# Dilsad Sera Sahintepe

Fetih Mah. Tahralı Sok. Esin Sitesi 2A/27 Atasehir/Istanbul Phone: +90 541 379 44 41 E-mail: dilsadsera@gmail.com Website: www.linkedin.com/in/dilsadsera

# **Personal Information**

Gender: Female
Marital Status: Single
Date of Birth: 02/25/1989

Birth Place: Montgomery/Alabama - USA

Citizenship: US Citizen-Ohio Residence / Turkish Citizen

#### **Education**

Kent State University, USA (2011 - 2013 in Dec.)

- Master Degree in Department of Computer Science
- Cumulative GPA is 3.7/4.0

# Cankaya University, Turkey (2006 - 2011)

- Computer Engineering in Engineering and Architecture Department
- Cumulative GPA is 3.05/4.0
- Graduated as a Honor student, and was awarded a scholarship because of my GPA.

# Yuce Science High School, Turkey (2004 - 2006)

- Cumulative GPA is 4.96/5.0
- I was awarded a scholarship because of my GPA.

# **Experience**

LC Waikiki (August 2018 - still)

Software Developer (Istanbul, Turkey)

- Senior Software Developer in HR Projects; Leave, Shift and Time Management

# Ericsson (May 2015 – June 2018)

Software Developer (Istanbul, Turkey)

- Senior Software Developer in Telecom CRM Project
- Development & Troubleshooting
- Development of Various Business Interactions and Order Processes
- Charging System & Billing System Integration with TCRM
- Increase Performance of Microsoft Dynamics CRM
- TCRM Customization and configuration

# Krizma Software (Feb 2014 – March 2015)

Software Developer (Ankara, Turkey)

- I worked as a software engineer in full of life cycle of software development process including requirements gathering, designs, coding, testing, debugging and maintenance.

## Kent State University IT Help Desk ( 2012 – 2013 )

User Support Analyst (Ohio, USA)

- Performed diagnostic and handled technical troubleshooting of system issues.
- Configuring and troubleshooting enterprise wireless network. WPA2 Enterprise Authentication.
- Configuring and troubleshooting Cisco Any Connect VPN clients.
- General support about Office and Graphics programs.

# **Fotonix** (2010)

Software Developer as Internship (Ankara, Turkey)

- Created a Network Map for company enterprise system.
- Perform requirements analysis, design, development, implementation, testing, and maintenance; modify and upgrade existing programs.
- Used C# to create an interface for Chip program, made GUI design for the chip.
- Researched about the image processing and attended couple conference about image processing.

#### **SDT (Space& Defense Tech.)** ( 2009 )

Software Developer as Internship (Ankara, Turkey)

- Implement an interface for radio application.
- Developed modules and plugins for existing application.

# **Projects**

- Leave project for headquarters of LC Waikiki LC Waikiki (Angular2, C#)
- Shift project for shops LC Waikiki LC Waikiki (Angular2, C#)
- Tme management project LC Waikiki (Angular2, C#)
- TCRM (Telecom CRM) Ericsson (AngularJs, C#)
- TASK Manager Krizma Software (C#)
- ITP (National Newborn Hearing Screening Program) Krizma Software (C#)
- Krizma Software Web Page Krizma Software
- TODBS GIS (Turkey Organ Tissue Donation System) Krizma Software (C#)
- EBT (Natural Gas Transmission System Electronic Bulletin Board) Krizma Software (C#)
- DGP (Balancing Gas Market) Krizma Software (C#)
- SEDT (Insured Educational and Recreational Facilities Program) Krizma Software 2015 (C#)

- BAP (Scientific Research Project) Krizma Software (C#)
- LOG.EXE Krizma Software (C#)
- CookBook Project Kent State University, Spring (Objective C)
- Graphic Project Kent State University, Spring (C++)
- Kent Jaycees Web Programming Project Kent State University, Fall (PHP, SQL)
- KSIM Mentor Matching Program Kent State University, Fall (C#)
- Hospital Database Project Kent State University, Spring (PHP)
- Hospital Project Cankaya University, Graduation Project (C#)

#### Skills

# **Operating Systems Skills:**

MS-Windows, OS-X, Linux, UNIX

## **Programming Languages:**

C, C#, Objective C, Java, Java Script, AngularJs, HTML, CSS, DHTML, Visual Basic, ASP, PHP, XML, SQL

#### **IDEs/Tools:**

Visual Studio .NET (2010-2013), XCode, Eclipse, Dreamweaver, XAMPP, Web, FTP Servers Microsoft Dynamics CRM 2013/2015/2016 and 365

#### **Databases:**

MySQL, MsSQL, Oracle PL/SQL

# **Interested Areas & Activities**

University Experiences: 2000 -2008 Volleyball Player at School and University

2007 Robot Cankaya Club Members2009 Cankaya Go-Kart Club President

#### **Attented Seminars:**

Leadership Seminar

**GNCTURKCLL** with Microsoft

Robo Cankaya Day's Microsoft Seminar

Translation and Correct Way of Using Turkish Language

Engineering Symposium each year

ATOM- Game Seminars

Cloud Computing Meetings (Hadoop)

## Languages

Turkish, English, German (beginner), Spanish (beginner)