Main and Sub-research questions

Context

Quiet Eindhoven is a community initiative aimed at addressing hidden poverty by facilitating interactions and transactions between members (receivers of "geluksmomentjes"), sponsors (providers of "geluksmomentjes"), financial sponsors, and community volunteers. The initiative leverages a digital platform to manage communications, resource distribution, and stakeholder engagement.

Goal

The formulated research questions aim to guide an investigation into how technological solutions can best support Quiet Eindhoven in achieving its mission. They focus on enhancing the platform's functionality, improving stakeholder interaction, ensuring equitable resource distribution, and maintaining the sustainability of the initiative.

Main research question

How can a digital solution be offered to optimize the effectiveness of community-based initiatives like Quiet Eindhoven in addressing hidden poverty through improved stakeholder interaction and resource allocation?

Sub-research questions

How can the digital platform be designed to ensure high engagement and accessibility for members, especially those not fluent in the local language or unfamiliar with digital technology?

How can the digital platform be developed to ensure fair and equitable distribution of "geluksmomentjes" among members based on criteria such as category, gender, age range, and frequency of previous benefits?

How can the digital platform facilitate improved communication and coordination between sponsors and community volunteers while easing the challenges that volunteers face to manage enrollment and allocation of 'gelukmomentjes?