the driver door closed.
- Transmission not in park message appears, with the driver door closed, after you shift out of park (P).

## SHIFTING YOUR IMMOBILE VEHICLE OUT OF PARK (P)



**WARNING:** When doing this procedure, you need to take your vehicle out of park (P) which means your vehicle can roll freely. To avoid unwanted vehicle movement, apply the parking brake prior to doing this procedure. Use wheels chocks if appropriate.



**WARNING:** Do not drive your vehicle until you verify that the stoplamps are working.

Use this procedure to shift your vehicle out of park (P) in the event of an electrical malfunction or emergency.

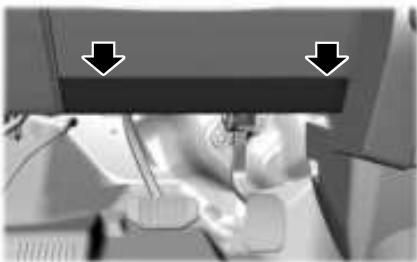
### Activating the Manual Park Release Cable

1. Apply the parking brake.

**Note:** If the 12V battery has run out of charge, use an external power source to apply the parking brake.

2. Remove the access cover located under the steering wheel using a plastic wedge or pry tool.

**Note:** Do not pull the tether.



3. Sit in the driver seat.
4. Power your vehicle on without your foot on the brake pedal.

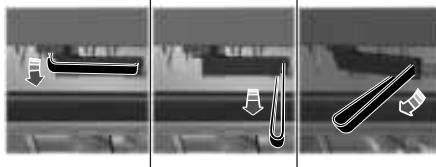
**Note:** Do not attempt this procedure when the engine is running. Failure to follow this instruction could result in vehicle damage not covered by the vehicle warranty.

5. Press and hold the brake pedal.
6. Pull the tether towards you until the lever engages.

**Note:** Do not use excessive force. Failure to follow this instruction could result in vehicle damage not covered by the vehicle warranty.

**Note:** A message appears when your vehicle is out of park (P). If you do not receive a message attempt the procedure again.

**Note:** A warning lamp could illuminate.



7. Release the parking brake.
8. Release the brake pedal.

**Note:** Your vehicle is free to roll.

# Automatic Transmission

9. Turn off the ignition.
10. Disconnect the negative battery cable from the 12V battery as soon as it is safe to do so. Note: If your vehicle detects wheel speed when the 12V battery is connected, the electronic parking brake could apply.
8. Switch your vehicle off.
9. Release the brake pedal.
10. Install the access cover.

## Returning Your Vehicle to Normal Mode

1. Connect the negative battery cable to the 12V battery as soon as it is safe to do so.

**Note:** *If your vehicle detects wheel speed when the 12V battery is connected, the electronic parking brake could apply.*

2. Apply the parking brake.

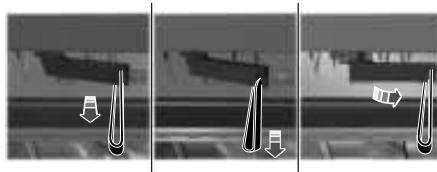
**Note:** *If the 12V battery has run out of charge, use an external power source to apply the parking brake.*

3. Sit in the driver seat.

4. Press and hold the brake pedal.

**Note:** *Do not start your vehicle.*

5. Pull the tether towards you until you feel a hard stop. Maintain tension. Pull the tether towards the floor until you feel a hard stop. Release tension and return tether to the stowed position.



6. Start your vehicle.
7. Confirm the instrument cluster displays park (P).

**Note:** *If the instrument cluster does not display park (P), the warning lamp remains illuminated, or a message persists contact an authorized dealer for service.*

## Four-Wheel Drive (If Equipped)

### HOW DOES FOUR-WHEEL DRIVE WORK - EXCLUDING: RAPTOR

#### Using the Electronic Shift On the Fly System (If Equipped)

This four-wheel drive system utilizes a 2-speed Electronic Shift On the Fly (ESOF) transfer case which is also known as a part-time system. This system offers the driver two-wheel drive high, four-wheel drive high, and four-wheel drive low as available modes of operation. When either four-wheel drive high or four-wheel drive low are selected, the system provides mechanically locked four-wheel drive power to both the front and rear wheels for use in off-road or slippery conditions such as deep snow, sand or mud. Selecting four-wheel drive low also provides additional gearing for increased torque multiplication for conditions like deep sand, steep slopes, or pulling heavy objects. Additionally, the system is capable of recreational flat towing by putting the transfer case into neutral (N). See **Recreationally Towing Your Vehicle** (page 488).

There is further information on driving in unique driving conditions. See **Driving Hints** (page 477).

#### Using the 2-Speed Automatic Four-Wheel Drive System (If Equipped)

The 2-speed automatic four-wheel drive system utilizes an electronically controlled on-demand 2-speed transfer case. This system monitors various vehicle sensory inputs to provide an increased level of performance. This system offers the driver two-wheel drive high, four-wheel drive auto, four-wheel drive high, and four-wheel drive low as available modes of operation. When four-wheel drive auto is selected, the system continuously varies power to

the front wheels for optimum performance for all on-road conditions. Depending on vehicle configuration or options, when either four-wheel drive high or four-wheel drive low are selected, the system provides electronically or mechanically locked power to the front and rear wheels for use in off-road or slippery conditions such as deep snow, sand or mud. Selecting four-wheel drive low also provides additional gearing for increased torque multiplication for conditions like deep sand, steep slopes, or pulling heavy objects. Additionally, the system is capable of recreational flat towing by putting the transfer case into neutral (N). See **Recreationally Towing Your Vehicle** (page 488).

There is further information on driving in unique driving conditions. See **Driving Hints** (page 477).

### HOW DOES FOUR-WHEEL DRIVE WORK - RAPTOR

The 2-speed automatic four-wheel drive system utilizes an electronically controlled on-demand 2-speed transfer case. This system monitors various vehicle sensory inputs to provide an increased level of performance. This system offers the driver two-wheel drive high, four-wheel drive auto, four-wheel drive high, and four-wheel drive low as available modes of operation. When four-wheel drive auto is selected, the system continuously varies power to the front wheels for optimum performance for all on-road conditions. When either four-wheel drive high or four-wheel drive low are selected, the system provides mechanically locked power to the front and rear wheels for use in off-road or slippery conditions such as deep snow, sand or mud. Selecting four-wheel drive low also provides additional gearing for increased torque multiplication for

## Four-Wheel Drive (If Equipped)

conditions like deep sand, steep slopes, or pulling heavy objects. Additionally, the system is capable of recreational flat towing by putting the transfer case into neutral (N). See **Recreationally Towing Your Vehicle** (page 488).

There is further information on driving in unique driving conditions. See **Driving Hints** (page 477).

### FOUR-WHEEL DRIVE PRECAUTIONS



**WARNING:** Vehicles with a higher center of gravity (utility and four-wheel drive vehicles) handle differently than vehicles with a lower center of gravity (passenger cars). Avoid sharp turns, excessive speed and abrupt steering in these vehicles. Failure to drive cautiously increases the risk of losing control of your vehicle, vehicle rollover, personal injury and death.



**WARNING:** Do not become overconfident in the ability of four-wheel drive vehicles. Although a four-wheel drive vehicle may accelerate better than a two-wheel drive vehicle in low traction situations, it won't stop any faster than two-wheel drive vehicles. Always drive at a safe speed.

Truck and utility vehicles can differ from some other vehicles. Your vehicle could be higher to allow it to travel over rough terrain without getting stuck or damaging underbody components. The differences that make your vehicle so versatile also make it handle differently than an ordinary passenger car. Always maintain steering wheel control, especially in rough terrain. Since sudden changes in terrain can result in abrupt steering wheel motion, make sure you grip the steering wheel from the

outside. Do not grip the spokes. Drive cautiously to avoid vehicle damage from concealed objects such as rocks and stumps. Drive slower in strong crosswinds which can affect the normal steering characteristics of your vehicle. Be extremely careful when driving on pavement made slippery by loose sand, water, gravel, snow or ice.

**Note:** Do not use four-wheel drive high or four-wheel drive low mode on dry, hard surfaced roads. Doing so can produce excessive noise, increase tire wear and can damage drive components.

### FOUR-WHEEL DRIVE LIMITATIONS

#### Operating Four-Wheel Drive with a Spare or Mismatched Tires (If Equipped)

On four-wheel drive vehicles, the size of the spare tire can affect the four-wheel drive system. If there is a significant difference between the size of the spare tire and the remaining tires, you could have limited four-wheel drive functionality. When driving with the full-size dissimilar spare wheel and tire assembly, we recommend that you do not:

- Exceed 50 mph (80 km/h) with a four-wheel drive mode turned on.
- Turn on a four-wheel drive mode unless the vehicle is stationary.
- Use a four-wheel drive mode on dry pavement.

Driving with the full-size dissimilar spare wheel and tire assembly can limit four-wheel drive functionality, especially when driving in a mechanically locked four-wheel drive mode. You can experience the following:

## Four-Wheel Drive (If Equipped)

- Additional noise from the transfer case or other drive components.
- Difficulty shifting out of a mechanically locked four-wheel drive mode.

Use of a dissimilar spare wheel and tire assembly can lead to impairment of the following:

- Comfort and noise.
- Winter weather driving capability.
- Wet driving capability.
- Four-wheel drive capability.

### Mechanical Shift Blocking

On four-wheel drive vehicles with a mechanically locked four-wheel drive high mode, the transfer case distributes torque to the front wheels by mechanically interlocking the front and rear driveshafts together. Various external factors can affect shifting performance of this type of system including, but not limited to:

- Vehicle acceleration.
- Dissimilar tire sizes.
- Steering input.

If the system detects a mechanical shift blockage at speed after you select two-wheel drive high, the message "4x4 Unable to Disengage See Manual", could display momentarily. If this message displays, one or more of the following actions can relieve the mechanical shift block:

- Momentary acceleration.
- Momentary braking.
- Bringing the vehicle to a stop.
- Shifting the transmission to neutral and back to drive.
- Shifting the transmission to reverse and back to drive.
- Driving the vehicle around a tight turn at a slow speed.

### SELECTING A FOUR-WHEEL DRIVE MODE - EXCLUDING: RAPTOR



The four-wheel drive mode control is on the instrument panel.

## Four-Wheel Drive (If Equipped)

To select a four-wheel drive mode, press the four-wheel drive mode control button of the desired mode. You can select two-wheel drive high (2H), four-wheel drive high (4H), or if your vehicle has four-wheel drive auto (4A) at a stop or while driving. Once the shift is complete, the instrument cluster display will then display the selected four-wheel drive mode. While shifts are in progress, the lights on the four-wheel drive control switch can flash and you could see messages in the instrument cluster display indicating that a shift is in progress or to release the accelerator pedal to improve shift performance.

**Note:** Momentarily releasing the accelerator pedal while a shift in progress message displays improves engagement or disengagement performance.

**Note:** Do not perform this operation when cruise control or trail control is selected and active. The system may not shift as expected.

**Note:** Do not perform this operation if the rear wheels are slipping or while applying the accelerator pedal.

**Note:** You could hear some noise as the system shifts or engages which is normal.

If the system detects a fault, a warning message appears in the instrument cluster display. See **Four-Wheel Drive – Information Messages** (page 279).

### Shifting to or from Four-Wheel Drive Low (4L)

To select or exit four-wheel drive low (4L):

1. Bring your vehicle to a speed of 3 mph (5 km/h) or less.
2. Place the transmission in neutral (N)
3. Press the desired four-wheel drive button on the four-wheel drive mode control switch.

The instrument cluster display will display a message indicating a four-wheel drive shift is in progress. If any of the above shift conditions are not present, the shift will not occur and the instrument cluster display will display information guiding the driver through the proper shifting procedures. If there is a transfer case tooth blockage a message will display in the instrument cluster display. To alleviate this condition, place the transmission in a forward gear, move your vehicle forward approximately 5 ft (1.5 m), and shift the transmission back to neutral (N) to allow the transfer case to complete the range shift.

**Note:** You could hear some noise as the system shifts or engages which is normal.

If the system detects a fault, a warning message appears in the instrument cluster display. See **Four-Wheel Drive – Information Messages** (page 279).

## SELECTING A FOUR-WHEEL DRIVE MODE - RAPTOR



## Four-Wheel Drive (If Equipped)

The four-wheel drive mode control is on the instrument panel.

To select a four-wheel drive mode, press the four-wheel drive mode control button of the desired mode. You can select two-wheel drive high (2H), four-wheel drive high (4H), or four-wheel drive auto (4A) at a stop or while driving. Once the shift is complete, the instrument cluster display will then display the selected four-wheel drive mode. While shifts are in progress, the lights on the four-wheel drive control switch can flash and you could see messages in the instrument cluster display indicating that a shift is in progress or to release the accelerator pedal to improve shift performance.

**Note:** Momentarily releasing the accelerator pedal when a shift in progress message displays improves engagement and disengagement performance.

**Note:** Do not perform this operation when you have cruise control or trail control selected and active. The system may not shift as expected.

**Note:** Do not perform this operation if the rear wheels are slipping or while applying the accelerator pedal.

**Note:** You could hear some noise as the system shifts or engages, which is normal.

If the system detects a fault, a warning message appears in the instrument cluster display. See **Four-Wheel Drive – Information Messages** (page 279).

### Shifting to or from Four-Wheel Drive Low (4L)

To select or exit four-wheel drive low (4L):

1. Bring your vehicle to a speed of 3 mph (5 km/h) or less.
2. Place the transmission in neutral (N).

3. Press the desired four-wheel drive button on the four-wheel drive mode control switch.

The instrument cluster display will display a message indicating a four-wheel drive shift is in progress. If any of the above shift conditions are not present, the shift does not occur and the instrument cluster display will display information guiding the driver through the proper shifting procedures. If there is a transfer case tooth blockage, a message displays in the instrument cluster display. To alleviate this condition, place the transmission in a forward gear, move your vehicle forward approximately 5 ft (1.5 m), and shift the transmission back to neutral (N) to allow the transfer case to complete the range shift.

**Note:** You could hear some noise as the system shifts or engages, which is normal.

If the system detects a fault, a warning message appears in the instrument cluster display. See **Four-Wheel Drive – Information Messages** (page 279).

## FOUR-WHEEL DRIVE MODES

### TWO-WHEEL DRIVE HIGH

Two-wheel drive high is for general on-road driving. Power is sent to the rear wheels only.

**Note:** Two-wheel drive high can turn on or off based on Drive Mode selection. See **Drive Mode Control** (page 372).

## Four-Wheel Drive (If Equipped)

### FOUR-WHEEL DRIVE AUTO (If Equipped)

Four-wheel drive auto provides electronically controlled four-wheel drive power to both the front and rear wheels, as required, for increased traction in varying on-road conditions. The four-wheel drive auto tuning varies based on selected Drive Mode. See **Selecting a Drive Mode** (page 372).

**Note:** Four-wheel drive auto can turn on or off automatically based on Drive Mode selection. See **Selecting a Drive Mode** (page 372).

### FOUR-WHEEL DRIVE HIGH - EXCLUDING: RAPTOR

Depending on vehicle configuration or options, four-wheel drive high provides electronically or mechanically locked four-wheel drive power to both the front and rear wheels for use in off-road or winter conditions such as deep snow, sand or mud. This mode is not for use on dry pavement.

**Note:** Four-wheel drive high can turn on or off automatically based on Drive Mode selection. See **Selecting a Drive Mode** (page 365).

### FOUR-WHEEL DRIVE HIGH - RAPTOR

Four-wheel drive high provides mechanically locked four-wheel drive power to both the front and rear wheels for use in off-road or winter conditions such as deep snow, sand or mud. This mode is not for use on dry pavement.

**Note:** Four-wheel drive high can turn on or off automatically based on Drive Mode selection. See **Selecting a Drive Mode** (page 372).

### FOUR-WHEEL DRIVE LOW - EXCLUDING: RAPTOR

Depending on vehicle configuration or options, four-wheel drive low provides electronically or mechanically locked four-wheel drive power to both the front and rear wheels for use on low traction surfaces, but does so with additional gearing for increased torque multiplication. This mode is only for off-road conditions such as deep sand, steep slopes, or pulling heavy objects.

**Note:** Four-wheel drive low can turn on or off automatically based on drive mode selection. See **Selecting a Drive Mode** (page 365).

### FOUR-WHEEL DRIVE LOW - RAPTOR

Four-Wheel Drive Low provides mechanically locked four-wheel drive power to both the front and rear wheels for use on low traction surfaces, but does so with additional gearing for increased torque multiplication. The intent of this mode is only for off-road conditions such as deep sand, steep slopes, or pulling heavy objects.

**Note:** Four-wheel drive low can turn on or off automatically based on drive mode selection. See **Selecting a Drive Mode** (page 372).

### FOUR-WHEEL DRIVE INDICATORS

#### Two-wheel Drive High



Momentarily illuminates when two-wheel drive high is selected.

## Four-Wheel Drive (If Equipped)

### Four-wheel Drive Auto (If Equipped)



Continuously illuminates when four-wheel drive auto is selected.

### Four-wheel Drive High



Continuously illuminates when four-wheel drive high is selected.

### Four-wheel Drive Low



Continuously illuminates when four-wheel drive low is selected.

## FOUR-WHEEL DRIVE – TROUBLESHOOTING

### FOUR-WHEEL DRIVE – WARNING LAMPS



Illuminates when a four-wheel drive or power train fault is present.

**Note:** When a system fault is present, the system can typically remain in whichever mode was selected prior to the fault condition occurring. It does not default to two-wheel drive in all circumstances. When this warning is displayed, have your vehicle serviced by an authorized dealer.

## FOUR-WHEEL DRIVE – INFORMATION MESSAGES - EXCLUDING: RAPTOR

Message	Action
Check 4x4	A four-wheel drive system fault is present. Have your vehicle checked as soon as possible.
4x4 Shift in Progress	The four-wheel drive system is making a shift.
For 4x4 LOW Shift to N	Displays when you attempt to switch to four-wheel drive low mode and you do not shift the transmission to neutral (N).
For 4x4 LOW Slow to 3 MPH	Displays when you attempt to switch to four-wheel drive low mode and your vehicle's speed is greater than 3 mph (5 km/h).
For 4x4 LOW Slow to 5 km/h	Displays when you attempt to switch to four-wheel drive low mode and your vehicle's speed is greater than 3 mph (5 km/h).
To Exit 4x4 LOW Shift to N	Displays when you attempt to switch from four-wheel drive low mode and you do not shift the transmission to neutral (N).
To Exit 4x4 LOW Slow to 3 MPH	Displays when you attempt to switch from four-wheel drive low mode and your vehicle's speed is greater than 3 mph (5 km/h).
To Exit 4x4 LOW Slow to 5 km/h	Displays when you attempt to switch from four-wheel drive low mode and your vehicle's speed is greater than 3 mph (5 km/h).

## Four-Wheel Drive (If Equipped)

Message	Action
Shift Delayed Drive Forward	Displays when there is a transfer case gear tooth blockage while shifting to or from four-wheel drive low mode or to the neutral state. Place the transmission in a forward gear, move your vehicle forward approximately 5 ft (1.5 m), and shift the transmission back to neutral (N) to allow the transfer case to complete the range shift.
4x4 Temporarily Disabled	Displays when the four-wheel system detects elevated system temperature and temporarily stops providing power to the front wheels. The system automatically resumes normal function when the system temperature returns to normal.
4x4 Unable to Disengage. See Manual	Displays when the four-wheel drive system detects a mechanical shift block when shifting out of four-wheel drive high. See <b>Four-Wheel Drive Limitations</b> (page 274).
4x4 Restored	Displays when the four-wheel drive system resumes normal function.
4X4 Temporarily Locked	Displays when the four-wheel drive system detects driving condition which temporarily require greater four-wheel drive performance. The system automatically resumes normal function after the system no longer detects these driving conditions.
Shift to Neutral	Displays when the system requires an additional transmission shift to neutral (N) to complete a transfer case shift.
To Engage 4x4 Slow to 3 MPH	Displays when you command a four-wheel drive shift during conditions which are potentially harmful to the driveline components
To Engage 4x4 Slow to 5 km/h	
To Engage 4x4 Release Accelerator Pedal	Displays when the four-wheel drive system requests that you release the accelerator pedal to complete a four-wheel drive shift. See <b>Selecting a Four-Wheel Drive Mode</b> (page 275).

## Four-Wheel Drive (If Equipped)

### FOUR-WHEEL DRIVE – INFORMATION MESSAGES - RAPTOR

Message	Action
Check 4x4	A four-wheel drive system fault is present. Have your vehicle checked as soon as possible.
4x4 Shift in Progress	The four-wheel drive system is making a shift.
For 4x4 LOW Shift to N	Displays when you attempt to switch to four-wheel drive low mode and you do not shift the transmission to neutral (N).
For 4x4 LOW Slow to 3 MPH	Displays when you attempt to switch to four-wheel drive low mode and your vehicle's speed is greater than 3 mph (5 km/h).
For 4x4 LOW Slow to 5 km/h	
To Exit 4x4 LOW Shift to N	Displays when you attempt to switch from four-wheel drive low mode and you do not shift the transmission to neutral (N).
To Exit 4x4 LOW Slow to 3 MPH	Displays when you attempt to switch from four-wheel drive low mode and your vehicle's speed is greater than 3 mph (5 km/h).
To Exit 4x4 LOW Slow to 5 km/h	
Shift Delayed Drive Forward	Displays when there is a transfer case gear tooth blockage while shifting to or from four-wheel drive low mode or to the neutral state. Place the transmission in a forward gear, move your vehicle forward approximately 5 ft (1.5 m), and shift the transmission back to neutral (N) to allow the transfer case to complete the range shift.
4x4 Unable to Disengage. See Manual	Displays when the four-wheel drive system detects a mechanical shift block when shifting out of four-wheel drive high. See <b>Four-Wheel Drive Limitations</b> (page 274).
4x4 Restored	Displays when the four-wheel drive system resumes normal function.

## Four-Wheel Drive (If Equipped)

Message	Action
4X4 Temporarily Locked	Displays when the four-wheel drive system detects driving conditions which temporarily require greater four-wheel drive performance. The system automatically resumes normal function after the system no longer detects these driving conditions.
Shift to Neutral	Displays when the system requires an additional transmission shift to neutral (N) to complete a transfer case shift.
To Engage 4x4 Slow to 3 MPH	Displays when you command a four-wheel drive shift during conditions which are potentially harmful to the driveline components.
To Engage 4x4 Slow to 5 km/h	
To Engage 4x4 Release Accelerator Pedal	Displays when the four-wheel drive system requests that you release the accelerator pedal to complete a four-wheel drive shift. See <b>Selecting a Four-Wheel Drive Mode</b> (page 275).

# Electronic Locking Differential (If Equipped)

## WHAT IS THE ELECTRONIC LOCKING DIFFERENTIAL

The electronic locking differential is a device housed in the rear axle, and can provide additional traction when needed.

## HOW DOES THE ELECTRONIC LOCKING DIFFERENTIAL WORK - EXCLUDING: RAPTOR

You can activate the differential electronically and shift it on the fly within the operating speed range. The electronic differential disengages when the vehicle speed exceeds a set value, and reengages when the vehicle speed goes below a set value. See **Switching the Electronic Locking Differential On and Off** (page 284). It also engages based on certain selected drive modes. See **Selecting a Drive Mode** (page 365). The electronic locking differential is for use in mud, rocks, sand, or any off-road condition where you need maximum traction.

**Note:** The electronic locking differential can activate or deactivate automatically based on speed, four-wheel drive mode, and drive mode selection. See **Switching the Electronic Locking Differential On and Off** (page 284).

**Note:** The electronic locking differential is for off-road use only and is not for use on dry pavement. Using the electronic locking differential on dry pavement results in increased tire wear, noise and vibration.

**Note:** Do not perform this operation when cruise control or trail control are selected and active. The system may not engage as expected.

## HOW DOES THE ELECTRONIC LOCKING DIFFERENTIAL WORK - RAPTOR

You can activate the differential electronically and shift it on the fly within the operating speed range. The electronic differential disengages when the vehicle speed exceeds a set value and it reengages when the vehicle speed goes below a set value depending on drive mode. See **Switching the Electronic Locking Differential On and Off** (page 284). The electronic locking differential is for use in mud, rocks, sand, or any off-road condition where you need maximum traction.

**Note:** The electronic locking differential can activate or deactivate automatically based on speed, four-wheel drive mode, and drive mode selection. See **Switching the Electronic Locking Differential On and Off** (page 284).

**Note:** The electronic locking differential is for off-road use only and is not for use on dry pavement. Using the electronic locking differential on dry pavement results in increased tire wear, noise and vibration.

**Note:** The electronic locking differential is not available in 2H.

**Note:** Do not perform this operation when cruise control or trail control are selected and active. The system may not engage as expected.

# Electronic Locking Differential (If Equipped)

## ELECTRONIC LOCKING DIFFERENTIAL PRECAUTIONS

### Operating the Electronic Locking Differential with a Spare or Mismatched Tires

On vehicles with an electronic locking differential, the size of the spare tire can affect performance of the system. If there is a significant difference between the two rear tires, you may have limited electronic locking differential functionality. If the system has difficulty disengaging, release the accelerator pedal and turn the steering wheel in the opposite direction when rolling. We recommend engaging and disengaging the electronic locking differential at a stop when you mount a spare on the rear axle.



## SWITCHING THE ELECTRONIC LOCKING DIFFERENTIAL ON AND OFF - EXCLUDING: RAPTOR

The button to activate and deactivate the electronic locking differential is in the center of the drive mode rotary switch.

To manually activate or deactivate the electronic locking differential, press the electronic locking differential button.

## Electronic Locking Differential (If Equipped)

**Note:** The electronic locking differential can activate or deactivate automatically based on speed, four-wheel drive mode, and drive mode selection. See **Selecting a Drive Mode** (page 365).

### 4X4 Rear Electronic Locking Differential Engagement Speed and Availability

Drive Modes	Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-Engagement Speed
Normal (2H, 4A <sup>2</sup> , 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Eco (2H, 4A <sup>2</sup> , 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Sport (2H, 4A <sup>2</sup> , 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Slippery (2H, 4A <sup>2</sup> , 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Deep Snow/Sand (4H, 4L) <sup>1</sup>	No Speed Limit	No Speed Limit	No Speed Limit
Mud/Ruts (4H, 4L) <sup>1</sup>	No Speed Limit	No Speed Limit	No Speed Limit
Rock Crawl (4L) <sup>1</sup>	No Speed Limit	No Speed Limit	No Speed Limit
Tow/Haul Mode	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)

<sup>1</sup>Automatically engages when you select these drive modes. You have the ability to manually override the automatic engagement by pressing the electronic locking differential button.

<sup>2</sup>If available for 4A drive modes.

4WD Mode	Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-Engagement Speed
Four-Wheel Drive Low (4L)	No speed Limit	No speed Limit	No speed Limit

**Note:** The electronic locking differential may not engage if you press your accelerator pedal during an engagement attempt. A message could display in the instrument display guiding you to release the accelerator pedal.

**Note:** If the electronic locking differential has difficulty disengaging, release the accelerator pedal and turn the steering wheel in the opposite direction while rolling.

## Electronic Locking Differential (If Equipped)

**Note:** The electronic locking differential is for off-road use only and is not for use on dry pavement. Using the electronic locking differential on dry pavement results in increased tire wear, noise and vibration.

**Note:** Do not perform this operation when cruise control or trail control are selected and active. The system may not engage as expected.

### SWITCHING THE ELECTRONIC LOCKING DIFFERENTIAL ON AND OFF - RAPTOR

The button to activate and deactivate the electronic locking differential is in the center of the drive mode rotary switch.



To manually activate or deactivate the electronic locking differential, press the electronic locking differential button.

**Note:** The electronic locking differential can activate or deactivate automatically based on speed, four-wheel drive mode, and drive mode selection. See **Selecting a Drive Mode** (page 372).

### Rear Electronic Locking Differential Engagement Speed and Availability

Drive Modes	Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-engagement Speed
Normal (4A, 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Sport (4A, 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Slippery (4A, 4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Tow/Haul (4A,4H)	20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)
Off-Road (4H) <sup>1</sup>	No Speed Limit	No Speed Limit	No Speed Limit

## Electronic Locking Differential (If Equipped)

Drive Modes	Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-engagement Speed
Baja (4H)	No Speed Limit	No Speed Limit	No Speed Limit
Rock Crawl (4L) <sup>1</sup>	No Speed Limit	No Speed Limit	No Speed Limit

<sup>1</sup>Automatically engages when you select this drive mode. You have the ability to manually override the automatic engagement by pressing the electronic locking differential button.

4WD Mode	Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-engagement Speed
Four-Wheel Drive Low (4L)	No speed Limit	No speed Limit	No speed Limit

**Note:** The electronic locking differential may not engage if you press your accelerator pedal during an engagement attempt. A message could display in the instrument display guiding you to release the accelerator pedal.

**Note:** If the electronic locking differential has difficulty disengaging, release the accelerator pedal and turn the steering wheel in the opposite direction while rolling.

**Note:** The electronic locking differential is for off-road use only and is not for use on dry pavement. Using the electronic locking differential on dry pavement results in increased tire wear, noise and vibration.

**Note:** Do not perform this operation when cruise control or trail control are selected and active. The system may not engage as expected.

### SWITCHING THE ELECTRONIC LOCKING DIFFERENTIAL ON AND OFF - 4X2

The button to activate and deactivate the electronic locking differential is located in the center of the Drive mode rotary switch.



To manually activate or deactivate the electronic locking differential, press the electronic locking differential button.

# Electronic Locking Differential (If Equipped)

## 4X2 Rear Electronic Locking Differential Engagement Speed and Availability

Maximum Engagement Speed	Automatic Disengagement Speed	Automatic Re-Engagement Speed
20 mph (30 km/h)	25 mph (41 km/h)	20 mph (30 km/h)

**Note:** The electronic locking differential may not engage if you press your accelerator pedal during an engagement attempt. A message could display in the instrument display guiding you to release the accelerator pedal.

**Note:** If the electronic locking differential has difficulty disengaging, release the accelerator pedal and turn the steering wheel in the opposite direction while rolling.

**Note:** The electronic locking differential is for off-road use only and is not for use on dry pavement. Using the electronic locking differential on dry pavement results in increased tire wear, noise and vibration.

**Note:** Do not perform this operation when cruise control or trail control are selected and active. The system may not engage as expected.

If you select the electronic locking differential and the indicator in the cluster is gray or turns from amber to gray while driving, one of the following has occurred:

- The vehicle speed is too high.
- The accelerator pedal is too high during an engagement attempt.
- The vehicle is experiencing an anti-lock brake activation.
- The left and right wheel speed difference is too high during an engagement attempt.
- The system has malfunctioned and accompanies a check locking differential message in the information display. See your dealer as soon as possible.

**Note:** If the vehicle is experiencing an anti-lock braking event, the electronic locking differential could momentarily disengage.

## ELECTRONIC LOCKING DIFFERENTIAL INDICATORS



If both rear wheel axle shafts lock together, the indicator in the cluster is amber, providing additional traction.

## **Electronic Locking Differential (If Equipped)**

### **ELECTRONIC LOCKING DIFFERENTIAL – TROUBLESHOOTING**

#### **ELECTRONIC LOCKING DIFFERENTIAL – INFORMATION MESSAGES - EXCLUDING: RAPTOR**

<b>Message</b>	<b>Details</b>
To Engage Locking Differential Slow to 20 mph (30 km/h)	The electronic locking differential has been requested and will engage when the speed condition is met.
To Engage Locking Differential Release Accelerator Pedal	Release the accelerator pedal in order to engage.
Check Locking Differential	An electronic locking differential system fault is present. Contact an authorized dealer as soon as possible.

#### **ELECTRONIC LOCKING DIFFERENTIAL – INFORMATION MESSAGES - RAPTOR**

<b>Message</b>	<b>Description and Action</b>
To Engage Locking Differential Slow to 20 mph (30 km/h)	The electronic locking differential has been requested and engages when the speed condition is met.
To Engage Locking Differential Release Accelerator Pedal	Release the accelerator pedal to engage.
Check Locking Differential	An electronic locking differential system fault is present. Contact an authorized dealer as soon as possible.
Locking differential not available in 2H	Displays when the electronic locking differential is selected while in 2H.

## BRAKE PRECAUTIONS

Wet brakes result in reduced braking efficiency. Gently press the brake pedal a few times when leaving a car wash or driving from standing water to dry the brakes.

**Note:** Depending on applicable laws and regulations in the country for which your vehicle was originally built, your brake lamps may flash during heavy braking. Following this, your hazard lights may also flash when your vehicle comes to a stop.

## ANTI-LOCK BRAKING SYSTEM

### ANTI-LOCK BRAKING SYSTEM LIMITATIONS

The anti-lock braking system does not eliminate the risk of crash when:

- You drive too closely to the vehicle in front of you.
- Your vehicle is hydroplaning.
- You take corners too fast.
- The road surface is poor.

**Note:** If the system activates, the brake pedal could pulse and travel further. Maintain pressure on the brake pedal.

### BRAKE OVER ACCELERATOR - EXCLUDING: RAPTOR

In the event the accelerator pedal becomes stuck or entrapped, apply steady and firm pressure to the brake pedal to slow the vehicle and reduce engine power. If you experience this condition, apply the brakes and bring your vehicle to a safe

stop. Move the transmission to park (P), switch the engine off and apply the parking brake. Inspect the accelerator pedal for any interference. If none are found and the condition persists, have your vehicle towed to the nearest authorized dealer.

### BRAKE OVER ACCELERATOR - RAPTOR

In the event the accelerator pedal becomes stuck or entrapped, apply steady and firm pressure to the brake pedal to slow the vehicle and reduce engine power. If you experience this condition, apply the brakes and bring your vehicle to a safe stop. Move the transmission to park (P), switch the engine off and apply the parking brake. Inspect the accelerator pedal for any interference. If none are found and the condition persists, have your vehicle towed to the nearest authorized dealer.

**Note:** Certain drive modes can disable brake over accelerator for off-road driving.

### LOCATING THE BRAKE FLUID RESERVOIR

See **Under Hood Overview** (page 501).

### CHECKING THE BRAKE FLUID



**WARNING:** Do not use any fluid other than the recommended brake fluid as this will reduce brake efficiency. Use of incorrect fluid could result in the loss of vehicle control, serious personal injury or death.

# Brakes



**WARNING:** Only use brake fluid from a sealed container. Contamination with dirt, water, petroleum products or other materials may result in brake system damage or failure. Failure to adhere to this warning could result in the loss of vehicle control, serious personal injury or death.



**WARNING:** Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.



**WARNING:** The brake system could be affected if the brake fluid level is below the **MIN** mark or above the **MAX** mark on the brake fluid reservoir.

- Park your vehicle on a level surface.



- Look at the brake fluid reservoir to see where the brake fluid level is relative to the **MIN** and the **MAX** marks on the reservoir.

**Note:** To avoid fluid contamination, the reservoir cap must remain in place and fully tight, unless you are adding fluid.

Only use fluid that meets our specifications. See **Capacities and Specifications** (page 578).

## BRAKE FLUID SPECIFICATION

See **Brake Fluid Specification** (page 608).

## BRAKES – TROUBLESHOOTING

## BRAKES – WARNING LAMPS



**WARNING:** Driving your vehicle with the warning lamp on is dangerous. A significant decrease in braking performance may occur. It may take you longer to stop your vehicle. Have your vehicle checked as soon as possible. Driving extended distances with the parking brake engaged can cause brake failure and the risk of personal injury.



If the ABS indicator illuminates when you are driving, this indicates a malfunction. Your vehicle continues to have normal braking without the anti-lock braking system function. See an authorized dealer.

It also momentarily illuminates when you switch the ignition on to confirm the lamp is functional. If it does not illuminate when you switch the ignition on, or begins to flash at any time, have the system checked by an authorized dealer.

## BRAKE



The brake indicator momentarily illuminates when you switch the ignition on to confirm the lamp is functional. It may also illuminate when you apply the parking brake and the ignition is on. If it illuminates when your vehicle is moving, make sure the parking brake is disengaged. If the parking brake is disengaged, this indicates low brake fluid level or a brake system fault. See an authorized dealer.

**Note:** Lamps may vary depending on region.

## BRAKES – FREQUENTLY ASKED QUESTIONS

### Is it normal for my brakes to make noise?

Occasional brake noise is normal. If a metal-to-metal, continuous grinding, or squeal sound is present, the brake lining could be worn. Have the system checked.

### There is an electrical motor sound when I press on the brake pedal or activate the park brake switch. Is this normal?

Yes, those sounds are the electronic brake booster or the electronic park brake operating.

**Note:** Brake dust could accumulate on the wheels, even under normal driving conditions. Some dust is normal as the brakes wear and does not contribute to brake noise. See **Cleaning Wheels** (page 526).

# Electric Parking Brake

## WHAT IS THE ELECTRIC PARKING BRAKE

The electric parking brake is used to hold your vehicle on slopes and flat roads.

## APPLYING THE ELECTRIC PARKING BRAKE



**WARNING:** Apply the parking brake, shift into park (P), switch the ignition off and remove the key before you leave your vehicle. Failure to follow this instruction could result in personal injury or death.



**WARNING:** If you drive extended distances with the parking brake applied, you could cause damage to the brake system.



**WARNING:** The electric parking brake does not operate if the vehicle battery has run out of charge.



**WARNING:** If the parking brake is fully released, but the brake warning lamp remains illuminated, the brakes may not be working properly. Have your vehicle checked as soon as possible.



The switch is on the lower part of the instrument panel.

Pull the switch up to apply the electric parking brake. The red warning lamp flashes, then steadily illuminates when the parking brake is applied.

**Note:** You can apply the electric parking brake when the ignition is off.

**Note:** The electric parking brake could automatically apply when park (P) is selected. See **Park (P)** (page 265).

## APPLYING THE ELECTRIC PARKING BRAKE IN AN EMERGENCY

You can use the electric parking brake to slow or stop your vehicle in an emergency.

Pull the switch up and hold it.

The red warning lamp illuminates, a tone sounds and the stoplamps turn on when you use the electric parking brake in an emergency.

The electric parking brake continues to slow your vehicle down unless you release the switch.

**Note:** Do not apply the electric parking brake when your vehicle is moving, except in an emergency. If you repeatedly use the electric parking brake to slow or stop your vehicle, you could cause damage to the brake system.

## MANUALLY RELEASING THE ELECTRIC PARKING BRAKE

1. Switch the ignition on.
2. Press and hold the brake pedal.
3. Push the switch down.

The red warning lamp turns off.

## Pulling Away on a Hill When Towing a Trailer

1. Press and hold the brake pedal.
2. Pull the switch upward and hold it.
3. Shift into gear.
4. Press the accelerator pedal until engine has developed sufficient torque to prevent your vehicle from rolling down the hill.
5. Release the switch and pull away in a normal manner.

# Electric Parking Brake

## AUTOMATICALLY RELEASING THE ELECTRIC PARKING BRAKE

1. Close the driver door.
2. Shift into gear.
3. Press the accelerator pedal and pull away in a normal manner.

## ELECTRIC PARKING BRAKE AUDIBLE WARNING

Sounds when the parking brake is on and your vehicle is moving. If the warning tone continues after you have released the parking brake, this indicates a malfunction. Have your vehicle checked as soon as possible.

## RELEASING THE ELECTRIC PARKING BRAKE IF THE VEHICLE BATTERY HAS RUN OUT OF CHARGE



**WARNING:** The electric parking brake does not operate if the vehicle battery has run out of charge.

Connect a booster battery to the vehicle battery to release the electric parking brake if the vehicle battery has run out of charge. See **Jump Starting the Vehicle** (page 482).

## ELECTRIC PARKING BRAKE – TROUBLESHOOTING

### ELECTRIC PARKING BRAKE – WARNING LAMPS

#### Brake System

##### BRAKE



It illuminates red when you apply the parking brake and your vehicle is on. If the lamp flashes when the parking brake has been released, this indicates the parking brake system requires service. Have your vehicle checked as soon as possible.

**Note:** Lamps may vary depending on region.

#### Electric Parking Brake



When the lamp illuminates yellow, it indicates a malfunction in the electric parking brake. Have your vehicle checked as soon as possible.

**Note:** Lamps may vary depending on region.

# **Electric Parking Brake**

## **ELECTRIC PARKING BRAKE – INFORMATION MESSAGES**

<b>Message</b>	<b>Action</b>
To Release: Press Brake and Switch	The electric parking brake is set and a manual release is attempted without the brake pedal being pressed.
Park Brake Use Switch to Release	The electric parking brake is set and an automatic release is attempted but cannot be performed. Perform a manual release.
Release Park Brake	The electric parking brake is set and your vehicle speed exceeds 3 mph (5 km/h). Release the electric parking brake before continuing to drive.
Park Brake Not Applied	The electric parking brake is not fully applied.
Park Brake Not Released	The electric parking brake is not fully released.
Brake maintenance mode	The electric parking brake system has been put into a special mode to allow brake service. Have the system checked as soon as possible.
Park Brake Limited Function Service Required	The electric parking brake system has detected a condition that requires service. Some functionality may still be available. Have the system checked as soon as possible.
Park Brake Malfunction Service Now	The electric parking brake system has detected a condition that requires service. Have the system checked as soon as possible.

# Reverse Brake Assist

## WHAT IS REVERSE BRAKE ASSIST

Reverse brake assist is designed to reduce impact damage or assist in avoiding a collision while in reverse (R). Using sensors on the rear of the vehicle, it can detect a possible collision and apply the brakes. If full braking occurs, the system attempts to stop the vehicle a safe distance from the obstacle.

## HOW DOES REVERSE BRAKE ASSIST WORK

Reverse brake assist functions when in reverse (R) and traveling at a speed of 1–7 mph (2–12 km/h).

If the system detects an obstacle behind your vehicle, it provides a warning through the rear parking aid or cross traffic alert system.

## REVERSE BRAKE ASSIST PRECAUTIONS

 **WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

 **WARNING:** To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.



**WARNING:** The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.



**WARNING:** Traffic control systems, fluorescent lamps, inclement weather, air brakes, external motors and fans may affect the correct operation of the sensing system. This may cause reduced performance or false alerts.



**WARNING:** Some situations and objects prevent hazard detection. For example low or direct sunlight, inclement weather, unconventional vehicle types, and pedestrians. Apply the brakes when necessary. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Do not use the system with accessories that extend beyond the front or rear of your vehicle, for example a trailer hitch or bike rack. The system is not able to make corrections for the additional length of the accessories.

The system only applies the brakes for a short period of time when an event occurs. Act as soon as you notice the brakes apply to remain in control of the vehicle. If you do not intervene the vehicle may start to move again.

**Note:** Certain add-on devices around the bumper or fascia may create false alerts. For example, large trailer hitches, bicycle or surfboard racks, license plate brackets, bumper covers or any other device that may block the normal detection zone of the system. Remove the add-on device to prevent false alerts.

# Reverse Brake Assist

**Note:** The system does not react to small or moving objects, particularly those close to the ground.

**Note:** The system does not operate during hard acceleration or steering.

**Note:** If your vehicle sustains damage to the bumper or fascia leaving it misaligned or bent, it could alter the sensing zone causing inaccurate measurement of obstacles or false alerts.

**Note:** Vehicle loading and suspension changes can impact the angle of the sensors and may change the normal detection zone of the system resulting in inaccurate measurement of obstacles or false alerts.

**Note:** When you connect a trailer, the system may detect the trailer and provide an alert, or the system turns off. If the system does not turn off, manually switch the system off after you connect the trailer.

**Note:** You may experience reduced system performance on road surfaces that limit deceleration. For example, roads with ice, loose gravel, mud or sand.

## SWITCHING REVERSE BRAKE ASSIST ON AND OFF

1. Press **Features** on the touchscreen.

2. Press **Driver Assistance**.
3. Switch **Reverse Brake Assist** on or off.

**Note:** The system is unavailable when the rear parking aid or cross traffic alert is off.

**Note:** If your vehicle is not equipped with cross traffic alert the reverse braking assist relies on input from the rear parking aid and rear camera sensors.

**Note:** The default setting is on in some regions.

## OVERRIDING REVERSE BRAKE ASSIST

There could be instances when unexpected or unwanted braking occurs. Firmly pressing the accelerator pedal or switching the feature off overrides the system.

## REVERSE BRAKE ASSIST INDICATORS

If the system determines that a collision with an obstacle may occur, full braking may apply.



A message and warning indicator appear when the system applies the brakes.

## **Reverse Brake Assist**

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### **REVERSE BRAKE ASSIST – TROUBLESHOOTING**

### **REVERSE BRAKE ASSIST – INFORMATION MESSAGES**

<b>Message</b>	<b>Description</b>
Reverse Brake Assist	Displays when the system applies the brakes and remains on for a few seconds.
Reverse Brake Assist Not Available See Manual	Make sure that all doors, liftgate or tailgate and hood are closed. Drive the vehicle on a straight road for a short period. Make sure the parking aids and cross traffic alert systems are on. If the message remains on, have the system checked as soon as possible.
Reverse Brake Assist Fault	Displays when a system error has occurred. Have your vehicle checked as soon as possible.
Reverse Brake Assist Off	Displays when reverse brake assist is off.

# Reverse Brake Assist

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## REVERSE BRAKE ASSIST – FREQUENTLY ASKED QUESTIONS

### Why is reverse brake assist unavailable?

- Make sure the reverse brake assist is on. See **Switching Reverse Brake Assist On and Off** (page 297).
- Make sure that all doors, liftgate or tailgate and hood are closed. Drive the vehicle on a straight road for a short period. If the message remains, have the system checked.
- If your vehicle has the cross traffic alert system, make sure it is on. See **Switching Cross Traffic Alert On and Off** (page 397).
- Make sure the rear parking aid system is on. See **Parking Aids** (page 322).
- Make sure the traction control is on. See **Switching Traction Control On and Off** (page 306).
- Your vehicle may have sustained a rear end impact. Have the sensors checked for proper coverage and operation.
- An anti-lock brake, traction control or stability control event may have occurred. Reverse brake assist resumes operation when the event is complete.
- Make sure the rear view camera and 360 degree camera are not dirty or obstructed. If dirty, clean the camera. If the message still appears after cleaning the camera, wait a short time for the message to clear. If the message does not clear, have the system checked.
- Make sure the cross traffic alert, rear parking aid and side parking aid sensors are not blocked or faulty. See **Locating the Cross Traffic Alert Sensors** (page 397). See **Locating the Rear Parking Aid Sensors** (page 323). See **Locating the Side Parking Aid Sensors** (page 325).
- You recently had your vehicle serviced, or the battery disconnected. Drive your vehicle a short distance to resume system operation.
- Reverse brake assist does not function when you connect a trailer. Operation resumes when you disconnect the trailer.

**Note:** *If the answers to why the system is unavailable do not assist in returning reverse brake assist to available, have the system checked as soon as possible.*

# Cross Traffic Braking

## WHAT IS CROSS TRAFFIC BRAKING

The system is designed to reduce impact damage or assist in avoiding a collision by using the sensors on the rear of your vehicle to detect a possible collision and applying the brakes.

## HOW DOES CROSS TRAFFIC BRAKING WORK

The system only reacts for vehicles approaching from the sides when you shift into reverse (R).

If the system detects a vehicle approaching your vehicle, it provides a warning through the cross traffic alert system. See **What Is Cross Traffic Alert** (page 396).

The system only applies the brakes for a short period of time when an event occurs. Take action as soon as you notice the system applying the brakes in order to remain in control of your vehicle, the system does not do this for you.

**Note:** You need to enable cross traffic alert for the system to function.

## CROSS TRAFFIC BRAKING PRECAUTIONS



**WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.



**WARNING:** The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.



**WARNING:** Traffic control systems, fluorescent lamps, inclement weather, air brakes, external motors and fans may affect the correct operation of the sensing system. This may cause reduced performance or false alerts.



**WARNING:** Some situations and objects prevent hazard detection, for example, inclement weather, unconventional vehicle types and pedestrians. Apply the brakes when necessary. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Do not use the system with accessories that extend beyond the front or rear of your vehicle, for example a trailer hitch or bike rack. The system is not able to make corrections for the additional length of the accessories.

**Note:** Certain add-on devices around the bumper or fascia may create false alerts. For example, large trailer hitches, bicycle or surfboard racks, license plate brackets, bumper covers or any other device that may block the normal detection zone of the system. Remove the add-on device to prevent false alerts.

# Cross Traffic Braking

**Note:** If your vehicle sustains damage to the bumper or fascia leaving it misaligned or bent, it could alter the sensing zone causing inaccurate measurement of obstacles or false alerts.

**Note:** Vehicle loading and suspension changes can impact the angle of the sensors and may change the normal detection zone of the system resulting in inaccurate measurement of obstacles or false alerts.

**Note:** When you connect a trailer, the system may detect the trailer and provide an alert, or the system turns off. If the system does not turn off, switch the system off manually after you connect the trailer.

**Note:** You may experience reduced system performance on road surfaces that limit deceleration. For example, roads with ice, loose gravel, mud or sand.

## SWITCHING CROSS TRAFFIC BRAKING ON AND OFF

1. Press **Features** on the touchscreen.

2. Press **Driver Assistance**.
3. Switch **Cross Traffic Braking** on or off.

## OVERRIDING CROSS TRAFFIC BRAKING

There could be instances when unexpected or unwanted braking occurs. Firmly pressing the accelerator pedal or switching the feature off overrides the system.

## CROSS TRAFFIC BRAKING INDICATORS

If the system determines that a collision with an obstacle may occur, full braking may apply. Bring your vehicle to a stop a safe distance away from the obstacle.



A message and warning indicator appear when the system applies the brakes.

## CROSS TRAFFIC BRAKING – TROUBLESHOOTING

## CROSS TRAFFIC BRAKING – INFORMATION MESSAGES

Message	Action
Reverse Brake Assist Not Available See Manual	Drive the vehicle on a straight road for a short period. Make sure the parking aids and cross traffic alert systems are on. If the message remains on, have the system checked as soon as possible.
Reverse Brake Assist Fault	Displays when a system error has occurred. Have your vehicle checked as soon as possible.
Reverse Brake Assist Off	Displays when cross traffic braking is off.

# Cross Traffic Braking

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## CROSS TRAFFIC BRAKING – FREQUENTLY ASKED QUESTIONS

Why is cross traffic braking unavailable?

- Make sure the cross traffic alert system is on. See **Cross Traffic Alert** (page 396).
- The vehicle has sustained a rear end impact. Contact an authorized dealer to have the sensors checked for proper coverage and operation.
- An ABS, traction control or stability control event may have occurred. Cross traffic braking resumes operation when the event is complete.
- Make sure there are no blocked or faulted sensors. See **Cross Traffic Alert** (page 396).
- You recently had your vehicle serviced, or the battery disconnected. Drive your vehicle a short distance to resume system operation.

**Note:** If the answers to why the system is unavailable do not assist in returning cross traffic braking to available, have the system checked as soon as possible.

# Hill Start Assist

## WHAT IS HILL START ASSIST

Hill Start Assist applies the brakes to hold your vehicle after you bring it to a stop on a slope. This makes it easier for you to pull away without using the parking brake.

## HOW DOES HILL START ASSIST WORK

When the system activates, your vehicle remains stationary for a few seconds after you release the brake pedal. This gives you time to move your foot from the brake pedal to the accelerator pedal. The brakes release when you apply the accelerator pedal and the vehicle begins to move forward, or the system exceeds the time allowed for automatically applying the brakes.

The system activates when your vehicle is in any forward gear and facing uphill, or when your vehicle is in reverse (R) and facing downhill.

## HILL START ASSIST PRECAUTIONS



**WARNING:** The system turns off if there is a malfunction.

## HILL START ASSIST – TROUBLESHOOTING

## HILL START ASSIST – INFORMATION MESSAGES

Message	Details
Hill Start Assist Not Available	Displays when system is not available. Have your vehicle checked as soon as possible.



**WARNING:** The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.



**WARNING:** You must remain in your vehicle when the system turns on. At all times you are responsible for controlling your vehicle, supervising the system, and intervening if required. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

# Auto Hold

## HOW DOES AUTO HOLD WORK

Auto hold applies the brakes to hold your vehicle after you bring the vehicle to a stop. This can help when waiting on a hill or in traffic.

## SWITCHING AUTO HOLD ON AND OFF



**WARNING:** The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.



**WARNING:** You must remain in your vehicle when the system turns on. At all times you are responsible for controlling your vehicle, supervising the system, and intervening if required. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

You can switch the system on or off by accessing the menu in the SYNC display screen.

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.

**Note:** You can only switch the system on after you close the driver door.

**Note:** The system remembers the last setting when you start your vehicle.

**Note:** When using an automatic car wash, make sure to switch auto hold off or shift to neutral (N) with the brake pedal applied to ensure auto hold is not active.

## USING AUTO HOLD

1. Bring your vehicle to a complete stop. The auto hold active indicator illuminates in the information display.
2. Release the brake pedal. The system holds your vehicle at a standstill. The auto hold active indicator remains illuminated in the information display.
3. Apply the accelerator and drive off in a normal manner. The system releases the brakes and the auto hold active indicator switches off.

**Note:** The system only activates if you apply enough brake pressure on the brake pedal to bring the vehicle to a standstill.

**Note:** Under certain conditions, the system could apply the electric parking brake. The brake system warning lamp illuminates. The electric parking brake releases when you press the accelerator pedal. See

**Automatically Releasing the Electric Parking Brake** (page 294).

**Note:** Auto hold cancels if you shift into reverse (R), or neutral (N), and press the brake pedal.

There could be actions that can cause the auto hold system not to work when the following occur:

- When you use active park assist.
- The driver door is open.
- You shift into reverse (R), or neutral (N) before the system is active.
- Your vehicle is in temporary neutral mode.

## AUTO HOLD INDICATORS



Illuminates when the system is active.

## **Auto Hold**

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Illuminates when the system is on but cannot hold your vehicle at a standstill at this particular time.

# Traction Control

## WHAT IS TRACTION CONTROL

The traction control system helps to avoid drive wheel spin and loss of traction.

## HOW DOES TRACTION CONTROL WORK

If your wheels begin to spin, the loss of traction can compromise steering control and stability of the vehicle. The traction control system applies the brakes to individual wheels and when needed, reduces engine power at the same time to increase traction.

## SWITCHING TRACTION CONTROL ON AND OFF



**WARNING:** Operating your vehicle with the traction control disabled could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



The traction control system turns on each time you switch the ignition on.

The button for the stability and traction control system is on the instrument panel.

Press and release the button to switch traction control off. The stability control system remains fully active; to switch it off, press and hold the button for a few seconds, then release.

When you switch traction control off, a message and an illuminated icon appear on the instrument cluster.

Press the switch again to turn the traction control system back on to normal operation.

If your vehicle is stuck in mud or snow, switching traction control off may be beneficial as this allows the wheels to spin.

## TRACTION CONTROL INDICATOR

### Stability and Traction Control Indicator



If the indicator does not illuminate when you switch the ignition on, or remains on when the engine is running, this indicates a malfunction. Have your vehicle checked by an authorized dealer as soon as possible.



The traction control off indicator illuminates when you switch the traction control system off, or when an alternative stability control mode is selected that requires the traction control off depending on the drive mode selected.

# Traction Control

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## TRACTION CONTROL – TROUBLESHOOTING

### TRACTION CONTROL – INFORMATION MESSAGES

Message	Action
Service AdvanceTrac	The system detects a condition that requires service. Contact an authorized dealer as soon as possible.
AdvanceTrac Off	The status of the AdvanceTrac system after you switched it off.
AdvanceTrac On	The status of the AdvanceTrac system after you switched it on.
Traction Control Off	The status of the traction control system after you switched it off.
Traction Control On	The status of the traction control system after you switched it on.

# Stability Control

## HOW DOES STABILITY CONTROL WORK



**WARNING:** Vehicle modifications involving braking system, aftermarket roof racks, suspension, steering system, tire construction and wheel and tire size may change the handling characteristics of your vehicle and may adversely affect the performance of the electronic stability control system. In addition, installing any stereo speakers may interfere with and adversely affect the electronic stability control system. Reducing the effectiveness of the electronic stability control system could lead to an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



**WARNING:** Remember that even advanced technology cannot defy the laws of physics. It's always possible to lose control of a vehicle due to inappropriate driver input for the conditions. Aggressive driving on any road condition can cause you to lose control of your vehicle increasing the risk of personal injury or property damage. Activation of the electronic stability control system is an indication that at least some of the tires have exceeded their ability to grip the road; this could reduce the operator's ability to control the vehicle potentially resulting in a loss of vehicle control, vehicle rollover, personal injury and death.



**WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

If a driving condition activates either the stability control or traction control you may experience the following conditions:

- The stability and traction control light flashes.
- Your vehicle slows down.
- Reduced engine power.

The stability control system has several features built into it to help you maintain control of your vehicle:

### Electronic Stability Control

Electronic stability control enhances your vehicle's ability to prevent skids or lateral slides by applying brakes to one or more of the wheels individually and, if necessary, reducing engine power.

### Roll Stability Control

Roll stability control enhances your vehicle's ability to prevent rollovers by detecting your vehicle's roll motion and the rate at which it changes by applying the brakes to one or more wheels individually.

### Curve Control

Curve control enhances your vehicle's ability to follow the road when cornering severely or avoiding objects in the roadway. Curve control operates by reducing engine power and, if necessary, applying brakes to one or more of the wheels individually.

# Stability Control

## Side Wind Stabilization

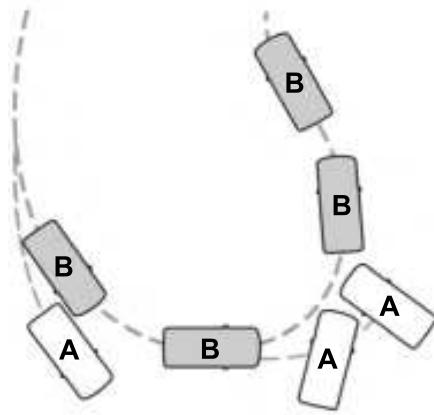
Side wind stabilization is an advanced feature that works by carefully applying the brakes on one side of the vehicle to reduce the effect of a side wind gust on the vehicle's path.

## Torque Vectoring by Brakes

Torque vectoring control applies brake torque on the inner driven wheel in a curve for better traction to avoid an understeer, or oversteer situation. Unlike electronic stability control, enhanced torque vectoring control does not slow the vehicle. It helps control excessive wheel slip and gives the vehicle improved cornering agility.

## Traction Control

Traction control enhances your vehicle's ability to maintain traction of the wheels by detecting and controlling wheel spin. See **What Is Traction Control** (page 306).



- A Vehicle without stability control skidding off its intended route.
- B Vehicle with stability control maintaining control on a slippery surface.

## SWITCHING STABILITY CONTROL ON AND OFF

Stability Control turns on each time you switch the ignition on.

You can switch the stability control off by pressing and holding the stability and traction control button off for 5–15 seconds, or you can press the button again to switch the system on.

Shifting the transmission into reverse (R) will disable the system.

You can switch the traction control system off or on independently. See **Switching Traction Control On and Off** (page 306).

# Stability Control

## Stability Control and Traction Control with Roll Stability Control

	Stability Control OFF Light	Roll Stability Control <sup>3</sup>	Electronic Stability Control <sup>3</sup>	Traction Control System <sup>3</sup>
Default at start-up	Illuminated during bulb check	Enabled	Enabled <sup>3</sup>	Enabled
Button pressed momentarily	Illuminated	Enabled	Enabled <sup>3</sup>	Disabled <sup>1</sup>
Button pressed and held for 5 - 15 seconds	Illuminated	Enabled	Disabled <sup>2</sup>	Disabled <sup>1</sup>
Button not pressed and transfer case is switched to 4x4 Low or put into Rock Crawl Mode	Illuminated	Disabled	Disabled	Disabled <sup>1</sup>

<sup>1</sup>The Traction Control system can still be enabled but with tighter or looser thresholds.

<sup>2</sup>When you press and hold the button, a progress bar will display to show the button hold time progress.

<sup>3</sup>Functions can vary depending on what selectable drive mode the vehicle is currently in.

## STABILITY CONTROL INDICATOR

### Stability and Traction Control Indicator



If the indicator does not illuminate when you switch the power on, or remains on, this indicates a malfunction. Have your vehicle checked by an authorized dealer as soon as possible.

# Trail Control - Raptor/Tremor

## WHAT IS TRAIL CONTROL



**WARNING:** The system does not control speed in low traction conditions or extremely steep slopes. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in personal injury.



**WARNING:** The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake.

Trail control lets you focus on steering during low-speed and off-road use by controlling your vehicle's acceleration and braking to maintain the speed that you set.

You may hear a noise from the anti-lock brake system pump motor when you use the system. This is normal.

## TRAIL CONTROL LIMITATIONS

Trail control is unavailable when any of the following occur:

- Your vehicle speed is greater than 20 mph (32 km/h) in two-wheel drive high (2H) or four-wheel drive high (4H) modes.
- Your vehicle speed is greater than 9 mph (15 km/h) in four-wheel drive low (4L) mode.
- Your vehicle speed is greater than 5 mph (8 km/h) in reverse (R).
- The transmission is in park (P).
- The driver side door is open or your seatbelt is off when the driver side door is removed.
- Cruise control is on.

- Pro trailer backup assist is on.
- The parking brake is applied.

## SWITCHING TRAIL CONTROL ON AND OFF



Press the button.

The system switches off if you press the button again or exceed 40 mph (64 km/h).

## SETTING THE TRAIL CONTROL SPEED

**Note:** *The buttons are located on the steering wheel.*

Drive to your preferred speed.

SET+

Press button to increase the set current speed.

SET-

Press button to decrease the set current speed.

**Note:** *The indicator changes color.*

You can adjust the set speed in small or large increments. Press the toggle button upward or downward once to adjust the set speed in small increments. Press and hold the toggle button upward or downward to adjust the set speed in large increments.

You can also decrease the set speed by braking.

**Note:** *If a set speed is set and the trail control is active and the vehicle is stopped by the brake, releasing the brake will allow the vehicle to accelerate to the set speed. Pressing the brake pedal does not switch off the system.*

# Trail Control - Raptor/Tremor

## CANCELING THE SET SPEED



Press the button.

## TRAIL CONTROL INDICATORS



## TRAIL ONE PEDAL DRIVE

### WHAT IS TRAIL ONE PEDAL DRIVE

Trail one pedal drive allows you to accelerate and brake using only the accelerator pedal. The system assists when driving through difficult off-road terrain. Pressing the accelerator pedal down accelerates your vehicle and releasing pressure on the accelerator pedal, with your foot still on the pedal, slows your vehicle down. Releasing the accelerator pedal may allow your vehicle to come to a complete stop, some situations may require you to press the brake pedal to come to a complete stop.

### TRAIL ONE PEDAL DRIVE PRECAUTIONS



**WARNING:** This system is an extra driving aid. It does not replace your attention and judgment, or the need to apply the brakes. This system does not automatically brake your vehicle. If you fail to press the brake pedal when necessary, you may collide with another vehicle or other objects.

Shifting into drive (D) or reverse (R) does not cause the vehicle to move.

You can press the brake pedal to increase braking. This does not turn the system off.

Trail one pedal drive could apply the parking brake when your vehicle is not moving and not in park (P).

**Note:** Always check the transmission selection before accelerating.

**Note:** Only use trail one pedal drive on slippery or loose surfaces. Using trail one pedal drive on dry, hard surfaces could produce some vibration, driveline bind up and potential excessive tire and vehicle wear.

### TRAIL ONE PEDAL DRIVE LIMITATIONS

Trail one pedal drive is unavailable when any of the following occur:

- Your vehicle is not in four-wheel drive high (4H) or four-wheel drive low (4L) modes.
- Using cruise control.
- Using trail control.
- You exceed 30 mph (48 km/h).

Releasing the accelerator pedal may allow your vehicle to come to a complete stop, some situations may require you to press the brake pedal to come to a complete stop.

### SWITCHING TRAIL ONE PEDAL DRIVE ON AND OFF

#### Switching Trail One Pedal Drive On



Press the trail features button when in four-wheel drive high or four-wheel drive low to activate trail one pedal drive.

# Trail Control - Raptor/Tremor

## Switching Trail One Pedal Drive Off

Press the trail features button again to switch trail one pedal drive off.

Selecting a driveline mode other than four-wheel drive high or four-wheel drive low switches trail one pedal drive off.

If you exceed 40 mph (65 km/h) trail one pedal drive switches off.

**SET+**

**SET-**

Pressing either button when trail one pedal drive is active turns trail control on and places trail one pedal drive into standby mode.

## Switching from Trail Control to Trail One Pedal Drive



When using trail control in four-wheel drive high or four-wheel drive low modes, you can switch to trail one pedal drive by pressing the button on the steering wheel.

## TRAIL ONE PEDAL DRIVE INDICATORS



When trail one pedal drive is active, the indicator displays green in the instrument cluster. When the system is switched on but is unavailable or in standby mode, it displays grey.

## TRAIL ONE PEDAL DRIVE – TROUBLESHOOTING

## TRAIL ONE PEDAL DRIVE – INFORMATION MESSAGES

Message	Action
Trail 1-Pedal Drive Active Use SET Button for Trail Control	Displays when trail one pedal drive is active, use the SET+ or SET- to switch to trail control.
Trail Control with Trail 1-Pedal Drive Off	Displays when you switch trail one pedal drive off.
Trail Control Enabled Use SET button to Set Speed Trail 1-Pedal Drive Available in 4H or 4L	Trail control is in a driveline state not supported for trail one pedal drive. Set a speed to activate trail control or change the driveline state to four-wheel drive high (4H) or four-wheel drive low (4L) modes to active trail one pedal drive.
Trail Control Active Use CANCEL button to resume Trail 1-Pedal Drive	Displays when trail control is active and allows you to resume using trail one pedal drive when you press the CANCEL button.

# Trail Control - Raptor/Tremor

## TRAIL CONTROL – TROUBLESHOOTING

### TRAIL CONTROL – INFORMATION MESSAGES

Message	Details
Reduce Speed To Enter Trail Control	Displays when you must reduce your vehicle speed to use trail control.
Trail Control Not Available with Park Brake Applied	Displays when you must release the park brake to use trail control.
Trail Control Not Available While Pro Trailer Backup Assist™ Active	Displays when you must switch off the trailer backup assist to use trail control.
Trail Control Enabled Use SET Button to Set Speed	Displays when you successfully enabled trail control and can set a speed with the Set+ or Set- control.
Trail Control Off Driver Resume Control	Displays when a system fault has occurred when trail control was active and the driver must resume control.
Trail Control Off	Displays when the system has turned off.
Trail Control Fault See Manual	Displays when a system fault is present. See the trail control section in your Owner's Manual. See your authorized dealer for diagnosis.
Trail Control To Activate Select Gear	Displays when you must be in drive (D), neutral (N) or reverse (R) to use trail control.
Trail Control Not Available with Cruise Control Active	Displays when you must switch the cruise control off to use trail control.
Trail Control Not Available with Driver Door Open	Displays when you must close the driver door to use trail control.
Set Trail Control to 1 MPH to Aid in Getting Unstuck in Sand	Displays when the system detects you may be stuck in sand and recommends using trail control on to the lowest set speed. Doing this could slowly pull sand under the tires to free the vehicle.
Set Trail Control to 2 km/h to Aid in Getting Unstuck in Sand	Due to some driver action, Trail Control propulsion was turned off but the vehicle will still brake if descending a hill. The driver must press the Trail Control switch to turn the feature OFF, they can then turn it back on.
Descent Control Now Active Press Trail Control Switch To Exit	Due to some driver action, Trail Control propulsion was turned off but the vehicle will still brake if descending a hill. The driver must press the Trail Control switch to turn the feature OFF, they can then turn it back on.
Trail Control Not Available with Seatbelt Off	Displays when you must have the seatbelt on to use trail control.

# Trail Control - Raptor/Tremor

## TRAIL CONTROL – INFORMATION MESSAGES

Message	Details
Reduce Speed To Enter Trail Control	Displays when you must reduce your vehicle speed to use trail control.
Trail Control Not Available with Park Brake Applied	Displays when you must release the park brake to use trail control.
Trail Control Not Available While Pro Trailer Backup Assist™ Active	Displays when you must switch off the trailer backup assist to use trail control.
Trail Control Off Driver Resume Control	Displays when a system fault has occurred when trail control was active and the driver must resume control.
Trail Control Fault See Manual	Displays when a system fault is present. See the trail control section in your Owner's Manual. See your authorized dealer for diagnosis.
Trail Control To Activate Select Gear	Displays when you must be in drive (D), neutral (N) or reverse (R) to use trail control.
Trail Control Not Available with Cruise Control Active	Displays when you must switch the cruise control off to use trail control.
Trail Control Not Available with Driver Door Open	Displays when you must close the driver door to use trail control.
Set Trail Control to 1 MPH to Aid in Getting Unstuck in Sand	Displays when the system detects you may be stuck in sand and recommends using trail control on to the lowest set speed. Doing this could slowly pull sand under the tires to free the vehicle.
Set Trail Control to 2 km/h to Aid in Getting Unstuck in Sand	Displays when the system detects you may be stuck in sand and recommends using trail control on to the lowest set speed. Doing this could slowly pull sand under the tires to free the vehicle.
Descent Control Now Active Press Trail Control Switch To Exit	You switched off trail control propulsion; however, the system still applies the brakes if descending a hill. Press the trail control button to switch this feature off, you can then switch it back on.
Trail Control Not Available with Seatbelt Off	The system requires you to put your seatbelt on before you can use the trail control feature.
Trail Control Active Use CANCEL button to resume Trail 1-Pedal Drive	Displays when only trail control is active and allows you to resume using trail one pedal drive.

# Trail Turn Assist (If Equipped)

## WHAT IS TRAIL TURN ASSIST

Trail turn assist can reduce the turning radius of your vehicle by applying the brakes to the inside rear wheel in low-speed, high steering-angle maneuvers.

## TRAIL TURN ASSIST PRECAUTIONS

**Note:** Do not use trail turn assist on dry, hard surfaced roads. Doing so can produce excessive noise, increase tire wear and may damage drive line, or braking components. Trail turn assist is only intended for slippery, or loose surfaces.

You may hear noise from the anti-lock brake system while trail turn assist is active. This is normal operation.

## TRAIL TURN ASSIST LIMITATIONS

Trail turn assist can only be used when the vehicle's four-wheel drive system is in the four-wheel drive high (4H), or four-wheel drive low (4L) modes.

Trail Turn Assist cannot be used when the vehicle's rear differential is locked. If the rear differential has recently been locked prior to Trail Turn Assist being turned on, Trail Turn Assist may not activate until it can confirm that the rear differential is unlocked.

## SWITCHING TRAIL TURN ASSIST ON AND OFF

You can switch the trail turn assist on or off from the features section of the vehicle on screen display.

1. Press **Features** on the touchscreen.
2. Press **Trail Turn Assist**.

3. Switch **Trail Turn Assist** on or off.

Once switched on, trail turn assist activates when the:

- Vehicle speed is less than 12 mph (19.3 km/h).
- Vehicle is in four-wheel drive high (4H) or four-wheel drive low (4L).
- Rear differential is fully unlocked.
- Steering wheel is almost fully turned to the left or right.

You can deactivate trail turn assist by performing any of the following:

- Selecting two-wheel drive high (2H) or four-wheel drive auto (4A).
- Switch on the rear locking differential.
- Reducing the steering wheel input.

Trail turn assist remains on, even if deactivated, until you switch it off in the touchscreen. You can switch off trail turn assist through the touchscreen at any time.

## TRAIL TURN ASSIST INDICATORS



When trail turn assist is on, one of these two indicators will be displayed, depending on the direction of the vehicle's last turn. When the feature is available but not in use, the indicator will be gray. When the feature is active the indicator will be green.

### TRAIL TURN ASSIST – TROUBLESHOOTING

### TRAIL TURN ASSIST – INFORMATION MESSAGES

Message	Details
Trail Turn Assist Available in 4L or 4H	Switch to four-wheel drive low (4L) or four-wheel drive high (4H) to activate trail turn assist. See <b>Selecting a Four-Wheel Drive Mode</b> (page 276).
Trail Turn Assist Not Available See Manual	Trail turn assist system malfunction could be present. If this condition persists, have your vehicle serviced.
Trail Turn Assist ON	You have activated trail turn assist.
Trail Turn Assist OFF	You have switched trail turn assist off.

### TRAIL TURN ASSIST – FREQUENTLY ASKED QUESTIONS

#### Why does Trail Turn Assist not activate after unlocking the rear differential?

The rear differential may not be fully disengaged. When possible, turn off the rear axle locker while driving straight before using trail turn assist. If you are already in a tight turn when you encounter this situation, driving the vehicle for a short distance in reverse could allow the differential to fully disengage.

# Hill Descent Control (If Equipped)

## WHAT IS HILL DESCENT CONTROL

Hill descent control allows the driver to set and maintain vehicle speed while descending steep slopes in various surface conditions.

## HOW DOES HILL DESCENT CONTROL WORK

Hill descent control can maintain vehicle speeds on downhill slopes between 2–20 mph (3–32 km/h). Above 20 mph (32 km/h), the system remains on but the descent speed cannot be set or maintained.

**Note:** *The system does not function below 2 mph (3 km/h).*

The system requires a cool down interval after a period of sustained use. Hill descent control provides a warning in the message center and a tone sounds when the system is about to disengage for cooling. At this time, manually apply the brakes as needed to maintain descent speed.

**Note:** *The amount of time that the system can remain active before cooling varies with conditions.*

## HILL DESCENT CONTROL PRECAUTIONS



**WARNING:** The system does not control speed in low traction conditions or extremely steep slopes. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in personal injury.



**WARNING:** Hill descent control cannot control descent in all surface conditions and circumstances, such as ice or extremely steep grades. Hill descent control is a driver assist system and cannot substitute for good judgment by the driver. Failure to do so may result in loss of vehicle control, crash or serious injury.



**WARNING:** The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake and shift the transmission into park (P) for automatic transmission or first gear for manual transmission.

## SWITCHING HILL DESCENT CONTROL ON AND OFF



Press the button on the instrument panel. A light illuminates and a tone sounds when the system is active.

## SETTING THE HILL DESCENT SPEED

To increase or decrease the descent speed, press the accelerator or brake pedal, or use the SET + and SET - buttons on the steering wheel. Once you reach the preferred speed remove your feet from the pedals.

## HILL DESCENT CONTROL INDICATOR



Illuminates when you switch hill descent control on.

## Hill Descent Control (If Equipped)

### HILL DESCENT CONTROL – TROUBLESHOOTING

### HILL DESCENT CONTROL – INFORMATION MESSAGES

Message	Action
For Hill Descent Reduce Speed XX MPH/km/h or Less	Your vehicle speed requirement for off-road mode entry has not been met.
For Hill Descent Select Gear	You need to select a transmission gear for hill descent mode.
Hill Descent Driver Resume Control	Hill descent control mode is deactivated and you must resume control.
Hill Descent Control Fault	A hill descent system fault is present.
Hill Descent Control Off System Cooling	The hill descent system is cooling due to overuse.
Hill Descent Control not available with Cruise Control Active	The hill descent system cannot activate while Cruise Control is actively controlling speed.

## ELECTRIC POWER STEERING

### HOW DOES ELECTRIC POWER STEERING WORK

The electric power steering system uses an electric motor to provide assistance when turning the steering wheel to steer your vehicle. If your vehicle detects a steering concern when you are driving, a warning message appears and the system reduces steering assistance. If your vehicle loses electrical power, the steering system still operates and you can manually steer your vehicle. Manually steering your vehicle requires more effort.

**Note:** When the battery is disconnected or a new battery is installed, you must drive your vehicle a short distance before the system relearns the strategy and reactivates all systems.

### Steering Tips

If the steering wanders or pulls, check for:

- An improperly inflated tire.
- Uneven tire wear.
- Loose or worn suspension components.
- Improper vehicle alignment.

**Note:** A high crown in the road or high crosswinds could also make the steering wander or pull.

### ELECTRIC POWER STEERING PRECAUTIONS



**WARNING:** The electric power steering system has diagnostic checks that continuously monitor the system. If a fault is detected, a message displays in the information display. Stop your vehicle as soon as it is safe to do so.

Switch the vehicle off. After at least 10 seconds, switch the vehicle on and watch the information display for a steering system warning message. If a steering system warning message returns, have the system checked as soon as possible.



**WARNING:** If the system detects an error, you may not feel a difference in the steering, however a serious condition may exist. Have your vehicle checked as soon as possible. Failure to do so may result in loss of steering control.

Adapt your speed and driving behavior according to reduced steering assist.

Extreme continuous steering may increase the effort to steer. This occurs to prevent internal overheating and damage to the steering system. If this occurs, you will not lose the ability to steer your vehicle manually nor will it cause damage to the system. Normal steering and driving allows the system to cool down and steering assist returns to normal.

**Note:** There is no fluid reservoir to check or fill.

### STEERING – TROUBLESHOOTING

### STEERING – WARNING INDICATORS



The electric power steering system indicator illuminates if the system detects a fault during the continuous diagnostic checks.

**Note:** If a red warning message displays, stop your vehicle as soon as it is safe to do so.

# Steering

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## STEERING – INFORMATION MESSAGES

Message	Action
Steering Fault Service Now	The power steering system has detected a condition that requires service. Have your vehicle checked as soon as possible.
Steering Loss Stop Safely	The power steering system is not working. Stop your vehicle in a safe place. Have your vehicle checked as soon as possible.
Steering Assist Fault Service Required	The power steering system has detected a condition that requires service. Have your vehicle checked as soon as possible.
Steering Lock Malfunction Service Now	The steering system has detected a condition that requires service. Have your vehicle checked as soon as possible.

## STEERING VIDEOS

[Electric Power-Assisted Steering \(EPAS\)](#)

# Parking Aids

## PARKING AID PRECAUTIONS



**WARNING:** To help avoid personal injury, always use caution when in reverse (R) and when using the sensing system.



**WARNING:** The system may not detect objects with surfaces that absorb reflection. Always drive with due care and attention. Failure to take care may result in a crash.



**WARNING:** Traffic control systems, fluorescent lamps, inclement weather, air brakes, external motors and fans may affect the correct operation of the sensing system. This may cause reduced performance or false alerts.



**WARNING:** The system may not detect small or moving objects, particularly those close to the ground.



**WARNING:** The parking aid system can only assist you to detect objects when your vehicle is moving at parking speeds. To help avoid personal injury you must take care when using the parking aid system.



**WARNING:** The system may not function if the sensor is blocked.



**WARNING:** In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



**WARNING:** If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.

**Note:** If your vehicle sustains damage leaving the sensors misaligned, this will cause inaccurate measurements or false alerts.

When you connect a trailer to your vehicle, the rear parking aid detects the trailer and provides an alert. Disable the parking aid when you connect a trailer to prevent the alert.

**Note:** Connected trailers might be detected by the vehicle and parking aid turns off automatically in those instances.

**Note:** Certain add-on devices installed around the bumper or fascia may create false alerts. For example, large trailer hitches, bike or surfboard racks, license plate brackets, bumper covers or any other device could block the normal detection zone of the parking aid system. Aftermarket spare tires or spare tire covers mounted to the rear tailgate could cause false alerts from the park aid system. Remove the add-on device to prevent false alerts.

**Note:** Keep the sensors free from snow, ice and large accumulations of dirt. If the sensors are covered, the system's accuracy can be affected.

Do not clean the sensors with sharp objects.

## SWITCHING PARKING AID ON AND OFF - VEHICLES WITHOUT: ACTIVE PARK ASSIST



Press the parking aid button to switch the system on and off.

### Switching Parking Aid On and Off Long-Term

The system can be set to stay disabled in between ignition cycles.

# Parking Aids

1. Press Settings on the touchscreen.
2. Press Driver Assistance.
3. Press Park Aid Sensors.
4. Switch Front Sensors (Always) or Rear Sensors (Always) on or off.

## SWITCHING PARKING AID ON AND OFF - VEHICLES WITH: ACTIVE PARK ASSIST

**|P|** Press the parking aid button and use the menu to switch the system on and off.

### Switching Parking Aid On and Off Long-Term

The system can be set to stay disabled in between ignition cycles.

1. Press Settings on the touchscreen.
2. Press Driver Assistance.
3. Press Park Aid Sensors.
4. Switch Front Sensors (Always) or Rear Sensors (Always) on or off.

## REAR PARKING AID

### WHAT IS THE REAR PARKING AID

Rear parking sensors detect objects behind your vehicle when in reverse (R).

### REAR PARKING AID LIMITATIONS

There is a decreased coverage area at the outer corners.

The rear parking aid sensors are active when your vehicle is in reverse (R) and the vehicle speed is less than 5 mph (8 km/h).

The sensor coverage area is up to 71 in (180 cm) from the rear bumper.

The rear parking aid detects large objects when you shift into reverse (R) and any of the following occur:

- Your vehicle is moving backward at a low speed.
- Your vehicle is stationary but an object is approaching the rear of your vehicle at a low speed.
- Your vehicle is moving backward at a low speed and an object is moving towards your vehicle, for example another vehicle at a low speed.

The system shall provide no audible warning for the object behind the vehicle when in neutral (N) gear.

### LOCATING THE REAR PARKING AID SENSORS



The rear parking aid sensors are in the rear bumper.

### REAR PARKING AID AUDIBLE WARNINGS

A warning tone sounds when your vehicle approaches an object. As your vehicle moves closer to an object, the rate of the tone increases. The warning tone continuously sounds when an object is 12 in (30 cm) or less from the rear bumper.

# Parking Aids

If your vehicle remains stationary for a few seconds, the audible warning turns off. If your vehicle moves backward the tone sounds again.

**Note:** When the parking aid system sounds a tone, the audio system could reduce the set volume.

## FRONT PARKING AID (IF EQUIPPED)

### WHAT IS THE FRONT PARKING AID

Front parking sensors detect objects in front of your vehicle.

### FRONT PARKING AID LIMITATIONS

The front parking aid sensors are active when your vehicle is in any position other than park (P) and the vehicle speed is less than 5 mph (8 km/h).

The sensor coverage area is up to 28 in (70 cm) from the front bumper.

If your vehicle is in reverse (R), the front parking aid detects objects and provides an audible warning when your vehicle is moving at a low speed and when an object is moving toward your vehicle, for example, another vehicle at a low speed. If your vehicle remains stationary for a few seconds, the audible warning turns off. Visual indication is always active in reverse (R).

If your vehicle is in any forward gear, the front parking aid provides audible warnings and a visual indication when your vehicle is moving at a speed of 5 mph (8 km/h) or below and the system detects an object within the detection zone. If your vehicle remains stationary for a few seconds, the visual indication and audible warning turns off.

If your vehicle is in neutral (N), the front and rear sensors provide a visual indication only when your vehicle is moving below a speed of 5 mph (8 km/h) and the system detects obstacles inside the detection areas. Once your vehicle stops, the visual indication and audible warning stops after a few seconds.

### LOCATING THE FRONT PARKING AID SENSORS



The front parking aid sensors are in the front bumper.

### FRONT PARKING AID AUDIBLE WARNINGS

A warning tone sounds when there is an object within 28 in (70 cm) from the front bumper. As your vehicle moves closer to an object, the rate of the tone increases.

The warning tone continuously sounds when an object is 12 in (30 cm) or less from the front bumper.

**Note:** If the detected object is 12 in (30 cm) or less from your vehicle, visual indication remains on.

# Parking Aids

## SIDE PARKING AID (IF EQUIPPED)

### WHAT IS THE SIDE PARKING AID

The front and rear outermost parking aid sensors map objects that are near to the sides of your vehicle.

### SIDE PARKING AID LIMITATIONS

The sensor coverage is up to 24 in (60 cm) from the sides of your vehicle.

The side parking aid may not function if:

- Your vehicle remains stationary for over two minutes.
- The anti-lock brake system activates.
- The traction control system activates.
- Your vehicle is in park (P).
- The steering wheel angle information is not available. To reset the steering wheel angle information, drive straight for at least 492 ft (150 m) above 19 mph (30 km/h).

**Note:** If you switch traction control off, the side sensing system also turns off.

To reinitialize the system, drive the length of your vehicle.

The side parking aid does not detect an object that is moving toward the side of your vehicle, for example another vehicle moving at a low speed, if it does not pass a front or rear parking aid sensor.

If the transmission is in reverse (R), the side sensing system provides audible warnings. When your vehicle is moving slowly, the system detects obstacles within 24 in (60 cm) and are inside the driving path of your vehicle. If your vehicle remains stationary for a few seconds, the audible warning turns off. Visual indication is always present in reverse (R).

If your vehicle is in neutral (N), the side sensing system provides visual indication only when your vehicle is moving slowly and there is a front or rear parking aid obstacle detected, and the side obstacle is within 24 in (60 cm) from the side of your vehicle. If your vehicle remains stationary for a few seconds, the visual indication turns off.

If the transmission is in drive (D) or any other forward gear, the side sensing system provides audible and visual warnings. When your vehicle is moving slowly, the system detects obstacles within 24 in (60 cm) and are inside the driving path of your vehicle. If your vehicle remains stationary for a few seconds, the visual indication and audible warning turns off.

### LOCATING THE SIDE PARKING AID SENSORS



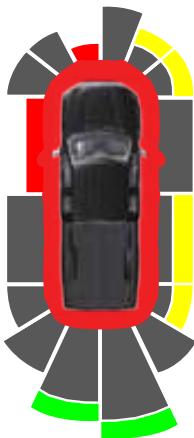
The side parking sensors are in the front and rear bumpers.

# Parking Aids

## SIDE PARKING AID AUDIBLE WARNINGS

When the side parking aid detects an object within the coverage area and the driving path of your vehicle, an audible warning sounds. As your vehicle moves closer to the object, the rate of the tone increases.

## PARKING AID INDICATORS



The system provides object distance indication through the information display.

- As the distance to the object decreases, the indicator blocks illuminate and move toward the vehicle icon.
- If there is no object detected, the distance indicator blocks are grey.

Visual indication remains on when the transmission is in reverse (R). When you stop your vehicle, visual indication turns off after four seconds.

If the parking aids are not available, the side distance indicator blocks do not display.

## PARKING AIDS – TROUBLESHOOTING

### PARKING AIDS – INFORMATION MESSAGES

If a fault is present in the parking aids, a warning message appears in the instrument cluster or the touchscreen.

**Note:** When the front or rear park aid presents a fault message, the side parking aid also disables.

**Note:** Depending on your vehicle type, this feature could include a light on the parking aid button that momentarily flashes to indicate a system fault. The light remains on until you resolve the concern.

## Parking Aids

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Message	Action
Park Aid Fault	The system detects a condition that requires service. Have your vehicle checked as soon as possible.
Sensor Blocked	Inclement weather, ice, mud, or water is blocking the sensor, causing the system to become unavailable. You can typically clean the sensor to resolve.
Trailer Connected	A correct trailer connection is sensed during a given ignition cycle.
Front Park Aid On Off	Displays the park aid status.
Rear Park Aid On Off	Displays the park aid status.

## PARKING AIDS VIDEOS

[Reverse Sensing System Video Link](#)

# Rear View Camera

## WHAT IS THE REAR VIEW CAMERA

The rear view camera provides a video image of the area behind your vehicle when the transmission is in reverse (R).



The rear view camera button is on the instrument panel.

## REAR VIEW CAMERA PRECAUTIONS



**WARNING:** The rear view camera system is a reverse aid supplement device that still requires the driver to use it in conjunction with the interior and exterior mirrors for maximum coverage.



**WARNING:** Objects that are close to either corner of the bumper or under the bumper, might not be seen on the screen due to the limited coverage of the camera system.



**WARNING:** Reverse your vehicle slowly. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Use caution when the tailgate is ajar. If the tailgate is ajar, the camera is out of position and the video image could be incorrect. All guide lines disappear when the tailgate is ajar. Failure to follow this instruction could result in personal injury.



**WARNING:** Use caution when turning camera features on or off when the transmission is not in park (P). Make sure your vehicle is not moving.

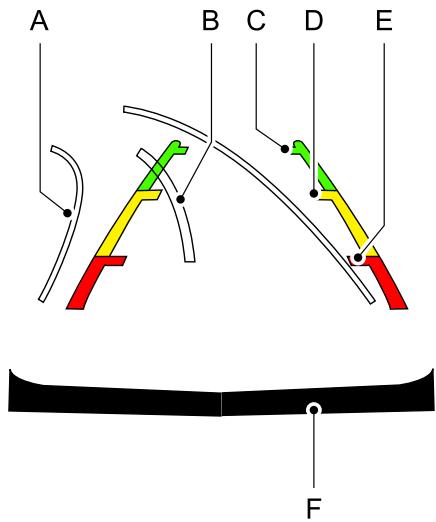
**Note:** When towing, the camera only sees what you are towing. This might not provide adequate coverage and you might not see some objects. In some vehicles, the guide lines may disappear when you connect the trailer tow connector.

## LOCATING THE REAR VIEW CAMERA

The rear view camera is on the tailgate. It provides a video image of the area behind your vehicle.

# Rear View Camera

## REAR VIEW CAMERA GUIDE LINES



- A Active guide lines.
- B Centerline.
- C Fixed guide line: Green zone.
- D Fixed guide line: Yellow zone.
- E Fixed guide line: Red zone.
- F Rear bumper.

Active guide lines only show with fixed guide lines. To use active guide lines, turn the steering wheel to point the guide lines toward an intended path. If the steering wheel position changes while reversing, your vehicle might deviate from the intended path.

The fixed and active guide lines fade in and out depending on the steering wheel position. The active guide lines do not display when the steering wheel position is straight.

Use caution while reversing. Objects in the red zone are closest to your vehicle and objects in the green zone are farther away. Objects get closer to your vehicle as they move from the green zone to the yellow or red zones. Use the side view mirrors and rear view mirror to get better coverage on both sides and rear of your vehicle.

**Note:** Active guide lines and fixed guide lines are only available when the transmission is in reverse (R).

**Note:** The centerline is only available if the active or fixed guide lines are on.

**Note:** Not all camera modes work properly without an auxiliary camera.

## REAR VIEW CAMERA SETTINGS

### ZOOMING THE REAR VIEW CAMERA IN AND OUT



**WARNING:** When manual zoom is on, the full area behind your vehicle may not show. Be aware of your surroundings when using the manual zoom feature.

Selectable settings for this feature are zoom in (+) and zoom out (-). Press the symbol on the camera screen to change the view. The default setting is zoom off.

This allows you to get a closer view of an object behind your vehicle. The zoomed image keeps the bumper in the image to provide a reference. The zoom is only active while the transmission is in reverse (R).

# Rear View Camera

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**Note:** Zooming in also engages park hold which applies the electric park brake when you shift to park (P). When you press the zoom button, the electronic park hold button illuminates on the touchscreen. See **Connecting a Trailer** (page 420).

**Note:** Manual zoom is only available when the transmission is in reverse (R).

**Note:** Only the centerline shows when you enable manual zoom.

## SWITCHING REAR VIEW CAMERA DELAY ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Rear View Camera Delay** on or off.

When shifting the transmission out of reverse (R) and into any gear other than park (P), the camera image remains in the display until:

- Your vehicle speed reaches approximately 5 mph (8 km/h).
- You shift your vehicle into park (P).

## SWITCHING THE REAR VIEW CAMERA VIEW



Press to access the different camera views.



Rear normal view provides an image of what is directly behind your vehicle.



Rear split view provides an extended view of what is behind your vehicle.



The hitch view provides an image of the area around the tow hitch.

**Note:** The rear normal view and hitch view are also available when your vehicle is in drive (D).

# 360 Degree Camera (If Equipped)

## WHAT IS THE 360 DEGREE CAMERA

The 360 degree camera system consists of front, side and rear cameras which provide visibility around your vehicle.

## HOW DOES THE 360 DEGREE CAMERA WORK

The 360 degree camera system consists of front, side and rear cameras.

The 360 Degree Camera system:

- Allows you to see what is directly in front of or behind your vehicle.
- Provides a cross traffic view in front of and behind your vehicle.
- Allows you to see a top-down view of the area outside your vehicle, including the blind spots and obstacles near your vehicle.

## 360 DEGREE CAMERA PRECAUTIONS



**WARNING:** The 360 degree camera system still requires the driver to use it in conjunction with looking out of the windows, and checking the interior and exterior mirrors for maximum coverage.



**WARNING:** Objects that are close to either corner of the bumper or under the bumper, might not be seen on the screen due to the limited coverage of the camera system.



**WARNING:** Use caution when turning camera features on or off when the transmission is not in park (P). Make sure your vehicle is not moving.



**WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Use caution when the tailgate is ajar. If the tailgate is ajar, the camera is out of position and the video image could be incorrect. All guide lines disappear when the tailgate is ajar. Failure to follow this instruction could result in personal injury.



**WARNING:** When manual zoom is on, the full area behind your vehicle may not show. Be aware of your surroundings when using the manual zoom feature.

## LOCATING THE 360 DEGREE CAMERAS - EXCLUDING: RAPTOR/TREMOR

### Rear View Camera

The rear view camera is on the tailgate. It provides a video image of the area behind your vehicle.

### Front View Camera

The front view camera is in the grille. It provides a video image of the area in front of your vehicle.

### Side View Camera

The side view camera is on the outside mirror. It provides a video image of the area on the sides of your vehicle to aid you when parking or when backing up a trailer.

# 360 Degree Camera (If Equipped)

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## Bed Camera

The bed camera is mounted within the high-mount stop lamp. It displays the contents of your truck bed. The camera contains a dynamic guideline to help locate the center of your vehicle. This view can be accessed while in drive (D) or reverse (R).

## Auxiliary Camera

The auxiliary camera is a variant of the rear view camera and is accessed by pressing the AUX button on the display screen when moving in reverse (R) or in drive (D). It displays a rear view image from the back of a trailer while in reverse (R).

## LOCATING THE 360 DEGREE CAMERAS-RAPTOR/TREMOR

### Rear View Camera

The rear view camera is on the tailgate. It provides a video image of the area behind your vehicle.

### Front View Camera

The front view camera is in the grille. It provides a video image of the area in front of your vehicle.

**Note:** *The front camera switches on when you are in off road, rock crawl, baja mode or in four-wheel drive.*

### Side View Camera

The side view camera is on the outside mirror. It provides a video image of the area on the sides of your vehicle to aid you when parking or when backing up a trailer.

## Bed Camera

The bed camera is in the high-mount stop lamp. It displays the contents of your truck bed. The camera contains a dynamic guideline to help locate the center of your vehicle. You can access this view while in drive (D) or reverse (R).

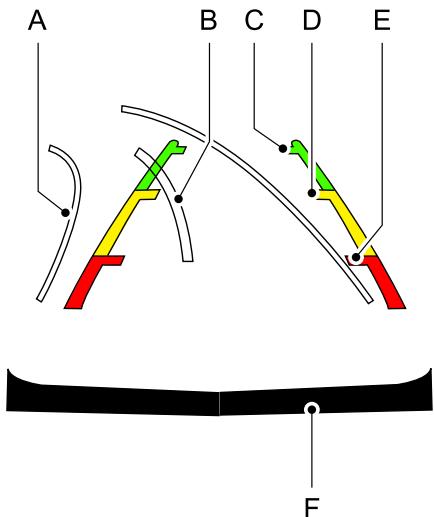
## Auxiliary Camera

The auxiliary camera is a variant of the rear view camera and you can access the auxiliary view by pressing the AUX button on the display screen when moving in reverse (R) or in drive (D). It displays a rear view image from the back of a trailer while in reverse (R).

## 360 DEGREE CAMERA GUIDE LINES

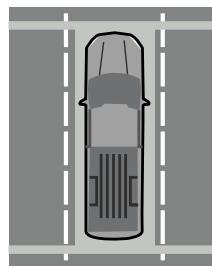
**Note:** *Active guide lines are only available when the transmission is in reverse (R).*

## 360 Degree Camera (If Equipped)



Objects in the red zone are closest to your vehicle and objects in the green zone are farther away. Objects get closer to your vehicle as they move from the green zone to the yellow or red zones. Use the side view mirrors and rear view mirror to get better coverage on both sides and rear of your vehicle.

### Keep Out Zone



The keep out zone is represented by the yellow dotted lines running parallel to your vehicle.

### 360 DEGREE CAMERA SETTINGS

#### SWITCHING THE 360 DEGREE CAMERA ON AND OFF



The 360 degree camera system button is on the instrument panel. The front and rear cameras have multiple screens which consist of:

- Normal view.
- Normal view with 360.
- Split view.
- Bed camera.

Active guide lines only show with fixed guide lines. Turn the steering wheel to point the guide lines toward an intended path. If the steering wheel position changes when reversing, your vehicle could deviate from the intended path.

The fixed and active guide lines fade in and out depending on the steering wheel position. The active guide lines do not display when the steering wheel position is straight.

# 360 Degree Camera (If Equipped)

- Auxiliary camera.
- Hitch view.

**Note:** The rear view camera activates when you switch into reverse (R). Additional views are then accessible on the touchscreen.

When in park (P), neutral (N) or drive (D), the front images display when the button is pressed. When in reverse (R), only the rear images display when the button is pressed.

**Note:** Not all cameras are available.

**Note:** The 360 degree camera system turns off when your vehicle is in motion at low speed, except when in reverse (R).

## SWITCHING THE 360 DEGREE CAMERA VIEW

-  Press to access the different camera views.
-  Front normal view provides an image of what is directly in front of your vehicle.
-  Front split view provides an extended view of what is in front of your vehicle.
-  Normal + 360 degree view contains the normal camera view next to a 360 degree camera view.
-  Rear normal view provides an image of what is directly behind your vehicle.
-  Rear split view provides an extended view of what is behind your vehicle.
-  Bed camera shows the truck bed.



Trailer AUX camera shows a rear view camera image of what is behind your trailer. This camera is purchased and installed separately.



The hitch view provides an image of the area around the tow hitch.



Trailer reverse guidance shows the sides of your truck and trailer. See **Trailer Reverse Guidance** (page 460).



Zooms in on the image and park hold is activated. See **Connecting a Trailer** (page 420).



Zooms in on the 360 degree image.

**Note:** The rear normal view, bed camera view, hitch view and trailer auxiliary view are available when your vehicle speed is greater than 6 mph (10 km/h).

## Active Park Assist (If Equipped)

### WHAT IS ACTIVE PARK ASSIST

Assists you with parking in and out of parking spaces.

### HOW DOES ACTIVE PARK ASSIST WORK

Active park assist uses sensors to detect parking spaces. The system steers, accelerates, brakes and shifts gears as necessary to maneuver into or out of a parking space.

### ACTIVE PARK ASSIST PRECAUTIONS



**WARNING:** You must remain in your vehicle when the system turns on. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. At all times, you are responsible for controlling your vehicle, supervising the system and intervening if required. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** The sensors may not detect objects in heavy rain or other conditions that cause interference.



**WARNING:** Do not use the system with accessories that extend beyond the front or rear of your vehicle, for example a trailer hitch or bike rack. The system is not able to make corrections for the additional length of the accessories.

### SWITCHING ACTIVE PARK ASSIST ON AND OFF



Press the parking aid button, then press the active park assist icon on the touchscreen to bring up full screen notifications.

Press the soft keys on the touchscreen to switch between the parallel park in, perpendicular park in, or parallel park out parking modes.

### Cancelling Active Park Assist

To cancel parking assistance at any time, shift out of neutral (N).

### Pausing Active Park Assist

To pause parking assistance at any time, release the parking aid button.

If you open the passenger or rear doors, active park assist pauses.

To resume parking, press and hold the parking aid button again.

### ENTERING A PARALLEL PARKING SPACE

1.



Press the parking button.

**Note:** The system detects other vehicles and curbs to find a parking space.

2.



Press the active park assist icon on the touchscreen.

3. Use the turn signal lever to search for a parking space on the driver or passenger side of your vehicle.

**Note:** If you do not use the turn signal lever, the system searches for a parking space on the passenger side of your vehicle.

## Active Park Assist (If Equipped)

- Drive your vehicle approximately 3 ft (1 m) away from and parallel to the other parked vehicles when searching for a parking space.

**Note:** A tone sounds and a message appears in the information and entertainment display when active park assist finds a suitable parking space.

- Press and hold the brake pedal.
- Release the steering wheel and shift into neutral (N).
-  Press and hold the parking button.
- Release the brake pedal to allow your vehicle to park.

**Note:** You can slow down your vehicle at any time by pressing the brake pedal.

**Note:** When parallel parking between objects, the system parks closer to the object in front of your vehicle to allow easier access to the luggage compartment.

**Note:** When parking is complete, your vehicle shifts into park (P).

## ENTERING A PERPENDICULAR PARKING SPACE

-  Press the parking button.
-  Press the active park assist icon on the touchscreen.
- Select perpendicular parking.
- Use the turn signal lever to search for a parking space on the driver or passenger side of your vehicle.

**Note:** If you do not use the turn signal lever, the system searches for a parking space on the passenger side of your vehicle.

- Drive your vehicle approximately 3 ft (1 m) away from and perpendicular to the other parked vehicles when searching for a parking space.

**Note:** A tone sounds and a message appears in the information and entertainment display when active park assist finds a parking space.

- Press and hold the brake pedal.
- Release the steering wheel and shift into neutral (N).
-  Press and hold the parking button.
- Release the brake pedal to allow the vehicle to park.

**Note:** Active park assist backs your vehicle into parking spaces.

**Note:** Active park assist aligns the front end of your vehicle with the lane side of the object next to it.

**Note:** When the system detects only one object, it allows enough distance to open the door on either side.

**Note:** You can slow down your vehicle at any time by pressing the brake pedal.

**Note:** When parking is complete, your vehicle shifts into park (P).

## EXITING A PARKING SPACE

-  Press the parking button.
-  Press the active park assist icon on the touchscreen.

## Active Park Assist (If Equipped)

3. Select parallel park exit.
4. Use the turn signal to choose the direction to exit the parking space.
5. Press and hold the brake pedal.
6. Release the parking brake.
7. Release the steering wheel and shift into neutral (N).
8.  Press and hold the parking button.
9. Release the brake pedal to allow your vehicle to move.

**Note:** After active park assist drives your vehicle to a position where you can exit the parking space in a forward movement, a message appears instructing you to take full control of your vehicle.

10. Take control of your vehicle.

**Note:** You can slow down your vehicle at any time by pressing the brake pedal.

## ACTIVE PARK ASSIST – TROUBLESHOOTING

### ACTIVE PARK ASSIST – INFORMATION MESSAGES

Message	Details
Active Park Fault	The system requires service. Have your vehicle checked as soon as possible.

## ACTIVE PARK ASSIST – FREQUENTLY ASKED QUESTIONS

### Why does active park assist not operate correctly?

- The system is unable to detect a vehicle, curb or object to park next to or in between. The system needs boundary objects to operate correctly.

### Why does active park assist not search for a parking space?

- You have switched traction control off.
- The transmission is in reverse (R). Your vehicle must be moving forward to be able to detect a parking space.

### Why does active park assist not offer a parking space?

- The sensors could be blocked. For example, snow, ice or large accumulations of dirt. Blocked sensors can affect how the system functions.
- The sensors in the front or rear bumper could be damaged.
- There is not enough room in the parking space for your vehicle to safely park.

## **Active Park Assist (If Equipped)**

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- There is not enough space for the parking maneuver on the opposite side of the parking space.
- The parking space is more than 1.6 yd (1.5 m) or less than 0.5 yd (0.5 m) away from your vehicle.
- Your vehicle's speed is greater than 21.7 mph (35 km/h) for parallel parking or greater than 18.6 mph (30 km/h) for perpendicular parking.
- You recently disconnected or replaced the battery. After you reconnect the battery you must drive your vehicle on a straight road for a short period of time.

### **Why does active park assist not correctly position the vehicle into a parking space?**

- An irregular curb along the parking space prevents the system from correctly aligning your vehicle.
- Vehicles or objects bordering the space could not be correctly parked.
- Your vehicle stopped too far past the parking space.
- The tires are not correctly installed or maintained. For example, using a spare tire, not inflated correctly, improper size, or of different sizes.
- A repair or alteration changed the detection capabilities.
- A parked vehicle has a high attachment. For example, a salt sprayer, snowplow or moving truck bed.
- The parking space length or position of parked objects changes after your vehicle passes the space.
- The temperature around your vehicle quickly changes. For example, driving from a heated garage into a cold outside temperature, or after leaving a car wash.

# Cruise Control

## WHAT IS CRUISE CONTROL

Cruise control lets you maintain a set speed without keeping your foot on the accelerator pedal.

### Requirements

Use cruise control when the vehicle speed is greater than 20 km/h in metric units or 15 mph in imperial units.

## SWITCHING CRUISE CONTROL ON AND OFF



**WARNING:** Do not use cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.

The cruise controls are on the steering wheel.

### Switching Cruise Control On

 Press the button to activate the system. When the system activates, the set speed is equal to the current vehicle speed or 20 km/h (15 mph), whichever is greater. If the speed is too low, or other conditions are not correct for cruise control activation, the system enters standby mode.

### Switching Cruise Control Off

 Press the button when the system is active or switch the ignition off.

**Note:** When you switch cruise control off, the set speed clears.

## SETTING THE CRUISE CONTROL SPEED



**WARNING:** When you are going downhill, your vehicle speed could increase above the set speed. The system does not apply the brakes.

Drive to the speed you prefer.

**SET+**

Press either the SET+ or SET- buttons to set the current speed.

**SET-**

Take your foot off the accelerator pedal.

**Note:** The indicator changes color in the information display.

### Changing the Set Speed

**SET+**

Press the SET+ button to increase the set speed in small increments. Press and hold the SET+ button to accelerate. Release the button when you have reached your preferred speed.

**SET-**

Press the SET- button to decrease the set speed in small increments. Press and hold the SET- button to decelerate. Release the button when you have reached your preferred speed.

**Note:** If you accelerate by pressing the accelerator pedal, the set speed does not change. When you release the accelerator pedal, your vehicle returns to the speed that you previously set.

# Cruise Control

---

## CANCELING THE SET SPEED



Press the button, or tap the brake pedal to cancel the set speed.

**Note:** *The system remembers the set speed.*

**Note:** *The system cancels if the vehicle speed drops below 10 mph (16 km/h) under the set speed when driving uphill.*

## RESUMING THE SET SPEED



Press the button.

## CRUISE CONTROL INDICATORS



Illuminates when you switch the system on.

# Adaptive Cruise Control (If Equipped)

## HOW DOES ADAPTIVE CRUISE CONTROL WITH STOP AND GO WORK

Adaptive cruise control with stop and go uses radar and camera sensors to maintain a set gap between your vehicle and the vehicle in front of you while following it to a complete stop. Stop and go can also be set to follow a vehicle directly in front of you and adjust the set speed, while you are at a complete stop.

## ADAPTIVE CRUISE CONTROL PRECAUTIONS



**WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Do not use adaptive cruise control on winding roads, in heavy traffic or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.



**WARNING:** Pay close attention to changing road conditions such as entering or leaving a highway, on roads with intersections or roundabouts, roads without visible lanes of travel, roads that are unpaved, or steep slopes. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** The system is not a crash warning or avoidance system.



**WARNING:** Do not use the system when towing a trailer that has aftermarket electronic trailer brake controls. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Do not use tire sizes other than those recommended because this can affect the normal operation of the system. Failure to do so may result in a loss of vehicle control, which could result in serious injury.



**WARNING:** Do not use the system with a snow plow blade installed.



**WARNING:** In situations with poor visibility, such as fog, heavy rain or other inclement weather, you may need to override or completely switch off the system.

### When Following a Vehicle



**WARNING:** When following a vehicle that is braking, your vehicle does not always decelerate quickly enough to avoid a crash without driver intervention. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.

### Hilly Condition Usage

Select a lower gear when the system is active in situations such as prolonged downhill driving on steep slopes, for example in mountainous areas.

# Adaptive Cruise Control (If Equipped)

## ADAPTIVE CRUISE CONTROL LIMITATIONS

### Sensor Limitations

**WARNING:** On rare occasions, detection issues can occur due to the road infrastructures, for example bridges, tunnels and safety barriers. In these cases, the system may brake late or unexpectedly. At all times, you are responsible for controlling your vehicle, supervising the system and intervening, if required.

**WARNING:** If the system malfunctions, have your vehicle checked as soon as possible.

**WARNING:** Large contrasts in outside lighting can limit sensor performance.

**WARNING:** The system only warns of vehicles detected by the radar sensor. In some cases there may be no warning or a delayed warning. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.

**WARNING:** The system may not detect stationary or slow moving vehicles below 6 mph (10 km/h).

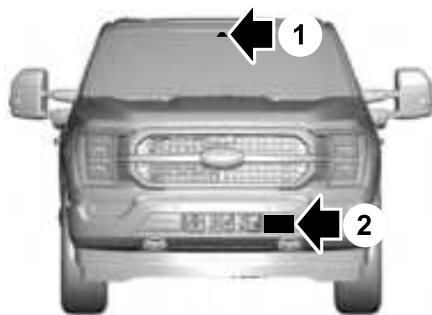
**WARNING:** The system does not detect pedestrians or objects in the road.

**WARNING:** The system does not detect oncoming vehicles in the same lane.

**WARNING:** The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.



**WARNING:** The sensor may incorrectly track lane markings as other structures or objects. This can result in a false or missed warning.



1. Camera.
2. Radar sensor.

The camera is on the windshield behind the interior mirror.

The radar sensor is in the lower grille.

**Note:** You cannot see the sensor. It is behind a fascia panel.

**Note:** Keep the front of your vehicle free of dirt, metal badges or objects. Vehicle front protectors, aftermarket lights, additional paint or plastic coatings could also degrade sensor performance.

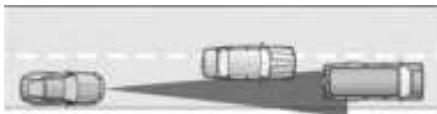
A message displays if something obstructs the camera or the sensor. When something blocks the sensor, the system cannot detect a vehicle ahead and does not function. See **Adaptive Cruise Control – Information Messages** (page 354).

# Adaptive Cruise Control (If Equipped)

The radar sensor has a limited field of view. It may not detect vehicles at all or detect a vehicle later than expected in some situations. The lead vehicle image does not illuminate if the system does not detect a vehicle in front of you.

## Detection Issues Can Occur:

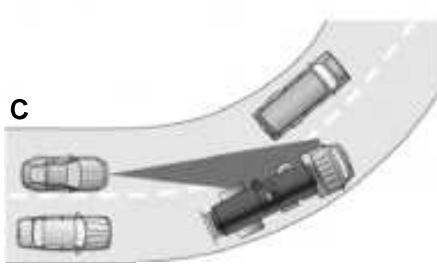
**A**



**B**



**C**



- A When driving on a different line than the vehicle in front.
- B With vehicles that edge into your lane. The system can only detect these vehicles once they move fully into your lane.
- C There may be issues with the detection of vehicles in front when driving into and coming out of a bend or curve in the road.

In these cases, the system may brake late or unexpectedly.

If something hits the front end of your vehicle or damage occurs, the radar-sensing zone may change. This could cause missed or false vehicle detection.

Optimal system performance requires a clear view of the road by the windshield camera.

Optimal performance may not occur if:

- The camera is blocked.
- There is poor visibility or lighting conditions.
- There are bad weather conditions.

## SWITCHING ADAPTIVE CRUISE CONTROL ON AND OFF

The cruise controls are on the steering wheel.

### Switching Adaptive Cruise Control On



Press the button to activate the system. When the system activates, the set speed is equal to whichever is greater, the current vehicle speed, or 15 mph when in imperial units or 20 km/h when in metric units. If the speed is too low, or other conditions are not correct for adaptive cruise control activation, the system enters standby mode. When you are below 12 mph (20 km/h), adaptive cruise control does not activate unless you are following another vehicle. The system will activate at 12 mph (20 km/h), but will automatically set to the minimum set speed of 15 mph when in imperial units.

The indicator, current gap setting and set speed appear in the instrument cluster display.

# Adaptive Cruise Control (If Equipped)

## Switching Adaptive Cruise Control Off



Press the button when the system is in standby mode or switch your vehicle off.

**Note:** When you switch the system off, the set speed clears.

## ADAPTIVE CRUISE CONTROL AUTOMATIC CANCELLATION

The system may cancel if:

- The tires lose traction.
- You apply the parking brake.

The system may cancel and set the parking brake if:

- You unbuckle the seatbelt and open the driver door after adaptive cruise control stops your vehicle.
- Adaptive cruise control holds your vehicle at a stop continuously for more than three minutes.

The system may deactivate or prevent activating when requested if:

- The vehicle has a blocked sensor.
- The brake temperature is too high.
- There is a failure in the system or a related system.

## SETTING THE ADAPTIVE CRUISE CONTROL SPEED

Drive to the speed you prefer.

**SET+** Press the SET+ or SET- buttons to set the current speed.



Take your foot off the accelerator pedal.

The indicator, current gap setting and set speed appear in the instrument cluster display.



A vehicle image illuminates if there is a vehicle detected in front of you.

**Note:** When adaptive cruise control is active, the speedometer may vary slightly from the set speed displayed in the instrument cluster display.

## Setting the Adaptive Cruise Speed from a Complete Stop



Press the SET+ or SET- buttons while keeping the brake pedal fully depressed.



The set speed adjusts to 20 km/h when in metric units or 15 mph when in imperial units.

The indicator, current gap setting and set speed appear in the instrument cluster display.

**Note:** The system activates from a complete stop only when it detects a lead vehicle in close proximity.

# Adaptive Cruise Control (If Equipped)

## Manually Changing the Set Speed



Press the SET+ button to increase the set speed in small increments. Press and hold the SET+ button to increase set speed in large increments. Release the button when the indicated set speed reaches the preferred speed.



Press the SET- button to decrease the set speed in small increments. Press and hold the SET- button to decrease the set speed in large increments. Release the button when the indicated set speed reaches the preferred speed.

You can also press the accelerator or brake pedal until you reach the speed you prefer. Press the SET+ or SET- button to select the current speed as the set speed.

The system may apply the brakes to slow the vehicle to the new set speed. The set speed continuously displays in the instrument cluster display when the system is active.



The selected gap appears in the instrument cluster display as shown by the bars in the image.

**Note:** The gap setting is time dependent and therefore, the distance adjusts with your vehicle speed.

**Note:** It is your responsibility to select a gap appropriate to the driving conditions.

## Adaptive Cruise Control Gap Settings

### SETTING THE ADAPTIVE CRUISE CONTROL GAP



Press the button to cycle through the four gap settings.

Graphic Display, Bars Indicated Between Vehicles	Gap Distance	Dynamic Behavior
1	Closest.	Sport.
2	Close.	Normal.
3	Medium.	Normal.
4	Far.	Comfort.

Each time you switch the system on, it selects the last chosen gap setting.

# Adaptive Cruise Control (If Equipped)

## Following a Vehicle

When a vehicle ahead of you enters the same lane or a slower vehicle is ahead in the same lane, the vehicle speed adjusts to maintain the gap setting.

**Note:** When you are following a vehicle and you switch on a turn signal lamp, adaptive cruise control may provide a small, temporary acceleration to help you pass.

Your vehicle maintains a consistent gap from the vehicle ahead until:

- The vehicle in front of you accelerates to a speed above the set speed.
- The vehicle in front of you moves out of the lane you are in.
- You set a new gap distance.

The system applies the brakes to slow down your vehicle to maintain a safe gap distance from the vehicle in front of you. The system only applies limited braking. You can override the system by applying the brakes.

**Note:** The brakes may emit noise when applied by the system.

If the system determines that its maximum braking level is not sufficient, an audible warning sounds, a message appears in the instrument cluster display and an indicator flashes when the system continues to brake. Take immediate action.

## CANCELING THE SET SPEED

 Press the button or tap the brake pedal.

The set speed does not erase.

## RESUMING THE SET SPEED



Press the button.

Your vehicle speed returns to the previously set speed and gap setting. The set speed displays continuously in the information display when the system is active.

**Note:** Only use resume if you are aware of the set speed and intend to return to it.

## Resuming the Set Speed from a Complete Stop (If Equipped)

If your vehicle follows a vehicle to a complete stop and remains stationary for less than a few seconds, your vehicle accelerates from a stationary position to follow the vehicle ahead.

If your vehicle follows a vehicle to a complete stop and remains stationary for more than a few seconds, an indicator and message displays.



## Adaptive Cruise Control (If Equipped)

Message	Details
Stopped	Cruise control does not resume automatically when this display is active.
Press button to resume	If the lead vehicle begins to move, you are prompted to press the resume button. Press and release the button or use the accelerator pedal to resume following the lead vehicle.
Auto-Resume	Displays when on a limited access highway after following a vehicle to a complete stop. In this situation, the vehicle resumes following the lead vehicle without a button press or pressing the accelerator pedal. The system can remain in auto-resume state for approximately 30 seconds, after which it no longer automatically resumes.

### OVERRIDING THE SET SPEED



**WARNING:** If you override the system by pressing the accelerator pedal, it does not automatically apply the brakes to maintain a gap from any vehicle ahead.

When you press the accelerator pedal, you override the set speed and gap distance.

Use the accelerator pedal to intentionally exceed the set speed limit.

When you override the system, the indicator remains blue, the set speed is dimmed and the lead vehicle icon does not appear in the instrument cluster display.

The system resumes operation when you release the accelerator pedal. The vehicle speed decreases to the set speed, or a lower speed if following a slower vehicle.

### ADAPTIVE CRUISE CONTROL INDICATORS



Illuminates when you switch adaptive cruise control on. The color of the indicator changes to indicate the system status.

White indicates the system is on but inactive.

Blue indicates that you set the speed and the system is active.

### SWITCHING FROM ADAPTIVE CRUISE CONTROL TO CRUISE CONTROL



**WARNING:** Normal cruise control will not brake when your vehicle is approaching slower vehicles. Always be aware of which mode you have selected and apply the brakes when necessary.

# Adaptive Cruise Control (If Equipped)

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Cruise Control**.
4. Press **Normal Cruise Control**.

 The cruise control indicator replaces the adaptive cruise control indicator if you select normal cruise control. The gap setting does not display, and the system does not respond to lead vehicles. Automatic braking remains active to maintain set speed. The system remembers the last setting when you start your vehicle.

## LANE CENTERING

### HOW DOES LANE CENTERING WORK

Adaptive cruise control with lane centering uses the vehicle's front radar sensor and front windshield camera sensor, together with the steering sensor to operate.

Using these sensors, the system applies continuous steering assistance towards driving in the middle of the lane you choose on highway roads.

**Note:** The gap setting for adaptive cruise control with lane centering, operates in the same way as normal adaptive cruise control.

### LANE CENTERING PRECAUTIONS



**WARNING:** Do not use the system when towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Do not use the system if any changes or modifications to the steering wheel have been made. Any changes or modifications to the steering wheel could affect the functionality or performance of the system. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Adaptive cruise control precautions apply to lane centering unless stated otherwise or contradicted by a lane centering precaution. See **Adaptive Cruise Control Precautions** (page 341).

### LANE CENTERING REQUIREMENTS

You must keep your hands on the steering wheel at all times.

Lane centering only activates when all of the following occur:

- Adaptive cruise control with lane centering is enabled in the touchscreen. See **Switching Lane Centering On and Off** (page 349).
- You have adaptive cruise control with stop and go enabled and set.
- The steering sensor detects your hands on the steering wheel.
- The system detects both lane markings when driving on a straight road.
- Your vehicle is initially centered in the lane between two visible line markings.

**Note:** If the system does not detect valid lane line markings, the system remains in standby until valid line markings are available.

**Note:** If the system does not detect your hands on the steering wheel, apply a slight force to the steering wheel.

# Adaptive Cruise Control (If Equipped)

## LANE CENTERING LIMITATIONS

Adaptive cruise control limitations apply to lane centering unless stated otherwise or contradicted by a lane centering limitation. See **Adaptive Cruise Control Limitations** (page 342).

Lane Centering may not correctly operate in any of the following conditions:

- The lane is too narrow or wide.
- The system does not detect at least one lane marking or when lanes merge or split.
- Limited steering torque input is applied.
- Areas under construction or new infrastructure.
- When modifications to the steering system have been made.
- When using a spare tire.
- In high wind conditions.

**Note:** *The driving assistance torque is limited and may not be sufficient for all driving situations such as driving through tight curves or driving through curves at high speeds.*

**Note:** *In exceptional conditions, such as inclement weather or direct sunlight, the system could deviate from the center line or could cancel.*

## SWITCHING LANE CENTERING ON AND OFF

Keep your hands on the steering wheel at all times.

The controls are on the steering wheel.



Press the button.

The indicator appears in the instrument cluster display. When the system is on, the color of the indicator changes to indicate the system status.

You can override the system at any time by steering your vehicle.

**Note:** *The correct requirements must be met before you can switch the system on. See **Lane Centering Requirements** (page 348).*

## Enabling and Disabling Lane Centering

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Cruise Control**.
4. Press **Lane Centering Assist**.

## LANE CENTERING ALERTS

You must keep your hands on the steering wheel at all times.

When the system is active and detects no steering activity for a period of time, the system alerts you to put your hands on the steering wheel. If you do not react to the warnings the system cancels and slows your vehicle down to idle speeds while maintaining steering control. See **Lane Centering Automatic Cancellation** (page 349).

The system also alerts you if your vehicle crosses lane markings without detected steering activity.

**Note:** *The system could detect a light grip or touch on the steering wheel as hands-off driving.*

## LANE CENTERING AUTOMATIC CANCELLATION

When an external condition cancels the system, and your hands are on the steering wheel, a tone sounds and a message appears in the instrument cluster display.

# Adaptive Cruise Control (If Equipped)

When an external condition cancels the system, and your hands are not on the steering wheel, the system immediately alerts you to take control of the vehicle. If this alert is ignored, the system slows the vehicle while maintaining steering assistance when lane markings are available. When no lane markings are available, the vehicle comes to a stop.

 If your vehicle starts to slow down after system cancellation, you must take full control of the vehicle. To re-enable adaptive cruise control with lane centering after cancellation, press and release the resume button.

Automatic cancellation can also occur if:

- The lane becomes too wide or narrow.
- The system cannot detect valid lane markings.
- Lane markings cross over one another.
- The curve of the road is too sharp.

**Note:** If your vehicle slows down due to your inactivity twice within a key cycle, the system disables. To reset the system, when the vehicle is stationary, return the gear selector to park (P) and turn the vehicle off. Then, restart the vehicle with your foot on the brake pedal.

## LANE CENTERING MANUAL CANCELLATION

When you perform the following actions, adaptive cruise control with lane centering will cancel:

- The brake pedal is pressed.
- Adaptive cruise control button on the steering wheel is switched off.

The lane centering system is momentarily suppressed when either of the following actions are performed:

- Turn signal indicator is latched or tapped.
- You steer the vehicle out of lane.

## LANE CENTERING INDICATORS



Illuminates when you switch lane centering on. The color of the indicator changes to indicate the system status.

Gray status indicates the system is on but in standby mode.

Green status indicates the system is enabled and applying steering assistance to keep the vehicle in the center of the lane.

Amber status with an audible tone, that then changes to gray status, indicates a system automatic cancellation.

## LANE CENTERING – TROUBLESHOOTING

## LANE CENTERING – INFORMATION MESSAGES

**Note:** Depending on your vehicle options and instrument cluster type, some messages can appear different or not at all.

## Adaptive Cruise Control (If Equipped)

Message	Details
Keep Hands on Steering Wheel	You must return your hands to the steering wheel and provide steering input to cancel the message.
Lane Centering Assist Not Available	Lane centering is currently not available, due to conditions that prevent the system from becoming active. To reset the system, when the vehicle is stationary, return the gear selector to park (P) and turn the vehicle off. Then, restart the vehicle with your foot on the brake pedal.
Resume Control	Adaptive cruise control with lane centering is about to cancel. You must immediately take full control of the vehicle.
Press Accelerator Pedal to Resume	Adaptive cruise control with lane centering is in standby mode. When safe to do so, you can resume adaptive cruise control with lane centering by applying pressure on the accelerator pedal. Alternatively, you can also re-enable adaptive cruise control with lane centering by pressing the resume button on the steering wheel.

## PREDICTIVE SPEED ASSIST

### HOW DOES PREDICTIVE SPEED ASSIST WORK

Predictive Speed Assist works with adaptive cruise control and adjusts the vehicle speed to the road geometry and to the speed limit detected by the speed sign recognition system. As the system identifies curves and highway exits, the vehicle speed temporarily decreases ahead of and during the changing road geometry. When passing new speed signs, the set speed updates. See **Predictive Speed Assist Precautions** (page 351).

There are limitations that affect the accuracy of the speed sign recognition system and its ability to determine the current speed limit. Predictive speed assist and its ability to determine the current speed limit shares these limitations. See **Speed Sign Recognition** (page 408).

**Note:** The adaptive cruise control gap setting operates normally when the feature is enabled.

### PREDICTIVE SPEED ASSIST PRECAUTIONS



**WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Pay close attention to changing road conditions. You may need to override the system by pressing the brake or accelerator pedal if the adjusted speed becomes higher or lower than necessary.

# Adaptive Cruise Control (If Equipped)



**WARNING:** The system only provides limited braking. Your vehicle may not always decelerate quickly enough to avoid a crash without driver intervention. Apply the brakes when necessary.



**WARNING:** The system does not activate the turn signal.

Adaptive cruise control precautions apply to predictive speed assist unless stated otherwise or contradicted by a predictive speed assist precaution. See **Adaptive Cruise Control Precautions** (page 341).

The system only applies limited braking. You can override the system with the accelerator pedal or cancel the system by applying the brakes.

The system may adapt to various factors such as time of day, lane width. This could influence speed adjustments and accelerations.

The system may adapt to various drive modes. See **Drive Mode Control** (page 372). This could influence speed adjustments and accelerations.

**Note:** The system does not activate the turn signal automatically.

## PREDICTIVE SPEED ASSIST LIMITATIONS



**WARNING:** The system may not always adjust vehicle speed in certain road or weather conditions such as crossing traffic, yield or stop signs, right of way, traffic lights, speed bumps, rain, snow, fog. You must always apply the brake or accelerator pedal when necessary.

The road geometry and speed limit information provided by the navigation map data could be inaccurate or out of date.

The system may not detect and read speed limit signs with conditional information, for example, when a sign is flashing, during specific time ranges, or when children are present.

**Note:** The system does not set the vehicle speed to speed limits shown with a supplementary traffic sign.

Under certain conditions, the system may not adjust the vehicle speed until after your vehicle passes the speed limit.

Detection of road geometry operates only where related information is available. Road geometry information may not be available in some areas.

## SWITCHING PREDICTIVE SPEED ASSIST MODE ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Cruise Control**.
4. Press **Adaptive Cruise Control**.
5. Switch **Predictive Speed Assist** on or off.

## ADJUSTING THE SET SPEED TOLERANCE

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Cruise Control**.
4. Press **Adaptive Cruise Control**.
5. Switch **Predictive Speed Assist** on.
6. Press **Tolerance**.
7. Adjust the slider to set the tolerance.

## Adaptive Cruise Control (If Equipped)

**Note:** You can set tolerance for vehicle speed adjustment based on speed sign recognition only.

### PREDICTIVE SPEED ASSIST ALERTS

If the speed sign recognition system detects a speed limit below the minimum adaptive cruise control set speed, a tone sounds and the system returns to standby mode.

### PREDICTIVE SPEED ASSIST INDICATORS

A blue marker around the speed sign and a blue arrow next to the set speed indicates that the system is active.

### Speed Sign Indicator



When the system detects a new speed sign, a gray indicator appears above the set speed while the system adjusts the vehicle speed to the speed limit. When the speed limit is reached, the set speed updates and the gray indicator disappears.

### Road Geometry Indicator

When the system detects a curve or highway exit, the vehicle starts to decelerate, and the indicator appears and changes color.

### Road Geometry Indicator Symbols



Left curve.



Right curve.

# Adaptive Cruise Control (If Equipped)

## PREDICTIVE SPEED ASSIST – TROUBLESHOOTING

### PREDICTIVE SPEED ASSIST – INFORMATION MESSAGES

Message	Details
Adaptive Cruise Control Speed Sign Recognition Not Available	Navigation system based speed limit information is not available. If the message continues to appear, have your vehicle checked as soon as possible.
Driver Resume Control	The system is going to cancel and you must take control.

**Note:** The system could abbreviate or shorten certain messages depending upon which cluster type you have.

## ADAPTIVE CRUISE CONTROL – TROUBLESHOOTING

### ADAPTIVE CRUISE CONTROL – INFORMATION MESSAGES

**Note:** Depending on your vehicle options and instrument cluster type, not all messages display or are available.

Message	Action
Adaptive Cruise Malfunction	A malfunction is preventing the adaptive cruise from engaging.
Front Sensor Not Aligned	Contact an authorized dealer to have the radar checked for proper coverage and operation.
Adaptive Cruise Not Available	Conditions exist preventing the system from being available.
Adaptive Cruise Not Available Sensor Blocked See Manual	You have a blocked radar because of poor radar visibility due to inclement weather or ice, mud, or water in front of the radar. You can typically clean the sensor to resolve this. Due to the nature of radar technology, it is possible to get a blockage warning with no actual block. This happens, for example, when driving in sparse rural or desert environments. A false blocked condition either self clears, or clears after you restart your vehicle.

## **Adaptive Cruise Control (If Equipped)**

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<b>Message</b>	<b>Action</b>
Normal Cruise Active Adaptive Braking Off	You have selected normal cruise control. The system does not brake or react to traffic.
Adaptive Cruise - Driver Resume Control	Displays when the adaptive cruise control is going to cancel and you must take control.
Adaptive Cruise Speed Too Low to Activate	Displays when the vehicle speed is too slow to activate the adaptive cruise control and there is no lead vehicle in range.

### WHAT IS BLUECRUISE

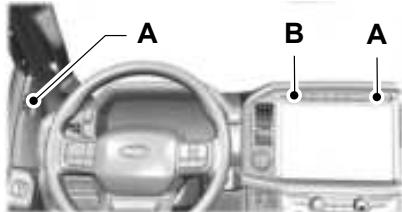
BlueCruise keeps your vehicle centered in the lane and offers a hands-free driving mode in certain situations when using adaptive cruise control.

### HOW DOES BLUECRUISE WORK

BlueCruise uses cameras to monitor your vehicle position within a lane and applies steering support to keep your vehicle centered in the lane.

Using the cameras and location information, BlueCruise allows you to remove your hands from the steering wheel and offers a hands-free driving mode in certain areas.

When active, BlueCruise uses a driver facing camera and infrared lighting to monitor your eyes and head position to detect if you are distracted. If the system determines you are distracted, it alerts you to return your eyes to the road.



A Lighting area.  
B Camera.

**Note:** When BlueCruise is active, in certain crash or near crash-like situations, such as an air bag deployment or hitting a road obstacle, camera data may record through the vehicle event data recorder. See **Event Data** (page 30).

**Note:** No data records under normal driving conditions.

### BLUECRUISE PRECAUTIONS



**WARNING:** You are responsible for keeping your eyes on the road at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Do not use the system when towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Obstructions to the driver facing camera or infrared lighting could prevent the system from properly operating. Keep the camera and lighting areas free from obstruction. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

## BlueCruise (If Equipped)



**WARNING:** Do not use the system if any changes or modifications to the steering wheel have been made. Any changes or modifications to the steering wheel could affect the functionality or performance of the system. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** The system may not function if the sensor is blocked.



**WARNING:** Pay close attention to changing road conditions such as entering or leaving a highway, on roads with intersections or roundabouts, roads without visible lanes of travel, roads that are winding, slippery, unpaved, or steep slopes.



**WARNING:** The system is not a crash warning or avoidance system.



**WARNING:** Large contrasts in outside lighting can limit sensor performance.



**WARNING:** The system attempts to keep your vehicle in the center of the lane as well as maintain speed and gap control. The system may not be able to perform these tasks in all situations. Do not use the system in complex or uncertain driving conditions. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Your vehicle could drift out of the lane of travel. Always be prepared to manually steer your vehicle. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** The system will not operate if the sensor cannot track the road lane markings.

## BLUECRUISE REQUIREMENTS

BlueCruise only activates when all of the following occur:

- BlueCruise service plan is active. See Ford.com (<https://www.ford.com/connectedservices/>) or the FordPass App for details.
- Modem is enabled. See **Connecting the Vehicle to a Mobile Network** (page 615).
- BlueCruise is enabled in your center display screen. See **BlueCruise Settings** (page 358).
- Adaptive cruise control is on.
- The system detects both lane markings.
- Your hands are on the steering wheel.
- Your eyes are on the road.

**Note:** For hands-free mode to work, your vehicle must be on certain limited access divided freeways.

**Note:** The system may require updated software for hands-free mode. See **Vehicle Software Updates** (page 650).

**Note:** Without an active BlueCruise subscription, your vehicle is still capable of lane centering. This system requires you to keep your hands on the steering wheel at all times. See **Lane Centering Requirements** (page 348).

# BlueCruise (If Equipped)

## BLUECRUISE LIMITATIONS

Any of the following conditions could result in BlueCruise not correctly operating:

- You do not have your vehicle centered in the lane.
- The lane is too narrow or too wide.
- The system does not detect at least one lane marking or when lanes merge or split.
- You are applying a low amount of steering input.
- You are using the system in areas under construction.
- If you make any aftermarket modifications to the steering system.
- You are using a spare tire.

The driver-facing camera may not operate correctly due to any of the following:

- You have a pre-existing eye condition, such as an eye misalignment, or have had eye surgery.
- You cover your facial features by a mask, hat or other items.
- The lighting conditions change significantly.
- You are not in the field of view of the camera.
- You position or tilt yourself to one side.
- You are moving around extensively.
- You are wearing glasses or sunglasses that are too dark or reflective.

**Note:** The system has limited steering assistance and may not be sufficient for all driving situations.

**Note:** In exceptional conditions, such as inclement weather or direct sunlight, the system could deviate from the center line.

**Note:** The information provided by the navigation map data could be inaccurate or out of date.

## BLUECRUISE SETTINGS

### Enabling BlueCruise

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Cruise Control**.
4. Press **Lane Centering with Hands-Free**.

### Enabling Activation Prompts

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Cruise Control**.
4. Press **Activation Prompts**.

## SWITCHING BLUECRUISE ON AND OFF

### Switching BlueCruise On

The controls are on the steering wheel.

### Using Activation Prompts



When the prompt appears, press the button to switch BlueCruise on.

The indicator appears in the instrument cluster. When the system is on, the color of the indicator changes to indicate the system status.

**Note:** You must enable activation prompts in the touchscreen.

### Using Steering Wheel Controls



Using the adaptive cruise control and lane keeping buttons, make sure both systems are active. BlueCruise activates.



### Switching BlueCruise Off



Press either the lane keeping or adaptive cruise control button when system is active or in standby mode.

BlueCruise turns off through each ignition cycle.

### BLUECRUISE ALERTS

When BlueCruise is providing hands-on driving or transitioning to hands-on driving from hands-free driving and detects no steering activity for a certain period of time, the system alerts you with a message in the instrument cluster to put your hands on the steering wheel. After the first alert, the system alerts you with a message in the instrument cluster and an audible warning.

When BlueCruise is providing hands-on or hands-free driving and detects you are not looking at the road for a certain period of time, the system alerts you to return your eyes to the road. Depending on where you are looking, the alert can be a message in the instrument cluster and an audible warning.

If you do not react to the warnings, BlueCruise cancels, quickly activates and releases the brakes, and slows your vehicle down to low speeds while maintaining steering control.

If your vehicle slows down and you resume control, a message appears to prompt you to press the accelerator pedal to allow the system to resume.

**Note:** If the system detects repeated inactivity, it disables until the next key cycle.

### BLUECRUISE AUTOMATIC CANCELLATION

When an external condition cancels BlueCruise, for example, no lane markings available, a tone sounds and a message appears in the instrument cluster.



If your vehicle starts to slow down, you must take control of steering and press and release the button to reactivate BlueCruise.

System cancellation can also occur if:

- The lane becomes too narrow.
- The system cannot detect valid lane markings.
- Lane markings cross.
- Your eyes are not on the road or your hands are not on the steering wheel.

If you have your hands on the steering wheel and your eyes are on the road when the feature is active and a cancellation occurs, the system sounds a tone and displays a cancelled graphic in the instrument cluster.

If you are not paying attention to the road or your hands are not on the steering wheel and a cancellation occurs, the system displays a message and a tone sounds until you resume control. If you do not resume control in time, BlueCruise quickly activates and releases the brakes, and slows your vehicle to low speeds while maintaining steering control. If your vehicle slows down and you resume control, a message appears to prompt you to press the accelerator pedal to allow the system to resume.

**Note:** The system disables until the vehicle is turned off and back on if it detects repeated inactivity.

## BlueCruise (If Equipped)

### BLUECRUISE INDICATORS



When on, the color of the indicator changes to indicate the status.

Gray indicates BlueCruise is on but inactive.

Green indicates BlueCruise is active and applying continuous steering support.

Blue indicates BlueCruise is active and hands-free driving mode is available.

### Hands-On Driving Support Available



The graphic in the cluster changes to a wheel with hands on it indicating hands-on driving mode is active.

When this indicator is present, you must keep your hands on the steering wheel.

### Hands-Free Driving Support Available



The graphic in the cluster changes to a wheel without hands on it indicating hands-free driving mode is available.

When this indicator is present, you can remove your hands from the steering wheel.

### LANE CHANGE ASSIST

#### HOW DOES LANE CHANGE ASSIST WORK



Lane change assist can automatically perform a single lane change when you request the lane change using the turn signal lever. This feature is available down to 40 mph (65 km/h).



**WARNING:** Do not use the lane change assist system as a replacement for using the interior and exterior mirrors or looking over your shoulder before changing lanes. The lane change assist system is not a replacement for careful driving.

1. Make sure the lane you are requesting is clear of traffic or obstacles.
2. Tap or latch the lever in the direction of your planned lane change.
3. Once the lane change is complete, move the turn signal lever back to the middle position if necessary.

**Note:** When using lane change assist you can tap or latch the lever.

### Lane Change Suggestion

If you are approaching or have been following a slower moving vehicle, the system may suggest a lane change to pass that vehicle using an available passing lane.

### LANE CHANGE ASSIST LIMITATIONS

Lane change assist will not perform the requested maneuver if traffic is identified in the selected lane.

### SWITCHING LANE CHANGE ASSIST ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Cruise Control**.
4. Press **Lane Change Assist** to toggle the system on and off.

### LANE CHANGE ASSIST CANCELLATION

To cancel lane change assist, manually steer your vehicle or return the turn signal lever to the middle position.

## LANE CHANGE ASSIST – TROUBLESHOOTING

### LANE CHANGE ASSIST – INFORMATION MESSAGES

Message	Details
Lane is busy	The lane you have selected to enter has a vehicle or obstacle.
No lane detected	A lane is not recognized or available to perform the requested maneuver.
Driver canceled	The driver has manually overridden the lane change.
Changing lanes	The requested lane change is being performed.
Lane change suggested	If desired, press the turn signal lever in the direction indicated by the lane change suggestion to initiate the lane change.

**Note:** The instrument cluster display may abbreviate or shorten certain messages.

- Passing or being passed by adjacent lane vehicles in close proximity.
- In a curve.
- Driving in outer lanes.

### IN-LANE REPOSITIONING

#### HOW DOES IN-LANE REPOSITIONING WORK

BlueCruise with in-lane repositioning uses the vehicle's front and corner radar sensors together with the front windshield camera sensor to operate.

Using these sensors, the system automatically adjusts your vehicle's position in the lane based on the current driving situation.

**Note:** In-lane repositioning is active only when BlueCruise is enabled while traveling on divided highways and when any of the following occur:

**Note:** In certain situations, the vehicle may bias without showing the indicators.

**Note:** Keep the front of your vehicle free of dirt, metal badges or objects. Vehicle front protectors, aftermarket lights, additional paint or plastic coatings could also degrade sensor performance.

**Note:** The radar sensor has a limited field of view. It may not detect vehicles at all or detect a vehicle later than expected in some situations.

#### SWITCHING IN-LANE REPOSITIONING ON AND OFF

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Cruise Control**.

## BlueCruise (If Equipped)

4. Press **Adaptive Cruise Control**.
5. Press **Lane Centering with Hands-Free**.
6. Press In-Lane Repositioning to toggle the system on or off.

### IN-LANE REPOSITIONING INDICATORS



Biased towards right-hand side of the lane.



Biased towards left-hand side of the lane.

### BLUECRUISE – TROUBLESHOOTING

### BLUECRUISE – INFORMATION MESSAGES

Depending on your vehicle options and instrument cluster type, not all messages display or are available.

Message	Details
Keep Hands on Steering Wheel	Make sure you return your hands to the steering wheel and provide steering input.
Resume Control	The system is going to cancel and you must take control.
Watch the Road	Return your attention to the road.
BlueCruise not available	Conditions exist preventing the system from being available. If the message continues to display, have the system checked as soon as possible.
Press Accelerator Pedal to Resume	Press the accelerator pedal and follow the prompts.

## BlueCruise (If Equipped)

Message	Details
Driver monitor camera cannot detect face See manual	Make sure your facial features are visible and in the field of view of the driver facing camera.
Driver monitor camera is blocked See manual	Make sure your hands, arms or other objects are not obscuring the camera.
Driver monitor camera fault See manual	Conditions exist preventing the system from being available. If the message continues to display, have the system checked as soon as possible.
BlueCruise On Watch the road Be prepared to resume control	BlueCruise is active, keep your attention on the road.
BlueCruise available Press {ICON} to activate	The system is in standby mode, press the button on the steering wheel to activate.

**Note:** The instrument cluster display may abbreviate or shorten certain messages.

# Drive Mode Control - Excluding: Raptor

## WHAT IS DRIVE MODE CONTROL

This feature connects multiple vehicle systems through a single interface, providing you with enhanced vehicle control and driving dynamics for different driving scenarios, terrains, weather, or various road conditions.

## HOW DOES DRIVE MODE CONTROL WORK

When a drive mode is selected it alters various electrical and mechanical systems within the vehicle to a predetermined configuration. The systems altered and features available will depend on which mode is selected.

**Note:** *The electronic locking differential is available and automatically engages in some drive modes. See **Electronic Locking Differential** (page 283).*

**Note:** *Off-Road drive modes automatically disable the Brake Over Accelerator system to allow for two-footed driving in off-road environments. See **Brake Over Accelerator** (page 290).*

**Note:** *Your vehicle reverts to normal mode each time you start it. If you shut your vehicle off in a drive mode other than normal mode, at startup the instrument cluster screen displays a pop-up asking if you would like to return to your last used drive mode. If you select yes to the pop-up, your vehicle returns to the last selected drive mode and the default four-wheel driveline setting associated with that drive mode. If you select no, your vehicle remains in normal mode and the default four-wheel driveline setting associated with that drive mode. If you do not select yes or no, the pop-up message times out, your vehicle remains in normal mode, and the four-wheel driveline setting remains in its last used setting.*

## SELECTING A DRIVE MODE



Rotate the controller located on the center console. Rotate the drive mode controller once to activate the drive mode selection menu in the display. Rotate the controller a second time to select and engage the drive mode.

**Note:** *Button icons vary depending on the vehicle's configuration.*

## DRIVE MODES

### ECO - 4X4

 This mode decreases accelerator pedal responsiveness to soften driver inputs and encourage efficient driving.

Depending on your vehicle's options, adaptive cruise control is slower to return to the set speed and auto start-stop engages more often. The system decreases air conditioning output to conserve energy when set to auto mode.

# Drive Mode Control - Excluding: Raptor

Use this mode for fuel efficient driving which allows for an extended vehicle range.

**Note:** Two-wheel drive high (2H) is the default four-wheel drive mode. Four-wheel drive low (4L) is not available.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

## ECO - 4X2



This mode decreases accelerator pedal responsiveness to soften driver inputs and encourage efficient driving.

Depending on your vehicle's options, adaptive cruise control is slower to return to the set speed and auto start-stop engages more often. The system decreases air conditioning output to conserve energy when set to Auto Mode.

Use this mode for fuel efficient driving which allows for an extended driving range.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

## NORMAL - 4X4



This mode adjusts all systems to their base settings and balances vehicle performance for all around drivability. Each time you switch your vehicle off it defaults to this mode.

Use this mode for everyday driving, such as city and highway routes or commuting.

**Note:** Two-wheel drive high (2H) is the default four-wheel drive mode. All four-wheel drive modes are selectable when in normal mode.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

## NORMAL - 4X2



This mode adjusts all systems to their base settings and balances vehicle performance for all around drivability. Each time you switch your vehicle off it defaults to this mode.

Use this mode for everyday driving, such as city and highway routes or commuting.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

## OFF-ROAD - 4X4



This mode lowers accelerator pedal responsiveness and delays transmission upshifts for improved vehicle control in low speed off-road environments. Traction and stability controls allow the wheels to spin to maintain vehicle momentum and clear debris from the tires for improved traction.

Depending on your vehicle's options, the system inhibits auto start stop and engages the rear electronic locking differential.

Use this mode for driving through mud, sand, and rough, uneven off-road terrains.

**Note:** Four-wheel drive high (4H) is the default four-wheel drive mode. Depending on your vehicle options, four-wheel drive auto (4A) or two-wheel drive high (2H) is not available.

# Drive Mode Control - Excluding: Raptor

**Note:** The electronic locking differential engages when you select this mode at any speed, and you can disengage it at any time using the button. See **Switching the Electronic Locking Differential On and Off** (page 284).

**Note:** This mode is for Off-Road use only. Do not use this mode when driving on pavement. Depending on the four-wheel drive mode selection, this could cause driveline bind up and damage the system. See **Four-Wheel Drive** (page 273).

## SLIPPERY - 4X4, VEHICLES WITH: 2-SPEED TORQUE ON DEMAND



This mode lowers accelerator pedal responsiveness, adjusts transmission shift points, and optimizes traction and stability controls to help mitigate wheel spin and maintain vehicle control in slick driving conditions.

Depending on your vehicle's options, this feature adjusts all-wheel drive control to provide optimum traction for slippery surfaces.

Use this mode for less than ideal road conditions such as snow and ice covered roads or for firm surfaces that are covered with loose or slippery materials.

**Note:** Four-wheel drive auto (4A) is the default four-wheel drive mode. Two-wheel drive high (2H) is not available.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

**Note:** Do not use this mode when driving on dry pavement. This could cause driveline bind up and damage the system depending on the four-wheel drive mode you select. See **Four-Wheel Drive** (page 273).

## SLIPPERY - 4X4, VEHICLES WITH: ELECTRONIC SHIFT-ON-THE-FLY



This mode lowers accelerator pedal responsiveness, adjusts transmission shift points, and optimizes traction and stability controls to help mitigate wheel spin and maintain vehicle control in slick driving conditions.

Depending on your vehicle's options, this feature adjusts all-wheel drive control to provide optimum traction for slippery surfaces.

Use this mode for less than ideal road conditions such as snow and ice covered roads or for firm surfaces that are covered with loose or slippery materials.

**Note:** Four-wheel drive high (4H) is the default four-wheel drive mode. All four-wheel drive modes are selectable.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

**Note:** Do not use this mode when driving on dry pavement. This could cause driveline bind up and damage the system depending on the four-wheel drive mode you select. See **Four-Wheel Drive** (page 273).

## SLIPPERY - 4X2



This mode lowers accelerator pedal responsiveness, adjusts transmission shift points, and optimizes traction and stability controls to help mitigate wheel spin and maintain vehicle control in slick driving conditions.

Depending on your vehicle's options, this feature adjusts all-wheel drive control to provide optimum traction for slippery surfaces.

## Drive Mode Control - Excluding: Raptor

Use this mode for less than ideal road conditions such as snow and ice covered roads or for firm surfaces that are covered with loose or slippery materials.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

### **SPORT - 4X4, VEHICLES WITH: 2-SPEED TORQUE ON DEMAND**

 This mode increases accelerator pedal responsiveness and holds the transmission in lower gears longer for enhanced acceleration. The system switches the chassis controls to their sport settings.

Depending on your vehicle's options, this feature sets the exhaust to a louder tone, inhibits auto-start stop, increases steering torque buildup, and it adjusts the suspension for enhanced driver connectivity and responsive driving dynamics.

Use this mode for a sportier and engaging driving experience.

**Note:** Four-wheel drive auto (4A) is the default four-wheel drive mode. Four-wheel drive low (4L) is not available.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

### **SPORT - 4X4, VEHICLES WITH: ELECTRONIC SHIFT-ON-THE-FLY**

 This mode increases accelerator pedal responsiveness and holds the transmission in lower gears longer for enhanced acceleration. The system switches the chassis controls to their sport settings.

Depending on your vehicle's options, this feature sets the exhaust sound to a louder tone, inhibits auto-start stop, increases steering torque buildup, and it adjusts the suspension for enhanced driver connectivity and responsive driving dynamics.

Use this mode for a sportier and engaging driving experience.

**Note:** Two-wheel drive high (2H) is the default four-wheel drive mode. Four-wheel drive low (4L) is not available.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

### **SPORT - 4X2**

 This mode increases accelerator pedal responsiveness and holds the transmission in lower gears longer for enhanced acceleration. The system switches the chassis controls to their sport settings.

Depending on your vehicle's options, the system increases the tone of the exhaust, increases steering effort, and adjusts the suspension for enhanced driver connectivity and responsive driving dynamics.

Use this mode for a sportier and engaging driving experience.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

# Drive Mode Control - Excluding: Raptor

## TOW/HAUL - 4X4

 For improved vehicle operation when towing a trailer or hauling a heavy load. This mode moves upshifts to higher engine speeds to reduce the frequency of transmission shifting. It also provides downshift engine braking to assist in maintaining vehicle speed when descending a slope.

Depending on your vehicle's options, the system enhances steering response to assist in controlling the vehicle when towing or hauling and auto-start stop is inhibited.

**Note:** All four-wheel drive modes are selectable. This mode does not default to a certain four-wheel drive mode and maintains the previous selection.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See

**Switching the Electronic Locking Differential On and Off** (page 284).

## TOW/HAUL - 4X2

 For improved vehicle operation when towing a trailer or hauling a heavy load. This mode moves upshifts to higher engine speeds to reduce the frequency of transmission shifting. It also provides downshift engine braking to assist in maintaining vehicle speed when descending a slope.

Depending on your vehicle's options, the system enhances steering response to assist in controlling the vehicle when towing or hauling and auto-start stop is inhibited.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

## TRAIL - 4X2



This mode lowers accelerator pedal responsiveness and delays transmission up-shifts for improved vehicle control in low speed off-road environments. The system optimizes the traction and stability controls for improved traction and to help maintain forward momentum through loose deformable terrains.

Depending on your vehicle's options, the system disables auto-start-stop and optimizes the all-wheel drive system for enhanced traction.

Use this mode for driving on two-track trails, loose gravel and mixed uneven terrain.

**Note:** The brake over accelerator system is on in this mode. See **Brake Over Accelerator** (page 290).

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See

**Switching the Electronic Locking Differential On and Off** (page 284).

## DRIVE MODE CONTROL – TROUBLESHOOTING

## DRIVE MODE CONTROL – WARNING LAMPS



Some drive modes reduce traction and stability control performance and the indicator illuminates in the instrument cluster.

**Note:** The system has diagnostic checks that continuously monitor the system for proper operation. If a mode is unavailable due to a system fault, the drive mode system defaults to normal. When the system defaults to normal, the driveline settings remain the same as prior to the system fault.

## Drive Mode Control - Excluding: Raptor

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### DRIVE MODE CONTROL – INFORMATION MESSAGES

Message	Details
Selected 4x4 Mode Not Available in Current Drive Mode	You have selected a four-wheel drive mode that is not available in the current drive mode. Select an available four-wheel drive mode.

# Drive Mode Control - Excluding: Raptor

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## DRIVE MODE CONTROL – FREQUENTLY ASKED QUESTIONS

### Why did the system default to normal mode?

- If a mode is unavailable due to a system fault, it defaults to normal mode and the driveline settings remain the same as prior to the system fault.

### Can I switch drive modes while I am driving?

- In most instances, you can switch drive modes while you are driving (if you maintain attention on the road), or while the vehicle is stationary. However, you should not switch the vehicle into a drive mode intended for off-road or track use while driving on paved, public roads. For example, while driving on a paved highway, it would be acceptable to switch from normal mode to eco mode, but not to off-road mode.

### How long does it take for the vehicle to switch modes after I make a selection?

- After switching modes, the new drive mode will activate within several seconds, if all the appropriate pre-conditions are met.

### How should I decide which drive mode to use?

- Selecting a drive mode usually depends on the driving experience you would like to have, and the driving conditions. For example, if you want to have a more exciting on-road driving experience, you could switch into sport mode. If you find yourself driving on slick roads, you could switch into slippery mode.

### Will drive modes impact my vehicle's fuel consumption?

- Drive modes can have an impact on your vehicle's fuel consumption. In addition to the active mode, your driving style will also affect the fuel consumption.

# Drive Mode Control - Raptor

## WHAT IS DRIVE MODE CONTROL

This feature connects multiple vehicle systems through a single interface, providing you with enhanced vehicle control and driving dynamics for different driving scenarios, terrains, weather, or various road conditions.

## HOW DOES DRIVE MODE CONTROL WORK

When a drive mode is selected it alters various electrical and mechanical systems within the vehicle to a predetermined configuration. The systems altered and features available will depend on which mode is selected.

**Note:** *The electronic locking differential is available and automatically engages in some drive modes. See **Electronic Locking Differential** (page 283).*

**Note:** *Off-Road drive modes automatically disable the Brake Over Accelerator system to allow for two-footed driving in off-road environments. See **Brake Over Accelerator** (page 290).*

**Note:** *Your vehicle reverts to normal mode each time you start it. If you shut your vehicle off in a drive mode other than normal mode, at startup the instrument cluster screen displays a pop-up asking if you would like to return to your last used drive mode. If you select yes to the pop-up, your vehicle returns to the last selected drive mode and the default four-wheel driveline setting associated with that drive mode. If you select no, your vehicle remains in normal mode and the default four-wheel driveline setting associated with that drive mode. If you do not select yes or no, the pop-up message times out, your vehicle remains in normal mode, and the four-wheel driveline setting remains in its last used setting.*

## SELECTING A DRIVE MODE



Rotate the controller located on the center console. Rotate the drive mode controller once to activate the drive mode selection menu in the display. Rotate the controller a second time to select and engage the drive mode.

**Note:** *Button icons vary depending on the vehicle's configuration.*

## Selecting a Steering Mode



To change the steering feel, press the button on the steering wheel. The first press displays a pop-up message in the instrument cluster display for the selected mode and subsequent presses changes the selected mode.

### Modes:

- Normal – Developed to complement vehicle response during daily driving.
- Sport – Slightly less assist and damping for improved steering feel during spirited driving.

# Drive Mode Control - Raptor

- Comfort – Slightly more assist for driver preference and daily driving ease.
- Off-road – Similar assist to Normal with added damping for improved control during off-road driving.
- Baja – Loudest setting for off-road use only. Maximum exhaust noise under all driving conditions.
- Quiet – Quietest setting for maximum comfort under all driving conditions.

After selecting the desired setting, you may feel a soft feedback bump in the steering wheel when the changeover occurs.

**Note:** If you disconnect or remove the battery, the steering system defaults to normal.

## Selecting a Suspension Mode



To change the suspension feel, press the button on the steering wheel. The first press displays a pop-up message in the instrument cluster display for the selected mode and subsequent presses changes the selected mode.

### Modes:

- Normal – Default factory setting.
- Sport – Slightly stiffer suspension with emphasis on handling and control.
- Off-road – Maximizes shock performance in extreme off-road environments.

## Selecting an Exhaust Mode



To change the exhaust sound, press the button on the steering wheel. The first press displays a pop-up message in the instrument cluster display for the selected mode and subsequent presses changes the selected mode.

### Modes:

- Normal – Default setting provides a balance of comfort and feedback.
- Sport – Slightly louder than normal for spirited driving.

## Quiet Start

Quiet start allows you to schedule when the exhaust mode turns on the quiet setting. The time window can be from 1 to 24 hours.

Enabling and disabling quiet start:

1. Press Settings on the touchscreen.
2. Press Vehicle Settings.
3. Press Quiet Start.
4. Press Quiet Start.
5. Press Settings.

Setting quiet time:

1. Press Settings on the touchscreen.
2. Press Vehicle Settings.
3. Press Quiet Start.
4. Press Set Quiet Time.
5. Set your desired start and end times.

## MyMode



You can use MyMode to create one custom vehicle configuration based on the current state of your vehicle.

When you have your vehicle configured to your desired settings, you can press and hold the button for a few seconds to save as MyMode.

Double-pressing the button activates your saved MyMode.

You can check the saved MyMode settings with a single press of the button.

# Drive Mode Control - Raptor

You can save the following settings as MyMode:

- Drive mode.
- Steering mode.
- Suspension mode.
- Exhaust mode.
- Four-wheel drive mode.
- Stop and start on or off.
- Rear electronic locking differential on or off.

**Note:** MyMode can only be set with configurations that are available for each drive mode. See **Drive Modes** (page 374).

**Note:** You can save or view MyMode at any time, regardless of your vehicle's speed or transmission selection, as long as your vehicle is running and it meets system conditions.

**Note:** When activating MyMode, your vehicle must meet all preconditions for the drive mode and various settings before it activates. A message appears if it does not meet system conditions.

## DRIVE MODES

### BAJA



This mode increases accelerator pedal responsiveness, optimizes transmission shifting response, and activates the anti-lag system all for quicker power delivery. The system places the stability controls in their baja settings for optimum vehicle control in loose sandy conditions.

This feature places the steering and suspension in their off-road settings for enhanced vehicle dynamics in high speed off-roading.

Additionally, active exhaust is set to the baja setting for a louder and more aggressive tone.

Use this mode for maximized high speed performance in off-road environments.

**Note:** Four-wheel drive high (4H) is the default four-wheel drive mode. Four-wheel drive auto is not available.

**Note:** Off-road is the default steering and suspension modes. All steering and suspension modes are available. Baja is the default exhaust mode. All exhaust modes are available.

**Note:** The electronic locking differential is available at all speeds in four-wheel drive. See **Switching the Electronic Locking Differential On and Off** (page 286).

**Note:** This mode is for Off-Road use only. Do not use this mode when driving on pavement. This could cause driveline bind up and damage the system depending on the four-wheel drive mode selection. See **Four-Wheel Drive** (page 273).

### NORMAL



This mode adjusts all systems to their base settings and balances vehicle performance for all around drivability. Each time you switch your vehicle off it defaults to this mode.

Use this mode for everyday driving, such as city and highway routes or commuting.

**Note:** Two-wheel drive high (2H) is the default four-wheel drive mode. All four-wheel drive modes are selectable when in normal mode.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

# Drive Mode Control - Raptor

**Note:** Normal is the default steering, suspension, and exhaust modes. Off-road steering mode is not available. All suspension and exhaust modes are available.

## OFF-ROAD



This mode lowers accelerator pedal responsiveness and delays transmission upshifts for improved vehicle control in low speed off-road environments. Traction and stability controls allow the wheels to spin to maintain vehicle momentum and clear debris from the tires for improved traction.

The system inhibits auto start stop and engages the rear electronic locking differential.

Use this mode for driving through mud, sand, and rough, uneven off-road terrains.

**Note:** Four-wheel drive high (4H) is the default four-wheel drive mode.

**Note:** The electronic locking differential engages when you select this mode at any speed, and you can disengage it at any time using the button. See **Switching the Electronic Locking Differential On and Off** (page 284).

**Note:** Comfort is the default steering mode. All steering modes are available. Off-road is the default suspension mode. All suspension modes are available. Sport is the default exhaust mode. All exhaust modes are available.

**Note:** This mode is for Off-Road use only. Do not use this mode when driving on pavement. Depending on the four-wheel drive mode selection, this could cause driveline bind up and damage the system. See **Four-Wheel Drive** (page 273).

## ROCK CRAWL



This mode lowers accelerator pedal responsiveness and holds the transmission in lower gears to enhance vehicle control for low speed rock crawling. The system switches the traction and stability controls to their rock crawl settings.

This feature inhibits auto start stop and engages the rear electronic locking differential.

Use this mode when crossing aggressive terrain including rocks, mountain trails, and boulders.

**Note:** Four-wheel drive low (4L) is the only four-wheel drive mode available.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

**Note:** Comfort is the default steering mode. All steering modes are available. Off-road is the default suspension mode. All suspension modes are available. Normal is the default exhaust mode. All exhaust modes are available.

**Note:** This mode is for Off-Road use only. Do not use this mode when driving on pavement. This could cause driveline bind up and damage the system depending on the four-wheel drive mode you select. See **Four-Wheel Drive** (page 273).

## SLIPPERY



This mode lowers accelerator pedal responsiveness, adjusts transmission shift points, and optimizes traction and stability controls to help mitigate wheel spin and maintain vehicle control in slick driving conditions.

This feature adjusts four-wheel drive control to provide optimum traction for slippery surfaces.

# Drive Mode Control - Raptor

Use this mode for less than ideal road conditions such as snow and ice covered roads or for firm surfaces that are covered with loose or slippery materials.

**Note:** Four-wheel drive auto (4A) is the default four-wheel drive mode. Two-wheel drive high (2H) is not available.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

**Note:** Normal is the default steering, suspension, and exhaust modes. Off-road steering mode is not available. All suspension and exhaust modes are available.

**Note:** Do not use this mode when driving on dry pavement. This could cause driveline bind up and damage the system depending on the four-wheel drive mode you select. See **Four-Wheel Drive** (page 273).

## SPORT - 3.5L



This mode increases accelerator pedal responsiveness and holds the transmission in lower gears longer for enhanced acceleration. The system switches the chassis controls to their sport settings.

This feature sets the exhaust to a louder tone, inhibits auto-start stop, increases steering torque buildup, and it adjusts the suspension for enhanced driver connectivity and responsive driving dynamics.

Use this mode for a sportier and engaging driving experience.

**Note:** Two-wheel drive auto (2H) is the default four-wheel drive mode. Four-wheel drive low (4L) is not available.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

**Note:** Sport is the default steering, suspension, and exhaust modes. Off-road steering mode is not available. All suspension and exhaust modes are available.

## SPORT - 5.2L



This mode increases accelerator pedal responsiveness and holds the transmission in lower gears longer for enhanced acceleration. The system switches the chassis controls to their sport settings.

This feature sets the exhaust sound to a louder tone, inhibits auto-start stop, increases steering torque buildup, and it adjusts the suspension for enhanced driver connectivity and responsive driving dynamics.

Use this mode for a sportier and engaging driving experience.

**Note:** Four-wheel drive auto (4A) is the default four-wheel drive mode. Four-wheel drive low (4L) is not available.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

**Note:** Sport is the default steering, suspension, and exhaust modes. Off-road steering mode is not available. All suspension and exhaust modes are available.

# Drive Mode Control - Raptor

## TOW/HAUL

 For improved vehicle operation when towing a trailer or hauling a heavy load. This mode moves upshifts to higher engine speeds to reduce the frequency of transmission shifting. It also provides downshift engine braking to assist in maintaining vehicle speed when descending a slope.

The system enhances steering response to assist in controlling the vehicle when towing or hauling and auto-start stop is inhibited.

**Note:** All four-wheel drive modes are selectable. This mode does not default to a certain four-wheel drive mode and maintains the previous selection.

**Note:** The electronic locking differential is available below 25 mph (40 km/h). See **Switching the Electronic Locking Differential On and Off** (page 284).

**Note:** Normal is the default steering and exhaust modes. Off-road steering mode is not available. All exhaust modes are available. Sport is the default suspension mode. Normal suspension mode is available. Off-road suspension mode is not available.

## DRIVE MODE CONTROL – TROUBLESHOOTING

### DRIVE MODE CONTROL – WARNING LAMPS



Some drive modes reduce traction and stability control performance and the indicator illuminates in the instrument cluster.

**Note:** The system has diagnostic checks that continuously monitor the system for proper operation. If a mode is unavailable due to a system fault, the drive mode system defaults to normal. When the system defaults to normal, the driveline settings remain the same as prior to the system fault.

## DRIVE MODE CONTROL – INFORMATION MESSAGES

Message	Details
Selected 4x4 Mode Not Available in Current Drive Mode	You have selected a four-wheel drive mode that is not available in the current drive mode. Select an available four-wheel drive mode.

# Drive Mode Control - Raptor

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## DRIVE MODE CONTROL – FREQUENTLY ASKED QUESTIONS

### Why did the system default to normal mode?

- If a mode is unavailable due to a system fault, it defaults to normal mode and the driveline settings remain the same as prior to the system fault.

### Can I switch drive modes while I am driving?

- In most instances, you can switch drive modes while you are driving (if you maintain attention on the road), or while the vehicle is stationary. However, you should not switch the vehicle into a drive mode intended for off-road or track use while driving on paved, public roads. For example, while driving on a paved highway, it would be acceptable to switch from normal mode to eco mode, but not to off-road mode.

### How long does it take for the vehicle to switch modes after I make a selection?

- After switching modes, the new drive mode will activate within several seconds, if all the appropriate pre-conditions are met.

### How should I decide which drive mode to use?

- Selecting a drive mode usually depends on the driving experience you would like to have, and the driving conditions. For example, if you want to have a more exciting on-road driving experience, you could switch into sport mode. If you find yourself driving on slick roads, you could switch into slippery mode.

### Will drive modes impact my vehicle's fuel consumption?

- Drive modes can have an impact on your vehicle's fuel consumption. In addition to the active mode, your driving style will also affect the fuel consumption.

# Lane Keeping System

## WHAT IS THE LANE KEEPING SYSTEM

The lane keeping system alerts you by providing temporary steering assistance or steering wheel vibration when it detects an unintended lane departure.

## HOW DOES THE LANE KEEPING SYSTEM WORK

The lane keeping system uses a forward looking camera mounted on the windshield to monitor vehicle movement within the lane of travel.

When the camera detects a drift out of the lane of travel, the lane keeping system alerts the driver by vibrating the steering wheel, or aids the driver by providing a small steering input to move the vehicle back into the lane of travel.

The driver can select one of three modes:

- Alert
- Aid
- Alert + Aid

## LANE KEEPING SYSTEM PRECAUTIONS



**WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** The system will not operate if the sensor cannot track the road lane markings.



**WARNING:** The sensor may incorrectly track lane markings as other structures or objects. This can result in a false or missed warning.



**WARNING:** In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



**WARNING:** The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.



**WARNING:** If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



**WARNING:** The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by us.



**WARNING:** Large contrasts in outside lighting can limit sensor performance.

## LANE KEEPING SYSTEM LIMITATIONS

The lane keeping system only operates when the vehicle speed is greater than 40 mph (64 km/h).

The system works when the camera can detect at least one lane marking or the edge of the road.

# Lane Keeping System

**Note:** When you select Aid or Alert and Aid mode and the system detects no steering activity for a short period of time, the system alerts you to put your hands on the steering wheel. The system may detect a light grip or touch on the steering wheel as hands-off driving.

The lane keeping system may not correctly operate in any of the following conditions:

- The lane keeping system does not detect at least one lane marking.
- You switch the turn signal on.
- You apply direct steering, accelerate fast or brake hard.
- The vehicle speed is less than 40 mph (64 km/h).
- The anti-lock brake, stability control or traction control system activates.
- The lane is too narrow.
- Something is obscuring the camera or it is unable to detect the lane markings due to environment, traffic or vehicle conditions.
- Entering or exiting a tight curve when driving at high speeds.

The lane keeping system may not correct lane positioning in any of the following conditions:

- High winds.
- Uneven road surfaces.
- Heavy or uneven loads.
- Incorrect tire pressure.

## SWITCHING THE LANE KEEPING SYSTEM ON AND OFF



To activate the lane keeping system, press the button on the steering wheel.

To deactivate the lane keeping system, press the button again.

**Note:** When switching the system on or off a message appears in the instrument cluster display to show the status.

**Note:** The system stores the on or off setting until manually changed.

## SWITCHING THE LANE KEEPING SYSTEM MODE

The lane keeping system has different settings that you can view or adjust using the touchscreen.

The system stores the last known selection for each setting.

To change the lane keeping system mode, use the touchscreen:

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Lane-Keeping System**.
4. Press **Lane-Keeping Mode**.
5. Select a mode.

**Note:** The system remembers the last setting when you start your vehicle.

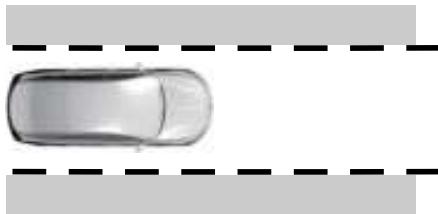
## ALERT MODE

### WHAT IS ALERT MODE

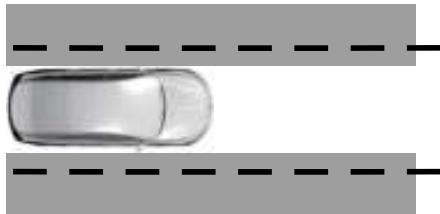
Alert mode vibrates the steering wheel when it detects an unintended lane departure.

# Lane Keeping System

## HOW DOES ALERT MODE WORK



## HOW DOES AID MODE WORK



When in alert mode, the lane keeping system alerts you by vibrating the steering wheel. The intensity of the vibration is set through the lane keeping system menu.

## ADJUSTING THE STEERING WHEEL VIBRATION INTENSITY

To change the steering wheel vibration intensity, use the touchscreen:

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Lane-Keeping System**.
4. Press **Lane-Keeping Intensity**.
5. Select an intensity setting.

## AID MODE

### WHAT IS AID MODE

Aid mode provides temporary steering assistance toward the center of the lane.

The lane keeping system aids you when an unintentional lane departure occurs. The system provides a small steering input to move the vehicle towards the center of the lane.

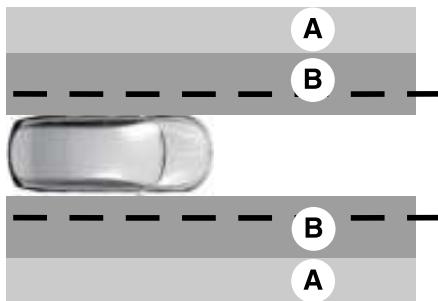
### ALERT AND AID MODE

### WHAT IS ALERT AND AID MODE

Alert and aid mode uses multiple features to keep you in your lane. The system first provides a small steering input to bring your vehicle back towards the center of the lane. If your vehicle moves too far from the center of the lane the system alerts you with vibration in the steering wheel.

# Lane Keeping System

## HOW DOES ALERT AND AID MODE WORK



A Alert.

B Aid.

The lane keeping system detects a lane departure and provides aid when the vehicle enters **B** and applies the additional alert warning if **A** is entered.

## LANE KEEPING SYSTEM INDICATORS



If you switch the lane keeping system on, a graphic with lane markings appears in the instrument cluster display.

When you switch the system off, the lane marking graphics do not display.

**Note:** The overhead vehicle graphic may still display if adaptive cruise control is enabled.

While the lane keeping system is on, the color of the lane markings change to indicate the system status.

Gray	Green	Orange	Red
Indicates that the system is temporarily unavailable to provide a warning or intervention on the indicated side.	Indicates that the system is available or ready to provide a warning or intervention on the indicated side.	Indicates that the system is providing or has just provided a lane keeping aid intervention.	Indicates that the system is providing or has just provided a lane keeping alert warning.

# Lane Keeping System

## BLIND SPOT ASSIST

### WHAT IS BLIND SPOT ASSIST

Blind spot assist is an extension of the lane keeping system.

It may help you identify adjacent vehicles during a lane change.

Blind spot assist provides a blind spot warning and steering assistance to help you become aware of and steer away from vehicles in your blind spot during lane changes.

### HOW DOES BLIND SPOT ASSIST WORK



Activate and deactivate the system using the lane keeping system button on the steering wheel.

During lane changes, the design of the blind spot assist feature detects vehicles in, or approaching, your blind spot and provides a warning, plus steering assistance to direct your vehicle back into your lane.

When active, this system functions with or without the use of turn signals and hazard flashers.

You must keep your hands on the steering wheel at all times.

### BLIND SPOT ASSIST LIMITATIONS

All system limitations present in the basic lane keeping system also apply to blind spot assist.

Blind spot assist does not function under the following conditions:

- No lane markings are detected.
- One or both rear radar sensors become blocked or faulty.
- Attaching bike or cargo racks could cause false alerts due to obstruction of the sensor.

Blind spot assist may have difficulty detecting hazards under the following conditions:

- If a vehicle is approaching in an adjacent lane at a speed higher than your vehicle.
- Bad weather obstructing the sensors.

### BLIND SPOT ASSIST WITH TRAILER COVERAGE

### WHAT IS BLIND SPOT ASSIST WITH TRAILER COVERAGE

Blind spot assist with trailer coverage is an extension of the lane keeping system.

It may help you identify adjacent vehicles during a lane change.

Blind spot assist provides a blind spot warning and steering assistance to help you become aware of and steer away from vehicles in your blind spot during lane changes.

When attaching a trailer, ensure you have properly set up the trailer coverage settings. See **Blind Spot Information System With Trailer Coverage** (page 389).

### HOW DOES BLIND SPOT ASSIST WITH TRAILER COVERAGE WORK



Activate and deactivate the system using the lane keeping system button on the steering wheel.

# Lane Keeping System

During lane changes, the design of the blind spot assist feature detects vehicles in, or approaching, your blind spot and provides a warning, plus steering assistance to direct your vehicle back into your lane.

If a supported trailer is connected, the function is reduced to only detecting vehicles on both sides of your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer.

See **Blind Spot Information System With Trailer Coverage** (page 389).

When active, this system functions with or without the use of direction indicators and hazard flashers.

You must keep your hands on the steering wheel at all times.

## BLIND SPOT ASSIST WITH TRAILER COVERAGE LIMITATIONS

All system limitations present in the basic lane keeping system also apply to blind spot assist.

Blind spot assist does not function under the following conditions:

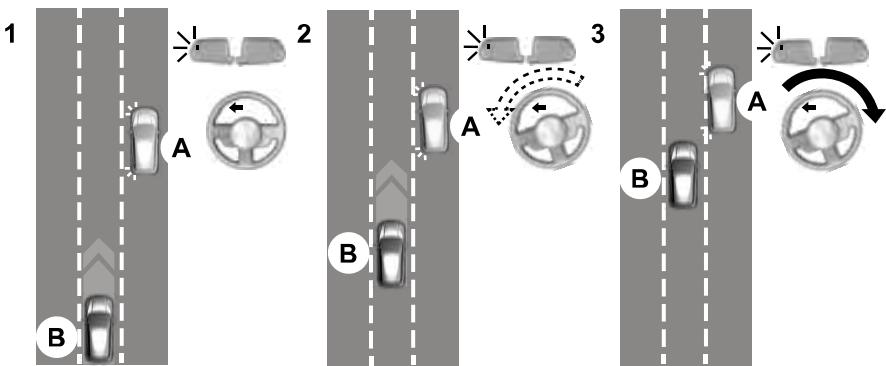
- No lane markings are detected.
- One or both rear radar sensors become blocked or faulty.
- You have not configured the attached trailer correctly in the trailer tow menus or you attached an unsupported trailer. The system only supports certain trailer shapes and dimensions.

**Note:** *Blind spot assist with trailer coverage could have reduced performance if any of the above limitations are present.*

Blind spot assist may have difficulty detecting hazards under the following conditions:

- If a vehicle is approaching in an adjacent lane at a relative speed much higher than your vehicle.
- Bad weather conditions are present that obstruct the sensors.
- Attaching bike or cargo racks could cause false alerts due to obstruction of the sensor.

## BLIND SPOT ASSIST WITH TRAILER COVERAGE INDICATORS



# Lane Keeping System

**Diagram 1:** Vehicle A uses its left turn signal preparing to change from the right lane to the middle lane. Vehicle B is already in the middle lane and just entered Vehicle A's blind spot causing the blind spot information system alert indicator to flash on the exterior mirror.

**Diagram 2:** The driver of Vehicle A begins to steer into the center lane not aware of Vehicle B.

**Diagram 3:** Blind spot assist counter steers to help alert the driver of Vehicle A to direct their vehicle back into the right lane to help avoid a possible collision with Vehicle B.

The lane keeping aid warning lamp or yellow lane marking in your instrument cluster display indicate blind spot assist activation. In addition, the blind spot information system alert indicator flashes on the exterior mirror on the same side as the detection. See **Blind Spot Information System** (page 388).

## Blind Spot Assist Information Messages

Message	Action
Blind Spot Assist Not Available Trailer Attached	Displays if you attach a trailer to your vehicle with the blind spot information system switched off or you have not configured the trailer.
Blind Spot Assist Not Available Side Sensor Blocked	Displays if your blind spot information system sensors are blocked.
Blind Spot Assist System fault	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
Trailer Brake Module Fault	Lost communication with the trailer module. Blind spot assist is disabled until the failure is fixed.
Trailer Lighting Module Fault See Manual	Lost communication with the trailer module. Blind spot assist is disabled until the failure is fixed.
Front Camera Fault Service Required	Front camera fault. Blind spot assist is disabled until the failure is fixed.

# **Lane Keeping System**

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## **LANE KEEPING SYSTEM – TROUBLESHOOTING**

### **LANE KEEPING SYSTEM – INFORMATION MESSAGES**

<b>Message</b>	<b>Action</b>
Lane Keeping Sys. Malfunction Service Required	The system has malfunctioned. Have your vehicle checked as soon as possible.
Front Camera Temporarily Not Available	The system has detected a condition that has caused the system to be temporarily unavailable.
Front Camera Low Visibility Clean Screen	The system has detected a condition that requires you to clean the windshield in order for it to operate properly.
Front Camera Malfunction Service Required	The system has malfunctioned. Have your vehicle checked as soon as possible.
Keep Hands on Steering Wheel	The system requests that you keep your hands on the steering wheel.

# Lane Keeping System

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## LANE KEEPING SYSTEM – FREQUENTLY ASKED QUESTIONS

### Why is the feature not available (lane markings are gray) when I can see the lane markings on the road?

- Your vehicle speed is less than 40 mph (65 km/h).
- The sun is shining directly into the camera lens.
- A quick intentional lane change has occurred.
- You are driving your vehicle too close to the lane markings for an extended interval of time.
- Driving at high speeds in curves.
- The last alert warning or aid intervention occurred a short time ago.
- Ambiguous lane markings, for example, in construction zones.
- Rapid transition from light to dark, or from dark to light.
- Sudden offset in lane markings.
- ABS or AdvanceTrac™ is active.
- There is a camera blockage due to dirt, grime, fog, frost or water on the windshield.
- You are driving too close to the vehicle in front of you.
- Transitioning between no lane markings to lane markings, or vice versa.
- There is standing water on the road.
- Faint lane markings, for example, partial yellow lane markings on concrete roads.
- Lane width is too narrow or too wide.
- You have not calibrated the camera after a windshield replacement.

- Driving on roads with tight curves or uneven surfaces.

### Why does the vehicle not come back toward the middle of the lane, as expected, in the Aid, or Aid + Alert mode?

- High cross winds are present.
- There is a large road crown.
- Rough roads, grooves or shoulder drop-offs.
- Heavy, uneven loading of the vehicle or improper tire inflation pressure.
- You changed the tires or modified the suspension.

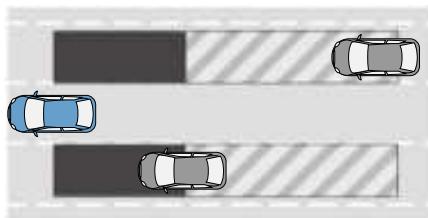
# Blind Spot Information System

## WHAT IS BLIND SPOT INFORMATION SYSTEM

Blind spot information system detects vehicles that may have entered the blind spot zone.

## HOW DOES BLIND SPOT INFORMATION SYSTEM WORK

Blind spot information system uses sensors on both sides of your vehicle, detecting rearward from the exterior mirrors to approximately 13 ft (4 m) beyond the rear bumper. The detection area extends to approximately 59 ft (18 m) beyond the rear bumper when the vehicle speed is greater than 30 mph (48 km/h) to alert you of faster approaching vehicles.



## BLIND SPOT INFORMATION SYSTEM PRECAUTIONS



**WARNING:** Do not use the blind spot information system as a replacement for using the interior and exterior mirrors or looking over your shoulder before changing lanes. The blind spot information system is not a replacement for careful driving.



**WARNING:** The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.

**Note:** *Blind spot information system does not prevent contact with other vehicles. It does not detect parked vehicles, pedestrians, animals or other infrastructure.*

## BLIND SPOT INFORMATION SYSTEM LIMITATIONS

Blind spot information system does not operate in park (P) or reverse (R).

The system may not alert you if a vehicle quickly passes through the detection zone while overtaking.

**Note:** *For vehicles without the trailer coverage feature, we recommend that you switch the blind spot information system off when you attach a trailer.*

## BLIND SPOT INFORMATION SYSTEM REQUIREMENTS

Blind spot information system turns on when all the following occur:

- You start your vehicle.
- You shift into drive (D).
- The vehicle speed is greater than 6 mph (10 km/h).

## SWITCHING BLIND SPOT INFORMATION SYSTEM ON AND OFF

To switch blind spot information system on or off, use the touchscreen:

# Blind Spot Information System

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Blind Spot Information System**.
4. Switch the feature on or off.

When you switch blind spot information system off, a warning lamp illuminates. When you switch the system on or off, the alert indicators flash twice.

**Note:** The system remembers the last setting when you start your vehicle.

## LOCATING THE BLIND SPOT INFORMATION SYSTEM SENSORS



The sensors are inside the brake lamp on both sides of your vehicle.

**Note:** Keep the sensors free from snow, ice and large accumulations of dirt.

**Note:** Do not cover the sensors with bumper stickers, repair compound or other objects.

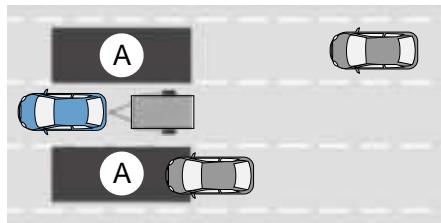
**Note:** Bike and cargo racks could cause false alerts due to obstruction of the sensor. We recommend switching the feature off when using a bike or cargo rack.

**Note:** Blocked sensors may affect system accuracy.

If the sensors become blocked, a message appears in the instrument cluster display. See **Blind Spot Information System – Information Messages** (page 391). The alert indicators illuminate but the system does not alert you.

## BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE

### WHAT IS BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE



#### A. Trailer coverage detection zone.

Blind spot information system detects vehicles that may have entered the blind spot zone. The detection area is on both sides your vehicle and trailer, extending rearward from the exterior mirrors to the end of your trailer.

## BLIND SPOT INFORMATION SYSTEM WITH TRAILER COVERAGE LIMITATIONS

Trailer coverage only supports conventional trailers.

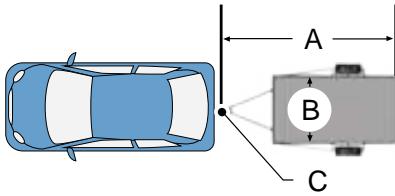
# Blind Spot Information System

Make sure the trailer width is less than or equal to 8.5 ft (2.6 m) and the length is less than 33 ft (10.1 m).

Some trailers could cause a slight change in system performance:

- Large box trailers, including v-nose or horse trailers, could cause false alerts to occur when driving next to infrastructures or near parked cars. A false alert could also occur while making a 90° turn.
- Trailers that have a width greater than 8.5 ft (2.6 m) at the front and have a total length greater than 20 ft (6 m) could cause delayed alerts when a vehicle is passing at high speeds.
- Box trailers that have a width greater than 8.5 ft (2.6 m) at the front could cause early alerts when you pass a vehicle.
- Clam shell or v-nose box trailers with a width greater than 8.5 ft (2.6 m) at the front could cause delayed alerts when a vehicle traveling the same speed as your vehicle merges lanes.

## SETTING A TRAILER LENGTH



- A      Trailer length.
- B      Trailer width.
- C      Trailer hitch ball.

You can set-up a trailer to work with the blind spot information system through the touchscreen by using the add trailer menu.

1. Input the trailer name and trailer type, conventional, gooseneck or fifth wheel, then save to continue trailer setup.

**Note:** *The system only supports conventional trailers.*

2. Trailer width measurement. Measure the width at the front of the trailer. It is not measured at the widest point of the trailer. The maximum width at the front of the trailer the system can support is 8.5 ft (2.6 m).

**Note:** *If the trailer is a bike rack or cargo rack with electrical lighting, enter a length of around 3 ft (1 m). Cross traffic alert remains on for trailers with a length of 3 ft (1 m) or less.*

**Note:** *The system requires proper measurement and measure entry to properly function.*

## SELECTING A TRAILER

When you connect a trailer to your vehicle, the trailer set up menu appears in the touchscreen. This menu allows you to set up a new trailer or choose from a previously set up trailer. A warning message appears and the system turns off if you do not choose or add a new trailer.

**Note:** *The warning message may not appear until your vehicle reaches 22 mph (35 km/h).*

# Blind Spot Information System

## BLIND SPOT INFORMATION SYSTEM INDICATORS



When blind spot information system detects a vehicle, an alert indicator illuminates in the exterior mirror on the side from which the vehicle is approaching. If you turn the turn signal on for that side of your vehicle, the alert indicator flashes.

## BLIND SPOT INFORMATION SYSTEM – TROUBLESHOOTING

### BLIND SPOT INFORMATION SYSTEM – INFORMATION MESSAGES

Message	Action
Blind Spot System Fault	A fault with the system has occurred. Have your vehicle checked as soon as possible.
Blind Spot Not Available Sensor Blocked See Manual	Something is blocking the sensors. Clean the sensors.
Blind Spot Alert Deactivated Trailer Attached	The system automatically turns off and displays this message when you connect a trailer to your vehicle under any of the following conditions: - Your vehicle does not have blind spot information system with trailer coverage. - You switch the blind spot information system off through the touchscreen. - Your trailer exceeds the limits for the system. See <b>Setting a Trailer Length</b> (page 390).

## **Blind Spot Information System**

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**Note:** When connecting a trailer, the system may detect the trailer and turn the system OFF. If the system does not automatically turn OFF, manually switch the blind spot information system OFF. If your vehicle has the blind spot information system with trailer coverage, the system prompts you to set up a trailer that allows the feature to function, if your trailer meets the requirements of the system.

# Exit Warning

## WHAT IS EXIT WARNING

Exit warning uses radar sensors to alert you to traffic objects approaching your open door.

## HOW DOES EXIT WARNING WORK

Exit warning detects traffic objects such as vehicles, cyclists, scooters and motorcycles that approach your vehicle from the rear and cross into the exit warning zone. The exit warning zones are along the left and right sides of your vehicle and extend slightly past a fully open door.



**Note:** The system cannot detect animals, slow moving pedestrians or any type of stationary object.

## EXIT WARNING PRECAUTIONS



**WARNING:** The system is not a crash warning or avoidance system.



**WARNING:** Always pay attention to the traffic situation and the area around the vehicle.



**WARNING:** In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



**WARNING:** If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



**WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** The system may not detect objects with surfaces that absorb reflection. Always drive with due care and attention. Failure to take care may result in a crash.

**Note:** The exit warning system becomes active once you have started your vehicle and the vehicle is not moving.

## EXIT WARNING LIMITATIONS

The exit warning system is operational in any gear position once you start your vehicle and anytime the vehicle is not moving. The exit warning system remains on for about 3 minutes after turning your vehicle off. The system immediately turns off when locking the doors. Exit warning informs you when it turns off.

**Note:** Do not use exit warning as a replacement for paying attention when exiting your vehicle.

**Note:** The system does not prevent contact with other vehicles by automatically closing the doors.

# Exit Warning

**Note:** The system may not inform and/or alert you if a traffic object is approaching too quickly or if the parking position prevents detection.

## Exit Warning Alert

**Note:** Exit warning is designed to provide a visual and audible alert during an exit when an occupant opens any door and a traffic object is approaching on the same side.

## EXIT WARNING INDICATORS



When exit warning detects an approaching traffic object on one side, the corresponding alert indicator in the exterior mirror is illuminated. If exit warning alert or the optional exit warning prevention are active, the same alert indicator flashes.

See **Blind Spot Information System Indicators** (page 391).

In addition to the mirror indicator there is also visual indicator in the information display noting what side a traffic object has been detected on.

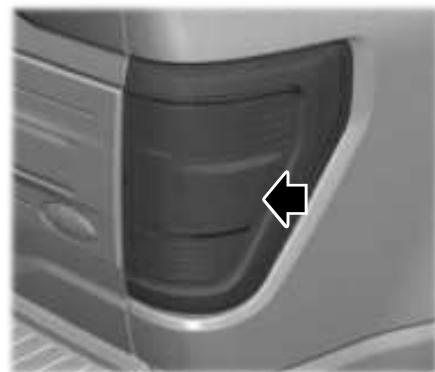
## SWITCHING EXIT WARNING ON AND OFF

You can switch off the exit warning system using the touchscreen.

Exit warning turns off approximately 3 minutes after you switch your vehicle off. It turns off immediately after you lock the doors. When exit warning turns off, a message appears in the instrument cluster display.

**Note:** The system remembers the last setting when you start your vehicle.

## LOCATING THE EXIT WARNING SENSORS



The sensors for exit warning are mounted behind the rear bumper on both sides of your vehicle.

**Note:** Keep the sensors free from snow, ice and large accumulations of dirt.

**Note:** Do not cover the sensors with bumper stickers, repair compound or other objects.

**Note:** Blocked sensors may affect system accuracy.

**Note:** The system may not correctly operate when towing a trailer or bike rack.

# **Exit Warning**

## **EXIT WARNING – TROUBLESHOOTING**

### **EXIT WARNING – INFORMATION MESSAGES**

<b>Message</b>	<b>Reason</b>
Left/Right Side Check surroundings before exiting	Left/Right exit warning alert or exit warning prevention is active.
Exit Warning turning off. Exit safely	Displays if the exit warning system turns off/shuts down.
Exit Warning System Fault	Displays if the exit warning system detects any system error.

If exit warning detects a fault, the system deactivates and the following message appears in the instrument cluster display.



Exit Warning  
System Fault

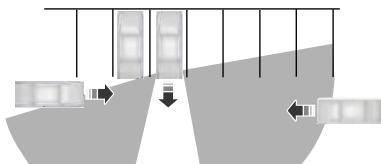
# Cross Traffic Alert

## WHAT IS CROSS TRAFFIC ALERT

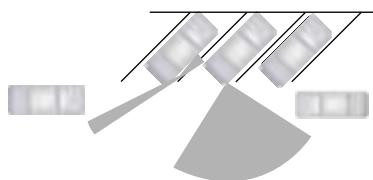
The system alerts you of vehicles approaching from the sides behind your vehicle when you shift into reverse (R).

## HOW DOES CROSS TRAFFIC ALERT WORK

Cross traffic alert detects vehicles that approach at a speed between 4–37 mph (6–60 km/h). Coverage decreases when the sensors are partially, mostly or fully obstructed.



The sensor on the left-hand side is only partially obstructed and zone coverage on the right-hand side is maximized.



Zone coverage also decreases when parking at narrow angles. The sensor on the left-hand side is mostly obstructed and zone coverage on that side is severely reduced.

**Note:** Slowly reversing helps increase the coverage area and effectiveness.

## CROSS TRAFFIC ALERT PRECAUTIONS



**WARNING:** Do not use the cross traffic alert system as a replacement for using the interior and exterior mirrors or looking over your shoulder before reversing out of a parking space. The cross traffic alert system is not a replacement for careful driving.



**WARNING:** The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.

## CROSS TRAFFIC ALERT LIMITATIONS

The system may not correctly operate when any of the following occur:

- Something is blocking the sensors.
- Adjacently parked vehicles or objects are obstructing the sensors.
- Vehicles approach at speeds less than 4 mph (6 km/h) or greater than 37 mph (60 km/h).
- Your vehicle speed is greater than 7 mph (12 km/h).
- You reverse out of an angled parking space.

# Cross Traffic Alert

## Cross Traffic Alert Limitations with a Trailer Attached

The system remains on when you attach a trailer to vehicles with blind spot information system with trailer coverage under the following conditions:

- You connect a trailer.
- The trailer is a bike rack or cargo rack with a maximum length of 3 ft (1 m).
- You set the trailer length to 3 ft (1 m) in the instrument cluster display.

**Note:** *The system may not correctly operate when towing a trailer. For vehicles with a trailer tow module and tow bar approved by the manufacturer, the system turns off when you attach a trailer. For vehicles with an aftermarket trailer tow module or tow bar, we recommend that you switch the system off when you attach a trailer.*

## SWITCHING CROSS TRAFFIC ALERT ON AND OFF

To switch cross traffic alert on or off use the touchscreen.

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Switch **Cross Traffic Alert** on or off.

When you switch the system on or off, the alert indicators flash twice.

**Note:** *The system switches on every time you switch the ignition on.*

## LOCATING THE CROSS TRAFFIC ALERT SENSORS



The sensors are inside the brake lamp on both sides of your vehicle.

**Note:** *Keep the sensors free from snow, ice and large accumulations of dirt.*

**Note:** *Do not cover the sensors with bumper stickers, repair compound or other objects.*

**Note:** *Blocked sensors may affect system accuracy.*

If something is blocking the sensors, a message may appear in the information display when you shift into reverse (R).

**Note:** *Bike and cargo racks could cause false alerts due to obstruction of the sensor. We recommend switching the feature off when using a bike or cargo rack.*

# Cross Traffic Alert

## CROSS TRAFFIC ALERT INDICATORS

When the cross traffic alert detects an approaching vehicle, a tone sounds, a warning lamp illuminates in the relevant exterior mirror and arrows appear in the instrument cluster display to show from which side the vehicle is approaching.

If the system malfunctions, a warning lamp illuminates in the instrument cluster and a message appears in the instrument cluster display. Have your vehicle checked as soon as possible.

**Note:** *In some conditions, the system could alert you, even when there is nothing in the detection zone, for example a vehicle passing further away from your vehicle.*

## CROSS TRAFFIC ALERT – TROUBLESHOOTING

### CROSS TRAFFIC ALERT – INFORMATION MESSAGES

Message	Action
Cross Traffic Alert	Displays instead of indication arrows when the system detects a vehicle. Check for approaching traffic. Only available in vehicles with 8 inch displays.
Cross Traffic Not Available Sensor Blocked See Manual	Indicates blocked cross traffic alert system sensors. Clean the sensors. If the message continues to appear, have your vehicle checked as soon as possible.
Cross Traffic System Fault	The system has malfunctioned. Have your vehicle checked as soon as possible.
Cross Traffic Alert Deactivated Trailer Attached	Displays if you attach a trailer to your vehicle.

**Note:** *When connecting a trailer, the system may detect the trailer and turn the system OFF. If the system does not turn OFF automatically, switch the cross traffic alert system OFF manually. See **Switching Cross Traffic Alert On and Off** (page 397).*

# Pre-Collision Assist

## WHAT IS PRE-COLLISION ASSIST

Pre-collision assist detects and warns of approaching hazards in the roadway. The system provides multiple levels of assistance to help avoid a collision if your vehicle is rapidly approaching another stationary vehicle, a vehicle traveling in the same direction as yours, or a pedestrian or cyclist within your driving path.

## HOW DOES PRE-COLLISION ASSIST WORK

The system warns the driver of potential hazards by providing three levels of assistance.



If your vehicle is rapidly approaching potential hazards the system provides the following levels of functionality:

1. Alert.
2. Brake support.
3. Automatic emergency braking.



**Alert:** When active, a flashing visual warning appears and an audible warning tone sounds.

**Brake Support:** The system helps reduce the impact speed by preparing the brakes for rapid braking. The system does not automatically apply the brakes. If you press the brake pedal, the system may apply additional braking up to maximum braking force, even if you lightly press the brake pedal.

### Automatic Emergency Braking:

Automatic emergency braking may activate if the system determines that a collision is imminent.

**Note:** If the pre-collision assist alerts are too frequent or disturbing, you can reduce the alert sensitivity. Setting the low sensitivity results in fewer and later warnings of a potential forward collision. The manufacturer recommends using the high sensitivity setting where possible.

**Note:** Automatic emergency braking performance is not affected by the sensitivity setting.

Each system has various levels of detection capabilities. See **Pre-Collision Assist Limitations** (page 400).

## PRE-COLLISION ASSIST PRECAUTIONS



**WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** The system does not detect vehicles moving in a different direction or animals. Apply the brakes when necessary. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** The system does not operate during hard acceleration or steering. Failure to take care may lead to a crash or personal injury.

# Pre-Collision Assist



**WARNING:** The system may operate with reduced function during cold and inclement weather conditions. Snow, ice, rain, spray and fog can adversely affect the system. Keep the front camera and radar free of snow and ice. Failure to follow this instruction may result in the loss of control of your vehicle, serious personal injury or death.



**WARNING:** Take additional care if your vehicle is heavily loaded or you are towing a trailer. These conditions could result in reduced performance of this system. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** The system cannot help prevent all crashes. Do not rely on this system to replace driver judgment and the need to maintain a safe distance and speed.



**WARNING:** In situations where the vehicle camera has limited detection capability, this may reduce system performance. These situations include but are not limited to direct or low sunlight, vehicles at night without tail lights, unconventional vehicle types, running pedestrians, partly obscured pedestrians, or pedestrians that the system cannot distinguish from a group. Failure to take care may result in the loss of control of your vehicle, serious personal injury or death.

## PRE-COLLISION ASSIST LIMITATIONS

Pre-collision assist depends on the detection ability of its camera and sensors. Any obstructions or damage to these areas can limit detection or prevent the system from functioning. See **Locating the Pre-Collision Assist Sensors** (page 402).

The system is active at 3 mph (5 km/h) and above.

**Note:** *The pre-collision assist system automatically disables when you select four-wheel drive low or manually disable AdvanceTrac™.*

**Note:** *Brake support and automatic emergency braking are active at speeds up to 80 mph (130 km/h). If your vehicle has a radar sensor included with adaptive cruise control, then brake support and automatic emergency braking are active up to the maximum speed of your vehicle.*

## Pedestrian Detection Limitations

Pedestrian detection is active at speeds up to 50 mph (80 km/h).

Pedestrian detection operates optimally when detected hazards are clearly identifiable. The system can have reduced performance in situations where pedestrians are running, partly obscured, have a complex background, or when the system cannot distinguish them from a group.

## Cyclist Detection Limitations

Cyclist detection is active at speeds up to 50 mph (80 km/h).

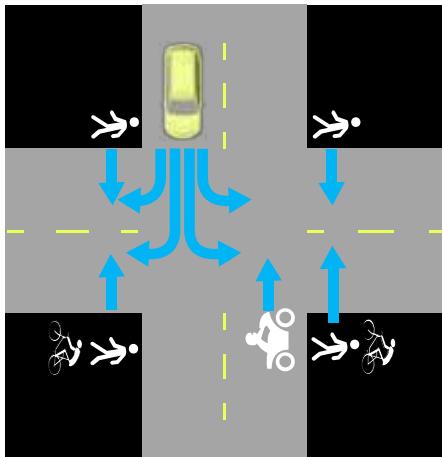
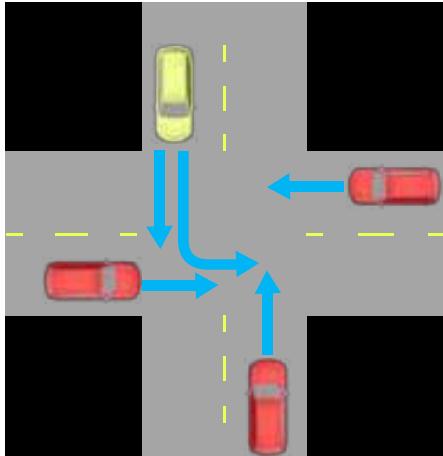
# Pre-Collision Assist

Cyclist detection functions optimally when detected hazards are clearly identifiable. The system can have reduced performance in situations where cyclists are fast-moving, partly obscured, have a complex background, or where the system cannot distinguish them from a group.

## Intersection Assist (if Equipped)

The system operates when you turn across the path of an oncoming vehicle, or a pedestrian or cyclist crossing the road. Detection of oncoming vehicles is active if you are driving your vehicle at speeds up to 19 mph (30 km/h). Detection of crossing pedestrians or cyclists at an intersection is active if you are driving your vehicle at speeds up to 19 mph (30 km/h). The system also operates when you approach the path of a crossing vehicle. Detection of crossing vehicles is active if you are driving your vehicle at speeds up to 40 mph (65 km/h).

**Note:** In the following intersection scenarios, your vehicle is represented in yellow.



## Pre-Collision Assist - Oncoming Vehicles

This feature expands the function of pre-collision assist to oncoming vehicles within your same lane. The system can help to reduce the severity of a crash by providing a warning to you as well as automatically applying the brakes. Detection of oncoming vehicles is active if you are driving your vehicle above 19 mph (30 km/h).

## SWITCHING PRE-COLLISION ASSIST ON AND OFF - VEHICLES WITHOUT: POLICE PACK, VEHICLES WITH: 12 INCH SCREEN

To switch the system on or off, use the touchscreen:

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Pre-Collision Assist**.

# Pre-Collision Assist

- Switch the feature on or off.

## Adjusting the Pre-Collision Assist Settings

You can adjust the following settings by using the touchscreen controls in the pre-collision assist menu:

- Change alert and distance alert sensitivity to one of three possible settings.
- Switch distance indication and alert on or off.
- If required, switch automatic emergency braking on or off.
- If required, switch evasive steering assist on or off.

**Note:** Automatic emergency braking and evasive steering turn on every time you start your vehicle.

**Note:** If your vehicle has a radar sensor, we recommend that you switch the system off if you install a snow plow or similar object in such a way that it may block the radar sensor. Your vehicle remembers the selected setting across key cycles.

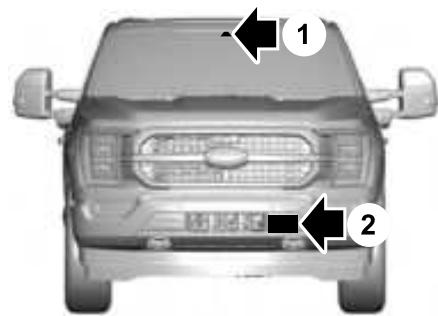
**Note:** If you switch automatic emergency braking off, evasive steering assist switches off.

## SWITCHING PRE-COLLISION ASSIST ON AND OFF - VEHICLES WITH: POLICE PACK

You can switch the entire system off at any time by pressing the button next to the display screen.



## LOCATING THE PRE-COLLISION ASSIST SENSORS



1. Camera.
2. Radar sensor (if equipped).

If a message regarding a blocked sensor or camera appears in the information display, something is obstructing the radar signals or camera images. The radar sensor is behind the fascia cover in the center of the lower grille. With a blocked sensor or camera, the system may not function, or performance may reduce. See **Pre-Collision Assist – Information Messages** (page 406).

# Pre-Collision Assist

**Note:** Proper system operation requires a clear view of the road by the camera. Have any windshield damage in the area of the camera's field of view repaired.

**Note:** If something hits the front end of your vehicle or damage occurs and your vehicle has a radar sensor, the radar sensing zone could change. This could cause missed or false vehicle detections. Have your vehicle serviced to have the radar checked for proper coverage and operation.

**Note:** If your vehicle detects excessive heat at the camera or a potential misalignment condition, a message could display in the information display indicating temporary sensor unavailability. When operational conditions are correct, the message deactivates. For example, when the ambient temperature around the sensor decreases or the sensor recalibrates successfully.

## DISTANCE INDICATION

### WHAT IS DISTANCE INDICATION

Distance indication displays the gap between your vehicle and the vehicle ahead of you.

**Note:** The graphic does not display if you switch on cruise control or adaptive cruise control.

Vehicle Speed	System Sensitivity	Distance Indicator Color	Distance Gap	Time Gap
62 mph (100 km/h).	Normal.	Blue.	Greater than 82 ft (25 m).	Greater than 0.9 seconds.
		Yellow.	56–82 ft (17–25 m).	0.6–0.9 seconds.
		Red.	Less than 56 ft (17 m).	Less than 0.6 seconds.

# Pre-Collision Assist

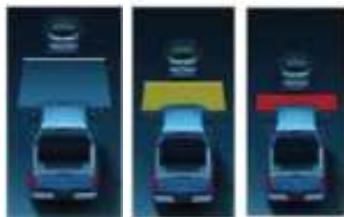
## SWITCHING DISTANCE INDICATION ON AND OFF

To switch the system on or off, use the touchscreen:

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Pre-Collision Assist**.
4. Switch **Distance Indication** on or off.

## DISTANCE INDICATION INDICATOR

The indicator displays the time gap between your vehicle and vehicles traveling in the same direction ahead of you.



## DISTANCE ALERT

### WHAT IS DISTANCE ALERT

The system alerts you with a warning lamp if the distance to the vehicle ahead is small.

**Note:** The warning lamp does not illuminate if cruise control or adaptive cruise control is active.

### ADJUSTING THE SENSITIVITY OF DISTANCE ALERT

To adjust the sensitivity of the system, use the touchscreen:

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Pre-Collision Assist**.
4. Press **Alert Sensitivity**.
5. Select a setting.

## AUTOMATIC EMERGENCY BRAKING

### WHAT IS AUTOMATIC EMERGENCY BRAKING

Automatic emergency braking may activate if the system determines that a collision is imminent. The system may help to reduce impact damage or avoid the crash completely.

Automatic emergency braking is only available up to certain speeds. See **Pre-Collision Assist Limitations** (page 400).

### SWITCHING AUTOMATIC EMERGENCY BRAKING ON AND OFF

To switch the system on or off, use the touchscreen:

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Pre-Collision Assist**.
4. Press **Auto Emergency Braking**.
5. Switch the feature on or off.

# Pre-Collision Assist

## EVASIVE STEERING ASSIST

### WHAT IS EVASIVE STEERING ASSIST

If your vehicle is rapidly approaching a road user, defined as a pedestrian, a cyclist or a stationary vehicle in your lane, or a vehicle traveling in your lane in the same direction as yours, evasive steering assist helps you steer around the road user.

After you turn the steering wheel in an attempt to avoid a crash with the road user, the system applies additional steering torque to help you steer around the road user. After you pass the road user, the system applies steering torque when you turn the steering wheel to steer back into the lane. The system deactivates after you fully pass the road user. See

**Pre-Collision Assist Precautions** (page 399).

### EVASIVE STEERING ASSIST LIMITATIONS

Evasive steering assist only activates when all the following occur:

- Automatic emergency braking and evasive steering assist are on.
- The system detects a road user ahead and starts to apply the brakes.
- You significantly turn the steering wheel to steer around a road user.

**Note:** Evasive steering assist does not automatically steer around a road user. If you do not turn the steering wheel, evasive steering assist does not activate.

**Note:** Evasive steering assist does not activate if the distance to the road user ahead is too small and the system cannot avoid a crash.

### SWITCHING EVASIVE STEERING ASSIST ON AND OFF

To switch the system on or off, use the touchscreen:

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Pre-Collision Assist**.
4. Switch **Evasive Steering** on or off.

**Note:** If you switch automatic emergency braking off, evasive steering assist turns off.

**Note:** Automatic emergency braking and evasive steering assist turn on every time you start your vehicle.

### PRE-COLLISION ASSIST – TROUBLESHOOTING

### PRE-COLLISION ASSIST – WARNING LAMPS



A telltale illuminates in the instrument cluster display to indicate if the system is disabled, unavailable, or temporarily degraded due to external environmental conditions.

**Note:** No action is needed if the telltale illuminates without a corresponding information message. See **Pre-Collision Assist Precautions** (page 399).

# Pre-Collision Assist

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## PRE-COLLISION ASSIST – INFORMATION MESSAGES

Message	Action
Pre-Collision Assist Not Available Sensor Blocked	You have a blocked sensor due to bad weather, ice, mud or water in front of the radar sensor. You can typically clean the sensor to resolve.
Pre-Collision Assist Not Available	A fault with the system has occurred. Have your vehicle checked as soon as possible.

# Pre-Collision Assist

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## PRE-COLLISION ASSIST – FREQUENTLY ASKED QUESTIONS

### What should I do if the windshield in front of the camera is dirty or obstructed?

- Clean the outside of the windshield in front of the camera.

### What if the windshield in front of the camera is clean, but the message remains in the instrument cluster display?

- Wait a short time. It could take several minutes for the camera to detect that there is no obstruction.

### What should I do if the surface of the radar in the grille is dirty or obstructed?

- Clean the grille surface in front of the radar or remove the object causing the obstruction.

### What if the surface of the radar in the grille is clean, but the message remains in the instrument cluster display?

- Wait a short time. It could take several minutes for the radar to detect that there is no obstruction.

### Can weather or road conditions interfere with the radar signals?

- Yes, weather such as heavy rain, spray or fog as well as water, snow or ice on the surface of the road can interfere with the radar signals. In these situations, the system temporarily disables this feature. Pre-collision assist reactivates a short time after the weather conditions improve.

### What if the radar is out of alignment due to a front end impact?

- Have your vehicle serviced to have the radar checked for proper coverage and operation.

# Speed Sign Recognition (If Equipped)

## WHAT IS SPEED SIGN RECOGNITION

Speed sign recognition detects speed limit signs to inform you of the current speed limit. Detected speed signs appear in the instrument cluster display.

## HOW DOES SPEED SIGN RECOGNITION WORK

Speed sign recognition uses the front windshield camera to detect speed signs.

If your vehicle has speed sign recognition with Map Data, stored speed sign data may influence the indicated speed limit value.

## SPEED SIGN RECOGNITION PRECAUTIONS



**WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



**WARNING:** The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.



**WARNING:** Do not perform windshield repairs in the area surrounding the sensor.



**WARNING:** The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by Ford.



**WARNING:** Not all traffic signs can be recognized by the system and displayed correctly.

**Note:** Always fit our original parts when replacing headlamp bulbs. Other bulbs may reduce system performance.

## SPEED SIGN RECOGNITION LIMITATIONS

Speed sign recognition may not operate correctly due to:

- Outdated map data.
- Incorrect recognition of speed limits by the sensor of signs on parallel roads or exit ramps.
- Missed recognition of faded, dirty, or distorted signs.

## SPEED SIGN RECOGNITION INDICATORS



# Speed Sign Recognition (If Equipped)

When the system detects a speed limit sign, it appears in the instrument cluster display.

**Note:** *Sign indicator image may vary based on your vehicle's display type.*

## SETTING THE SPEED SIGN RECOGNITION SPEED WARNING

To set the speed warning, use the touchscreen.

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Speed Limit Assist**.

4. Switch the feature on or off.

## SETTING THE SPEED SIGN RECOGNITION SPEED TOLERANCE

To set the tolerance of the speed warning, use the touchscreen.

1. Press **Features** on the touchscreen.
2. Press **Driver Assistance**.
3. Press **Speed Limit Assist**.
4. Press **Tolerance**.
5. Use the slider bar to select the required level.

## SPEED SIGN RECOGNITION – TROUBLESHOOTING

## SPEED SIGN RECOGNITION – INFORMATION MESSAGES

Message	Details
Traffic Sign Reduced Performance See Manual	The traffic sign data provided by the Map Data is unavailable due to weak or no signal. Wait for a short period of time for the signal to improve. If the message continues to appear, have the system checked as soon as possible.

# **Speed Sign Recognition (If Equipped)**

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## **SPEED SIGN RECOGNITION – FREQUENTLY ASKED QUESTIONS**

### **Why does the speed limit change without any sign on the road?**

- The speed limit changes due to the speed limit data stored in the map data.

### **Why does speed sign recognition show a wrong speed limit?**

- The system shows a wrong speed limit due to incorrect and outdated map data or due to incorrect recognition of the speed limits by the camera.

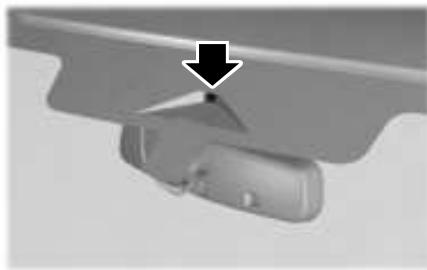
# Driver Alert

## WHAT IS DRIVER ALERT

Driver alert alerts you if it determines that you are becoming drowsy or if your driving deteriorates.

## HOW DOES DRIVER ALERT WORK

Driver alert determines your alertness level based on your driving behavior in relation to the lane markings and other factors using the front windshield camera.



## DRIVER ALERT PRECAUTIONS



**WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Take regular rest breaks if you feel tired. Do not wait for the system to warn you.



**WARNING:** Certain driving styles may result in the system warning you even if you are not feeling tired.



**WARNING:** In cold and severe weather conditions the system may not function. Rain, snow and spray can all limit sensor performance.



**WARNING:** The system will not operate if the sensor cannot track the road lane markings.



**WARNING:** If damage occurs in the immediate area surrounding the sensor, have your vehicle checked as soon as possible.



**WARNING:** The system may not correctly operate if your vehicle is fitted with a suspension kit not approved by us.



**WARNING:** The system may not operate properly if the sensor is blocked. Keep the windshield free from obstruction.

**Note:** If something is blocking the camera or damaged the windshield, Driver Alert may not function.

## DRIVER ALERT LIMITATIONS

Driver alert may not function correctly if:

- The sensor cannot track the road lane markings.
- Your vehicle's speed is less than approximately 40 mph (65 km/h).

## SWITCHING DRIVER ALERT ON AND OFF

1. Press **Features** on the touchscreen.

# Driver Alert

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2. Press **Driver Assistance**.
3. Switch **Driver Alert** on or off.

**Note:** The system remains on or off depending on how it was last set.

## Resetting Driver Alert

You can reset the system by either:

- Switching your vehicle off and on.
- Opening and closing the driver door when your vehicle is stationary, and it is safe to do so.

## DRIVER ALERT – TROUBLESHOOTING

## DRIVER ALERT – INFORMATION MESSAGES

Message	Action
Driver Alert Warning Rest Now	Stop and rest as soon as it is safe to do so.
Driver Alert Warning Rest Suggested	Take a rest soon.

# Load Carrying

## LOAD CARRYING PRECAUTIONS

Keep your loaded vehicle weight within its design rating capability, with or without a trailer. Properly loading your vehicle provides maximum return of vehicle design performance. Before you load your vehicle, become familiar with the following terms for determining your vehicle's weight rating, with or without a trailer, from the vehicle's Tire and Loading Information label or Safety Compliance Certification label.



**WARNING:** Vehicles with a higher center of gravity (utility and four-wheel drive vehicles) handle differently than vehicles with a lower center of gravity (passenger cars). Avoid sharp turns, excessive speed and abrupt steering in these vehicles. Failure to drive cautiously increases the risk of losing control of your vehicle, vehicle rollover, personal injury and death.



**WARNING:** The appropriate loading capacity of your vehicle can be limited either by volume capacity (how much space is available) or by payload capacity (how much weight the vehicle should carry). Once you have reached the maximum

payload of your vehicle, do not add more cargo, even if there is space available. Overloading or improperly loading your vehicle can contribute to loss of vehicle control and vehicle rollover.



**WARNING:** Exceeding the Safety Compliance Certification label vehicle weight limits can adversely affect the performance and handling of your vehicle, cause vehicle damage and can result in the loss of control of your vehicle, serious personal injury or death.



**WARNING:** Do not use replacement tires with lower load carrying capacities than the original tires because they may lower your vehicle's GVWR and GAWR limitations. Replacement tires with a higher limit than the original tires do not increase the GVWR and GAWR limitations.



**WARNING:** Do not exceed the GVWR or the GAWR specified on the certification label.



**WARNING:** Exceeding any vehicle weight rating can adversely affect the performance and handling of your vehicle, cause vehicle damage and can result in the loss of control of your vehicle, serious personal injury or death.

# Load Carrying



**WARNING:** When loading the roof racks, we recommend you evenly distribute the load, as well as maintain a low center of gravity. Loaded vehicles, with higher centers of gravity, may handle differently than unloaded vehicles. Take extra precautions, such as slower speeds and increased stopping distance, when driving a heavily loaded vehicle.

The gross combined weight must never exceed the Gross Combined Weight Rating.

## USING A SLIDE-IN CAMPER

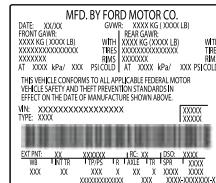
For information regarding the use of slide-in campers, consult the Truck Camper Loading document supplied with your vehicle.

**Note:** We do not recommend using a slide-in camper on an F-150 SuperCrew cab.

**Note:** We do not recommend using a slide-in camper on a Raptor.

## LOCATING THE SAFETY COMPLIANCE CERTIFICATION LABELS

### Safety Compliance Certification Label Example:



The Safety Compliance Certification label is located on the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver seating position.

## WHAT IS THE GROSS AXLE WEIGHT RATING

### GAWR (Gross Axle Weight Rating)

GAWR is the maximum allowable weight that a single axle (front or rear) can carry. These numbers are on the Safety Compliance Certification label.

## WHAT IS THE GROSS VEHICLE WEIGHT RATING

GVWR is the maximum allowable weight of the fully loaded vehicle. This includes all options, equipment, passengers and cargo. It appears on the Safety Compliance Certification label.

# Load Carrying

## WHAT IS THE GROSS COMBINED WEIGHT RATING

Gross Combined Weight Rating (GCWR) is the maximum allowable weight of the vehicle and the loaded trailer, including all cargo and passengers, that the vehicle can handle without risking damage. (Important: The towing vehicle's braking system is rated for operation at Gross Vehicle Weight Rating, not at Gross Combined Weight Rating.) Separate functional brakes should be used for safe control of towed vehicles and for trailers where the Gross Combined Weight of the towing vehicle plus the trailer exceed the Gross Vehicle Weight Rating of the towing vehicle. See

## Recommended Towing Weights (page 427).

## CALCULATING PAYLOAD

### Tire and Loading Label Information Example:

TIRE AND LOADING INFORMATION			
SEATING CAPACITY	TOTAL: 5	FRONT: 2	REAR: 3
The combined weight of occupants and cargo should never exceed: 385 kg or 850 lbs.			
TIRE	SIZE	COLD TIRE PRESSURE	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT	235/45R19 94V	235 KPA, 34 PSI	
REAR	235/45R19 94V	235 KPA, 34 PSI	
SPARE	NONE	NONE	

TIRE AND LOADING INFORMATION			
RENSEIGNEMENTS SUR LES PNEUS ET LE CHARGEMENT			
SEATING CAPACITY	TOTAL: 5	FRONT: 2	REAR: 3
The combined weight of occupants and cargo should never exceed			
Le poids total des occupants et du chargement ne doit jamais dépasser			
TIRE SIZE	SIZE DIMENSIONS	COLD TIRE PRESSURE PRESSION DES PNEUS À FROID	SEE OWNER'S MANUAL FOR ADDITIONAL INFORMATION
FRONT AVANT	235/45R19 94V	235 KPA, 34 PSI	Voir le manuel d'utilisation pour plus de renseignements
REAR ARRIÈRE	235/45R19 94V	235 KPA, 34 PSI	
SPARE SECOURS	1125/R0R16 03M	415 KPA, 60 PSI	

Payload is the combined weight of cargo and passengers that your vehicle is carrying. The maximum payload for your vehicle appears on the Tire and Loading label. The label is either on the B-pillar or the edge of the driver door. Vehicles exported outside the US and Canada may not have a tire and loading label. Look for "The combined weight of occupants and cargo should never exceed XXX kg or XXX lb" for maximum payload. The payload listed on the Tire and Loading Information label

# Load Carrying

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is the maximum payload for your vehicle as built by the assembly plant. If you install any additional equipment on your vehicle, you must determine the new payload. Subtract the weight of the equipment from the payload listed on the Tire and Loading label. When towing, trailer tongue weight or king pin weight is also part of payload.

## CALCULATING THE LOAD LIMIT

Steps for determining the correct load limit:

1. Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lb." on your vehicle's placard.
2. Determine the combined weight of the driver and passengers that will be riding in your vehicle.
3. Subtract the combined weight of the driver and passengers from XXX kg or XXX lb.
4. The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the "XXX" amount equals 1,400 lb. and there will be five 150 lb. passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lb.  
 $(1400 - 750 \times 5) = 650 \text{ lb.}$

5. Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in Step 4.
6. If your vehicle will be towing a trailer, load from your trailer will be transferred to your vehicle. Consult this manual to determine how this reduces the available cargo and luggage load capacity of your vehicle.

## Helpful examples for calculating the available amount of cargo and luggage load capacity

Suppose your vehicle has a 1400-pound (635-kilogram) cargo and luggage capacity. You decide to go golfing. Is there enough load capacity to carry you, four of your friends and all the golf bags? You and four friends average 220 pounds (99 kilograms) each and the golf bags weigh approximately 30 pounds (13.5 kilograms) each. The calculation would be:  $1400 - (5 \times 220) - (5 \times 30) = 1400 - 1100 - 150 = 150$  pounds. Yes, you have enough load capacity in your vehicle to transport four friends and your golf bags. In metric units, the calculation would be:  $635 \text{ kilograms} - (5 \times 99 \text{ kilograms}) - (5 \times 13.5 \text{ kilograms}) = 635 - 495 - 67.5 = 72.5 \text{ kilograms.}$

## Load Carrying

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Suppose your vehicle has a 1400-pound (635-kilogram) cargo and luggage capacity. You and one of your friends decide to pick up cement from the local home improvement store to finish that patio you have been planning for the past two years. Measuring the inside of the vehicle with the rear seat folded down, you have room for twelve 100-pound (45-kilogram) bags of cement. Do you have enough load capacity to transport the cement to your home? If you and your friend each weigh 220 pounds (99 kilograms), the calculation would be:  $1400 - (2 \times 220) - (12 \times 100) = 1400 - 440 - 1200 = -240$  pounds. No, you do not have enough cargo capacity to carry that much weight. In metric units, the calculation would be:  $635 \text{ kilograms} - (2 \times 99 \text{ kilograms}) - (12 \times 45 \text{ kilograms}) = 635 - 198 - 540 = -103 \text{ kilograms}$ . You will need to reduce the load weight by at least 240 pounds (104 kilograms). If you remove three 100-pound (45-kilogram) cement bags, then the load calculation would be:  $1400 - (2 \times 220) - (9 \times 100) = 1400 - 440 - 900 = 60$  pounds. Now you have the load capacity to transport the cement and your friend home. In metric units, the calculation would be:  $635 \text{ kilograms} - (2 \times 99 \text{ kilograms}) - (9 \times 45 \text{ kilograms}) = 635 - 198 - 405 = 32 \text{ kilograms}$ .

The above calculations also assume that the loads are positioned in your vehicle in a manner that does not overload the front or the rear gross axle weight rating specified for your vehicle on the Safety Compliance Certification label.

# Pickup Bed

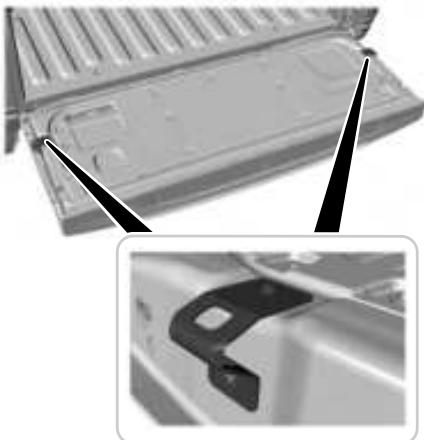
## PICKUP BED PRECAUTIONS



**WARNING:** Do not allow people or animals in truck beds that have modifications, such as bed covers or slide-in campers, when the engine is running. Exhaust fumes are toxic. Failure to follow this instruction could result in personal injury or death.



**WARNING:** It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and seatbelts. Make sure everyone in your vehicle is in a seat and properly using a seatbelt. Failure to follow this warning could result in serious personal injury or death.



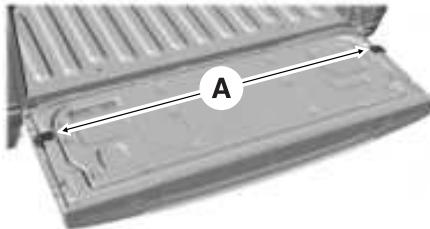
**Note:** You could damage the tailgate if you overload the tie downs.

## TAILGATE ANCHOR POINT LOAD CAPACITIES

### TAILGATE ANCHOR POINTS

#### LOCATING THE TAILGATE ANCHOR POINTS

The tailgate anchor points are located at each side of the tailgate.



## Pickup Bed

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**A**

The maximum force between the tailgate anchor points 400 lb (181 kg).

**Note:** *Do not secure cargo from a pickup bed anchor point to a tailgate anchor point. This could cause the tailgate to detach.*

# Connecting a Trailer

## CONNECTING A TRAILER PRECAUTIONS

Do not tow a trailer until you drive your vehicle at least 1,000 mi (1,600 km).

Consult your local motor vehicle laws for towing a trailer.

See the instructions included with towing accessories for the proper installation and adjustment specifications.

Service your vehicle more frequently if you tow a trailer.

If you use a rental trailer, follow the instructions the rental agency gives you.

When attaching the trailer wiring connector to your vehicle, only use a proper fitting connector that works with the vehicle and trailer functions.

Account for the trailer coupler weight as part of your vehicle load when calculating the total vehicle weight.

Do not exceed the load limits. See **Calculating the Load Limit** (page 416).

## HITCHES

### HOOKING UP A TRAILER USING A WEIGHT-DISTRIBUTING HITCH



**WARNING:** Do not adjust the spring bars so that your vehicle's rear bumper is higher than before attaching the trailer. Doing so will defeat the function of the weight-distributing hitch, which may cause unpredictable handling, and could result in serious personal injury.

A weight-distributing hitch helps distribute tongue load to all towing vehicle and trailer wheels. For more information, visit the links in the following table.

Market	Website
United States of America	<a href="https://www.fleet.ford.com/towing-guides/">https://www.fleet.ford.com/towing-guides/</a>
Canada	<a href="https://www.fleet.ford.ca/towing-guides/">https://www.fleet.ford.ca/towing-guides/</a>

## CONNECTING A TRAILER

### Recognizing a Trailer

1. Attach the trailer and wiring connector to your vehicle.
2. Switch on your vehicle.
3. Set up a profile for the trailer using the touchscreen.

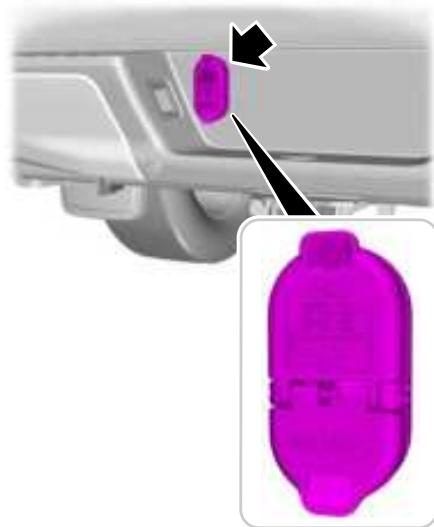
**Note:** If your vehicle does not recognize the trailer, press and hold the brake pedal for a few seconds.

**Note:** Trailer profiles store trailer types, dimensions, preferences, trailer specific mileage and fuel economy.

**Note:** Trailer profiles allow you to configure trailer maintenance reminders through distance or time in service.

**Note:** Disabling the trailer detection notification makes the default trailer profile active when the system detects a connection.

# Connecting a Trailer

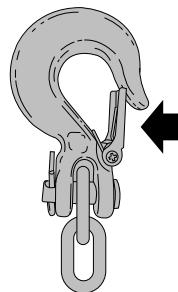


When attaching the trailer wiring connector to your vehicle, only use a proper fitting connector that works with the vehicle and trailer functions.

## Safety Chains

Install trailer safety chains to the trailer hitch as recommended by the manufacturer. Cross the chains under the trailer coupler and allow enough slack for turning tight corners. Do not allow the chains to drag on the ground.

**Note:** Do not attach safety chains to the bumper. Always connect the safety chains to the frame or hook retainers of your trailer hitch.



If the trailer safety chain hook has a latch, fully close the latch.

## Trailer Connection Checklist

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Connection Checklist**.

## Electronic Park Hold



Applies the electronic parking brake when you shift to park (P).

The electronic park hold button illuminates when activated.

The feature prevents your vehicle from moving in any direction when aligned with your trailer coupler and you shift to park (P).

**Note:** The feature is active for the current key cycle.

You can also press a zoom button when using the camera views to switch the feature on.

## Trailer Connection Alarm

The alarm is set when the following occur:

- Your vehicle detects the trailer.
- You lock your vehicle.
- You arm the alarm.

# Connecting a Trailer

When the trailer disconnects in this state, the vehicle alarm sounds and the system sends an alert to your FordPass app.

**Note:** For reliable trailer detection, the trailer's lamps must be SAE certified for each intended purpose.

**Note:** If the trailer is not compatible with the feature, the turn signals flash twice.

## Switching the Trailer Connection Alarm On and Off

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Manage trailers**.
4. Press the currently active trailer's name.
5. Switch **Trailer Connection Alarm** on or off.

**Note:** The alarm disables by default. If the system detects a trailer, it can be configurable.

**Note:** Settings are applicable only for the selected trailer profile.

## Trailer Connector Battery Lead

The trailer receives power from the vehicle trailer connector battery lead when the following occurs:

- Your vehicle is in accessory mode (if it has a trailer lighting module) or if you switch it on.
- The trailer wiring connector is free of corrosion or other damage.

- The vehicle battery is not low.
- When the trailer has a battery:
  - The difference in vehicle battery voltage and trailer battery voltage is less than 5V.
- When you have the trailer battery properly connected.

**Note:** Never place more demand than 15 amps of power on the trailer connector battery lead, this may damage the trailer lighting module or trailer relay box.

## TRAILER LIGHTING CHECK



**WARNING:** Never connect any trailer lamp wiring to the vehicle's tail lamp wiring; this may damage the electrical system resulting in fire. Contact your authorized dealer as soon as possible for assistance in proper trailer tow wiring installation. Additional electrical equipment may be required.

Perform a trailer light illumination sequence to confirm that all lights are functioning by using the FordPass app or the vehicle's touchscreen.

## Performing the Trailer Lighting Check Using the Touchscreen

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Trailer Light Check**.
4. Press **Start**.

# Connecting a Trailer

## CONNECTING A TRAILER – TROUBLESHOOTING

## CONNECTING A TRAILER – INFORMATION MESSAGES

Message	Description
Trailer Disconnected (If equipped with Trailer Lighting Module)	The system senses a trailer connection becomes disconnected, either intentionally or unintentionally, during a given ignition cycle.
Trailer Wiring Fault (If equipped with Trailer Lighting Module)	There are certain faults in your vehicle wiring and trailer wiring or brake system.
Trailer Battery Not Charging See Manual (If equipped with Trailer Lighting Module)	The vehicle battery voltage is low or there is a fault with your trailer battery. Your trailer battery voltage is below 8V or your trailer battery is connected in reverse polarity.
Trailer Lighting Module Fault See Manual	The system detects a short induced by the trailer wiring. Inspect and repair the trailer wiring or see your authorized dealer.
Trailer Tire Low Specified:	One or more tires on your trailer is below the specified tire pressure.
Trailer Tire Over Temperature	Displays when one or more tires on the trailer is above the recommended temperature.
Trailer Tire Pressure Sensor Fault	A trailer tire pressure sensor is malfunctioning. If the warning stays on or continues to come on, have the system checked as soon as possible.
Trailer Tire Pressure Monitor Fault	The trailer tire pressure monitoring system is malfunctioning. If the warning stays on or continues to come on, have the system checked.
Trailer Tire Pressure Monitor Capability Not Detected	The system cannot detect the trailer tire pressure monitoring system.
Trailer Tire Pressure Indication Not Setup See Manual	The trailer tire pressure monitoring system is not setup.

# Towing a Trailer

## TOWING A TRAILER PRECAUTIONS



**WARNING:** Do not exceed the GVWR or the GAWR specified on the certification label.



**WARNING:** Towing trailers beyond the maximum recommended gross trailer weight exceeds the limit of your vehicle and could result in engine damage, transmission damage, structural damage, loss of vehicle control, vehicle rollover and personal injury.



**WARNING:** Do not exceed the lowest rating capacity for your vehicle or trailer hitch. Overloading your vehicle or trailer hitch can impair your vehicle stability and handling. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Make sure that the vertical load on the tow ball is between the minimum and maximum recommended weight at all times. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Do not cut, drill, weld or modify the trailer hitch. Modifying the trailer hitch could reduce the hitch rating.



**WARNING:** The anti-lock brake system does not control the trailer brakes.



**WARNING:** Do not use the lane centering system when towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

## TRAILER BRAKE PRECAUTIONS



**WARNING:** Do not connect a trailer's hydraulic brake system directly to your vehicle's brake system. Your vehicle may not have enough braking power and your chances of having a collision greatly increase.



**WARNING:** Do not tow a trailer fitted with electric trailer brakes unless your vehicle is fitted with a compatible aftermarket electronic trailer brake controller. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death. For additional information and assistance, we recommend that you contact an authorized dealer.

# Towing a Trailer

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Electric brakes and manual, automatic or surge-type trailer brakes are safe if you install them properly and adjust them to the manufacturer's specifications. The trailer brakes must meet local and federal regulations.

The rating for the tow vehicle's braking system operation is at the gross vehicle weight rating, not the gross combined weight rating.

Certain states require functioning trailer brakes for trailers over a specified weight. Be sure to check state regulations for this specified weight.

Ford Motor Company recommends separate functioning brake systems for trailers weighing more than 1,500 lb (680 kg) when loaded.

## TOWING A TRAILER LIMITATIONS

The vehicle's load capacity designation is by weight, not by volume, so you cannot necessarily use all available space when loading a vehicle or trailer.

Towing a trailer also depends on additional systems present in your vehicle. See **Lane Centering Limitations** (page 349).

**Note:** Your vehicle could have reduced performance when operating at high altitudes and when heavily loaded or towing a trailer. When driving at elevation, to match driving performance as perceived at sea level, reduce gross vehicle weight and gross combination weight by 2% per 1,000 ft (300 m) of elevation.

**Note:** Do not use four-wheel drive when towing a trailer or when you heavily load your vehicle for extended periods of time.

## LOADING YOUR TRAILER

To help minimize how trailer movement affects your vehicle when driving:

- Load the heaviest items closest to the trailer floor.
- Load the heaviest items centered between the left and right side trailer tires.
- Load the heaviest items above the trailer axles or just slightly forward toward the trailer tongue. Do not allow the final trailer tongue weight to go above or below 10-15% of the loaded trailer weight. The trailer tongue weight should never exceed 10% of the maximum towing capacity.
- Select a ball mount with the correct rise or drop. When both the loaded vehicle and trailer are connected, the trailer frame should be level, or slightly angled down toward your vehicle, when viewed from the side.

## TRAILER TOWING HINTS

Towing a trailer places an extra load on your vehicle's engine, transmission, axle, brakes, tires and suspension. Periodically inspect these components during and after any towing operation.

## Towing a Trailer

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When driving with a trailer or payload, a slight takeoff vibration or shudder may be present due to the increased payload weight.

Your vehicle may have a temporary or conventional spare tire. A temporary spare tire is different in diameter or width, tread-type, or is from a different manufacturer than the road tires on your vehicle. Consult information on the tire label or Safety Compliance label for limitations when using.

When towing a trailer:

- Obey country specific regulations for towing a trailer.
- Do not drive faster than 70 mph (113 km/h) during the first 500 mi (800 km).
- Do not make full-throttle starts.
- Check your hitch, electrical connections and trailer wheel lug nuts thoroughly after you have traveled 50 mi (80 km).
- When stopped in congested or heavy traffic during hot weather, place the transmission in park (P) to aid engine and transmission cooling and to help A/C performance.
- Turn off the speed control with heavy loads or in hilly terrain. The speed control may turn off when you are towing on long, steep slopes.
- Shift to a lower gear when driving down a long or steep hill. Do not continuously apply the brakes, as they may overheat and become less effective.
- If your transmission has Grade Assist or Tow/Haul, use this feature when towing. This provides engine braking and helps eliminate excessive transmission shifting for optimum fuel economy and transmission cooling.

- Your vehicle has AdvanceTrac with roll stability control. When towing a trailer, additional loads could cause the AdvanceTrac system to engage during cornering maneuvers. Reduce cornering speeds to make sure that you can maintain control of the vehicle and trailer if the AdvanceTrac system engages.
- Allow more distance for stopping with a trailer attached. Anticipate stops and gradually brake.
- Avoid parking on a slope. However, if you must park on a slope, turn the steering wheel to point your vehicle tires away from traffic flow, set the parking brake, place the transmission in park (P) and place wheel chocks in front and back of the trailer wheels.

**Note:** Chocks are not included with your vehicle.

## LAUNCHING OR RETRIEVING A BOAT OR PERSONAL WATERCRAFT

When backing down a ramp during boat launching or retrieval:

- Do not allow the static water level to rise above the bottom edge of the rear bumper.
- Do not allow waves to break higher than 6 in (15 cm) above the bottom edge of the rear bumper.

Exceeding 6 in (15 cm) could allow water to enter vehicle components, causing internal damage to the components and affecting driveability, emissions and reliability.

**Note:** Replace the rear axle lubricant anytime the rear axle has been submerged in water.

## Towing a Trailer

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**Note:** Disconnect the trailer wiring connector before backing the trailer into the water.

**Note:** Reconnect the trailer wiring connector after removing the trailer from the water.

### TOWING WEIGHTS AND DIMENSIONS

#### RECOMMENDED TOWING WEIGHTS

Market	Website
United States of America	<a href="https://www.fleet.ford.com/towing-guides/">https://www.fleet.ford.com/ towing-guides/</a>
Canada	<a href="https://www.fleet.ford.ca/towing-guides/">https://www.fleet.ford.ca/towing- guides/</a>

# Towing a Trailer

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## WHAT IS THE MAXIMUM LOADED TRAILER WEIGHT

The maximum loaded trailer weight is the highest possible weight of a fully loaded trailer the vehicle can tow.

## CALCULATING THE MAXIMUM LOADED TRAILER WEIGHT FOR YOUR VEHICLE

1. Start with the gross combined weight rating for your vehicle model and axle ratio.
2. Subtract all of the following that apply to your vehicle:
  - Vehicle curb weight.
  - Hitch hardware weight, for example a draw bar, ball, locks or weight distributing hardware.

- Driver weight.
- Passenger weight.
- Payload, cargo and luggage weight.
- Aftermarket equipment weight.

This equals the maximum loaded trailer weight for this combination.

**Note:** *The trailer tongue load is considered part of the payload for your vehicle. Reduce the total payload by the final trailer tongue weight.*

**Note:** *Consult an authorized dealer to determine the maximum trailer weight allowed for your vehicle if you are not sure.*

# Towing a Trailer

## TOWING A TRAILER – TROUBLESHOOTING

### TOWING A TRAILER – INFORMATION MESSAGES

Message	Details
Trailer Left Turn Lamps Fault Check Lamps (If equipped with Trailer Lighting Module)	The left-hand trailer turn lamp requires service.
Trailer Right Turn Lamps Fault Check Lamps (If equipped with Trailer Lighting Module)	The right-hand trailer turn lamp requires service.
Trailer Battery Not Charging See Manual (If equipped with Trailer Lighting Module)	The vehicle battery voltage is low or there is a fault with your trailer battery, your trailer battery voltage is below 8V or your trailer battery is connected in reverse polarity.
Trailer Lighting Module Fault See Manual (If equipped with Trailer Lighting Module)	The system detects a short created by the trailer lamps. Inspect and repair the trailer wiring, or have the system checked as soon as possible.
Trailer Stop Lamps Fault Check Lamps (If equipped with Trailer Lighting Module)	The trailer stoplamps require service.
Trailer brake system fault See manual	Verify the trailer brake connections are secure and that the aftermarket trailer brake controller device is correctly installed. Perform a trailer brake and trailer light check if possible. If the message persists, have your vehicle checked as soon as possible.
Trailer brake module fault	Perform a trailer brake and trailer light check if possible. If the message persists, have your vehicle checked as soon as possible.
Trailer Sway Reduce Speed	The trailer sway control detects trailer sway. Reduce the vehicle's speed.
Trailer Tire Over Temperature	Displays when one or more tires on the trailer is above the recommended temperature.
Trailer Tire Low Specified:	One or more tires on your trailer is below the specified tire pressure.

## Towing a Trailer

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Message	Details
Trailer Tire Pressure Sensor Fault	A trailer tire pressure sensor requires service. If the warning stays on or continues to come on, have the system checked as soon as possible.
Trailer Tire Pressure Monitor Fault	The trailer tire pressure monitoring system requires service. If the warning stays on or continues to come on, have the system checked as soon as possible.
Trailer Tire Pressure Monitor Capability Not Detected	The system cannot detect the trailer tire pressure monitoring system.
Trailer Tire Pressure Indication Not Setup See Manual	The trailer tire pressure monitoring system is not setup.

# Integrated Trailer Brake Controller (If Equipped)

## WHAT IS THE INTEGRATED TRAILER BRAKE CONTROLLER

The trailer brake controller assists in smooth and effective trailer braking based on the towing vehicle's brake pressure.

## INTEGRATED TRAILER BRAKE CONTROLLER PRECAUTIONS



**WARNING:** Use the integrated trailer brake controller to properly adjust the trailer brakes and check all connections before towing a trailer. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

- Only use the manual control lever for proper adjustment of the gain during trailer setup. Misuse, such as application during trailer sway, could cause instability of trailer or tow vehicle.
- Avoid towing in adverse weather conditions. The trailer brake controller does not provide anti-lock control of the trailer wheels. Trailer wheels can lock up on slippery surfaces, resulting in reduced stability of trailer and tow vehicle.
- The trailer brake controller is only a factory-installed or dealer-installed item. Ford is not responsible for warranty or performance of the controller due to misuse or customer installation.

**Note:** Do not attempt removal of the trailer brake controller without consulting the Workshop Manual. Damage to the unit may result.

**Note:** Make sure to set the integrated trailer brake controller gain to 0 if you are using an aftermarket trailer brake controller.

## USING THE INTEGRATED TRAILER BRAKE CONTROLLER

- Make sure the trailer brakes are in good working condition, functioning normally and properly adjusted. See your trailer dealer if necessary.

**Note:** An authorized dealer can diagnose the trailer brake controller to determine exactly which trailer fault has occurred. Your vehicle warranty does not cover issues with your trailer.

- Hook up the trailer and make the electrical connections according to the trailer manufacturer's instructions.

**Note:** Select default mode if the trailer has surge brakes, or no brakes at all. The system has no effect on the braking performance of the trailer in either of these cases.

**Note:** If a trailer is connected by a four-pin connector, the trailer braking function is not supported.

- When you plug in a trailer with electric or electric-over-hydraulic brakes, a message confirming connection appears in the instrument cluster display.

- Use the gain adjustment to find the desired starting point. A gain setting of 6.0 is a good starting point for heavier loads.

**Note:** Use the following steps to adjust the gain setting whenever road, weather and trailer, or vehicle loading conditions, change from when you initially set the gain.

- In a traffic-free environment, tow the trailer on a dry, level surface and squeeze the manual control lever completely.

# Integrated Trailer Brake Controller (If Equipped)

6. If the trailer wheels lock up, indicated by squealing tires, reduce the gain setting. If the trailer wheels turn freely, increase the gain setting. Repeat Steps 5 and 6 until the gain setting is at a point just below trailer wheel lock-up. If towing a heavier trailer, trailer wheel lock-up may not be attainable even with the maximum gain setting of 10.

**Note:** Only perform this procedure at speeds of approximately 20–25 mph (30–40 km/h).

**Note:** The trailer brake controller reduces output at vehicle speeds below 11 mph (18 km/h) so that trailer and vehicle braking is not jerky or harsh. This feature is only available when applying the brakes using your vehicle's brake pedal, not the controller.

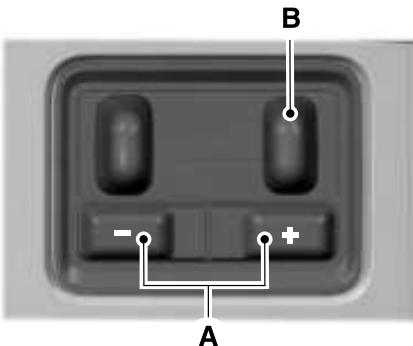
**Note:** Your vehicle's brake system and the trailer brake system work independently of each other. Changing the gain setting on the controller does not affect the operation of your vehicle's brakes whether you attach a trailer or not.

**Note:** With the proper electrical connection, pressing your vehicle brake pedal or using the manual control lever illuminates both trailer and vehicle brake lamps.

**Note:** When you switch the engine off, the controller output is disabled and the display and module shut down. The controller module and display turn on when you switch the ignition on.

**Note:** Trailer braking is suspended during stop/start events to minimize battery draw.

## Adjusting the Trailer Brake Gain



A Use the gain adjustment (+) and (-) buttons to increase or decrease the gain setting to the desired starting point. The trailer brake controller allows adjustment of brake gain from 0% to 100% in 5% increments represented by 0 to 10 in 0.5 increments.

B Trailer braking is directly applied by the driver through this manual slider.

**Note:** Adjust gain setting before using the trailer brake controller for the first time.

**Note:** Set the gain to provide the maximum trailer braking assistance while making sure the trailer wheels do not lock when using the brakes. Locked trailer wheels may lead to trailer instability.

**Note:** Setting adjustments are saved when a trailer profile is selected.

**Note:** If you have installed an aftermarket trailer brake controller in addition to the integrated trailer brake controller, set the gain on the integrated trailer brake controller to zero.

# Integrated Trailer Brake Controller (If Equipped)

---

## ADJUSTING THE INTEGRATED TRAILER BRAKE CONTROLLER MODE

Select the correct integrated trailer brake controller mode option using the touchscreen.

**Note:** *Trailer brake gain settings are saved to the active trailer profile.*

## Selecting the Trailer Brake Type

1. Press **Default** for trailers with electromagnetic drum brake systems or press **Electric over Hydraulic** for trailers with electrically actuated hydraulic brake systems.

2. Press **Save**.

## Selecting the Trailer Brake Effort

1. Select a setting for your trailer.

**Note:** *The default value is **Low** and is the recommended setting for most trailers. Select a different setting if your trailer's brakes require more initial voltage, or you prefer more aggressive trailer braking.*

2. Press **Save**.

# Integrated Trailer Brake Controller (If Equipped)

## INTEGRATED TRAILER BRAKE CONTROLLER – TROUBLESHOOTING

### INTEGRATED TRAILER BRAKE CONTROLLER – INFORMATION MESSAGES

Message	Details
Trailer Connected	The system detects a correct trailer connection during a given ignition cycle.
Trailer Disconnected	The system detects the trailer wiring connection is disconnected during a given ignition cycle.
Trailer Wiring Fault	The system detects an electrical fault in the trailer brake circuit. If this message appears without a trailer attached, see your authorized dealer. If a trailer is attached, inspect and repair the trailer wiring.
Trailer Brake Gain: {trailer gain value:#0.0}	Displays the current gain setting for the trailer brake.
Trailer Brake Gain: {trailer gain value:#0.0} No Trailer	Displays the current gain setting for the trailer brake when you do not have a trailer connected.
Trailer Brake Module Fault	Perform a trailer brake and trailer light check if possible. If the message persists, have your vehicle checked as soon as possible.
Trailer Battery Not Charging See Manual	The trailer battery voltage is too low to charge.
Trailer brake system fault See manual	Verify the trailer brake connections are secure and that the aftermarket trailer brake controller device is correctly installed. Perform a trailer brake and trailer light check if possible. If the message persists, have your vehicle checked as soon as possible.

# **Integrated Trailer Brake Controller (If Equipped)**

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## **INTEGRATED TRAILER BRAKE CONTROLLER – FREQUENTLY ASKED QUESTIONS**

### **How do I determine if there is an issue with the wiring on my vehicle?**

- A message displays accompanied by a single tone, when no trailer is connected. This indicates that the issue is between the trailer brake controller and the 7-pin connector at the bumper.

### **How do I determine if there is an issue with the wiring on my trailer?**

- A message only displays with a trailer connected. Consult your trailer dealer for assistance.

# Trailer Sway Control

## HOW DOES TRAILER SWAY CONTROL WORK

The system applies the brakes to the individual wheels and reduces engine torque to aid vehicle stability.

If the trailer begins to sway, the stability control lamp flashes and the message **Trailer Sway Reduce Speed** appears in the information display.

Stop your vehicle as soon as it is safe to do so. Check the vertical weight on the tow ball and trailer load distribution.

## TRAILER SWAY CONTROL PRECAUTIONS



**WARNING:** Turning off trailer sway control increases the risk of loss of vehicle control, serious injury or death. Ford does not recommend disabling this feature except in situations where speed reduction may be detrimental (such as hill climbing), the driver has significant trailer towing experience, and can control trailer sway and maintain safe operation.

**Note:** This feature only activates when significant trailer sway occurs.

**Note:** This feature does not prevent trailer sway, but reduces it once it begins.

**Note:** This feature cannot stop all trailers from swaying.

**Note:** In some cases, if vehicle speed is too high, the system may activate multiple times, gradually reducing vehicle speed.

## SWITCHING TRAILER SWAY CONTROL ON AND OFF

1. Press **Features** on the touchscreen.

2. Press **Towing**.

3. Switch **Trailer Sway Control** on or off.

The system turns on each time you start your vehicle.

## TRAILER SWAY CONTROL VIDEOS

[Trailer Sway Control Video Link](#)

# Trailer Hitching Assistance (If Equipped)

## WHAT IS TRAILER HITCHING ASSISTANCE

Trailer hitching assistance helps the driver align the vehicle hitch ball to a trailer coupler.

## HOW DOES TRAILER HITCHING ASSISTANCE WORK

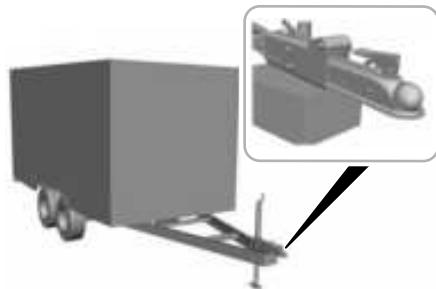
Trailer hitching assistance uses the following to detect your trailer:

- Rear view camera.
- Radar.
- Parking aid sensors.
- External rear lighting.

This feature also controls the following to align the hitch ball with the trailer coupler:

- Steering.
- Shifting.
- Braking and acceleration.

**Note:** Blocked sensors could affect system performance. Do not cover the sensors with bumper stickers, tape, repair compound or other objects.



## TRAILER HITCHING ASSISTANCE PRECAUTIONS



**WARNING:** You are responsible for controlling your vehicle at all times. The system is designed to be an aid and does not relieve you of your responsibility to drive with due care and attention. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** The system is not designed to detect cyclists, motorcyclists, pedestrians or animals. Apply the brakes when necessary. Failure to follow this instruction could result in personal injury or death.



**WARNING:** The system may not operate properly during severe weather conditions, for example snow, ice, heavy rain and spray. Always drive with due care and attention. Failure to take care may result in a crash.

**Note:** Fifth wheel and gooseneck trailers are not supported.

**Note:** Trailer hitching assistance only works with conventional trailers, couplers and hitch balls.

**Note:** The hitch ball must be properly installed on the vehicle for the system to function as intended. An improperly installed hitch ball could result in damage to your vehicle or trailer.

**Note:** Certain aftermarket modifications such as oversized tires or lift kits could make trailer hitching assistance fail or not work as intended.

**Note:** Keep the sensors and camera free from snow, ice and dirt.

**Note:** Clean the camera lens with a soft, lint-free cloth and non-abrasive cleaner.

# Trailer Hitching Assistance (If Equipped)

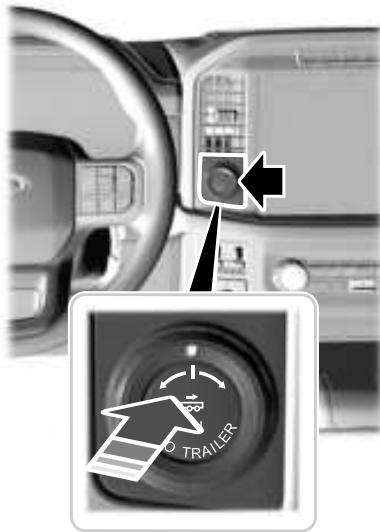
## TRAILER HITCHING ASSISTANCE LIMITATIONS

The system could not function, or could function with reduced performance, during the following:

- When using trailer hitching assistance in tall grass and weeds.
- When safety chains, cables or wiring are dangling near the coupler.
- When using trailer hitching assistance on slippery surfaces.
- When using hitches that raise the hitch ball more than 4 in (10 cm), lower the hitch ball by more than 6 in (16 cm) or extend the hitch ball away from the vehicle more than 12 in (30 cm).
- When using hitches that are lower than 10 in (25 cm) off the ground.
- When using objects taller than 8 in (20 cm), such as large blocks under the jack stand.
- When you park the trailer on surfaces that are similar in color to the trailer coupler and hitch ball.
  - A black coupler or hitch ball over a dark asphalt surface.
  - A light color coupler or hitch ball over a light concrete surface.
- When there are low or no light sources, such as at night.
- The system may not work accurately during cold weather conditions. If this occurs, allow the vehicle to reach optimal temperature to resume operation.

For additional information, refer to the Ford Support website.

## SWITCHING TRAILER HITCHING ASSISTANCE ON AND OFF



Press the button to switch the system on and off. You can also switch the system off through the touchscreen.

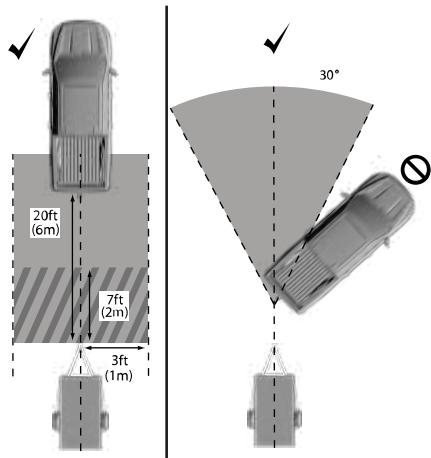
## USING TRAILER HITCHING ASSISTANCE

Before switching on the system, make sure that your vehicle:

- Is within 20 ft (6 m) of the trailer and no closer than 7 ft (2 m).
- Is less than a 30° approach angle to the trailer.
- Is within 3 ft (1 m) of the front of the trailer facing the same direction.

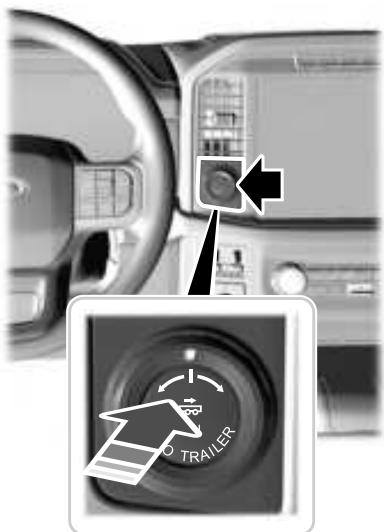
## Trailer Hitching Assistance (If Equipped)

- Is clear of obstacles or other vehicles within 6 ft (1.8 m) on either side of your vehicle or the trailer.
- Has the tailgate in the closed position.
- Has radar, sensor, and camera free from snow, ice and dirt.
- Has park aid sensors turned on in Sync settings.



1. Press the Pro Trailer button.

**Note:** Press the Pro Trailer button to switch the system on and off.



2. Select No to Is a trailer connected on the touchscreen to activate the system.
3. Follow the instructions on the touchscreen.

**Note:** Pressing the Pro Trailer button other than when prompted turns off the system.

### TRAILER HITCHING ASSISTANCE INDICATORS



The white indicator represents the system searching for the trailer. Continue moving the vehicle until the trailer coupler is inside this indicator. The indicator turns green once the trailer coupler is in the correct position.



The bracket shows you the estimated location of your trailer.

## **Trailer Hitching Assistance (If Equipped)**

---



The yellow indicator represents that you have positioned your vehicle too close to the trailer and you need to pull away from the trailer until the indicator turns green.

### **Trailer Hitching Assistance Audible Indicators**

The system chimes as part of normal operation to alert the driver that an action needs to be taken or an event has been completed.

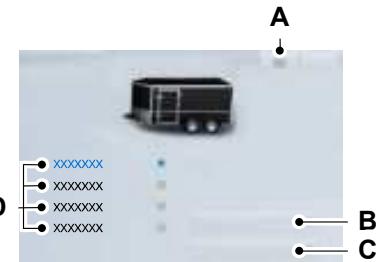
## Smart Hitch (If Equipped)

### WHAT IS SMART HITCH

Smart hitch shows how balanced the weight is from the trailer onto the vehicle's hitch and front axle.

### HOW DOES SMART HITCH WORK

Smart hitch uses sensors mounted to the suspension to calculate the tongue weight of the connected trailer.



### SMART HITCH LIMITATIONS

You cannot use the system if any of the following occur:

- The wheels are not pointed straight ahead.
- Your vehicle is not in park (P).
- Your vehicle is not on a level surface.
- The tire pressures are below the recommended levels.
- Your vehicle is off.

### USING SMART HITCH

1. Press **Features** on the touchscreen.
2. Press **Smart Hitch**.

- A Settings menu.  
B Quick setup.  
C Connection checklist.  
D Hitch type selection.

#### Smart Hitch Settings

Press the settings menu to adjust the smart hitch settings.

#### Measurement Units

Press to change measurement units between pounds and kilograms.

#### Quick Setup

Press to skip the trailer setup guide and adjust the load in the trailer to a balanced range.

#### Connection Checklist

Press to go through the trailer setup guide and adjust the load in the trailer to a balanced range.

#### Reset Hitch Weight

Press to reset the weight on the hitch to zero.

## **Smart Hitch (If Equipped)**

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### **Loaded Trailer Weight**

Press to set the total weight of the loaded trailer.

**Note:** *Make sure you include both the trailer weight and the trailer cargo in your calculation for total weight of the loaded trailer.*

### **Tail Lamps**

Press to see the hitch load balance on the vehicles tail lamps.

### **Hitch Type Selection**

Press to select the hitch type.

**Note:** *The vehicle's tongue weight is not available until you attach a trailer.*

# Onboard Scales (If Equipped)

## WHAT IS ONBOARD SCALES

Onboard scales provides the estimated payload of your vehicle and warns when your vehicle is overloaded.

## HOW DOES ONBOARD SCALES WORK

Onboard scales uses sensors mounted to the suspension to calculate the vehicle's payload.

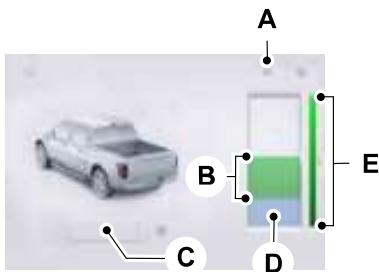
## ONBOARD SCALES LIMITATIONS

You cannot use the system if any of the following occur:

- The wheels are not pointed straight ahead.
- Your vehicle is not in park (P).
- Your vehicle is not on a level surface.
- The tire pressures are below the recommended levels.
- Your vehicle is off.

## USING ONBOARD SCALES

1. Press **Features** on the touchscreen.
2. Press **Onboard Scales**.



- A. Settings menu.
- B. Estimated payload.
- C. Tail lamps on and off.
- D. Passenger and cargo load reminder.
- E. Vehicle capacity range.

### Onboard Scale Settings

#### Vehicle Mode

Press to see the current estimated payload.

#### Scale Mode

Press to see a representation of the weight added to the vehicle's current payload and to reset the scale to zero.

#### Passenger and Cargo Load Reminder

Press to switch the load reminder on or off.

#### Set Passenger and Cargo Load Reminder

Press to set a value of weight to be considered in the vehicle that is not present while the vehicle is being loaded.

Example of application: Passenger(s) weight.

The default and minimum value is 150 lb (75 kg).

## **Onboard Scales (If Equipped)**

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The maximum value is 1,550 lb (700 kg).

Press **Set Current Load as Estimate** to store the immediate payload reading as a passenger and cargo load reminder.

### ***Measurement Units***

Press to change measurement units between pounds and kilograms.

### **Tail Lamps**

Press to see the vehicle's estimated payload on the vehicle's tail lamps.

# Trailer Backup Assistance (If Equipped)

## WHAT IS TRAILER BACKUP ASSISTANCE

Trailer backup assistance utilizes the control knob on the instrument panel to help you steer a trailer. Turn the control knob in the direction you want the trailer to go and the system steers the vehicle.

## HOW DOES TRAILER BACKUP ASSISTANCE WORK

Trailer backup assistance uses a sticker or sensor attached to the trailer to detect the trailer angle relative to the towing vehicle and provides instructions, graphics and camera views on the touchscreen.

## TRAILER BACKUP ASSISTANCE PRECAUTIONS



**WARNING:** Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



**WARNING:** This system is an extra driving aid. It does not replace your attention and judgment, or the need to apply the brakes. This system does NOT automatically brake your vehicle. If you fail to press the brake pedal when necessary, you may collide with another vehicle.

**Note:** *The system is not a substitute for safe driving practices. Always be aware of your vehicle and trailer combination, and the surrounding environment.*

**Note:** *The system does not detect or prevent your vehicle or trailer from making contact with obstacles in the surrounding environment.*

**Note:** *The front end of your vehicle swings out when changing the direction of the trailer.*

**Note:** *In certain conditions, the trailer could turn faster or the trailer angle could increase more than anticipated. Always monitor the clearance between the trailer and vehicle and the surroundings.*

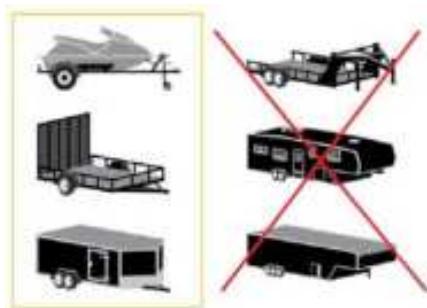
## SETTING UP THE TRAILER BACKUP ASSISTANCE FOR A CONVENTIONAL TRAILER

### CONFIGURING THE TRAILER

You must configure a trailer in the system to use trailer backup assistance. This is a one-time setup process and the system saves the trailer information for the next time you use that trailer.

The system only works with conventional trailers. It does not work with other types including fifth-wheel and gooseneck. The following illustration shows examples of conventional trailers on the left-hand side.

## Trailer Backup Assistance (If Equipped)



### Positioning the Trailer

Hitch the trailer to your vehicle and connect the electrical wiring harness. Check to make sure that the wiring is working. See **Connecting a Trailer** (page 420).



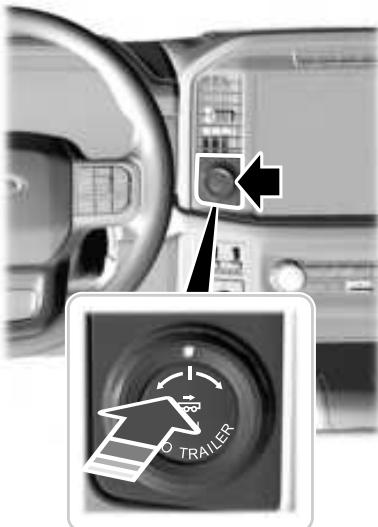
Park your vehicle and hitched trailer on a level surface.

For best results, make sure that your trailer rides level with the ground when you hitch your vehicle. See **Connecting a Trailer** (page 420).



Make sure that the trailer and your vehicle are in line with each other. You can do this by putting the transmission in drive (D) and pulling straight forward.

### Configuring the Trailer in the Touchscreen



1. Press the button to switch the system on.
2. Press **Add Trailer** on the touchscreen.
3. Follow the directions on the touchscreen to enter the trailer name and trailer type, then proceed to the sticker or sensor setup.

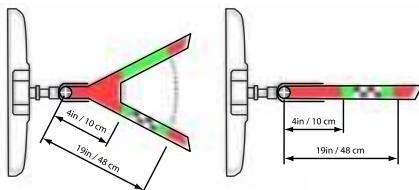
## Trailer Backup Assistance (If Equipped)

**Note:** Your vehicle has two options for trailer backup assistance set up. The system defaults to the camera based system. See **Applying the Trailer Reversing Aid Sticker** (page 447). You can also set up the system with the trailer sensor that you can purchase from your authorized dealer. You must connect the sensor to your vehicle to set up the system. See **Trailer Sensor Installation** (page 447).

**Note:** If you configure the trailer and install a sensor, the system saves the trailer with that sensor information. If you want to use this trailer with the sticker, you need to delete the trailer from the system and repeat the setup process.

### APPLYING THE TRAILER REVERSING AID STICKER

Place the sticker in an area visible by the rear view camera. The entire sticker must be within 4–19 in (10–48 cm) from the center of the hitch ball, as shown in the following illustration.



Use the supplied sticker placement card, a tape measure and pen to carefully mark the area to attach the sticker. The sticker is in the back cover pocket of your quick start guide. Make sure the entire sticker is within the green zone between the two arcs or distance markers on the diagram, and is also visible in the rear view camera display.

Once you have found the correct location, place the sticker.

**Note:** Make sure nothing can obstruct the rear view camera's view of the sticker such as a jack handle or wiring.

**Note:** Position the sticker on a flat, dry and clean horizontal surface. For best results, apply the sticker when temperatures are above 32°F (0°C).

**Note:** Do not move stickers after placing them. Do not re-use any stickers if removed.

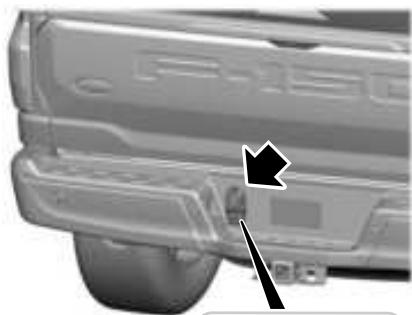
**Note:** You can purchase additional stickers through your authorized dealer.

**Note:** If you previously setup the trailer with the trailer sensor, make sure it is not plugged in before configuring the trailer and placing the sticker.

### TRAILER SENSOR INSTALLATION



## Trailer Backup Assistance (If Equipped)



You need to purchase a sensor kit and 7/12 way connector to replace the 7/4 way connector on your vehicle to setup the system with a sensor. See your authorized dealer.

Refer to the instructions included with your trailer sensor for detailed information regarding installation.

**Note:** Make sure the arrows on the sensor housing are facing up. Mount the sensor to a vertical part of the trailer that pivots when you turn your vehicle. Do not mount to a stationary surface such as the truck side of the trailer hitch.

**Note:** To setup a trailer with a sensor, install the sensor on the trailer and plug the connector into the connector in your bumper prior to configuring the trailer. Trailers that were set up with a sensor still require the sensor to function. To change a trailer to use the sticker, delete the trailer in the system and repeat the trailer setup with the sticker.

### CALIBRATING THE SYSTEM

Calibrating the system requires driving forward and turning left or right. Follow the instructions on the touchscreen to complete the calibration process.



**Note:** To calibrate the system, you need an area where you can safely drive forward and turn left or right. An open parking lot is an ideal place to perform the calibration.

**Note:** Keep the steering wheel straight when instructed to by the touchscreen. If the steering wheel is in a turned position during this instruction, the calibration pauses.

## Trailer Backup Assistance (If Equipped)

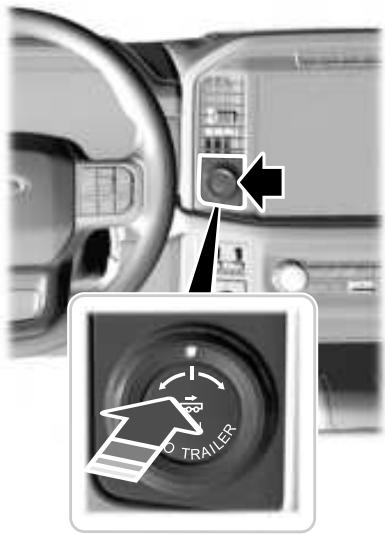
**Note:** During calibration, the system determines the trailer length. The system supports trailer lengths of 6–33 ft (1.85–10.05 m) distance from the hitch point to the center of the axle or axles. The system is designed to work with drawbars that have a license plate to hitch ball center measurement of 9–18 in (23–46 cm) when installed. Do not attempt to use drawbars or trailers that have a length outside of this range as the system performance degrades and could cause improper system function.

**Note:** The touchscreen shows if you are going too slow or fast. Calibration pauses if the speed is outside the required range of 2–9 mph (4–15 km/h).

**Note:** You need to complete at least a 90° turn, and longer trailers could require a 180° turn. Camera trailer tracking requires the system to locate the hitch ball as well as determine the trailer length. Some trailers could require you to drive straight then turn multiple times before calibration completes. The touchscreen provides instructions and notifies you when calibration completes.

**Note:** For best results, do not calibrate the system at night when calibrating the system with the sticker.

## SWITCHING TRAILER BACKUP ASSISTANCE ON AND OFF



Press the button and use the touchscreen to select the connected trailer.

**Note:** A trailer must be configured to use trailer backup assistance. See [Configuring the Trailer](#) (page 445).

**Note:** If you use the steering wheel when using trailer backup assistance, the system turns off and a message displays in the touchscreen.

**Note:** If the trailer was connected just prior to turning the system on, you may need to drive forward to initialize the system. Follow the instructions on the touchscreen to activate the system.

## Trailer Backup Assistance (If Equipped)

### USING THE TRAILER BACKUP ASSISTANCE CONTROLLER

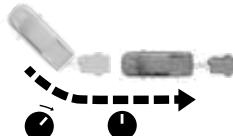
Use the control knob to steer the trailer. Take your hands off the steering wheel and turn the control knob instead. The control knob acts as the steering control for the trailer.



Turn and hold counterclockwise to make the trailer go left.



Turn and hold clockwise to make the trailer go right.



Release the knob when the trailer is moving in the direction you want.

**Note:** The more you turn the knob, the sharper the trailer turns.

**Note:** Quickly turning and releasing the knob results in a jerky movement of the vehicle.

**Note:** You may have to use the knob to correct the trailer direction when attempting to move the trailer straight back under some conditions.

### USING THE TRAILER BACKUP ASSISTANCE VIEWS

Up to seven camera views could be available when using trailer backup assistance. Use the view that helps you the most when reversing your vehicle and trailer.

**Note:** The rear view camera view is available on all vehicles with trailer backup assistance. Additional views are available on vehicles with trailer reverse guidance.



360° camera view. Shows a 360° view on the right-hand side of the touchscreen with a rear camera view on the left-hand side of the touchscreen.

# Trailer Backup Assistance (If Equipped)



Rear view camera view. Shows your trailer hitch or what is directly behind your vehicle.



Rear split view camera view. Shows a 180° degree view of what is behind your vehicle.



Bed camera view. Shows the truck bed.

**Note:** This view also provides a picture-in-picture view.



Trailer AUX camera view. Shows a rear view camera image of what is behind your trailer. You need to separately purchase this camera and have it installed.

**Note:** This view also provides a picture-in-picture view.



Shows you a view of the sides of your truck and the trailer. In auto mode, this view moves as the trailer moves so that you do not have to adjust the camera as you turn. Left and right arrows let you see other camera views.



Picture-in-picture view. Shows a main view and a secondary view when in bed camera view or trailer AUX camera view.

**Note:** If you have a 8 in (20 cm) touchscreen, picture-in-picture is off by default. Press the picture-in-picture icon on the touchscreen to switch picture-in-picture view on and off.

**Note:** If you have a 12 in (30 cm) touchscreen, picture-in-picture is on by default and you cannot switch it off.



Swap. Press to swap between picture-in-picture views.



Auto. Press to return to auto view.

**Note:** Auto is the default setting.

## Hitch Angle Graphic

The hitch angle graphic shows a small representation of your truck and trailer with visual feedback to help you monitor the trailer. The graphic shows two different colored lines for the trailer hitch angle. A black line shows you where your trailer is in relation to your vehicle. The white line represents the amount the trailer can turn based on knob input.

The graphic shows a yellow and red zone for the hitch angle to warn you of a high angle condition that could require you to pull forward to reduce the hitch angle. The angle limits for each zone vary based on the trailer length.

The yellow zone indicates you are approaching the maximum controllable trailer angle for the system. When the trailer enters this zone, it is more difficult to reduce the trailer turn when backing up. It may be necessary to put your vehicle back into drive (D) and pull forward to get the truck and trailer back to an in-line position.

The red zone indicates you have exceeded the maximum controllable trailer angle for the system. Immediately stop reversing. Put your vehicle into drive (D) and pull forward until the trailer is no longer in the red zone.

## Setting the Trailer Angle Limit

1. Press **Features** on the touchscreen.
2. Press **Towing**.
3. Press **Manage trailers**.
4. Press **Pro Trailer Backup Assist**.
5. Press **Trailer Angle Limit**.
6. Press a setting.

## **Trailer Backup Assistance (If Equipped)**

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### ***Normal Control Angle***

Default setting. This provides a balanced limit that returns from a turn to straight backing with minimal change to the trailer direction.

### ***Max Control Angle***

Increases the trailer angle limit close to the maximum controllable angle to allow sharper turns but also causes more change in the trailer direction when straightening out from a turn.

## Trailer Backup Assistance (If Equipped)

### TRAILER BACKUP ASSISTANCE – TROUBLESHOOTING

#### TRAILER BACKUP ASSISTANCE – INFORMATION MESSAGES

Message	Description
Detecting Trailer Please Wait...	Displays when the system turns on and is initializing.
Pro Trailer Backup Assist™ System is Not Available	A condition exists that prevents the system from turning on. If the message continues to display, visit your authorized dealer to have your vehicle checked.
Pro Trailer Backup Assist™ Driving Required to Initialize Steering Press Knob to Exit	The steering system needs to learn internal parameters to fully enable the feature. Drive your vehicle straight forward above 25 mph (40 km/h) for approximately 5 minutes.
Pro Trailer Backup Assist™ Stop now Maximum trailer angle Press Knob to Exit	Displays when you reach the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get the truck and trailer back to an in-line position. If this message consistently displays, you may need to repeat the trailer calibration. Delete the trailer from the system and repeat the setup and calibration process.
Stop now. Deactivated by trailer angle.	Displays when you exceed the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get your vehicle and trailer back to an in-line position, then activate the system by selecting the connected trailer and following the instructions on the touchscreen. If this message consistently displays, you may need to repeat the trailer setup and calibration. Delete the trailer from the system and repeat the setup and calibration process.
Pro Trailer Backup Assist™ Stop Now Take Control of Steering Wheel	Displays when the system can no longer steer the vehicle and you must take over steering.

## Trailer Backup Assistance (If Equipped)

Message	Description
Pro Trailer Backup Assist™ Sensor Not Detected Refer to Owner's Manual Press Knob to Exit	<p>Displays when the system does not detect the sensor. Check the sensor connection, check that there is no damaged wiring between the connector and sensor and check that there is only one sensor connected.</p> <p>If you do not want to use the sensor for this trailer, delete the trailer in the touchscreen then repeat the setup process with the sticker.</p>
Pro Trailer Backup Assist™ Trailer Not Detected. Shift to Park Press Knob to Exit	<p>These messages display when the system does not detect the trailer.</p>
Pro Trailer Backup Assist™ Trailer Not Detected. Refer to Owner's Manual. Press Knob to Exit	<p>If your trailer is setup with a sticker, make sure the rear camera is clean, and the sticker is clearly visible in the camera image. You can also move the trailer forward or backward to change the trailer position and lighting conditions.</p> <p>If your trailer is setup with a sensor, check that the sensor is correctly installed and the trailer length is within the allowed range.</p> <p>If these messages continue to display, visit your authorized dealer to have your vehicle checked.</p>

## Trailer Backup Assistance (If Equipped)

Message	Description
Pro Trailer Backup Assist™ Trailer Not Detected Pull Forward to Initialize Press Knob to Exit	<p>If your trailer is setup with a sticker, this message displays when the camera system cannot detect the trailer and requires trailer movement to enable trailer detection. Drive forward above 2 mph (3 km/h) to initialize the system.</p> <p>If your trailer is setup with a sensor, this message displays when your vehicle has not moved after the trailer sensor is connected or extended operation below 1 mph (1 km/h). Drive forward above 2 mph (3 km/h) to initialize the system.</p>
Pro Trailer Backup Assist™ Stop Now System Not Active Press Knob to Exit	<p>Displays when your vehicle is backing up but the system is not activated. Select the connected trailer on the touchscreen and follow the instructions to activate the system.</p> <p>This message also displays when you back up during the calibration process.</p>
Pro Trailer Backup Assist™ Backup Slowly Turn Knob to Steer Press Knob to Exit	Displays when the system turns on and is available to use.

# Trailer Backup Assistance (If Equipped)

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## TRAILER BACKUP ASSISTANCE – FREQUENTLY ASKED QUESTIONS

### What does it mean if the system does not detect a trailer that is setup with a sticker?

- The system could be having trouble identifying the sticker. The system requires a clear view of the sticker placed on the trailer. You must keep the camera lens and sticker clean for the system to correctly operate. If the system cannot initially detect the trailer, it could be necessary for you to change the lighting conditions by moving your vehicle and trailer or waiting until the conditions change. See **Applying the Trailer Reversing Aid Sticker** (page 447). Deleting the trailer and repeating the setup and calibration could improve performance, but some trailers are not compatible with the sticker and camera system. If the system consistently does not detect the trailer with the sticker setup, you may choose to setup the trailer with a sensor.

**Note:** The system is designed to be used with the same trailer connection every time you choose the trailer from the touchscreen. When using a different drawbar or a different pin hole on drawbars with more than one, connecting the drawbar to your vehicle affects the trailer position and you may need to repeat the trailer setup and calibration process.

### Why does the trailer not reverse straight?

- The road conditions, such as road camber and road slope, could affect how straight the system can reverse. You can compensate for the trailer drifting to the right or left by slowly turning the knob until the trailer is following your desired path and then holding the knob in that position.
- Other factors, such as the hitch connection or trailer suspension, could affect how straight the system can reverse the trailer. You can compensate for the trailer drifting to the right or left by slowly turning the knob until the trailer is following your desired path and then holding the knob in that position.
- The sensor could be incorrectly installed. Make sure the sensor is correctly installed.

### What does it mean if the system remains on one message for an extended time during calibration when setting up the system with the sticker?

- The camera could require cleaning.
- You could have a blocked sticker. Verify the sticker is in the proper location. See **Applying the Trailer Reversing Aid Sticker** (page 447).
- The drawbar could be outside of the allowed range of 4–19 in (10–48 cm).

## Trailer Backup Assistance (If Equipped)

- The system could have difficulties recognizing the sticker based on environmental factors. You could need to move to a different area to change the lighting and background or you could need to change the direction you are driving. You could also try setting up the system at a different time of day.
- Some trailers are not compatible with the sticker and camera system. If the issue persists, set up the trailer with a sensor purchased from your authorized dealer. See **Trailer Sensor Installation** (page 447).

### What does it mean if the system pauses during calibration?

- There could be steering input or trailer movement during the straight drive portion of the calibration process.

### What does it mean if the system displays hold steering steady during turn?

- Part of the calibration process for the sticker setup requires a steady turn. If you are continually moving the steering wheel during the turn, this delays the calibration process. To enable the calibration process, hold the steering wheel at the same position when turning.

### What does it mean if the system displays that it is not available?

- There could be a sub-system that the system uses that is not correctly operating. If the system continues to display it is not available, visit your authorized dealer to have your vehicle checked.
- There could be a battery voltage issue. Make sure the battery is correctly charged. If the system continues to display it is not available, visit your authorized dealer to have your vehicle checked.

### What does it mean if the system displays that driving is required to initialize steering?

- The steering system needs to learn internal parameters to fully turn on the feature. Drive your vehicle straight forward above 25 mph (40 km/h) for approximately 5 minutes.
- Your vehicle is new, there is a battery voltage issue or you have serviced the steering system.

### What does it mean if the system requires you to pull forward to initialize?

- This occurs when the vehicle has not moved during the current key cycle after you connect and select the trailer in the touchscreen, or you operate the system at speeds below 1 mph (1 km/h) for an extended period of time. Drive forward above 2 mph (3 km/h) and the system indicates when it initializes.

## Trailer Backup Assistance (If Equipped)

### What does it mean if the trailer is at its maximum angle or the system deactivated by trailer angle?

- You are at the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get the truck and trailer back to an in-line position.
- The trailer could need to be recalibrated. Check that the correct trailer is selected in the touchscreen. Verify the sensor is installed according to the instructions included in the sensor kit and check that the drawbar and the trailer dimensions are within the allowed range. Then, delete the trailer from the system and repeat the setup process to calibrate the trailer.
- The drawbar or the trailer dimensions are outside of the supported range. The system is designed to work with drawbars that have a license plate to hitch ball center measurement of 9–18 in (23–46 cm) when installed. The system is designed to work with trailers that have a hitch point to center of the axle or axles measurement of 6–33 ft (1.85–10.05 m). Do not attempt to use drawbars or trailers that have a length outside of this range as the system performance degrades and could cause improper system function.
- The sensor could be incorrectly installed. Make sure the sensor is correctly installed.

### What does it mean when the system tells you to take control of the steering wheel?

- You have touched the steering wheel when the system is steering. Avoid touching the wheel during system operation.
- You have exceeded the maximum speed for the feature. The system is no longer steering the vehicle and you must take over steering.
- The system does not detect the trailer. The system is no longer steering the vehicle and you must take over steering.
- An internal condition for system operation is not met that requires your vehicle to return to manual control of the steering.

### How do I use a sticker if I have previously setup a trailer with the sensor?

- Disconnect the sensor wiring and add a new trailer to the system and follow the instructions for setup with a sticker. See **Applying the Trailer Reversing Aid Sticker** (page 447). If your vehicle does not support the sticker option, the touchscreen instructs you to install the sensor again.

## Trailer Backup Assistance (If Equipped)

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### Why does the system not detect a sensor?

- There could be an issue with the connection. Make sure that the 12-way connector is fully inserted into the 12-way socket, that the red rubber seal is not visible when the connector is fully inserted and that the wiring harness sensor connection is fully inserted at the trailer sensor.
- The wiring harness could be damaged. Check for damaged wiring between the 12-way connector and the trailer sensor.
- There could be multiple sensors connected to your vehicle. Make sure only one sensor is connected at a time.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

### What does it mean if the system remains on one message for an extended time during calibration when setting up the system with the sensor?

- The trailer length could be outside the allowed range. The system is designed to work with trailers that have a hitch point to center of the axle or axles measurement of 6–33 ft (1.85–10.05 m).
- The road surface could be too rough or bumpy. Try calibrating the system on a smoother road surface, such as an open parking lot.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

### What does it mean if the system does not detect a trailer when configured with a sensor?

- Verify that you properly connected the sensor. See **Trailer Sensor Installation** (page 447). Repeat calibration on a different route if you have verified sensor installation.

### What if I want to use a sensor for the trailer instead of a sticker?

- Install the sensor and connect the sensor wiring before adding the new trailer to the system. You must connect the sensor before you add the trailer. If your vehicle did not come with a sensor, you can purchase one from your authorized dealer.

# Trailer Reverse Guidance (If Equipped)

## WHAT IS TRAILER REVERSE GUIDANCE

Trailer reverse guidance provides views and graphics on the touchscreen to help you steer your vehicle when you backup a trailer.

## HOW DOES TRAILER REVERSE GUIDANCE WORK

Trailer reverse guidance uses a sticker or sensor attached to the trailer to detect the trailer angle relative to the towing vehicle and provides instructions, graphics and camera views on the touchscreen.

## TRAILER REVERSE GUIDANCE PRECAUTIONS



**WARNING:** Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



**WARNING:** This system is an extra driving aid. It does not replace your attention and judgment, or the need to apply the brakes. This system does NOT automatically brake your vehicle. If you fail to press the brake pedal when necessary, you may collide with another vehicle.

**Note:** The system is not a substitute for safe driving practices. Always be aware of your vehicle and trailer combination, and the surrounding environment.

**Note:** The system does not detect or prevent your vehicle or trailer from making contact with obstacles in the surrounding environment.

**Note:** The front end of your vehicle swings out when changing the direction of the trailer.

**Note:** In certain conditions, the trailer could turn faster or the trailer angle could increase more than anticipated. Always monitor the clearance between the trailer and vehicle and the surroundings.

## SETTING UP TRAILER REVERSE GUIDANCE FOR A CONVENTIONAL TRAILER

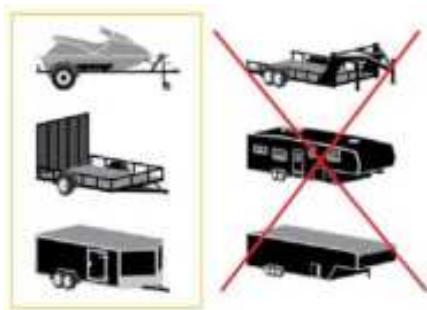
### CONFIGURING THE TRAILER

You must configure a trailer in the system to use trailer reverse guidance. This is a one-time setup process and the system saves the trailer information for the next time you use that trailer.

The system only works with conventional trailers. It does not work with other types including fifth-wheel and gooseneck. The following illustration shows examples of conventional trailers on the left-hand side.

**Note:** Trailer reverse guidance camera views are available without setting up a trailer. However, complete functionality, including images and automatic view switching, is enabled by setup. Setup is required to enable trailer backup assistance.

## Trailer Reverse Guidance (If Equipped)



### Positioning the Trailer

Hitch the trailer to your vehicle and connect the electrical wiring harness. Check to make sure that the wiring is working. See **Connecting a Trailer** (page 420).



Park your vehicle and hitched trailer on a level surface.

For best results, make sure that your trailer rides level with the ground when you hitch your vehicle. See **Connecting a Trailer** (page 420).



Make sure that the trailer and your vehicle are in line with each other. You can do this by putting the transmission in drive (D) and pulling straight forward.

### Configuring the Trailer in the Touchscreen

1. Shift to reverse (R).
2. Press the camera view button.
3. Press the trailer view icon.
4. Press **Add Trailer**.
5. Follow the directions on the touchscreen to enter the trailer name and trailer type, then proceed to the sticker or sensor setup.

**Note:** Your vehicle has two options for trailer reverse guidance set up. The system defaults to the camera based system. See **Applying the Trailer Reverse Aid Sticker** (page 461). You can also set up the system with the trailer sensor that you can purchase from your authorized dealer. You must connect a sensor to your vehicle to set up the system. See **Trailer Sensor Installation** (page 462).

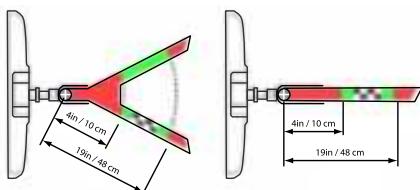
**Note:** If you configure the trailer and install a sensor, the system saves the trailer with that sensor information. If you want to use this trailer with the sticker, you need to delete the trailer from the system and repeat the setup process.

### APPLYING THE TRAILER REVERSE AID STICKER

Place the sticker in an area visible by the rear view camera. The entire sticker must be within 4–19 in (10–48 cm) from the center of the hitch ball, as shown in the following illustration.

## Trailer Reverse Guidance (If Equipped)

### TRAILER SENSOR INSTALLATION



Use the supplied sticker placement card, a tape measure and pen to carefully mark the area to attach the sticker. The sticker is in the back cover pocket of your quick start guide. Make sure the entire sticker is within the green zone between the two arcs or distance markers on the diagram, and is also visible in the rear view camera display.

Once you have found the correct location, place the sticker.

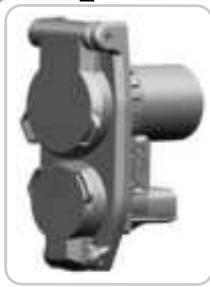
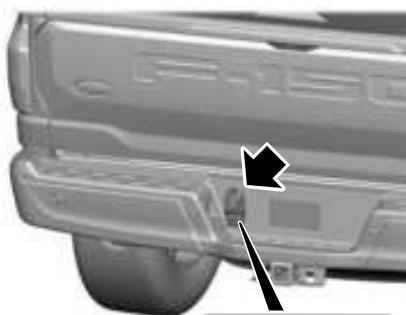
**Note:** Make sure nothing can obstruct the rear view camera's view of the sticker such as a jack handle or wiring.

**Note:** Position the sticker on a flat, dry and clean horizontal surface. For best results, apply the sticker when temperatures are above 32°F (0°C).

**Note:** Do not move stickers after placing them. Do not re-use any stickers if removed.

**Note:** You can purchase additional stickers through your authorized dealer.

**Note:** If you previously setup the trailer with the trailer sensor, make sure it is not plugged in before configuring the trailer and placing the sticker.



You need to purchase a sensor kit and 7/12 way connector to replace the 7/4 way connector on your vehicle to setup the system with a sensor. See your authorized dealer.

# Trailer Reverse Guidance (If Equipped)

Refer to the instructions included with your trailer sensor for detailed information regarding installation.

**Note:** Make sure the arrows on the sensor housing are facing up. Mount the sensor to a vertical part of the trailer that pivots when you turn your vehicle. Do not mount to a stationary surface such as the truck side of the trailer hitch.

**Note:** To setup a trailer with a sensor, install the sensor on the trailer and plug the connector into the connector in your bumper prior to configuring the trailer. Trailers that were set up with a sensor still require the sensor to function. To change a trailer to use the sticker, delete the trailer in the system and repeat the trailer setup with the sticker.

## CALIBRATING THE SYSTEM

Calibrating the system requires driving forward and turning left or right. Follow the instructions on the touchscreen to complete the calibration process.



**Note:** To calibrate the system, you need an area where you can safely drive forward and turn left or right. An open parking lot is an ideal place to perform the calibration.

**Note:** Keep the steering wheel straight when instructed to by the touchscreen. If the steering wheel is in a turned position during this instruction, the calibration pauses.

**Note:** During calibration, the system determines the trailer length. The system supports trailer lengths of 6–33 ft (1.85–10.05 m) distance from the hitch point to the center of the axle or axles. The system is designed to work with drawbars that have a license plate to hitch ball center measurement of 9–18 in (23–46 cm) when installed. Do not attempt to use drawbars or trailers that have a length outside of this range as the system performance degrades and could cause improper system function.

**Note:** The touchscreen shows if you are going too slow or fast. Calibration pauses if the speed is outside the required range of 2–9 mph (4–15 km/h).

**Note:** You need to complete at least a 90° turn, and longer trailers could require a 180° turn. Camera trailer tracking requires the system to locate the hitch ball as well as determine the trailer length. Some trailers could require you to drive straight then turn multiple times before calibration completes. The touchscreen provides instructions and notifies you when calibration completes.

**Note:** For best results, do not calibrate the system at night when calibrating the system with the sticker.

## SWITCHING TRAILER REVERSE GUIDANCE ON AND OFF

Shift into reverse (R), press the rear camera button to expand the menu, press the trailer icon and use the touchscreen to select the connected trailer.

# Trailer Reverse Guidance (If Equipped)

**Note:** If the trailer was connected just prior to turning the system on, you may need to drive forward to initialize the system. Follow the instructions on the touchscreen to activate the system.

## USING TRAILER REVERSE GUIDANCE VIEWS

Up to seven camera views could be available when using trailer reverse guidance. Use the view that helps you the most when reversing your vehicle and trailer.

 360° camera view. Shows a 360° view on the right-hand side of the touchscreen with a rear camera view on the left-hand side of the touchscreen.

 Rear view camera view. Shows your trailer hitch or what is directly behind your vehicle.

 Rear split view camera view. Shows a 180° degree view of what is behind your vehicle.

 Bed camera view. Shows the truck bed.

**Note:** This view also provides a picture-in-picture view.

 Trailer AUX camera view. Shows a rear view camera image of what is behind your trailer. You need to separately purchase this camera and have it installed.

**Note:** This view also provides a picture-in-picture view.



Trailer reverse guidance view. Shows you a view of the sides of your truck and the trailer. In auto mode, this view moves as the trailer moves so that you do not have to adjust the camera as you turn. Left and right arrows let you see other camera views.



Straight backup mode. Shows which way to turn your steering wheel to keep the trailer straight. Use this view when you want to keep your trailer completely in line with your truck.

**Note:** This view also provides a picture-in-picture view.

**Note:** It may be helpful to shift your vehicle into drive (D), pull forward and straighten out the vehicle and trailer before engaging straight backup mode.



Picture-in-picture view. Shows a main view and a secondary view when in bed camera view, trailer AUX camera view or straight backup mode.

**Note:** If you have a 8 in (20 cm) touchscreen, picture-in-picture is off by default. Press the picture-in-picture icon on the touchscreen to switch picture-in-picture view on and off.

**Note:** If you have a 12 in (30 cm) touchscreen, picture-in-picture is on by default for bed camera view and trailer AUX camera view and cannot be switched off. Press the picture-in-picture icon on the touchscreen to switch picture-in-picture view on and off in straight backup mode.



Swap. Press to swap between picture-in-picture views.



This takes you back to the 360° camera system and out of the trailer reverse guidance feature.



Auto. Press to return to auto view.

## Trailer Reverse Guidance (If Equipped)

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**Note:** Auto mode is the default setting.

### Hitch Angle Graphic

The hitch angle graphic shows a small representation of your truck and trailer with visual feedback to help you monitor the trailer. The graphic shows two different colored lines for the trailer hitch angle. A black line shows you where your trailer is in relation to your vehicle. The white line represents the amount the trailer can turn based on steering wheel position.

The graphic shows a yellow and red zone for the hitch angle to warn you of a high angle condition that could require you to pull forward to reduce the hitch angle. The angle limits for each zone vary based on the trailer length.

The yellow zone indicates you are approaching the maximum controllable trailer angle for the system. When the trailer enters this zone, it is more difficult to reduce the trailer turn when backing up. It may be necessary to put your vehicle back into drive (D) and pull forward to get the truck and trailer back to an in-line position.

The red zone indicates you have exceeded the maximum controllable trailer angle for the system. Immediately stop reversing. Put your vehicle into drive (D) and pull forward until the trailer is no longer in the red zone.

## Trailer Reverse Guidance (If Equipped)

### TRAILER REVERSE GUIDANCE – TROUBLESHOOTING

### TRAILER REVERSE GUIDANCE – INFORMATION MESSAGES

Message	Description
Detecting Trailer Please Wait...	Displays when the system turns on and is initializing.
Trailer Reverse Guidance System is Not Available	A condition exists that prevents the system from turning on. If the message continues to display, visit your authorized dealer to have your vehicle checked.
Trailer Reverse Guidance Driving Required to Initialize Steering Press OK to Exit	The steering system needs to learn internal parameters to fully enable the feature. Drive your vehicle straight forward above 25 mph (40 km/h) for approximately 5 minutes.
Stop now. Deactivated by trailer angle.	Displays when you exceed the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get your vehicle and trailer back to an in-line position, then activate the system by selecting the connected trailer and following the instructions on the touchscreen. If this message consistently displays, you may need to repeat the trailer setup and calibration. Delete the trailer from the system and repeat the setup and calibration process.
Trailer Reverse Guidance Sensor Not Detected Refer to Owner's Manual Press OK to Exit	Displays when the system does not detect the sensor. Check the sensor connection, check that there is no damaged wiring between the connector and sensor and check that there is only one sensor connected. If you do not want to use the sensor for this trailer, delete the trailer in the touchscreen then repeat the setup process with the sticker.

## Trailer Reverse Guidance (If Equipped)

Message	Description
Trailer Reverse Guidance Trailer Not Detected. Refer to Owner's Manual. Press OK to Exit	<p>Displays when the system does not detect the trailer.</p> <p>If your trailer is setup with a sticker, make sure the rear camera is clean, and the sticker is clearly visible in the camera image. You can also move the trailer forward or backward to change the trailer position and lighting conditions.</p> <p>If your trailer is setup with a sensor, check that the sensor is correctly installed and the trailer length is within the allowed range.</p> <p>If this message continues to display, visit your authorized dealer to have your vehicle checked.</p>
Trailer Reverse Guidance Trailer Not Detected Pull Forward to Initialize Press OK to Exit	<p>Displays when your vehicle has not moved after the trailer sensor is connected or extended operation below 1 mph (1 km/h). Drive forward above 2 mph (3 km/h) to initialize the system.</p>

# Trailer Reverse Guidance (If Equipped)

## TRAILER REVERSE GUIDANCE – FREQUENTLY ASKED QUESTIONS

### What does it mean if the system does not detect a trailer that is setup with a sticker?

- The system could be having trouble identifying the sticker. The system requires a clear view of the sticker placed on the trailer. You must keep the camera lens and sticker clean for the system to correctly operate. If the system cannot initially detect the trailer, it could be necessary for you to change the lighting conditions by moving your vehicle and trailer or waiting until the conditions change. See **Applying the Trailer Reverse Aid Sticker** (page 461). Deleting the trailer and repeating the setup and calibration could improve performance, but some trailers are not compatible with the sticker and camera system. If the system consistently does not detect the trailer with the sticker setup, you may choose to setup the trailer with a sensor.

**Note:** The system is designed to be used with the same trailer connection every time you choose the trailer from the touchscreen. When using a different drawbar or a different pin hole on drawbars with more than one, connecting the drawbar to your vehicle affects the trailer position and you may need to repeat the trailer setup and calibration process.

### Why does the trailer not reverse straight?

- The road conditions, such as road camber and road slope, could affect how straight the system can reverse. You can compensate for the trailer drifting to the right or left by slowly turning the knob until the trailer is following your desired path and then holding the knob in that position.
- Other factors, such as the hitch connection or trailer suspension, could affect how straight the system can reverse the trailer. You can compensate for the trailer drifting to the right or left by slowly turning the knob until the trailer is following your desired path and then holding the knob in that position.
- The sensor could be incorrectly installed. Make sure the sensor is correctly installed.

### What does it mean if the system remains on one message for an extended time during calibration when setting up the system with the sticker?

- The camera could require cleaning.
- You could have a blocked sticker. Verify the sticker is in the proper location. See **Applying the Trailer Reverse Aid Sticker** (page 461).
- The drawbar could be outside of the allowed range of 4–19 in (10–48 cm).

## Trailer Reverse Guidance (If Equipped)

- The system could have difficulties recognizing the sticker based on environmental factors. You could need to move to a different area to change the lighting and background or you could need to change the direction you are driving. You could also try setting up the system at a different time of day.
- Some trailers are not compatible with the sticker and camera system. If the issue persists, set up the trailer with a sensor purchased from your authorized dealer. See **Trailer Sensor Installation** (page 462).

### What does it mean if the system pauses during calibration?

- There could be steering input or trailer movement during the straight drive portion of the calibration process.

### What does it mean if the system displays hold steering steady during turn?

- Part of the calibration process for the sticker setup requires a steady turn. If you are continually moving the steering wheel during the turn, this delays the calibration process. To enable the calibration process, hold the steering wheel at the same position when turning.

### What does it mean if the system displays that it is not available?

- There could be a sub-system that the system uses that is not correctly operating. If the system continues to display it is not available, visit your authorized dealer to have your vehicle checked.
- There could be a battery voltage issue. Make sure the battery is correctly charged. If the system continues to display it is not available, visit your authorized dealer to have your vehicle checked.

### What does it mean if the system displays that driving is required to initialize steering?

- The steering system needs to learn internal parameters to fully turn on the feature. Drive your vehicle straight forward above 25 mph (40 km/h) for approximately 5 minutes.
- Your vehicle is new, there is a battery voltage issue or you have serviced the steering system.

### What does it mean if the system requires you to pull forward to initialize?

- This occurs when the vehicle has not moved during the current key cycle after you connect and select the trailer in the touchscreen, or you operate the system at speeds below 1 mph (1 km/h) for an extended period of time. Drive forward above 2 mph (3 km/h) and the system indicates when it initializes.

## Trailer Reverse Guidance (If Equipped)

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### What does it mean if the trailer is at its maximum angle or the system deactivated by trailer angle?

- You are at the maximum controllable trailer angle for the system. Place your vehicle in drive (D) and pull forward to get the truck and trailer back to an in-line position.
- The trailer could need to be recalibrated. Check that the correct trailer is selected in the touchscreen. Verify the sensor is installed according to the instructions included in the sensor kit and check that the drawbar and the trailer dimensions are within the allowed range. Then, delete the trailer from the system and repeat the setup process to calibrate the trailer.
- The drawbar or the trailer dimensions are outside of the supported range. The system is designed to work with drawbars that have a license plate to hitch ball center measurement of 9–18 in (23–46 cm) when installed. The system is designed to work with trailers that have a hitch point to center of the axle or axles measurement of 6–33 ft (1.85–10.05 m). Do not attempt to use drawbars or trailers that have a length outside of this range as the system performance degrades and could cause improper system function.
- The sensor could be incorrectly installed. Make sure the sensor is correctly installed.

### What does it mean when the system tells you to take control of the steering wheel?

- You have touched the steering wheel when the system is steering. Avoid touching the wheel during system operation.
- You have exceeded the maximum speed for the feature. The system is no longer steering the vehicle and you must take over steering.
- The system does not detect the trailer. The system is no longer steering the vehicle and you must take over steering.
- An internal condition for system operation is not met that requires your vehicle to return to manual control of the steering.

### How do I use a sticker if I have previously setup a trailer with the sensor?

- Disconnect the sensor wiring and add a new trailer to the system and follow the instructions for setup with a sticker. See **Applying the Trailer Reverse Aid Sticker** (page 461). If your vehicle does not support the sticker option, the touchscreen instructs you to install the sensor again.

## Trailer Reverse Guidance (If Equipped)

### Why does the system not detect a sensor?

- There could be an issue with the connection. Make sure that the 12-way connector is fully inserted into the 12-way socket, that the red rubber seal is not visible when the connector is fully inserted and that the wiring harness sensor connection is fully inserted at the trailer sensor.
- The wiring harness could be damaged. Check for damaged wiring between the 12-way connector and the trailer sensor.
- There could be multiple sensors connected to your vehicle. Make sure only one sensor is connected at a time.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

### What does it mean if the system remains on one message for an extended time during calibration when setting up the system with the sensor?

- The trailer length could be outside the allowed range. The system is designed to work with trailers that have a hitch point to center of the axle or axles measurement of 6–33 ft (1.85–10.05 m).
- The road surface could be too rough or bumpy. Try calibrating the system on a smoother road surface, such as an open parking lot.
- The sensor could be incorrectly installed. Make sure the sensor is installed on a vertical surface with the arrows pointing straight up.

### What does it mean if the system does not detect a trailer when configured with a sensor?

- Verify that you properly connected the sensor. See **Trailer Sensor Installation** (page 462). Repeat calibration on a different route if you have verified sensor installation.

### What if I want to use a sensor for the trailer instead of a sticker?

- Install the sensor and connect the sensor wiring before adding the new trailer to the system. You must connect the sensor before you add the trailer. If your vehicle did not come with a sensor, you can purchase one from your authorized dealer.

## TRAILER REVERSE GUIDANCE VIDEOS

[ProTrailer Back-Up Assist with Trailer Reverse Guidance](#)

# Off-Road Driving

## BASIC OFF-ROAD DRIVING TECHNIQUES

### Off-road Driving Hints

Before taking your vehicle off-roading, perform a basic inspection to make sure your vehicle is in good working condition.

We recommend that you always use at least two vehicles while off-roading. The buddy system helps make sure that help is close at hand should a vehicle become stuck or damaged. It is also wise to take supplies such as a first aid kit, water, tow strap, cell phone with you.

The following are hints for safe off-road driving:

- Steer, brake and accelerate in a smooth controlled manner. Avoid jerky, unsteady movements.
- Look ahead on your route noting upcoming obstacles, or any other factors that may indicate a change in available traction and adjust the vehicle speed and route accordingly.
- If the front or rear suspension is bottoming out, or you encounter excessive contact with the skid-plates, reduce the vehicle speed to avoid potential damage to your vehicle.
- We recommend that you use vehicle communication, such as, turn signals, brake lights, and hazard flashers to alert other drivers of what you intend to do next, and of obstacles that could cause potential vehicle damage.

- Always keep available ground clearance in mind and pick a route that minimizes the risk of catching the underside of the vehicle on an obstacle.
- When negotiating low speed obstacles, applying light brake pressure in conjunction with the throttle helps prevent your vehicle from jerking and allows you to negotiate the obstacle in a more controlled manner. Using four-wheel drive low (4L) will also help with this.

### Crossing Obstacles

- Review the path ahead before attempting to cross an obstacle. It is best if you view the obstacle from outside your vehicle so that you have a good understanding of terrain conditions both in front of and behind the obstacle.
- Approach obstacles slowly.
- If you cannot avoid a large obstacle such as a rock, choose a path that places the rock directly under the tire rather than the undercarriage of your vehicle. This helps prevent damage to your vehicle.
- Cross ditches and washouts at a 45° angle, allowing each wheel to independently cross the obstacle.

### Climbing A Hill



**WARNING:** Extreme care should be used when steering the vehicle in reverse down a slope so as not to cause the vehicle to swerve out of control.

Do not drive over the crest of a hill without seeing what conditions are on the other side. Do not drive in reverse over a hill without the aid of an observer.

# Off-Road Driving

- Always attempt to climb a steep hill along the fall line of the slope and not diagonally.
- If the vehicle is unable to make it up the hill, DO NOT attempt to turn back down the slope. Place the vehicle in low range and slowly back down in reverse.
- When descending a steep slope, select low gear and engage hill descent control. Use the accelerator and brake pedals to control your descent speed.

**Note:** Hill descent control is functional in reverse and should be used in this situation.

**Note:** Avoid turning on steep slopes or hills. You could lose traction, slip sideways or a possible vehicle roll over.

## Driving Over Rocks and Gravel

Never attempt to straddle a rock that is large enough to strike your axles or undercarriage. Leave a generous gap between your vehicle and other vehicles to minimize the risk of damage. Avoid dust clouds as they reduce visibility.

## DRIVING YOUR VEHICLE AT HIGH SPEEDS - RAPTOR

If you plan on using your vehicle for severe, high speed off-road use, we recommend the following:

- Equipping your vehicle with the safety equipment appropriate for off-road recovery.
- Using personal safety equipment, including a certified helmet and approved neck restraint device.
- Doing a low speed observance run in unfamiliar areas to become aware of any obstacles that you could encounter.

The vehicle warranty does not cover damage caused by driving your vehicle beyond its capabilities, or in extreme off-road conditions. Damage can include but is not limited to the following: skid plates, shock guards, running boards and exterior finishes, as well as a bent, cracked or broken body, frame and chassis components.

**Note:** Driving your vehicle off-road at high speeds will require an alternative maintenance schedule.

## DRIVING THROUGH WATER LIMITATIONS



**WARNING:** Do not attempt to cross a deep, fast flowing body of water. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

Determine the depth and speed of the current before attempting a water crossing. As the water depth increases, reduce your vehicle speed to avoid potential vehicle damage.

The key to a safe crossing is the water depth, current and bottom of the water's condition. On soft bottoms, the vehicle sinks in, effectively increasing the water level on the vehicle. Make sure to consider this when determining the depth of water. Be aware that obstacles and debris may be beneath the water's surface.

**Note:** Cross flowing water at an angle heading slightly upstream.

**Note:** Tread lightly and avoid damage to the environment.

## Off-Road Driving

Drive slowly when crossing water. Start very slowly when entering, then build momentum. Proceed with a constant slow speed lightly pressing on the accelerator. Ease off the accelerator as you reach the other side to diminish the front wave. Apply the accelerator slowly and as necessary to climb out of the other side.

**Note:** *Do not try to accelerate through the water crossing.*

When driving too fast in water or through deep water, the engine, transmission, transfer case, axles, electrical components or vehicle interior could ingest water. Muddy waters can reduce the cooling system effectiveness by depositing debris into the radiator. The vehicle warranty does not cover water damage.

**Note:** *When you are driving through water do not exceed 4 mph (6.4 km/h)*

Never stop or shut a vehicle off when crossing deep water unless your vehicle ingested water into the engine air intake. If the engine stalls, do not attempt to restart it. Keep the doors fully closed during a water crossing. Take extra care crossing any type of water. Do not drive into water unless necessary. Only drive through areas that are designated and approved.

Determine exit points that are downstream of your entry point to allow for drifting. If there are other vehicles ahead, wait until they have left the water. Unsettled water can make a safe passage more challenging.

High currents even in shallow water can wash the dirt out from around your tires or push your vehicle across slippery rocks or surfaces. Never attempt to cross flowing water that is deeper than your vehicle's ground clearance. Even in low currents your vehicle's body surface area can be pushed downstream and out of control. Do not cross any body of water that is fast flowing and rising, wait for the flow rate to reduce.

Vehicles used to cross water regularly should be periodically inspected for signs of water ingestion in all of the vehicle's fluids. If water is found inside your vehicle fluids, service your vehicle or see an authorized dealer.

After driving through water and as soon as it is safe to do so, check the brakes, horn, lights, and steering wheel to make sure everything is still in working order.

### WATER WADING - EXCLUDING: RAPTOR



**WARNING:** Do not attempt to cross a deep, fast flowing body of water. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

As the water depth increases, you must reduce your vehicle speed to avoid potential vehicle damage.



# Off-Road Driving

- Always determine the depth before attempting a water crossing. Never drive through water that is higher than the bottom of the wheel hubs.
- Slowly proceed and avoid splashing water any more than is necessary.
- Be aware that obstacles and debris may be beneath the water's surface.
- Keep the doors fully closed during the water crossing.
- After driving through water and as soon as it is safe to do so, check the brakes, horn, lights, and steering wheel to confirm those systems are properly functioning.
- Always determine the depth before attempting a water crossing.
- Slowly proceed and avoid splashing water any more than is necessary.
- Be aware that obstacles and debris may be beneath the water's surface.
- Keep the doors fully closed during the water crossing.
- After driving through water and as soon as it is safe to do so, check the brakes, horn, lights, and steering wheel to confirm those systems are properly functioning.

**Note:** Engine damage can occur if water enters the air filter.

## WATER WADING - RAPTOR



**WARNING:** Do not attempt to cross a deep, fast flowing body of water. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

As the water depth increases, you must reduce your vehicle speed to avoid potential vehicle damage.



- Be aware that obstacles and debris may be beneath the water's surface.
- Keep the doors fully closed during the water crossing.
- After driving through water and as soon as it is safe to do so, check the brakes, horn, lights, and steering wheel to confirm those systems are properly functioning.

**Note:** Engine damage can occur if water enters the air filter.

## OFF-ROAD DRIVING AIDS - RAPTOR

### Selecting an Off-Road Drive Mode

Using the appropriate drive mode increases your vehicle's control. See **Drive Mode Control** (page 372).

### Using Four-Wheel Drive

Your vehicle has a four-wheel drive system that offers various modes to help you optimize traction on any off-road surface. See **Four-Wheel Drive** (page 273).

### Using the Cameras Off-Road

Use the 360 degree camera to enhance your off-road experience. See **360 Degree Camera** (page 331).

### Using the Rear Differential Lock

When engaged, the rear differential lock provides additional traction to your vehicle by forcing the two rear wheels to turn at the same speed.

# Off-Road Driving

**Note:** Rear differential lock is only available when the vehicle is in four-wheel drive high (4H) or four-wheel drive low (4L). See **Electronic Locking Differential** (page 283).

## Using Trail Control

Trail Control provides you the ability to maneuver the vehicle without using the throttle and brake pedals.

The system controls acceleration and braking in difficult off-road environments, which allows you to focus on steering. See **Trail Control** (page 311).

Trail Control Performance:

- Manages wheel slip to maximize traction.
- Provides braking to maximize traction in descents.

## Using Trail One Pedal Drive (if Equipped)

Trail one pedal drive allows you to accelerate and brake using only the accelerator pedal.

Use this when driving over large obstacles, such as rocks or logs, to help maintain a constant vehicle speed.

In four-wheel drive high (4H), the system offers lift pedal braking and auto hill hold functionality. See **Trail One Pedal Drive** (page 312).

**Note:** Trail one pedal drive is only available when the vehicle is in four-wheel drive high (4H) or four-wheel drive low (4L).

## AFTER DRIVING YOUR VEHICLE OFF-ROAD



**WARNING:** After off-road use, before returning to the road, check the wheels and tires for damage. Off-road use may cause damage to your wheels and tires that can lead to tire failure, loss of vehicle control, serious injury or death.



**WARNING:** Always re-inflate tires to recommended tire pressures before the vehicle is operated on-road. The recommended pressure is located on the tire label or safety certification label, located on the B-pillar, inside the driver's door.

After driving off-road check for damage to your vehicle and, if necessary, have your vehicle fixed as soon as possible. Inspect the underbody of your vehicle by checking tires, body structure, steering, suspension, and exhaust system for damage.

Check the radiator for mud and debris and clean as needed.

Remove accumulations of plants or brush. These things could be a fire hazard or hide damage to the fuel lines, brake hoses, and propeller shafts.

With the vehicle off, use a low pressure hose to wash away mud and fine debris. You may need to reach past the active grille shutters to remove larger debris.

If you experience unusual vibration after driving in mud, slush or similar conditions, check the wheels for impacted material. Impacted material can cause vibrations while driving and wheel imbalance. Remove the material to resolve the problem.

# Driving Hints

## BREAKING-IN

Your vehicle requires a break-in period. For the first 1,000 mi (1,600 km), avoid driving at high speeds, heavy braking, aggressive shifting or using your vehicle to tow. During this time, your vehicle may exhibit some unusual driving characteristics.

## DRIVING ECONOMICALLY

The following helps to improve fuel consumption:

- Drive smoothly, accelerate gently and anticipate the road ahead to avoid heavy braking.
- Regularly check your tire pressures and make sure that they are inflated to the correct pressure.
- Follow the recommended maintenance schedule and carry out the recommended checks.
- Plan your journey and check the traffic before you set off. It is more efficient to combine errands into a single trip whenever possible.
- Avoid idling the engine in cold weather or for extended periods. Start the engine only when you are ready to set off.
- Do not carry unnecessary weight in your vehicle as extra weight wastes fuel.
- Do not add unnecessary accessories to the exterior of your vehicle, for example running boards. If you use a roof rack, remember to fold it down or remove it when not in use.
- Do not shift into neutral when you are braking or when your vehicle is slowing down.

- Shut all windows when driving at high speeds.
- Switch off all electric systems when not in use, for example air conditioning. Make sure that you unplug any accessories from the auxiliary power points when not in use.

## DRIVING IN COLD WEATHER

The functional operation of some components and systems can be affected at temperatures below approximately -13°F (-25°C).

### Driving on Snow and Ice



**WARNING:** If you are driving in slippery conditions that require tire chains or cables, then it is critical that you drive cautiously. Keep speeds down, allow for longer stopping distances and avoid aggressive steering to reduce the chances of a loss of vehicle control which can lead to serious injury or death. If the rear end of your vehicle slides while cornering, steer in the direction of the slide until you regain control of your vehicle.

On ice and snow, you should drive more slowly than usual. Your vehicle has a four wheel anti-lock brake system, do not pump the brake pedal. See **Anti-Lock Braking System Limitations** (page 290).

In snow and ice, all-wheel drive vehicles have advantages over two-wheel drive vehicles but can still skid. When driving on snowy or icy roads, should you start to slide, turn the steering wheel in the direction of the slide until you regain control.

## Driving Hints

On snow and ice, avoid suddenly applying power and avoid quick change of direction. Apply the accelerator slowly and steadily when starting from a stop.

Avoid sudden braking. An all-wheel drive vehicle may accelerate better than a two-wheel drive vehicle in snow and ice. However, an all-wheel drive vehicle will not stop any faster, as braking occurs at all four wheels. Do not become overconfident to road conditions.



**WARNING:** Always make sure that objects cannot fall into the driver foot well while your vehicle is moving. Objects that are loose can become trapped under the pedals causing a loss of vehicle control.



### FLOOR MATS



**WARNING:** Use a floor mat designed to fit the footwell of your vehicle that does not obstruct the pedal area. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Pedals that cannot move freely can cause loss of vehicle control and increase the risk of serious personal injury.



**WARNING:** Secure the floor mat to both retention devices so that it cannot slip out of position and interfere with the pedals. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Do not place additional floor mats or any other covering on top of the original floor mats. This could result in the floor mat interfering with the operation of the pedals. Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.

To install floor mats that have eyelets, position the floor mat eyelet over the retention post and press down to lock in position. Repeat for all eyelets on the floor mat.

To remove the floor mats, reverse the installation procedure.

**Note:** Regularly check the floor mats to make sure they are secure.

# Crash and Breakdown Information

## ROADSIDE ASSISTANCE

### Vehicles Sold in the United States: Getting Roadside Assistance

If you have a vehicle concern, Ford Motor Company offers a complimentary roadside assistance program. This program is separate from the New Vehicle Limited Warranty.

The service is available:

- 24 hours a day, seven days a week.
- For the coverage period supplied with your vehicle.

Knowing your vehicle's VIN, mileage and your specific location allows help to get to you faster.

Roadside Assistance covers:

- A flat tire change with a good spare (except vehicles supplied with a tire inflation kit).
- Battery jump start.
- Lock-out assistance (key replacement cost is the customer's responsibility).
- Fuel delivery — independent service contractors, if not prohibited by state, local or municipal law, shall deliver up to 2 gal (8 L) of gasoline or 5 gal (20 L) of diesel fuel to a disabled vehicle. Roadside assistance limits fuel delivery service to two no-charge occurrences within a 12-month period.
- Winch out — available within 100 ft (30 m) of a paved or county maintained road, no recoveries.

- Towing — independent service contractors, if not prohibited by state, local or municipal law, shall tow Ford eligible vehicles to an authorized dealer within 50 mi (80 km) of the disablement location or to the nearest authorized dealer. If a member requests a tow to an authorized dealer that is more than 50 mi (80 km) from the disablement location, the member shall be responsible for any mileage costs in excess of 50 mi (80 km). Warranty towing, non-warranty towing and collision towing are available.
- Roadside Assistance includes up to \$200 for a towed trailer if the disabled eligible vehicle requires service at the nearest authorized dealer. If the towing vehicle is operational but the trailer is not, then the trailer does not qualify for any roadside services.

### Vehicles Sold in the United States: Using Roadside Assistance

United States vehicle customers who require Roadside Assistance, call 1-800-241-3673.

If you need to arrange roadside assistance on your own, Ford Motor Company reimburses a reasonable amount for towing to the nearest dealership within 50 mi (80 km). To obtain reimbursement information, United States vehicle customers call 1-800-241-3673. Customers need to submit their original receipts.

### Vehicles Sold in Canada: Getting Roadside Assistance

If you have a vehicle concern, Ford Motor Company of Canada, Limited offers a complimentary roadside assistance program. This program is eligible within Canada or the continental United States.

The service is available 24 hours a day, seven days a week.

## Crash and Breakdown Information

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This program is separate from the New Vehicle Limited Warranty, but the coverage is concurrent with the powertrain coverage period of your vehicle. Canadian roadside coverage and benefits may differ from the U.S. coverage. For complete details, see your Warranty Guide at [www.ford.com/support/warranty/](http://www.ford.com/support/warranty/).

Download the Sykes4Ford Roadside Assistance App for access to your roadside assistance services. For more information, scan here:



If you require more information, please call us in Canada at 1-800-665-2006, or visit our website at [www.ford.ca](http://www.ford.ca).

Ford Motor Company reserves the right to modify or discontinue Roadside Assistance at any time. Certain restrictions apply to Roadside Assistance benefits.

For further details, call  
**1-800-665-2006** (Canada)  
**1-800-241-3673** (United States)

### HIGH VOLTAGE BATTERY VEHICLE PRECAUTIONS

In the event of damage or fire involving an electric vehicle or hybrid-electric vehicle:

- Assume the high-voltage battery and associated components are energized and fully charged.
- Physical damage to the vehicle or high-voltage battery could result in immediate or delayed release of toxic, flammable gases and fire.

#### Crashes

A crash or impact significant enough to require an emergency response for conventional vehicles would also require the same response for an electric or hybrid-electric vehicle.

If Possible:

- Move your vehicle to a safe, nearby location and remain on the scene.
- Roll down the windows before you switch your vehicle off.
- Place your vehicle in park (P), apply the parking brake, switch off the vehicle, turn on the hazard flashers and move the key at least 16 ft (5 m) away from the vehicle.

Always:

- Call emergency assistance if needed and advise that an electric or hybrid-electric vehicle is involved.
- Avoid contact with leaking fluids and gases, and remain out of the way of oncoming traffic until emergency responders arrive.
- When emergency responders arrive, tell them that the vehicle involved is an electric vehicle or hybrid-electric vehicle.

# Crash and Breakdown Information

## Fires

As with any vehicle, call emergency assistance immediately if you see sparks, smoke or flames coming from the vehicle. Remain a safe distance from the vehicle and try to stay clear of the smoke.

1. Exit the vehicle immediately.
2. Advise emergency assistance that an electric or hybrid-electric vehicle is involved.
3. As with any vehicle fire, do not inhale smoke, vapors or gas from the vehicle, as they may be hazardous.

## Post-Incident

1. Do not store a severely damaged vehicle with a lithium-ion battery inside a structure or within 50 ft (15 m) of any structure or vehicle.
2. Make sure that passenger and luggage compartments remain ventilated.
3. As with any vehicle, call emergency assistance immediately if you see sparks, smoke or flames coming from the vehicle.

## SWITCHING THE HAZARD FLASHERS ON AND OFF



The hazard flasher button is on the instrument panel. Press the button to switch the hazard flashers on if your vehicle is creating a safety hazard for other road users.

When you switch the hazard flashers on, all front and rear direction indicators flash.

**Note:** *The hazard flashers operate when the ignition is in any position, or if the key is not in the ignition. The battery loses charge and could have insufficient power to restart your vehicle.*

Press the button again to switch them off.

## JUMP STARTING THE VEHICLE

### JUMP STARTING PRECAUTIONS



**WARNING:** Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide correct ventilation.



**WARNING:** Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.



**WARNING:** Use only adequately sized cables with insulated clamps.



**WARNING:** Make sure that the cables are clear of any moving parts and fuel delivery system parts.



**WARNING:** Connect batteries with only the same nominal voltage.



**WARNING:** If the engine is running while the hood is open, stay clear of moving engine components. Failure to follow this warning could result in serious personal injury or death.

Do not attempt to push-start an automatic transmission vehicle. This could cause transmission damage.

# Crash and Breakdown Information

Do not disconnect the battery of the disabled vehicle. This could damage your vehicle's electrical system.

## PREPARING THE VEHICLE

Use only a 12 volt supply to start your vehicle.

Park the booster vehicle close to the hood of the disabled vehicle, making sure the two vehicles do not touch.

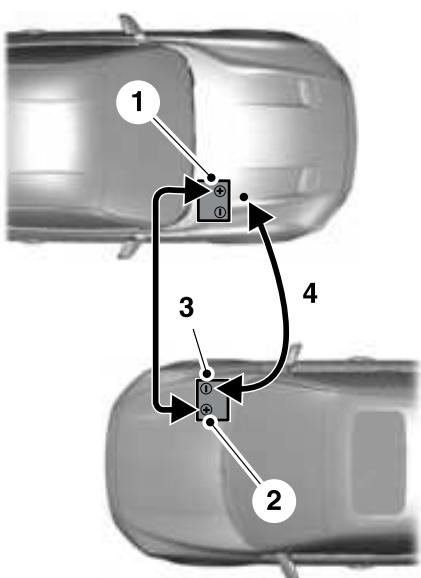
## JUMP STARTING THE VEHICLE

### Connecting the Jumper Cables



**WARNING:** Do not connect the negative jumper cable to any other part of your vehicle. Use the ground point.

**Note:** If you are using a jump pack or booster box, follow the manufacturer's instructions.



1. Pull the red rubber boot backward. Connect the positive (+) jumper cable to the positive (+) terminal of the discharged battery.
2. Connect the other end of the positive (+) jumper cable to the positive (+) terminal of the booster vehicle battery.
3. Connect the negative (-) jumper cable to the negative (-) terminal of the booster vehicle battery.
4. Make the final connection of the negative (-) jumper cable to an exposed metal part of the disabled vehicle's engine, as shown in the following illustration, away from the battery and fuel injection system, or connect the negative (-) jumper cable to a ground connection point if available.

# Crash and Breakdown Information

**Note:** Do not use the hood latch as a negative (-) connection point. This could cause springs in the latch to burn and prevent the hood from operating correctly.



## Starting the Engine

1. Start the engine of the booster vehicle and moderately rev the engine, or gently press the accelerator to keep the engine speed between 2000 and 3000 RPM, as shown in your tachometer.
2. Start the engine of the disabled vehicle.
3. Once you start the disabled vehicle, run both vehicle engines for an additional three minutes before disconnecting the jumper cables.

## Removing the Jumper Cables

Remove the jumper cables in the reverse order that they were connected.

**Note:** Do not switch the headlamps on when disconnecting the cables. The peak voltage could blow the bulbs.

## POST-CRASH ALERT SYSTEM

### WHAT IS THE POST-CRASH ALERT SYSTEM

The system helps draw attention to your vehicle in the event of a serious impact.

### HOW DOES THE POST-CRASH ALERT SYSTEM WORK

The system is designed to turn the hazard flashers on, turn the courtesy lamps on, intermittently sound the horn and unlock all doors in the event of a serious impact that deploys an airbag or the seatbelt pretensioners.

### POST-CRASH ALERT SYSTEM LIMITATIONS

Depending on applicable laws in the country your vehicle was built for, the horn does not sound in the event of a serious impact.

### SWITCHING THE POST-CRASH ALERT SYSTEM OFF

Press the hazard flasher switch, the unlock button on the remote control, the panic button on the remote control or cycle the ignition to switch the system off.

**Note:** The alert turns off when the vehicle battery runs out of charge.

## POST-COLLISION BRAKING

### How Does Post-Collision Braking Work

In the event of a moderate to severe crash, the braking system reduces the vehicle's speed to prevent or reduce the impact of a potential secondary crash.

# Crash and Breakdown Information

## Post-Collision Braking Limitations

Post-collision braking does not activate if any of the following occur:

- The anti-lock braking system is damaged during the collision.
- Electronic stability control is disabled.

## Overriding Post-Collision Braking

You can override post-collision braking by pressing the brake or accelerator pedal.

## Post-Collision Braking Indicators



It flashes when a post-collision braking event is occurring.

## AUTOMATIC CRASH SHUTOFF

### WHAT IS AUTOMATIC CRASH SHUTOFF

The automatic crash shutoff is designed to stop the fuel going to the engine in the event of a moderate or severe crash.

**Note:** Not every impact causes a shutoff.

### AUTOMATIC CRASH SHUTOFF PRECAUTIONS



**WARNING:** If your vehicle has been involved in a crash, have the fuel system checked. Failure to follow this instruction could result in fire, personal injury or death.

## RE-ENABLING YOUR VEHICLE

1. Switch the ignition off.
2. Attempt to start your vehicle.
3. Switch the ignition off.

4. Attempt to start your vehicle.

**Note:** If your vehicle does not start after the third attempt, have your vehicle checked as soon as possible.

## RECOVERY TOWING (IF EQUIPPED)

### ACCESSING THE FRONT TOWING POINT



**WARNING:** Using recovery hooks is dangerous and should only be done by a person familiar with proper vehicle recovery safety practices. Improper use of recovery hooks may cause hook failure or separation from the vehicle and could result in serious injury or death.



**WARNING:** Slowly remove the slack from the recovery strap prior to pulling. Failure to do so can introduce significantly higher loads which can cause the recovery hooks to break off, or the recovery strap to fail which can cause serious injury or death.



**WARNING:** Never link two straps together with a clevis pin. These heavy metal objects could become projectiles if the strap breaks and can cause serious injury or death.



**WARNING:** Switch the ignition off before removing the recovery hook. Failure to do so could result in personal injury.



**WARNING:** The recovery hook can become hot. Let the recovery hook cool down before removing it. Failure to do so could result in personal injury.

Your vehicle has frame-mounted front recovery hooks.

# Crash and Breakdown Information

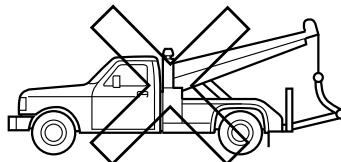
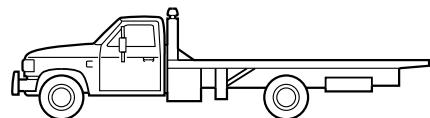
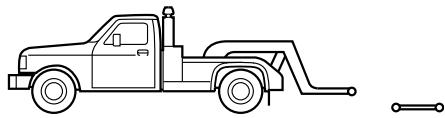
**Note:** Do not apply a load to the recovery hooks that is greater than the gross vehicle weight rating of your vehicle.

Before using recovery hooks:

- Make sure all attaching points are secure and capable of withstanding the applied load.
- Do not use chains, cables or tow straps with metal hook ends.
- Only use recovery straps that have a minimum breaking strength two to three times the gross vehicle weight of the stuck vehicle.
- Make sure the recovery strap is in good condition and free of visible cuts, tears or damage.
- Use a damper device such as a tarp, heavy blanket or piece of carpet, and place it over the recovery strap to help absorb the energy in the event the strap breaks.
- Make sure the stuck vehicle is not loaded heavier than its gross vehicle weight rating specified on the certification label.
- Align the tow vehicle and stuck vehicle in a straight line, within 10 degrees.
- Keep bystanders to the sides of the vehicle, at a distance of at least twice the length of the recovery strap. This helps avoid injury from the hazard of a recovery hook or strap breaking, or a vehicle lurching into their path.

**Note:** Use towing equipment that is properly rated for your vehicle. Always carefully follow the instructions and warnings provided by the equipment manufacturer.

## TRANSPORTING THE VEHICLE



If you need to tow your vehicle, contact a professional towing service or your roadside assistance service provider.

Your manufacturer produces a towing manual for all authorized tow truck operators. Have your tow truck operator refer to this manual for proper hook-up and towing procedures.

We recommend the use of a wheel lift and dollies or flatbed equipment to tow your vehicle. Vehicle damage could occur if towed incorrectly, or by any other means.

Front-wheel and rear-wheel drive vehicles must have their designated drive wheels off the ground regardless of towing direction. Use tow dollies to prevent damage to the transmission.

# Crash and Breakdown Information

All-wheel or four-wheel drive vehicles require that all wheels be off the ground using a wheel lift and dollies or flatbed equipment. This prevents damage to the transmission and drive system.

**Note:** You need to switch on the ignition to unlock the steering.

**Note:** Make sure you check the steering column before towing. It could lock if the battery is dead.

## FAIL-SAFE COOLING

### WHAT IS FAIL-SAFE COOLING

Fail-safe cooling allows you to temporarily drive your vehicle before any incremental component damage occurs due to overheating.

The fail-safe distance depends on outside temperature, vehicle load and terrain.

### HOW DOES FAIL-SAFE COOLING WORK

If the engine reaches a preset over-temperature condition, the engine automatically switches to alternating cylinder operation. Each disabled cylinder acts as an air pump and cools the engine.

When this occurs, your vehicle still operates, however:

- Engine power is limited.
- The air conditioning system turns off.

Continued operation increases the engine temperature, causing the engine to completely shut down. Your steering and braking effort increases in this situation.

When the engine temperature cools, you can re-start the engine.

**Note:** Have your vehicle checked as soon as possible to minimize engine damage.

### DRIVING WHEN FAIL-SAFE MODE IS ACTIVATED



**WARNING:** Fail-safe mode is for use during emergencies only. Operate your vehicle in fail-safe mode only as long as necessary to bring your vehicle to rest in a safe location and seek immediate repairs. When in fail-safe mode, your vehicle will have limited power, will not be able to maintain high-speed operation, and may completely shut down without warning, potentially losing engine power, power steering assist, and power brake assist, which may increase the possibility of a crash resulting in serious injury.



**WARNING:** Do not remove the coolant reservoir cap when the engine is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.

Continued operation increases the engine temperature, causing the engine to completely shut down. Your steering and braking effort increases in this situation.

When the engine temperature cools, you can re-start the engine. Have your vehicle checked as soon as possible to minimize engine damage.

Your vehicle has limited engine power when in the fail-safe mode, drive your vehicle with caution. Your vehicle does not maintain high-speed operation and the engine may operate poorly.

Remember that the engine is capable of automatically shutting down to prevent engine damage. In this situation:

## Crash and Breakdown Information

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1. Pull off the road as soon as safely possible and switch the engine off.
2. If you are a member of a roadside assistance program, we recommend that you contact your roadside assistance service provider.
3. If this is not possible, wait for a short period of time for the engine to cool.
4. Check the coolant level. If the coolant level is at or below the minimum mark, add prediluted coolant immediately.
5. When the engine temperature cools, you can re-start the engine. Have your vehicle checked as soon as possible to minimize engine damage.

**Note:** Driving your vehicle without repair increases the chance of engine damage.

### FAIL-SAFE COOLING INDICATORS



If the engine begins to overheat, the coolant temperature gauge moves toward the red zone.



A warning lamp illuminates and a message may appear in the instrument cluster display.

# Towing Your Vehicle

## TOWING YOUR VEHICLE PRECAUTIONS

Use the following guidelines when towing your vehicle. Failure to follow this instruction could result in vehicle damage not covered by the vehicle warranty.

**Note:** Make sure you properly secure your vehicle to the tow vehicle.

**Note:** If you are unsure of the vehicle's configuration, contact an authorized dealer.

## RECREATIONALLY TOWING YOUR VEHICLE - 4X4



**WARNING:** Do not disconnect the battery when recreationally towing your vehicle. This prevents the transfer case from shifting properly and could cause the vehicle to roll, even if the transmission is in park (P).



**WARNING:** Placing the transfer case in its neutral position could cause your vehicle to freely roll. Make sure you press and hold the brake pedal and the vehicle is in a secure, safe position when you place the transfer case in its neutral position.

Follow these guidelines if you have a need for recreational towing. An example of recreational towing would be towing your vehicle behind a motorhome. These guidelines are to make sure that you do not damage the transmission.

You can only tow your vehicle with all wheels on the ground by placing the transfer case in its neutral position and engaging the recreational tow feature. Perform the following steps after positioning your vehicle behind the tow vehicle and properly securing them together.

**Note:** Put your climate control system in recirculated air mode to prevent exhaust fumes from entering your vehicle.

**Note:** Failure to put the transfer case in its neutral position can damage vehicle components.

**Note:** You can check the towing status at any time by opening the driver door or turning the ignition to the accessory or on position. **Neutral Tow Enabled Leave**

**Transmission in Neutral** appears in the instrument cluster display to confirm you can recreationally tow your vehicle.

**Note:** If your vehicle has an anti-theft alarm, make sure you switch perimeter sensing on when towing. See **Setting the Alarm Security Level** (page 133).

**Note:** If a supplemental braking system is used when towing, your vehicle may experience intermittent brake force.

### Switching Neutral Tow On

1. Start your vehicle.
2. Press the **2H** button on the four-wheel drive mode control.
3. Place your vehicle in temporary neutral mode. See **Temporary Neutral Mode** (page 269).
4. Switch your vehicle off by pressing the push button ignition switch once or turning the key as far toward the off position as possible. A message appears in the instrument cluster display.

# Towing Your Vehicle

5. Switch your vehicle to accessory mode by pressing the push button ignition switch once without pressing the brake pedal or by turning the key to the on position.
6. Press and hold the brake pedal.
7. Using the instrument cluster controls on the steering wheel, select **Settings**.
8. Select **Neutral Tow**.
9. Press and hold the **OK** button until a confirmation message appears in the information display.

**Note:** If completed successfully, the information display shows **Neutral Tow Enabled Leave Transmission in Neutral**. This indicates that your vehicle is safe to tow with all wheels on the ground.

**Note:** If you do not see a confirmation message in the instrument cluster display, you must perform the procedure again from the beginning.

**Note:** You may hear noise as the transfer case shifts into its neutral position. This is normal.

10. Release the brake pedal.
11. Leave the transmission in neutral (N) and switch your vehicle off by pressing the push button ignition switch once without pressing the brake pedal or turning the key as far toward the off position.

**Note:** Vehicles with keys do not turn to the off position when the transmission is in neutral (N). You must leave the key in the ignition when towing. Use the keyless entry keypad or an extra set of keys to lock and unlock your vehicle.

## Switching Neutral Tow Off

1. With your vehicle properly secured to the tow vehicle, press and hold the brake pedal and start the engine.

2. Switch your vehicle off by pressing the push button ignition switch once or turning the key as far towards the off position and release the brake pedal.
3. Place your vehicle in accessory mode by pressing the push button ignition switch once without pressing the brake pedal or by turning the ignition key to the on position.
4. Press and hold the brake pedal.
5. Shift into park (P).
6. Release the brake pedal.

**Note:** If completed successfully, the instrument cluster displays **2H** and **Neutral Tow Disabled**.

**Note:** You must perform the switching neutral tow on and switching neutral tow off procedures again from the beginning if the indicator light and message do not display.

**Note:** You may hear a noise as the transfer case shifts out of its neutral position. This is normal.

7. Apply the parking brake, then disconnect your vehicle from the tow vehicle.
8. Release the parking brake, start the engine, and shift into drive (D) to make sure the transfer case is out of the neutral tow position.
9. If the transfer case does not successfully shift out of its neutral position, set the parking brake. Have your vehicle checked as soon as possible.

## Resolving the Shift Delayed Drive Forward Message

1. Press and hold the brake pedal.
2. Start your vehicle.
3. Shift into neutral (N).

# Towing Your Vehicle

- With the vehicle running, shift into drive (D) and let the vehicle roll forward up to 3 ft (1 m).

**Note:** You may hear a noise as the transfer case shifts out of its neutral position. This is normal.

- Make sure the instrument cluster displays **Neutral Tow Disabled**.

## RECREATIONALLY TOWING YOUR VEHICLE - 4X2

You cannot recreational tow your vehicle with all wheels on the ground because vehicle or transmission damage could occur. You must recreational tow your vehicle with all four wheels off the ground, such as when using a car-hauling trailer. Otherwise, you cannot recreational tow your vehicle.

## EMERGENCY TOWING

If your vehicle becomes inoperable without access to wheel dollies or a vehicle transport trailer, it can be flat-towed with all wheels on the ground, regardless of the powertrain and transmission configuration, under the following conditions:

- Your vehicle is facing forward for towing in a forward direction.
- Use the manual park release procedure. See **Shifting Your Immobile Vehicle Out of Park (P)** (page 271). Failure to do so may result in damage to the transmission.
- Maximum speed is 35 mph (56 km/h).
- Maximum distance is 50 mi (80 km).

## TOWING YOUR VEHICLE – TROUBLESHOOTING

### TOWING YOUR VEHICLE – INFORMATION MESSAGES

Message	Description
Neutral Tow Enabled Leave Transmission in Neutral	The transfer case is in the neutral position and your vehicle is safe to tow with all four wheels on the ground.
Shift Delayed Drive Forward	There is a transfer case gear tooth blockage present. With your vehicle on, shift the transmission into drive (D) and let the vehicle roll forward, up to 3 ft (1 m).
Neutral Tow Disabled	The transfer case is not in the neutral position and your vehicle is not safe to tow with all four wheels on the ground.

# Fuses

## FUSE PRECAUTIONS



**WARNING:** Always disconnect the battery before servicing high current fuses.



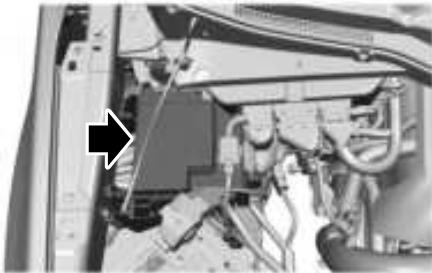
**WARNING:** To reduce risk of electrical shock, always replace the cover to the power distribution box before reconnecting the battery or refilling fluid reservoirs.



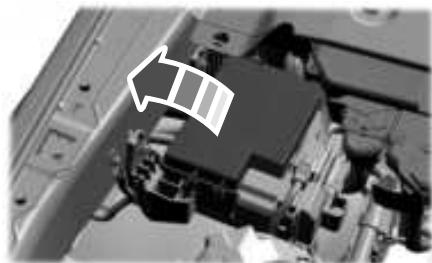
**WARNING:** Always replace a fuse with one that has the specified amperage rating. Using a fuse with a higher amperage rating can cause severe wire damage and could start a fire.

## UNDER HOOD FUSE BOX

### LOCATING THE UNDER HOOD FUSE BOX

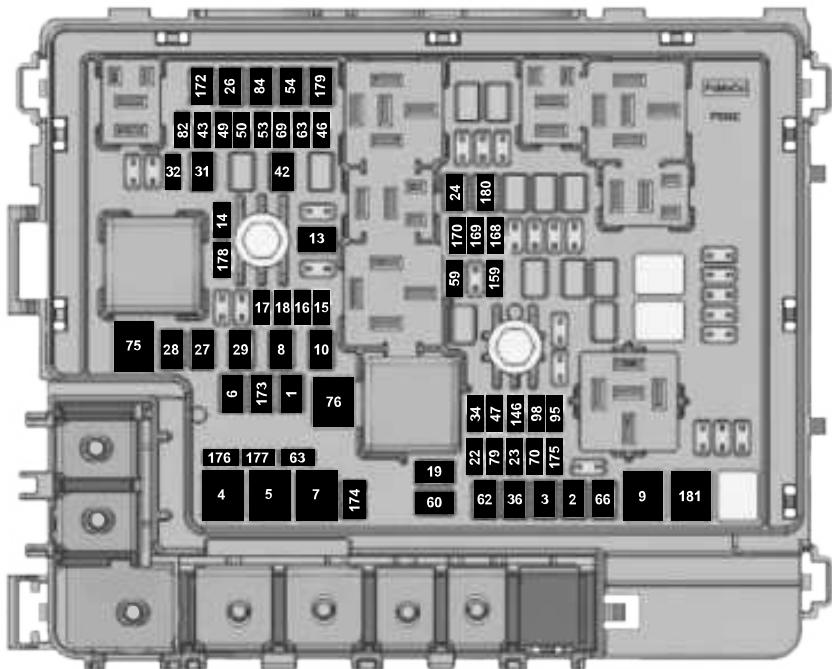


### ACCESSING THE UNDER HOOD FUSE BOX



## Fuses

### IDENTIFYING THE FUSES IN THE UNDER HOOD FUSE BOX



Item	Rating	Protected Component
1	30 A	Body control module - battery power in feed 1.
2	30 A	Body control module - battery power in feed 2.
3	30 A	Body control module - power feed 3.
4	50 A	Electric brake booster.
5	50 A	Customer interface module 1.

## Fuses

---

Item	Rating	Protected Component
6	40 A	Climate control module.
7	50 A	Electric brake booster.
8	30 A	Trailer tow 1.
9	50 A	Customer interface module 2.
10	30 A	Trailer tow braking.
13	40 A	All wheel drive module.
14	10 A	Hybrid powertrain control module. Powertrain control module.
15	25 A	Powertrain control module.
16	20 A	Vehicle power 2.
17	10 A	Vehicle power 3.
18	20 A	Vehicle power 4.
19	20 A	Transmission.
22	15 A	Right headlamp.
23	15 A	Left headlamp.
24	30 A	Starter.
26	30 A	Fuel pump.
27	20 A	Power outlet 1.
28	20 A	Power outlet 2.
29	20 A	Power outlet 3.
31	30 A	Front wiper motor.
32	5 A	Rain switch.
34	15 A	Multi access tailgate switch.
36	30 A	Body control module - power feed 4.
42	20 A	Trailer brake control module.

## Fuses

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<b>Item</b>	<b>Rating</b>	<b>Protected Component</b>
43	30 A	Interior power distribution box - run/start power.
46	20 A	Rear seat climate control.
47	15 A	Spotlight.
49	5 A	Electric brake booster.
50	5 A	Powertrain control module.
53	10 A	Air quality/Oxides of nitrogen sensor.
54	40 A	Rear heated windshield.
59	25 A	Horn.
60	30 A	Trailer tow park lamps.
62	40 A	Blower motor.
63	10 A	Trailer tow connector.
66	25 A	Rear sliding window.
69	5 A	Power steering module.
70	10 A	Diagnostic connector.
75	50 A	Electric fan 1.
76	50 A	Electric fan 2.
79	5 A	Adaptive front light.
82	5 A	Hybrid powertrain control module.
84	15 A	Fuel injectors.
95	15 A	Hybrid powertrain control module.
98	10 A	Engine cooling valve.
146	10 A	Traction battery control module.
159	5 A	DC/DC power.
168	15 A	Traction battery control.

## Fuses

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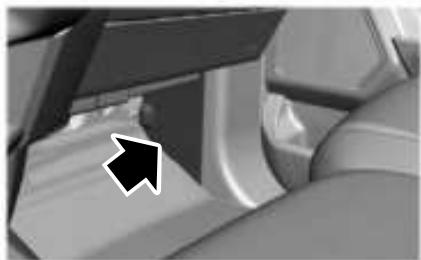
<b>Item</b>	<b>Rating</b>	<b>Protected Component</b>
169	10 A	Motor electric coolant pump.
170	10 A	Auxiliary water pump.
172	30 A	Fuel pump 2.
173	15 A	Upfitter 1.
174	15 A	Upfitter 2.
175	10 A	Upfitter 3.
176	10 A	Upfitter 4.
177	5 A	Upfitter 5.
178	5 A	Upfitter 6.
179	15 A	Charge air pump.
181	40 A	Intercooler fan.

<b>Relay Number</b>	<b>Protected Component</b>
R04	Electronic fan relay 1.
R06	Electronic fan relay 3.
R35	Not used.
R36	Not used.

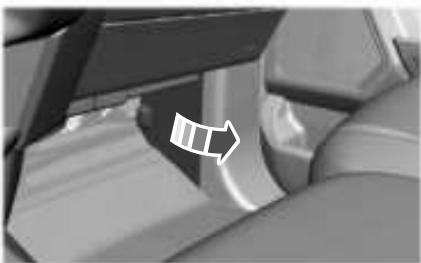
# Fuses

## INTERIOR FUSE BOX

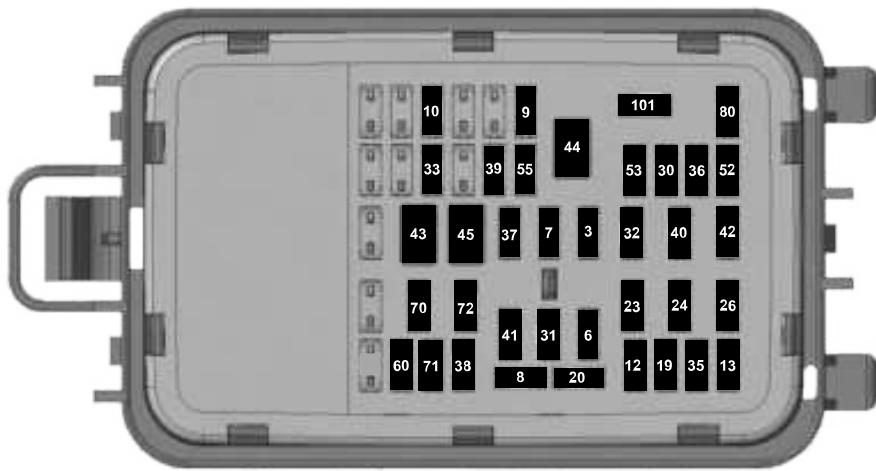
### LOCATING THE INTERIOR FUSE BOX



### ACCESSING THE INTERIOR FUSE BOX



### IDENTIFYING THE FUSES IN THE INTERIOR FUSE BOX



## Fuses

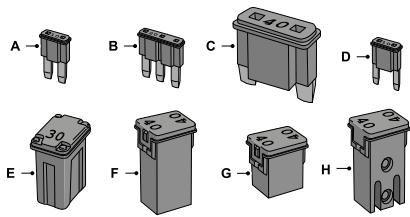
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<b>Fuse Location</b>	<b>Fuse Rating</b>	<b>Protected Component</b>
3	7.5 A	Wireless charger.
6	10 A	Driver power window switch.
7	10 A	Gear shift module.
8	7.5 A	Cell phone passport module.
9	5 A	Overhead console combined sensing module.
10	25 A	Multi-contour seat module.
12	5 A	Climate control.
13	7.5 A	Steering column control module.
19	5 A	Head up display.
20	5 A	Ignition switch.
23	30 A	Driver door control module.
24	30 A	Moonroof.
26	30 A	Passenger door control module.
30	10 A	USB charging port 1.
31	10 A	Terrain management switch.
32	20 A	Audio control module.
33	5 A	Instrument cluster display.
35	5 A	Electronic toll collection.
36	5 A	Interior temperature sensor.
37	15 A	Adjustable pedals.
38	5 A	Exterior mirrors.
39	5 A	Driver monitor.
40	30 A	Amplifier.
41	10 A	Navigation.
42	15 A	Voice control module.

# Fuses

<b>Fuse Loca-tion</b>	<b>Fuse Rating</b>	<b>Protected Component</b>
43	30 A	Tailgate.
44	40 A	Driver seat.
45	30 A	Passenger seat.
52	5 A	Tailgate brake lamp.
53	5 A	Climate controlled rear seats.
55	5 A	Electrochromatic rear view mirror.
60	10 A	Rear sliding window. Moonroof. Driver power window.
61	30 A	Rear power window switch.
70	20 A	Adaptive driver assistance systems.
71	5 A	High mounted camera.
72	15 A	Towing trailer connector.
80	15 A	Steering column control. Heated steering wheel.
101	10 A	USB charge port 3.

## IDENTIFYING FUSE TYPES



A Micro 2.

B Micro 3.

C Maxi.

- D Mini.
- E M Case.
- F J Case.
- G J Case Low Profile.
- H Slotted M Case.

## FUSES – TROUBLESHOOTING

### FUSES – FREQUENTLY ASKED QUESTIONS

#### When do I need to check a fuse?

- If electrical components in the vehicle are not working.

# Fuses

---

## When do I need to replace a fuse?

- If a fuse has blown.

## How do I identify a blown fuse?

- You can identify a blown fuse by a broken wire within the fuse.

# Maintenance

## MAINTENANCE PRECAUTIONS

Service your vehicle regularly to help maintain its roadworthiness and resale value. There is a large network of authorized dealers that are there to help you with their professional servicing expertise. We believe that their specially trained technicians are best qualified to service your vehicle properly and expertly. They are supported by a wide range of highly specialized tools developed specifically for servicing your vehicle.

If your vehicle requires professional service, an authorized dealer can provide the necessary parts and service. Check your warranty information to find out which parts and services are covered.

Use only recommended fuels, lubricants, fluids and service parts conforming to specifications. See **Capacities and Specifications** (page 578).

- Do not work on a hot engine.
- Make sure that nothing gets caught in moving parts.
- Do not work on a vehicle with the engine running in an enclosed space, unless you are sure you have enough ventilation.
- Keep all open flames and other burning material, such as cigarettes, away from the battery and all fuel related parts.
- Set the parking brake, shift the transmission to park (P) and block the wheels.

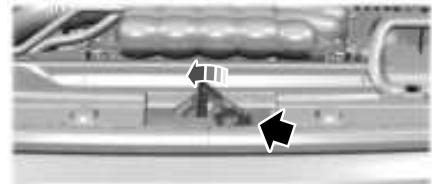
## OPENING AND CLOSING THE HOOD



**WARNING:** Make sure that you fully latch the hood before driving. Failure to follow this instruction could result in personal injury or death.

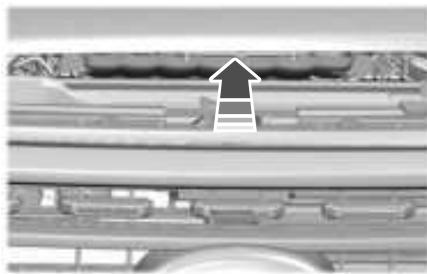


1. Pull the hood release handle under the left hand side of the instrument panel.



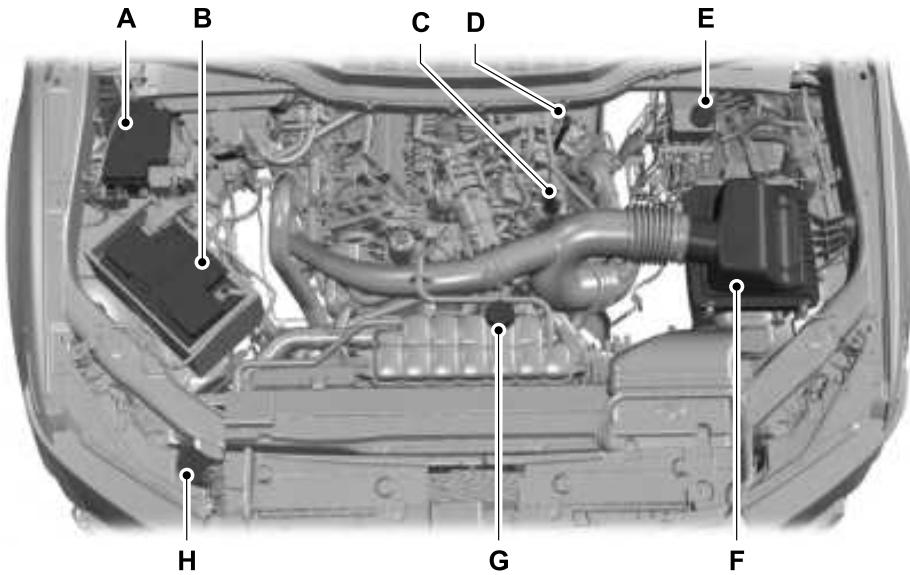
2. Pull the secondary release lever under the front of the hood near the center of your vehicle.

# Maintenance



3. Raise the hood until the lift cylinders hold it open.
4. To close, lower the hood and make sure that it fully latches.

## UNDER HOOD OVERVIEW - 2.7L ECOBOOST™

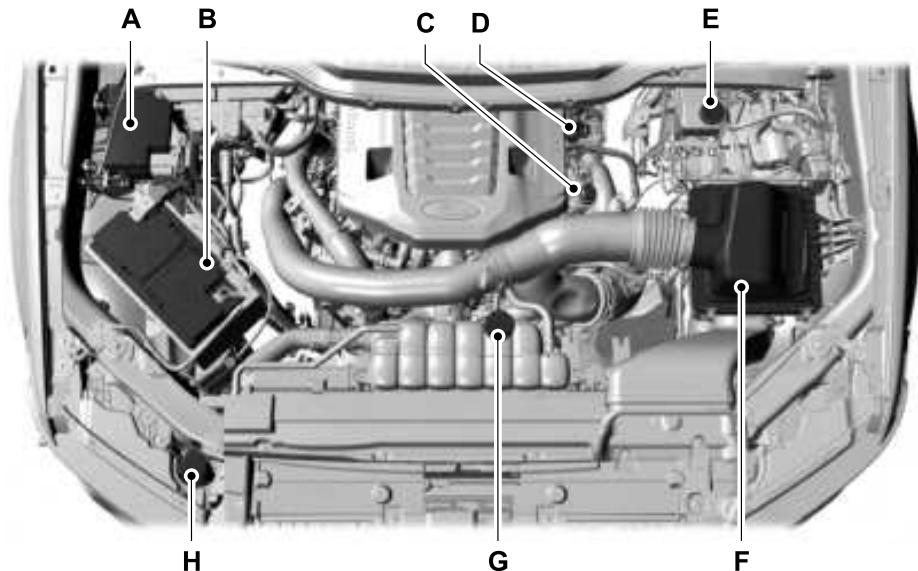


- A. Engine compartment fuse box. See **Fuses** (page 491).
- B. Battery. See **Changing the 12V Battery** (page 515).
- C. Engine oil filler cap. See **Checking the Engine Oil Level** (page 506).

# Maintenance

- D. Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 506).
- E. Brake fluid reservoir. See **Checking the Brake Fluid** (page 290).
- F. Air filter assembly. See **Changing the Engine Air Filter** (page 507).
- G. Engine coolant reservoir. See **Checking the Coolant Level** (page 509).
- H. Windshield washer fluid reservoir.

## UNDER HOOD OVERVIEW - 3.5L ECOBOOST™

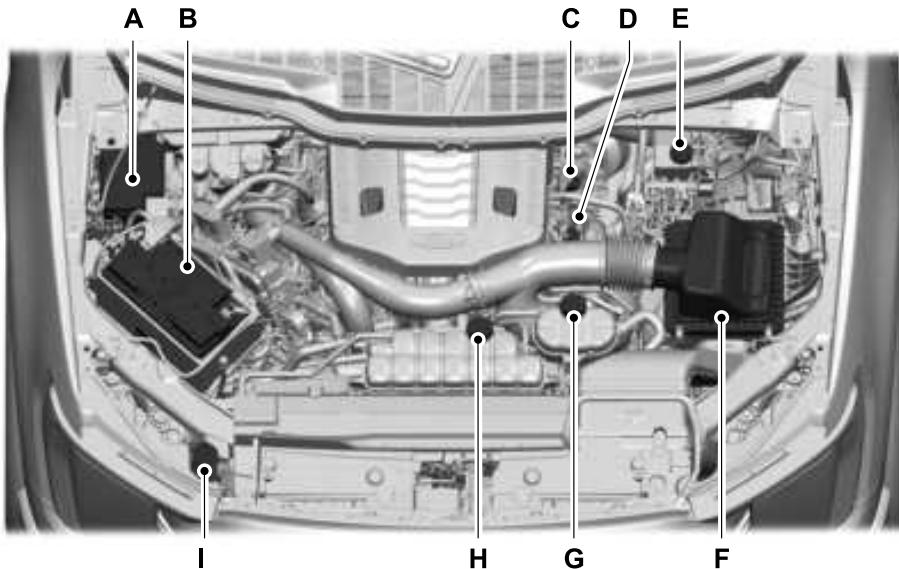


- A. Engine compartment fuse box. See **Fuses** (page 491).
- B. Battery. See **Changing the 12V Battery** (page 515).
- C. Engine oil filler cap. See **Checking the Engine Oil Level** (page 506).
- D. Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 506).
- E. Brake fluid reservoir. See **Brakes** (page 290).
- F. Air filter. See **Changing the Engine Air Filter** (page 507).

# Maintenance

- G. Engine coolant reservoir. See **Checking the Coolant Level** (page 509).
- H. Windshield washer fluid reservoir.

## UNDER HOOD OVERVIEW - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)

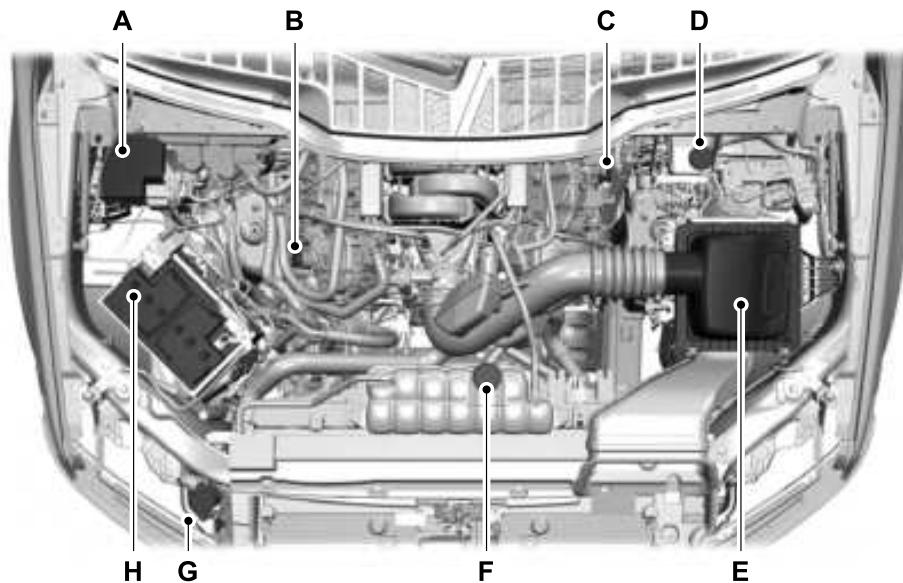


- A. Engine compartment fuse box. See **Fuses** (page 491).
- B. Battery. See **Changing the 12V Battery** (page 515).
- C. Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 506).
- D. Engine oil filler cap. See **Adding Engine Oil** (page 506).
- E. Brake fluid reservoir. See **Checking the Brake Fluid** (page 290).
- F. Air filter. See **Changing the Engine Air Filter** (page 507).
- G. Secondary coolant reservoir. See **Checking the Coolant Level** (page 509).

# Maintenance

- H. Engine coolant reservoir. See **Checking the Coolant Level** (page 509).
- I. Windshield washer fluid reservoir.

## UNDER HOOD OVERVIEW - 5.0L

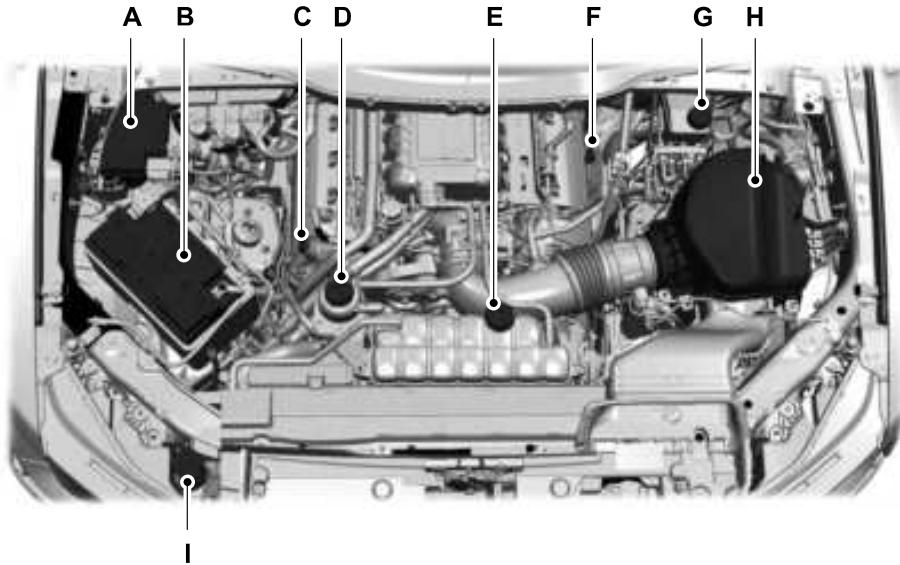


- A. Engine compartment fuse box. See **Fuses** (page 491).
- B. Engine oil filler cap. See **Checking the Engine Oil Level** (page 506).
- C. Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 506).
- D. Brake fluid reservoir. See **Checking the Brake Fluid** (page 290).
- E. Air filter assembly. See **Changing the Engine Air Filter** (page 507).
- F. Engine coolant reservoir. See **Checking the Coolant Level** (page 509).
- G. Windshield washer fluid reservoir.
- H. Battery. See **Changing the 12V Battery** (page 515).

# Maintenance

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## UNDER HOOD OVERVIEW - 5.2L

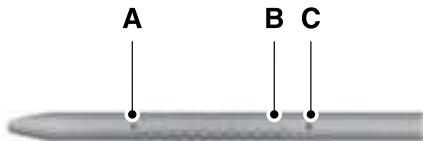


- A Power distribution box. See **Accessing the Under Hood Fuse Box** (page 491).
- B Battery. See **Changing the 12V Battery** (page 515).
- C Engine oil filler cap. See **Adding Engine Oil** (page 506).
- D Intercooler coolant reservoir. See **Checking the Coolant Level** (page 509).
- E Engine coolant reservoir. See **Checking the Coolant Level** (page 509).
- F Engine oil dipstick. See **Engine Oil Dipstick Overview** (page 506).
- G Brake fluid reservoir. See **Checking the Brake Fluid** (page 290).
- H Air filter assembly. See **Changing the Engine Air Filter** (page 507).
- I Windshield washer reservoir. See **Adding Washer Fluid** (page 144).

# Maintenance

## ENGINE OIL

### ENGINE OIL DIPSTICK OVERVIEW



- A Minimum.
- B Nominal.
- C Maximum.

**Note:** If the oil level is between the maximum and minimum marks, the oil level is acceptable. Do not add oil.

6. If the oil level is at the minimum mark, immediately add oil.
7. Reinstall the dipstick. Make sure it is fully seated.

**Note:** The oil consumption of new engines reaches its normal level after approximately 3,000 mi (5,000 km).

**Note:** Increases in oil level can occur from frequent short trips that do not allow the engine to get to operating temperature, as well as frequent idling or low speed driving for long periods of time.

**Note:** If oil levels are continuously noted above the maximum mark, have your vehicle checked as soon as possible.

### ADDING ENGINE OIL



**WARNING:** Do not remove the filler cap when the engine is running.



**WARNING:** Do not add engine oil when the engine is hot. Failure to follow this instruction could result in personal injury.

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that the vehicle warranty may not cover.

1. Clean the area surrounding the engine oil filler cap before you remove it.
2. Remove the engine oil filler cap.
3. Add engine oil that meets our specifications. See **Capacities and Specifications** (page 578).
4. Reinstall the engine oil filler cap. Turn it clockwise until you feel a strong resistance.

# Maintenance

**Note:** Do not add oil further than the maximum mark. Oil levels above the maximum mark may cause engine damage.

**Note:** Immediately soak up any oil spillage with an absorbent cloth.

## INTELLIGENT OIL LIFE MONITOR

Under certain conditions the vehicle's intelligent oil life monitor may determine your oil requires replacement prior to your general service. Should this occur it is recommended you replace your oil within two weeks or 500 mi (800 km) of being alerted.

Your authorized dealer will be able to advise you whether only an engine oil and filter change is recommended or whether you should complete your general service inclusive of oil and oil Filter.

## RESETTING THE INTELLIGENT OIL LIFE MONITOR

Depending on your cluster, there are two paths to reset the engine oil change reminder.

### Path 1

1. Press the Menu button on the steering wheel to enter the information display main menu.
2. Select **Settings**.
3. Select **Vehicle Maintenance**.
4. Select **Oil Life**.
5. Press and hold the **OK** button until the system reset confirmation appears.

### Path 2

1. Press the Menu button on the steering wheel to enter the information display main menu.
2. Select **Truck Info**.

3. Select **Engine Information**.
4. Press and hold the **OK** button until the system reset confirmation appears.

## ENGINE AIR FILTER

### CHANGING THE ENGINE AIR FILTER - EXCLUDING: RAPTOR



**WARNING:** To reduce the risk of vehicle damage and personal burn injuries, do not start your engine with the air cleaner removed and do not remove it while the engine is running.

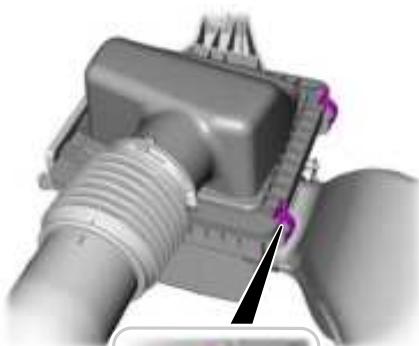
Change the air filter element at the proper intervals. See **Scheduled Maintenance** (page 658).

When changing the air filter element, use only the air filter element listed. See **Capacities and Specifications** (page 578).

**Note:** Failure to use the correct air filter element could result in severe engine damage that the Vehicle Warranty may not cover.

**Note:** When servicing the air cleaner, do not allow foreign material to enter the air induction system. The engine is susceptible to damage from even small particles.

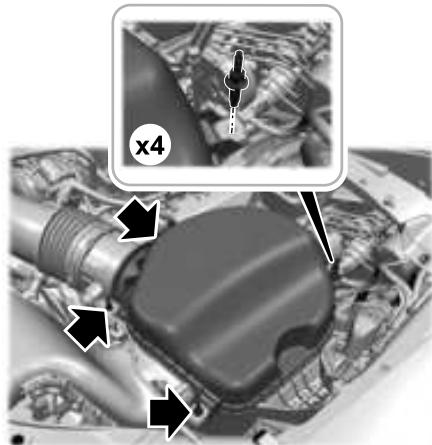
# Maintenance



When changing the air filter element, use only the air filter element listed, see capacities and specifications.

**Note:** Failure to use the correct air filter element could result in severe engine damage that the vehicle warranty may not cover.

**Note:** When servicing the air cleaner, do not allow foreign material to enter the air induction system. The engine is susceptible to damage from even small particles.



1. Release the four clips that secure the air filter cover to the housing.
2. Carefully lift the air filter housing cover.
3. Remove the air filter element from the air filter housing.
4. To install, reverse the removal procedure.

## CHANGING THE ENGINE AIR FILTER - RAPTOR



**WARNING:** To reduce the risk of vehicle damage and personal burn injuries, do not start your engine with the air cleaner removed and do not remove it while the engine is running.

Change the air filter element at the proper intervals, see scheduled maintenance.

# Maintenance

## COOLANT

### CHECKING THE COOLANT LEVEL



**WARNING:** Do not remove the coolant reservoir cap when the engine is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.



**WARNING:** To reduce the risk of personal injury, make sure the engine is cool before unscrewing the coolant pressure relief cap. The cooling system is under pressure. Steam and hot liquid can come out forcefully when you loosen the cap slightly.

When the engine is cold, check the concentration and level of the coolant at the intervals listed in the scheduled maintenance information.

**Note:** Make sure that the coolant level is between the **MIN** and the **MAX** marks on the coolant reservoir.

**Note:** Coolant expands when it is hot. The level may extend beyond the **MAX** mark. This is normal.

Maintain coolant concentration within 48% to 50%, which equates to a freeze point between -29°F (-34°C) and -35°F (-37°C). Coolant concentration should be checked using a refractometer. We do not recommend the use of hydrometers or coolant test strips for measuring coolant concentration.

### ADDING COOLANT



**WARNING:** Do not add coolant when the vehicle is on or the cooling system is hot. Failure to follow this instruction could result in personal injury.



**WARNING:** Do not remove the coolant reservoir cap when the engine is on or the cooling system is hot. Wait 10 minutes for the cooling system to cool down. Cover the coolant reservoir cap with a thick cloth to prevent the possibility of scalding and slowly remove the cap. Failure to follow this instruction could result in personal injury.



**WARNING:** Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.



**WARNING:** Do not put coolant in the windshield washer reservoir. If sprayed on the windshield, coolant could make it difficult to see through the windshield.



**WARNING:** Do not add coolant further than the **MAX** mark.

**Note:** Do not use stop leak pellets, cooling system sealants, or non-specified additives as they can cause damage to the engine cooling or heating systems. Resulting component damage may not be covered by the vehicle Warranty.

**Note:** Automotive fluids are not interchangeable.

# Maintenance

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It is very important to use prediluted coolant approved to the correct specification in order to avoid plugging the small passageways in the engine cooling system. See **Capacities and**

**Specifications** (page 578). Do not mix different colors or types of coolant in your vehicle. Mixing of engine coolants or using an incorrect coolant may harm the engine or cooling system components and may not be covered by the vehicle Warranty.

**Note:** If prediluted coolant is not available, use the approved concentrated coolant diluting it to 50/50 with deionised or distilled water. See **Capacities and**

**Specifications** (page 578). Using water that has not been deionised may contribute to deposit formation, corrosion and plugging of the small cooling system passageways.

**Note:** Coolants marketed for all makes and models may not be approved to our specifications and may cause damage to the cooling system. Resulting component damage may not be covered by the vehicle Warranty.

If the coolant level is at or below the minimum mark, add prediluted coolant immediately.

To top up the coolant level do the following:

1. Unscrew the cap slowly. Any pressure escapes as you unscrew the cap.
2. Add prediluted coolant approved to the correct specification. See **Capacities and Specifications** (page 578).
3. Add enough prediluted coolant to reach the correct level.
4. Replace the coolant reservoir cap. Turn the cap clockwise until it contacts the hard stop.

5. Check the coolant level in the coolant reservoir the next few times you drive your vehicle. If necessary, add enough prediluted engine coolant to bring the coolant level to the correct level.

If you have to add more than 1.1 qt (1 L) of engine coolant per month, have your vehicle checked as soon as possible. Operating an engine with a low level of coolant can result in engine overheating and possible engine damage.

In case of emergency, you can add a large amount of water without engine coolant in order to reach a vehicle service location.

Water alone, without engine coolant, can cause engine damage from corrosion, overheating or freezing.

Do not use the following as a coolant substitute:

- Alcohol.
- Methanol.
- Brine.
- Any coolant mixed with alcohol or methanol antifreeze.

Alcohol and other liquids can cause engine damage from overheating or freezing.

Do not add extra inhibitors or additives to the coolant. These can be harmful and compromise the corrosion protection of the coolant.

## CHANGING THE COOLANT

For coolant change, see your authorized dealer.

Changing the coolant is necessary at specific mileage intervals listed in the scheduled maintenance information.

## MANAGING THE COOLANT TEMPERATURE

If you tow a trailer with your vehicle, the engine may temporarily reach a higher temperature during severe operating conditions, for example ascending a long or steep grade in high ambient temperatures.

At this time, you may notice the coolant temperature gauge moves toward the red zone and a message may appear in the information display.



**WARNING:** To reduce the risk of crash and injury, be prepared that the vehicle speed may reduce and the vehicle may not be able to accelerate with full power until the coolant temperature reduces.



**WARNING:** If you continue to drive your vehicle when the engine is overheating, the engine could stop without warning. Failure to follow this instruction could result in the loss of control of your vehicle.

You may notice a reduction in vehicle speed caused by reduced engine power in order to manage the engine coolant temperature. Your vehicle may enter this mode if certain high-temperature and high-load conditions take place. The amount of speed reduction depends on vehicle loading, grade and outside temperature. If this occurs, there is no need to stop your vehicle. You can continue to drive. See **Fail-Safe Cooling** (page 486).

The air conditioning may automatically turn on and off during severe operating conditions to protect the engine from overheating. When the coolant temperature decreases to the normal operating temperature, the air conditioning turns on.

If the coolant temperature gauge moves fully into the red zone, or if the coolant temperature warning or service engine soon messages appear in your information display, do the following:

1. Stop your vehicle as soon as it is safe to do so. Fully apply the parking brake, shift into park (P) or neutral (N).
2. Leave the engine running until the coolant temperature gauge needle returns to the normal position. If the temperature does not drop after several minutes, follow the remaining steps.
3. Switch the engine off and wait for it to cool. Check the coolant level.
4. If the coolant level is at or below the minimum mark, add prediluted coolant immediately.
5. If the coolant level is normal, restart the engine and continue.

## COOLANT – WARNING LAMPS



If the engine begins to overheat, the coolant temperature gauge moves toward the red zone.



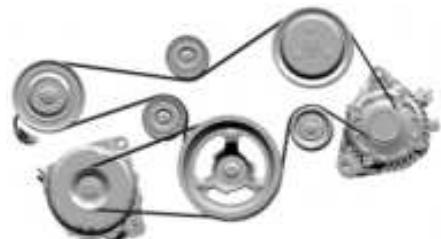
A warning lamp illuminates and a message may appear in the information display.

# Maintenance

## COOLANT – INFORMATION MESSAGES

Message	Description and Action
High engine temperature Stop safely	Displays when the engine temperature is too high. Stop your vehicle as soon as it is safe to do so, switch the engine off and allow it to cool. If the problem persists, have your vehicle checked as soon as possible. See <b>Checking the Coolant Level</b> (page 509).

## DRIVE BELT ROUTING OVERVIEW - 2.7L, VEHICLES WITH: DUAL GENERATORS



## DRIVE BELT ROUTING OVERVIEW - 2.7L, VEHICLES WITH: SINGLE GENERATOR



# Maintenance

## DRIVE BELT ROUTING OVERVIEW - 3.5L, VEHICLES WITH: DUAL GENERATORS



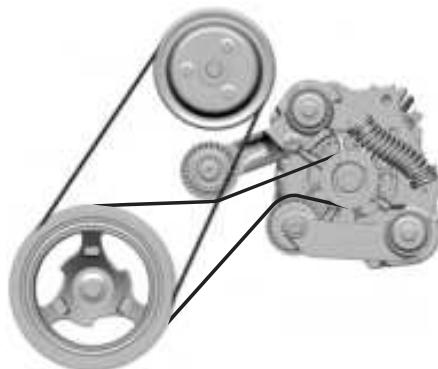
**Note:** The short drive belt is on the inner groove closest to the engine. The long drive belt is on the outer groove farthest from the engine.

## DRIVE BELT ROUTING OVERVIEW - 3.5L, VEHICLES WITH: SINGLE GENERATOR



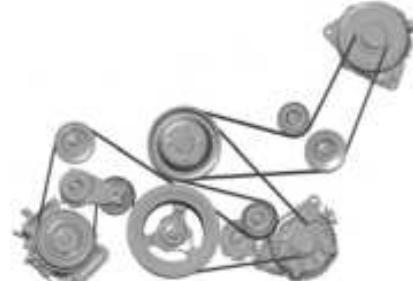
**Note:** The long drive belt is on the inner groove closest to the engine. The short drive belt is on the outer groove farthest from the engine.

## DRIVE BELT ROUTING OVERVIEW - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)



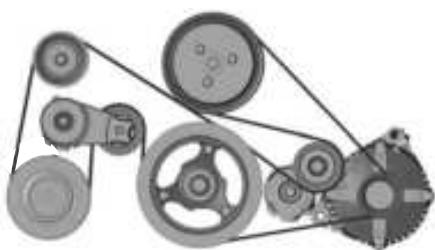
**Note:** The generator drive belt is on the inner groove closest to the engine. The water pump belt is on the outer groove farthest from the engine.

## DRIVE BELT ROUTING OVERVIEW - 5.0L, VEHICLES WITH: DUAL GENERATORS

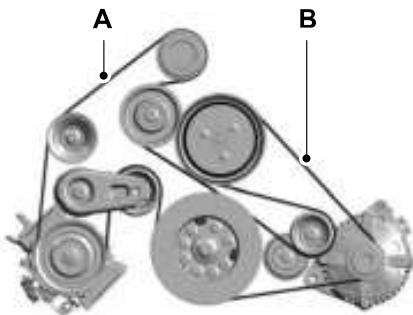


# Maintenance

## DRIVE BELT ROUTING OVERVIEW - 5.0L, VEHICLES WITH: SINGLE GENERATOR



## DRIVE BELT ROUTING OVERVIEW - 5.2L, RAPTOR



- A. 8K drive belt is on the first pulley groove closest to the engine.
- B. 4K drive belt is on the second pulley groove farthest from the engine.

## 12V BATTERY

### 12V BATTERY PRECAUTIONS



**WARNING:** Batteries normally produce explosive gases which can cause personal injury. Therefore, do not allow flames, sparks or lighted substances to come near the battery. When working near the battery, always shield your face and protect your eyes. Always provide correct ventilation.



**WARNING:** When lifting a plastic-cased battery, excessive pressure on the end walls could cause acid to flow through the vent caps, resulting in personal injury and damage to the vehicle or battery. Lift the battery with a battery carrier or with your hands on opposite corners.



**WARNING:** Keep batteries out of reach of children. Batteries contain sulfuric acid. Avoid contact with skin, eyes or clothing. Shield your eyes when working near the battery to protect against possible splashing of acid solution. In case of acid contact with skin or eyes, flush immediately with water for a minimum of 15 minutes and get prompt medical attention. If acid is swallowed, call a physician immediately.



**WARNING:** Battery posts, terminals and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and reproductive harm. **Wash your hands after handling.**



**WARNING:** This vehicle may have more than one battery. Removing the battery cables from only one battery does not disconnect your vehicle electrical system. Make sure you disconnect the battery cables from all batteries when disconnecting power. Failure to do so may cause serious personal injury or property damage.



**WARNING:** For vehicles with Auto-Start-Stop the battery requirement is different. You must replace the battery with one of exactly the same specification.

## WHAT IS THE BATTERY MANAGEMENT SYSTEM

The battery management system monitors battery conditions and takes actions to extend battery life.

## HOW DOES THE BATTERY MANAGEMENT SYSTEM WORK

If excessive battery drain is detected, the system temporarily disables some electrical systems to protect the battery.

Systems included are:

- Heated rear window.
- Heated seats.
- Climate control.
- Heated steering wheel.
- Audio unit.
- Navigation system.

A message could appear in the information display to alert you that battery protection actions are active. This message is only for notification that an action is taking place, and not intended to indicate an electrical problem or that the battery requires replacement.

## BATTERY MANAGEMENT SYSTEM LIMITATIONS

After battery replacement, or in some cases after charging the battery with an external charger, the battery management system requires eight hours of vehicle sleep time to relearn the battery state of charge. During this time, your vehicle must remain fully locked with the ignition switched off.

**Note:** Prior to relearning the battery state of charge, the battery management system could temporarily disable some electrical systems.

## Electrical Accessory Installation

To make sure the battery management system works correctly, do not connect an electrical device ground connection directly to the battery negative post. This can cause inaccurate measurements of the battery condition and potential incorrect system operation.

**Note:** If you add electrical accessories or components to the vehicle, it could adversely affect battery performance and durability. This could also affect the performance of other electrical systems in the vehicle.

## CHANGING THE 12V BATTERY

The battery is in the engine compartment. See **Maintenance** (page 500).

Your vehicle has a maintenance-free battery. It does not require additional water during service.

If the vehicle battery has a cover, make sure you correctly install it after cleaning or replacing the battery.

# Maintenance

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For longer, trouble-free operation, keep the top of the battery clean and dry and the battery cables tightly fastened to the battery terminals. If any corrosion is present on the battery or terminals, remove the cables from the terminals and clean with a wire brush. You can neutralize the acid with a solution of baking soda and water.

We recommend that you disconnect the negative battery cable terminal from the battery if you plan to store your vehicle for an extended period.

**Note:** If you only disconnect the negative battery cable terminal, make sure it is isolated or placed away from the battery terminal to avoid unintended connection or arcing.

If you disconnect or replace the battery and your vehicle has an automatic transmission, it must relearn its adaptive strategy. Because of this, the transmission may shift firmly when first driven. This is normal operation while the transmission fully updates its operation to optimum shift feel.

## Removing the Battery

1. Apply the parking brake and switch the ignition off.
2. Switch all electrical equipment off, for example lights and radio.
3. Wait a minimum of two minutes before disconnecting the battery.

**Note:** The engine management system has a power hold function and remains powered for a period of time after you switch the ignition off. This is to allow diagnostic and adaptive tables to be stored. Disconnecting the battery without waiting can cause damage not covered by the vehicle Warranty.

4. Disconnect and isolate the negative battery cable terminal.

5. Disconnect and isolate the positive battery cable terminal.

6. Remove the battery securing clamp.
7. Remove the battery.

If you disconnect or replace the vehicle battery, you must reset the following features:

- Window bounce-back. See **Window Bounce-Back** (page 159).
- Clock Settings.
- Pre-set radio stations.

## Replacing the Battery

**Note:** Before reconnecting the battery, make sure the ignition remains switched off.

You must replace the battery with one of exactly the same specification.

To install, reverse the removal procedure.

**Note:** Make sure that you correctly install the battery terminal covers, battery cover and battery cable terminals.

## RESETTING THE BATTERY SENSOR

When you install a new battery, reset the battery sensor by doing the following:

1. Switch the ignition on, and leave the engine off.
2. Flash the high beam headlamps five times, ending with the high beams off.
3. Press and release the brake pedal three times.

The battery warning lamp flashes three times to confirm that the reset is successful.

# Maintenance

## RECYCLING AND DISPOSING OF THE 12V BATTERY

 Make sure that you dispose of old batteries in an environmentally friendly way. Seek advice from your local authority about recycling old batteries.

## 12V BATTERY – TROUBLESHOOTING

### 12V BATTERY – WARNING LAMPS

 If it illuminates while driving, it indicates a charging system error. Switch off all unnecessary electrical equipment and have your vehicle immediately checked.

## 12V BATTERY – INFORMATION MESSAGES

Message	Details
Charging System Service Soon	The charging system needs servicing. If the warning stays on or continues to come on, have your vehicle checked as soon as possible. <sup>1</sup>
Charging System Service Now	The charging system needs servicing. Have your vehicle immediately checked. <sup>1</sup>
Turn Power Off To Save Battery	The battery management system determines that the battery is at a low state of charge. Turn the ignition off as soon as possible to protect the battery. The system clears this message once you start your vehicle and the battery state of charge recovers. Turning off unnecessary electrical loads allows for a faster battery state-of-charge recovery.

# Maintenance

Message	Details
Electrical Power Saver Active Some Features Turned Off See Manual	Displays when the battery management system detects an extended low-voltage condition. The system disables various vehicle features to help preserve the battery. Turn off as many of the electrical loads as soon as possible to improve system voltage. If the system voltage recovers, the disabled features will operate again as normal. <sup>1</sup>
12V battery State of charge low	The battery management system determines that the 12V battery is at a low state of charge. Start the engine to charge the battery or charge the battery using an aftermarket battery charger. Always use the vehicle ground point when connecting the negative cable of the external battery charger. See <b>Jump Starting the Vehicle</b> (page 482). This message clears once you restart your vehicle and the battery state of charge has recovered. Do not switch on the ignition when a battery charger is in use to charge the battery. To resolve the issue after the battery reset, start and stop the vehicle three times. See <b>Starting and Stopping the Engine</b> (page 236). <sup>2</sup>

<sup>1</sup>Check Brake System message may also display.

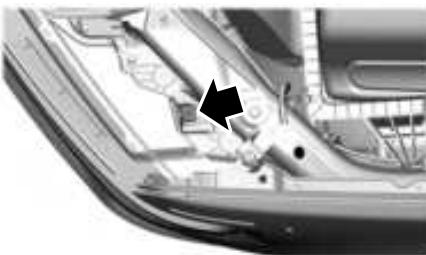
<sup>2</sup>Check Brake System message may also display. Start and stop the vehicle three times or charge the battery to clear the message. If the message still appears, have the system checked as soon as possible.

## Mid Series LED Headlamp Adjuster

### ADJUSTING THE HEADLAMPS

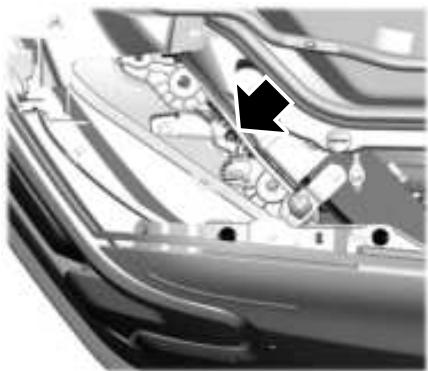
#### Vertical Aim Adjustment

We properly aim the headlamps on your vehicle at the assembly plant. If your vehicle has been in an accident, have your vehicle serviced as soon as possible to check and realign your headlamps.

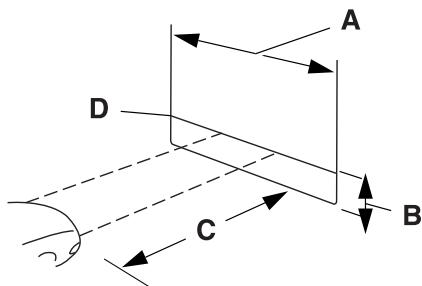


# Maintenance

## Hi Series LED Headlamp Adjuster

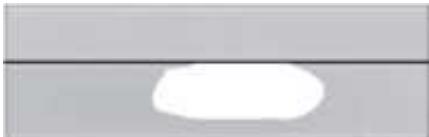


## Headlamp Aiming Target



- A 8 feet (2.4 m).
  - B Center height of lamp to ground.
  - C 25 feet (7.6 m).
  - D Horizontal reference line.
1. Park your vehicle directly in front of a wall or screen on a level surface, approximately 25 ft (7.6 m) away.

2. Measure the height from the center of your headlamp, indicated by a 3 millimeter circle on the lens, to the ground and mark an 8 ft (2.4 m) horizontal reference line on the vertical wall or screen at this height, a piece of masking tape works well.
3. Switch on the low beam headlights to illuminate the wall or screen and open the hood. Cover one of the headlamps so no light hits the wall.



4. On the wall or screen, observe a light pattern with a distinct horizontal edge toward the right. If this edge is not at the horizontal reference line, adjust the beam so the edge is at the same height as the horizontal reference line.
5. Locate the vertical adjuster on each headlamp. Use a #2 Phillips screwdriver to turn the adjuster either counterclockwise or clockwise in order to adjust the vertical aim of the headlamp.
6. Repeat Steps 3 through 7 to adjust the other headlamp.
7. Close the hood and turn off the lamps.

## Horizontal Aim Adjustment

You do not need to perform horizontal aim for this vehicle. It is not adjustable.

# Maintenance

## EXTERIOR BULBS

### EXTERIOR BULB SPECIFICATION CHART



**WARNING:** Make sure the bulbs have cooled down before removing them. Failure to follow this warning could result in serious personal injury.

Replacement bulbs are specified in the chart below. Headlamp bulbs must be marked with an authorized D.O.T. marking for North America to make sure they have the proper lamp performance, light brightness, light pattern and safe visibility. The correct bulbs will not damage the lamp assembly or void the lamp assembly warranty and will provide quality bulb illumination time.

Lamp	Specification	Power (Watt)
Central high mounted stop lamp.	912	16
Central high mounted cargo lamp. Vehicles with cargo box.	LED	LED
Daytime running lamp (XLT optional, XL, Lariat, Platinum, King Ranch, Limited, Raptor).	LED	LED
Front turn signal and parking lamp (XLT optional, XL, Lariat, Platinum, King Ranch, Limited).	LED	LED
Front fog lamp (XLT optional, XL, Lariat, Platinum, King Ranch, Limited, Raptor).	LED	LED
Front side marker lamp (Lariat optional, Platinum, King Ranch, Limited).	LED	LED
Front side marker lamp (XL, XLT).	W5W	5
Headlamp (XLT optional, XL, Lariat, Platinum, King Ranch, Limited).	LED	LED
License plate lamp (XLT optional, XL, Lariat, Platinum, King Ranch, Limited).	168	5
License plate lamp (Raptor).	LED	LED
Puddle lamp.	LED	LED
Rear cargo box lamp.	LED	LED

## Maintenance

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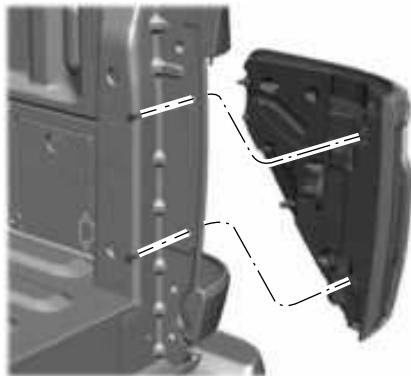
Lamp	Specification	Power (Watt)
Rear lamp, stop lamp, rear turn signal and rear side marker lamp (XL, XLT).	WT21W/7W	21/7
Reversing lamp (XL, XLT).	LED	LED
Side turn signal lamp.	LED	LED
Taillamp-all functions (Lariat, Platinum, King Ranch, Limited, Raptor).	LED	LED

**Note:** LED lamps are not serviceable. Have your vehicle checked if they fail.

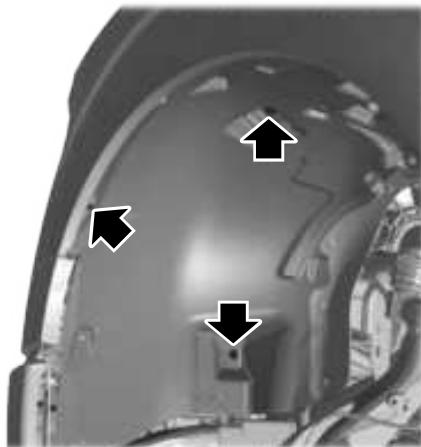
# Maintenance

## REMOVING A REAR LAMP ASSEMBLY

1. Make sure the headlamps are off.
2. Open the tailgate to access the rear lamp assemblies.



3. Remove the two bolts from the tail lamp assembly. Then, carefully pull the lamp assembly from the tailgate pillar by releasing the two retaining tabs.
4. Disconnect the electrical connector from the bulb.
5. To install, reverse the removal procedure.



2. Remove the screws and push pins from the front of the wheel liner.
3. Pull the wheel liner back toward the tire to gain access to the bulb.



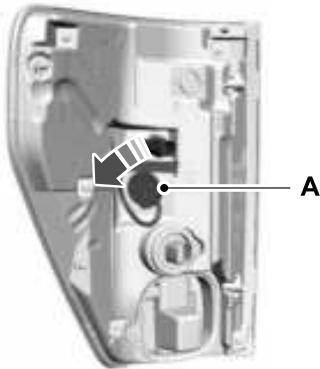
## CHANGING A FRONT SIDE MARKER LAMP BULB

1. Rotate the steering wheel to the opposite side of the bulb needing replacement.

# Maintenance

4. Remove the bulb holder from the lamp assembly by turning it counterclockwise and pulling it straight out.
5. Disconnect the bulb from the electrical connector.
6. To install, reverse the removal procedure.

## CHANGING A REAR LAMP BULB



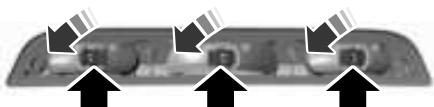
A Turn signal bulb.

1. Remove the rear lamp assembly.
2. Rotate the bulb socket counterclockwise and remove it from the rear lamp assembly.
3. Disconnect the bulb from the electrical connector.
4. To install, reverse the removal procedure.

## CHANGING A HIGH MOUNTED STOPLAMP BULB

1. Make sure the lamps are off.

2. Remove the four screws and move the lamp assembly away from the vehicle to expose the bulb sockets.



3. Remove the bulb socket by rotating it counterclockwise and pulling it out of the lamp assembly.
4. Pull the bulb straight out of the socket.
5. To install, reverse the removal procedure.

## CHANGING A LICENSE PLATE LAMP BULB

The license plate bulbs are behind the rear bumper.



1. Reach behind the rear bumper to locate the bulb.

## Maintenance

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2. Twist the bulb socket counterclockwise and carefully pull to remove it from the lamp assembly.
3. Pull the bulb straight out of the socket.
4. To install, reverse the removal procedure.

## INTERIOR BULBS

### INTERIOR BULB SPECIFICATION CHART

Your vehicle has LED lamps. These are not serviceable items. See an authorized dealer if they fail.

## Vehicle Care

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### CLEANING PRODUCTS

#### Materials

For best results, use the following products

or products of equivalent quality:  
For additional information and assistance,  
we recommend that you contact an  
authorized dealer.

Name	Specification
Motorcraft® Bug and Tar Remover, ZC-42 (U.S. & Canada)	
Motorcraft® Custom Bright Metal Cleaner, ZC-15 (U.S. & Canada)	ESR-M5B194-B
Motorcraft® Detail Wash, ZC-3-A (U.S. & Canada)	ESR-M14P4-A
Motorcraft® Engine Shampoo and Degreaser, ZC-20 (U.S.)	ESR-M14P3-A
Motorcraft® Engine Shampoo, CXC-66-A (Canada)	
Motorcraft® Premium Leather and Vinyl Cleaner, ZC-56 (U.S. & Canada)	
Motorcraft® Multi-Purpose Cleaner, CXC-101 (Canada)	
Motorcraft® Premium Windshield Wash Concentrate with Bitterant, ZC-32-B2 (U.S.)	WSS-M14P19-A
Motorcraft® Premium Quality Windshield Washer Fluid, CXC-37-F/M (Canada)	WSS-M14P19-A
Motorcraft® Professional Strength Carpet & Upholstery Cleaner, ZC-54 (U.S. & Canada)	
Motorcraft® Premium Glass Cleaner, CXC-100 (Canada)	ESR-M14P5-A
Motorcraft® Spot and Stain Remover, ZC-14 (U.S.)	
Motorcraft® Ultra-Clear Spray Glass Cleaner, ZC-23 (U.S.)	ESR-M14P5-A
Motorcraft® Wheel and Tire Cleaner, ZC-37-A (U.S. & Canada)	

# Vehicle Care

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## CLEANING THE EXTERIOR

### CLEANING THE EXTERIOR PRECAUTIONS

Immediately remove fuel spillages, additive residuals, bird droppings, insect deposits and road tar. These may cause damage to your vehicle's paintwork or trim over time. Remove any exterior accessories, for example antennas, before entering a car wash.

### CLEANING THE EXTERIOR PRECAUTIONS - RAPTOR

Do not drive your vehicle through an automated, commercial car wash due to the vehicle's tire width and track. Wash your vehicle by hand, or by using a touchless commercial wash with no mechanical tracks on the floor.

### CLEANING HEADLAMPS AND REAR LAMPS

We recommend that you only use cold or lukewarm water containing car shampoo to clean the headlamps and the rear lamps.

Do not scrape the lamps.

Do not wipe lamps when they are dry.

### CLEANING WINDOWS AND WIPER BLADES

To clean the windshield and wiper blades:

- Clean the windshield with a non-abrasive glass cleaner.

**Note:** When cleaning the interior of the windshield, avoid getting any glass cleaner on the instrument panel or door panels. Wipe any glass cleaner off these surfaces immediately.

- Clean the wiper blades with washer fluid or water applied with a soft sponge or cloth.

**Note:** Do not use razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window. This can cause damage not covered by the vehicle Warranty.

**Note:** We recommend cleaning the power sliding rear window at regular intervals to avoid dust and debris accumulation to deliver appropriate function.

### CLEANING CHROME, ALUMINIUM OR STAINLESS STEEL

We recommend that you only use a car shampoo, a soft cloth and water on bumpers and other chrome, aluminium or stainless steel parts.

**Note:** For additional information and assistance, we recommend that you contact an authorized dealer.

**Note:** Rinse the area well after cleaning.

**Note:** Do not use abrasive materials, for example steel wool or plastic pads, as they can scratch these surfaces.

**Note:** Do not use chrome cleaner, metal cleaner or polish on wheels or wheel covers.

### CLEANING WHEELS

Only use a recommended wheel and tire cleaner to clean the wheels weekly. For additional information and assistance, contact an authorized dealer.

1. Use a sponge to remove heavy deposits of dirt and brake dust.
2. Rinse well after cleaning.

**Note:** Do not apply a cleaning chemical to warm or hot wheel rims and covers.

# Vehicle Care

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If you intend on parking your vehicle for an extended period after cleaning the wheels with a wheel cleaner, drive your vehicle for a few minutes before parking your vehicle. This reduces the risk of corrosion of the brake discs, brake pads and linings.

Do not clean the wheels when they are hot.

**Note:** Some car washes could damage wheel rims and covers.

**Note:** Using non-recommended cleaners, harsh cleaning products, chrome wheel cleaners or abrasive materials could damage wheel rims and covers.

## Cleaning Running Boards

We recommend that you clean your running boards in the following way:

1. Use a clean, soft, non-abrasive sponge or brush to remove heavy deposits of dirt.
2. Allow the cleaner to sit on the running board surface for the time specified. Rinse thoroughly with cold water.
3. For additional information and assistance, contact an authorized dealer.

**Note:** Do not leave the cleaner on longer than the recommended wait time. This could damage the running boards.

**Note:** Do not allow the cleaner to dry unless instructed.

**Note:** Some car washes could damage the running boards.

**Note:** Using non-recommended cleaners, harsh cleaning products, chrome wheel cleaners or abrasive materials could damage the running boards.

## CLEANING THE ENGINE COMPARTMENT

Use a vacuum cleaner to remove debris from the screen area below windshield.

**Note:** If you are not familiar with the parts around the engine do not wash the engine compartment. Avoid frequent engine washes.

When washing the engine compartment:

- Never wash or rinse the engine while it is hot or running.
- Never wash or rinse any ignition coil, spark plug wire or spark plug well.
- Cover the battery, power distribution box, and air filter assembly to prevent water damage.

**Note:** If your vehicle has an engine cover remove the cover before application of shampoo and degreaser.

- Spray an approved engine shampoo and degreaser on all parts that require cleaning and rinse with water.

## CLEANING STRIPES OR GRAPHICS

It is recommended to wash your vehicle by hand however, pressure washing may be used under the following conditions:

- Use a spray with a minimum of 40° wide spray angle pattern.
- Keep the nozzle 12 in (30 cm) and at a 90° angle to your vehicle.
- Do not use water pressure higher than 1,000 psi (6,895 kPa).
- Do not use water hotter than 73°F (23°C).

**Note:** Holding the pressure washer nozzle at an angle to the vehicle's surface may damage graphics and cause the edges to peel away.

# Vehicle Care

## CLEANING CAMERA LENSES AND SENSORS

We recommend that you only use lukewarm or cold water and a soft cloth to clean the camera lens and sensors.

**Note:** Do not pressure wash camera lens and sensors.

## CLEANING THE UNDERBODY

Flush the complete underside of your vehicle frequently. Keep body and door drain holes free from packed dirt.

Rear suspension components may require regular cleaning with a power washer or a thorough rinse with a strong stream of water if the vehicle is operated in dusty or muddy environments. Rear leaf springs or other suspension components may emit squeaking or popping noises while operating the vehicle if particles, such as dirt, rocks, or other debris, are present in the components.

## CLEANING THE INTERIOR

### CLEANING THE INSTRUMENT PANEL



**WARNING:** Do not use chemical solvents or strong detergents when cleaning the steering wheel or instrument panel to avoid contamination of the airbag system.

We recommend that you only clean the instrument panel and cluster lens with a damp soft cloth. Dry the area with a clean, soft cloth.

For additional information and assistance, we recommend that you contact an authorized dealer.

**Note:** Avoid cleaners or polishes that increase the gloss of the upper portion of the instrument panel. The dull finish in this area helps protect you from undesirable windshield reflection.

## CLEANING PLASTIC

We recommend that you only use a mild soap and water solution on a soft cloth. Dry the area with a clean, soft cloth.

## CLEANING DISPLAYS AND SCREENS

We recommend that you only use a microfiber cloth in a circular motion to clean off the fingerprint or dust.

If dirt or fingerprints are still on the screen, apply a small amount of alcohol to the cloth and try to clean it again.

**Note:** Do not pour or spray alcohol onto the touchscreen.

**Note:** Do not use detergent or any type of solvent to clean the touchscreen.

## CLEANING FABRIC



**WARNING:** On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a crash.

We recommend that you only clean fabric in the following way:

1. Remove dust and loose dirt with a vacuum cleaner.
2. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.

# Vehicle Care

- For additional information and assistance, we recommend that you contact an authorized dealer.

For heavy stains, spot clean the area. If a ring forms on the fabric, clean the entire area immediately, but do not oversaturate or the ring could set.

## CLEANING LEATHER



**WARNING:** On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a crash.

We recommend that you only clean the leather surfaces in the following way:

- Remove dust and loose dirt with a vacuum cleaner.
- Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
- Make sure the leather is dry, then apply a small amount of conditioner to a clean, dry cloth.
- Rub the conditioner into the leather until it disappears. Allow the conditioner to dry, then repeat the process for the entire interior. If a film appears, wipe it off with a dry, clean cloth.
- For additional information and assistance, we recommend that you contact an authorized dealer.

## CLEANING VINYL



**WARNING:** On vehicles equipped with seat-mounted airbags, do not use chemical solvents or strong detergents. Such products could contaminate the side airbag system and affect performance of the side airbag in a crash.

We recommend that you only clean vinyl surfaces in the following way:

- Remove dust and loose dirt with a vacuum cleaner.
- Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
- For additional information and assistance, we recommend that you contact an authorized dealer.

## CLEANING CARPETS AND FLOOR MATS

We recommend that you only clean your carpets in the following way:

- Remove dust and loose dirt with a vacuum cleaner.
- Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.
- For additional information and assistance, we recommend that you contact an authorized dealer.

For heavy stains, spot clean the area. If a ring forms on the fabric, clean the entire area immediately, but do not oversaturate or the ring could set.

We recommend that you only clean your floor mats in the following way:

# Vehicle Care

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1. Remove dust and loose dirt with a vacuum cleaner.
2. Wash rubber floor mats using mild soap and lukewarm or cold water.
3. Completely dry the floor mat before placing them back in your vehicle.

## CLEANING SEATBELTS



**WARNING:** Do not use cleaning solvents, bleach or dye on the vehicle's seatbelts, as these actions may weaken the belt webbing.

1. Wipe the surface with a soft, damp cloth and a mild soap and water solution. Dry the area with a clean, soft cloth.

## CLEANING MOONROOF TRACKS

1. Remove debris from the tracks with a vacuum cleaner.
2. Wipe the bulb seal and mating painted roof metal surface with a soft, damp cloth and a mild soap and water solution.

**Note:** *The moonroof rail tracks are greased to maintain proper functionality. Do not wipe off the grease.*

## REPAIRING MINOR PAINT DAMAGE

We recommend that you contact an authorized dealer to identify your vehicle color code. Authorized dealers have touch-up paint to match your vehicle's color.

Before repairing minor paint damage, use a cleaner to remove particles such as bird droppings, tree sap, insect deposits, tar spots, road salt and industrial fallout.

Read the instructions before using cleaning products.

## WAXING YOUR VEHICLE

Wax the high-gloss painted surface of your prewashed vehicle once or twice a year.

We recommend that you only use an approved quality wax that does not contain abrasives. Follow the manufacturer's instructions to apply and remove the wax. For additional information and assistance, we recommend that you contact an authorized dealer.

When washing and waxing, park your vehicle in a shaded area out of direct sunlight.

**Note:** *Avoid waxing unpainted or low-gloss black colored parts, they discolor over time.*

# Storing Your Vehicle

## PREPARING YOUR VEHICLE FOR STORAGE

If you plan on storing your vehicle for 30 days or more, the following maintenance recommendations ensures your vehicle stays in good operating condition.

Under various conditions, long-term storage may lead to degraded engine performance or failure unless you use specific precautions to preserve your vehicle.

### General

- Store all vehicles in a dry, ventilated place.
- If vehicles are stored outside, they require regular maintenance to protect against rust and weather damage.
- Make sure all linkages, cables, levers and pins under your vehicle are covered with grease to prevent rust.
- Move vehicles at least 25 ft (7.5 m) every 15 days to lubricate working parts and prevent corrosion.
- Fill the fuel tank with high-quality fuel until the first automatic shutoff of the fuel pump nozzle.

### Engine

- Change the engine oil and filter prior to storage because used engine oil contains contaminants which may cause engine damage.
- Start the engine every 15 days for a minimum of 15 minutes. Run at fast idle with the climate controls set to defrost until the engine reaches normal operating temperature.
- With your foot on the brake, shift through all the gears while the engine is running.

### Body

- Wash your vehicle thoroughly to remove dirt, grease, oil, tar or mud from exterior surfaces, rear wheel housings and the underside of front fenders.
- Periodically wash your vehicle if it is stored in exposed locations.
- Touch-up exposed or primed metal to prevent rust.
- Cover chrome and stainless steel parts with a thick coat of auto wax to prevent discoloration. Rewax as necessary when you wash your vehicle.
- Lubricate all hood, door and luggage compartment hinges and latches with a light grade oil.
- Cover interior trim to prevent fading.
- Keep all rubber parts free from oil and solvents.

### 12 Volt Battery

- When storing your vehicle for longer than 30 days the state of charge should be approximately 50%. Additionally, we recommend to disconnect the 12v battery to reduce system loads on the battery, or you can use a trickle charger for longer storage periods.
- Check and recharge as necessary. Keep connections clean.

**Note:** It is necessary to reset memory features if you disconnect the battery cables.

# Storing Your Vehicle

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## Tires

- Maintain recommended air pressure.
- To minimize flat spots on the tires, inflate all four tires to the recommended cold pressures listed on the Safety Compliance Certification label or Tire Label affixed to your vehicle. When the vehicle is taken out of storage, reset the tire pressures as necessary to the recommended levels listed on the Safety Compliance Certification label or Tire Label affixed to your vehicle.

**Note:** If you store your vehicle in a location with low ambient temperatures, follow the instructions for care of summer tires.

## Brakes

Make sure the brakes and parking brake fully release.

**Note:** If you intend on parking your vehicle for an extended period after cleaning the wheels with a wheel cleaner, drive your vehicle for a few minutes before doing so to reduce the risk of increased corrosion of the brake discs, brake pads and linings.

## REMOVING YOUR VEHICLE FROM STORAGE

When your vehicle is ready to come out of storage, do the following:

- We recommend that you change the engine oil before you use your vehicle again.
- Wash your vehicle to remove any dirt or grease film build-up on window surfaces.
- Check windshield wipers for any deterioration.
- Check the underhood for any foreign materials such as mice or squirrel nests.

- Check the exhaust for any foreign materials.
- Check tire pressures and set tire inflation per the Tire Label.
- Check brake pedal operation. Corroded brake rotors could cause brake noise. Drive your vehicle and gently apply and release the brakes repeatedly over a 10-minute drive to reduce the corrosion from the brakes.
- Check fluid levels (including coolant, oil and gas) to make sure there are no leaks, and fluids are at recommended levels.
- If you remove the battery, clean the battery cable ends and check for damage.

Contact an authorized dealer if you have any concerns or issues.

# Wheel and Tire Information

## LOCATING THE TIRE LABEL

You will find a Tire Label containing tire inflation pressure by tire size and other important information located on the B-Pillar or the edge of the driver's door. See **Locating the Safety Compliance Certification Labels** (page 414).

## DEPARTMENT OF TRANSPORTATION UNIFORM TIRE QUALITY GRADES



Tire Quality Grades apply to new pneumatic passenger car tires. The Quality grades can be found where applicable on the tire sidewall between tread shoulder and maximum section width. For example: **Treadwear 200 Traction AA Temperature A.**

These Tire Quality Grades are determined by standards that the United States Department of Transportation has set.

Tire Quality Grades apply to new pneumatic passenger car tires. They do not apply to deep tread, winter-type snow tires, space-saver or temporary use spare tires, light truck or LT type tires, tires with nominal rim diameters of 10 to 12 inches or limited production tires as defined in Title 49 Code of Federal Regulations Part 575.104 (c)(2).

**U.S. Department of Transportation Tire quality grades:** The U.S. Department of Transportation requires us to give you the following information about tire grades exactly as the government has written it.

### Treadwear

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear 1½ times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices, and differences in road characteristics and climate.

# Wheel and Tire Information

## Traction AA A B C



**WARNING:** The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning or peak traction characteristics.

The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

## Temperature A B C



**WARNING:** The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory

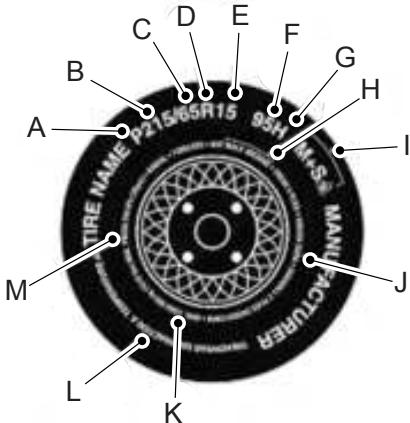
test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Vehicle Safety Standard No. 139. Grades B and A represent higher levels of performance on the laboratory test wheel than the minimum required by law.

## INFORMATION ON THE TIRE SIDEWALL

Both United States and Canada Federal regulations require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire and also provides a U.S. DOT Tire Identification Number for safety standard certification and in case of a recall.

# Wheel and Tire Information

## Information on P Type Tires



P215/65R15 95H is an example of a tire size, load index and speed rating. The definitions of these items are listed below. (Note that the tire size, load index and speed rating for your vehicle may be different from this example.)

A. **P:** Indicates a tire, designated by the Tire and Rim Association, that may be used for service on cars, sport utility vehicles, minivans and light trucks. **Note:** If your tire size does not begin with a letter this may mean it is designated by either the European Tire and Rim Technical Organization or the Japan Tire Manufacturing Association.

B. **215:** Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

C. **65:** Indicates the aspect ratio which gives the tire's ratio of height to width.

D. **R:** Indicates a radial type tire.

E. **15:** Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

F. **95:** Indicates the tire's load index. It is an index that relates to how much weight a tire can carry. You may find this information in your owner's manual. If not, contact a local tire dealer.

**Note:** You may not find this information on all tires because it is not required by federal law.

G. **H:** Indicates the tire's speed rating. The speed rating denotes the speed at which a tire is designed to be driven for extended periods of time under a standard condition of load and inflation pressure. The tires on your vehicle may operate at different conditions for load and inflation pressure. These speed ratings may need to be adjusted for the difference in conditions. The ratings range from 81 mph (130 km/h) to 186 mph (299 km/h). These ratings are listed in the following chart.

## Wheel and Tire Information

**Note:** You may not find this information on all tires because it is not required by federal law.

Letter rating	Speed rating
M	81 mph (130 km/h)
N	87 mph (140 km/h)
Q	99 mph (159 km/h)
R	106 mph (171 km/h)
S	112 mph (180 km/h)
T	118 mph (190 km/h)
U	124 mph (200 km/h)
H	130 mph (210 km/h)
V	149 mph (240 km/h)
W	168 mph (270 km/h)
Y	186 mph (299 km/h)

**Note:** For tires with a maximum speed capability over 149 mph (240 km/h), tire manufacturers sometimes use the letters ZR. For those with a maximum speed capability over 186 mph (299 km/h), tire manufacturers always use the letters ZR.

**H. U.S. DOT Tire Identification Number (TIN):** This begins with the letters DOT and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code designating where it was manufactured, the next two are

the tire size code and the last four numbers represent the week and year the tire was built. For example, the numbers 317 mean the 31st week of 1997. After 2000, the numbers go to four digits. For example, 2501 means the 25th week of 2001. The numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

**I. M+S or M/S:** Mud and Snow, or

**AT:** All Terrain, or

**AS:** All Season.

**J. Tire Ply Composition and Material Used:** Indicates the number of plies or the number of layers of rubber-coated fabric in the tire tread and sidewall. Tire manufacturers also must indicate the ply materials in the tire and the sidewall, which include steel, nylon, polyester, and others.

**K. Maximum Load:** Indicates the maximum load in kilograms and pounds that can be carried by the tire. See the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), for the correct tire pressure for your vehicle.

**L. Treadwear, Traction and Temperature Grades:**

## Wheel and Tire Information

**\*Treadwear:** The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half times as well on the government course as a tire graded 100.

**\*Traction:** The traction grades, from highest to lowest are AA, A, B, and C. The grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance.

**\*Temperature:** The temperature grades are A (the highest), B and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel.

### M. Maximum Inflation Pressure:

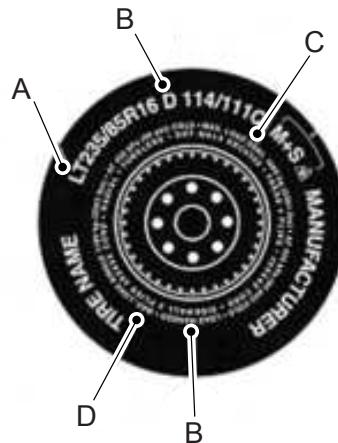
Indicates the tire manufacturers' maximum permissible pressure or the pressure at which the maximum load can be carried by the tire. This pressure is normally higher than the vehicle manufacturer's recommended cold inflation pressure which can be found on the Safety Compliance Certification Label (affixed to either the door hinge pillar,

door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label which is located on the B-Pillar or the edge of the driver's door. The cold inflation pressure should never be set lower than the recommended pressure on the vehicle label.

The tire suppliers may have additional markings, notes or warnings such as standard load or radial tubeless.

### Additional Information Contained on the Tire Sidewall for LT Type Tires

**Note:** *Tire Quality Grades do not apply to this type of tire.*



## Wheel and Tire Information

LT type tires have some additional information beyond those of P type tires; these differences are described below.

A. **LT:** Indicates a tire, designated by the Tire and Rim Association, that is intended for service on light trucks.

### B. Load Range and Load

**Inflation Limits:** Indicates the tire's load-carrying capabilities and its inflation limits.

### C. Maximum Load Dual lb (kg) at psi (kPa) cold:

Indicates the maximum load and tire pressure when the tire is used as a dual, defined as four tires on the rear axle (a total of six or more tires on the vehicle).

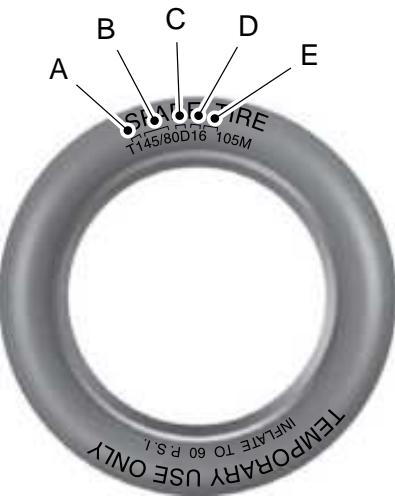
### D. Maximum Load Single lb (kg) at psi (kPa) cold:

Indicates the maximum load and tire pressure when the tire is used as a single, defined as two tires (total) on the rear axle.

## Information on T Type Tires

T145/80D16 is an example of a tire size.

**Note:** The temporary tire size for your vehicle may be different from this example. Tire Quality Grades do not apply to this type of tire.



T type tires have some additional information beyond those of P type tires; these differences are described below:

A. **T:** Indicates a type of tire, designated by the Tire and Rim Association, that is intended for temporary service on cars, sport utility vehicles, minivans and light trucks.

B. **145:** Indicates the nominal width of the tire in millimeters from sidewall edge to sidewall edge. In general, the larger the number, the wider the tire.

# Wheel and Tire Information

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**C. 80:** Indicates the aspect ratio which gives the tire's ratio of height to width. Numbers of 70 or lower indicate a short sidewall.

**D. D:** Indicates a diagonal type tire.

**R:** Indicates a radial type tire.

**E. 16:** Indicates the wheel or rim diameter in inches. If you change your wheel size, you will have to purchase new tires to match the new wheel diameter.

## GLOSSARY OF TIRE TERMINOLOGY

**\*Tire label:** A label showing the original equipment tire sizes, recommended inflation pressure and the maximum weight the vehicle can carry.

### \*Tire Identification Number (TIN):

A number on the sidewall of each tire providing information about the tire brand and manufacturing plant, tire size and date of manufacture. Also referred to as DOT code.

**\*Inflation pressure:** A measure of the amount of air in a tire.

**\*Standard load:** A class of P-metric or Metric tires designed to carry a maximum load at set pressure. For example: For P-metric tires 35 psi (2.4 bar) and for Metric tires 36 psi (2.5 bar). Increasing the inflation pressure beyond this pressure will not increase the tire's load carrying capability.

**\*Extra load:** A class of P-metric or Metric tires designed to carry a heavier maximum load at 42 psi (2.9 bar). Increasing the inflation pressure beyond this pressure will not increase the tire's load carrying capability.

**\*kPa:** Kilopascal, a metric unit of air pressure.

**\*PSI:** Pounds per square inch, a standard unit of air pressure.

**\*Cold tire pressure:** The tire pressure when the vehicle has been stationary and out of direct sunlight for an hour or more and prior to the vehicle being driven for 1 mi (1.6 km).

### \*Recommended inflation pressure:

The cold inflation pressure found on the Safety Compliance Certification Label (affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch post, next to the driver's seating position), or Tire Label located on the B-Pillar or the edge of the driver door.

**\* B-pillar:** The structural member at the side of the vehicle behind the front door.

**\*Bead area of the tire:** Area of the tire next to the rim.

**\* Sidewall of the tire:** Area between the bead area and the tread.

# Wheel and Tire Information

**\*Tread area of the tire:** Area of the perimeter of the tire that contacts the road when mounted on the vehicle.

**\*Rim:** The metal support (wheel) for a tire or a tire and tube assembly upon which the tire beads are seated.

## TIRE REPLACEMENT REQUIREMENTS

### AGE



**WARNING:** Tires degrade over time depending on many factors such as weather, storage conditions, and conditions of use (load, speed, inflation pressure) the tires experience throughout their lives.

In general, tires should be replaced after six years regardless of tread wear. However, heat caused by hot climates or frequent high loading conditions can accelerate the aging process and may require tires to be replaced more frequently.

You should replace your spare tire when you replace the road tires or after six years due to aging even if it has not been used.

### U.S. DOT Tire Identification Number

Both United States and Canada Federal regulations require tire manufacturers to place standardized information on the sidewall of all tires. This information identifies and describes the fundamental characteristics of the tire and also provides a U.S. DOT Tire Identification Number for safety standard certification and in case of a recall.

This begins with the letters DOT and indicates that the tire meets all federal standards. The next two numbers or letters are the plant code designating where it was manufactured, the next two are the tire size code and the last four numbers represent the week and year the tire was built. For example, the numbers 317 mean the 31st week of 1997. After 2000, the numbers go to four digits. For example, 2501 means the 25th week of 2001. The numbers in between are identification codes used for traceability. This information is used to contact customers if a tire defect requires a recall.

### Tire Replacement Requirements

Your vehicle is equipped with tires designed to provide a safe ride and handling capability.

## Wheel and Tire Information



**WARNING:** Only use replacement tires and wheels that are the same size, load index, speed rating, and type as those originally provided for your vehicle. The recommended tire and wheel sizes can be found on the Tire Label on the driver side door frame or the edge of the driver door. If this information is not found in those locations, or for additional options, contact your authorized dealer. Use of any tire or wheel not recommended, could affect the safety and performance of your vehicle, which could result in an increased risk of loss of vehicle control, vehicle rollover, personal injury and death.



**WARNING:** To reduce the risk of serious injury, when mounting replacement tires and wheels, you should not exceed the maximum pressure indicated on the sidewall of the tire to set the beads without additional precautions listed below. If the beads do not seat at the maximum pressure indicated, re-lubricate and try again.



**WARNING:** For a mounting pressure more than 20 psi (1.38 bar) greater than the maximum pressure, a Ford dealer or other tire service professional should do the mounting.



**WARNING:** Always inflate steel carcass tires with a remote air fill with the person inflating standing at a minimum of 12 ft (3.66 m) away from the wheel and tire assembly.



**WARNING:** When inflating the tire for mounting pressures up to 20 psi (1.38 bar) greater than the maximum pressure on the tire sidewall, the following precautions must be taken to protect the person mounting the tire:

- Make sure that you have the correct tire and wheel size.
- Lubricate the tire bead and wheel bead seat area again.
- Stand at a minimum of 12 ft (3.66 m) away from the wheel and tire assembly.
- Use both eye and ear protection.

**Important:** Remember to replace the wheel valve stems when the road tires are replaced on your vehicle.

It is recommended that the two front tires or two rear tires generally be replaced as a pair if the worn tires still have usable depth.

# Wheel and Tire Information

To avoid potential Four-Wheel Drive (4WD) malfunction or (4WD) system damage, it is recommended to replace all four tires rather than mixing significantly worn tires with new tires.

The tire pressure sensors mounted in the wheels (originally installed on your vehicle) are not designed to be used in aftermarket wheels.

The use of wheels or tires not recommended may affect the operation of your tire pressure monitoring system.

If the tire pressure monitoring system indicator is flashing, your system is malfunctioning. Your replacement tire might be incompatible with your tire pressure monitoring system, or some component of the system may be damaged.

## USING SNOW CHAINS



**WARNING:** Do not exceed 30 mph (50 km/h). Failure to follow this instruction could result in the loss of control of your vehicle, personal injury or death.



**WARNING:** Do not use snow chains on snow-free roads.



**WARNING:** Only fit snow chains to specified tires.



**WARNING:** If your vehicle is fitted with wheel trims, remove them before fitting snow chains.



**WARNING:** If you choose to install snow tires on your vehicle, they must be the same size, construction, and load range as the original tires listed on the tire placard, and they must be installed on all four wheels. Mixing tires of different size or construction on your vehicle can adversely affect your vehicle's handling and braking, and may lead to loss of vehicle control.



**WARNING:** Wheels and tires must be the same size, load index and speed rating as those originally fitted on the vehicle. Use of any other tire or wheel can affect the safety and performance of your vehicle. Additionally, the use of non-recommended tires and wheels can cause steering, suspension, axle, transfer case or power transfer unit failure. Follow the recommended tire inflation pressures found on the Safety Compliance Certification Label, or the Tire Label on the B-Pillar or the edge of the driver or passenger door. Failure to follow this instruction could result in loss of vehicle control, vehicle rollover, or personal injury or death.

Only use snow chains on rear wheels. Install snow chains in pairs. Do not use self-tensioning snow chains.

Only use snow chains on the following specified tire sizes. Only install chains that are 15mm or less (SAE Class S chains).

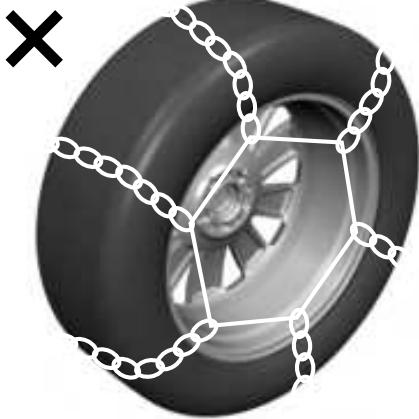
- 245/70R17
- 265/70R17
- LT265/70R17
- 265/60R18
- LT265/70R18

We recommend you use steel wheels of the same size and specification if snow chains are required because chains may chip aluminum wheels.

## Wheel and Tire Information

Follow these guidelines when using snow tires and traction devices:

- If possible, avoid fully loading your vehicle.
- Purchase snow chains from a manufacturer that clearly labels body to tire dimension restrictions.
- When driving with snow chains do not exceed 30 mph (50 km/h) or the maximum speed recommended by the chain manufacturer, whichever is less.
- Drive cautiously. If you hear the snow chains rub or bang against the vehicle, stop and tighten them. If this does not work, remove the snow chains to prevent vehicle damage.
- Remove the snow chains when they are no longer needed. Do not use snow chains on dry roads.
- If a temporary spare wheel is mounted on your vehicle, do not use snow chains on the axle with the temporary spare wheel.



Use snow chains that fit against the sidewall of the tire to prevent the chains from touching the wheel rims or suspension. Refer to the previous illustration.

If you have any questions regarding snow chains, please contact your authorized dealer.



### USING BEAD-LOCK WHEELS - RAPTOR

Your vehicle comes with unique wheels matched to the tires. To avoid damage to your wheels:

- Maintain proper tire pressure.
- Due to extreme tire and wheel width, do not take your vehicle through an automatic car wash that uses mechanical tracks, as wheel damage may result.

# Wheel and Tire Information

- When installing wheels, always torque lug nuts to specification with a torque wrench.
- Inspect your wheels for damage on a regular basis. If you have a damaged wheel, replace it immediately.
- If you encounter an abnormally harsh impact, inspect the outside tire wall of your wheels, both inside and out, for damage.

**Note:** Ford Performance only recommends using bead-lock rings from Ford Performance Parts, in conjunction with the original equipment manufacturer (OEM) tire. Any other combination using this wheel could result in air loss or tire failure.

**Note:** Converting the bead-lock compatible wheel to true bead-locks is for off-road use only. We do not approve of the use of true bead-locks for on-road driving.

If your vehicle is equipped with the optional bead lock compatible wheel, you can convert this wheel to use a true bead-lock ring, which allows operation at low tire pressures when off-road to minimize the risk of de-beading the tire. See your local Ford Performance Parts Dealer for more information.

## Tire Care



**WARNING:** Always re-inflate tires to recommended tire pressures before the vehicle is operated on-road. The recommended pressure is located on the tire label or safety certification label, located on the B-pillar, inside the driver's door.



**WARNING:** After off-road use, before returning to the road, check the wheels and tires for damage. Off-road use may cause damage to your wheels and tires that can lead to tire failure, loss of vehicle control, serious injury or death.



**WARNING:** Replace the wheels and tires with the exact original brand, size and construction that came originally on your vehicle. Use of any other wheel or tire combinations, even with identical size ratings, may result in insufficient running clearances, tire rubbing and eventual puncture. Failure to follow tire replacement recommendations can lead to tire failure, loss of vehicle control, serious injury or death.

**Note:** If you have reduced your tire pressure for off-road use, the tire pressure monitoring system (TPMS) warning light then activates in the instrument panel as a reminder to re-inflate the tires before returning to the road.

Your vehicle comes with high performance, all-terrain tires designed to optimize handling, steering and braking to provide the performance you expect in a Ford Performance vehicle. These tires are optimized for both on and off-road performance, and their ride, noise and wear characteristics are different from other tires. Also, because of their aggressive tread profile, it is important that you maintain your tires properly.

# Wheel and Tire Information

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- Always maintain your tire pressures according to the tire information placard located on the driver's door B-pillar, using an accurate gauge. Remember to be prepared to re-inflate your tires before returning to the road. If a tire filling station is not available, remember to prepare a supplemental means to inflate the tires, such as a portable compressor.
- Check and set the tire pressures when the tires are cold, and not warm from driving. Wait at least three hours after parking the vehicle before checking tire pressure. Do not reduce the pressure of warm tires.
- Check your tire pressure often to maintain it properly. Tire pressure can decrease over time and fluctuate with temperature.
- Do not overload your vehicle. Maximum vehicle and axle weights are on the tire information placard.
- Use extra caution when operating the vehicle near its maximum load, including assuring proper tire pressure and reducing speeds.
- If you encounter an abnormally harsh impact, inspect your tires for damage.
- Inspect your tires for damage on a regular basis. Replace a damaged tire immediately.
- We do not approve the use of snow chains on your vehicle's tires.
- Proper suspension alignment is critical for maximum performance and optimal tire wear. If you notice uneven tire wear, have your alignment checked.

## Spare Tire and Wheel

Your vehicle comes with a full size matching spare with an all-terrain tire. The spare tire and wheel assembly has the same capability as the road tire and wheel assemblies but does not come with a tire pressure monitoring sensor.

Tires	Wheels
LT315/70R17	17x8.5, 34 ET
37x12.5R17LT	17x8.5, 32 ET

### CHECKING THE TIRE PRESSURES

Safe operation of your vehicle requires that your tires are properly inflated. Every day before you drive, check your tires.

At least once a month and before long trips, inspect each tire and check the tire pressure with a tire gauge. Inflate all tires to the recommended inflation pressure. See **Inflating the Tires** (page 546).

### INFLATING THE TIRES



**WARNING:** Under-inflation is the most common cause of tire failures and may result in severe tire cracking, tread separation or blowout, with unexpected loss of vehicle control and increased risk of injury. Under-inflation increases sidewall flexing and rolling resistance, resulting in heat buildup and internal damage to the tire. It also may result in unnecessary tire stress, irregular wear, loss of vehicle control and accidents. A tire can lose up to half of its air pressure and not appear to be flat!



**WARNING:** Do not use the tire pressure displayed in the information display as a tire pressure gauge. Failure to follow this instruction could result in personal injury or death.

Use the recommended cold inflation pressure for optimum tire performance and wear. Under-inflation or over-inflation may cause uneven treadwear patterns.

Inflate your tires to the recommended inflation pressure even if it is less than the maximum inflation pressure information found on the tire. You can find the tire label with the recommended tire inflation pressure next to the tire size on the B-Pillar or the edge of the driver door.

The recommended tire inflation pressure is also found on the Safety Compliance Certification Label, affixed to either the door hinge pillar, door-latch post, or the door edge that meets the door-latch on the B-pillar, or on the edge of the driver door.

Failure to follow the tire pressure recommendations can cause uneven treadwear patterns and adversely affect the way your vehicle handles.

## Tire Care

### Checking Pressure when tires are hot:

If pressures are checked after tires have been driven for more than three minutes or more than 1 mile, (2 km) the tires become hot and the pressures will increase by approximately 4 psi (27.6 kPa). Therefore when the tire pressure is adjusted under these conditions, it should be increased to a gauge reading of 4 psi (27.6 kPa) greater than the recommended cold inflation pressure.

After inflating the tires while hot, make sure to recheck tire pressure later once the tires are cold.

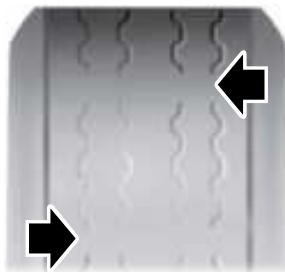
### For Example Only

Gauge reading of hot tire	33 psi (230 kPa)
If recommended, cold inflation pressure is	32 psi (220 kPa)
The hot tire pressure is only 1 psi (10 kPa) greater than the recommended cold inflation pressure. Therefore, add 3 psi (20 kPa) more to increase the hot pressure to 4 psi (30 kPa) over the recommended cold inflation pressure.	

New hot pres-  
sure

36 psi (250  
kPa)

### INSPECTING THE TIRE FOR WEAR



When the tread is worn down to 2/32 inch (1.6 mm), tires must be replaced to help prevent your vehicle from skidding and hydroplaning. Built-in treadwear indicators, or wear bars, which look like narrow strips of smooth rubber across the tread will appear on the tire when the tread is worn down to 2/32 inch (1.6 mm).

When the tire tread wears down to the same height as these wear bars, the tire is worn out and must be replaced.

The tires should also be balanced periodically. An unbalanced tire and wheel assembly may result in irregular tire wear.

## Tire Care

Periodically inspect the tire treads for uneven or excessive wear and remove objects such as stones, nails or glass that may be wedged in the tread grooves.

### INSPECTING THE TIRE FOR DAMAGE

Inspect the tire sidewalls for cracking, cuts, bruises and other signs of damage or excessive wear. If internal damage to the tire is suspected, have the tire dismounted and inspected in case it needs to be repaired or replaced. For your safety, tires that are damaged or show signs of excessive wear should not be used because they are more likely to blow out or fail.

Periodically inspect the tire treads and sidewalls for damage, such as bulges in the tread or sidewalls, cracks in the tread groove and separation in the tread or sidewall. If damage is observed or suspected, have the tire inspected by a tire professional.

### Safety Practices



**WARNING:** If your vehicle is stuck in snow, mud or sand, do not rapidly spin the tires; spinning the tires can tear the tire and cause an explosion. A tire can explode in as little as three to five seconds.



**WARNING:** Do not spin the wheels at over 34 mph (55 km/h). The tires may fail and injure a passenger or bystander.

### HIGH SPEED DRIVING CAN BE DANGEROUS

Correct inflation pressure is especially important. However, at high speeds, even with the correct inflation pressure, a road hazard for example is more difficult to avoid and if contact is made, has a greater chance of causing tire damage than at a lower speed. Moreover, driving at high speed reduces the reaction time available to avoid accidents and bring your vehicle to a safe stop.

If you see any damage to a tire or wheel, replace it with the spare at once and visit a participating Tire Retailer.

Exceeding the maximum speeds shown on the following page for each type of tire will cause the tire to build up excessive heat which can cause tire damage that could result in sudden tire destruction and rapid air loss. Failure to control a vehicle when one or more tires experience a sudden air loss can lead to an accident.

**In any case, you should not exceed reasonable speeds as indicated by the legal limits and driving conditions.**

### **DO NOT OVERLOAD: DRIVING ON ANY OVERLOADED TIRE IS DANGEROUS**

The maximum load rating of your tires is molded on the tire sidewall. Do not exceed this rating. Follow the loading instructions of the manufacturer of your vehicle and this will ensure that your tires are not overloaded. Tires which are loaded beyond their maximum allowable loads for the particular application will build up excessive heat that may result in sudden tire destruction. Do not exceed the gross axle weight rating for any axle on your vehicle.

### **TIRE ALTERATIONS**

Do not make or allow to be made any alterations on your tires. Alterations may prevent proper performance, leading to tire damage which can result in an accident. Tires which become unserviceable due to alterations such as truing, whitewall inlays, addition of balancing or sealant liquids, or the use of tire dressing containing petroleum distillates are excluded from warranty coverage.

### **REPAIRS - WHEREVER POSSIBLE, SEE YOUR TIRE RETAILER AT ONCE**

If any tire sustains a puncture, have the tire demounted and thoroughly inspected by a tire retailer for possible damage that may have occurred. A tread area puncture in any passenger or light truck tire can be repaired provided that the puncture hole is not more than 1/4" in diameter, not more than one radial cable per casing ply is damaged, and the tire has not been damaged further by the puncturing object or by running underinflated. Tire punctures consistent with these guidelines should only be repaired by following the US Tire Manufacturers Association (USTMA) recommended repair procedures. Plug-only repairs done on-the-wheel are considered improper and therefore, not recommended. Such repairs are not reliable and may cause further damage to the tire.

### **STORAGE**

Tires contain waxes and emollients to protect their outer surfaces from ozone and weather checking. As the tire rolls and flexes, the waxes and emollients continually migrate to the surface, replenishing this protection throughout the normal use of the tire. Consequently, when tires sit unused for long periods of time (a month or more) their surfaces

## Tire Care

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become dry and more susceptible to ozone and weather checking and the casing becomes susceptible to flat spotting. **For this reason, tires should always be stored in a cool, dry, clean, indoor environment. If storage is for one month or more, eliminate the weight from the tires by raising the vehicle or by removing the tires from the vehicle. Failure to store tires in accordance with these instructions could result in damage to your tires or premature aging of the tires and sudden tire failure.**

When tires are stored, be sure they are placed away from sources of heat and ozone such as direct sunlight, hot pipes and electric generators. Be sure that surfaces on which tires are stored are clean and free from grease, gasoline or other substances, which could deteriorate the rubber. Failure to store tires in accordance with these instructions could result in damage to your tires or premature aging of the tires and sudden tire failure.

### FOLLOW THESE MOUNTING RECOMMENDATIONS

**Tire changing can be dangerous and must be done by professionally trained persons using proper tools and procedures as specified by the US Tire Manufacturers Association (USTMA). Single or dual assemblies must be completely deflated before demounting.**

Your tires should be mounted on wheels of correct size and type and which are in good, clean condition. Wheels that are bent, chipped, rusted (steel wheels) or corroded (alloy wheels) may cause tire damage. The inside of the tire must be free from foreign material. Have your retailer check the wheels before mounting new tires. Mismatched tires and rims can explode during mounting. Also, mismatched tires and rims can result in dangerous tire failure on the road. If a tire is mounted by error on the wrong-sized rim, do not remount it on the proper rim - scrap it. It may have been damaged internally (which is not externally visible) by having been dangerously stretched and could fail on the highway.

**Old valves may leak. When new tubeless tires are mounted, have new valves of the correct type installed. Tubeless tires must only be mounted on wheels designed for tubeless tires i.e., wheels which have safety humps or ledges.**

It is recommended that you have your tires and wheels balanced. Tires and wheels, which are not balanced, may cause steering difficulties, a bumpy ride, and irregular tire wear.

**Be sure that all your valves have suitable valve caps. The valve cap is the primary seal against air loss.**

### TEMPORARY SPARE TIRES

When using any temporary spare tire, be sure to follow the vehicle manufacturer's instructions.

### REMEMBER... TO AVOID DAMAGE TO YOUR TIRES AND POSSIBLE ACCIDENT:

- CHECK TIRE PRESSURE AT LEAST ONCE EACH MONTH WHEN TIRES ARE COLD AND BEFORE LONG TRIPS.
- DO NOT UNDERINFLATE/OVERINFLATE.
- DO NOT OVERLOAD.
- DRIVE AT MODERATE SPEEDS, OBSERVE LEGAL LIMITS.

- AVOID DRIVING OVER POTHOLEs, OBSTACLES, CURBS OR EDGES OF PAVEMENT.
- AVOID EXCESSIVE WHEEL SPINNING.
- IF YOU SEE ANY DAMAGE TO A TIRE, REPLACE WITH THE SPARE AND VISIT ANY AUTHORIZED RETAILER AT ONCE.
- IF YOU HAVE ANY QUESTIONS, CONTACT YOUR AUTHORIZED RETAILER.

### Highway Hazards

No matter how carefully you drive, there is always the possibility that you could eventually have a flat tire on the highway. Drive slowly to the closest safe area out of traffic. This could further damage the flat tire, but your safety is more important.

If you feel a sudden vibration or ride disturbance while driving, or you suspect your tire or vehicle has been damaged, immediately reduce your speed. Drive with caution until you can safely pull off the road. Stop and inspect the tires for damage. If a tire is under-inflated or damaged, deflate it, remove the wheel and replace it with your spare tire and wheel. If you cannot detect a cause, have the vehicle towed to the nearest repair facility or tire dealer to have the vehicle inspected.

## Tire Care

### Tire and Wheel Alignment

A bad jolt from hitting a curb or pothole can cause the front end of your vehicle to become misaligned or cause damage to your tires. If your vehicle seems to pull to one side when you are driving, the wheels could be out of alignment. Have an authorized dealer check the wheel alignment periodically.

Wheel misalignment in the front or the rear can cause uneven and rapid treadwear of your tires and should be corrected by an authorized dealer.

### INSPECTING THE WHEEL VALVE STEMS

Check the valve stems for holes, cracks, or cuts that could permit air leakage.

### TIRE ROTATION



**WARNING:** If the tire label shows different tire pressures for the front and rear tires and the vehicle has a tire pressure monitoring system, then you need to update the settings for the system sensors. Always

perform the system reset procedure after tire rotation. If you do not reset the system, it may not provide a low tire pressure warning when necessary.

Rotating your tires at the recommended interval will help your tires wear more evenly, providing better tire performance and longer tire life.

**Note:** If your tires show any uneven wear have the alignment checked by an authorized dealer before rotating tires.

**Note:** If you have a dissimilar spare wheel and tire assembly, it is intended for temporary use only and should not be used in a tire rotation.

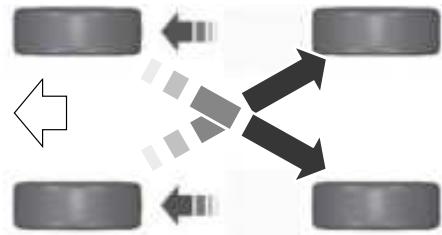
**Note:** After having your tires rotated, inflation pressure must be checked and adjusted to the vehicle requirements.

### Tire Rotation Diagram

Follow the diagram indicating the correct tire locations for rotating the tires.

## Tire Care

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# Tire Pressure Monitoring System

## WHAT IS THE TIRE PRESSURE MONITORING SYSTEM

 The tire pressure monitoring system measures the vehicle's tire pressures. A warning lamp illuminates if one or more tires are significantly underinflated or if there is a system malfunction.

## TIRE PRESSURE MONITORING SYSTEM OVERVIEW

 **WARNING:** Under-inflation is the most common cause of tire failures and may result in severe tire cracking, tread separation or blowout, with unexpected loss of vehicle control and increased risk of injury. Under-inflation increases sidewall flexing and rolling resistance, resulting in heat buildup and internal damage to the tire. It also may result in unnecessary tire stress, irregular wear, loss of vehicle control and accidents. A tire can lose up to half of its air pressure and not appear to be flat!

 **WARNING:** To determine the required pressure(s) for your vehicle, see the Safety Compliance Certification Label (on the door hinge pillar, door-latch post or the door edge that meets the door-latch post, next to the driver seat) or the Tire Label on the B-Pillar or the edge of the driver door.

Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, you should determine the proper tire inflation pressure for those tires).

As an added safety feature, your vehicle has been equipped with a Tire Pressure Monitoring System (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly under-inflated. Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

# Tire Pressure Monitoring System

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.



**WARNING:** Changes or modifications not expressively approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

This device complies with Part 15 of the FCC Rules and with License exempt RSS Standards of Industry Canada. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

## TIRE PRESSURE MONITORING SYSTEM PRECAUTIONS



**WARNING:** The tire pressure monitoring system is not a substitute for manually checking tire pressures. You should periodically check tire pressures using a pressure gauge. Failure to correctly maintain tire pressures could increase the risk of tire failure, loss of control, vehicle rollover and personal injury.



**WARNING:** Do not use the tire pressure displayed in the information display as a tire pressure gauge. Failure to follow this instruction could result in personal injury or death.

**Note:** The use of tire sealants can damage the tire pressure monitoring system.

**Note:** If the tire pressure monitor sensor becomes damaged it may not function.

## TIRE PRESSURE MONITORING SYSTEM LIMITATIONS

When the outside temperature drops significantly, the tire pressure could decrease and activate the low tire pressure warning lamp.

The warning lamp could also illuminate when you use a spare wheel, or tire sealant from the inflator kit.

**Note:** Regularly checking the vehicle tire pressures can reduce the possibility for the warning lamp to illuminate due to outside air temperature changes.

**Note:** After you inflate the tires to the recommended pressure it could take up to two minutes of driving over 20 mph (32 km/h) for the warning indicator to turn off.

# Tire Pressure Monitoring System

## VIEWING THE TIRE PRESSURES



Using the instrument cluster display arrow keys navigate to the truck info section where you can view the tire pressures.

## RESETTING TIRE PRESSURE MONITORING SYSTEM

### Tire Pressure Monitoring System Reset Procedure



**WARNING:** To determine the required pressure(s) for your vehicle, see the Safety Compliance Certification Label (on the door hinge pillar, door-latch post or the door edge that meets the door-latch post, next to the driver seat) or the Tire Label on the driver or passenger side B-pillar, or the edge of the driver door.

You must reset the tire pressure monitoring system after each tire rotation on vehicles that require different recommended tire pressures in the front tires as compared to the rear tires.

**Note:** To reduce the chances of interference from another vehicle, perform the system reset procedure at least three feet, one meter, away from another vehicle undergoing the system reset procedure at the same time.

**Note:** Do not wait more than two minutes between resetting each tire sensor or the system can time-out and you need to repeat the entire procedure on all four wheels.

1. Drive the vehicle above 20 mph (32 km/h) for at least two minutes, then park in a safe location where you can easily get to all four tires and have access to an air pump.
2. Switch the ignition off.
3. Switch the ignition on but do not start the engine.
4. Switch the hazard flashers on then off three times.

**Note:** You must accomplish this within 10 seconds. If you successfully enter the reset mode, the horn sounds once, the system indicator flashes and a message shows in the information display.

**Note:** If the system does not enter reset mode, try again starting at Step 2. If after repeated attempts to enter the reset mode, the horn does not sound, the system indicator does not flash and no message shows in the information display, contact your authorized dealer.

5. Remove the valve cap from the valve stem on the left front tire. Decrease the air pressure until the horn sounds.

**Note:** The single horn tone confirms that the sensor identification code has been learned by the module for this position. If the horn sounds twice, the reset procedure was unsuccessful, and you must repeat it.

6. Remove the valve cap from the valve stem on the right front tire. Decrease the air pressure until the horn sounds.

# Tire Pressure Monitoring System

7. Repeat the previous step on the right rear tire and then on the left rear tire.
8. Switch the ignition off.

**Note:** If the horn sounds twice again after switching the ignition off, and repeating the procedure, contact your authorized dealer and have your vehicle checked as soon as possible.

9. Set all four tires to the recommended air pressure as indicated on the Safety Compliance Certification Label.

## Trailer Tire Pressure Monitoring System (If Equipped)

**Note:** Additional equipment may be required for your vehicle to support trailer tire pressure and temperature monitoring. See your authorized dealer for more information.

**Note:** The trailer tire pressure monitoring system is not a substitute for proper tire maintenance. It is your responsibility to maintain correct tire pressures at all times.

**Note:** If a trailer tire is repaired, replaced or broken down for service, the screw and valve on the trailer tire pressure sensor should be replaced. See your authorized dealer for details.



The trailer tire pressure monitoring system is an added safety feature that allows you to view your trailer tire pressures and temperatures through the information display. See **Tire Pressure Monitoring System – Information Messages** (page 560). Tire pressure sensors are mounted into each tire on your trailer. The sensors send a message to your vehicle indicating the current trailer tire pressure and temperature.

If the trailer tire pressure monitoring system detects that a tire is low, a warning message appears in the information display. The trailer tire information screen in the information display highlights the tire with a low pressure.

If the trailer tire pressure monitoring system detects that a tire temperature is over temp, a warning message appears in the information display. The trailer tire information screen in the information display highlights the tire with a high temperature.

The main function of the trailer tire pressure monitoring system is to warn you when your trailer tires need air or if the tires are experiencing high temperatures. It can also warn you in the event the system is no longer capable of functioning as intended. See **Tire Pressure Monitoring System – Information Messages** (page 560).

## When a Temporary Spare or New Tire is Installed

If you have replaced a trailer tire with a new or spare tire, a warning message appears and pressure readings are no longer displayed for that tire.

# Tire Pressure Monitoring System

To restore the full function of the trailer tire pressure monitoring system:

- Have the damaged wheel and tire assembly repaired and remounted to your trailer.
- Install the trailer tire pressure monitoring sensor into the new wheel and tire assembly.
- Perform the trailer tire pressure monitoring system reset procedure.

## Trailer Tire Pressure Monitoring System Reset Procedure

**Note:** You need to perform the tire pressure monitoring system reset procedure after each tire rotation, or when a new trailer tire pressure sensor is installed into a trailer tire.

The trailer tire pressure monitoring system can be reset through the menu in the information display. See **Tire Pressure Monitoring System – Information Messages** (page 560). Performing the trailer setup process also resets the trailer tire pressure monitoring system.

**Note:** For further information on the trailer tire pressure monitoring system see the instructions that were included with the trailer tire pressure monitoring system kit.

## TIRE PRESSURE MONITORING SYSTEM – TROUBLESHOOTING

## TIRE PRESSURE MONITORING SYSTEM – WARNING LAMPS



The low tire pressure warning lamp has combined functions, as it warns you when your tires need air, and when the system is no longer capable of functioning as intended.

# Tire Pressure Monitoring System

Warning Lamp	Possible Cause	Action Required
Solid warning lamp	One or more tires are significantly under inflated	After inflating your tires to the manufacturer's recommended pressure as shown on the tire label, on the edge of driver door or the B-pillar, drive your vehicle for at least two minutes over 20 mph (32 km/h) before the light turns off.
	Tire rotation without sensor training	On vehicles with different front and rear tire pressures, the system must be retrained following every tire rotation.
Solid warning lamp or flashing warning lamp	Temporary spare wheel in use	Repair the damaged road wheel and tire and refit it to your vehicle to restore operation of the system.
	Tire pressure monitoring system malfunction	If the tires are inflated to the recommended tire pressures and the temporary spare wheel is not in use, the system detected a fault that requires service. Have your vehicle checked as soon as possible.

# Tire Pressure Monitoring System

## TIRE PRESSURE MONITORING SYSTEM – INFORMATION MESSAGES

Message	Action
Tire Pressure Low	After inflating your tires to the manufacturer's recommended pressure as shown on the Tire Label, on the edge of the driver door or the B-Pillar, drive your vehicle for at least two minutes over 20 mph (32 km/h) before the light turns off.
Tire Pressure Monitor Fault	The system has detected a fault that requires service. Have your vehicle checked as soon as possible.
Tire Pressure Sensor Fault	The system has detected a fault that requires service or a spare tire is in use. Have your vehicle checked as soon as possible.

## Trailer Tire Pressure Monitoring System

Message	Action
Trailer Tire Low Specified:	One or more tires on your trailer is below the specified tire pressure.
Trailer Tire Over Temperature	Displays when one or more tires on your trailer is above the recommended temperature.
Trailer Tire Pressure Sensor Fault	A trailer tire pressure sensor is malfunctioning. If the warning stays on or continues to come on, contact an authorized dealer as soon as possible.
Trailer Tire Pressure Monitor Fault	The trailer tire pressure monitoring system is malfunctioning. If the warning stays on or continues to come on, contact an authorized dealer.
Trailer Tire Pressure Monitor Capability Not Detected	The system cannot detect the trailer tire pressure monitoring system.
Trailer Tire Pressure Indication Not Setup See Manual	The trailer tire pressure monitoring system is not setup. See <b>Tire Pressure Monitoring System</b> (page 554).

# Changing a Road Wheel

## CHANGING A FLAT TIRE - EXCLUDING: RAPTOR

If you get a flat tire when driving, do not apply the brake heavily. Instead, gradually decrease your speed, hold the steering wheel firmly and slowly move to a safe place on the side of the road.

Have a flat serviced by an authorized dealer to prevent damage to the system sensors. See **Tire Pressure Monitoring System Precautions** (page 555). Replace the spare tire with a road tire as soon as possible. When repairing or replacing the flat tire, have the authorized dealer inspect the system sensor for damage.

**Note:** Only use tire sealants in roadside emergencies as they may damage the tire pressure monitoring system sensor.

**Note:** The tire pressure monitoring system indicator light illuminates when the spare tire is in use. To restore the full functionality of the monitoring system, all road wheels that come with tire pressure monitoring sensors must be mounted on the vehicle.

## Dissimilar Spare Wheel and Tire Assembly Information



**WARNING:** Failure to follow these guidelines could result in an increased risk of loss of vehicle control, injury or death.

If you have a dissimilar spare wheel and tire, the intent of the spare wheel is for temporary use only. This means that if you need to use it, replace it as soon as possible with a road wheel and tire assembly that is the same size and type as the road tires and wheels originally provided by Ford.

A dissimilar spare wheel and tire assembly is defined as a spare wheel and tire assembly that is different in brand, size or appearance from the road tires and wheels.

### Full-size dissimilar spare

When driving with the full-size dissimilar spare wheel and tire assembly, do not:

- Exceed 70 mph (113 km/h).
- Use more than one dissimilar spare wheel and tire assembly at a time.
- Use snow chains on the end of the vehicle with the dissimilar spare wheel and tire assembly.
- Engage any four-wheel drive mode. See **Four-Wheel Drive Limitations** (page 274).
- Engage any four-wheel drive.

Using a full-size dissimilar spare wheel and tire assembly can compromise the effectiveness of the following:

- Handling, stability and braking performance.
- Comfort and noise.
- Ground clearance and parking at curbs.
- Winter weather driving capability.
- Wet weather driving capability.
- Four-wheel drive capability.

When driving with the full-size dissimilar spare wheel and tire assembly, give additional caution to:

- Towing a trailer.
- Driving vehicles that come with a camper body.
- Driving vehicles with a load on the cargo rack.

Drive cautiously when using a full-size dissimilar spare wheel and tire assembly and seek service as soon as possible.

# Changing a Road Wheel

## Tire Change Procedure



**WARNING:** To help prevent your vehicle from moving when changing a wheel, shift the transmission into park (P), set the parking brake and use an appropriate block or wheel chock to secure the wheel diagonally opposite to the wheel being changed. For example, when changing the front left wheel, place an appropriate block or wheel chock on the right rear wheel.



**WARNING:** The jack supplied with this vehicle is only intended for changing a flat tire in an emergency. Do not attempt to do any other work on your vehicle when it is supported by the jack, as your vehicle could slip off the jack. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Do not attempt to change a tire on the side of the vehicle close to moving traffic. Pull far enough off the road to not obstruct the flow of traffic and avoid the danger of being hit when operating the jack or changing the wheel.



**WARNING:** Only use the jack provided as original equipment with your vehicle.



**WARNING:** Do not get under a vehicle that is supported by a jack.



**WARNING:** The jack should be used on level firm ground wherever possible.



**WARNING:** Never place anything between the vehicle jack and the ground.



**WARNING:** Never place anything between the vehicle jack and your vehicle.



**WARNING:** It is recommended that the wheels of the vehicle be chocked, and that no person should remain in a vehicle that is being jacked.



**WARNING:** Switch off the running boards before jacking or placing any object under your vehicle. Never place your hand between the extended running board and your vehicle. A moving running board may cause injury.



**WARNING:** Only use the specified jacking points. If you use any other locations you could damage vehicle components, such as brake lines.

Park on a level surface, activate the hazard flashers and set the parking brake. Place the transmission in park (P) and turn the engine off.

**Note:** Only use the spare tire carrier to stow the tire and wheel combination provided with your vehicle. Other tire and wheel combinations can cause the tire carrier to fail.

**Note:** Do not use impact tools or power tools operating at over 200 RPM on the spare tire carrier, this could cause a winch malfunction and prevent a secure fit.

**Note:** Passengers should not remain in the vehicle when the vehicle is being jacked.

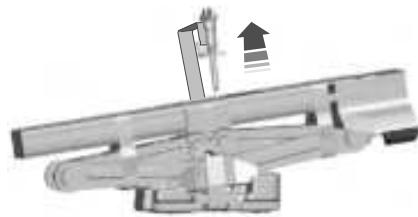
## Removing the Vehicle Jack and Tool Bag

The vehicle jack and tool bag are on the rear passenger side of your vehicle, behind the passenger seat.

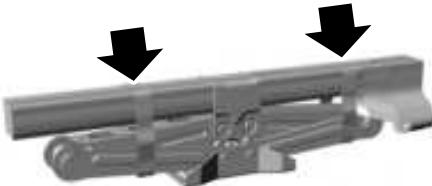
# Changing a Road Wheel



1. Turn the wing bolt on the jack bracket counterclockwise to release the jack and tool bag from the jack bracket.



2. Remove the jack and tool bag from the jack bracket.



3. Release the jack tool bag straps.

4. Access the jack tools by sliding the jack tool bag through the jack load rest.
5. Remove the tools from the tool bag.

**Note:** Your jack does not require maintenance or additional lubrication over the service life of your vehicle.

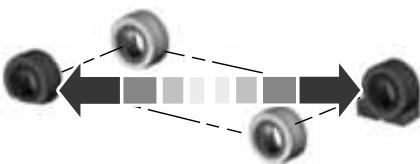
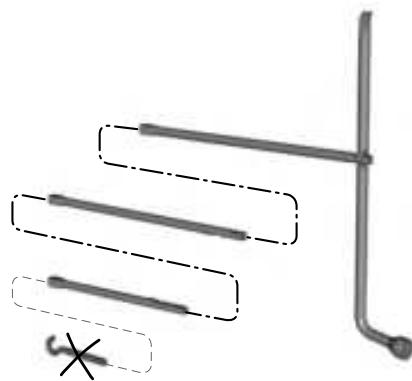
## Removing the Spare Tire

The spare tire is under the vehicle, just forward of the rear bumper.

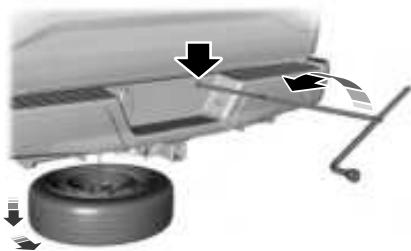
**Note:** Remove the hook end from the assembled jack handle before continuing.

1. Use your key to remove the lock cylinder from the access hole of the bumper to allow access to the guide tube.

## Changing a Road Wheel



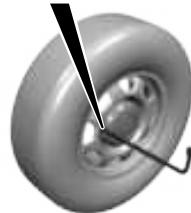
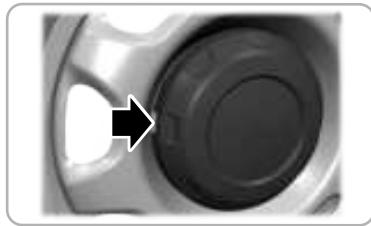
- Assemble the jack handle as shown in the illustration.



- Fully insert the jack handle through the bumper hole and into the guide tube through the access hole in the rear bumper. Turn the handle counterclockwise until you lower the tire to the ground and the cable is slightly slack so you can slide the tire rearward from under the vehicle.
- Remove the retainer from the center of the spare wheel.

- Block both the front and rear of the wheel diagonally opposite the flat tire. For example, if the left front tire is flat, block the right rear wheel.
- Obtain the spare tire and vehicle jack from their storage locations.
- Remove the center cap, if equipped, to expose the wheel nuts.

**Note:** If your vehicle does not have the full center cap proceed to the next step.

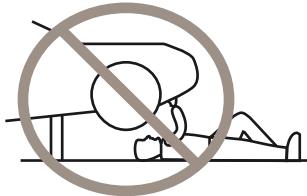


**Note:** Stow the center wheel trim in a safe location for replacement on the wheel when repaired.

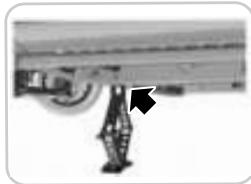
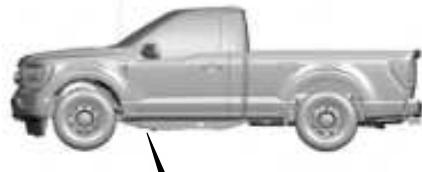
# Changing a Road Wheel

8. Loosen each wheel nut on the affected flat tire one-half turn counterclockwise but do not remove.

## Jacking the Vehicle

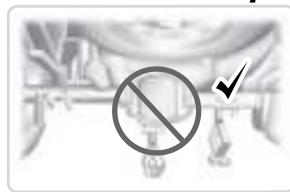


## Front Jacking Points



**Note:** Use the frame rail as the front jacking location point, not the control arm. There is an arrow marked on the frame rail.

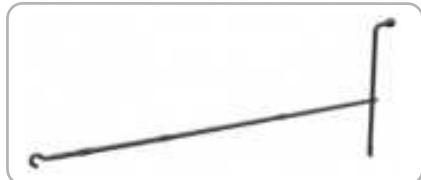
## Rear Jacking Points



**Note:** Jack at the specified locations to avoid damage to the vehicle.

1. Place the vehicle jack at the jacking point next to the tire you are changing.
2. Reassemble the jack handle, including the S-hook, to the lug wrench. Insert the S-hook into the eyelet of the jack and turn the jack handle clockwise until the wheel is completely off the ground.

## Changing a Road Wheel



3. Remove the wheel nuts with the lug wrench.



4. Replace the flat tire with the spare tire, making sure the valve stem is facing outward. Reinstall the wheel nuts until the wheel is snug against the hub. Do not fully tighten the wheel nuts until you lower the wheel.
5. Lower the wheel by turning the jack handle counterclockwise.
6. Remove the vehicle jack and fully tighten the wheel nuts in the order shown.



7. Remove the wheel trim with the wheel nut trim remover provided on the end of the wheel nut wrench.

# Changing a Road Wheel



**Note:** Stow the center wheel trim in a safe location for replacement on the wheel when repaired.

8. Stow the flat tire.
9. Stow the vehicle jack and lug wrench. Make sure the jack is securely fastened before you drive.
10. Unblock the wheels.

## Stowing the Flat or Spare Tire

**Note:** Failure to follow the spare tire stowage instructions could result in failure of the cable or loss of the spare tire.

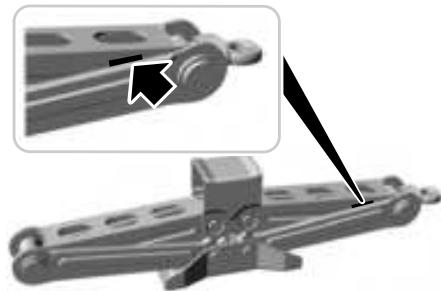
1. Lay the tire on the ground with the valve stem facing up.
2. Slide the wheel partially under the vehicle and install the retainer through the wheel center. Pull on the cable to align the components at the end of the cable.

3. Turn the jack handle clockwise until you raise the tire to its stowed position underneath the vehicle. The effort to turn the jack handle increases significantly and the spare tire carrier ratchets or slips when you raise the tire to the maximum tightness. Tighten to the point where the ratchet or slip occurs a minimum of three times, as indicated by an audible click each time. The spare tire carrier does not allow you to overtighten. If the spare tire carrier ratchets or slips with little effort, have your vehicle checked as soon as possible.

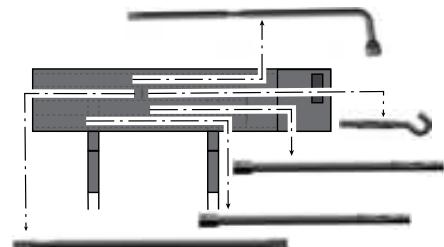
4. Check that the tire lies flat against the frame and you properly tighten it. Try to push or pull, then turn the tire to be sure it does not move. Loosen and retighten, if necessary. Failure to properly stow the spare tire could result in failure of the winch cable and loss of the tire.
5. Repeat this tightness check procedure when servicing the spare tire pressure, every six months, as per your scheduled maintenance information, or at any time that the spare tire gets disturbed through service of other components.
6. If removed, install the spare tire lock into the bumper drive tube with the spare tire lock key and jack handle.

# Changing a Road Wheel

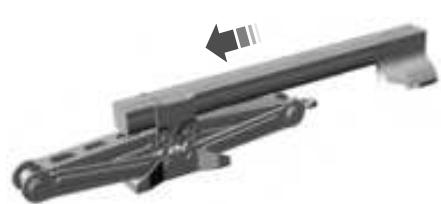
## Stowing the Vehicle Jack and Tool Bag



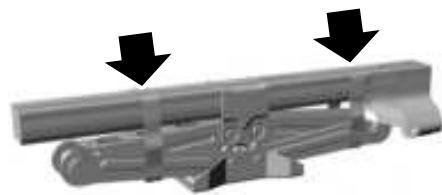
1. Turn the lead screw eyelet to adjust the jack up or down until the stowage markings on the upper channel align with the lower channel.



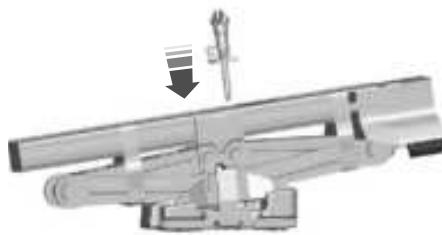
2. Place the tools inside of the tool bag.



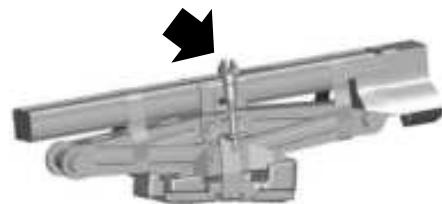
3. Install the tool bag through the vehicle jack load rest.



4. Secure the jack tool bag straps around the vehicle jack.



5. Place the jack and tool bag back onto the jack bracket.



# Changing a Road Wheel

- Turn the wing bolt on the jack bracket clockwise until you secure the jack and tools to the jack bracket.

## CHANGING A FLAT TIRE - RAPTOR

If you get a flat tire when driving, do not apply the brake heavily. Instead, gradually decrease your speed, hold the steering wheel firmly and slowly move to a safe place on the side of the road.

Have a flat serviced by an authorized dealer to prevent damage to the system sensors. See **Tire Pressure Monitoring**

**System Precautions** (page 555). Replace the spare tire with a road tire as soon as possible. When repairing or replacing the flat tire, have the authorized dealer inspect the system sensor for damage.

**Note:** Only use tire sealants in roadside emergencies as they may damage the tire pressure monitoring system sensor.

**Note:** The tire pressure monitoring system indicator light illuminates when the spare tire is in use. To restore the full functionality of the monitoring system, all road wheels that come with tire pressure monitoring sensors must be mounted on the vehicle.

## Dissimilar Spare Wheel and Tire Assembly Information



**WARNING:** Failure to follow these guidelines could result in an increased risk of loss of vehicle control, injury or death.

If you have a dissimilar spare wheel and tire, the intent of the spare wheel is for temporary use only. This means that if you need to use it, replace it as soon as possible with a road wheel and tire assembly that is the same size and type as the road tires and wheels originally provided by Ford.

A dissimilar spare wheel and tire assembly is defined as a spare wheel and tire assembly that is different in brand, size or appearance from the road tires and wheels.

### Full-size dissimilar spare

When driving with the full-size dissimilar spare wheel and tire assembly, do not:

- Exceed 70 mph (113 km/h).
- Use more than one dissimilar spare wheel and tire assembly at a time.
- Use snow chains on the end of the vehicle with the dissimilar spare wheel and tire assembly.
- Engage any four-wheel drive mode. See **Four-Wheel Drive Limitations** (page 274).
- Engage any four-wheel drive.

Using a full-size dissimilar spare wheel and tire assembly can compromise the effectiveness of the following:

- Handling, stability and braking performance.
- Comfort and noise.
- Ground clearance and parking at curbs.
- Winter weather driving capability.
- Wet weather driving capability.
- Four-wheel drive capability.

# Changing a Road Wheel

When driving with the full-size dissimilar spare wheel and tire assembly, give additional caution to:

- Towing a trailer.
- Driving vehicles that come with a camper body.
- Driving vehicles with a load on the cargo rack.

Drive cautiously when using a full-size dissimilar spare wheel and tire assembly and seek service as soon as possible.

## Tire Change Procedure



**WARNING:** To help prevent your vehicle from moving when changing a wheel, shift the transmission into park (P), set the parking brake and use an appropriate block or wheel chock to secure the wheel diagonally opposite to the wheel being changed. For example, when changing the front left wheel, place an appropriate block or wheel chock on the right rear wheel.



**WARNING:** The jack supplied with this vehicle is only intended for changing a flat tire in an emergency. Do not attempt to do any other work on your vehicle when it is supported by the jack, as your vehicle could slip off the jack. Failure to follow this instruction could result in personal injury or death.



**WARNING:** Do not attempt to change a tire on the side of the vehicle close to moving traffic. Pull far enough off the road to not obstruct the flow of traffic and avoid the danger of being hit when operating the jack or changing the wheel.



**WARNING:** Only use the jack provided as original equipment with your vehicle.



**WARNING:** Do not get under a vehicle that is supported by a jack.



**WARNING:** The jack should be used on level firm ground wherever possible.



**WARNING:** Never place anything between the vehicle jack and the ground.



**WARNING:** Never place anything between the vehicle jack and your vehicle.



**WARNING:** It is recommended that the wheels of the vehicle be chocked, and that no person should remain in a vehicle that is being jacked.



**WARNING:** Switch off the running boards before jacking or placing any object under your vehicle. Never place your hand between the extended running board and your vehicle. A moving running board may cause injury.



**WARNING:** Only use the specified jacking points. If you use any other locations you could damage vehicle components, such as brake lines.

Park on a level surface, activate the hazard flashers and set the parking brake. Place the transmission in park (P) and turn the engine off.

**Note:** Only use the spare tire carrier to stow the tire and wheel combination provided with your vehicle. Other tire and wheel combinations can cause the tire carrier to fail.

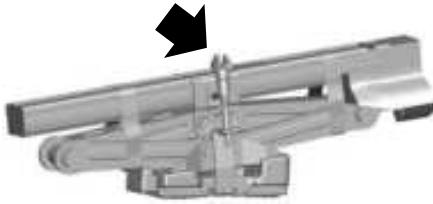
**Note:** Do not use impact tools or power tools operating at over 200 RPM on the spare tire carrier, this could cause a winch malfunction and prevent a secure fit.

# Changing a Road Wheel

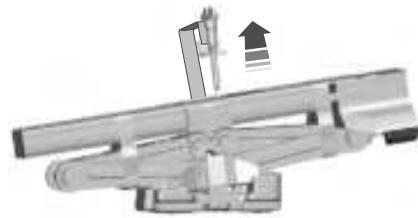
**Note:** Passengers should not remain in the vehicle when the vehicle is being jacked.

## Removing the Vehicle Jack and Tool Bag

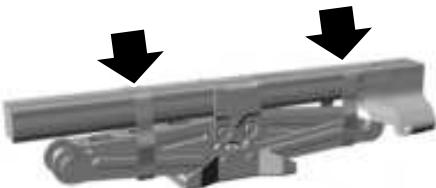
The vehicle jack and tool bag are in the rear passenger side of your vehicle, behind the passenger seat.



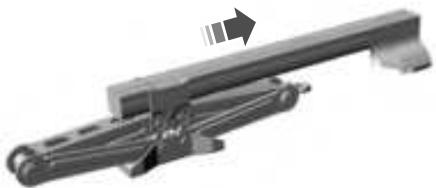
1. Turn the wing bolt on the jack bracket counterclockwise to release the jack and tool bag from the jack bracket.



2. Remove the jack and tool bag from the jack bracket.



3. Release the jack tool bag straps.



4. Access the jack tools by sliding the jack tool bag through the jack load rest.
5. Remove the tools from the tool bag.

**Note:** Your jack does not require maintenance or additional lubrication over the service life of your vehicle.

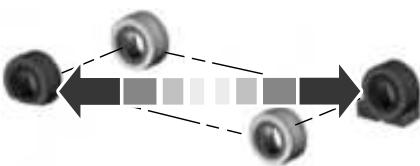
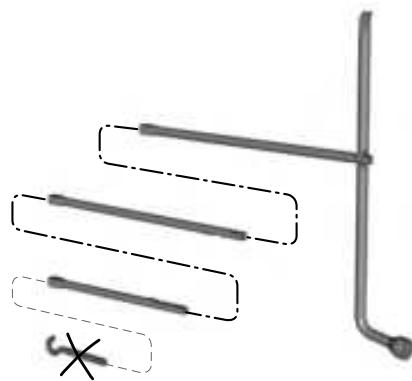
## Removing the Spare Tire

The spare tire is under the vehicle, just forward of the rear bumper.

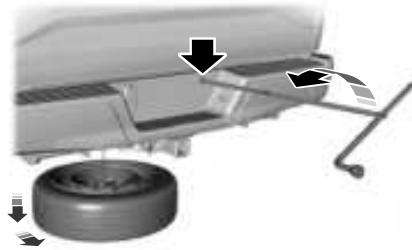
**Note:** Remove the hook end from the assembled jack handle before continuing.

1. Use your key to remove the lock cylinder from the access hole of the bumper to allow access to the guide tube.

# Changing a Road Wheel



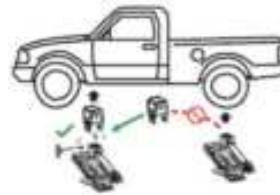
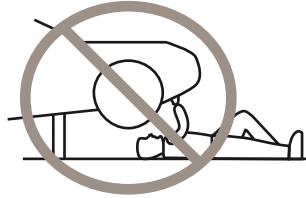
- Assemble the jack handle as shown in the illustration.



- Fully insert the jack handle through the bumper hole and into the guide tube through the access hole in the rear bumper. Turn the handle counterclockwise until you lower the tire to the ground and the cable is slightly slack so you can slide the tire rearward from under the vehicle.
- Remove the retainer from the center of the wheel.

- Block both the front and rear of the wheel diagonally opposite the flat tire. For example, if the left front tire is flat, block the right rear wheel.
- Obtain the spare tire and vehicle jack from their storage locations.
- Loosen each wheel nut on the affected flat tire one-half turn counterclockwise but do not remove.

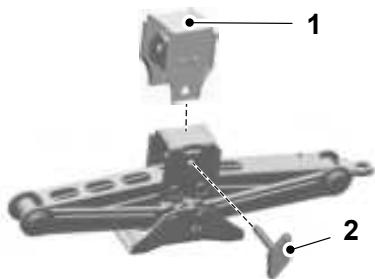
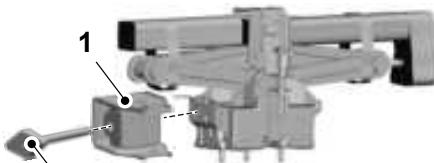
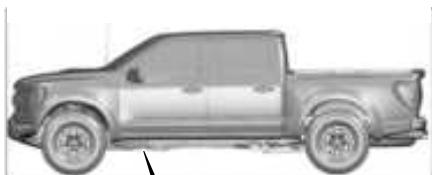
## Jacking the Vehicle



ML3V-17K033-AA

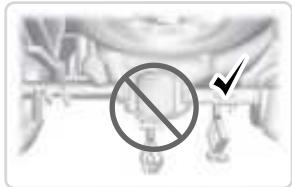
# Changing a Road Wheel

## Front Jacking Points



**Note:** Use the frame rail as the front jacking location point, not the control arm. There is an arrow marked on the frame rail.

## Rear Jacking Points



1.	Extension Block
2.	Wing bolt

1. Place the vehicle jack at the jacking point next to the tire you are changing.
2. When jacking the vehicle to service a front wheel/tire, remove the wing bolt holding the extension block to the jack stowage bracket and reuse wing bolt to attach extension block to jacking surface.

**Note:** Do not use the extension block when jacking the rear tire position.

**Note:** If servicing a rear tire position, the extension block is not needed.

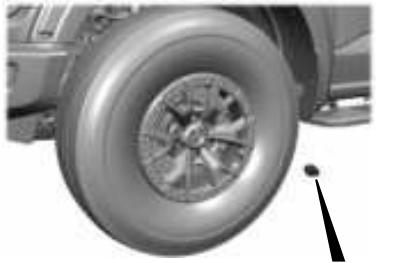
**Note:** Jack at the specified locations to avoid damage to the vehicle.

## Changing a Road Wheel

- Reassemble the jack handle, including the S-hook, to the lug wrench. Insert the S-hook into the eyelet of the jack and turn the jack handle clockwise until the wheel is completely off the ground.



- Remove the wheel nuts with the lug wrench.



- Replace the flat tire with the spare tire, making sure the valve stem is facing outward. Reinstall the wheel nuts until the wheel is snug against the hub. Do not fully tighten the wheel nuts until you lower the wheel.
- Lower the wheel by turning the jack handle counterclockwise.
- Remove the vehicle jack and fully tighten the wheel nuts in the order shown.



- Remove the wheel trim with the wheel nut trim remover provided on the end of the wheel nut wrench.

# Changing a Road Wheel



**Note:** Stow the center wheel trim in a safe location for replacement on the wheel when repaired.

9. Stow the flat tire.
10. Stow the vehicle jack and lug wrench. Make sure the jack is securely fastened before you drive.
11. Unblock the wheels.

## Stowing the Flat or Spare Tire

**Note:** Failure to follow the spare tire stowage instructions could result in failure of the cable or loss of the spare tire.

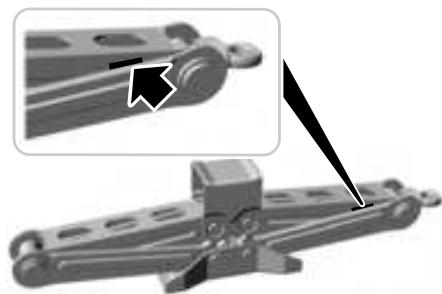
1. Lay the tire on the ground with the valve stem facing up.
2. Slide the wheel partially under the vehicle and install the retainer through the wheel center. Pull on the cable to align the components at the end of the cable.

3. Turn the jack handle clockwise until you raise the tire to its stowed position underneath the vehicle. The effort to turn the jack handle increases significantly and the spare tire carrier ratchets or slips when you raise the tire to the maximum tightness. Tighten to the point where the ratchet or slip occurs a minimum of three times, as indicated by an audible click each time. The spare tire carrier does not allow you to overtighten. If the spare tire carrier ratchets or slips with little effort, have your vehicle checked as soon as possible.

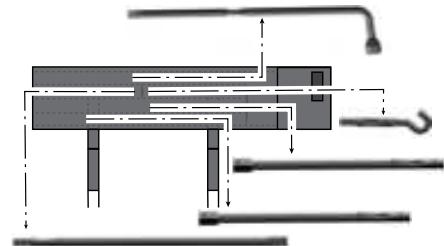
4. Check that the tire lies flat against the frame and you properly tighten it. Try to push or pull, then turn the tire to be sure it does not move. Loosen and retighten, if necessary. Failure to properly stow the spare tire could result in failure of the winch cable and loss of the tire.
5. Repeat this tightness check procedure when servicing the spare tire pressure, every six months, as per your scheduled maintenance information, or at any time that the spare tire gets disturbed through service of other components.
6. If removed, install the spare tire lock into the bumper drive tube with the spare tire lock key and jack handle.

# Changing a Road Wheel

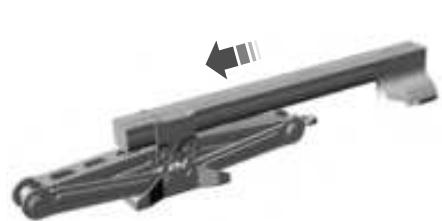
## Stowing the Vehicle Jack and Tool Bag



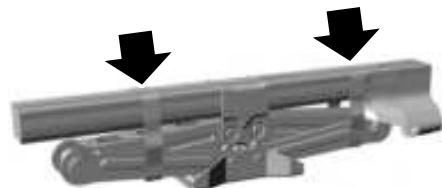
1. Turn the lead screw eyelet to adjust the jack up or down until the stowage markings on the upper channel align with the lower channel.



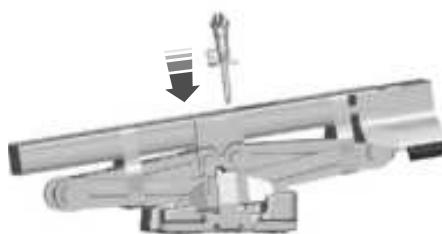
2. Place the tools inside of the tool bag.



3. Install the tool bag through the vehicle jack load rest.
4. Restow the extension block and wing bolt to the jack bracket.

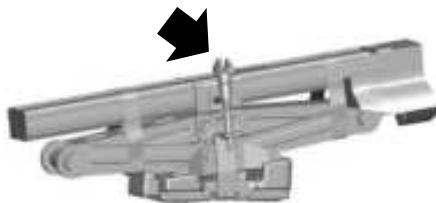


5. Secure the jack tool bag straps around the vehicle jack.



6. Place the jack and tool bag back onto the jack bracket.

# Changing a Road Wheel



Retighten the wheel nuts to the specified torque within 100 mi (160 km) after any wheel disturbance, such as tire rotation, changing a flat tire or wheel removal.



- Turn the wing bolt on the jack bracket clockwise until you secure the jack and tools to the jack bracket.

## WHEEL NUTS



**WARNING:** When you install a wheel, always remove any corrosion, dirt or foreign materials present on the mounting surfaces of the wheel or the surface of the wheel hub, brake drum or brake disc that contacts the wheel. Make sure to secure any fasteners that attach the rotor to the hub so they do not interfere with the mounting surfaces of the wheel. Installing wheels without correct metal-to-metal contact at the wheel mounting surfaces can cause the wheel nuts to loosen and the wheel to come off while your vehicle is in motion, resulting in loss of vehicle control, personal injury or death.

A Hub pilot bore.

Inspect the wheel pilot hole and mounting surface prior to installation. Remove any visible corrosion or loose particles.

Bolt Size	lb.ft (Nm) <sup>1</sup>
M14 x 1.5	150 lb.ft (204 Nm)

<sup>1</sup>Torque specifications are for nut and bolt threads free of dirt and rust. Use only our recommended replacement wheel nuts and/or wheel bolts.

## **Capacities and Specifications**

---

### **ENGINE SPECIFICATIONS - 2.7L ECOBOOST™**

<b>Engine</b>	<b>Specification</b>
Compression ratio.	10.0:1
Displacement.	165 in <sup>3</sup> (2,700 cm <sup>3</sup> )
Firing order.	1-4-2-5-3-6
Ignition system.	Coil on plug
Required fuel.	Minimum 87 octane
Spark plug gap.	0.028 in (0.7 mm) - 0.031 in (0.8 mm)

## **Capacities and Specifications**

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### **ENGINE SPECIFICATIONS - 3.5L ECOBOOST™, EXCLUDING: RAPTOR**

<b>Engine</b>	<b>Specification</b>
Compression ratio.	10.5:1
Displacement.	213.4 in <sup>3</sup> (3,497 cm <sup>3</sup> )
Firing order.	1-4-2-5-3-6
Ignition system.	Coil on plug
Required fuel.	Minimum 87 octane
Spark plug gap.	0.028 in (0.7 mm) - 0.031 in (0.8 mm)

## **Capacities and Specifications**

---

### **ENGINE SPECIFICATIONS - 3.5L ECOBOOST™, RAPTOR**

<b>Item</b>	<b>Specification</b>
Engine position.	Front mount/longitudinal
Engine type.	3.5L 24V Ti-VCT
Number and arrangement of cylinders.	V6
Valves.	4 per cylinder
Actuation.	Twin independent variable camshaft timing - hydraulic roller finger follower valve actuation
Bore.	3.6 in (92.5 mm)
Stroke.	3.4 in (86.7 mm)
Compression ratio.	10.5:1
Engine displacement.	213.4 in <sup>3</sup> (3,497 cm <sup>3</sup> )
Maximum net power.	449.7 hp (335.5 kW) (457 cv) @ 6000 rpm
Maximum net torque.	510 lb.ft (691 Nm) @ 3000 rpm
Normal engine idling speed.	625 rpm
Maximum engine speed.	6250 rpm
Ignition firing order.	1-4-2-5-3-6
Ignition system.	Coil on plug
Air induction type.	Turbo charged
Spark plug gap.	0.028 in (0.7 mm) - 0.031 in (0.8 mm)

## **Capacities and Specifications**

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### **ENGINE SPECIFICATIONS - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)**

<b>Engine</b>	<b>Specification</b>
Compression ratio.	10.5:1
Displacement.	213.4 in <sup>3</sup> (3,497 cm <sup>3</sup> )
Firing order.	1-4-2-5-3-6
Ignition system.	Coil on plug
Required fuel.	Minimum 87 octane
Spark plug gap.	0.028 in (0.7 mm) - 0.031 in (0.8 mm)

## **Capacities and Specifications**

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### **ENGINE SPECIFICATIONS - 5.0L**

<b>Engine</b>	<b>Specification</b>
Compression ratio.	12:1
Displacement.	307 in <sup>3</sup> (5,038 cm <sup>3</sup> )
Firing order.	1-3-7-2-6-5-4-8
Ignition system.	Coil on plug, coil near plug
Required fuel.	Minimum 87 octane
Spark plug gap.	0.039 in (1 mm) - 0.043 in (1.1 mm)

## **Capacities and Specifications**

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### **ENGINE SPECIFICATIONS - 5.2L**

<b>Item</b>	<b>Description</b>
Configuration.	90 degree V8.
Bore x stroke.	3.70 in (94 mm) bore x 3.66 in (93 mm) stroke.
Displacement.	315 in <sup>3</sup> (5,163 cm <sup>3</sup> )
Compression ratio.	9.5:1
Spark plug gap.	0.037 ± 0.002 in (0.95 ± 0.05 mm)
Horsepower.	700 hp (515 kW) @ 6650 rpm
Torque.	640 lb.ft (868 Nm) @ 4250 rpm
Redline.	7000 RPM
Valvetrain.	Overhead cams - roller finger followers.
Ignition.	Coil on plug.
Throttle body.	3.6 in (92 mm)
Pistons.	Forged aluminum.
Crankshaft.	Forged steel cross plane.
Connecting rods.	Forged steel I-beam.
Induction.	Intercooled supercharger.
Exhaust system.	High flow exhaust with X-pipe and active valves for acoustic refinement.

## **Capacities and Specifications**

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### **MOTORCRAFT PARTS - 2.7L ECOBOOST™**

<b>Component</b>	<b>Motorcraft Part Number</b>
Air filter element.	FA-1883
Battery.	BAGM-48H6-760
Cabin air filter.	FP-92
Engine oil filter.	FL-2062-A
Spark plug.	SP-594
Windshield wiper blade.	WW-2208

We recommend Motorcraft parts that are available at your authorized dealer or at [www.fordparts.com](http://www.fordparts.com). We engineer these parts for your vehicle to meet or exceed our specifications. Use of other parts could impact vehicle performance, emissions and durability. Your warranty could be void for any damage related to use of other parts.

## **Capacities and Specifications**

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### **MOTORCRAFT PARTS - 3.5L ECOBOOST™, EXCLUDING: RAPTOR**

<b>Component</b>	<b>Motorcraft Part Number</b>
Air filter element.	FA-1883
Battery-standard.	BAGM-48H6-760
Battery-optional.	BAGM-94RH7-800
Cabin air filter.	FP-92
Engine oil filter. <sup>1</sup>	FL-500-S
Spark plug.	SP-596
Windshield wiper blade.	WW-2208

<sup>1</sup>If a Motorcraft oil filter is not available, use an oil filter that aligns to SAE/USCAR – 36 Performance Specifications. Filter Type C.

We recommend Motorcraft parts that are available at your authorized dealer or at [www.fordparts.com](http://www.fordparts.com). We engineer these parts for your vehicle to meet or exceed our specifications. Use of other parts could impact vehicle performance, emissions and durability. Your warranty could be void for any damage related to use of other parts.

## **Capacities and Specifications**

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### **MOTORCRAFT PARTS - 3.5L ECOBOOST™, RAPTOR**

<b>Component</b>	<b>Motorcraft Part Number</b>
Air filter element.	FA-1883
Battery.	BAGM-94RH7-800
Cabin air filter.	FP-92
Engine oil filter. <sup>1</sup>	FL-500-S
Spark plug.	SP-596
Windshield wiper blade.	WW-2208

<sup>1</sup>If a Motorcraft oil filter is not available, use an oil filter that aligns to SAE/USCAR – 36 Performance Specifications. Filter Type C.

We recommend Motorcraft parts that are available at your authorized dealer or at [www.fordparts.com](http://www.fordparts.com). We engineer these parts for your vehicle to meet or exceed our specifications. Use of other parts could impact vehicle performance, emissions and durability. Your warranty could be void for any damage related to use of other parts.

## **Capacities and Specifications**

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### **MOTORCRAFT PARTS - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)**

<b>Component</b>	<b>Motorcraft Part Number</b>
Air filter element.	FA-1883
Battery-standard.	BAGM-94RH7-800
Cabin air filter.	FP-92
Engine oil filter. <sup>1</sup>	FL-500-S
Spark plug.	SP-596
Windshield wiper blade.	WW-2208

<sup>1</sup>If a Motorcraft oil filter is not available, use an oil filter that aligns to SAE/USCAR – 36 Performance Specifications. Filter Type C.

We recommend Motorcraft parts that are available at your authorized dealer or at [www.fordparts.com](http://www.fordparts.com). We engineer these parts for your vehicle to meet or exceed our specifications. Use of other parts could impact vehicle performance, emissions and durability. Your warranty could be void for any damage related to use of other parts.

## **Capacities and Specifications**

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### **MOTORCRAFT PARTS - 5.0L**

<b>Component</b>	<b>Motorcraft Part Number</b>
Air filter element.	FA-1883
Battery-standard.	BAGM-48H6-760
Battery-optional.	BAGM-94RH7-800
Cabin air filter.	FP-92
Engine oil filter. <sup>1</sup>	FL-500-S
Spark plug.	SP-588
Windshield wiper blade.	WW-2208

<sup>1</sup>If a Motorcraft oil filter is not available, use an oil filter that aligns to SAE/USCAR – 36 Performance Specifications. Filter Type C.

We recommend Motorcraft parts that are available at your authorized dealer or at [www.fordparts.com](http://www.fordparts.com). We engineer these parts for your vehicle to meet or exceed our specifications. Use of other parts could impact vehicle performance, emissions and durability. Your warranty could be void for any damage related to use of other parts.

## Capacities and Specifications

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### MOTORCRAFT PARTS - 5.2L

Component	Motorcraft Part Number
Air filter element.	FA-1922
Battery.	BAGM-94RH7-800
Oil filter. <sup>1</sup>	FL-500-S
Spark plugs.	SP-581-X
Transmission filter.	FT-202
Windshield wiper blade.	WW-2208
Cabin air filter.	FP-92

<sup>1</sup>If a Motorcraft oil filter is not available, use an oil filter that aligns to SAE/USCAR – 36 Performance Specifications. Filter Type C.

**Note:** *The use of any oil filter other than the dealer supplied oil filter could cause engine damage. Use the listed Motorcraft oil filter for maximum performance, reliability and durability.*

# Capacities and Specifications

## ENGINE OIL CAPACITY AND SPECIFICATION - 2.7L ECOBOOST™

Use oil that meets the defined specification and viscosity grade.

If you do not use oil that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Longer engine cranking periods.
- Increased emission levels.
- Reduced vehicle performance.
- Reduced fuel economy.



An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of ILSAC.

We recommend Motorcraft® motor oil for your vehicle. If Motorcraft® oil is not available, use motor oils of the recommended viscosity grade that display the API Certification Mark for gasoline engines.

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that your vehicle warranty does not cover.

## Capacities

Variant	Including the Oil Filter
All.	6.0 qt (5.7 L)

## Materials

Name	Specification
Motorcraft® SAE 5W-30 Motor Oil(U.S.) Motorcraft® SAE 5W-30 Motor Oil / Huile moteur SAE 5W-30 Motorcraft®(Canada) XO-5W30-Q1SP, XO-5W30-Q1FS(U.S.) CXO-5W30-LSP6, CXO-5W30-LFS6(Canada)	WSS-M2C961-A1

# Capacities and Specifications

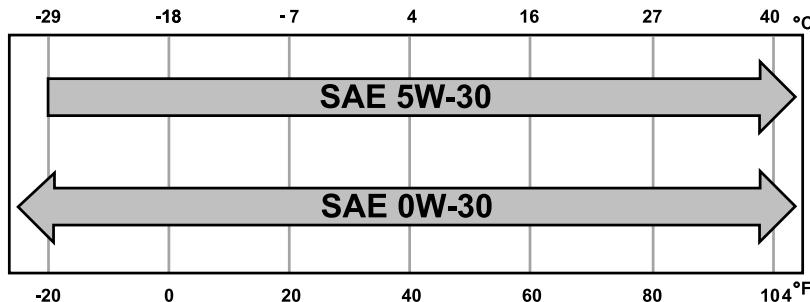
## Alternative Engine Oil for Extremely Cold Climates

To improve engine cold start performance,

use the following engine oil in climates where the ambient temperature reaches -22.0°F (-30°C) or below.

### Materials

Name	Specification
Engine Oil - SAE 0W-30	WSS-M2C963-A1



**Note:** If you use your vehicle regularly above the altitude of 5,000 ft (1,524 m) and under the temperature of -4.0°F (-20°C), it is recommended to use the alternative engine oil.

- Increased emission levels.
- Reduced vehicle performance.
- Reduced fuel economy.

## ENGINE OIL CAPACITY AND SPECIFICATION - 3.5L ECOBOOST™

Use oil that meets the defined specification and viscosity grade.

If you do not use oil that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Longer engine cranking periods.



# Capacities and Specifications

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An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of ILSAC.

We recommend Motorcraft® motor oil for your vehicle. If Motorcraft® oil is not available, use motor oils of the recommended viscosity grade that display the API Certification Mark for gasoline engines.

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that your vehicle warranty does not cover.

## Capacities

Variant	Including the Oil Filter
All.	6.0 qt (5.7 L)

## Materials

Name	Specification
Motorcraft® SAE 5W-30 Motor Oil(U.S.) Motorcraft® SAE 5W-30 Motor Oil / Huile moteur SAE 5W-30 Motorcraft®(Canada) XO-5W30-Q1SP, XO-5W30-Q1FS(U.S.) CXO-5W30-LSP6, CXO-5W30-LFS6(Canada)	WSS-M2C961-A1

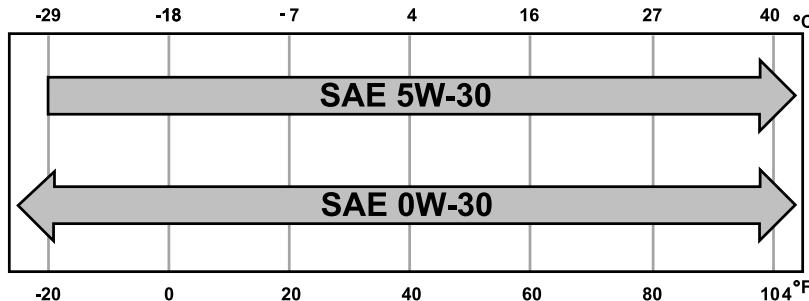
## Alternative Engine Oil for Extremely Cold Climates

To improve engine cold start performance, use the following engine oil in climates where the ambient temperature reaches -22.0°F (-30°C) or below.

## Materials

Name	Specification
Engine Oil - SAE 0W-30	WSS-M2C963-A1

## Capacities and Specifications



**Note:** If you use your vehicle regularly above the altitude of 5,000 ft (1,524 m) and under the temperature of -4.0°F (-20°C), it is recommended to use the alternative engine oil.

### ENGINE OIL CAPACITY AND SPECIFICATION - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)

Use oil that meets the defined specification and viscosity grade.

If you do not use oil that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Longer engine cranking periods.
- Increased emission levels.
- Reduced vehicle performance.
- Reduced fuel economy.



An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of ILSAC.

We recommend Motorcraft® motor oil for your vehicle. If Motorcraft® oil is not available, use motor oils of the recommended viscosity grade that display the API Certification Mark for gasoline engines.

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that your vehicle warranty does not cover.

# Capacities and Specifications

## Capacities

Variant	Including the Oil Filter
All.	6.0 qt (5.7 L)

## Materials

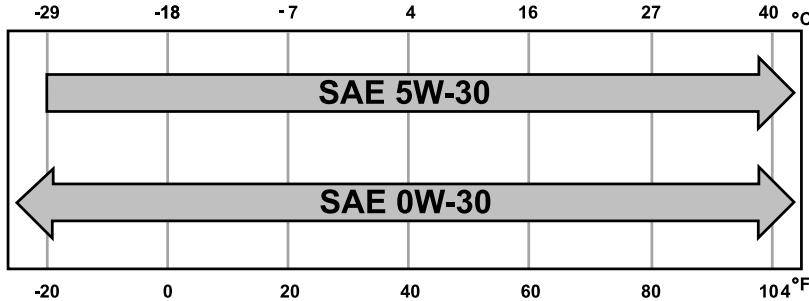
Name	Specification
Motorcraft® SAE 5W-30 Motor Oil(U.S.) Motorcraft® SAE 5W-30 Motor Oil / Huile moteur SAE 5W-30 Motorcraft®(Canada) XO-5W30-Q1SP, XO-5W30-Q1FS(U.S.) CXO-5W30-LSP6, CXO-5W30-LFS6(Canada)	WSS-M2C961-A1

## Alternative Engine Oil for Extremely Cold Climates

To improve engine cold start performance, use the following engine oil in climates where the ambient temperature reaches -22.0°F (-30°C) or below.

## Materials

Name	Specification
Engine Oil - SAE 0W-30	WSS-M2C963-A1



# Capacities and Specifications

**Note:** If you use your vehicle regularly above the altitude of 5,000 ft (1,524 m) and under the temperature of -4.0°F (-20°C), it is recommended to use the alternative engine oil.

## ENGINE OIL CAPACITY AND SPECIFICATION - 5.0L

Use oil that meets the defined specification and viscosity grade.

If you do not use oil that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Longer engine cranking periods.
- Increased emission levels.
- Reduced vehicle performance.
- Reduced fuel economy.



An oil that displays this symbol conforms to current engine, emission system and fuel economy performance standards of ILSAC.

We recommend Motorcraft® motor oil for your vehicle. If Motorcraft® oil is not available, use motor oils of the recommended viscosity grade that display the API Certification Mark for gasoline engines.

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that your vehicle warranty does not cover.

### Capacities

Variant	Including the Oil Filter
All.	7.75 qt (7.33 L)

### Materials

Name	Specification
Motorcraft® SAE 5W-30 Motor Oil(U.S.) Motorcraft® SAE 5W-30 Motor Oil / Huile moteur SAE 5W-30 Motorcraft®(Canada) XO-5W30-Q1SP, XO-5W30-Q1FS(U.S.) CXO-5W30-LSP6, CXO-5W30-LFS6(Canada)	WSS-M2C961-A1

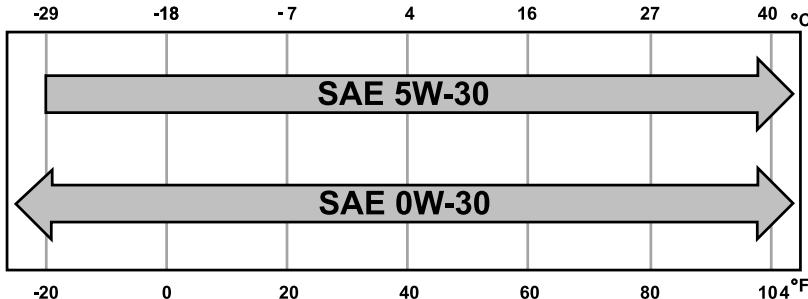
# Capacities and Specifications

## Alternative Engine Oil for Extremely Cold Climates

To improve engine cold start performance,

### Materials

Name	Specification
Engine Oil - SAE 0W-30	WSS-M2C963-A1



**Note:** If you use your vehicle regularly above the altitude of 5,000 ft (1,524 m) and under the temperature of -4.0°F (-20°C), it is recommended to use the alternative engine oil.

## ENGINE OIL CAPACITY AND SPECIFICATION - 5.2L

### Engine Oil



## Capacities and Specifications

We recommend Motorcraft® motor oil for your vehicle. If Motorcraft® oil is not available, use motor oils of the recommended viscosity grade that display the API service symbol for API SP.

Do not use supplemental engine oil additives because they are unnecessary and could lead to engine damage that your vehicle warranty does not cover.

### Capacities

Variant	Quantity
All.	11.5 qt (10.88 L)

### Materials

Name	Specification
Motorcraft® SAE 5W-50 Full Synthetic Motor Oil (U.S.)	WSS-M2C931-E1
Motorcraft® SAE 5W-50 Full Synthetic Motor Oil / Huile moteur synthétique SAE 5W-50 Motorcraft® (Canada)	
XO-5W50-QGT (U.S. & Canada)	

### COOLING SYSTEM CAPACITY AND SPECIFICATION - 2.7L ECOBOOST™

Use coolant that meets the defined specification.

If you do not use coolant that meets the defined specification, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

### Capacities

Variant	Quantity
All.	15.4 qt (14.6 L)

# Capacities and Specifications

## Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/ Coolant(U.S.) Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune Motorcraft®(Canada) VC-13DL-G(U.S.) CVC-13DL-G(Canada)	WSS-M97B57-A2

## COOLING SYSTEM CAPACITY AND SPECIFICATION - 3.5L ECOBOOST™, EXCLUDING: RAPTOR

Use coolant that meets the defined specification.

## Capacities

Variant	Quantity
All.	13.8 qt (13.1 L)

## Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/ Coolant(U.S.) Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune Motorcraft®(Canada) VC-13DL-G(U.S.) CVC-13DL-G(Canada)	WSS-M97B57-A2

## Capacities and Specifications

### COOLING SYSTEM CAPACITY AND SPECIFICATION - 3.5L ECOBOOST™, RAPTOR

Use coolant that meets the defined specification.

If you do not use coolant that meets the defined specification, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

#### Capacities

Variant	Quantity
All.	13.4 qt (12.7 L)

#### Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/Coolant(U.S.)	WSS-M97B57-A2
Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune	
Motorcraft®(Canada)	
VC-13DL-G(U.S.)	
CVC-13DL-G(Canada)	

### COOLING SYSTEM CAPACITY AND SPECIFICATION - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)

Use coolant that meets the defined specification.

If you do not use coolant that meets the defined specification, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

#### Capacities

Variant	Quantity
Low temperature cooling circuit with battery radiator.	7.3 qt (6.9 L)
Low temperature cooling circuit without battery radiator.	6.66 qt (6.3 L)
High temperature cooling circuit.	15.5 qt (14.7 L)

# Capacities and Specifications

## Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/ Coolant(U.S.) Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune Motorcraft®(Canada) VC-13DL-G(U.S.) CVC-13DL-G(Canada)	WSS-M97B57-A2

## COOLING SYSTEM CAPACITY AND SPECIFICATION - 5.0L

Use coolant that meets the defined specification.

If you do not use coolant that meets the defined specification, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

## Capacities

Variant	Quantity
All.	14.3 qt (13.5 L)

## Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/ Coolant(U.S.) Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune Motorcraft®(Canada) VC-13DL-G(U.S.) CVC-13DL-G(Canada)	WSS-M97B57-A2

## COOLING SYSTEM CAPACITY AND SPECIFICATION - 5.2L

Use coolant that meets the defined specification.

If you do not use coolant that meets the defined specification, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

# Capacities and Specifications

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## Capacities

Variant	Quantity
High temperature cooling system volume.	12.7 qt (12 L)
Low temperature cooling system volume.	3.28 qt (3.1 L)

## Materials

Name	Specification
Motorcraft® Yellow Prediluted Antifreeze/Coolant(U.S.)	WSS-M97B57-A2
Motorcraft® Yellow Prediluted Antifreeze/Coolant / Antigel/liquide de refroidissement prédilué jaune	
Motorcraft®(Canada)	
VC-13DL-G(U.S.)	
CVC-13DL-G(Canada)	

## FUEL TANK CAPACITY - GASOLINE

## Capacities

Variant	Quantity
Regular cab.	23.0 gal (87.1 L)
Super cab.	23.0 gal (87.1 L)
Crew cab.	26.0 gal (98.4 L)
Optional.	36.0 gal (136.3 L)

# **Capacities and Specifications**

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## **FUEL TANK CAPACITY - HYBRID ELECTRIC VEHICLE (HEV)**

### **Capacities**

<b>Variant</b>	<b>Quantity</b>
All.	30.6 gal (115.8 L)

# Capacities and Specifications

## AIR CONDITIONING SYSTEM CAPACITY AND SPECIFICATION - 2.7L ECOBOOST™



**WARNING:** The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening

the air conditioning refrigerant system can cause personal injury.

Use refrigerant and oil that meets the defined specifications.

If you do not use refrigerant and oil that meets the defined specifications, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

### Capacities

Variant	Refrigerant	Refrigerant Oil
All.	29 oz (0.82 kg)	2.71 fl oz (80 ml)

### Materials

Name	Specification
R-1234yf Refrigerant(U.S.) R-1234yf Refrigerant / Frigorigène R-1234yf(Canada) YN-33-A(U.S.) HS7Z-19B519-BA(Canada)	WSS-M17B21-A
Motorcraft® R-1234yf Refrigerant PAG Oil(U.S.) Motorcraft® R-1234yf Refrigerant PAG Oil / Huile PAG pour frigorigène R-1234yf Motorcraft®(Canada) YN-35(U.S. & Canada)	WSS-M2C300-A2

# Capacities and Specifications

## AIR CONDITIONING SYSTEM CAPACITY AND SPECIFICATION - 3.5L ECOBOOST™



**WARNING:** The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening

the air conditioning refrigerant system can cause personal injury.

Use refrigerant and oil that meets the defined specifications.

If you do not use refrigerant and oil that meets the defined specifications, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

### Capacities

Variant	Refrigerant	Refrigerant Oil
All.	29 oz (0.82 kg)	2.71 fl oz (80 ml)

### Materials

Name	Specification
R-1234yf Refrigerant(U.S.) R-1234yf Refrigerant / Frigorigène R-1234yf(Canada) YN-33-A(U.S.) HS7Z-19B519-BA(Canada)	WSS-M17B21-A
Motorcraft® R-1234yf Refrigerant PAG Oil(U.S.) Motorcraft® R-1234yf Refrigerant PAG Oil / Huile PAG pour frigorigène R-1234yf Motorcraft®(Canada) YN-35(U.S. & Canada)	WSS-M2C300-A2

# Capacities and Specifications

## AIR CONDITIONING SYSTEM CAPACITY AND SPECIFICATION - 3.5L, HYBRID ELECTRIC VEHICLE (HEV)



**WARNING:** The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening

the air conditioning refrigerant system can cause personal injury.

Use refrigerant and oil that meets the defined specifications.

If you do not use refrigerant and oil that meets the defined specifications, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

### Capacities

Variant	Refrigerant	Refrigerant Oil
All.	26.5 oz (0.75 kg)	5.4 fl oz (160 ml)

### Materials

Name	Specification
R-1234yf Refrigerant(U.S.) R-1234yf Refrigerant / Frigorigène R-1234yf(Canada) YN-33-A(U.S.) HS7Z-19B519-BA(Canada)	WSS-M17B21-A
Motorcraft® POE Electric A/C Compressor Oil(U.S.) Motorcraft® POE Electric A/C Compressor Oil / Huile d'ester à base de polyol pour compresseur de climatiseur électrique Motorcraft®(Canada) YN-50(U.S. & Canada)	WSS-M2C31-B2

# Capacities and Specifications

## AIR CONDITIONING SYSTEM CAPACITY AND SPECIFICATION - 5.0L



**WARNING:** The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening

the air conditioning refrigerant system can cause personal injury.

Use refrigerant and oil that meets the defined specifications.

If you do not use refrigerant and oil that meets the defined specifications, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

### Capacities

Variant	Refrigerant	Refrigerant Oil
All.	29 oz (0.82 kg)	2.71 fl oz (80 ml)

### Materials

Name	Specification
R-1234yf Refrigerant(U.S.) R-1234yf Refrigerant / Frigorigène R-1234yf(Canada) YN-33-A(U.S.) HS7Z-19B519-BA(Canada)	WSS-M17B21-A
Motorcraft® R-1234yf Refrigerant PAG Oil(U.S.) Motorcraft® R-1234yf Refrigerant PAG Oil / Huile PAG pour frigorigène R-1234yf Motorcraft®(Canada) YN-35(U.S. & Canada)	WSS-M2C300-A2

# Capacities and Specifications

## AIR CONDITIONING SYSTEM CAPACITY AND SPECIFICATION - 5.2L



**WARNING:** The air conditioning refrigerant system contains refrigerant under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening

the air conditioning refrigerant system can cause personal injury.

Use refrigerant and oil that meets the defined specifications.

If you do not use refrigerant and oil that meets the defined specifications, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

### Capacities

Variant	Refrigerant	Refrigerant Oil
All.	29 oz (0.82 kg)	2.71 fl oz (80 ml)

### Materials

Name	Specification
R-1234yf Refrigerant(U.S.) R-1234yf Refrigerant / Frigorigène R-1234yf(Canada) YN-33-A(U.S.) HS7Z-19B519-BA(Canada)	WSS-M17B21-A
Motorcraft® R-1234yf Refrigerant PAG Oil(U.S.) Motorcraft® R-1234yf Refrigerant PAG Oil / Huile PAG pour frigorigène R-1234yf Motorcraft®(Canada) YN-35(U.S. & Canada)	WSS-M2C300-A2

## WASHER FLUID SPECIFICATION

### Capacities

Variant	Quantity
All.	Fill as required.

# Capacities and Specifications

## Materials

Name	Specification
Motorcraft® Premium Windshield Wash Concentrate with Bitterant(U.S.) Motorcraft® Premium Quality Windshield Washer Fluid -35 °C / Liquide lave-glace de haute qualité -35 °C Motorcraft®(Canada) ZC-32-B2(U.S.) CXC-37-M(Canada)	WSS-M14P19-A

## AUTOMATIC TRANSMISSION FLUID CAPACITY AND SPECIFICATION

## Materials

Name	Specification
Motorcraft® MERCON® ULV Automatic Transmission Fluid(U.S.) Motorcraft® MERCON® ULV Automatic Transmission Fluid / MERCON® ULV huile pour boîtes automatique Motorcraft®(Canada) XT-12-QLUV(U.S. & Canada)	WSS-M2C949-A,

**Note:** Only use transmission fluid that conforms to the defined specification. Use of other fluids could result in vehicle damage not covered by the vehicle warranty.

## BRAKE FLUID SPECIFICATION

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced brake performance.

**Note:** We recommend you use Dot 4 Low Viscosity (LV) High Performance Brake Fluid meeting WSS-M6C65-A2 specifications or ISO 4925 Class 6 standards. If you use any fluid other than the recommended fluid, it could cause reduced brake performance and not meet our performance standards. Keep brake fluid clean and dry. Contamination with dirt, water, petroleum products or other materials could result in brake system damage and possible failure.

# Capacities and Specifications

## Capacities

Variant	Quantity
All.	Fill as required.

## Materials

Name	Specification
Motorcraft® DOT 4 LV High Performance Motor Vehicle Brake Fluid(U.S.)	WSS-M6C65-A2
Motorcraft® DOT 4 LV High Performance Motor Vehicle Brake Fluid / Liquide de frein automobile haute performance DOT 4 LV Motorcraft®(Canada) PM-20(U.S. & Canada)	

## **TRANSFER CASE FLUID CAPACITY AND SPECIFICATION - EXCLUDING: RAPTOR**

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

Use fluid that meets the defined specification and viscosity grade.

## Capacities

Variant	Quantity
Four-wheel drive (Electronic shift on the Fly).	1.5 qt (1.4 L)
Automatic four-wheel drive (Torque on demand).	1.5 qt (1.4 L)
Two-speed automatic four-wheel drive (Mechanical lock).	1.9 qt (1.8 L)

# Capacities and Specifications

## Materials

Name	Specification
Motorcraft® MERCON® LV Automatic Transmission Fluid(U.S.) Motorcraft® MERCON® LV Automatic Transmission Fluid / Huile pour boîte automatique MERCON® LV Motorcraft®(Canada) XT-10-QLVC(U.S.) CXT-10-LV6(Canada)	WSS-M2C938-A

## TRANSFER CASE FLUID CAPACITY AND SPECIFICATION - RAPTOR

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

## Capacities

Variant	Quantity
Two-speed four-high lock (Torque on demand).	1.9 qt (1.8 L)

## Materials

Name	Specification
Motorcraft® MERCON® LV Automatic Transmission Fluid(U.S.) Motorcraft® MERCON® LV Automatic Transmission Fluid / Huile pour boîte automatique MERCON® LV Motorcraft®(Canada) XT-10-QLVC(U.S.) CXT-10-LV6(Canada)	WSS-M2C938-A

# Capacities and Specifications

## FRONT AXLE FLUID CAPACITY AND SPECIFICATION

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

### Capacities

Variant	Quantity
With standard front axle.	1.8 qt (1.7 L)
With Tremor Torsen axle. <sup>1</sup>	1.6 qt (1.55 L)

<sup>1</sup>For complete refill of our limited slip axles, add 4 fl oz (118 ml) of Additive Friction Modifier XL-3 or equivalent meeting specification EST-M2C118-A. Include this friction modifier in the total fluid capacity. Our rear axles contain a synthetic lubricant that does not require changing unless you submerge the axle in water.

## Materials

Name	Specification
Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant(U.S.)	WSS-M2C942-A
Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant / Huile synthétique de haute qualité pour engrenages hypoïdes SAE 75W-85 Motorcraft®(Canada)	
XY-75W85-QL(U.S. & Canada)	

## REAR AXLE FLUID CAPACITY AND SPECIFICATION - VEHICLES WITHOUT: POLICE PACK, EXCLUDING: RAPTOR

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

# Capacities and Specifications

## Capacities

Variant	Quantity
8.8 inch.	2.0–2.1 qt (1.9–2 L)
9.75 inch.	2.2–2.3 qt (2.1–2.2 L)

## Materials

Name	Specification
Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant(U.S.) Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant / Huile synthétique de haute qualité pour engrenages hypoïdes SAE 75W-85 Motorcraft®(Canada) XY-75W85-QL(U.S. & Canada)	WSS-M2C942-A

## REAR AXLE FLUID CAPACITY AND SPECIFICATION - RAPTOR

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

## Capacities

Variant	Quantity
9.75 inch.	2.5–2.6 qt (2.36–2.44 L)

## Materials

Name	Specification
Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant(U.S.) Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant / Huile synthétique de haute qualité pour engrenages hypoïdes SAE 75W-85 Motorcraft®(Canada) XY-75W85-QL(U.S. & Canada)	WSS-M2C942-A

## Capacities and Specifications

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### REAR AXLE FLUID CAPACITY AND SPECIFICATION - VEHICLES WITH: POLICE PACK

Use fluid that meets the defined specification and viscosity grade.

If you do not use fluid that meets the defined specification and viscosity grade, it could result in:

- Component damage that your vehicle warranty does not cover.
- Reduced vehicle performance.

#### Capacities

Variant	Quantity
9.75 inch.	2.2–2.3 qt (2.1–2.2 L)

#### Materials

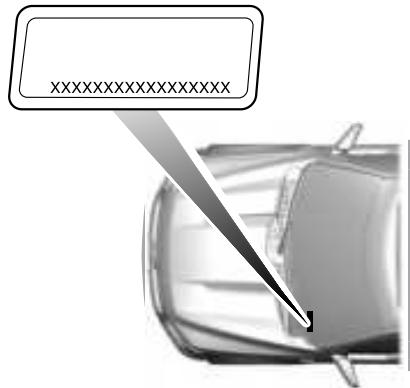
Name	Specification
Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant(U.S.) Motorcraft® SAE 75W-85 Premium Synthetic Hypoid Gear Lubricant / Huile synthétique de haute qualité pour engrenages hypoïdes SAE 75W-85 Motorcraft®(Canada) XY-75W85-QL(U.S. & Canada)	WSS-M2C942-A

# Vehicle Identification

## VEHICLE IDENTIFICATION NUMBER

### LOCATING THE VEHICLE IDENTIFICATION NUMBER

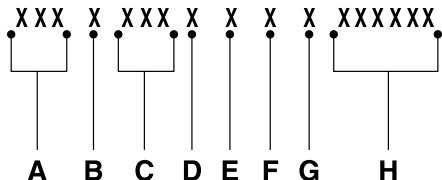
The vehicle identification number is on the left-hand side of the instrument panel.



**Note:** In the illustration, XXXX is representative of your vehicle identification number.

## VEHICLE IDENTIFICATION NUMBER OVERVIEW

The vehicle identification number contains the following information:



- A World manufacturer identifier.
- B Brake system, gross vehicle weight rating, restraint devices and their locations.
- C Make, vehicle line, series, body type.
- D Engine or motor type.
- E Check digit.
- F Model year.
- G Assembly plant.
- H Production sequence number.

# Connected Vehicle

## WHAT IS A CONNECTED VEHICLE

A connected vehicle has technology that allows your vehicle to connect to a mobile network and for you to access a range of features. When used in conjunction with the FordPass app, it could allow you to monitor and control your vehicle further, for example checking the tire pressures, the fuel level and the vehicle location. For additional information, refer to the local Ford website.

## CONNECTED VEHICLE REQUIREMENTS

Connected service and related feature functionality requires a compatible vehicle network.

Some remote features require additional service activation. Log in to your Ford account for details. Some restrictions, third party terms and message or data rates may apply.

## CONNECTED VEHICLE LIMITATIONS

Evolving technology, cellular networks, or regulations could affect functionality and availability, or continued provision of some features. These changes could even stop some features from functioning.

## CONNECTING THE VEHICLE TO A MOBILE NETWORK

### WHAT IS THE MODEM



The modem allows access to a range of features built into your vehicle.

## ENABLING AND DISABLING THE MODEM

1. Press **Settings** on the touchscreen.
2. Press **Connectivity**.
3. Press **Connected Vehicle Features**.
4. Switch vehicle connectivity on or off.

## CONNECTING FORDPASS TO THE MODEM

1. Make sure that the modem is enabled using the vehicle settings menu.
2. Open the FordPass app on your device and log in.
3. Add your vehicle or select your vehicle if already added.
4. Select the option to activate your vehicle.
5. Make sure that the name on the screen matches the name shown in your FordPass account.
6. Confirm that FordPass account is connected to the modem.

## CONNECTING THE VEHICLE TO A WI-FI NETWORK

1.  Press the button on the touchscreen.
2. Press **Connectivity**.
3. Press **Wi-Fi**.
4. Switch **Wi-Fi** on.
5. Press **View Available Networks**.
6. Select an available Wi-Fi network.

**Note:** Enter the network password to connect to a secure network.

# Connected Vehicle

## CONNECTED VEHICLE SETTINGS

You can adjust several settings on the touchscreen under the connected vehicle features menu, such as:

- Vehicle connectivity.
- Share vehicle data.
- Share vehicle location.
- Share driving data.

**Note:** Depending on your vehicle, different options may be available.

**Note:** Editing connectivity settings could result in some features not operating correctly or at all. When you edit connectivity settings, pop-up messages may appear to notify you that services will not work without that setting. If you switch a feature on, pop-up messages could appear informing you of the settings that will be turned on.



Press the button next to a menu option for more information.

## CONNECTED VEHICLE – TROUBLESHOOTING

### CONNECTED VEHICLE – FREQUENTLY ASKED QUESTIONS

#### Why can I not confirm the connection of my FordPass account to the modem?

- The modem is not enabled. Switch vehicle connectivity on.
- The network signal is weak. Move your vehicle closer to a place where the network signal is not obstructed.

#### Why can I not connect to a Wi-Fi network?

- You entered the wrong network password. Enter the correct password.
- The network signal is weak. Move your vehicle closer to the Wi-Fi router or to a place where the network signal is not obstructed.
- There are multiple access points in range with the same network name. Choose a unique name for your network. Do not use the default name unless it contains a unique identifier, for example as part of the MAC address.

#### Why does the Wi-Fi connection disconnect after successful connection?

- The network signal is weak. Move your vehicle closer to the Wi-Fi router or to a place where the network signal is not obstructed.

#### What can I do if I am close to a Wi-Fi router but the network signal strength is weak?

- If your vehicle has a heated windshield, position your vehicle so that the windshield is not facing the Wi-Fi router.
- If your vehicle has metallic tinting on the windows but not on the windshield, position your vehicle so that the windshield is facing the Wi-Fi router or open the windows that are facing the router.
- If your vehicle has metallic tinting on the windows and the windshield, open the windows that are facing the router.
- If your vehicle is in a garage and you have the garage door closed, open the garage door as it could block the signal.

# Connected Vehicle

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## Why can I not see a network I expect to see in the list of available networks?

- The network is hidden. Make the network visible and try again, or manually add a network in the Wi-Fi settings menu.
- Some network security types are not supported, for example WEP.

## Why do software downloads take too long?

- The network signal is weak. Move your vehicle closer to the Wi-Fi router or to a place where the network signal is not obstructed.
- Wi-Fi network is in high demand or has a slow Internet connection. Use a more reliable Wi-Fi network.

## Why does the software not update when the system seems to connect to a Wi-Fi network and the signal strength is excellent?

- No software update is available at this time.
- Select automatic updates option in the settings menu to enable automatic software update or contact an authorized dealer.
- There could be a connection problem. Test the network using another device.

# Vehicle Wi-Fi Hotspot

## CREATING A VEHICLE WI-FI HOTSPOT

You can create a Wi-Fi hotspot in your vehicle and allow devices to connect to it for access to the Internet.

1. From the settings menu, press Vehicle Hotspot. See **Center Display** (page 630).

**Note:** The vehicle hotspot default setting is on.

2. Press Settings.
3. Press Edit.
4. Press Hotspot visibility.

**Note:** The hotspot visibility default setting is on.

## Finding the Wi-Fi Hotspot Name and Password

1. From the settings menu, press Vehicle Hotspot. See **Center Display** (page 630).
2. Press Settings.

**Note:** The network name is the hotspot name.

3. Press View Password.

## Connecting a Device to the Wi-Fi Hotspot

1. On your device, switch Wi-Fi on and select the hotspot from the list of available Wi-Fi networks.
2. When prompted, enter the password.

## Purchasing a Data Plan

1. Connect a device to the hotspot.

**Note:** The vehicle network carrier's portal opens on your device.

2. If the portal does not open on your device, open a website and it redirects to the vehicle network carrier's portal.

**Note:** Secure websites do not redirect.

3. Follow the instructions on the carrier portal to purchase a plan.

**Note:** If you have an active plan, the system does not redirect to the vehicle network carrier's portal when you connect a device. Visit the vehicle network carrier's website to purchase more data.

**Note:** If data usage information is available in the vehicle hotspot menu, it is approximate.

**Note:** If you carry out a system reset, the system does not remove your vehicle from your vehicle network carrier's account. To remove your vehicle from the account, contact your vehicle network carrier.

**Note:** The vehicle network carrier provides Vehicle Hotspot services, subject to your vehicle network carrier agreement, coverage and availability.

## CHANGING THE VEHICLE WI-FI HOTSPOT NAME OR PASSWORD



Select the settings option on the feature bar.

1. Press **Vehicle Hotspot**.
2. Press **Settings**.
3. Press **Edit**.
4. Press **Change Network Name**.
5. Enter your required network name.
6. Press **Done**.
7. Press **Change Password**.
8. Enter your required password.
9. Press **Done**.

# Vehicle Wi-Fi Hotspot

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## Changing the Wi-Fi Hotspot Frequency

**Note:** The vehicle hotspot frequency band is selectable depending upon your device capabilities. You will not be able to connect your device to the vehicle hotspot if it does not support the selected frequency band.



Select the settings option on the feature bar.

1. Press **Vehicle Hotspot**.
2. Press **Settings**.
3. Press **Edit**.
4. Select a frequency.

## VEHICLE WI-FI HOTSPOT – TROUBLESHOOTING

### VEHICLE WI-FI HOTSPOT – FREQUENTLY ASKED QUESTIONS

#### Why can I not see the Wi-Fi hotspot name when I search for Wi-Fi networks on my cell phone or other device?

- Make sure Wi-Fi hotspot visibility is on.
- The system does not provide a Wi-Fi hotspot at this time.
- Check what frequency the hotspot is transmitting in the vehicle hotspot settings menu. If the frequency is 5 GHz and your device cannot see the network, change the frequency to 2.4 GHz.

# Audio System

## AUDIO SYSTEM PRECAUTIONS



**WARNING:** Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Listening to loud audio for long periods of time could damage your hearing.

## IDENTIFYING THE AUDIO UNIT



Depending on your vehicle options, the controls may look different from what you see here.

## SWITCHING THE AUDIO UNIT ON AND OFF



Press the button on the volume control.

## SELECTING THE AUDIO SOURCE

### Audio Unit



Press to open the media source menu.

You can press this multiple times to change the audio source or scroll through the media sources.

### Touchscreen

Press **Sources** on the touchscreen to open the media source menu.

## PLAYING OR PAUSING THE AUDIO SOURCE

### Audio Unit



Press the button to pause playback. Press again to resume playback.

### Touchscreen

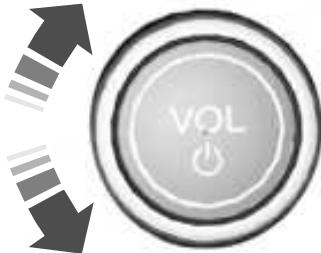


Press the button to pause playback. Press again to resume playback.

**Note:** Not all sources can be paused.

# Audio System

## ADJUSTING THE VOLUME



Turn to adjust the volume.

Some vehicles may be able to adjust the volume using buttons on the steering wheel.

## SWITCHING SHUFFLE MODE ON AND OFF



Press the button on the touchscreen to switch shuffle mode on or off.

**Note:** Not all sources have shuffle mode.

## SWITCHING REPEAT MODE ON AND OFF



Press the button on the touchscreen to switch repeat mode on or off.

**Note:** Not all sources have repeat mode.

## SETTING A MEMORY PRESET

1. Select a station or channel.
2. Press and hold a memory preset button on the touchscreen.

**Note:** The audio mutes briefly while the system saves the preset and returns once it is stored.

**Note:** You can save presets from multiple sources to the memory preset bar.

## MUTING THE AUDIO



Press to mute the signal. Press again to restore the signal.

## ADJUSTING THE SOUND SETTINGS

1.  Press the settings icon on the touchscreen.
2. Press **Sound Settings**.
3. Select the desired menu point and adjust the settings.

## SETTING THE CLOCK AND DATE

1. Press **Settings** on the touchscreen.
2. Press **Clock Settings**.
3. Set the time.

**Note:** The **AM** and **PM** options are not available if **24-hour mode** is on.

## Switching Automatic Time Updates On and Off

1. Press **Settings** on the touchscreen.
2. Press **Clock Settings**.

# Audio System

3. Switch **Auto Time Update** on or off.

## FM RADIO

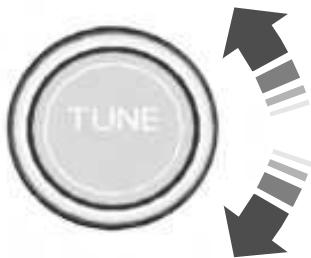
### FM RADIO LIMITATIONS

The further you travel from a FM station, the weaker the signal and the weaker the reception.

Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with the reception.

When you pass a ground-based broadcast repeating tower, a stronger signal may overtake a weaker one and result in the audio system muting.

### SELECTING AN FM RADIO STATION



Turn to search through the radio frequency band.

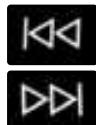
### Using Direct Tune

1. Press **Direct Tune** to open the number pad.

2. Enter the station you prefer.

**Note:** You can only enter a valid station for the audio source you are currently listening to.

### Using Seek



Press either button. The system stops at the first station it finds in that direction.

### Using the Station List

1. Press **Browse**.
2. Press a station.

## SWITCHING THE DISPLAY ON AND OFF

### Audio Unit



Press the button.

### Touchscreen

To switch the display off:

1. Press **Settings** on the touchscreen.
2. Press **Display Settings**.
3. Press **Display Off**.

**Note:** The display defaults to on each time you switch your vehicle on.

To switch the display on, press anywhere on the touchscreen.

### DIGITAL RADIO (IF EQUIPPED)

### WHAT IS DIGITAL RADIO

HD Radio™ technology is the digital evolution of analog FM radio.

# Audio System

For additional information, visit [www.HDRadio.com](http://www.HDRadio.com).

HD Radio Technology is manufactured under license from iBiquity Digital Corporation and foreign patents. HD Radio and the HD and HD Radio logos are proprietary trademarks of XPERI. The vehicle manufacturer and XPERI are not responsible for the content sent using HD Radio technology. Content may be changed, added or deleted at any time at the station owner's discretion.

## HOW DOES DIGITAL RADIO WORK

Your system has a special receiver that allows it to receive digital broadcasts in addition to analog broadcasts.

HD1 signifies the main programming status and is available in both analog and digital broadcasts. Other multicast stations are only available digitally and could contain new or different content.

**Note:** When the system first receives an HD1 station, it plays the station in the analog version until it verifies the station is an HD Radio station. Then it shifts to the digital version.

**Note:** There is an audio mute delay when switching to an HD2 or HD3 station because the system has to reacquire and decode the digital signal.

## DIGITAL RADIO LIMITATIONS

If you are outside the reception area, the system could not work.

If you are on the fringe of the reception area, the station could mute due to weak signal strength.

**Note:** If you are listening to HD1, the system changes back to the analog broadcast until the digital broadcast is available again. If you are listening to any other multicast channels, the station mutes and stays muted unless it is able to connect to the digital signal again.

Depending on the station quality, you could hear a slight sound change when the station changes between analog and digital audio.

You cannot access a saved HD station if your vehicle is outside the station's reception area.

## SWITCHING DIGITAL RADIO RECEPTION ON AND OFF

1. Press **Settings** on the touchscreen.
2. Press **Radio Settings**.
3. Switch **HD Radio** on or off.

## DIGITAL RADIO INDICATORS

### HD Radio Indicator

The indicator appears when HD Radio is on and you tune to a station broadcasting HD Radio technology.



The color of the indicator changes to indicate the system status.

Gray indicates the system is acquiring a digital station.

Orange indicates digital audio is playing.

# Audio System

## Multicast Indicator

The multicast indicator appears if the current station is broadcasting multiple digital broadcasts. The highlighted numbers indicate additional digital channels available.

**Note:** For stations that have more than one HD multicast, the HD indicator and radio text appears as a button. Press the button to cycle through all of the HD stations on that specific frequency.

## SATELLITE RADIO

### WHAT IS SATELLITE RADIO

Your factory-installed SiriusXM radio system includes a limited subscription term, which begins on the date of sale or lease of your vehicle. See an authorized dealer for availability.

For additional information about extended subscription terms, visit [www.SiriusXM.com](http://www.SiriusXM.com) in the United States, [www.SiriusXM.ca](http://www.SiriusXM.ca) in Canada, or call SiriusXM at 1-888-539-7474.

**Note:** SiriusXM reserves the unrestricted right to change, rearrange, add or delete programming including canceling, moving or adding particular channels, and its prices, at any time, with or without notice to you. Neither SiriusXM and its affiliates nor Ford Motor Company and its affiliates will be liable to you or any third party for any such modification, suspension or termination.

## SATELLITE RADIO LIMITATIONS

For optimal reception performance, keep the antenna clear of snow and ice build-up and keep luggage and other material as far away from the antenna as possible. Placing luggage over the antenna may reduce performance. Factory-installed and aftermarket vehicle structures including, but not limited to, roof racks and soft top roofs in a partially open position could reduce reception performance.

Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with your reception.

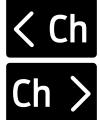
When you pass a ground-based broadcast-repeating tower, a stronger signal may overtake a weaker one and could result in the audio system muting. Your display could show an error message to indicate the interference.

## LOCATING THE SATELLITE RADIO IDENTIFICATION NUMBER

1. Select SiriusXM as the audio source.
2. Tune to channel 0.

## SELECTING A CHANNEL

### Manually Selecting a Channel



Press the button to find the previous or next available radio channel.

# Audio System

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## Linear Tuner

The linear tuner is displayed when manually selecting a channel. You can swipe left or right on the linear tuner carousel to navigate through the channel list. Tap on a channel title to listen to it.

## Using Direct Tune

1. Press the channel up or down button to open the linear tuner screen.
2. Press **Direct Tune** to open the number pad.
3. Enter the channel you prefer.

## Using Browse

1. Press **Browse**.
2. Select a channel.

## SATELLITE RADIO SETTINGS

### Subscription

Your subscription status is displayed. You can subscribe or manage your subscription directly from the touchscreen.

### SiriusXM Favorites

While you are listening to SiriusXM, you can save favorites by:

- Tapping the currently tuned channel or show logo on the SiriusXM audio screen.
- Tuning to a channel or show you want to save as a favorite. Navigate to the SiriusXM Favorites screen and press the Add Current button. The currently tuned channel or show is saved as a favorite.
- Saving a radio preset. This saves the currently tuned SiriusXM channel or show as a favorite

**Note:** Requires a trial or active subscription to use.

### Listening History

Listening history is a list of recently listened to SiriusXM content. You can view, manage and reset the listening history using the controls on the touchscreen.

**Note:** Requires a trial or active subscription to use.

### Help and Support

You can contact SiriusXM Customer Care directly from the operating system and view information required to manage your SiriusXM account.

# Audio System

## AUDIO SYSTEM – TROUBLESHOOTING

### AUDIO SYSTEM – INFORMATION MESSAGES

#### Satellite Radio Troubleshooting

Error Message	Potential Effects	Recommended Action
Connectivity Disabled	Internet streaming and On Demand shows are unavailable and some SiriusXM features are disabled.	Internet connectivity is turned off. See <b>Connected Vehicle</b> (page 615).
No Internet	Audio system may mute. Switch to Satellite button may be displayed on the SiriusXM audio screen if the channel is also available via satellite.	SYNC attempts to connect. See <b>Satellite Radio Limitations</b> (page 624). Switch to a satellite connection for the current channel if the option is available.
No Satellite Signal	Audio system may mute. Switch to Internet button may be displayed on the SiriusXM audio screen if the channel is also available via streaming.	Antenna may be obstructed or satellite reception is weak in your location. See <b>Satellite Radio Limitations</b> (page 624). Switch to an internet connection for the current channel if the option is available.
Slow Network Connection	Audio system may mute while the audio attempts to load.	Allow some time for the audio to load or tune to a different channel.
Channel Unavailable	Audio system may mute. Radio may tune to a different channel.	A temporary update may be in progress. Allow some time before retrying to tune to the channel. If the issue continues, the channel may no longer be available.
Episode Unavailable	Audio system may mute. Radio may tune to a different channel.	A temporary update may be in progress. Allow some time before retrying to play the episode. If the issue continues, the episode may no longer be available.

## Audio System

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Error Message	Potential Effects	Recommended Action
Something went wrong	Audio system may mute. Radio may tune to a different channel.	Allow some time and retry the action.
Subscribe to Listen	Cannot listen to selected content. Content may appear grayed out and some features may be disabled.	<p>Your subscription has expired or you have not yet subscribed for access to the listed content. Navigate to Subscription under the Satellite Radio Settings menu. If you have an active subscription which includes the listed channel or content and you see this error, you may need to refresh your radio. To refresh your SiriusXM radio, visit <a href="http://www.siriusxm.com/refresh">www.siriusxm.com/refresh</a> in the US, or <a href="http://www.siriusxm.ca/refresh">www.siriusxm.ca/refresh</a> in Canada.</p> <p>You may need to provide your SiriusXM Radio identification number. See <b>Locating the Satellite Radio Identification Number</b> (page 624).</p>

## Audio System

Error Message	Potential Effects	Recommended Action
Upgrade to Listen	Cannot listen to selected content. Content may appear grayed out and some features may be disabled.	Your subscription does not include access to the listed content. You may need to upgrade your subscription. Navigate to Subscription under the Satellite Radio Settings menu. If you have an active subscription which includes the listed channel or content and you see this error, you may need to refresh your radio. To refresh your SiriusXM radio, visit <a href="http://www.siriusxm.com/refresh">www.siriusxm.com/refresh</a> in the US, or <a href="http://www.siriusxm.ca/refresh">www.siriusxm.ca/refresh</a> in Canada. You may need to provide your SiriusXM Radio identification number. See <b>Locating the Satellite Radio Identification Number</b> (page 624).
Location Restricted Content	Audio may mute. Not available in your location or Unable to determine your location may be displayed.	Content is not available in your location or SiriusXM is unable to determine your location. Tuning to a different channel may resolve the issue.
Channel Blocked	Audio may mute. Radio may tune to a different channel.	The Block Explicit Content filter is turned on. Navigate to Listener Settings under the Satellite Radio Settings menu to access the Block Explicit Content filter. Navigate to Listener Settings. See <b>Satellite Radio Settings</b> (page 625).
Antenna Problem or Hardware Problem	Audio may mute. Access to SiriusXM features may be unavailable.	If issue persists, you may need to visit an authorized dealer for service.

## Audio System

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Error Message	Potential Effects	Recommended Action
SiriusXM Updating...	Audio may mute.	Allow SiriusXM some time to complete updating.
Loading...	Audio may mute. Content may be temporarily unavailable while loading.	No action necessary. If loading time is longer than usual, See <b>Satellite Radio Settings</b> (page 625).
SiriusXM Loading...	Audio may mute. Content and controls may be temporarily unavailable.	No action necessary. Allow SiriusXM some time to finish loading.

# Center Display

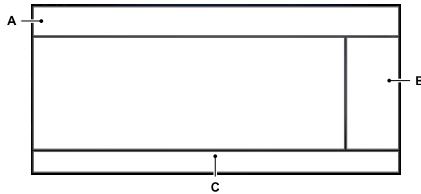
## CENTER DISPLAY OVERVIEW



**WARNING:** Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

For your safety, features that are not critical while driving are not available when the vehicle is moving at or above 5 mph (8 km/h).

**Note:** Illustrations are provided for conceptual understanding only and may appear differently on your vehicle.



- A Status bar. See **Status Bar** (page 630).
- B Information on demand screen. See **Information On Demand Screen** (page 631).
- C Feature bar. See **Feature Bar** (page 631).

## STATUS BAR

The status bar appears at the top of the display. The following buttons and icons can appear in the status bar.

**Note:** Some buttons and icons may not apply to your vehicle or may not appear exactly as shown.

### Alexa Built-In



Press to set up Alexa. See **Alexa Built-In** (page 635).

### Wireless Charging



Wireless charging active.



Device connected and not charging.

### Traffic Announcements



Traffic announcements are turned on but are not supported by the selected station.



Traffic announcements are turned on and supported by the selected station but are not active.



Traffic announcements are active.

**Note:** If no traffic announcement icons are displayed, traffic announcements are turned off.

### Vehicle Data

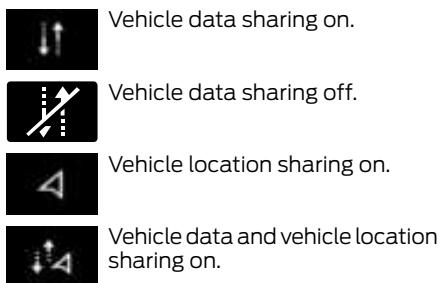


Wi-Fi available.



Wi-Fi connected.

# Center Display



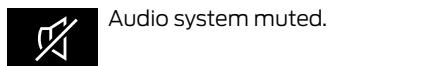
Vehicle data sharing on.

Vehicle data sharing off.

Vehicle location sharing on.

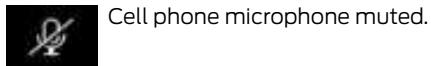
Vehicle data and vehicle location sharing on.

## Audio System

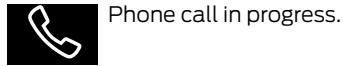


Audio system muted.

## Connected Device



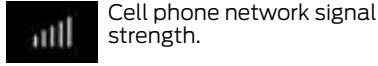
Cell phone microphone muted.



Phone call in progress.



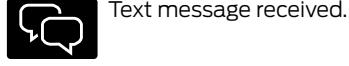
Media player connected using **Bluetooth®**.



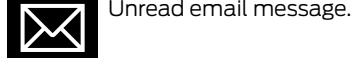
Cell phone network signal strength.



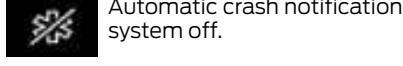
Cell phone roaming.



Text message received.



Unread email message.



Automatic crash notification system off.



Cell phone battery status.

## Software Updates



Press to see details about software updates. See **Vehicle Software Updates** (page 650).

## Back Button



Some screens have a back button in the top corner. Press the button to return to the previous screen.

## INFORMATION ON DEMAND SCREEN

The information on demand screen displays cards on the side of the display and allows you to see information from different features.



Press the button to view the next card.



Press the button to view the previous card.



Press the button to view available cards.

On some screens, you can swipe a card toward the center of the screen to move the content into the main screen.

## FEATURE BAR

The feature bar is located on the bottom of the display and allows you to access vehicle features.

### Audio



Press to use the radio, a USB, a media player or a **Bluetooth®** device.

# Center Display

## Phone



Press to make calls and access the phonebook on your cell phone. See **Phone** (page 637).

## Navigation



Press to use the navigation system. See **Navigation** (page 647).

## Favorite



Press to replace this button with a shortcut to a feature or setting.

## Apps



Press to see a list of apps. To open an app, select the app.

## Settings



Press to access the settings menu. See **Settings** (page 632).

## Features



Press to view features.

**Note:** The icon may be different depending on your vehicle.

## SETTINGS

1.



Press the button in the feature bar to access the settings menu.

2. Select the required tile to access specific settings.



If you see this icon next to a menu option, press it for more information.

## REBOOTING THE CENTER DISPLAY

You can reboot the center display using the controls on the steering wheel.

1. Simultaneously press and hold the seek forward and audio system power button for 10 seconds.

# Voice Interaction

## FORD ASSISTANT

### USING FORD ASSISTANT

The digital assistant allows you to control vehicle features using conversational requests.

To begin a voice interaction using the wake word, say the selected wake word, then say your command.



Press the voice interaction button on the steering wheel. A tone sounds before you can say your command.

**Note:** You may need to enable your vehicle's modem to use certain voice commands. See **Enabling and Disabling the Modem** (page 615).

**Note:** When you are not driving, additional commands are available by using popular chat applications. Use FordPass to setup a conversation with your Ford assistant.

### Voice Command Examples

To see examples of what voice commands you can use with different features:



Press the button on the touchscreen.

1. Press **Ford Assistant**.
2. Press **Voice Command Help**.
3. Select a feature.

## FORD ASSISTANT SETTINGS

To access the settings menu:



Press the button on the touchscreen.

1. Press **Ford Assistant**.

From the settings menu you can do the following:

- Switch listen for wake word on or off.
- Set the preferred wake word.
- Switch advanced mode on or off.
- Switch phone confirmation on or off.
- Switch the commands list on or off.
- View the commands help menu.



Press the button next to a menu option for more information.

## FORD ASSISTANT – FREQUENTLY ASKED QUESTIONS

### Why does the system not understand what I am saying?

- You are speaking too soon. When using the button of the steering wheel, wait for the tone before you speak.

### Why does the system not understand the name of a track or artist?

- **Bluetooth®** does not support voice commands. Connect your device to a USB port.
- You are not saying the name exactly as it appears on your device. Say the name of the track or artist exactly as it appears on your device. Spell out any abbreviations in the name.
- The system does not recognize some special characters contained in the name of a song or artist, for example \*,- or +. Rename the files on your device or use the touchscreen to select and play the track.

# Voice Interaction

---

## Why does the system not understand the name of a contact in the phonebook on my device and calls the wrong contact?

- You are not saying the name exactly as it appears on your device. Say the first and last name of the contact exactly as it appears on your device. Spell out any abbreviations in the name.
- The name contains special characters, for example \*, - or +. Rename the contact on your device or use the touchscreen to select and call the contact.

## Why does the system not understand foreign names of contacts in the phonebook on my device?

- The system applies phonetic pronunciation rules of the selected language to the names of contacts in the phonebook on your device. Select the name of the contact on the touchscreen and use the Hear it option to get an idea of how the system expects you to pronounce it.

## Why do the system voice prompts and the pronunciation of some words not seem accurate?

- The system uses text-to-speech technology and a synthetically generated voice rather than a pre-recorded human voice.

# Alexa Built-In

## WHAT IS ALEXA BUILT-IN

Alexa Built-In allows you to use Alexa in your vehicle for auto-specific use cases on the road and gives you access to an ever-evolving number of skills that help to make your life more productive, entertaining, and connected while using your vehicle.

## ALEXA BUILT-IN REQUIREMENTS

To use Alexa, all of the following must occur:

- Your vehicle modem is enabled.
- You are signed in to an existing Amazon account.
- Vehicle location services are enabled.
- Vehicle connectivity and vehicle data sharing is enabled.

## SIGNING IN TO YOUR ACCOUNT



Press the button in the status bar and follow the on-screen prompts.

To sign in using the settings menu:

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Get Started**.
4. Sign in to your account by either scanning the QR code or entering the on-screen code into the Amazon website.
5. Once signed in, follow the on-screen prompts.
6. When complete, the vehicle informs you that Alexa is ready to be used in the vehicle.

## Signing Out of Your Account

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Sign Out**.

## USING ALEXA BUILT-IN

To use Alexa, say “Alexa” or press the voice interaction button on the steering wheel and then say “Alexa” to invoke Alexa to start listening.

**Note:** If the wake word is not enabled, you can only use the voice interaction button.

You can use Alexa for the following and more:

- Entertainment.
- Hands-free calling.
- Traffic and navigation.
- Vehicle controls.
- Smart home device control.
- Weather and news information.

## ALEXA BUILT-IN SETTINGS

### Enabling the Wake Word

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Switch **Listen for Wake Word** on or off.

**Note:** If the wake word is not enabled, you can only use the voice interaction button.

### Contact List

Displays a list of connected phones and contact sharing status for each phone.

To change the contact sharing status:

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Contact List**.

## Alexa Built-In

---

4. Enable or disable sharing for each phone.

**Note:** You can share contacts from more than one phone at a time.

### Things to Try

Learn more about what you can do with Alexa by browsing the things to try.

1. Press **Settings** on the touchscreen.
2. Press **Amazon Alexa**.
3. Press **Things to Try**.

# Phone

## PHONE PRECAUTIONS



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## CONNECTING YOUR PHONE

Go to the settings menu on your device and switch **Bluetooth®** on.



Press the phone option on the feature bar.

1. Press **Add Phone**.

**Note:** A prompt alerts you to search for your vehicle on your cell phone.

2. Select your vehicle on your cell phone.

**Note:** A number appears on your cell phone and on the touchscreen.

3. Confirm the number on your cell phone matches the number on the touchscreen.

**Note:** The touchscreen indicates that you have successfully paired your cell phone.

4. Download the phonebook from your cell phone when you are prompted.

**Note:** If you pair more than one cell phone, use the phone settings on the center display to specify the primary phone. You can change this setting at any time.

## PHONE MENU

This menu becomes available after pairing a phone.

### Recent Call List

Display and select an entry from a list of previous calls.

### Contacts

Display a smart search form to look up your contacts. Use the List button to alphabetically sort your contacts.

### Favorites

Display the list of favorite contacts that are set up on your phone.

### Messaging

Displays the list of text messages to read, listen to, or respond to.

### Email

Displays the list of emails to read, listen to, or respond to.

### Phone List

Display the list of paired or connected devices that you can select.

**Note:** Up to 12 devices can be stored.

### Do Not Disturb

Reject incoming calls and switch ring tones and alerts off.

### Phone Keypad

Directly dial a number.

# Phone

---

## Voice Control

Press the button and say a command to use the Google or Siri voice assistant available on your connected phone to access supported features.

**Note:** *Some features under the phone menu may not be available if the feature is not supported through the phone.*

# Phone

## MAKING AND RECEIVING A PHONE CALL

### Making Calls

**To call a number in your contacts, select:**

Menu Item	Action and Description
Contacts	You can then select the name of the contact you want to call. Any numbers stored for that contact display along with any stored contact photos. You can then select the number that you want to call. The system begins the call.

**To call a number from your recent calls, select:**

Menu Item	Action and Description
Recent Call List	You can then select an entry that you want to call. The system begins the call.

**To call a number from your favorites, select:**

Menu Item	Action and Description
Favorites	You can then select an entry that you want to call. The system begins the call.

**To call a number that is not stored in your phone, select:**

Menu Item	Action and Description
Phone Keypad	Select the digits of the number you wish to call.
Call	The system begins the call.

Pressing the backspace button deletes the last digit you typed.

### Receiving Calls

During an incoming call, an audible tone sounds. Caller information appears in the display if it is available.

**To accept the call, select:**

Menu Item
Accept

**Note:** You can also accept the call by pressing the phone button on the steering wheel.

**To reject the call, select:**

Menu Item
Reject

Ignore the call by doing nothing. The system logs it as a missed call.

### During a Phone Call

During a phone call, the contacts name and number display on the screen along with the call duration.

The phone status items are also visible:

- Signal Strength.
- Battery.

You can select any of the following during an active phone call:

# Phone

---

Item	
End Call	Immediately end a phone call. You can also press the button on the steering wheel.
Keypad	Press this to access the phone keypad.

Item	
Mute	You can switch the microphone off so the caller does not hear you.
Privacy	Transfer the phone call audio to the cell phone or back to the touchscreen.

## SENDING AND RECEIVING A TEXT MESSAGE

Menu Item	Description
Hear It	Hear the text message.
View	View the text message.
Call	Call the sender.
Reply	Reply to the text message with a standard text message.

## SWITCHING TEXT MESSAGE NOTIFICATION ON AND OFF

### iOS

1. Go to the settings menu on your cell phone.
2. Select **Bluetooth®**.
3. Select the information icon to the right of your vehicle.
4. Switch text message notification on or off.

### Android

1. Go to the settings menu on your cell phone.
2. Select **Bluetooth®**.
3. Select the profiles option.
4. Select the phone profile.
5. Switch text message notification on or off.

## CONNECTING A BLUETOOTH® DEVICE

1. Make sure **Bluetooth®** is enabled on your device.
2. Press **Settings** on the touchscreen.
3. Press **Connectivity**.
4. Press **Bluetooth**.
5. Press **Add a Bluetooth Device**.

**Note:** A prompt alerts you to search for your vehicle on your device.

6. Select your vehicle on your device.

**Note:** A number appears on your device and on the touchscreen.

7. Confirm that the number on your device matches the number on the touchscreen.

**Note:** The touchscreen indicates that you have successfully paired your device.

The **Bluetooth®** word mark and logos are registered trademarks owned by **Bluetooth SIG, Inc.**, and any use of such marks by Ford Motor Company is under license. Other trademarks and trade names are those of their respective owners.

## PLAYING MEDIA USING BLUETOOTH®



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hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Connect your device.



Press the audio button on the feature bar.



Press **Sources**.



Press the **Bluetooth®** option.



Press to play a track. Press again to pause the track.



Press to skip to the next track.



Press and hold to fast forward through the track.



Press once to return to the beginning of a track. Repeatedly press to return to previous tracks.

Press and hold to fast rewind through the track.

## APP PRECAUTIONS



**WARNING:** Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

## APP REQUIREMENTS

When you start an app through the system for the first time, you could be asked to grant certain permissions. You can review and change the permissions that you have granted at any time when your vehicle is not moving. We recommend that you check your data plan before using your apps through the system. Using them could result in additional charges. We also recommend that you check the app provider's terms and conditions and privacy policy before using their app. Make sure that you have an active account for apps that you want to use through the system. Some apps will work with no setup. Others require you to configure some personal settings before you can use them.

## ACCESSING APPS



Select the apps option on the feature bar.

## ENABLING APPS ON AN IOS DEVICE



Select the apps option on the feature bar.

1. Select Mobile Apps Help.
2. Follow the instructions to pair and connect your device via **Bluetooth®** or with a USB cable.
3. Start the apps on your device that you want to use.
4. Select the app that you want to use on the touchscreen.

**Note:** Some apps may run through Apple CarPlay if it is enabled.

**Note:** Closing an app on your device will close it on the touchscreen.

**Note:** For troubleshooting assistance select Mobile Apps List under Mobile Apps Help.

## ENABLING APPS ON AN ANDROID DEVICE



Select the apps option on the feature bar.

1. Select Mobile Apps Help.
2. Follow the instructions to pair and connect your device via **Bluetooth®** or with a USB cable.
3. Start the apps on your device that you want to use.
4. Select **Find Mobile Apps**.
5. Select the app that you want to use on the touchscreen.

**Note:** Some devices may lose the ability to play music over USB when Mobile Apps are enabled.

**Note:** Some apps may run through Android Auto if it is enabled.

# Apps

---

**Note:** Closing an app on your device will close it on the touchscreen.

**Note:** For troubleshooting assistance select Mobile Apps List under Mobile Apps Help.

## SWITCHING APPLE CARPLAY ON AND OFF

### Enabling Apple CarPlay with USB

1. Connect your device to a USB port.
2. Follow the instructions on your device and the touchscreen.

**Note:** Selecting "Enable Wireless CarPlay" on your device will prepare the device for wireless carplay when you re-enter the vehicle.

### Enabling Apple CarPlay with Wireless

1. Pair your device to **Bluetooth®**.
2. Follow the instructions on your device and the touchscreen.

### Disabling Apple CarPlay



Select the settings option on the feature bar.

1. Press Phone List.
2. Select your device from the list.
3. Press Disable.

### Re-Enabling Apple CarPlay



Select the settings option on the feature bar.

1. Press Phone List.
2. Select your device from the list.
3. Press Connect to Apple CarPlay.

## SWITCHING ANDROID AUTO ON AND OFF

### Enabling Android Auto with USB

(If Equipped)

1. Connect your device to a USB port.
2. Follow the instructions on the touchscreen.

**Note:** Certain features of the system are not available when you are using Android Auto.

### Enabling Android Auto with Wireless

1. Pair your device to **Bluetooth®**.
2. Follow the instructions on your device and the touchscreen.

**Note:** Certain Android Devices do not support Android Auto Wireless. Please check your Android OS version for compatibility.

### Disabling Android Auto



Select the settings option on the feature bar.

1. Press Phone List.
2. Select your device from the list.
3. Press Disable.

### Re-Enabling Android Auto



Select the settings option on the feature bar.

1. Press Phone List.
2. Select your device from the list.
3. Press Connect to Android Auto.

# Personal Profiles (If Equipped)

---

## HOW DO PERSONAL PROFILES WORK

You can create multiple personal profiles enabling users to personalize vehicle settings such as seats and mirrors, as well as non-positional settings like radio, navigation and driver assist system settings. Positional settings are saved by holding a memory seat button. Non-positional settings are saved when you change a setting while a profile is active.

## ENABLING OR DISABLING PERSONAL PROFILES

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Switch Personal Profiles on or off.

When enabled:

- Unlocking a door with a remote control or mobile device that is not linked to a driver profile does not change the active profile, but remains in the last known profile. It does not change the positional settings.
- Pressing a memory seat button that is not linked to a driver profile or saved to a preset setting does not change the active profile, but remains in the last known profile. It does not change the positional settings.
- Pressing a memory seat button that is not linked to a driver profile but is saved to a preset setting does not change the active profile, but remains in the last known profile. It recalls the positional settings that you saved to that memory seat button.

When disabled:

- Unlocking a door with a remote control or mobile device does not recall any non-positional settings but still recalls positional settings from the driver profile which the remote control or mobile device is linked to.
- Pressing a memory seat button that is not linked to a driver profile or saved to a preset setting does not change the positional or non-positional settings.
- Pressing a memory seat button that is linked to a driver profile or has saved to a preset setting recalls the positional settings that you saved to that memory seat button.

## CREATING A PERSONAL PROFILE

You can create one profile for each preset memory seat button. There is also a guest profile.

**Note:** *The guest profile consists of existing settings when there is no driver profile created. After you create a driver profile, the guest profile serves as an additional driver profile.*

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Press Add Profile.
4. Follow the prompts on the display.

## LINKING OR UNLINKING A PERSONAL PROFILE

You can link your profile to a remote control so that your settings are activated when you use the remote control to turn on the vehicle.

## **Personal Profiles (If Equipped)**

---

### **Remote Control**

You can save preset memory positions for up to three remote controls by assigning a remote control to a personal profile.

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Select the profile to link or unlink.
4. Select the remote control to link or unlink.
5. Follow the instructions on the touchscreen.

**Note:** If more than one linked remote control is in range, the memory function moves to the settings of the first key to initiate a memory recall.

### **SELECTING A PERSONAL PROFILE**

You can select a profile using the touchscreen or the preset button you selected when you created your profile.

If you use a linked device, such as a remote control or mobile device, the active profile is set to the linked profile.

To change the active profile:

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Select the profile to use.
4. Press Make Profile Active.

### **DELETING A PERSONAL PROFILE**

1. Press Settings on the touchscreen.
2. Press Personal Profiles.
3. Select the profile to delete.

4. Press Delete Profile.

# Navigation

## CONNECTED NAVIGATION (IF EQUIPPED)

Your vehicle may be equipped with connected navigation. Depending on your version, you are given a 90 day or 3 year trial. After the trial period, you need to sign up to continue the experience. For additional information, visit [ford.com/connectedservices](http://ford.com/connectedservices).

**Note:** If you do not sign up or renew your subscription, you can still use navigation through a connected device.

## ACCESSING NAVIGATION



Press the button to access Navigation.

**Note:** As the driver, be aware of all local traffic regulations and road attributes, and operate your vehicle in a safe and legal manner.

## NAVIGATION MAP UPDATES

To update your map data over Wi-Fi, your vehicle must be connected to a Wi-Fi access point. For USB updates and other details, contact dealers at 1-866-462-8837 in the United States and Canada, or 800-557-5539 in Mexico.

**Note:** If you find map data errors, you may report them by going to [www.here.com/mapcreator](http://www.here.com/mapcreator).

## ADJUSTING THE MAP

### ZOOMING THE MAP IN AND OUT

You can use pinch gestures to zoom in and out. Place two fingers on the screen and move them apart to zoom in. Place two fingers on the screen and bring them together to zoom out.

### CHANGING THE FORMAT OF THE MAP



Press the Menu button.

1. Press the Map Orientation tile.
2. Select a map orientation.

## LIVE TRAFFIC

### WHAT IS LIVE TRAFFIC

You can observe real-time road congestion when live traffic is on.

### SWITCHING LIVE TRAFFIC ON AND OFF



Press the Menu button.

1. Press the Traffic on Map tile.
2. Press Traffic On or Traffic Off.

## SETTING A DESTINATION

### SETTING A DESTINATION USING THE TEXT ENTRY SCREEN

1. Press the search bar at the top of the screen.

# Navigation

2. Enter your destination using the keyboard.
3. Press Search.
4. Select a destination from the list.
5. Press Start to begin navigation.

## SETTING A DESTINATION USING THE MAP SCREEN

Press and hold on the map to place a pin at that location. Information about the location of the pin appears on the screen.



Press the button to begin navigation to the pin.

## SETTING A DESTINATION USING A PREDICTIVE DESTINATION

Press the predicted destination card on the screen to navigate to it. These appear when the navigation system has learned your driving habits.

## SETTING A DESTINATION USING A RECENT DESTINATION



Press the button.

Press a destination from the list.

**Note:** You can also use the search button to view recent destinations.

## SETTING A DESTINATION USING A SAVED DESTINATION

Press the star icon next to the location details to save the location.



Press the button.

Press a destination from the list.

**Note:** You can also use the search button to view saved destinations.

## SETTING A DESTINATION USING A POINT OF INTEREST

Press a point of interest icon on the map. Information about the location of the point of interest appears on the screen.



Press the button to begin navigation to the point of interest.

**Note:** You can also use the search button to view points of interest.

## WAYPOINTS

### ADDING A WAYPOINT



Press the Add Waypoint button when in an active navigation session.

1. Enter your waypoint on the keyboard.
2. Press Search.
3. Select a waypoint from the list.
4. Press Add to Trip.

### EDITING WAYPOINTS

1. Press the waypoint you would like to edit.
2. Select an option to reorder or delete the waypoint.

## ROUTE GUIDANCE

### ADJUSTING THE GUIDANCE PROMPT VOLUME

Turn the volume control when a guidance prompt plays to adjust the volume.

# Navigation

## REPEATING AN INSTRUCTION

Press the turn indicator to hear the last voice instruction.

## CANCELING ROUTE GUIDANCE



Press the button to cancel route guidance to the selected location.

## TRAILER TOWING NAVIGATION

The system calculates the best route for trailer towing by avoiding dangerous road conditions based on the dimensions of your trailer.

### Switching Trailer Towing Navigation On and Off

1. Press the **Navigation** button on the feature bar.
2. Press the **Menu** button.
3. Press **Trailer Routing**.
4. Switch **Trailer-optimized Routing** on or off.

### Entering Trailer Dimensions

1. Press the **Navigation** button on the feature bar.
2. Press the **Menu** button.
3. Press **Trailer Routing**.
4. Press **Towing Menu**.
5. Press **Add Trailer**.
6. Follow the instructions on the screen to enter the type and dimensions of the trailer into the system.

## Navigation Alerts

Alerts will appear on the navigation map while driving. An orange alert triangle indicates you should proceed with caution. When not following active guidance to a destination, a red alert triangle may appear and indicates you should avoid the road and find a detour.

# Vehicle Software Updates

Ford Power-Up software updates use over-the-air technology to deliver the latest features, software enhancements and quality improvements to your vehicle.

When Automatic Updates is turned on updates are downloaded in the background while you are driving.

Non-drivable updates require your vehicle to be parked. Set a recurring schedule for a time that you know the vehicle will not be driven (like overnight). Non-drivable updates may take up to 45 minutes, however, some can take longer than that. Check the center display screen or the FordPass app for the most accurate estimated update time.

Software updates are delivered wirelessly using the vehicle modem or Wi-Fi. To make sure the most seamless experience. See **Connecting the Vehicle to a Wi-Fi Network** (page 615).

## Software Update Requirements

The following conditions must be met to receive a non-drivable update:

- Vehicle is parked and not in motion.
- Ignition is off.
- Doors and windows are closed.
- Liftgates/tailgates are closed.
- Parking lights are off.
- Illuminated exit lights are off.
- Hazard lights are off.
- Alarm is not triggered.
- Remote start is not in progress.
- Your vehicle is not DC fast charging.
- Your vehicle is not in 4x4 mode.
- Your vehicle is not in neutral tow mode.
- Your 12V battery is charged.

## Software Update Limitations

Once a scheduled update begins you cannot:

- Cancel the update.
- Drive your vehicle.
- Start your ignition.
- Activate the alarm.
- Use the remote control to lock/unlock your vehicle.
- Fast charge your vehicle.
  - If connected to a Level 1 or 2 charger, charging will pause until the update is completed.

**Note:** : If an update is interrupted a notification is sent to FordPass app with instructions to resolve it. If there are no instructions, contact an authorized dealer.

## SOFTWARE UPDATE SETTINGS

To access the Software Updates menu:

1. Press **Settings** on the touchscreen.
2. Press **Software Updates**.

You can do the following in the Software Updates menu:

- Switch Automatic Updates on and off.
- Schedule and install software updates.
- View software update details.



Press the button next to a menu option for more information.

# Vehicle Software Updates

## Switching Automatic Updates On and Off

Your vehicle may come with Automatic Updates switched on. To make sure your vehicle always has the latest software, which could include security or other enhancements, we do not recommend switching Automatic Updates off.

**Note:** Software updates require approval to download or install with Automatic Updates switched off.

## Scheduling and Installing Software Updates

### Scheduling Software Updates

From the Software Updates menu:

1. Press **Schedule Updates**.
2. Select the days and time for updates.
3. Press **Save**.

The more days that updates are scheduled, the more frequently your vehicle installs new updates. We recommend selecting a time you normally do not need your vehicle, such as overnight.

Some updates require your vehicle to be switched off.

**Note:** The schedule you set is recurring. If Automatic Updates is on, every time a non-driveable update is available, it installs on this schedule unless you change it. You are notified on your touchscreen and connected device prior to a non-driveable update, with an option to reschedule it.

## Installing Software Updates

### Using the Status Bar

1. Press a Software Update indicator on your touchscreen when it appears.
2. Follow the instructions on the touchscreen.

## Using the Touchscreen

From the Software Updates menu:

1. Press **Update Details**.
2. Press **Update Now**.

## Viewing Software Update Details

From the Software Updates menu:

1. Press **Update Details**.

## SOFTWARE UPDATE INDICATORS

You can press the indicators in the status bar when they appear for more information.



Vehicle software update reminder, schedule required, confirmation of default schedule required, or consent required.



Vehicle software update canceled, update not successful, or precondition not met.



Vehicle software update successful.

# Vehicle System Reset

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## PERFORMING A SYSTEM RESET

Performing a system reset allows you to remove all personal information and restore settings to their factory defaults.

1. Press **Settings** on the touchscreen.
2. Press **General**.
3. Press **Reset**.
4. Press **Factory Reset**.
5. Follow the prompts on the screen to complete the reset.

## Accessories

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For a complete listing of the accessories that are available for your vehicle, please contact your authorized dealer or visit the online store web site:

<b>Web Address (United States)</b>
www.Accessories.Ford.com

<b>Web Address (Canada)</b>
www.Accessories.Ford.ca

We will repair or replace any properly authorized dealer-installed Ford Original Accessory found to be defective in factory-supplied materials or workmanship during the warranty period, as well as any component damaged by the defective accessories.

We will warrant your Ford Original Accessory through the warranty that provides the greatest benefit:

- 24 months, unlimited mileage.
- The remainder of your new vehicle limited warranty.

Contact an authorized dealer for details and a copy of the warranty.

Ford Licensed Accessories are the accessory manufacturer's designs. The manufacturer develops and therefore warrants Ford Licensed Accessories, and does not design or test these accessories to Ford Motor Company engineering requirements. Contact an authorized Ford dealer for the manufacturer's limited warranty details, and request a copy of the Ford Licensed Accessories product limited warranty from the accessory manufacturer.

For maximum vehicle performance, keep the following information in mind when adding accessories or equipment to your vehicle:

- When adding accessories, equipment, passengers and luggage to your vehicle, do not exceed the total weight capacity of the vehicle or of the front or rear axle (GVWR or GAWR as indicated on the Safety Compliance Certification label). Ask an authorized dealer for specific weight information.
- The Federal Communications Commission (FCC) and Canadian Radio Telecommunications Commission (CRTC) regulate the use of mobile communications systems that are equipped with radio transmitters, for example two-way radios, telephones and theft alarms. Any such equipment installed in your vehicle should comply with Federal Communications Commission (FCC) and Canadian Radio Telecommunications Commission (CRTC) regulations and should be installed only by an authorized dealer.
- An authorized dealer needs to install mobile communications systems. Improper installation may harm the operation of your vehicle, particularly if the manufacturer did not design the mobile communication system specifically for automotive use.
- If you or an authorized Ford dealer add any non-Ford electrical or electronic accessories or components to your vehicle, you may adversely affect battery performance and durability. In addition, you may also adversely affect the performance of other electrical systems in the vehicle.

## Auxiliary Switches

### WHAT ARE THE AUXILIARY SWITCHES - RAPTOR

The auxiliary switchboard on the overhead console makes aftermarket customization easier with six prewired switches connected to the power distribution box. Each circuit is individually fused for connection of electrical accessories. For more information on connecting accessories to the auxiliary switches, see your authorized dealer or refer to the Body and Equipment Mounting Manual (BEMM), if available.

For maximum vehicle performance, keep the following information in mind when adding accessories or equipment to your vehicle:

- When adding accessories, equipment, passengers and luggage to your vehicle, do not exceed the total weight capacity of the vehicle or of the front or rear axle (GVWR or GAWR as indicated on the safety compliance certification label). Ask an authorized dealer for specific weight information.
- It is your responsibility to ensure that any equipment you have fitted complies with applicable local legislation.
- An authorized dealer needs to install mobile communication systems. Improper installation may harm the operation of your vehicle, particularly if the manufacturer did not design the mobile communication system specifically for automotive use.
- If you or an authorized dealer add any electrical or electronic accessories or components not produced by us to your vehicle, you may adversely affect battery performance and durability. In addition, you may also adversely affect the performance of the other electrical systems in the vehicle.

### LOCATING THE AUXILIARY SWITCHES - RAPTOR

The switches are labeled AUX 1 through AUX 6.



The auxiliary switches only operate when the ignition is in the on or off position and the delay accessory is active, whether the engine is running or not.

We recommend that you leave the engine running to maintain battery charge when using the switches for an extended time or when using higher current draw accessories.

When a switch is turned on, the yellow indicator light on the switch illuminates and the circuit provides power to the device wired to that switch.

# **Warranty Terms and Conditions - Raptor**

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## **BASE WARRANTY**

The F-150 Raptor carries the same New Vehicle Limited Warranty as other Ford F-150 models. This information is covered in its entirety in your warranty information.

Warranty service for the F-150 Raptor or any Ford Performance vehicle can be obtained at any Ford dealer nationwide.

Ford Performance does not recommend modifying or racing Ford Performance vehicles, as they are designed and built to be driven as delivered from the factory. The warranty information discusses vehicle usage and the installation of aftermarket parts and their effect on warranty coverage.

These modifications may not necessarily protect your engine from damage in competition conditions. Subjecting your vehicle to competition conditions even with these modifications may render repairs non-reimbursable under the New Vehicle Limited Warranty.

Ford Performance has engineered your F-150 Raptor for off-road use beyond what is normal for a F-150. However, it can incur damage if driven beyond its capabilities. Skid plates, shock guards and running boards were designed to help limit damage to vital components and exterior finishes, but cannot prevent all damage if driven in extreme off-road conditions. Damage to skid plates, shock guards, running boards and exterior finishes as well as bent, cracked or broken body, frame and chassis components may not be covered by warranty.

Vehicle damage caused by driving through deep water at excessive speeds may not be covered under warranty. See **Driving Your Vehicle at High Speeds** (page 473).

Please see the warranty information for complete information.

Perform Multi-Point Inspection and the inspections outlined in Scheduled Maintenance information. Refer to the vehicle's Workshop Manual for removal and installation procedures. Replace with genuine Ford and Motorcraft service parts as needed.

# Ford Protect

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## WHAT IS FORD PROTECT

Protect yourself from the rising cost of vehicle repairs with a Ford Protect extended service plan.

### Ford Protect Extended Service Plans - United States Only

Ford Protect extended service plans mean peace of mind. Extended service plans are backed by Ford Motor Company, and provide more protection beyond the New Vehicle Limited Warranty coverage. When you visit your Ford Dealer, insist on the Ford Protect extended service plan.

### Ford Protect Can Quickly Pay for Itself

One trip to the service center could easily exceed the price of your Ford Protect extended service plan. With the Ford Protect extended service plan, you minimize your risk for unexpected repair bills and rising repair costs.

### Up to 1,000+ Covered Vehicle Components

There are four mechanical Ford Protect extended service plans with different levels of coverage. Ask your authorized dealer for details.

1. PremiumCARE - Our most comprehensive coverage. With over 1,000 covered components, this plan is so complete it is probably easier to list what is not covered.
2. ExtraCARE - Covers 113 components, and includes many high-tech items.
3. BaseCARE - Covers 84 components.
4. PowertrainCARE - Covers 29 critical components.

Ford Protect extended service plans are honored by all authorized Ford dealers in the United States, Canada and Mexico.

That means you get:

- Reliable, quality service at any Ford or Lincoln dealership.
- Repairs performed by factory trained technicians, using genuine parts.

### Rental Car Reimbursement

#### *First Day Rental Benefit*

If you bring your car into your dealer for service, we will give you a rental vehicle to use for the day.

#### *Extended Rental Benefits*

If your vehicle is kept overnight for covered repairs, you are eligible for rental car coverage, warranty repairs, and field service actions.

### Roadside Assistance

Exclusive 24/7 roadside assistance, including:

- Towing, flat-tire change and battery jump starts.
- Out of fuel and lock-out assistance.
- Travel expense reimbursement for lodging, meals and rental car.
- Assistance for taxi, shuttle, rental car coverage or other transportation.

### Transferable Coverage

If you sell your vehicle before your Ford Protect extended service plan coverage expires, you can transfer any remaining coverage to the new owner. This should give you and your potential buyer peace of mind.

# Ford Protect

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## Less Cost to Properly Maintain Your Vehicle

The Ford Protect extended service plan also offers a Premium Maintenance Plan that covers all scheduled maintenance, and selected wear items. The coverage is prepaid, so you never have to worry about the cost of your vehicle's maintenance.

Covered maintenance includes:

- Windshield wiper blades.
- Spark plugs.
- The clutch disc (if equipped).
- Brake pads and linings.
- Shock absorbers.
- Struts.
- Engine belts.
- Engine coolant hoses, clamps and o-rings.
- Diesel exhaust fluid replenishment (if equipped).
- Cabin air filter replacement every 20,000 mi (32,000 km) for electric vehicles only.

## Interest Free Finance Options

Just a 5% down payment provides you with an affordable, no interest, no fee payment program allowing you all the security and benefits Ford Protect extended service plan has to offer while paying over time. You are pre-approved with no credit check or hassles. To learn more, call our Ford Protect extended service plan specialists at 800-367-3377.

Ford Protect Extended Service Plan  
P.O. Box 321067  
Detroit, MI 48232

## Ford Protect Extended Service Plan (Canada Only)

You can get more protection for your vehicle by purchasing a Ford Protect extended service plan. Ford Protect extended service plan is the only service contract backed by Ford Motor Company of Canada, Limited. Depending on the plan you purchase, Ford Protect extended service plan provides benefits such as:

- Rental reimbursement.
- Coverage for certain maintenance and wear items.
- Protection against repair costs after your New Vehicle Limited Warranty Coverage expires.
- Roadside Assistance benefits.

There are several Ford Protect extended service plans available in various time, distance and deductible combinations. Each plan is tailored to fit your own driving needs, including reimbursement for towing and rental. When you purchase Ford Protect extended service plan, you receive added peace-of-mind protection throughout Canada, the United States and Mexico, provided by a network of participating authorized Ford Motor Company dealers.

**Note:** Repairs performed outside of Canada and the United States are not eligible for Ford Protect extended service plan coverage.

This information is subject to change. Visit your local Ford of Canada dealer or [www.ford.ca](http://www.ford.ca) to find the Ford Protect extended service plan that is right for you.

# Scheduled Maintenance

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## GENERAL MAINTENANCE INFORMATION

### Why Maintain Your Vehicle?

Carefully following the maintenance schedule helps protect against major repair expenses resulting from neglect or inadequate maintenance and may help to increase the value of your vehicle when you sell or trade it. Keep all receipts for completed maintenance with your vehicle.

It is important that you have your vehicle serviced at the proper times. These intervals serve two purposes: first is to maintain the reliability of your vehicle and the second is to keep the cost of owning your vehicle down.

It is your responsibility to have all scheduled maintenance performed and to make sure that the materials used meet the specifications identified in this owner's manual. See **Capacities and Specifications** (page 578).

Failure to perform scheduled maintenance and regularly inspect your vehicle may result in vehicle damage not covered by the vehicle Warranty.

### Why Maintain Your Vehicle at Your Dealership?

#### Our Genuine Replacement Parts

Dealerships stock our parts and our authorized branded remanufactured replacement parts. These parts meet or exceed our specifications. Parts installed at your dealership carry a nationwide 24-month or unlimited mile (kilometer) parts and labor limited warranty.

If you do not use our authorized parts, they may not meet our specifications and could affect emissions compliance.

### Protecting Your Investment

Maintenance is an investment that pays dividends in the form of improved reliability, durability and resale value. To maintain the proper performance of your vehicle and its emission control systems, make sure you have scheduled maintenance performed at the designated intervals.

Your vehicle comes with the Intelligent Oil-Life Monitor system, a message appears in the instrument cluster display at the proper oil change interval. This interval may be up to one year or 10,000 mi (16,000 km), hybrid vehicles could exceed 10,000 mi (16,000 km).

When the oil change message appears in the instrument cluster display, it is time for an oil change. Make sure you perform the oil change within two weeks or 500 mi (800 km) of the message appearing. Make sure to reset the Intelligent Oil-Life Monitor after each oil change. See **Resetting the Intelligent Oil Life Monitor** (page 507).

If your instrument cluster display resets prematurely or becomes inoperative, you should perform the oil change interval at six months or 5,000 mi (8,000 km) from your last oil change. Never exceed one year or 10,000 mi (16,000 km) between oil change intervals.

You can drive your vehicle in such a way that may lead to higher oil consumption including extended time at high engine speeds, high loads, engine braking, hard cornering maneuvers, track and off-road usage. Under these conditions, oil consumption of approximately 1 quart per 500 miles (1 liter per 800 km) is possible. Check the engine oil level at every refueling and adjust to maintain proper levels to avoid engine damage.

# Scheduled Maintenance

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You can also drive your vehicle in such a way that dilutes and increases the level of oil by frequent short trips that do not allow the engine to get to operating temperature, extended idling and low speed driving for long periods of time.

It is important to rely upon your dealership to properly diagnose and repair your vehicle.

We strongly recommend only using our genuine or our authorized re-manufactured replacement parts engineered for your vehicle.

## Additives and Chemicals

We do not recommend using chemicals or additives not approved by us as part of your vehicle's normal maintenance. Please consult your warranty information.

## Oils, Fluids and Flushing

In many cases, fluid discoloration is a normal operating characteristic and, by itself, does not necessarily indicate a concern or that the fluid needs to be changed. Have discolored fluids that also show signs of overheating or foreign material contamination checked immediately.

Make sure to change the vehicle's oils and fluids at the specified intervals or in conjunction with a repair. Flushing is a viable way to change fluid for many vehicle sub-systems during scheduled maintenance. It is critical that systems are flushed only with new fluid that is the same as that required to fill and operate the system or using our approved flushing chemical.

## Scheduled Maintenance Service Intervals

For your scheduled maintenance service intervals, visit <https://www.ford.com/support/maintenance-schedule>.

## Owner Checks and Services

Make sure you perform the following basic maintenance checks and inspections.

<b>Check Every Month</b>
The engine oil level.
Function of all interior and the exterior lights.
The tires including the spare for wear and proper pressure.
The windshield washer fluid level.

# Scheduled Maintenance

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## Check Every Six Months

The battery connections. Clean if necessary.

The body and door drain holes for obstructions. Clean if necessary.

The cooling system fluid level and the coolant system strength.

The door weatherstrips for wear. Lubricate if necessary.

The hinges, latches and outside locks for proper operation. Lubricate if necessary.

The parking brake for proper operation.

The seatbelts and seat latches for wear and function.

Safety warning lamps, brake, ABS, airbag and seatbelt for operation.

The washer spray and wiper operation. Clean or replace blades as necessary.

## Multi-Point Inspection

It is important to have the systems on your vehicle regularly checked. This can help identify potential issues and prevent major problems. We recommend having the following multi-point inspection performed at every scheduled maintenance interval to help make sure your vehicle keeps running great.

## Multi-Point Inspection

Accessory drive belt or belts	Hazard warning system operation
Battery performance	Horn operation
Engine air filter	Radiator, cooler, heater and air conditioning hoses
Exhaust system	Suspension components for leaks or damage
Exterior lamps operation	Steering and linkage
Fluid levels <sup>1</sup> ; fill if necessary	Tires including the spare for wear and proper pressure <sup>2</sup>

## Scheduled Maintenance

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Multi-Point Inspection	
For oil and fluid leaks	Windshield for cracks, chips or pits
Halfshaft dust boots	Washer spray and wiper operation

<sup>1</sup> Brake, coolant recovery reservoir, automatic transmission and window washer.

<sup>2</sup>If your vehicle has a temporary mobility kit, check the tire sealant expiration Use By date on the canister. Replace as needed.

Be sure to ask your dealership service advisor or technician about the multi-point vehicle inspection. It is a comprehensive way to perform a thorough inspection of your vehicle. Your checklist gives you immediate feedback on the overall condition of your vehicle.

# Customer Information

## ROLLOVER WARNING



**WARNING:** Utility vehicles have a significantly higher rollover rate than other types of vehicles.



**WARNING:** Vehicles with a higher center of gravity (utility and four-wheel drive vehicles) handle differently than vehicles with a lower center of gravity (passenger cars). Avoid sharp turns, excessive speed and abrupt steering in these vehicles. Failure to drive cautiously increases the risk of losing control of your vehicle, vehicle rollover, personal injury and death.



**WARNING:** In a rollover crash, an unbelted person is significantly more likely to die than a person wearing a seatbelt.



**WARNING:** Do not become overconfident in the ability of four-wheel drive vehicles. Although a four-wheel drive vehicle may accelerate better than a two-wheel drive vehicle in low traction situations, it won't stop any faster than two-wheel drive vehicles. Always drive at a safe speed.

Utility vehicles and trucks handle differently than passenger cars in the various driving conditions that are encountered on streets, highways and off-road. Utility vehicles and trucks are not designed for cornering at speeds as high as passenger cars any more than low-slung sports cars are designed to perform satisfactorily under off-road conditions.

## THE BETTER BUSINESS BUREAU AUTO LINE PROGRAM

Your satisfaction is important to Ford Motor Company and to your dealer. If a warranty concern has not been resolved using the three-step procedure outlined earlier in this chapter in the Getting the Services you need section, you may be eligible to participate in the BBB AUTO LINE program.

The BBB AUTO LINE program consists of two parts – mediation and arbitration. During mediation, a representative of the BBB will contact both you and Ford Motor Company to explore options for settlement of the claim. If an agreement is not reached during mediation or you do not want to participate in mediation, and if your claim is eligible, you may participate in the arbitration process. An arbitration hearing will be scheduled so that you can present your case in an informal setting before an impartial person. The arbitrator considers the testimony provided and makes a decision after the hearing.

Disputes submitted to the BBB AUTO LINE program are usually decided within 40 days after you file your claim with the BBB. You are not bound by the decision, and may reject the decision and proceed to court where all findings of the BBB Auto Line dispute, and decision, are admissible in the court action. Should you choose to accept the BBB AUTO LINE decision, Ford is then bound by the decision, and must comply with the decision within 30 days of receipt of your acceptance letter.

**BBB AUTO LINE Application:** Using the information that follows, call or write to request a program application. You will be asked for your name and address, general information about your new vehicle, information about your warranty concerns, and any steps you have already taken to

# **Customer Information**

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try to resolve them. A Customer Claim Form will be mailed that needs to be completed, signed and returned to the BBB along with proof of ownership. Upon receipt, the BBB reviews the claim for eligibility under the Program Summary Guidelines.

**You can get more information by calling BBB AUTO LINE at 1-800-955-5100, or writing to:**

**BBB AUTO LINE a Division of BBB National Programs, Inc.  
1676 International Drive, Suite 550  
McLean, VA 22102**

BBB AUTO LINE applications can also be requested by calling the Ford Motor Company Customer Relationship Center at 1-800-392-3673.

For additional information, refer to the Better Business Bureau website.

**Note:** *Ford Motor Company reserves the right to change eligibility limitations, modify procedures, or to discontinue this process at any time without notice and without obligation.*

## **THE MEDIATION AND ARBITRATION PROGRAM**

For vehicles delivered to authorized Canadian dealers. In those cases where you continue to feel that the efforts by Ford of Canada and the authorized dealer to resolve a factory-related vehicle service concern have been unsatisfactory, Ford of Canada participates in an impartial third party mediation/arbitration program administered by the Canadian Motor Vehicle Arbitration Plan (CAMVAP).

The CAMVAP program is a straightforward and relatively speedy alternative to resolve a disagreement when all other efforts to produce a settlement have failed. This procedure is without cost to you and is designed to eliminate the need for lengthy and expensive legal proceedings.

In the CAMVAP program, impartial third-party arbitrators conduct hearings at mutually convenient times and places in an informal environment. These impartial arbitrators review the positions of the parties, make decisions and, when appropriate, render awards to resolve disputes. CAMVAP decisions are fast, fair, and final as the arbitrator's award is binding on both you and Ford of Canada.

CAMVAP services are available in all Canadian territories and provinces. For more information, without charge or obligation, call your CAMVAP Provincial Administrator directly at 1-800-207-0685 or visit [www.camvap.ca](http://www.camvap.ca).

## **ORDERING A CANADIAN FRENCH OWNER'S MANUAL**

You can obtain a French owner's manual from an authorized dealer or by contacting Helm, LLC at:

HELM, LLC  
47911 Halyard Drive, Suite 200  
Plymouth, Michigan 48170  
Attention: Customer Service  
Call toll free: 1-800-782-4356  
Monday-Friday 8:00 a.m. - 6:00 p.m. EST  
For additional information, visit  
[www.helminc.com](http://www.helminc.com).

# Customer Information

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## REPORTING SAFETY DEFECTS IN THE UNITED STATES

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Ford Motor Company.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Ford Motor Company.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to [www.safercar.gov](http://www.safercar.gov); or write to:  
Administrator  
1200 New Jersey Avenue, Southeast  
Washington, D.C. 20590  
You can also obtain other information about motor vehicle safety from [www.safercar.gov](http://www.safercar.gov).

## REPORTING SAFETY DEFECTS IN CANADA

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform Transport Canada and Ford of Canada.

Transport Canada Contact Information	
Website (English)	<a href="http://tc.canada.ca/recalls">http://tc.canada.ca/recalls</a>
Website (French)	<a href="http://tc.canada.ca/rappels">http://tc.canada.ca/rappels</a>
Phone	1-800-333-0510

Ford of Canada Contact Information	
Website	<a href="http://www.ford.ca">www.ford.ca</a>
Phone	1-800-565-3673

# Customer Information

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## THIRD PARTY SOFTWARE COPYRIGHT ACKNOWLEDGMENT

Your vehicle could have components that use open source software. For additional information, visit <http://corporate.ford.com/ford-open-source.html>.

## RADIO FREQUENCY CERTIFICATION LABELS

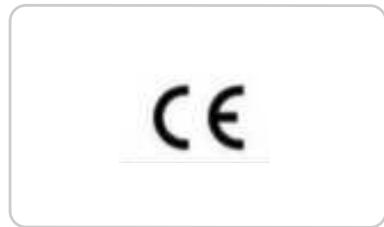
### BLIND SPOT INFORMATION SYSTEM SENSORS

Device	Supplier	Type Designation
SRR5 BLIS Corner Radar (RRU2)	Aptiv	2F5TR

**Argentina**

H-28070

**Europe Union EU**



## Customer Information

### Ghana

NCA APPROVED: 7E6-M0-XDF-TME

### Jamaica

This product has been Type Approved by  
Jamaica: SMA - 2F5TR.



### Paraguay

NR: 2022-04-I-0255

### United Arab Emirates (U.A.E.)



ER10085/22  
United Arab Emirates



### United Kingdom



### United States and Canada



**WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: L2C2F5TR  
IC: 3432A-2F5TR

# Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

## BLIND SPOT INFORMATION SYSTEM SENSORS

Device	Supplier	Type Designation
SRR5 BLIS Corner Radar	Aptiv	F5TR

### Argentina



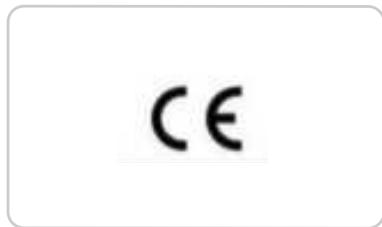
### Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)  
Numéro d'agrément : 195/MCPT/DDTIC  
Date d'agrément : 06/09/2021

### Brazil



### Europe Union EU



# **Customer Information**

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## **Ghana**

NCA APPROVED: SRO-1M-7E4-X0E

## **Mexico**

IFETEL: RCPAPF520-0480

## **Morocco**

AGREE PAR L'ANRT MAROC  
Numéro d'agrément : MR00030033ANRT2021  
Date d'agrément : 16/09/2021

## **Jamaica**

This product has been Type Approved by Jamaica: SMA – FSTR.

## **Paraguay**



## **Mauritania**

AGREE PAR L'ANE MAURITANIE  
Numéro d'agrément : 0985/ARE/2021  
Date d'agrément : 24/08/2021

2020-10-I-0753

# Customer Information

## Singapore

Complies with IMDA Standards

DA 00461

## Taiwan



## South Africa



## Thailand

(1) สำหรับผลิตภัณฑ์และอุปกรณ์ที่ได้รับการทดสอบแล้วว่าสามารถใช้งานได้ตามปกติ.  
(2) ห้ามนำสิ่งของเข้าไปในห้องแม่ข่ายไฟฟ้าที่ส่องลักษณะพิเศษโดยไม่ได้รับอนุญาตจากผู้ให้บริการด้วยเครื่องชี้วัดความแรงไฟฟ้าและระบบการจัดการไฟฟ้าที่ติดต่ออยู่กับห้องแม่ข่ายไฟฟ้าที่ได้รับการอนุมัติ.

## South Korea



## Ukraine



# Customer Information

## United Arab Emirates (U.A.E.)



ER19231/23  
United Arab Emirates



## United Kingdom



This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

## Vietnam

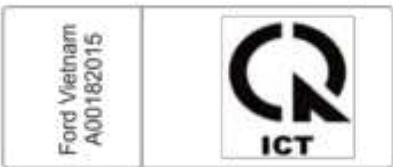
## United States and Canada



**WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: L2CF5TR

IC: 3432A-F5TR



# Customer Information

## BODY CONTROL MODULE

### Argentina



### Jamaica

This product has been Type Approved by Jamaica: SMA - M3NA2C766336.

### Brazil

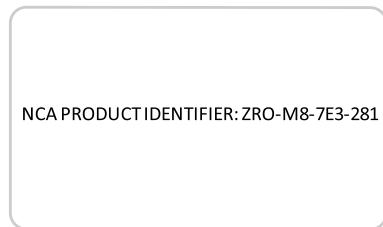


### Moldova



### Morocco

### Ghana



AGREE PAR L'ANRT MAROC  
Numéro d'agrément: MR 20148 ANRT 2019  
Date d'agrément: 19/06/2019

## Customer Information

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### Paraguay



2019-01-I-000076

### Serbia



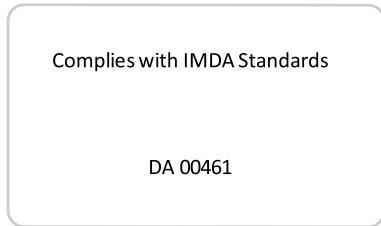
### South Africa



### Ukraine



### Singapore



### United Arab Emirates (U.A.E.)

*TRA REGISTERED No:* ER68566/19

*DEALER No:* DA37380/15

### United Kingdom



# Customer Information

## United States and Canada



**WARNING:** Changes or modifications not expressively approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: M3NA2C766336

IC: 7812A-A2C766336

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

## Vietnam

Ford Vietnam  
A00182015



## Zambia



## CRUISE CONTROL MODULE

Device	Supplier	Type Designation
MRR3 Medium Ranger Radar	Aptiv	F3TR

## Customer Information

---

### Argentina



### EAC Marking - Russia, Belarus, Kazakhstan



### Europe Union EU



### Brazil



### Ghana

NCA APPROVED: SRO-1M-7E4-X13

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)

Numéro d'agrément : 059/DDTIC/2020

Date d'agrément : 01/10/2020

## Customer Information

### Independent State Of Samoa



### Malaysia



### Israel

HIDF16000009

### Mauritania

AGREE PAR L'ANE MAURITANIE  
Numéro d'agrément : 0835/ARE/2020  
Date d'agrément : 31/08/2020

### Jamaica

This product has been Type Approved by Jamaica: SMA – F3TR.

### Mexico

IFT: RCPAPF320-0479

### Moldova



# Customer Information

---

## Morocco

AGREE PAR L'ANRT MAROC

Numéro d'agrément:  
MR00030034ANRT2021

Date d'agrément: 16/09/2021

## Sierra Leone



TAN: 2021-002-0028

## Singapore

Complies with IMDA Standards

DA 00461

## South Africa



## Paraguay



NR: 2020-10-I-0752

## **Customer Information**

## **South Korea**



R-C-1Ap-F3TR

## Taiwan

CCA120LP1150T2

# Thailand

- (1) เนื่องจากความไม่สงบของภูมิภาค จึงมีการผลักดันให้เกิดข้อพิพาททางกฎหมาย เช่น การตั้งค่าเสียหายในส่วนของทรัพย์สินที่ได้รับความเสียหาย
- (2) เนื่องจากความไม่สงบของภูมิภาค จึงมีการตั้งค่าเสียหายในส่วนของทรัพย์สินที่ได้รับความเสียหาย เช่น การตั้งค่าเสียหายในส่วนของทรัพย์สินที่ได้รับความเสียหาย

## **Ukraine**



## **United Arab Emirates (U.A.E.)**



## Customer Information

### United Kingdom



### Zambia



### United States and Canada



**WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: L2CF3TR

IC: 3432A-F3TR

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

### KEYS AND REMOTE CONTROLS

#### Argentina

CNC: H-16366



CNC: H-24101



## Customer Information

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### Brazil

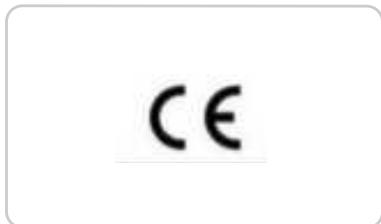


### Jamaica

This product has been Type Approved by Jamaica: SMA - M3N-A2C931423



### European Union EU



### Paraguay



NR: 2017-10-I-0000334

NR: 2018-07-I-000317

NR: 2016-9-I-000220

NR: 2016-9-I-000223

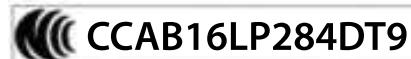
## Customer Information

### Pakistan

Pakistan Telecommunication Authority



Approved by PTA 2016



Pakistan Telecommunication Authority



Approved by PTA 2015

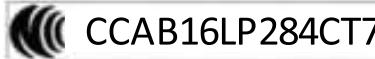
### United Arab Emirates (U.A.E.)

TRA  
REGISTERED No:  
ER37535/15

DEALER No:  
DA37380/15

### Taiwan

TRA  
REGISTERED NO: ER49357/16  
DEALER NO: DA37380/15



## Customer Information

### United States and Canada

TRA  
REGISTERED No: ER47690/16  
DEALER No: DA37380/15

TRA  
REGISTERED NO: ER46754/16  
DEALER NO: DA37380/15



**WARNING:** Changes or modifications not expressively approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: M3N-A3C054338

FCC ID: M3N-A3C054339

FCC ID: N5F-A08TAA

FCC ID: N5F-A08TDA

FCC ID: M3N-A2C931423

FCC ID: M3N-A2C931426

IC: 7812A-A3C054338

IC: 7812A-A3C054339

IC: 3248A-A08TAA

IC: 7812A-A2C931423

IC: 7812A-A2C931426

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

### United Kingdom



# Customer Information

## NEAR FIELD COMMUNICATION

### Control Module

Device	Supplier	Type Designation
NFC Control Module (NFCM)	BCS	78T

### Jamaica

This product has been Type Approved by Jamaica: SMA - 78T.

### United Arab Emirates (U.A.E.)

TRA REGISTERED No:

ER14468/22

DEALER No:

DA37380/15

### United Kingdom



### Exterior Reader

Device	Supplier	Type Designation
NFC Exterior Reader (NFCER)	BCS	79T

### United States and Canada



**WARNING:** Changes or modifications not expressively approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: GQ4-78T

IC ID: 1470A-59T

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

# Customer Information

## Jamaica

This product has been Type Approved by Jamaica: SMA - 79T.

## United Arab Emirates (U.A.E.)

TRA REGISTERED No:

ER14469/22

DEALER No:

DA37380/15

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

## PASSIVE ANTI-THEFT SYSTEM

## Argentina

CNC: H-20727



## United States and Canada



**WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: GQ4-79T

IC ID: 1470A-60T

## Brazil



0106-14-03199

Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.

# Customer Information

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## Canada and United States of America



**WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: OUC11545917

IC: OUC11545917

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

## Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)  
Numéro d'agrément: 243/MCPT/SC/16  
Date d'agrément: 23/05/16

## Ghana

NCA APPROVED: NCA/TA/16/22

## Indonesia

SERTIFIKAT NOMOR : 44714/SDPPI/2016  
PLG ID: 4941

## Jamaica

This product has been Type Approved by Jamaica: SMA- OUC11545917

## Customer Information

### Malaysia



CIDF18000209

### Mauritania

AGREE PAR L'ANE MAURITANIE  
Numéro d'agrément: 0231/ARE/2014  
Date d'agrément: 14/11/2014

### Morocco

AGREE PAR L'ANRT MAROC  
Numéro d'agrément: MR 8922 ANRT 2014  
Date d'agrément: 04/02/2014

### Pakistan



### Moldova



### Paraguay

NR: 2017-09-10000292



## Customer Information

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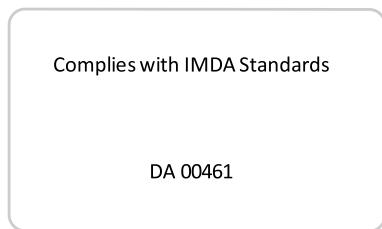
### Serbia



### South Korea



### Singapore



MSIP-RRM-OAC-OUC11541917

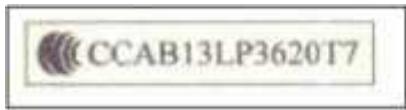
### Syria

SyTRA  
REGISTERED No:  
1510/4NK

### South Africa



### Taiwan



# Customer Information

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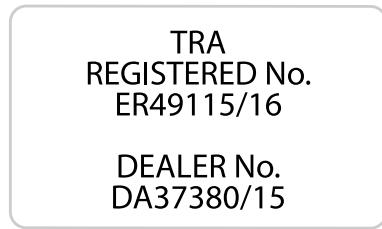
## Ukraine



## Vietnam



## United Arab Emirates (U.A.E.)



## SYNC

Device	Supplier	Type Designation
SYNC	Ford	SYNC-G4
		SYNC-G4L

# Customer Information

## Argentina



CNC ID: C-24008



08658-19-01505

Este equipamento não tem direito à proteção  
contra interferência prejudicial e não pode causar  
interferência em sistemas devidamente autorizados.



CNC ID: C-24009

## Djibouti

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)

Numéro d'agrément : 124/DDTIC/2019

Date d'agrément : 07/08/2019

## Brazil



08657-19-01505

AGREE PAR LE MCPT (REPUBLIQUE DE DJIBOUTI)

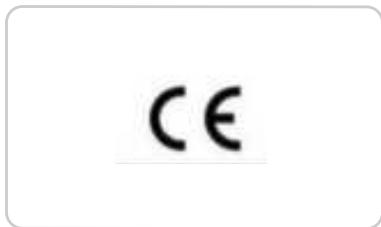
Numéro d'agrément : 125/DDTIC/2019

Date d'agrément : 07/08/2019

Este equipamento não tem direito à proteção  
contra interferência prejudicial e não pode causar  
interferência em sistemas devidamente autorizados.

# Customer Information

## European Union EU



Model: SYNC-G4L  
Sertifikat Nomor: 81116/SDPPI/2022  
PLG ID: 13493



## Jamaica

### Ghana

NCA APPROVED: ZRO-1H-7E3-182

This product has been Type Approved by  
Jamaica: SMA – SYNC-G4.

NCA APPROVED: ZRO-1H-7E3-180

This product has been Type Approved by Jamaica: SMA – SYNC-G4L

## Indonesia

Model: SYNC-G4  
Sertifikat Nomor: 80700/SDPPI/2022  
PLG ID: 13493



## Customer Information

---

### Malaysia



### Moldova



### Morocco

HIDF16000009

### Mauritania

**AGREE PAR L'ANE MAURITANIE**  
**Numéro d'agrément : 0692/ARE/2018**  
**Date d'agrément : 08/08/2019**

AGREE PAR L'ANRT MAROC  
N° D'AGRÉMENT: MR 20608 ANRT 2019  
07 AOUT 2019

AGREE PAR L'ANE MAURITANIE  
Numéro d'agrément : 0691/ARE/2018  
Date d'agrément : 08/08/2019

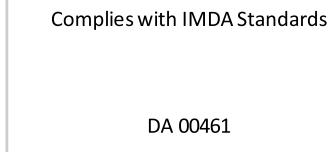
AGREE PAR L'ANRT MAROC  
N° D'AGRÉMENT: MR 20606 ANRT 2019  
07 AOUT 2019

## Customer Information

### Pakistan



### Singapore



### Paraguay



### South Africa



2020-03-I-00192

2020-03-I-00193

### Serbia



И005 20

TA-2019/2466



## **Customer Information**

---

### **South Korea**



MSIP-R-C-FDM-SYNCG4



MSIP-R-C-FDM-SYNCG4L

### **Ukraine**



**UA.TR.028**

### **Taiwan**



**CCAB20LP0290T8**

### **United Arab Emirates (U.A.E.)**

**UAE - TRA  
REGISTERED No:  
ER74902/19  
DEALER No:  
DA37380/15**



**CCAB20LP0300T1**

**TRA  
REGISTERED No: ER74903/19  
DEALER No: DA37380/15**

# Customer Information

## United Kingdom



## United States and Canada



**WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: KMH-SYNCG4

FCC ID: KMH-SYNCG4L

IC: 1422A-SYNCG4

IC: 1422A-SYNCG4L

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

## Zambia



## TELEMATICS CONTROL UNIT

Device	Supplier	Type Designation
Telematics Control Unit	Ford	FNV3-B6

## Customer Information

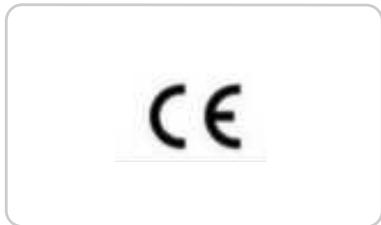
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### China

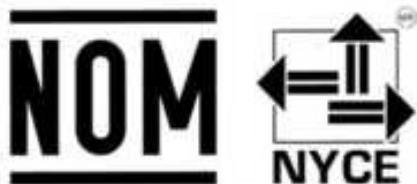
CMIIT ID: 2023CJ1792

HIDF16000009

### European Union EU



### Mexico



### Malaysia



### Paraguay



# Customer Information

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NR: 2023-01-I-0047

R-C-FDM-FNV3B6ROW

## Serbia



## South Africa



## South Korea



## Taiwan



CCAH235G0042T9

## United Arab Emirates (U.A.E.)

TRA REGISTERED No:

ER19896/23

DEALER No:

DA83047/19

## United Kingdom



## United States and Canada



**WARNING:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: KMH-14H317-NA1

IC: 1422A-14H317NA1

# Customer Information

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

CNC ID: H-28035

## Brazil



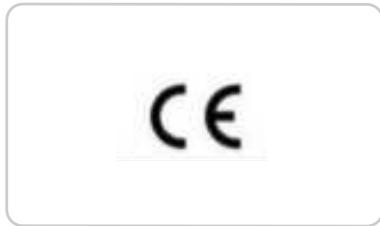
## TIRE PRESSURE MONITORING SYSTEM SENSORS

### Argentina

13309-22-08001



## European Union EU



The RED 2014/53/EU (replacing R&TTE Directive 1999/5/EC on 13 June 2016) explicitly states that instructions for intentional radiators include reference to "(a) frequency band(s) in which the radio equipment operates; and (b) maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates," in addition to carrying over the general operational instruction and Declaration of Conformity inclusion requirements from the R&TTE Directive.

Hereby, Schrader Electronics Ltd. declares that the radio equipment type BG2BP4 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

[http://www.tpmseuroshop.com/documents/declaration\\_conformities](http://www.tpmseuroshop.com/documents/declaration_conformities)

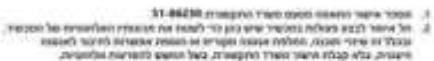
# Customer Information

f=433.92MHz

P<10mW (e.i.r.p)

Schrader Electronics Ltd. 11 Technology Park, Belfast Road, Antrim BT41 1QS, Northern Ireland United Kingdom.

## Israel



## Jamaica

This product has been Type Approved by Jamaica: SMA - BG2BP4.

## Malaysia



HIDF16000009

## Mexico

IFT: RLVSCBG22-2502

## Moldova



## Morocco

AGREE PAR L'ANRT MAROC

Numéro d'agrément:  
MR00034968ANRT2022

Date d'agrément: 21/12/2022

## Paraguay



## **Customer Information**

## **South Korea**

NR: 2022-05-I-0000331

Serbia



MSIP-R-C-SRD-BG2BP4

## Singapore

Complies with IMDA Standards

DA 00461

Taiwan



**CCAB22LP0730T0**

## Thailand

## **South Africa**



# Customer Information

## Ukraine



## United Arab Emirates (U.A.E.)

TRA REGISTERED No:

ER10488/22

DEALER No:

DA37380/15

## United Kingdom



## United States and Canada



**WARNING:** Changes or modifications not expressively approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: MRXBG2BP4

IC: 2546A-BG2BP4

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

## TIRE PRESSURE MONITORING SYSTEM SENSORS

## Argentina



CNC ID: H-16630

# Customer Information

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## China

CMIIT ID: 2016DJ6033

## Djibouti

AGREE PAR LE MCPT  
(REPUBLIQUE DE DJIBOUTI)  
Numéro d'agrément : 547/MCPT/DPT/16  
Date d'agrément : 27/09/16

## Democratic Republic of Congo

Agréé par l'ARPTC

N° d'homologation: HIR-0099/09/2016

Date d'homologation: 15/09/2016

## European Union (EU)



The RED 2014/53/EU (replacing R&TTE Directive 1999/5/EC on 13 June 2016) explicitly states that instructions for intentional radiators include reference to "(a) frequency band(s) in which the radio equipment operates; and (b) maximum radio-frequency power transmitted in the frequency band(s) in which the radio equipment operates," in addition to carrying over the general operational instruction and Declaration of Conformity inclusion requirements from the R&TTE Directive.

Hereby, Schrader Electronics Ltd, declares that the radio equipment type FP4 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address:

[http://www.tpmseuroshop.com/documents/declaration\\_conformities](http://www.tpmseuroshop.com/documents/declaration_conformities)

## **Customer Information**

f=433.92MHz

P<10mW (e.i.r.p)

Schrader Electronics Ltd. 11 Technology Park, Belfast Road, Antrim BT41 1QS, Northern Ireland United Kingdom.

Ghana

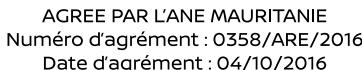
NCA APPROVED: 2R9-8M-7E0-0BE

## Jamaica

This product has been Type Approved by  
Jamaica: SMA - FP4.

## **Mauritania**

## **Independent State of Samoa**



## Moldova



Israel

## Customer Information

---

### Nigeria

Connection and use of this communications equipment is permitted by the Nigerian Communications Commission

### Paraguay



### Oman

OMAN TRA

TA-R/3591/16

D080134

### Serbia



И005 18

### Pakistan

Pakistan Telecommunication Authority



Approved by PTA 2016

### Sierra Leone



TAN: 2016-002-0035

# Customer Information

## South Korea



MSIP-CRM-SRD-FP4

## United Kingdom



## Ukraine



## United Arab Emirates (U.A.E.)

TRA REGISTERED No:

ER12204/22

DEALER No:

DA37380/15

## United States and Canada



**WARNING:** Changes or modifications not expressively approved by the party responsible for compliance could void the user's authority to operate the equipment. The term "IC:" before the radio certification number only signifies that Industry Canada technical specifications were met.

FCC ID: MRXFP4

IC: 2546A-FP4

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

# Customer Information

## WIRELESS ACCESSORY CHARGING MODULE

Device	Supplier	Type Designation
Wireless Charger (WCM)	LG/BH EVS	WCFDM00N2A1 WCFDM00N2A3 WCFDM00N2A5

### Argentina



### Brazil

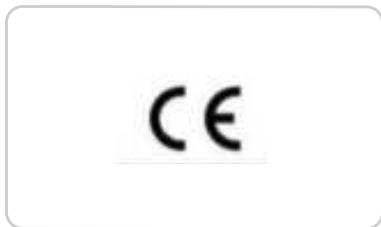


### Democratic Republic of Congo

Agréé par l'ARPTC  
N° d'homologation : HER-0054/Juin/2021  
Date d'homologation : 02/06/2021

## **Customer Information**

# **European Union**



Model: WCFDM00N2A3  
Sertifikat Nomor: 80111/SDPPI/2022  
PLG ID: 13493



## Ghana

Model: WCFDM00N2A5

Sertifikat Nomor: 80112/SDPPI/2022

PLG ID: 13493

NCA APPROVED: 7ES-7M-XB1-RDR



## **Indonesia**

## Israel

Model: WCFDM00N2A1  
Sertifikat Nomor: 80110/SDPPI/2022  
PLG ID: 13493



## **Customer Information**

HIDF16000009

## **Mauritania**

51-80015 - INQUIRIES CONCERNING CERTAIN SALES - 3  
H. T. H. - RECORDED IN REVERSE INDEXES BY PURCHASE PRICE AND DATE OF SALE - 3  
FROM THESE INDEXES REFER TO THE APPROPRIATE PURCHASE RECORDS FOR THE  
RECORDED PURCHASES. SEE ALSO PURCHASES.

AGREE PAR L'ANE MAURITANIE  
Numéro d'agrément : 0935/ARE/2021  
Date d'agrément : 23/03/2021

51-80013 - INQUIRIES CONCERNING THE BOUNDARY OF THE STATE OF ALASKA  
OR THE TERRITORY OF ALASKA SHOULD BE ADDRESSED TO THE SECRETARY OF THE  
INTERIOR, WASHINGTON, D. C., OR TO THE CHIEF OF THE DIVISION OF MAPS, U. S.  
GEODETIC SURVEY, WASHINGTON, D. C.

## Jamaica

AGREE PAR L'ANE MAURITANIE  
Numéro d'agrément : 0934/ARE/2021  
Date d'agrément : 23/03/2021

This product has been Type Approved by Jamaica:  
SMA - WCFDM00N2A.

## **Malaysia**



AGREE PAR L'ANE MAURITANIE  
Numéro d'agrément : 0933/ARE/2021  
Date d'agrément : 23/03/2021

# Customer Information

## Moldova



AGREE PAR L'ANRT MAROC  
Nu mero d'agrément : MR 00027923ANRT 2021  
Date d'agrément : 25/03/2021

## Morocco

AGREE PAR L'ANRT MAROC  
Nu mero d'agrément : MR 00027924ANRT 2021  
Date d'agrément : 25/03/2021

## Paraguay



AGREE PAR L'ANRT MAROC  
Nu mero d'agrément : MR 00027925ANRT 2021  
Date d'agrément : 25/03/2021

NR: 2021-04-I-0202  
NR: 2021-04-I-0203  
NR: 2021-04-I-0204

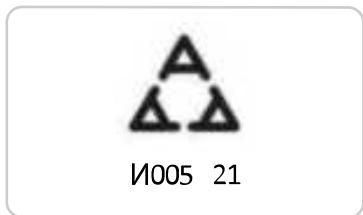
## Russia



## Customer Information

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### Serbia



### South Africa



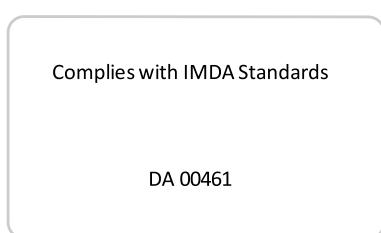
### Sierra Leone



### South Korea



### Singapore

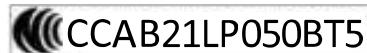
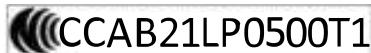


R-R-LGE-WCFDM00N2A1

### Taiwan



## Customer Information



品名 (Product name): 無線充電座

型號 (Type Designation): WCFDM00N2A1, WCFDM00N2A3, WCFDM00N2A5 產地 (Origin): 馬來西亞

額定電壓 (Input rating): 12V

製造日期 (Approval date): 2021.04.21



R42298  
KEMA

申請廠商名稱 (Approval name): 福特六和汽車股份有限公司

申請廠商地址 (Approval address): 桃園市中壢區中華路一段705號

Ukraine



United Kingdom



## Customer Information

### United Arab Emirates (U.A.E.)



ER98638/21  
United Arab Emirates



ER900421/21  
United Arab Emirates



ER900421/21  
United Arab Emirates



### United States and Canada

FCC ID: BEJWCFDM00N2A

IC: 2703H-WCFDM00N2A

# Customer Information

This equipment generates, uses, and can radiate radio frequency energy and may cause harmful interference to radio communications. There is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, please consult the dealer.

This product is not end-user serviceable.

**RF Radiation Exposure Statement:** This equipment complies with FCC RF Radiation exposure limits set forth for an uncontrolled environment. This device and its antenna must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

This device complies with Part 15 of the FCC Rules and with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

*Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:*

1. L'appareil ne doit pas produire brouillage;
2. L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

## Zambia



## PERCHLORATE

Certain components in your vehicle such as airbag modules, seatbelt pretensioners and remote control batteries may contain perchlorate material. Special handling may apply for service or vehicle end of life disposal.

For more information visit:  
[www.dtsc.ca.gov/hazardouswaste/perchlorate](http://www.dtsc.ca.gov/hazardouswaste/perchlorate).

## REPLACEMENT PARTS RECOMMENDATION

We have built your vehicle to the highest standards using quality parts. We recommend that you demand the use of genuine Ford and Motorcraft parts whenever your vehicle requires scheduled maintenance or repair. You can clearly identify genuine Ford and Motorcraft parts by looking for the Ford, FoMoCo or Motorcraft branding on the parts or their packaging.

## Scheduled Maintenance and Mechanical Repairs

One of the best ways for you to make sure that your vehicle provides years of service is to have it maintained in line with our recommendations using parts that conform to the specifications detailed in this Owner's Manual.

Genuine Ford and Motorcraft parts meet or exceed these specifications.

# Customer Information

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## Collision Repairs

We hope that you never experience a collision, but accidents happen sometimes.

Genuine Ford replacement collision parts meet our stringent requirements for fit, finish, structural integrity, corrosion protection and dent resistance. During vehicle development we validate that these parts deliver the intended level of protection as a whole system. A great way to know for sure you are getting this level of protection is to use genuine Ford replacement collision parts.

## Warranty on Replacement Parts

Genuine Ford and Motorcraft replacement parts are the only replacement parts that benefit from a Ford Warranty.

The Ford Warranty may not cover damage caused to your vehicle as a result of failed non-Ford parts.

For additional information, refer to the terms and conditions of the Ford Warranty.

## MOBILE COMMUNICATIONS EQUIPMENT



**WARNING:** Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

Using mobile communications equipment is becoming increasingly important in the conduct of business and personal affairs. However, you must not compromise your own or others' safety when using such equipment. Mobile communications can enhance personal safety and security when appropriately used, particularly in emergency situations. Safety must be paramount when using mobile communications equipment to avoid negating these benefits. Mobile communication equipment includes, but is not limited to, cellular phones, pagers, portable email devices, text messaging devices and portable two-way radios.

## FEDERAL HIGHWAY ADMINISTRATION REGULATION

Regulations such as those issued by the Federal Highway Administration or issued pursuant to the Occupational Safety and Health Act (OSHA), and state and local laws and regulations may require additional equipment for the way you intend to use your vehicle. It is the responsibility of the registered owner to determine the applicability of such laws and regulations to your intended use for the vehicle, and to arrange for the installation of required equipment. The dealer has information about the availability of equipment which can be ordered for your vehicle.

# Customer Information

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## END USER LICENSE AGREEMENT

### VEHICLE SOFTWARE END USER LICENSE AGREEMENT (EULA)

- You ("You" or "Your" as applicable) have acquired a vehicle having several devices, including SYNC® and various control modules, ("DEVICES") that include software licensed or owned by Ford Motor Company and its affiliates ("FORD MOTOR COMPANY"). Those software products of FORD MOTOR COMPANY origin, as well as associated media, printed materials, and "online" or electronic documentation ("SOFTWARE") are protected by international intellectual property laws and treaties. The SOFTWARE is licensed, not sold. All rights reserved.
- The SOFTWARE may interface with and/or communicate with, or may be later upgraded to interface with and/or communicate with additional software and/or systems provided by FORD MOTOR COMPANY.

**IF YOU DO NOT AGREE TO THIS END USER LICENSE AGREEMENT ("EULA") DO NOT USE THE DEVICES OR COPY THE SOFTWARE. ANY USE OF THE SOFTWARE, INCLUDING BUT NOT LIMITED TO USE ON THE DEVICES, WILL CONSTITUTE YOUR AGREEMENT TO THIS EULA (OR RATIFICATION OF ANY PREVIOUS CONSENT).**

**GRANT OF SOFTWARE LICENSE:** This EULA grants you the following license:

- You may use the SOFTWARE as installed on the DEVICES and as otherwise interfacing with systems and/or services provided by or through FORD MOTOR COMPANY or its third party software and service providers.

## Description of Other Rights and Limitations.

- **Speech Recognition:** If the SOFTWARE includes speech recognition component(s), you should understand that speech recognition is an inherently statistical process and that recognition errors are inherent in the process. Neither FORD MOTOR COMPANY nor its suppliers shall be liable for any damages arising out of errors in the speech recognition process. It is your responsibility to monitor any speech recognition functions included in the system.
- **Limitations on Reverse Engineering, Decompilation and Disassembly:** You may not reverse engineer, decompile, translate, disassemble or attempt to discover any source code or underlying ideas or algorithms of the SOFTWARE nor permit others to reverse engineer, decompile or disassemble the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.
- **Limitations on Distributing, Copying, Modifying and Creating Derivative Works:** You may not distribute, copy, make modifications to or create derivative works based on the SOFTWARE, except and only to the extent that such activity is expressly permitted by applicable law notwithstanding this limitation or to the extent as may be permitted by the licensing terms governing use of any open source components included with the SOFTWARE.

# Customer Information

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- **Single EULA:** The end user documentation for the DEVICES and related systems and services may contain multiple EULAs, such as multiple translations and/or multiple media versions (e.g., in the user documentation and in the software). Even if you receive multiple EULAs, you are licensed to use only one (1) copy of the SOFTWARE.
- **SOFTWARE Transfer:** You may permanently transfer your rights under this EULA only as part of a sale or transfer of the DEVICES, provided you retain no copies, you transfer all of the SOFTWARE (including all component parts, the media and printed materials, any upgrades, and, if applicable, the Certificate(s) of Authenticity), and the recipient agrees to the terms of this EULA. If the SOFTWARE is an upgrade, any transfer must include all prior versions of the SOFTWARE.
- **Termination:** Without prejudice to any other rights, FORD MOTOR COMPANY may terminate this EULA if you fail to comply with the terms and conditions of this EULA.
- **Internet-Based Services Components:** The SOFTWARE may contain components that enable and facilitate the use of certain Internet-based services. You acknowledge and agree that FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent may automatically check the version of the SOFTWARE and/or its components that you are utilizing and may provide upgrades or supplements to the SOFTWARE that may be automatically downloaded to your DEVICES.
- **Additional Software/Services:** The SOFTWARE may permit FORD MOTOR COMPANY, third party software and service suppliers, its affiliates and/or its designated agent to provide or make available to you SOFTWARE updates, supplements, add-on components, or Internet-based services components of the SOFTWARE after the date you obtain your initial copy of the SOFTWARE ("Supplemental Components"). SOFTWARE updates may cause you to incur additional charges from your wireless service provider. If FORD MOTOR COMPANY or third party software and services suppliers provide or make available to you Supplemental Components and no other EULA terms are provided along with the Supplemental Components, then the terms of this EULA shall apply. FORD MOTOR COMPANY, its affiliates and/or its designated agent reserve the right to discontinue without liability any Internet-based services provided to you or made available to you through the use of the SOFTWARE.

# Customer Information

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- Links to Third Party Sites:** The SOFTWARE may provide you with the ability to link to third party sites. The third party sites are not under the control of FORD MOTOR COMPANY, its affiliates and/or its designated agent. Neither FORD MOTOR COMPANY nor its affiliates nor its designated agent are responsible for (I) the contents of any third party sites, any links contained in third party sites, or any changes or updates to third party sites, or (ii) webcasting or any other form of transmission received from any third party sites. If the SOFTWARE provides links to third party sites, those links are provided to you only as a convenience, and the inclusion of any link does not imply an endorsement of the third party site by FORD MOTOR COMPANY, its affiliates and/or its designated agent.

- Obligation to Drive Responsibly:** You recognize your obligation to drive responsibly and keep attention on the road. You will read and abide with the DEVICES operating instructions particularly as they pertain to safety and you agree to assume any risk associated with the use of the DEVICES.

## UPGRADES AND RECOVERY MEDIA:

If the SOFTWARE is provided by FORD MOTOR COMPANY separate from the DEVICES on media such as a ROM chip, CD ROM disk(s) or via web download or other means, and is labeled "For Upgrade Purposes Only" or "For Recovery Purposes Only" you may install one (1) copy of such SOFTWARE onto the DEVICES as a replacement copy for the existing SOFTWARE, and use it in accordance with this EULA, including any additional EULA terms accompanying the upgrade SOFTWARE.

**INTELLECTUAL PROPERTY RIGHTS:** All title and intellectual property rights in and to the SOFTWARE (including but not limited to any images, photographs, animations, video, audio, music, text and "applets" incorporated into the SOFTWARE), the accompanying printed materials, and any copies of the SOFTWARE, are owned by FORD MOTOR COMPANY, or its affiliates or suppliers. The SOFTWARE is licensed, not sold. You may not copy the printed materials accompanying the SOFTWARE. All title and intellectual property rights in and to the content which may be accessed through use of the SOFTWARE is the property of the respective content owner and may be protected by applicable copyright or other intellectual property laws and treaties. This EULA grants you no rights to use such content outside its intended use. All rights not specifically granted under this EULA are reserved by FORD MOTOR COMPANY, its affiliates, and third party software and service providers and suppliers. Use of any on-line services which may be accessed through the SOFTWARE may be governed by the respective terms of use relating to such services. If this SOFTWARE contains documentation that is provided only in electronic form, you may print one copy of such electronic documentation.

**EXPORT RESTRICTIONS:** You acknowledge that the SOFTWARE is subject to U.S. and European Union export jurisdiction. You agree to comply with all applicable international and national laws that apply to the SOFTWARE, including the U.S. Export Administration Regulations, as well as end-user, end-use and destination restrictions issued by U.S. and other governments.

# Customer Information

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**TRADEMARKS:** This EULA does not grant you any rights in connection with any trademarks or service marks of FORD MOTOR COMPANY, its affiliates, and third party software and service providers.

**PRODUCT SUPPORT:** Please refer to FORD MOTOR COMPANY instructions provided in the documentation for the DEVICES product support, such as the vehicle owner guide.

Should you have any questions concerning this EULA, or if you desire to contact FORD MOTOR COMPANY for any other reason, please refer to the address provided in the documentation for the DEVICES.

**No Liability for Certain Damages:**  
EXCEPT AS PROHIBITED BY LAW, FORD MOTOR COMPANY, ANY THIRD PARTY SOFTWARE OR SERVICES SUPPLIERS, AND THEIR AFFILIATES SHALL HAVE NO LIABILITY FOR ANY INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES ARISING FROM OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE SOFTWARE. THIS LIMITATION SHALL APPLY EVEN IF ANY REMEDY FAILS OF ITS ESSENTIAL PURPOSE. THERE ARE NO WARRANTIES OTHER THAN THOSE THAT MAY BE EXPRESSLY PROVIDED FOR YOUR NEW VEHICLE.

## **SYNC® Automotive Important Safety Information Read and follow instructions:**

- Before using your SYNC® system, read and follow all instructions and safety information provided in this end user manual ("Owner Guide"). Not following precautions found in the Owner Guide can lead to an accident or other serious injuries.

### General Operation

- Voice Command Control:** Certain functions within the SYNC® system may be accomplished using voice commands. Using voice commands while driving helps you to operate the system without removing your hands from the wheel or eyes from the road.
- Prolonged Views of Screen:** Do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention.
- Volume Setting:** Do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.
- Navigation Features:** Any navigation features included in the system are intended to provide turn by turn instructions to get you to a desired destination. Please make certain all persons using this system carefully read and follow instructions and safety information fully.
- Distraction Hazard:** Any navigation features may require manual (non-verbal) setup. Attempting to perform such set-up or insert data while driving can distract your attention and could cause an accident or other serious injury. Stop the vehicle in a safe and legal manner before attempting these operations.
- Let Your Judgment Prevail:** Any navigation features are provided only as an aid. Make your driving decisions based on your observations of local conditions and existing traffic regulations. Any such feature is not a

# Customer Information

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substitute for your personal judgment. Any route suggestions made by this system should never replace any local traffic regulations or your personal judgment or knowledge of safe driving practices.

- Route Safety:** Do not follow the route suggestions if doing so would result in an unsafe or illegal maneuver, if you would be placed in an unsafe situation, or if you would be directed into an area that you consider unsafe. The driver is ultimately responsible for the safe operation of the vehicle and therefore, must evaluate whether it is safe to follow the suggested directions.

- Potential Map Inaccuracy:** Maps used by this system may be inaccurate because of changes in roads, traffic controls or driving conditions. Always use good judgment and common sense when following the suggested routes.

- Emergency Services:** Do not rely on any navigation features included in the system to route you to emergency services. Ask local authorities or an emergency services operator for these locations. Not all emergency services such as police, fire stations, hospitals and clinics are likely to be contained in the map database for such navigation features.

## Your Responsibilities and Assumptions of Risk

- You agree to each of the following:(a) Any use of the SOFTWARE while driving an automobile or other vehicle in violation of applicable law or otherwise driving in an unsafe manner presents a significant risk of distracted driving and should not be attempted under any circumstances;(b) Use of the SOFTWARE at excessive volume poses a significant risk of hearing damage and should not be attempted under any circumstances;(c) The SOFTWARE may not be compatible with new or different versions of an operating system, third party software, or third party services, and the SOFTWARE may potentially cause a critical failure of an operating system, third party software, or third party service.(d) Any third party service accessed by or third party software used with the SOFTWARE (i) may charge an additional fee for access, (ii) may not work correctly, on an uninterrupted basis, or error free, (iii) may change streaming formats or discontinue operation, (iv) may contain adult, profane or offensive content; and (v) may contain inaccurate, false or misleading traffic, weather, financial or safety information or other content; and (e) Use of the SOFTWARE may cause you to incur additional charges from your wireless service provider (WSP) and any data or minute calculators that may be included in the software program are for reference only, are not warranted in any way and should not be relied upon in anyway.
- When using the SOFTWARE, you agree to be responsible for and assume the entire risk to the items set forth in Section (a) – (e) above.

# **Customer Information**

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## **Disclaimer of Warranty**

YOU EXPRESSLY ACKNOWLEDGE AND AGREE THAT USE OF THE DEVICES AND SOFTWARE IS AT YOUR SOLE RISK AND THAT THE ENTIRE RISK AS TO SATISFACTORY QUALITY, PERFORMANCE, COMPATIBILITY, ACCURACY AND EFFORT IS WITH YOU. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE SOFTWARE AND ANY THIRD PARTY SOFTWARE OR THIRD-PARTY SERVICES ARE PROVIDED "AS IS" AND "AS AVAILABLE", WITH ALL FAULTS AND WITHOUT WARRANTY OF ANY KIND, AND FORD MOTOR COMPANY HEREBY DISCLAIMS ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE SOFTWARE, THIRD PARTY SOFTWARE, AND THIRD-PARTY SERVICES, EITHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES AND/OR CONDITIONS OF MERCHANTABILITY, OF SATISFACTORY QUALITY, OF FITNESS FOR AN ARTICULAR PURPOSE, OF ACCURACY, OF QUIET ENJOYMENT, AND NON-INFRINGEMENT OF THIRD-PARTY RIGHTS. FORD MOTOR COMPANY DOES NOT WARRANT (a) AGAINST INTERFERENCE WITH YOUR ENJOYMENT OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES, (b) THAT THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL MEET YOUR REQUIREMENTS, (c) THAT THE OPERATION OF THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE UNINTERRUPTED OR ERROR-FREE, (d) OR THAT DEFECTS IN THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES WILL BE CORRECTED. NO ORAL OR WRITTEN INFORMATION OR ADVICE GIVEN BY FORD MOTOR COMPANY OR ITS AUTHORIZED REPRESENTATIVE SHALL

CREATE A WARRANTY. SHOULD THE SOFTWARE, THIRD PARTY SOFTWARE, OR THIRD-PARTY SERVICES PROVE DEFECTIVE, YOU ASSUME THE ENTIRE COST OF ALL NECESSARY SERVICING, REPAIR OR CORRECTION. SOME JURISDICTIONS DO NOT ALLOW THE DISCLAIMER OF IMPLIED WARRANTIES OR LIMITATIONS ON APPLICABLE STATUTORY RIGHTS OF A CONSUMER, SO THE ABOVE DISCLAIMER MAY NOT FULLY APPLY TO YOU. THE SOLE WARRANTY PROVIDED BY FORD MOTOR COMPANY SHALL BE FOUND IN THE WARRANTY INFORMATION INCLUDING WITH YOUR OWNER GUIDE. TO THE EXTENT THAT THERE IS ANY CONFLICT BETWEEN THE TERMS OF THIS SECTION AND THE WARRANTY BOOKLET, THE WARRANTY BOOKLET SHALL CONTROL.

## **Applicable Law, Venue, Jurisdiction**

- The laws of the State of Michigan govern this EULA and Your use of the SOFTWARE. Your use of the SOFTWARE may also be subject to other local, state, national, or international laws. Any litigation arising out of or related to this EULA shall be brought and maintained exclusively in a court of the State of Michigan located in Wayne County or in the United States District Court for the Eastern District of Michigan. You hereby consent to submit to the personal jurisdiction of a court in the State of Michigan located in Wayne County and the United States District Court for the Eastern District of Michigan for any dispute arising out of or relating to this EULA.

# Customer Information

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## **Binding Arbitration and Class Action Waiver**

**(a) Application.** This Section applies to any dispute EXCEPT IT DOES NOT INCLUDE A DISPUTE RELATING TO COPYRIGHT INFRINGEMENT, OR TO THE ENFORCEMENT OR VALIDITY OF YOUR, FORD MOTOR COMPANY, OR ANY OF FORD MOTOR COMPANY'S LICENSORS' INTELLECTUAL PROPERTY RIGHTS. Dispute means any dispute, action, or other controversy between You and FORD MOTOR COMPANY, other than the exceptions listed above, concerning the SOFTWARE (including its price) or this EULA, whether in contract, warranty, tort, statute, regulation, ordinance, or any other legal or equitable basis.

**(b) Notice of Dispute.** In the event of a Dispute, You or FORD MOTOR COMPANY must give the other a "Notice of Dispute", which is a written statement of the name, address, and contact information of the party giving it, the facts giving rise to the dispute, and the relief requested. You and FORD MOTOR COMPANY will attempt to resolve any dispute through informal negotiation within 60 days from the date the Notice of Dispute is sent. After 60 days, You or FORD MOTOR COMPANY may commence arbitration.

**(c) Small claims court.** You may also litigate any dispute in small claims court in your county of residence or FORD MOTOR COMPANY'S principal place of business, if the dispute meets all requirements to be heard in the small claims court. You may litigate in small claims court whether or not You negotiated informally first.

**(d) Binding arbitration.** If You and FORD MOTOR COMPANY, do not resolve any dispute by informal negotiation or in small claims court, any other effort to resolve the dispute will be conducted exclusively by binding arbitration. You are giving up

the right to litigate (or participate in as a party or class member) all disputes in court before a judge or jury. Instead, all disputes will be resolved before a neutral arbitrator, whose decision will be final except for a limited right of appeal under the Federal Arbitration Act. Any court with jurisdiction over the parties may enforce the arbitrator's award.

**(e) Class action waiver.** Any proceedings to resolve or litigate any dispute in any forum will be conducted solely on an individual basis. Neither you nor FORD MOTOR COMPANY, will seek to have any dispute heard as a class action, as a private attorney general action, or in any other proceeding in which any party acts or proposes to act in a representative capacity. No arbitration or proceeding will be combined with another without the prior written consent of all parties to all affected arbitrations or proceedings.

**(f) Arbitration procedure.** Any arbitration will be conducted by the American Arbitration Association (the "AAA"), under its Commercial Arbitration Rules. If You are an individual and use the SOFTWARE for personal or vehicle use, or if the value of the dispute is \$75,000 or less whether or not You are an individual or how You use the SOFTWARE, the AAA Supplementary Procedures for Consumer-Related Disputes will also apply. To commence arbitration, submit a Commercial Arbitration Rules Demand for Arbitration form to the AAA. You may request a telephonic or in-person hearing by following the AAA rules. In a dispute involving \$10,000 or less, any hearing will be telephonic unless the arbitrator finds good cause to hold an in-person hearing instead. For more information, see adr.org or call 1-800-778-7879. You agree to commence arbitration only in your county of residence or FORD MOTOR COMPANY'S principal place of business. The arbitrator

# Customer Information

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may award the same damages to you individually as a court could. The arbitrator may award declaratory or injunctive relief only to you individually, and only to the extent required to satisfy your individual claim.

## **(g) Arbitration fees and incentives.**

- I. Disputes involving \$75,000 or less. FORD MOTOR COMPANY will promptly reimburse your filing fees and pay the AAA's and arbitrator's fees and expenses. If you reject FORD MOTOR COMPANY'S last written settlement offer made before the arbitrator was appointed ("last written offer"), your dispute goes all the way to an arbitrator's decision (called an "award"), and the arbitrator awards you more than the last written offer, FORD MOTOR COMPANY will give you three incentives: (1) pay the greater of the award or \$1,000; (2) pay twice your reasonable attorney's fees, if any; and (3) reimburse any expenses (including expert witness fees and costs) that your attorney reasonably accrues for investigating, preparing, and pursuing your claim in arbitration. The arbitrator will determine the amounts.
- ii. Disputes involving more than \$75,000. The AAA rules will govern payment of filing fees and the AAA's and arbitrator's fees and expenses.
- iii. Disputes involving any amount. In any arbitration you commence, FORD MOTOR COMPANY will seek its AAA or arbitrator's fees and expenses, or Your filing fees it reimbursed, only if the arbitrator finds the arbitration frivolous or brought for an improper purpose. In any arbitration FORD MOTOR COMPANY commences, it will pay all

filing, AAA, and arbitrator's fees and expenses. It will not seek its attorney's fees or expenses from you in any arbitration. Fees and expenses are not counted in determining how much a dispute involves.

## **(h) Claims or disputes must be filed**

**within one year.** To the extent permitted by law, any claim or dispute under this EULA to which this Section applies must be filed within one year in small claims court (Section c) or in arbitration (Section d). The one-year period begins when the claim or dispute first could be filed. If such a claim or dispute is not filed within one year, it is permanently barred.

**(I) Severability.** If the class action waiver (Section e) is found to be illegal or unenforceable as to all or some parts of a dispute, then that portion of Section e will not apply to those parts. Instead, those parts will be severed and proceed in a court of law, with the remaining parts proceeding in arbitration. If any other provision of that portion Section e is found to be illegal or unenforceable, that provision will be severed with the remainder of Section e remaining in full force and effect.

## **Telenav Software End User License Agreement**

Please read these terms and conditions carefully before you use the TeleNav Software. Your use of the TeleNav Software indicates that you accept these terms and conditions. If you do not accept these terms and conditions, do not break the seal of the package, launch, or otherwise use the TeleNav Software. TeleNav may revise this Agreement and the privacy policy at any time, with or without notice to you. You agree to visit <http://www.telenav.com> from time to time to review the then current version of this Agreement and of the privacy policy.

# **Customer Information**

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## **1. Safe and Lawful Use**

You acknowledge that devoting attention to the TeleNav Software may pose a risk of injury or death to you and others in situations that otherwise require your undivided attention, and you therefore agree to comply with the following when using the TeleNav Software:

- (a) observe all traffic laws and otherwise drive safely;
- (b) use your own personal judgment while driving. If you feel that a route suggested by the TeleNav Software instructs you to perform an unsafe or illegal maneuver, places you in an unsafe situation, or directs you into an area that you consider to be unsafe, do not follow such instructions;
- (c) do not input destinations, or otherwise manipulate the TeleNav Software, unless your vehicle is stationary and parked;
- (d) do not use the TeleNav Software for any illegal, unauthorized, unintended, unsafe, hazardous, or unlawful purposes, or in any manner inconsistent with this Agreement;
- (e) arrange all GPS and wireless devices and cables necessary for use of the TeleNav Software in a secure manner in your vehicle so that they will not interfere with your driving and will not prevent the operation of any safety device (such as an airbag).

You agree to indemnify and hold TeleNav harmless against all claims resulting from any dangerous or otherwise inappropriate use of the TeleNav Software in any moving vehicle, including as a result of your failure to comply with the directions above.

## **2. Account Information**

You agree: (a) when registering the TeleNav Software, to provide TeleNav with true, accurate, current, and complete information about yourself, and (b) to inform TeleNav promptly of any changes to such information, and to keep it true, accurate, current and complete.

## **3. Software License**

- Subject to your compliance with the terms of this Agreement, TeleNav hereby grants to you a personal, non-exclusive, non-transferable license (except as expressly permitted below in connection with your permanent transfer of the TeleNav Software license), without the right to sublicense, to use the TeleNav Software (in object code form only) in order to access and use the TeleNav Software. This license shall terminate upon any termination or expiration of this Agreement. You agree that you will use the TeleNav Software only for your personal business or leisure purposes, and not to provide commercial navigation services to other parties.

### **3.1 License Limitations**

- **(a)** reverse engineer, decompile, disassemble, translate, modify, alter or otherwise change the TeleNav Software or any part thereof; **(b)** attempt to derive the source code, audio library or structure of the TeleNav Software without the prior express written consent of TeleNav; **(c)** remove from the TeleNav Software, or alter, any of TeleNav's or its suppliers' trademarks, trade names, logos, patent or copyright notices, or other notices or markings; **(d)**

# **Customer Information**

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distribute, sublicense or otherwise transfer the TeleNav Software to others, except as part of your permanent transfer of the TeleNav Software; or (e) use the TeleNav Software in any manner that

- I. infringes the intellectual property or proprietary rights, rights of publicity or privacy or other rights of any party,
- ii. violates any law, statute, ordinance or regulation, including but not limited to laws and regulations related to spamming, privacy, consumer and child protection, obscenity or defamation, or
- iii. is harmful, threatening, abusive, harassing, tortious, defamatory, vulgar, obscene, libelous, or otherwise objectionable; and (f) lease, rent out, or otherwise permit unauthorized access by third parties to the TeleNav Software without advanced written permission of TeleNav.

## **4. Disclaimers**

- To the fullest extent permissible pursuant to applicable law, in no event will TeleNav, its licensors and suppliers, or agents or employees of any of the foregoing, be liable for any decision made or action taken by you or anyone else in reliance on the information provided by the TeleNav Software. TeleNav also does not warrant the accuracy of the map or other data used for the TeleNav Software. Such data may not always reflect reality due to, among other things, road closures, construction, weather, new roads and other changing conditions. You are responsible for the entire risk arising out of your use of the TeleNav Software. For example but without limitation, you agree not to rely on the TeleNav Software for critical navigation in areas where the well-being or survival of you or others

is dependent on the accuracy of navigation, as the maps or functionality of the TeleNav Software are not intended to support such high risk applications, especially in more remote geographical areas.

- **TELENAV EXPRESSLY DISCLAIMS AND EXCLUDES ALL WARRANTIES IN CONNECTION WITH THE TELENAV SOFTWARE, WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING ALL WARRANTIES WHICH MAY ARISE FROM COURSE OF DEALING, CUSTOM OR TRADE AND INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF THIRD PARTY RIGHTS WITH RESPECT TO THE TELENAV SOFTWARE.**
- Certain jurisdictions do not permit the disclaimer of certain warranties, so this limitation may not apply to you.

## **5. Limitation of Liability**

- **TO THE EXTENT PERMITTED UNDER APPLICABLE LAW, UNDER NO CIRCUMSTANCES SHALL TELENAV OR ITS LICENSORS AND SUPPLIERS BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL OR EXEMPLARY DAMAGES (INCLUDING IN EACH CASE, BUT NOT LIMITED TO, DAMAGES FOR THE INABILITY TO USE THE EQUIPMENT OR ACCESS DATA, LOSS OF DATA, LOSS OF BUSINESS, LOSS OF PROFITS, BUSINESS INTERRUPTION OR THE LIKE) ARISING OUT OF THE USE OF OR INABILITY TO USE THE TELENAV SOFTWARE, EVEN IF TELENAV HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY**

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REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED HEREIN AND ALL DIRECT OR GENERAL DAMAGES IN CONTRACT, TORT (INCLUDING NEGLIGENCE) OR OTHERWISE), THE ENTIRE LIABILITY OF TELENAV AND OF ALL OF TELENAV'S SUPPLIERS SHALL BE LIMITED TO THE AMOUNT ACTUALLY PAID BY YOU FOR THE TELENAV SOFTWARE. SOME STATES AND/OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

## **6. Arbitration and Governing Law**

- You agree that any dispute, claim or controversy arising out of or relating to this Agreement or the TeleNav Software shall be settled by independent arbitration involving a neutral arbitrator and administered by the American Arbitration Association in the County of Santa Clara, California. The arbitrator shall apply the Commercial Arbitration Rules of the American Arbitration Association, and the judgment upon the award rendered by the arbitrator may be entered by any court having jurisdiction. Note that there is no judge or jury in an arbitration proceeding and the decision of the arbitrator shall be binding upon both parties. You expressly agree to waive your right to a jury trial. This Agreement and performance hereunder will be governed by and construed in accordance with the laws of the State of California, without giving effect to its conflict of law provisions. To the extent judicial action is necessary in connection with the binding arbitration, both TeleNav and you agree to submit

to the exclusive jurisdiction of the courts of the County of Santa Clara, California. The United Nations Convention on Contracts for the International Sale of Goods shall not apply.

## **7. Assignment**

- You may not resell, assign, or transfer this Agreement or any of your rights or obligations, except in totality, in connection with your permanent transfer of the TeleNav Software, and expressly conditioned upon the new user of the TeleNav Software agreeing to be bound by the terms and conditions of this Agreement. Any such sale, assignment or transfer that is not expressly permitted under this paragraph will result in immediate termination of this Agreement, without liability to TeleNav, in which case you and all other parties shall immediately cease all use of the TeleNav Software. Notwithstanding the foregoing, TeleNav may assign this Agreement to any other party at any time without notice, provided the assignee remains bound by this Agreement.

## **8. Miscellaneous**

### **8.1**

This Agreement constitutes the entire agreement between TeleNav and you with respect to the subject matter hereof.

### **8.2**

Except for the limited licenses expressly granted in this Agreement, TeleNav retains all right, title and interest in and to the TeleNav Software, including without limitation all related intellectual property rights. No licenses or other rights which are not expressly granted in this Agreement are intended to, or shall be, granted or

# **Customer Information**

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conferred by implication, statute, inducement, estoppel or otherwise, and TeleNav and its suppliers and licensors hereby reserve all of their respective rights other than the licenses explicitly granted in this Agreement.

## **8.3**

By using the TeleNav Software, you consent to receive from TeleNav all communications, including notices, agreements, legally required disclosures or other information in connection with the TeleNav Software (collectively, "Notices") electronically. TeleNav may provide such Notices by posting them on TeleNav's Website or by downloading such Notices to your wireless device. If you desire to withdraw your consent to receive Notices electronically, you must discontinue your use of the TeleNav Software.

## **8.4**

TeleNav's or your failure to require performance of any provision shall not affect that party's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this Agreement constitute a waiver of any subsequent breach or default or a waiver of the provision itself.

## **8.5**

If any provision herein is held unenforceable, then such provision will be modified to reflect the intention of the parties, and the remaining provisions of this Agreement will remain in full force and effect.

## **8.6**

The headings in this Agreement are for convenience of reference only, will not be deemed to be a part of this Agreement, and will not be referred to in connection with the construction or interpretation of this Agreement. As used in this Agreement, the words "include" and "including" and variations thereof, will not be deemed to be terms of limitation, but rather will be deemed to be followed by the words "without limitation".

## **9. Other Vendors Terms and Conditions**

- The Telenav Software utilizes map and other data licensed to Telenav by third party vendors for the benefit of you and other end users. This Agreement includes end-user terms applicable to these companies (included at the end of this Agreement), and thus your use of the Telenav Software is also subject to such terms. You agree to comply with the following additional terms and conditions, which are applicable to Telenav's third party vendor licensors.

### **9.1 End User Terms Required by HERE North America, LLC**

The data ("Data") is provided for your personal, internal use only and not for resale. It is protected by copyright, and is subject to the following terms and conditions which are agreed to by you, on the one hand, and Telenav ("Telenav") and its licensors (including their licensors and suppliers) on the other hand.

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The Data for Mexico includes certain data from Instituto Nacional de Estadística y Geografía.

## **9.2 End User Terms Required by NAV2 (Shanghai) Co., Ltd**

The data (“Data”) is provided for your personal, internal use only and not for resale. It is protected by copyright, and is subject to the following terms and conditions which are agreed to by you, on the one hand, and NAV2 (Shanghai) Co., Ltd (“NAV2”) and its licensors (including their licensors and suppliers) on the other hand. 20xx. All rights reserved

### **Terms and Conditions**

**Permitted Use.** You agree to use this Data together with the Telenav Software solely for the internal business and personal purposes for which you were licensed, and not for service bureau, time-sharing or other similar purposes. Accordingly, but subject to the restrictions set forth in the following paragraphs, you agree not to otherwise reproduce, copy, modify, decompile, disassemble, create any derivative works of, or reverse engineer any portion of this Data, and may not transfer or distribute it in any form, for any purpose, except to the extent permitted by mandatory laws.

**Restrictions.** Except where you have been specifically licensed to do so by Telenav, and without limiting the preceding paragraph, you may not use this Data (a) with any products, systems, or applications installed or otherwise connected to or in communication with vehicles, capable of vehicle navigation, positioning, dispatch, real time route guidance, fleet management or similar applications; or (b) with or in communication with any positioning devices or any mobile or wireless-connected electronic or computer devices, including without limitation cellular phones, palmtop and handheld computers, pagers, and personal digital assistants or PDAs.

**Warning.** The Data may contain inaccurate or incomplete information due to the passage of time, changing circumstances, sources used and the nature of collecting comprehensive geographic data, any of which may lead to incorrect results.

**No Warranty.** This Data is provided to you “as is,” and you agree to use it at your own risk. Telenav and its licensors (and their licensors and suppliers) make no guarantees, representations or warranties of any kind, express or implied, arising by law or otherwise, including but not limited to, content, quality, accuracy, completeness, effectiveness, reliability, fitness for a particular purpose, usefulness, use or results to be obtained from this Data, or that the Data or server will be uninterrupted or error-free.

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PARTICULAR PURPOSE OR NON-INFRINGEMENT. Some States, Territories and Countries do not allow certain warranty exclusions, so to that extent the above exclusion may not apply to you.

**Disclaimer of Liability:** TELENAV AND ITS LICENSORS (INCLUDING THEIR LICENSORS AND SUPPLIERS) SHALL NOT BE LIABLE TO YOU: IN RESPECT OF ANY CLAIM, DEMAND OR ACTION, IRRESPECTIVE OF THE NATURE OF THE CAUSE OF THE CLAIM, DEMAND OR ACTION ALLEGING ANY LOSS, INJURY OR DAMAGES, DIRECT OR INDIRECT, WHICH MAY RESULT FROM THE USE OR POSSESSION OF THE INFORMATION; OR FOR ANY LOSS OF PROFIT, REVENUE, CONTRACTS OR SAVINGS, OR ANY OTHER DIRECT, INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF YOUR USE OF OR INABILITY TO USE THIS INFORMATION, ANY DEFECT IN THE INFORMATION, OR THE BREACH OF THESE TERMS OR CONDITIONS, WHETHER IN AN ACTION IN CONTRACT OR TORT OR BASED ON A WARRANTY, EVEN IF TELENAV OR ITS LICENSORS HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some States, Territories and Countries do not allow certain liability exclusions or damages limitations, so to that extent the above may not apply to you.

**Export Control.** You shall not export from anywhere any part of the Data or any direct product thereof except in compliance with, and with all licenses and approvals required under, applicable export laws, rules and regulations, including but not limited to the laws, rules and regulations administered by the Office of Foreign Assets Control of the U.S. Department of Commerce and the Bureau of Industry and Security of the U.S. Department of Commerce. To the extent that any such

export laws, rules or regulations prohibit HERE from complying with any of its obligations hereunder to deliver or distribute Data, such failure shall be excused and shall not constitute a breach of this Agreement.

**Entire Agreement.** These terms and conditions constitute the entire agreement between Telenav (and its licensors, including their licensors and suppliers) and you pertaining to the subject matter hereof, and supersedes in their entirety any and all written or oral agreements previously existing between us with respect to such subject matter.

**Governing Law.** The above terms and conditions shall be governed by the laws of the State of Illinois [insert "Netherlands" where European HERE Data is used], without giving effect to (i) its conflict of laws provisions, or (ii) the United Nations Convention for Contracts for the International Sale of Goods, which is explicitly excluded. You agree to submit to the jurisdiction of the State of Illinois [insert "The Netherlands" where European HERE Data is used] for any and all disputes, claims and actions arising from or in connection with the Data provided to you hereunder.

**Government End Users.** If the Data is being acquired by or on behalf of the United States government or any other entity seeking or applying rights similar to those customarily claimed by the United States government, this Data is a "commercial item" as that term is defined at 48 C.F.R. ("FAR") 2.101, is licensed in accordance with these End-User Terms, and each copy of Data delivered or otherwise furnished shall be marked and embedded as appropriate with the following "Notice of Use," and shall be treated in accordance with such Notice:

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## NOTICE OF USE

CONTRACTOR (MANUFACTURER/SUPPLIER) NAME: HERE

CONTRACTOR (MANUFACTURER/SUPPLIER) ADDRESS: c/o Nokia, 425 West Randolph Street, Chicago, Illinois 60606

This Data is a commercial item as defined in FAR 2.101 and is subject to these End-User Terms under which this Data was provided.

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If the Contracting Officer, federal government agency, or any federal official refuses to use the legend provided herein, the Contracting Officer, federal government agency, or any federal official must notify HERE prior to seeking additional or alternative rights in the Data.

### I. US/Canada Territory

A. United States Data. The End-User Terms for any Application containing Data for the United States shall contain the following notices:

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"©United States Postal Service® 20XX. Prices are not established, controlled or approved by the United States Postal Service®. The following trademarks and registrations are owned by the USPS: United States Postal Service, USPS, and ZIP+4."

B. Canada Data. The following provisions apply to the Data for Canada, which may include or reflect data from third party licensors ("Third Party Data"), including Her Majesty the Queen in Right of Canada ("Her Majesty"), Canada Post Corporation ("Canada Post") and the Department of Natural Resources of Canada ("NRCan"):

1. Disclaimer and Limitation: Client agrees that its use of the Third Party Data is subject to the following provisions:

a. Disclaimer: The Third Party Data is licensed on an "as is" basis. The licensors of such data, including Her Majesty, Canada Post and NRCan, make no guarantees, representations or warranties respecting such data, either express or implied, arising by law or otherwise, including but not limited to, effectiveness, completeness, accuracy or fitness for a particular purpose.

b. Limitation on Liability: The Third Party Data licensors, including Her Majesty, Canada Post and NRCan, shall not be liable: (i) in respect of any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action alleging any loss, injury or damages, direct or indirect, which may result from the use or possession of such Data; or (ii) in any way for loss of revenues or contracts, or any other consequential loss of any kind resulting from any defect in the Data.

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**2. Copyright Notice:** In connection with each copy of all or any portion of the Data for the Territory of Canada, Client shall affix in a conspicuous manner the following copyright notice on at least one of: (i) the label for the storage media of the copy; (ii) the packaging for the copy; or (iii) other materials packaged with the copy, such as user manuals or end user license agreements: "This data includes information taken with permission from Canadian authorities, including © Her Majesty the Queen in Right of Canada, © Queen's Printer for Ontario, © Canada Post Corporation, GeoBase®, © The Department of Natural Resources Canada. All rights reserved."

**3. End-User Terms:** Except as otherwise agreed by the parties, in connection with the provision of any portion of the Data for the Territory of Canada to End-Users as may be authorized under the Agreement, Client shall provide such End-Users, in a reasonably conspicuous manner, with terms (set forth with other end user terms required to be provided under the Agreement, or as otherwise may be provided, by Client) which shall include the following provisions on behalf of the Third Party Data licensors, including Her Majesty, Canada Post and NRCan:

The Data may include or reflect data of licensors, including Her Majesty the Queen in the Right of Canada ("Her Majesty"), Canada Post Corporation ("Canada Post") and the Department of Natural Resources Canada ("NRCan"). Such data is licensed on an "as is" basis. The licensors, including Her Majesty, Canada Post and NRCan, make no guarantees, representations or warranties respecting such data,

either express or implied, arising by law or otherwise, including but not limited to, effectiveness, completeness, accuracy or fitness for a particular purpose. The licensors, including Her Majesty, Canada Post and NRCan, shall not be liable in respect of any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action alleging any loss, injury or damages, direct or indirect, which may result from the use or possession of the data or the Data. The licensors, including Her Majesty, Canada Post and NRCan, shall not be liable in any way for loss of revenues or contracts, or any other consequential loss of any kind resulting from any defect in the data or the Data.

End User shall indemnify and save harmless the licensors, including Her Majesty, Canada Post and NRCan, and their officers, employees and agents from and against any claim, demand or action, irrespective of the nature of the cause of the claim, demand or action, alleging loss, costs, expenses, damages or injuries (including injuries resulting in death) arising out of the use or possession of the data or the Data.

**4. Additional Provisions:** The terms contained in this Section are in addition to all of the rights and obligations of the parties under the Agreement. To the extent that any of the provisions of this Section are inconsistent with, or conflict with, any other provisions of the Agreement, the provisions of this Section shall prevail.

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II. Mexico. The following provision applies to the Data for Mexico, which includes certain data from the Instituto Nacional de Estadística y Geografía ("INEGI"):

A. Any and all copies of the Data and/or packaging containing Data for Mexico shall contain the following notice:  
"Fuente: INEGI (Instituto Nacional de Estadística y Geografía)"

## III. Latin America Territory

A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Territory	Notice
Argentina	IGN "INSTITUTO GEOGRAFICO NACIONAL ARGENTINO"
Ecuador	"INSTITUTO GEOGRAFICO MILITAR DEL ECUADOR AUTORIZACION Nº IGM-2011-01- PCO-01 DEL 25 DE ENERO DE 2011" "source: © IGN 2009 - BD TOPO ®"
Guadalupe, French Guiana and Martiniique Mexico	"Fuente: INEGI (Instituto Nacional de Estadística y Geografía)"

## IV. Middle East Territory

A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Country	Notice
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Jordan	"© Royal Jordanian Geographic Centre". The foregoing notice requirement for Jordan Data is a material term of the Agreement. If Client or any of its permitted sublicensees (if any) fail to meet such requirement, HERE shall have the right to terminate Client's license with respect to the Jordan Data.
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B. Jordan Data. Client and its permitted sublicensees (if any) are restricted from licensing and/or otherwise distributing HERE's database for the country of Jordan ("Jordan Data") for use in Enterprise Applications to (i) non-Jordanian entities for use of the Jordan Data solely in Jordan or (ii) Jordan-based customers. In addition, Client, its permitted sublicensees (if any) and End-Users are restricted from using the Jordan Data in Enterprise Applications if such party is (i) a non-Jordanian entity using the Jordan Data solely in Jordan or (ii) a Jordan-based customer. For purposes of the foregoing, "Enterprise Applications" shall mean Geomarketing applications, GIS applications, mobile business asset management applications, call center applications, telematics applications, public organization Internet applications or for providing geocoding services.

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## V. Europe Territory

### A. Use of Certain Traffic Codes in Europe

1. General Restrictions Applicable to Traffic Codes. Client acknowledges and agrees that in certain countries of the Europe Territory, Client will need to obtain rights directly from third party RDS-TMC code providers to receive and use the Traffic Codes in the Data and to deliver to End-Users Transactions in any way derived from or based on such Traffic Codes. For such countries, HERE shall deliver the Data incorporating Traffic Codes to Client only after receiving certification from Client of its having obtained such rights.

2. Display of Third Party Rights  
Legends for Belgium. Client shall, for each Transaction that uses Traffic Codes for Belgium, provide the following notice to the End-User: "Traffic Codes for Belgium are provided by the Ministerie van de Vlaamse Gemeenschap and the Ministère de l'Équipement et des Transports."

B. Paper Maps. With respect to any license granted to Client relating to making, selling or distributing paper maps (i.e., a map fixed on a paper or paper-like medium): (a) such license with respect to Data for the Territory of Great Britain is conditioned on Client's entering into and complying with a separate written agreement with the Ordnance Survey ("OS") to create and sell paper maps, Client's paying to the OS any and all applicable paper map royalties, and Client's complying with the OS copyright notice requirements; (b) such license for selling or otherwise distributing for charge with respect to Data for the Territory of Czech Republic

is conditioned on Client's obtaining prior written consent from Kartografie a.s.; (c) such license for selling or distributing with respect to Data for the Territory of Switzerland is conditioned on Client's obtaining a permit from Bundesamt für Landestopografie of Switzerland; (d) Client is restricted from using Data for the Territory of France to create paper maps with a scale between 1:5,000 and 1:250,000; and (e) Client is restricted from using any Data to create, sell or distribute paper maps that are the same or substantially similar, in terms of data content and specific use of color, symbols and scale, to paper maps published by the European national mapping agencies, including without limitation, Landesvermessungämter of Germany, Topografische Dienst of the Netherlands, Nationaal Geografisch Instituut of Belgium, Bundesamt für Landestopografie of Switzerland, Bundesamt für Eich- und Vermessungswesen of Austria, and the National Land Survey of Sweden.

C. OS Enforcement. Without limiting Section IV(B) above, with respect to Data for the Territory of Great Britain, Client acknowledges and agrees that the Ordnance Survey ("OS") may bring a direct action against Client to enforce compliance with the OS copyright notice (see Section IV(D) below) and paper map requirements (see Section IV(B) above) contained in this Agreement.

D. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:

Country(ies) Notice

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Austria	“© Bundesamt für Eich- und Vermessungswesen”	Spain	“Información geográfica propiedad del CNIG”
Croatia Cyprus, Estonia, Latvia, Lithuania, Moldova, Poland, Slovenia and/or Ukraine	“© EuroGeographics”	Sweden	“Based upon electronic data © National Land Survey Sweden.”
France	“source: © IGN 2009 – BD TOPO ®”	Switzerland	“Topografische Grundlage: © Bundesamt für Landestopographie.
Germany	“Die Grundlagendaten wurden mit Genehmigung der zuständigen Behörden entnommen”		E. Respective Country Distribution. Client acknowledges that HERE has not received approvals to distribute map data for the following countries in such respective countries: Albania, Belarus, Kyrgyzstan, Moldova and Uzbekistan. HERE may update such list from time to time. The license rights granted to Client under this TL with respect to the Data for such countries are contingent upon Client's compliance with all applicable laws and regulations, including, without limitation, any required licenses or approvals to distribute the Application incorporating such Data in such respective countries.
Great Britain	“Contains Ordnance Survey data © Crown copyright and database right 2010 Contains Royal Mail data © Royal Mail copyright and database right 2010”		VI. Australia Territory
Greece	“Copyright Geomatics Ltd.”		A. Third Party Notices. Any and all copies of the Data and/or packaging relating thereto shall include the respective Third Party Notices set forth below and used as described below corresponding to the Territory (or portion thereof) included in such copy:
Hungary	“Copyright © 2003; Top-Map Ltd.”		Copyright. Based on data provided under license from PSMA Australia Limited ( <a href="http://www.psma.com.au">www.psma.com.au</a> ).
Italy	“La Banca Dati Italiana è stata prodotta usando quale riferimento anche cartografia numerica ed al tratto prodotta e fornita dalla Regione Toscana.”		
Norway	“Copyright © 2000; Norwegian Mapping Authority”		
Portugal	“Source: IgeoE – Portugal”		

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Product incorporates data which is © 20XX Telstra Corporation Limited, GM Holden Limited, Intelematics Australia Pty Ltd and Continental Pty Ltd.

B. Third Party Notices for Australia. In addition to the foregoing, the End-User Terms for any Application containing RDS-TMC Traffic Codes for Australia shall contain the following notice: "Product incorporates traffic location codes which is © 20XX Telstra Corporation Limited and its licensors."

## **AT&T Vehicle Network Carrier Telematics Disclosure**

END USER FOR PURPOSES OF THIS SECTION MEANS YOU AND YOUR HEIRS, EXECUTORS, LEGAL PERSONAL REPRESENTATIVES AND PERMITTED ASSIGNS. FOR PURPOSES OF THIS SECTION "UNDERLYING WIRELESS SERVICE CARRIER" INCLUDES ITS AFFILIATES AND CONTRACTORS AND THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, SUCCESSORS AND ASSIGNS. END USER HAS NO CONTRACTUAL RELATIONSHIP WITH THE UNDERLYING WIRELESS SERVICE CARRIER AND END USER IS NOT A THIRD PARTY BENEFICIARY OF ANY AGREEMENT BETWEEN FORD AND UNDERLYING CARRIER. END USER UNDERSTANDS AND AGREES THAT THE UNDERLYING CARRIER HAS NO LEGAL, EQUITABLE, OR OTHER LIABILITY OF ANY KIND TO END USER. IN ANY EVENT, REGARDLESS OF THE FORM OF THE ACTION, WHETHER FOR BREACH OF CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE, END USER'S EXCLUSIVE REMEDY FOR CLAIMS ARISING IN ANY WAY IN CONNECTION WITH THIS AGREEMENT, FOR ANY CAUSE WHATSOEVER, INCLUDING BUT NOT LIMITED TO ANY FAILURE OR

DISRUPTION OF SERVICE PROVIDED HEREUNDER, IS LIMITED TO PAYMENT OF DAMAGES IN AN AMOUNT NOT TO EXCEED THE AMOUNT PAID BY END USER FOR THE SERVICES DURING THE TWO-MONTH PERIOD PRECEDING THE DATE THE CLAIM AROSE.

(ii) END USER AGREES TO INDEMNIFY AND HOLD HARMLESS THE UNDERLYING WIRELESS SERVICE CARRIER AND ITS OFFICERS, EMPLOYEES, AND AGENTS AGAINST ANY AND ALL CLAIMS, INCLUDING WITHOUT LIMITATION CLAIMS FOR LIBEL, SLANDER, OR ANY PROPERTY DAMAGE, PERSONAL INJURY OR DEATH, ARISING IN ANY WAY, DIRECTLY OR INDIRECTLY, IN CONNECTION WITH THIS AGREEMENT OR THE USE, FAILURE TO USE, OR INABILITY TO USE THE DEVICE EXCEPT WHERE THE CLAIMS RESULT FROM THE UNDERLYING CARRIER'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT. THIS INDEMNITY WILL SURVIVE THE TERMINATION OF THE AGREEMENT.

(iii) END USER HAS NO PROPERTY RIGHT IN ANY NUMBER ASSIGNED TO THE DEVICE.

(iv) END USER UNDERSTANDS THAT FORD AND THE UNDERLYING CARRIER CANNOT GUARANTY THE SECURITY OF WIRELESS TRANSMISSIONS, AND WILL NOT BE LIABLE FOR ANY LACK OF SECURITY RELATING TO THE USE OF THE SERVICES

THE SERVICE IS FOR [END USER'S] USE ONLY AND END USER MAY NOT RESELL THE SERVICE TO ANY OTHER PARTY. END USER UNDERSTANDS THAT THE UNDERLYING CARRIER DOES NOT GUARANTEE ANY END USER UNINTERRUPTED SERVICE OR COVERAGE. THE UNDERLYING CARRIER DOES NOT WARRANT THAT END USERS CAN OR WILL BE LOCATED USING THE SERVICE. THE UNDERLYING CARRIER

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## **VII. China Territory**

### ***Personal Use Only***

You agree to use this Data together with [insert name of Client Application] for the solely personal, non-commercial purposes for which you were licensed, and not for service bureau, time-sharing or other similar purposes. Accordingly, but subject to the restrictions set forth in the following paragraphs, you may copy this Data only as necessary for your personal use to (i)

view it, and (ii) save it, provided that you do not remove any copyright notices that appear and do not modify the Data in any way. You agree not to otherwise reproduce, copy, modify, decompile, disassemble or reverse engineer any portion of this Data, and may not transfer or distribute it in any form, for any purpose, except to the extent permitted by mandatory laws.

### ***Restrictions***

Except where you have been specifically licensed to do so by NAV2, and without limiting the preceding paragraph, you may not (a) use this Data with any products, systems, or applications installed or otherwise connected to or in communication with vehicles, capable of vehicle navigation, positioning, dispatch, real time route guidance, fleet management or similar applications; or (b) with or in communication with any positioning devices or any mobile or wireless-connected electronic or computer devices, including without limitation cellular phones, palmtop and handheld computers, pagers, and personal digital assistants or PDAs. You agree to cease using this Data if you fail to comply with these terms and conditions.

### ***Limited Warranty***

NAV2 warrants that (a) the Data will perform substantially in accordance with the accompanying written materials for a period of ninety (90) days from the date of receipt, and (b) any support services provided by NAV2 shall be substantially as described in applicable written materials provided to you by NAV2, and NAV2's support engineers will make commercially reasonable efforts to solve any problem issues.

# **Customer Information**

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According to the "Technical Specifications for Low Power Radio Frequency Equipment" formulated by the National Communications and Communication Committee of the Executive Yuan: 3.8.2. For the low-power radio frequency equipment that has obtained the verification certificate, the company, firm or user shall not change the frequency, increase the power or change the characteristics and functions of the original design without authorization.

The use of low-power radio frequency equipment must not affect flight safety and interfere with legal communications: when the system detects interference, immediately stop using it until there is no interference.

The aforementioned legal communication refers to the wireless communication operated in accordance with the provisions of the Telecommunications Management Law. Low-power radio frequency equipment needs to endure the interference of legal communication or industrial, scientific and medical radio wave radiation electrical equipment.

# Customer Information

## SUNA TRAFFIC CHANNEL – TERMS AND CONDITIONS

By activating, using and/or accessing the SUNA Traffic Channel, SUNA Predictive or other content or material provided by Intelematics (together, **SUNA Products and/or Services**), you must accept certain terms and conditions. The following is a brief summary of the terms and conditions that apply to you. To view the full terms and conditions relevant to your use of the SUNA Products and/or Services, please consult:

### Website

[www.sunatraffic.com.au/termsandconditions/](http://www.sunatraffic.com.au/termsandconditions/)

## 1. Acceptance

By using SUNA Products and/or Services, you will be deemed to have accepted and agreed to be bound by the terms and conditions fully detailed at:

### Website

[www.sunatraffic.com.au/termsandconditions/](http://www.sunatraffic.com.au/termsandconditions/)

## 2. Intellectual Property

SUNA Products and/or Services are for your personal use. You may not record, or retransmit the content, nor use the content in association with any other traffic information or route guidance service or device not approved by Intelematics. You obtain no right of ownership in any Intellectual Property Rights (including copyright) in the data that is used to provide SUNA Products and/or Services.

## 3. Appropriate Use

SUNA Products and/or Services are intended as an aid to personal motoring and travel planning, and do not provide comprehensive or accurate information on all occasions. On occasions, you may experience additional delay as a result of using SUNA Products and/or Services. You acknowledge that it is not intended, or suitable, for use in applications where time of arrival or driving directions may impact the safety of the public or yourself.

## 4. Use of SUNA Products and Services while driving

You, and other authorized drivers of the vehicle in which SUNA Products and/or Services are available or installed and active, remain at all times responsible for observing all relevant laws and codes of safe driving. In particular, you agree to only actively operate SUNA Products and/or Services when the Vehicle is at a complete stop and it is safe to do so.

## 5. Service Continuity and Reception of the SUNA Traffic Channel

We will use reasonable endeavors to provide the SUNA Traffic Channel 24 hours a day, 365 days a year. The SUNA Traffic Channel may occasionally be unavailable for technical reasons or for planned maintenance. We will try to perform maintenance at times when congestion is light. We reserve the right to withdraw SUNA Products and/or Services at any time.

Also, we cannot assure the uninterrupted reception of the SUNA Traffic Channel RDS-TMC signal at any particular location.

## 6. Limitation of Liability

Neither Intelematics (nor its suppliers or the manufacturer of your device (the “**Suppliers**”)) shall be liable to you or to any third party for any damages either direct, indirect, incidental, consequential or otherwise arising out of the use of or inability to use SUNA Products and/or

# Customer Information

Services even if Intelematics or a Supplier has been advised of the possibility of such damages. You also acknowledge that neither Intelematics nor any Supplier guarantees nor make any warranties that relate to the availability, accuracy or completeness of SUNA Products and/or Services, and to the extent which it is lawful to do so, both Intelematics and each Supplier excludes any warranties which might otherwise be implied by any State or Federal legislation in relation to SUNA Products and/or Services.

## 7. Please Note

Great care has been taken in preparing this manual. Constant product development may mean that some information is not entirely up-to-date. The information in this document is subject to change without notice.

## EMISSION LAW



**WARNING:** Do not remove or alter the original equipment floor covering or insulation between it and the metal floor of the vehicle. The floor covering and insulation protect occupants of the vehicle from the engine and exhaust system heat and noise. On vehicles with no original equipment floor covering or insulation, do not carry passengers in a manner that permits prolonged skin contact with the metal floor. Failure to follow these instructions may result in fire or personal injury.

U.S. federal laws and certain state laws prohibit removing or rendering inoperative emission control system components. Similar federal or provincial laws may apply in Canada. We do not approve of any vehicle modification without first determining applicable laws.



Tampering with emissions control systems including related sensors or the Diesel Exhaust Fluid system can result in reduced engine power and the illumination of the service engine soon light.

## Tampering With a Noise Control System

Federal laws prohibit the following acts:

- Removal or rendering inoperative by any person other than for purposes of maintenance.
- Repair or replacement of any device or element of the design incorporated into a new vehicle for the purpose of noise control prior to its sale or delivery to the ultimate purchaser or while it is in use.
- The use of the vehicle after any person removes or renders inoperative any device or element of the design.

The U.S. Environmental Protection Agency may presume to constitute tampering as follows:

- Removal of hood blanket, fender apron absorbers, fender apron barriers, underbody noise shields or acoustically absorptive material.
- Tampering or rendering inoperative the engine speed governor, to allow engine speed to exceed manufacturer specifications.

If the engine does not start, runs rough, experiences a decrease in engine performance, experiences excess fuel consumption or produces excessive exhaust smoke, check for the following:

- A plugged or disconnected air inlet system hose.
- A plugged engine air filter element.
- Water in the fuel filter and water separator.

# Customer Information

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- A clogged fuel filter.
- Contaminated fuel.
- Air in the fuel system, due to loose connections.
- An open or pinched sensor hose.
- Incorrect engine oil level.
- Incorrect fuel for climatic conditions.
- Incorrect engine oil viscosity for climactic conditions.

**Note:** Some vehicles have a lifetime fuel filter that is integrated with the fuel tank. Regular maintenance or replacement is not needed.

**Note:** If these checks do not help you correct the concern, have your vehicle checked as soon as possible.

## Noise Emissions Warranty, Prohibited Tampering Acts and Maintenance

On January 1, 1978, Federal regulation became effective governing the noise emission on trucks over 10,000 lb (4,536 kg) Gross Vehicle Weight Rating (GVWR). The preceding statements concerning prohibited tampering acts and maintenance, and the noise warranty found in the Warranty Guide, are applicable to complete chassis cabs over 10,000 lb (4,536 kg) GVWR.

## EXPORT UNIQUE OPTIONS

For your particular global region, your vehicle may be equipped with features and options that are different from the features and options that are described in this Owner's Manual. A market unique supplement may be supplied that complements this book. By referring to the market unique supplement, if provided, you can properly identify those features, recommendations and specifications that are unique to your vehicle. This Owner's

Manual is written primarily for the U.S. and Canadian markets. Features or equipment listed as standard may be different on units built for export. **Refer to this Owner's Manual for all other required information and warnings.**

## WARRANTY INFORMATION

The following warranties may apply to your vehicle:

- New vehicle limited warranties.
- Emissions warranties, if applicable. (Note: Fully-electric vehicles are not eligible for emissions warranties.)
- Other warranties, if applicable.

Detailed warranty information specific to your vehicle can be found in the Warranty Guide at [www.owner.ford.com](http://www.owner.ford.com).

The following California Warranty Statement, required by California regulations, applies to vehicles certified to California emissions standards and registered in a state that requires California emissions warranty. If applicable, additional California Emissions Warranties can be found in the Warranty Guide at [www.owner.ford.com](http://www.owner.ford.com).

## CALIFORNIA EMISSION CONTROL WARRANTY STATEMENT

## YOUR WARRANTY RIGHTS AND OBLIGATIONS

The California Air Resources Board and Ford Motor Company are pleased to explain the emission control system warranty on your (year) vehicle. In California, new motor vehicles must be designated, built and equipped to meet

# **Customer Information**

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the State's stringent anti-smog standards. Ford Motor Company must warrant the emission control system on your vehicle for the periods of time listed below provided there has been no abuse, neglect or improper maintenance of your vehicle.

Your emission control system may include parts such as the carburetor or fuel-injection system, the ignition system, catalytic converter and engine computer. Also included may be hoses, belts, connectors and other emission-related assemblies. Where a warrantable condition exists, Ford Motor Company will repair your vehicle at no cost to you including diagnosis, parts and labor.

## **MANUFACTURER'S WARRANTY COVERAGE:**

(For 1990 and subsequent model passenger cars, light-duty trucks, and medium-duty vehicles.)

- For 3 years or 50,000 miles (whichever occurs first);

1) If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Ford Motor Company to ensure that your emission control system **PERFORMANCE WARRANTY**.

2) If any emission-related part on your vehicle is defective, the part will be repaired or replaced by Ford Motor Company. This is your short-term emission control system **DEFECTS WARRANTY**.

- For 7 years or 70,000 miles (whichever occurs first);

1) If an emission-related part listed in this warranty booklet specially noted with coverage for 7 years or 70,000 miles is defective, the part will be repaired or replaced by Ford Motor Company. This is your long-term emission control system **DEFECTS WARRANTY**.

## **OWNER'S WARRANTY RESPONSIBILITIES:**

- As the vehicle owner, you are responsible for the performance of the required maintenance listed in your owner's manual. Ford Motor Company recommends that you retain all receipts covering maintenance on your vehicle, but Ford Motor Company cannot deny warranty solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

- You are responsible for presenting your vehicle to a Ford or Lincoln dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days.

- As the vehicle owner, you should also be aware that Ford Motor Company may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities, you should contact Ford Customer Service at 1-800-392-3673 or the California Air Resource Board at 9528 Telstar Avenue, El Monte, CA 91731.

# Decommissioning the Vehicle - Police

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## DECOMMISSIONING REQUIREMENTS

We have implemented a decommissioning process of manufacturer-provided police features. It is the responsibility of the owner to complete the decommissioning of the vehicle in compliance with any state regulations prior to initial sale to the public sector.

### Vehicle Sealing of Aftermarket Equipment

Removing customized equipment from your vehicle can compromise body panels and seals. Thoroughly inspect your vehicle for any signs where the equipment has been removed, for example, holes and damage to body seals.

Any items that remain on your vehicle must be inspected and any sign of damage immediately repaired. Failure to follow this instruction may result in water and exhaust fumes entering the passenger compartment. See your authorized dealer for more information and direction regarding proper sealing procedures.

### Police Engine Idle (If Equipped)

Authorized personnel must use a diagnostic scan tool to decommission the Police Engine Idle feature.

### Pre-Collision Assist Disable

Authorized personnel must use a diagnostic scan tool to decommission the Pre-Collision Assist Disable feature.

### Dark Car (If Equipped)

Authorized personnel must use a diagnostic scan tool to decommission the Dark Car feature.

### Police Perimeter Alert (If Equipped)

Authorized personnel must use a diagnostic scan tool to decommission the Police Perimeter Alert feature.

### Rear Door Handles and Locks (If Equipped)

Remove the rear door handle trim covers to allow for inside handle function. If your vehicle has the hidden lock knob on the front edge of the rear door, switch the child locks to off.

## Appendices

### ELECTROMAGNETIC COMPATIBILITY



**WARNING:** Do not place objects or mount equipment on or near the airbag cover, on the side of the front or rear seatbacks, or in areas that may come into contact with a deploying airbag. Failure to follow these instructions may increase the risk of personal injury in the event of a crash.

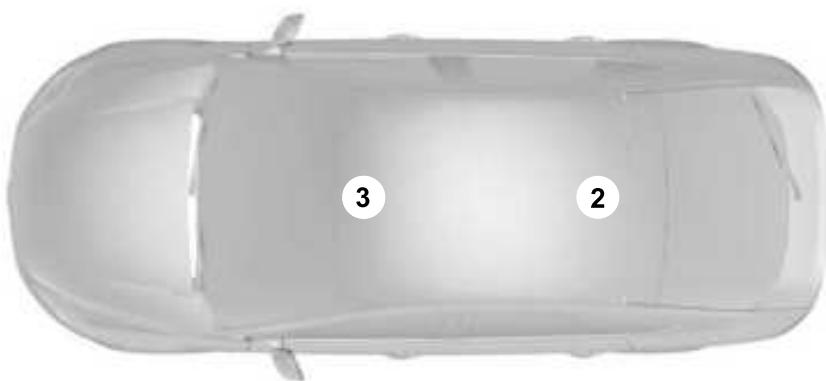


**WARNING:** Keep antenna and power cables at least 4 in (10 cm) from any electronic modules and airbags.

**Note:** We test and certify your vehicle to meet electromagnetic compatibility legislation. It is your responsibility to make sure that any equipment an authorized dealer installs on your vehicle complies with applicable local legislation and other requirements. Installation of some aftermarket electronic devices could degrade the performance of vehicle functions, which use radio frequency signals such as broadcast radio receiver, tire pressure monitoring system, push button start, **Bluetooth®** connectivity or satellite navigation.

**Note:** Any radio frequency transmitter equipment in your vehicle, such as, cellular telephones and amateur radio transmitters, must keep to the parameters in the following illustrations and table. We do not provide any other special provisions or conditions for installations or use.

#### Car

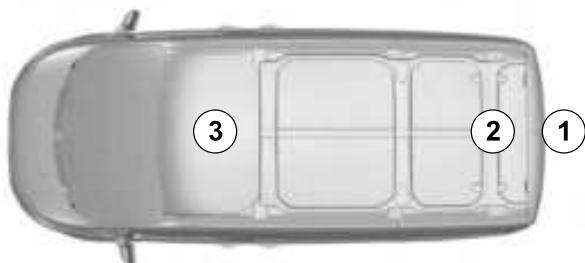


1

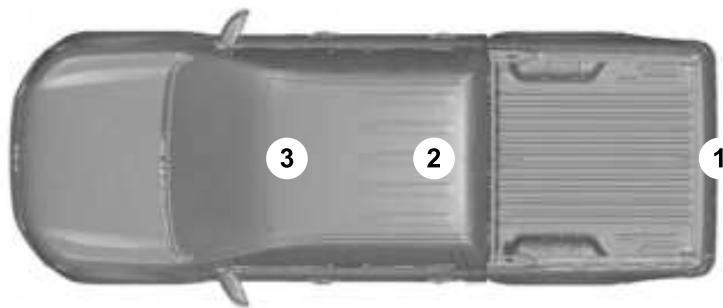
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### Van



### Truck



## Appendices

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1-30	50	1
50-54	50	2, 3
68-88	50	2, 3
142-176	50	2, 3
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