

Dimitri Nakos

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Summary

Highly-motivated to learn new technologies and work on a new career path for myself.
Started in the automotive industry 8 years ago and developed problem solving skills, time management, led teams and have trained new hires. Learning HTML, CSS, and JavaScript.

Professional Experience

- ◆ **Automotive Technician, Keffer Volkswagen** December 2017 – Present
Troubleshoot and problem solve issues with emerging automotive technologies.
Utilize web based training and information.
Coordinated group brainstorming for difficult diagnosis.
Trained new technicians starting out in the field.
Performed accurate and timely diagnosis and repairs.
- ◆ **Automotive Technician, South Charlotte Hyundai** August 2016 – December 2017
Performed detail oriented inspections.
Inspected every brand new vehicle with emphasis on detail.
Mediated between the customers and service writers.
Supervised and assigned tasks to technicians.
- ◆ **Automotive Technician, Carolina Volkswagen** January 2011 – August 2017
Started from no experience to become one of the top technicians in the service department within a year.
Delegated tasks to technicians.
Informed customers of services provided and necessary tasks required.
Started as a Customer Service Adviser organized and communicated information for customers.

Education

- ◆ **University of North Carolina at Charlotte**

Associates of the Arts, History

Skills

Problem Solving
Computer Skills
Studying JavaScript

Time Management
Detail Oriented
Studying HTML/CSS

Team Leader
Studied UI/UX
Customer Service

References

- ◆ **Davis Sithideth** 846-316-5554
NASCAR Web Development Team
- ◆ **Brian Moyer** 704-488-0915
Keffer Volkswagen, Service manager
- ◆ **Ronnie Taylor** 704-604-9446
Keffer Volkswagen, Master Technician