

# CHAIRUNNISA CAHYANINGTYAS

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[Link Portofolio](#) | East Jakarta, Indonesia

A graduate from Jenderal Soedirman University majoring in Biology. Joined bootcamp to enhance skills in UI/UX design and product management. Experience as a customer service officer, freelance UI/UX designer to create web and mobile application projects for 1 year with a strong focus on problem solving, analytical thinking, product development strategy, wireframes, high-fidelity, and prototyping. A hardworking person open to developing a career in the UI/UX designer and product management.

## Work Experiences

### PT Bank Central Asia Tbk

Feb, 2024 – September, 2024

#### Customer Service Officer

- Opening a customer account and requesting printing of a statement account.
- Excavate customer needs and provide solutions to customer complaints
- Guide and direct the transaction process through the digital machine
- input file data into the system and refine it according to the existing data

### Freelance - Remote, Indonesia

Aug, 2023 – Present

#### UI/UX Designer

- Creating projects related to social activities
- Conducting research on more than three mobile applications and websites to understand user needs and wants
- Creating low-fidelity to sketch out the basic layout, high-fidelity, and prototypes to test the usability of the design
- Iterating the design process to improve the design based on feedback
- Designing for responsiveness to ensure that the application looks good and functions properly on different devices

### Laboratorium Kesehatan Daerah DKI Jakarta (Volunteer)

Jul, 2021 – Aug, 2021

#### Laboratory Administration

- Processed the administration in order to get input data patients from the medical facility to the system and successfully completed 300+ data medical facility.
- Labeled sample Covid-19 and successfully completed 1000+ samples.
- Reported the results on a sample of COVID-19 with gained 2000 patients.

## Courses, Training, and Certifications

### Harisenin.com

Feb, 2023 - Jul, 2023

#### Bootcamp UI/UX Design & Product Management

Project: Website [BakulDesign.id](https://BakulDesign.id) create unlimited creations with no capital outlay

Relevant Courseworks:

- Product Management : Product development Strategy, OKR & Metrics, Product Requirement Document (PRD), Stakeholder Management, Minimum Viable Product (MVP).
- UI/UX Design : User Experience (UX), UX Research, User Persona, Research Report, User Journey Map, UI Design, Wireframe, Prototyping

## Education

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**Jenderal Soedirman University**

Aug, 2016 - Feb, 2021

Bachelor of Biology GPA 3.03 / 4,00

## Organization Experience

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Member of **Biology English Society (Best)**

2016 - 2021

- Publication and documentation division of BEST Program of "TOEFL PREDICTION TEST"  
Designed banners and committee card  
Taked photo during the event and publish photo to social media
- Sponsorship of BEST Program of "ALIEN"  
Made a letter of agreement with the sponsor

## Skills

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**Hard Skills:** Microsoft Office (Ms. Excel, Power Point, Ms. Word) Figma, Corel Draw, Canva, Miro Collaboration Platform, Whimsical, Adobe XD, Photoshop.

**Soft skills:** Creative, Innovative, Communication Interpersonal, Analytical Thinking, Problem Solving, Curiosity, Critical Thinking, Usability Testing, User Experience (UX), UX Research, User Experience Design (UED), User Persona, user journey map, UI design, wireframe, high fidelity prototyping, Design System.

**Languages:** English (Intermediate), Bahasa Indonesia (Native)