

FINANCIAL COMPLAINTS OVERVIEW

Date Recieved

01-12-2011

13-10-2020

Media

All

75074

Total Complaints

98.05%

Timely Response %

280

In Progress

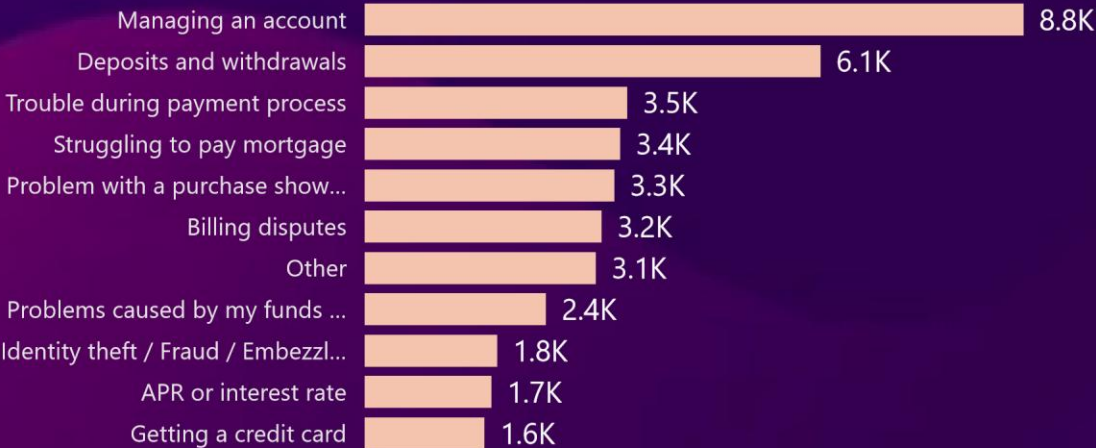
9.71%

Disputed Rate

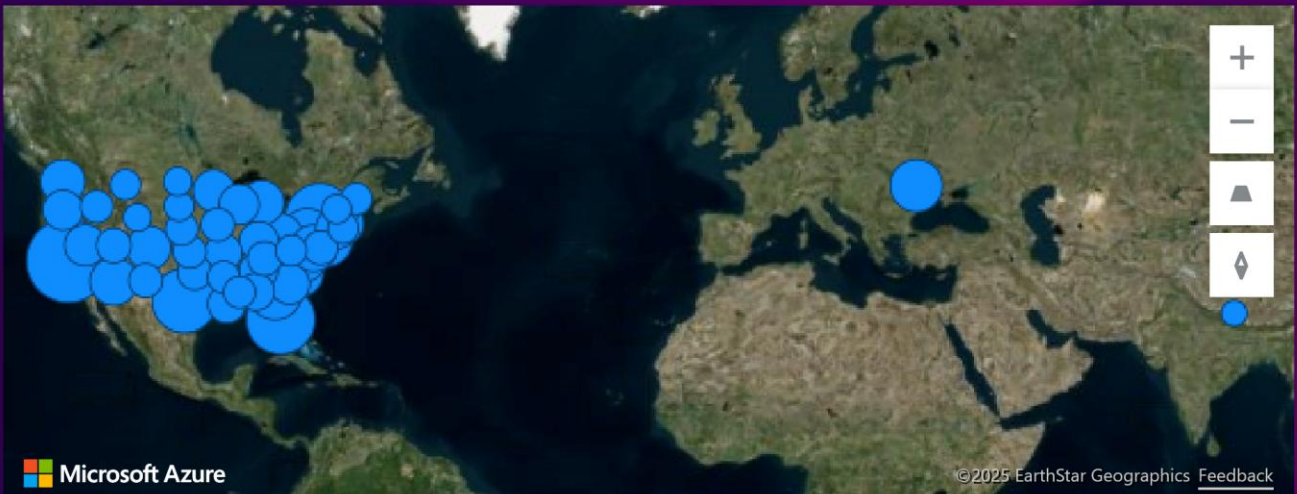
84.50%

Resolved at no cost

Total Complaints by Issue



Total Complaints by State



Monthly Trend



Total Complaints by Product



% Consumer Disputed

