

## Group I

# Sri Lanka Customs

## PROPOSING A SOLUTION FOR A PREVAILING ISSUE

Enterprise Architecture and Leadership | CIS32012

## Background

In Sri Lanka many government departments have been established to perform different functions in order to maintain the development of the country. **Sri Lanka customs** is one of them and it was established in 1806. It is mainly responsible for the functions like Collection of revenue, Prevention of revenue leakages and other frauds, Facilitation of legitimate trade, Collection of import and export data to provide statistics, **Cooperation and coordination with other Government Departments and stakeholders in respect of imports and exports**. If we consider about each of the functionality we could conclude that still some gaps to filled within the department in order to perform the specific function successfully. In this project we are going to view on an issue which has been raised in the Sri Lanka Customs due to its poor functionality in importing goods.

## PROBLEM

“Paying high amount of taxes due to no control in importing essential items” is a prevailing and well-known issue among all the Sri Lankans. Therefore, as a group we are going to point out some views on this issue and propose a solution to overcome from such issues in order to maintain country’s development.