Click 2 Call – Action Flow

Figure1 shows the actions involved in a Click 2 Call request.

We need proper assistance from Dialog to access the servers (IVR, CG GW and Log Server) involved in highlighted stages in figure 1.

Originate Call

Check Black List User

End

Get Charging Plan

Check Credit

Offline Charging

Click 2 Call

Check 90% of Utilization

SMS Notification

Logging

Yes

No

Yes

Yes

No

No

Figure1