


[DJAN-1] The user can select data in the past while creating an issue on the main page

Created: 10/Nov/22Updated: 10/Nov/22

Status:	Open		
Project:	DjangoHelpdesk		
Components:	None		
Affects versions:	None		
Fix versions:	None		
Type:	[System] Incident	Priority:	Medium
Reporter:	Dmytro Zubenko	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Attachments:	 изображение_2022-11-10_202934501.png		
Request participants:	None		
Organizations:	None		
Urgency:	Medium		
Impact:	Minor / Localized		

Description

Description: While creating an issue, the user can select date in the past in the “Due on” field. Due to the date sorting on the admin level, it is forbidden to input data in the past because it can lead to mistaken prioritization of issues on the admin side.

Preconditions: 1. The website <https://django-helpdesk-demo.herokuapp.com> is opened

Steps to reproduce:

1. Enter valid credentials* into the fields in the Submit a Ticket section

2. Select date in the past

3. Click the “Submit Ticket“ button

Actual result: Ticket with Due on date in the past is created.

Expected result: The error message “Invalid data“ is displayed.

Test info:

Queue - Billing Queries

Summary of the problem - Some problem

Description of your issue - Some description

Priority - 3

Attach File - no

Your E-Mail Address - test@test.com

Generated at Thu Nov 10 18:46:26 UTC 2022 by Dmytro Zubenko using Jira 1001.0.0-SNAPSHOT#100210-sha1:583150f45e96fe66b2cb2898eb1e9ae5719d8732.